Aviva Risk Management Solutions: 2021 update

The pandemic has seen many changes in the way businesses operate, driven by the need to protect their future. These changes bring in new risks that need to be understood and managed at a rapid pace. In 2021, our focus remains on protecting key assets – our people, our property and our business resilience.



Support during lockdown 3.0

Understanding how the business of both you and your clients will operate safely during the current lockdown, while coping with the demands that this time of year brings, has never been more important. Our support through the coming months includes:

Field engineering

Available to support urgent need.

Risk improvement management

Providing further opportunity to engage with existing customers

Loss prevention standards

A comprehensive library of guidance offering advice, checklists and best practice procedures for all types of risks and businesses.

Risk management guides

New winter and flood risk prevention bulletins are available.

Specialist partner solutions

Over 100 solutions and Covid-19 specific support, delivered via 50 partners.

Current evolving risks



Cyber – we're seeing an increased level of attacks as criminals take advantage of disruption and remote working practices.



Homeworking – employers remain liable for health and safety, mental health and wellbeing.



Back to work – businesses need to pay close attention to training and safety measures needed to establish Covid-secure working conditions.



Supply chain – global disruption, lockdown, stockpiling and lack of parts are all factors to consider in a business' supply chain exposure.



Changing business models – new hazards and new dependencies introduced by the pandemic need managing.



Economic issues – increased insolvency, lack of funding and job losses may result in a reduction in risk management focus and maintenance. Could this lead to an increase in civil commotion, malicious damage and arson?

Our risk management focus for 2021



- Construction
- Renewable energy (on- and off-shore)
- Cyber
- · Across the cross-class model
- New wellbeing services



- · Virtual risk management
- Aviva self-assess
- Delivery of further broker support tools and guidance

The all-new Aviva Risk Management Solutions website is live

We've refreshed the Aviva Risk Management Solutions (ARMS) website to make it easier to access on the go as well as faster to find what you need. Optimised for use on all devices, the new ARMS website offers:

Support anytime, anywhereOptimised for use on all devices, including smartphones and tablets.Quicker navigationEasy-to-find best-practice loss-prevention guidance, including relevant templates, checklists and specialist partner services.Bespoke reportsHelping businesses to understand and identify key risks, along with guidance on mitigation.Statutory compliance supportHelping your clients keep on top of regulatory requirements that impact their business.Covid-19 support hubUp-to-date dedicated content on reducing risks during the pandemic.Engineering inspection areaGiving guidance on equipment inspection frequencies and the latest legislation.



