Supplier Guidance on Net Zero

Creating a Better Tomorrow

Sustainability is a fundamental part of Aviva's strategy and integral to what we do as a business.

This guide provides Aviva suppliers with details of our Sustainability Ambition and Net Zero targets. It shows what suppliers can do to align to our requirements and outlines the next steps needed to fully engage with our climate agenda.

August 2026

Aviva's Net Zero Plan

Key Points

- We've been a carbon-neutral organisation for our operational emissions since 2006.
- In March 2021, Aviva announced its ambition to become a Net Zero company by 2040, described by Aviva at the time as the first major insurer worldwide to set this target. Our Net Zero ambition spans our operations, underwriting and investments, with scope and methodology set out in our Transition Plan.
- We're aiming for Net Zero for our Scope 1 and 2 emissions by 2030 (vs 2019).
- We're aiming to achieve 25% reduction in carbon intensity of investments by 2025, and 60% by 2030.
- We published our second Transition Plan- in February 2025 and view transition planning as an iterative process and have continued to develop our strategy to align with the latest climate science, industry standards, and our understanding of how climate-related risks and opportunities affect our business and customers.

What else?

- We have met our 2025 target of 70% of our suppliers (by spend) having set science-based targets.
- We exited the London Market for insurance of stand-alone operational fossil fuel generation in 2019 and replaced this with a renewable energy insurance offering.
- We were one of the first companies to disclose key climate risks through the taskforce on climate-related financial disclosure (TCFD) approach.
- We have cut operational emissions by 66% since 2010 and cut the carbon intensity of shareholder credit and equity investments by 20% since 2019.
- In 2025 we maintained 100% of our electricity coming from renewable sources.

Our Expectations

We have an ambition to become a Net Zero company by 2040. We are looking to work with organisations who have a shared ambition to reduce our environmental impact globally, and particularly those who have demonstrated this commitment through setting science-based targets

Why is Aviva taking these steps & how?

At Aviva we have a strong and long track record of promoting sustainability, but given the scope and scale of the environmental crisis facing all of us, we must do more, much more. Which is why we are undertaking a demanding and extensive carbon reduction plan.

We must limit global temperature rise to 1.5°C above pre-industrial levels and reach net-zero CO_2 emissions by 2050 for the best chance of avoiding catastrophic climate breakdown.

Despite progress, the world is still on track for an estimated 2.7 degrees warming under current global policies. Climate change is already affecting every region on Earth, its impacts increasingly visible in the form of extreme weather, worsened droughts, and heightened risk of forest fires. The top ten warmest years on record in the UK have all happened since 2002. September 2024 was the wettest September on record for some English counties, with some seeing over 300% of average rainfall.

We believe we have to face up to this challenge and get ahead of it- for our business and our customers. The private sector is key to the transition and we all must play our part. That's why our ambition is to reach Net Zero by 2040, ahead of the mid century timeframe associated with global Net Zero pathways.

To help us get there, we are setting science-based targets aligned to a 1.5 degree pathway for our operations, supply chain and investments, and our climate goals will be delivered in a way that contributes to tackling the related challenges on biodiversity and nature.

A problem this big takes partnership. The whole industry needs to work together to create real change. That's why we will be working with our suppliers to achieve Net Zero throughout our supply chain.

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Here’s what we have done so far to reduce our carbon footprint

At Aviva, we have been focusing on 4 different areas of our business, specifically, to reduce our carbon footprint.

Travel

Moving our fleet to electric vehicles

Implementing EV Charging in our office sites

Encouraging more carbon efficient methods of travelling when travel is necessary (e.g. train rather than plane)

Property & Waste

Procuring 100% renewable operational electricity across the Group.

Switching our lights to LED

Investing in on-site renewable generation at key sites.

Achieved zero waste to landfill accreditation for UK and Ireland sites.

Remove old office equipment by donating it (via systems such as OLIO)

Removing single use plastic cups from our cafes in offices

Rolling out Project Carson - a multi-million pound programme to upgrade the building fabric and plant at our key sites and reduce and ultimately remove reliance on natural gas at key sites, supporting our 2030 Net Zero operations ambition.

Procurement

Working with like-minded suppliers and work to embed ESG actions throughout our supply chain

Engaging with EcoVadis to grow our insight into supplier sustainability

Implementing ESG scoring into our RFP and selection processes

Strengthening our contracts with environmental clauses

Proactively engaging our top suppliers on their sustainability plans

Achieved our target that 70% of suppliers (by spend) will have science-based targets by 2025

IT

Donating hardware to charity when it is no longer required

Significant removal of dual monitors from desks

Significant removal of printers within our sites

Individuals working across the Tech Platforms area to attend training on ‘ESG Awareness and how it is relevant to my role’

Assessment of tooling and opportunities across the applications estate

Net Zero vs. Carbon Neutral

What does it mean to be Net Zero?

Becoming **Net Zero is about achieving a balance** between the carbon emissions we produce and the carbon emissions we **remove** from the atmosphere.

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Measuring the difference between these two numbers gives us the total impact we're causing to the Earth's atmosphere every year.

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Our ambition is to become Net Zero across our whole company, That means **we will measure, monitor, manage and reduce the carbon emissions we produce ourselves, those contributed by our suppliers, and by the in-scope investments** we make for our customers and shareholders.

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As we balance the reductions and **remove the residual emissions, we will reach net zero** - it means that we are not adding more carbon emissions to the atmosphere. Which in turn means that we are not contributing to the global rise in temperature.

But Aviva is already carbon-neutral in its operations. What is the difference?

While we have been reducing our carbon emissions. internally, we also support **carbon offsetting projects.** These projects reduce the same amount of carbon that we produce through our buildings and other operations, to balance out the residual emissions.

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Rather than just supporting projects that avoid equivalent emissions elsewhere, we're investing in projects such as **clean cooking stoves for communities in India**.

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Becoming Net Zero takes this a step further. Rather than just offsetting our equivalent emissions, we're going to be **removing them from the atmosphere.**

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We'll do this by continuing to **reduce our greenhouse gas emissions** - particularly carbon dioxide - and **investing in things that will help to remove gases from the atmosphere** such as tree planting

Find out more about our climate ambitions by visiting: aviva.com/climate-goals

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Scopes 1, 2 and 3 Explained

Your emissions are our emissions

Scope 1
Direct

Covers direct emissions from **owned or controlled sources (operations)**

Examples:

- Company vehicles
- Owned buildings and facilities
- Manufacturing of products

Scope 2
Indirect

Covers indirect emissions from the generation of purchased electricity, steam, heating and cooling **consumed by the company.**

Examples:

- Purchased electricity
- Heat
- Steam

Scope 3
Indirect

Includes all other indirect emissions that **occur in a company's value chain.**

Examples:

- Employee commuting and business travel
- Waste generated in operations
- Transportation and distribution
- Purchased goods and services
- Capital goods, Investments, leased assets and franchises
- End of life treatment of sold products
- Use and processing of sold products
- Capital goods

Scopes defined per GHG Protocol

Why Set a Science-Based Net Zero Target?

- ✓ **Will ensure that your carbon-reduction strategy is Paris Agreement aligned** limiting global warming to 1.5°c
- ✓ **Will demonstrate to your stakeholders** that your organisation has made a commitment to reduce emissions in line with science
- ✓ **Will help to increase competitiveness and create long-term cost reduction opportunities** for both large and SME businesses

Financial

- Can save money by improving efficiency as a part of emissions reduction strategy
- May lower carbon taxes by reducing your carbon emissions

Risk Management

- Increase resilience against evolving regulations
- Uncover and address business opportunities and risks

Reputation

- Can boost inventory confidence
- Would demonstrate commitment to increasingly conscious consumers

Business Growth

- Can increase public presence
- Can boost your competitive advantage
- Helps to attract, motivate, and retain employees

AVIVA

What is EcoVadis?

- Founded in 2007, EcoVadis is a sustainability ratings provider
- EcoVadis are a widely used ESG ratings provide [with over 100,000 rated companies in 175 countries and 200 industries].
- Through their sustainability assessment, EcoVadis help companies understand their ESG maturity across a range of key factors and help identify areas of strength or for improvement
- Aviva engaged EcoVadis in November 2021 as our data partner to help enhance our understanding of our supplier's sustainability

Resources - Ecovadis

How does EcoVadis work?

1. Register online and complete the questionnaire
2. EcoVadis analyse the responses to provide a scorecard and overall rating
3. If you have an existing EcoVadis scorecard, you will simply need to grant permission for Aviva to gain access to it through the platform
4. Once your organisation has a scorecard this can be used with other customers to demonstrate your sustainability
5. Scorecards identify the improvement areas for your company to work on, to improve future sustainability performance
6. EcoVadis pricing varies by company size and service level, contact EcoVadis for more details.

[Resources - Ecovadis]

What Do We Require You To Do Next?

1. If you haven't already, start to measure and report on your carbon footprint. The Greenhouse Gas Protocol (GHG Protocol), Carbon Disclosures Project (CDP) and SME Climate Hub have lots of supporting resources.
2. Commit to setting a science-based target within the next 12 months
3. We also strongly encourage you to complete an EcoVadis sustainability questionnaire and share your scorecard with Aviva