

Personal Pension

Customer Guide

 AVIVA



Contents

Introducing the Aviva Personal Pension	3
8 good reasons to start a pension	4
Aviva Personal Pension - the details	6
Risks	7
Is the Aviva Personal Pension right for you?	8
Aviva Online Service Centre	9
Investments that work for you	10
What is ESG?	15
Frequently asked questions	17
Tax Information and Important Disclosures	19
Important information	20
Get in Touch	21
Glossary of Key Terms	22

About Aviva

Aviva has been helping clients look to the future with confidence for over 300 years. Today, we continue that legacy by providing you with the products you need to take control of your financial future. Our Personal Pension plans give you a flexible way to save for retirement with tailored investment options to suit your needs. Whatever retirement you want, we will be there to help you achieve it.

Introducing the Aviva Personal Pension

At Aviva, we're deeply invested in delivering great customer outcomes. That's why we are here to help you achieve your retirement goals with the Aviva Personal Pension – a regular and single-contribution pension plan which gives you a straightforward option to start investing for your retirement. We offer a choice of investments whether you want a ready-made default investment solution, or you want to have a more hands on approach by creating a bespoke portfolio of chosen funds and/or individual assets.

What is a Personal Pension?

A personal pension is an investment product designed for you to save for your retirement. It could be suitable if you are self-employed or your employer does not offer you a pension scheme. It's tax effective because you can claim tax relief on contributions that you make and you don't pay tax on any investment growth within your pension fund.



Before deciding to invest in the Aviva Personal Pension, you should also read the following separate guides:

- 'Your Investment Guide' which aims to make investment decisions easier by explaining our fund range and the level of risk of each fund.
- The 'Your Aviva Pension Product & Charges Summary' which will be given to you by your financial broker along with this guide.

8 good reasons to start a Personal Pension

1

On average, we're all living longer

Thanks to healthier lifestyles, plus advances in medical treatments, people are living much longer these days. So, to make sure your money doesn't run out, you'll need to build a bigger pension fund.

2

Could you survive on the State Pension alone?

The State Pension provides a basic level of income in retirement, but for many people, it may not be enough to cover all their needs. Without additional sources of income, you could find it challenging to maintain the lifestyle you want after you stop working.

3

The taxman will give you a helping hand

Contributions made to a pension plan by individuals are eligible for tax relief at the rate of tax they pay. Where an individual pays tax at the higher rate, currently 40% in March 2026, this means for every €100 they contribute the net cost will be €60. The amount that they can contribute and for which tax relief can be claimed differs depending on an individual's age.

4

Payments can grow tax-free*

Investments can grow tax free within a pension, so they have the potential to grow faster than in other types of savings that are subject to tax.

5

Delay costs money

Providing yourself with the retirement income you'll need means building up money in your pension fund. But, the longer you wait before starting your plan, the larger the payments you'll need to pay.

6

It's never too late

Even if you're approaching retirement, it may still be worth paying money into a pension plan, as you'll be setting aside something for the future.

7

Draw a tax-free cash sum at retirement

When you retire, you can currently take part of your pension fund as a tax-free lump sum (subject to a lifetime limit of €200,000). This can enable you to do those things you've always promised yourself

8

Investment Choice

With a range of investments to choose from you can ensure your pension is invested in funds to match your risk profile.

** Except for certain foreign and withholding taxes that cannot be reclaimed.*



Warning: The value of your investment may go down as well as up.
Warning: If you invest in this product you may lose some or all of the money you invest.
Warning: If you invest in this product you will not have access to your money before you retire.
Warning: This product may be affected by changes in currency exchange rates.
Warning: Due to the nature of this product, it is important to ensure that it remains suitable for you. We recommend that you engage with your financial advisor on a regular basis to ensure its ongoing suitability.

Aviva Personal Pension

- the details

What is it?

The Aviva Personal Pension is a unit-linked pension plan which allows you to invest regular and single contributions. There's an initial minimum investment term of 3 years. We offer a number of Personal Pension options which your financial broker will discuss with you to decide which is the most suitable option for your needs. Your financial broker will give you a copy of 'Your Aviva Pension Product & Charges Summary' document which outlines the specific features of your chosen option.

What happens to my contributions?

To make sure that all customers are treated equally and fairly, each fund is divided into a number of identical units. Your contributions will be used to buy units in your choice of fund (or funds) and the value of each unit will move up and down in line with the market value of the fund's investment.

What are the charges?

Fund Charges

The Fund Charges will depend on:

- which Personal Pension option you've selected, which determines the plan management charge; and
- which funds you're invested in, which determines the fund management charge.

The Fund Charge can be made up of a fund management charge (FMC), a plan management charge (PMC) or a rebate which is applied as bonus units to your policy.

Allocation rate

The allocation rate applied will depend on the amount of your regular contribution and/or single contribution which is invested in your Aviva Personal Pension Plan. This is the percentage of your money that is used to buy units in your Aviva Personal Pension. Anything not invested is a charge. Your financial broker will discuss the options available and decide which is the most suitable to your needs.

Early exit charge

The Aviva Personal Pension is a medium to long term investment, and for that reason we have designed it for at least a 5-year period. If you decide to transfer your money or take your benefits early, an early exit charge may apply. Where an early exit charge applies this will be disclosed on the policy schedule.

Policy servicing fee

A policy fee may apply. Where a policy fee does apply this will be disclosed on your policy schedule.

Fund switching charge

You can change your choice of investment funds at any time. We don't charge you for switching between investment funds.

For full details of the charges applicable on your Aviva Personal Pension, please read 'Your Aviva Pension Product & Charges Summary' document which will be provided to you by your financial broker.

Risks

All investment choices are made at your own risk so it is important to seek the advice of a financial broker when making investment decisions.

Aviva Life & Pensions Ireland DAC ("Aviva") is not responsible for the performance or solvency of any of the funds available through the Aviva Personal Pension providers.

External fund managers are responsible for the management of certain funds, including the choice of securities in which they invest the funds. This means that Aviva is not responsible for the performance of these funds, or the solvency of the external fund managers.

In order to maintain fairness between those remaining in and those leaving a fund, we may, in exceptional circumstances, delay selling or switching all or part of policyholders' funds. Please see the 'Important fund information' on page 20.

The value of investments linked to this policy may be affected by fluctuations in a range of factors including interest rates, exchange rates, and economic and political situations.

Counterparty risk

The value of investments with any fund manager may be affected if any of the institutions with whom money is placed suffers insolvency or any other financial difficulties. The value of units will reflect the value of the assets recovered from that manager. Aviva will not use any of our assets to make up any shortfall.

For more information on the risks associated with investing in funds available through the Aviva Personal Pension, please see the separate 'Your Investment Guide' and speak to your financial broker.

Important Warning - Liquidity, Exit and Valuation Risks

Some of the investment options available through the Aviva Personal Pension may be non-readily-realizable. This means that, in certain circumstances, you may experience delays or difficulties selling, switching, or encashing your investment.

In particular, funds that invest directly or indirectly in property or other illiquid assets may defer encashment for a period (for example, property-related funds may defer withdrawals for up to six months, and other funds for up to three months) in order to protect remaining investors and allow underlying assets to be sold in an orderly manner.

For some investments, it may also be difficult to obtain reliable or frequent valuations, as pricing may depend on infrequent asset valuations, market conditions, or the availability of buyers for the underlying assets. Fund values may be adjusted to reflect the costs of buying or selling underlying investments, meaning investors withdrawing money may bear these costs.

You should carefully consider these liquidity and valuation risks, especially as you will not have access to your pension savings until retirement, and speak with your financial broker to ensure the Personal Pension remains suitable for your long-term needs.

Is the Aviva Personal Pension right for you?

To invest in our Personal Pension you must be:

**Over 18 years of age
and less than 75 years
of age**

**Self employed or in
non-pensionable
employment**

**Resident in the
Republic of Ireland.**

The Aviva Personal Pension may suit if you:

- › Are self-employed or not part of an employer-sponsored pension scheme and want to take control of your retirement savings.
- › Are seeking a tax-efficient way to save for retirement, with tax relief on contributions and tax-free investment growth.
- › Are comfortable making regular or lump-sum contributions, starting from €100/month or €5,000 single contributions.
- › Want flexibility and control, including the ability to choose from a wide range of investment funds, including ESG and lifestyle strategies.
- › Understand investment risk and are prepared for fluctuations in fund value over time.
- › Value digital access, with online tools to manage and monitor their pension.
- › Are planning for long-term financial independence and want to supplement or replace the State Pension.
- › Don't need to access your money before age 60 (or until you retire).
- › Are happy with the charges on this product.
- › Are happy with the choice of funds into which you can invest your contributions and are happy to take risk with the aim of generating returns.
- › Are currently paying income tax and would like to take advantage of the tax relief currently available on personal pension contributions.

The Aviva Personal Pension may NOT suit if you:

- › Are an employee already in an occupational pension scheme.
- › Cannot commit to regular contributions.
- › Need access to funds before your retirement age.
- › Are risk-averse and want capital guarantees.
- › Not eligible for tax relief (e.g., non-taxpayers).
- › Are unemployed or a member of your employer's pension scheme.
- › Are looking for a short term investment plan that will not be used for your retirement.
- › Are not happy with the charges on this product.
- › Are not happy with the choice of funds into which you can invest your contributions and are not happy to take risk to generate returns.
- › Can't afford to contribute at least €100 monthly or €1,000 yearly.

Warning: The value of your investment may go down as well as up.

Warning: If you invest in this product you may lose some or all of the money you invest.

Warning: If you invest in this product you will not have access to your money before you retire.

Warning: This product may be affected by changes in currency exchange rates.

Warning: Due to the nature of this product, it is important to ensure that it remains suitable for you. We recommend that you engage with your financial advisor on a regular basis to ensure its ongoing suitability.

Aviva Online Service Centre

How do I get started?

In order to sign up for the Aviva Online Service Centre, you will need a valid e-mail address and telephone number and your Aviva Personal Pension policy number to hand. To create an account please visit <https://www.aviva.ie/customer-service/> and select the 'Register' button under Aviva Online Service Centre.

There's a range of online services available for you as an Aviva customer – once you're registered just visit <https://www.aviva.ie/customer-service/> and click 'Login' under Aviva Online Service Centre

With Aviva Online Service Centre, you can:

- view your new business policy documentation (such as your policy conditions and policy schedule) in downloadable format;
- see the current value of your Aviva Personal Pension
- see the funds you've invested in and how much money you have invested in each fund;
- use tools such as our Pensions Calculator or Risk Profiler.



Investments that work for you

We all have different preferences for how we like to invest and we aim to match our offerings with your needs. With the help of your Financial Broker, you can opt for a simple ready-made solution, a completely bespoke portfolio or something in-between.

Our investment range focuses on three key propositions:



Managed for You

Simple ready-made multi-asset funds. This range includes options from different managers, risk profiles, and investment styles.



Managed with You

Build and manage your own portfolio by selecting funds from our Aviva Select Range chosen by our investment team.



Managed by You

Create a bespoke and highly tailored portfolio with access to diverse and unique range of investment products through our Self-Directed Investment Option¹.

You can also mix and match between the three ranges. We are confident that our approach will enable you to find exactly the solution that works best for you.

Within our ranges, we offer investments from global investment managers who have won multiple awards for their expertise, track record and innovation. For example, in our Managed for You and Managed with You ranges we offer funds from Aviva Investors, Legal & General (L&G), DWS, Aberdeen Investments, Columbia Threadneedle Investments, Dimensional, and Cantor Fitzgerald, with operations spanning a range of countries and asset classes worldwide. These managers bring you the benefits of global scale and expertise. Across our ranges, we also offer investments from Irish investment management teams, such as our in-house property team in Aviva Ireland, who bring you the benefits of local expertise.

We recommend you consult your Financial Broker before making any investment decisions. When you decide the very best options for you, you will find us here, ready to help.

1. Our Self Directed Investment Option is not available through our Investment Bond, Savings Plan, PRSA or Corporate Master Trust.

Our Managed for You range

Choose from our simple ready-made multi-asset funds

If you value simplicity when you invest, we offer a range of ready-made, multi-asset funds through our Managed for You range. This range includes options from different managers, risk profiles, and investment styles.

Manager	Fund range name	Investment style	Number of funds in range	Annual pricing	Aviva, or our fund partners, have designated these funds as Article 8 under European Sustainability Regulations ¹
	Multi-Asset ESG Active Fund Range	Active bias ²	3	Standard	Yes
	Multi-Asset ESG Passive Plus Fund Range	Passive bias ³	3	Standard less 0.05%	Yes
	Fixed Allocation Fund Range	Fixed Allocation ⁴	4	Standard less 0.10%	Yes
	L&G Multi-Index Fund Range	Active bias with passive building blocks	3	Standard	Yes
	Cantor Fitzgerald Multi-Asset Fund Range	Active bias	3	Standard	Yes
	Dimensional World Allocation Fund Range	Systematic active ⁵	5	Standard +0.14% to +0.2% depending on equity allocation ⁶	No

Understanding Multi-Asset Funds

Multi-Asset Funds invest across a number of different asset types which may include equities, bonds, property, cash, and alternatives. This gives you a greater degree of diversification than investing in a single asset class. Diversifying across a broad range of asset classes, styles, sectors, and regions can help cushion against any shocks that come with investing in a single asset class. However, investors should remember that diversification cannot fully protect them from market risk.

Understanding ESG

ESG investing considers a company's Environmental, Social, and Governance practices, alongside more traditional financial measures. Funds classified as Article 8 promote environment or social characteristics, but do not have a sustainable investment objective.⁷

1. The European Regulations are the Sustainable Finance Disclosure Regulation (Regulation (EU) 2019/2088) (SFDR). This regulation is designed to improve transparency in relation to sustainability risks and impacts in relation to financial products in the market and make it easier for investors to distinguish and compare the available sustainable investing strategies. Article 8 Funds consider ESG factors as part of their investment process, but they do not have a specific sustainability objective. Beyond any binding ESG constraints in the strategy and baseline exclusions policy, the investment manager retains discretion over final investment decisions, taking into account wider risk factors. 2. Active bias, the fund manager makes active investment decisions on an ongoing basis. 3. Passive bias, the fund is managed to longer-term investment objectives with few short-term active investment decisions being made. 4. Fixed Allocation Funds combine equities and bonds, with a fixed allocation to each asset class which are rebalanced monthly. 5. Systematic active investing is a way of managing money that follows specific rules instead of relying on the opinions of fund managers. It uses academic research to find strategies that aim to do better than just sticking to a simple index or market average. 6. Dimensional World Allocation Funds have annual fund charges that range from 0.14% to 0.20% higher than Aviva's standard annual fund charge, depending on the fund's investment mix. 7. Please see the ESG section of this brochure for more information on ESG investing.

Warning: Past performance is not a reliable guide to future performance.

Warning: The value of your investment may go down as well as up.

Warning: If you invest in these funds you may lose some or all of the money you invest.

Warning: These funds may be affected by changes in currency exchange rates.

Warning: Due to the nature of this product, it is important to ensure that it remains suitable for you. We recommend that you engage with your financial advisor on a regular basis to ensure its ongoing suitability.

More about the Aviva Multi-Asset ESG Range

We offer several types of Multi-Asset ESG Funds to meet the different needs and risk profiles of investors. You simply work with your Financial Broker to choose the fund that best matches your investment goals, your preferred investment style, and the level of risk you're comfortable taking. Then our professional Aviva Investors Portfolio Managers will take care of the rest.

Aviva Multi-Asset ESG Active Range¹	• Three funds, each aiming to grow your money, while managing to a level of risk that you're comfortable with. • Active bias, the fund manager makes active investment decisions on an ongoing basis¹. • Each fund spreads your money across a diverse range of different investments, including equities, bonds, cash, and alternatives. • We have designated all three Funds as Article 8 under European Sustainability Regulations². This means ESG factors are considered in how the funds are managed.
Aviva Multi-Asset ESG Passive Plus Range¹	• Three funds, each aiming to grow your money, while managing to a level of risk that you're comfortable with. • Passive bias, each fund is managed to longer-term investment objectives with few short-term active investment decisions being made¹. • Each fund spreads your money across a diverse range of different investments, including equities, bonds, cash, and alternatives. • We have designated all three Funds as Article 8 under European Sustainability Regulations². This means ESG factors are considered in how the funds are managed.
Aviva ESG Fixed Range	• Four funds, each aiming to grow your money, while managing to a level of risk you're comfortable with. • These funds are passively managed with passive building blocks. • Each fund combines equities and bonds, with a fixed allocation to each asset class which is rebalanced monthly. • We have designated all four Funds as Article 8 under European Sustainability Regulations². This means ESG factors are considered in how the funds are managed.

1. This is the overall fund bias but there may be active investment funds in Aviva Multi-Asset ESG Passive Plus and there may be passive investment funds in Aviva Multi-Asset ESG Active.

2. The European Regulations are the Sustainable Finance Disclosure Regulation (Regulation (EU) 2019/2088) (SFDR). This regulation is designed to improve transparency in relation to sustainability risks and impacts in relation to financial products in the market and make it easier for investors to distinguish and compare the available sustainable investing strategies. Article 8 Funds consider ESG factors as part of their investment process, but they do not have a specific sustainability objective. Please see Your Investment Guide for more information. Beyond any binding ESG constraints in the strategy and baseline exclusions policy, the investment manager retains discretion over final investment decisions, taking into account wider risk factors.

Warning: Past performance is not a reliable guide to future performance.

Warning: The value of your investment may go down as well as up.

Warning: If you invest in these funds you may lose some or all of the money you invest.

Warning: These funds may be affected by changes in currency exchange rates.

Warning: Due to the nature of this product, it is important to ensure that it remains suitable for you. We recommend that you engage with your financial advisor on a regular basis to ensure its ongoing suitability.

Our Managed with You range

Build and manage your own portfolio with our **Aviva Select Funds**

If you value control and wish to have more of a say in your investments, you may opt to build and manage your own portfolio selecting investments from our Managed with You range. Here you can build and manage a portfolio of funds with your Financial Broker from a shortlist of Aviva Select Funds.

The Aviva Select Funds have been hand-picked by our investment team and include property funds, alternative strategies, and a range of active and passive funds focused on single asset classes (equities, bonds and cash).

Aviva Select Funds

 Alternative strategies	 Property	 Single asset funds
 		   

Our Managed by You range

Create a bespoke and highly tailored portfolio with our Self-Directed Investment Option (SDIO)

Through our Self-Directed Investment Option (SDIO) platform you can work with your Financial Broker to select and manage a portfolio of investments from a wide range of structured products, shares, ETFs and funds. SDIO can be used on a stand-alone basis or combined with other funds available through the Aviva fund range in both the Managed for You and Managed with You ranges. You can choose from four different types of accounts, depending on your needs and requirements. Your Financial Broker can help you to decide which one will work best for you.

Our SDIO Range



What is ESG?

ESG investing incorporates environmental, social and governance (ESG) elements into a fund's investment process, in addition to financial considerations.

 Environmental How the company interacts with the environment	 Social How the company interacts with society	 Governance How the company is run
• Climate change • Natural resources • Pollution and waste • Energy use	• Working conditions • Health and safety • Employee relations and diversity • Data protection	• Executive pay • Bribery and corruption controls • Board diversity • Risk management

Investing your money to make a difference

Aviva research indicates that when explained clearly, environmental, social and governance investing, or ESG investing for short, is important to 80% of Irish customers¹. **Aviva was named the ESG provider of the Year at the 2021 Irish Pension Awards and won the ESG Investment Award at the 2023 Business & Finance ESG Awards.** We offer responsible investing options across our Managed for You, Managed with You and Managed by You propositions. For example, in our Managed for You and Managed with You options you can invest in funds from Aviva Investors, the fund management arm of the Aviva Group. Read on to learn more about Aviva Investors approach to ESG investing.

With a dedicated team of 40+ environmental, social, and governance (“ESG”) Analysts², Aviva Investors has built ESG considerations into their investment processes³. Aviva Investors is a pioneer in responsible investments, they have been considering ESG criteria since 1970. Today, they are recognised as a global leader in ESG investments. In 2023, they were named as one of only 4 managers out of 77 global investment managers to receive an **“A” rating** by Share Action for their approach to ESG investing⁴.

1. The research was carried out by iReach Insights Limited and was part of a nationwide study conducted as part of the iReach Consumer Decisions Omnibus Survey with 458 respondents. The fieldwork was undertaken at the end of October 2022. 2. Source: Aviva Investors 31 December 2022. 3. Aviva's Multi-Asset ESG range of funds have been determined to comply with the requirements of Article 8 of the Sustainable Finance Disclosure Regulation in that they promote environmental and social characteristics. For more information on the Sustainable Finance Disclosure Regulation (“SFDR”), please click here: <https://www.aviva.ie/fund-range/responsible-investments/> to see Aviva Sustainability Policy. Other than the stated exclusions (see the Aviva Multi-Asset ESG Active customer brochure for details), the fund's mandate does not require it rule out any company, industry, or sector for investment. The team may invest in securities of companies that might not meet one's own personal preferences. Where funds invest in externally managed collective investment vehicles, Aviva Investors will undertake an ESG assessment before investing. 4. Source: Share Action February 2023.

Sustainability at Aviva

Aviva Funds classified as Article 8

We have designated our Aviva's flagship Multi-Asset ESG Range Article 8 or Light Green Funds under European Regulations!

Aviva Investors' B rated by Share Action for responsible investing²

Ranked 5th out of 76 asset managers globally.

Aviva Investors' 5 star rating by UNPRI

(United Nations Principles for Responsible Investment)³

For ESG strategy and governance.

Aviva Investors committed to voting⁴

Voted in 67,334 resolutions in 2024. They voted against 20% of management resolutions.

Aviva Investors engaging at scale⁴

Engaged with 1,166 companies and sovereign issuers in 2024.

1. The European Commission designed the Sustainable Finance Disclosure Regulation (SFDR) to improve transparency in relation to sustainability risks and impacts in relation to financial products in the market and to make it easier for investors to distinguish and compare the available sustainable investing strategies. Our Aviva Multi-Asset ESG Funds are classified as Article 8 or Light Green Funds under SFDR. The team may invest in securities of companies that might not meet one's personal preferences. Where funds invest in externally managed collective investment vehicles, Aviva Investors will undertake an ESG assessment before investing. For more information on SFDR and our approach to sustainability, please see our sustainability policy which you can download on www.aviva.com. Beyond any binding ESG constraints in the strategy and baseline exclusions policy, the investment manager retains discretion over final investment decisions, taking into account wider risk factors.

2. Source: Share Action 2025.

3. Source: UNPRI 2024.

4. Source: Aviva Investors Annual Review 2024.



Frequently Asked Questions

When can I take out a Personal Pension Plan?

For the Aviva Personal Pension Plan the minimum age is 19 next birthday and the maximum age is 72 next birthday.

How much can I put into my Personal Pension?

There's no limit to the amount you can pay into your Personal Pension, but tax relief is only available on amounts up to a certain level depending on your income, your age and Revenue limits. This is set out in the table below (Sept. 2025):

Age attained during the year	Tax relief available (based on a percentage of your earnings)
Under age 30	15%
30 to 39	20%
40 to 49	25%
50 to 54	30%
55 to 59	35%
Aged 60 and above	40%

There's a limit on how much of your earnings can be taken into account for the purposes of the above percentages. The maximum earnings limit is currently set at €115,000 (in 2025). So, if your earnings are greater than this figure, your tax relief will only be based on your earnings up to €115,000 – anything above that limit doesn't qualify for tax relief.

How does the tax relief on a Personal Pension work?

Tax relief reduces the real cost of your pension. You do not have to pay tax on any money (which falls within the limits set out above) that you put into a Personal Pension. The tax you save is calculated at the highest rate of income tax that you pay (currently 20% or 40%). An example of how this works is set out below:

Tax relief on personal pensions	
Monthly pension contribution	€100.00
Tax relief @ 40%	€40.00
Total net monthly cost to you	€60.00
If you pay income tax at the 20% rate, your tax relief will be €20.00 and your total net monthly cost will be €80.00	

How do I claim the tax relief?

If you're self-employed, you'll need to include your pension contributions in your self-assessment tax returns to get income tax relief. If you're an employee and your personal contributions are taken from your bank account, you can apply to your local inspector of taxes to have your tax credits adjusted to reflect your pension contributions.

Can I take my money out if I need it in the future?

Once you've put money into a personal pension you can't withdraw it until you reach age 60.

What happens if I have to retire early because of ill health?

If you have to retire early because of ill health, you can take your benefits from your personal pension immediately.

What happens if I die before I retire?

If you die before you retire, we'll pay the value of your Aviva Personal Pension to your estate. As with any inheritance, your beneficiaries may have to pay inheritance tax on any benefits we pay to them.

Can I use my Aviva Personal Pension as security for a loan?

No. You can't transfer the rights to your Aviva Personal Pension Plan to a bank or another institution as security for a loan.

What is the minimum term for setting up an Aviva Personal Pension?

The minimum investment period for paying regular contributions to the Aviva Personal Pension is 3 years.

How can I pay my contributions?

You can pay regular or single contributions to the Aviva Personal Pension. The Aviva Personal Pension can also accept transfers from other personal pensions. You can pay regular contributions by direct debit every month.

You can pay in a single contribution at anytime by electronic funds transfer. You can do this instead of, or as well as, paying regular contributions.

Can I change how much I pay into my Aviva Personal Pension?

Yes. You can increase your contributions at any time. You can also reduce your contribution to the minimum allowed (currency €100 monthly or €1,000 yearly) or to take a break from making contributions if you want to.

However, don't forget that reducing or stopping your contributions will affect the value of your pension fund when you retire. Before making any decision to reduce or stop your contributions you should speak with your financial broker.

Can I save more automatically?

Yes. When you take out an Aviva Personal Pension, you can choose to have contributions increase by 5% each year. Before making any decision on your contributions you should speak with your financial broker.

What are my options at retirement?

Our separate 'Retirement Guide' explains all of the various options that may be available to you at retirement. Ask your financial broker for a copy or download it from www.aviva.ie

Tax Information and Important Disclosures

The tax treatment described in this brochure is based on Aviva's understanding of current Irish tax law and Revenue practice as at March 2026 and may change in the future. The benefits of any tax relief or tax efficient growth depend on your individual circumstances.

Tax relief on personal pension contributions

Income tax relief on Personal Pension contributions is available only to individuals who pay Irish income tax and who meet the Revenue eligibility rules. The amount of relief you can claim depends on your age, income, and the applicable Revenue limits. Tax relief is normally given at your highest marginal rate of income tax, which is currently 20% or 40%.

Who applies for tax relief

If you are self employed, you must claim tax relief through your annual self assessment tax return. If you are an employee making personal contributions outside payroll, you must apply to Revenue to adjust your tax credits so that relief can be granted.

Tax categories and who tax treatments apply to

The tax advantages described in this brochure generally apply to individuals who:

- are resident in the Republic of Ireland for tax purposes;
- pay income tax; and
- contribute to a Revenue approved Personal Pension.

Individuals who do not pay income tax, who are non residents, or who are otherwise ineligible for relief may not benefit from the tax advantages described.

Taxation of withdrawals and retirement benefits

Although investment growth within a personal pension is generally tax free, any retirement benefits you take — such as taxable retirement lump sums or income received from an ARF or annuity — are subject to income tax at your highest rate, Universal Social Charge (USC), and PRSI where applicable.

Exposure to capital taxes

Your pension fund value may be subject to Capital Acquisitions Tax (CAT) if it is paid to beneficiaries as part of your estate. CAT treatment depends on the relationship between the beneficiary and the deceased and on the beneficiary's available tax free thresholds.

Aviva does not provide tax advice. You should speak to a qualified tax adviser or your financial broker to understand how the tax rules apply to your personal circumstances.

Important information

Can I change my mind?

Yes. You can change your mind within 30 days of receiving your cancellation notice which is sent when you take out your Aviva Personal Pension. If, after taking out your Aviva Personal Pension, you feel that it's not suitable, you can cancel it by writing to us at our registered office:

The Customer Experience Manager, Aviva Life & Pensions Ireland DAC, Building 12, Cherrywood Business Park, Loughlinstown, Co Dublin, D18 W2P5.

We'll refund any regular contributions you have made. We'll also arrange to return any single contributions and/or transfer payments, less any fall in investment values during the period and in line with Revenue rules. Before cancelling your Aviva Personal Pension you should talk to your financial broker.

What if I have a complaint?

Aviva is committed to the provision of the highest possible standards of customer service. However, if you are ever dissatisfied with any aspect of our service, do please let us know. We take all complaints very seriously – and aim to rectify any shortcomings as speedily as possible. If you wish to complain about any aspect of the service you have received, please contact Aviva directly at the address as above. If your complaint is not dealt with to your satisfaction, you may refer your complaint to the Financial Services and Pensions Ombudsman. Their contact details are as follows:

Financial Services and Pensions Ombudsman Lincoln House, Lincoln Place, Dublin 2, D02 VH29 Tel: +353 1 567 7000 Email: info@fspo.ie Website: www.fspo.ie

Full details of the remit of the Financial Services and Pensions Ombudsman can be obtained directly from their office.

Law applicable to your Aviva Personal Pension

The Aviva Personal Pension is issued in the Republic of Ireland and is subject to the laws of the Republic of Ireland.

Important fund information

The information below applies to the Aviva Personal Pension described in this brochure.

- From time to time, some of the funds may also hold a proportion of their assets in cash.
- Investment values and unit prices are not guaranteed; they can fall as well as rise, as a result of stockmarket and/or currency fluctuations – and you may not get back the full amount invested.
- Property investments cannot be sold as easily or quickly as equities or bonds – so, in order to protect the interest of the remaining investors, in some circumstances, encashment of units from funds that invest directly or indirectly in property may be deferred for a period not exceeding six months. For all other funds, encashments of units may be deferred for a period not exceeding three months. Please see a copy of the policy conditions for further information.
- There may be circumstances when the number and/or amount of investor withdrawals from the fund leads to a need to sell a proportion of the underlying assets. In such circumstances, Aviva reserves the right to adjust the unit price of the funds, to reflect the costs involved in selling the necessary assets. As a result, investors withdrawing money would bear the costs of realising all or part of their investment. For funds holding a significant proportion of property-related assets, given the costs associated with buying and selling properties, this adjustment can be significantly higher than that applying to funds invested in other asset classes.

- Aviva reserves the right to increase the fund charges and fees subject to any legislative limits. Should any increase in the fund charges and fees occur the policyholder will be given 30 days notice of such an increase. The fund charges apply to the value of the investments and are deducted daily from the fund and/or taken monthly by cancellation of units. Aviva may from time to time close or merge the funds or offer the opportunity to invest in new funds not listed previously. These new funds may have fund charges different to those shown previously.

Get in touch



In writing

The Customer Experience
Manager, Aviva Life & Pensions
Ireland DAC, Building 12,
Cherrywood Business Park,
Loughlinstown, Co Dublin,
D18 W2P5.



By telephone
1800 159 159



By email
csc@aviva.com

Glossary of Key Terms

Personal Pension (Aviva)

A

Additional Voluntary Contributions (AVCs)

Extra payments you make into your company pension to increase your retirement benefits.

Account Liquidity

The minimum amount of money that must remain in your Self Directed Investment Option (SDIO) account to cover charges, fees, withdrawals and other obligations. If liquidity falls below the required level, the Investment Manager may reduce the amount invested.

Active Management / Active Bias

An investment style where a fund manager actively selects investments, aiming to outperform a benchmark through ongoing decision making.

Advisory Account (Trading)

An SDIO account type where you trade through the Investment Manager with advice or input from them. A separate Advisory Account Opening Form is required.

Allocation Rate

The percentage of your contribution used to purchase units in your chosen funds. Any amount not allocated is retained as a charge.

Alternatives / Alternative Strategies

Investment strategies involving non traditional asset classes such as commodities, hedge style strategies, or other specialist assets used within diversified funds.

Annuity

A financial product purchased at retirement that provides a guaranteed income for life. Payments depend on fund size, age, annuity options chosen and prevailing market rates.

Approved Retirement Fund (ARF)

An investment fund used to hold the balance of your pension after taking any lump sum. Money remains invested tax free, withdrawals are taxed, and the remaining value passes to your estate on death.

Article 8 Fund (SFDR)

A fund that promotes environmental or social characteristics under the Sustainable Finance Disclosure Regulation. These funds consider ESG factors but do not have a specific sustainable investment objective.

Asset Class

A category of investments with similar characteristics—such as equities, bonds, property, cash or alternatives.

Automatic Increase (Contributions)

A feature that increases regular pension contributions automatically each year (typically by 5%) unless you opt out.

B

Bespoke Portfolio

A customised investment portfolio created by selecting specific funds or assets tailored to your needs and risk appetite, usually under the SDIO option.

C

Capital Acquisitions Tax (CAT)

A tax that may apply to inheritances or gifts. CAT treatment depends on the beneficiary's relationship to the deceased and the value of benefits received.

Company Pension

A pension provided through your employer, which may be Defined Contribution (DC), Defined Benefit (DB), or an Executive/One Member pension arrangement.

Counterparty Risk

The risk that the financial institution backing or holding an investment becomes insolvent or unable to meet its obligations.

Currency Risk

The risk that changes in exchange rates affect the value of investments denominated in foreign currencies.

D

Defined Benefit (DB) Pension

A company pension where benefits are based on salary and years of service, not investment performance.

Defined Contribution (DC) Pension

A pension where benefits depend on the contributions paid and the investment performance of the fund.

Deferral Period

A temporary delay applied to fund switches or withdrawals (especially from property or illiquid funds) due to liquidity, valuation or market conditions.

Discretionary Management Account

An SDIO account type where you delegate asset selection and trading decisions to the Investment Manager within agreed parameters.

Diversification

A risk management strategy where investments are spread across various asset classes, sectors or regions to reduce exposure to any single risk.

E**Early Exit Charge**

A charge that may apply if you transfer or take benefits before the minimum pension term (typically 5 years). Details are shown in your policy schedule.

Environmental, Social and Governance (ESG) Investing

An investment approach that considers environmental, social and governance factors alongside financial analysis.

Execution Only Account - Non Trading

An SDIO account type used to access structured products or property based investments without trading activity or advice.

Execution Only Account - Trading

An SDIO account type allowing you to trade through the Investment Manager without receiving advice.

F**Fund Management Charge (FMC)**

The fee charged by the fund manager for managing and administering an investment fund.

Fund Switch / Fund Redirection

A fund switch moves existing money between funds. A fund redirection changes where future contributions will be invested.

I**Income Tax, PRSI & Universal Social Charge (USC)**

Taxes that may apply to pension withdrawals, ARF income, or taxable lump sums.

Investment Risk Profiler

An online tool that assesses your risk appetite and helps match you to suitable investment strategies.

L**Lifestyling Strategy**

An investment strategy that automatically moves your funds from higher risk to lower risk investments as you approach retirement.

M**Managed by You / Self Directed Investment Option (SDIO)**

An investment option allowing you to choose from structured products, ETFs, shares, funds, private markets and other assets, providing maximum control.

Managed for You

A range of ready made multi asset portfolios designed to match different risk profiles and investment needs.

Managed with You

An option that allows you to build and manage your own portfolio from a curated selection of funds with support from your financial broker.

Multi Asset Fund

A diversified fund that invests across several asset classes such as equities, bonds, property, cash and alternatives.

N**Non Interest Bearing Account**

A cash account (typically within SDIO) that earns no interest and is used to hold liquidity for charges, tax, or withdrawals.

Normal Retirement Age

The age set by your pension scheme at which you can normally retire, typically between 60 and 75.

O**Overseas Transfer**

A transfer of pension funds from a non Irish pension arrangement into your Personal Pension, requiring special declarations and checks.

P**Pension Adjustment Order (PAO)**

A court order instructing that part of a pension be allocated to a spouse, civil partner or dependent following family law proceedings.

Personal Pension

A pension you set up personally, typically if you are self employed or in non pensionable employment. Benefits are generally accessible from age 60 onwards.

Personal Retirement Savings Account (PRSA)

A personal pension available to anyone regardless of employment status. Benefits can be taken between ages 60 and 75.

Plan Management Charge (PMC)

A fee associated with administering your Personal Pension Plan.

Policy Fee

A fixed fee charged periodically for servicing and maintaining your pension policy.

Politically Exposed Person (PEP)

An individual who holds (or has recently held) a prominent public position, or their close relatives and associates. Additional checks apply.

Property Fund / Property Linked Investments

Funds that invest in property assets. These can experience delays in selling underlying properties and may impose deferral periods on withdrawals.

R**Regular Contribution**

An ongoing scheduled payment into your pension (monthly, quarterly, half yearly or yearly).

Retirement Bond

A pension contract into which benefits from a former employer's pension scheme are transferred. Retirement age remains linked to the original scheme.

Retirement Lump Sum (Tax Free Cash)

A portion of your pension fund taken tax free at retirement, subject to Revenue limits (currently €200,000 lifetime limit).

S**Self Employed / Non Pensionable Employment**

Employment categories eligible to take out a Personal Pension because no employer sponsored pension is provided.

Single Contribution

A once off lump sum payment into your pension plan.

Structured Product

A pre packaged investment with fixed terms and conditional outcomes. Often illiquid and may involve counterparty risk.

T**Taxable Cash (Retirement Lump Sum – Taxed Portion)**

Any portion of your retirement fund taken as cash after the tax free amount. Taxed subject to income tax, USC and possibly PRSI.

Transfer Contribution

A pension transfer from another Revenue approved Personal Pension. Transfers from occupational schemes, PRSAs or UK pensions are not permitted.

U**Unit Linked Structure / Fund Units**

A structure where your contributions purchase units in a fund. The value of the units moves in line with the performance of the underlying assets.

V**Valuation Delay**

A delay in pricing or valuing certain assets—particularly illiquid or SDIO linked investments—which can affect transaction timing.

Vested PRSA

A PRSA from which you have taken a lump sum but where the remaining funds stay invested. These are combined with ARFs when calculating imputed distributions.

Volatility

A measure of how much an investment's value fluctuates over time. High risk assets typically show higher volatility.

Warning: Past performance is not a reliable guide to future performance.
Warning: The value of your investment may go down as well as up.
Warning: If you invest in these funds you may lose some or all of the money you invest.
Warning: These funds may be affected by changes in currency exchange rates.
Warning: If you invest in this product you will not have access to your money until you retire.
Warning: Due to the nature of this product, it is important to ensure that it remains suitable for you. We recommend that you engage with your financial advisor on a regular basis to ensure its ongoing suitability.

This brochure has been produced by Aviva Life & Pensions Ireland DAC. Great care has been taken to ensure the accuracy of the information it contains. However, the company cannot accept responsibility for how this information may be interpreted by any third party, including customers, brokers, or other external stakeholders, nor does it provide legal or tax advice. This brochure is based on Aviva's understanding of current legal, tax, and Revenue practices as at March 2026. This brochure is not a legal document and, should there be any conflict between the brochure and the policy document, the latter will prevail. Aviva Life & Pensions Ireland DAC, March 2026.

