

Pension transfer form



This is your application to transfer your pension savings to your Aviva plan. If you want to transfer more than one pension, please use section H of this form.

Transferring pensions isn't right for everyone. It's important to consider the charges, funds and any safeguarded or valuable benefits that could be lost. Your capital is at risk. The value of your pension can go down as well as up and you may get back less than has been paid in. There's no guarantee you'll be better off by transferring.

What you need to do

Complete this form and send it back to us. If you're returning the form by post, our address is:

AVIVA
PO BOX 520
Norwich NR1 3WG

Your pension transfer language guide

To help you, we've explained the terms you might be unfamiliar with in an online glossary here: library.aviva.com/mm30896.pdf

If you have any questions about this application form, please refer to your Financial Adviser, or call us on 0800 145 5744. If you don't have a Financial Adviser, you can find one at unbiased.co.uk. You may be charged for the advice.

A. About you

Your full name and title

Your email

Your contact number

Permanent residential address

Town/city

Postcode

Your date of birth

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Your National Insurance number

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Your Aviva pension scheme name (if you're a member of an employer's pension scheme)

Your Aviva pension plan number

If the pension you're transferring into is a stakeholder Aviva can't accept transfers from the following:

- Any type of scheme if you have already taken benefits from your pension funds, such as a tax-free lump sum or pension income (known as crystallised funds).
- Non-UK registered pension schemes unless the pension to be transferred is a Qualifying Recognised Overseas Pension Scheme (QROPS).
- Any type of scheme that provides any form of safeguarded benefits where the safeguarded benefits are in excess of £30,000 unless you have received advice, irrespective of the outcome, from a financial adviser with appropriate permissions from the Financial Conduct Authority (FCA).
- Where there are any ongoing legal issues such as earmarking orders or pension sharing orders.
- Aviva cannot accept transfers into this plan after you have reached the age of 75.

For all other types of pension Aviva can't accept transfers from the following:

- Any type of scheme if you've already taken benefits from your pension funds, such as a tax-free lump sum or pension income (known as crystallised funds).
- Non-UK registered pension schemes, unless you've received financial advice and the pension to be transferred is a Qualifying Recognised Overseas Pension Scheme (QROPS).
- Any type of scheme which provides any form of safeguarded benefits, unless:
 - you're leaving/have left your employer's occupational pension scheme with insufficient qualifying service, and don't have the option of retained benefits, or
 - The transfer value is less than £30,000.00 or
 - you've received regulated financial advice.
- Where the transfer originates from a defined benefit scheme and is a result of an enhanced transfers exercise, Aviva must be the default product provider and advice to transfer must have been given by the default adviser appointed for the exercise. If this isn't the case, Aviva is unable to accept the transfer.
- Where there are any ongoing legal issues such as earmarking orders or pension sharing orders.
- Where the transfer requires regulated financial advice to be taken but the transfer is on an insistent or abridged basis. This is still the case even where regulated advice isn't required and it has previously been made clear to Aviva a Financial Adviser has advised against the transfer.
- Aviva can't accept transfers into this plan after you've reached the age of 75.

Please complete the following section if you're transferring another pension that belongs to you.

B. About the pension you're transferring to us

To the scheme administrator/trustees of the transferring registered pension scheme from which a transfer payment is to be made:

- I wish to make a transfer payment to the registered pension scheme shown in Part A above; and
- I consent to Aviva obtaining details from you in connection with the transfer, and I authorise the giving of such details to Aviva.

Name of previous pension scheme/arrangement	<input type="text"/>		
Previous pension scheme/policy/account number or other identifying reference number	<input type="text"/>		
Name and address of previous provider	<input type="text"/>		
	<input type="text"/>		
	<input type="text"/>		
	<input type="text"/>		
Contact number of previous provider	<input type="text"/>		
Estimated transfer value amount	<input type="text"/>	Does this represent the total value of the plan?	Yes <input type="checkbox"/> No <input type="checkbox"/>
HM Revenue & Customs (HMRC) Pension Scheme Tax Reference number	<input type="text"/>		

If you can't answer the next questions about the pension you'd like to transfer, please contact your previous provider who will be able to help you. We can't proceed with your transfer if the form is incomplete, so please make sure all the questions have been answered.

Have you taken any flexible benefits from your pension, and as a result are subject to the money purchase annual allowance?

Yes No

If yes, please send us a copy of the statement you got from the provider of the pension(s) from which you did this, or tell us the date you withdrew the money.

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If you think you may be affected by the money purchase annual allowance as a result of taking flexible benefits from your pension, we recommend you get individual tax advice. Your financial adviser should be able to help you.

Is the transfer value enhanced – have you been offered a higher value to transfer away?

Yes No

Is the transfer from a Qualifying Recognised Overseas Pension Scheme (QROPS)?

Yes No

Are there current disputes or unsettled claims in respect of pension attachment, earmarking or pension sharing orders on a divorce or on a dissolution of a civil partnership?

Yes No

Have you taken any tax-free lump sums, regular income or crystallised the benefits?

Yes No

Please remember, we can't accept transfers from pensions with ongoing legal issues or crystallised benefits, such as those noted above.

What type of pension is the transfer from? (please tick)

- Additional Voluntary Contribution
- Deferred Annuity
- Defined Benefit
- Executive Pension
- Free-Standing Additional Voluntary Contribution
- Personal Pension
- Occupational Money Purchase (also known as Occupational Defined Contribution)
- Self-Invested Personal Pension
- Stakeholder Pension
- S226/Retirement Annuity Contract
- Section 32 Buyout

Some of the scheme/benefit types above include valuable and safeguarded/guaranteed benefits which would be lost on transfer. You should think carefully before proceeding and if in any doubt you should seek advice.

Do you have any form of lifetime allowance protection?

Yes No

Please note, lifetime allowance protection could be lost on transfer.

Does the pension to be transferred include any safeguarded or guaranteed benefits:

Defined Benefit (also known as Final Salary or Career Average Earnings?)

Yes No

Guaranteed minimum pension (GMP) or section 9 (2b) rights?

Yes No

Guaranteed annuity, or annuity rates (GARs)?

Yes No

Any other guaranteed benefit?

Yes No

Does the pension you're transferring contain any valuable benefits:

Valuable benefits include:

- A 'protected tax-free lump sum', probably allowing more than 25% tax free cash at retirement.
- A 'protected pension age', allowing early retirement before age 55.
- Fund guarantees such as a guaranteed growth rate or guaranteed bonus rate, or loyalty bonus.
- Additional Life Cover; Critical Illness Cover or Waiver of Premiums.
- Other valuable benefits not listed here.

Yes No

Yes No

Yes No

Yes No

Yes No

Your safeguarded guaranteed and/or valuable benefits will be lost on transfer.

If you decide to cancel this transfer, your other provider doesn't have to accept the transfer back and you'll still lose any safeguarded guaranteed and/or valuable benefits.

Charges and funds on your existing plan might be different to those on the Aviva plan you're transferring into. You should compare your existing charges to ours, including any charges for transferring.

Pension Sharing Order

If the transfer is as a result of a Pension Sharing Order, please complete this section.

This section should be completed where pension credit has been awarded to you from your ex-spouse or former civil partner's pension following a divorce or dissolution of a civil partnership.

Copies of this form may be used for multiple transfers.

If you can't answer the following questions, please either contact the current provider or your solicitor for help in obtaining this information.

Name of transferring provider:

Address of transferring provider:

Contact number of previous provider:

Pension scheme/policy/account number or other identifying reference number:

Transfer value (the value of the pension share in UK pounds sterling): £

Please send us any transfer discharge paperwork that needs completing for the other pension provider.

It is important you answer the following question as this will affect how you're able to take the benefits of the existing plan you hold with Aviva that you want to transfer the pension credit into:

Has your ex-spouse or former civil partner taken any tax-free cash, regular income or crystallised the benefits on the plan being shared?

Yes No

Has the pension provider offered you membership of their pension scheme?

Yes No

If yes, does the pension they're offering contain any safeguarded or guaranteed benefits:

Defined Benefit (also known as Final Salary or Career Average Earnings)?

Yes No

Guaranteed minimum (GMP) or section 9 (2b) rights?

Yes No

Guaranteed annuity or annuity rates?

Yes No

Any other guaranteed benefit?

Yes No

Does the pension they're offering you contain any valuable benefit:

A 'protected tax-free lump sum', probably allowing more than a 25% tax-free lump sum at retirement.

Yes No

A 'Protected pension age', allowing the benefits to be taken before age 55.

Yes No

Fund guarantees such as a guaranteed growth rate, guaranteed bonus rate or loyalty bonus.

Yes No

Additional Life Cover, Critical Illness Cover or Waiver of Premiums.

Yes No

Other valuable benefits not listed here.

Yes No

Any safeguarded or valuable benefits will not be included in your Aviva plan. If you decide not to accept any offer from the other pension provider, then any such benefits included in that offer will be lost.

Please give details of your ex-spouse/former civil partner:

(We need this information to enable us to request the transfer of the funds from the other provider)

Their title (Mr/Mrs/Miss/Ms/
Other – please specify):

Full name:

Date of birth:

Address:

National Insurance number:

C. Financial advice

Have you received regulated financial advice?

Yes No

Remember, there are specific situations when you must take regulated financial advice. We explain these on page 2, 'If your plan is a stakeholder pension' and 'For all other types of pension'.

If you don't have an adviser, you can visit unbiased.co.uk to find one in your area. You might be charged a fee by the adviser for their work.

If you haven't received regulated financial advice but your financial adviser is taking responsibility for arranging the transfer, please confirm here: Yes No

If you've answered 'yes' to either of the above questions, please go to 'About your regulated financial adviser.'

If you've answered 'no' to both of the above questions, please read and complete the non-advised box below.

Non-Advised

I accept that Aviva strongly recommends that I seek advice before taking any action regarding this transfer of benefits.

I confirm that I don't require any advice in connection with this transfer and that I haven't received any such advice, including from Aviva.

Remember, you can't proceed on a non-advised basis if you're required to take regulated financial advice. We can only accept insistent advice basis or abridged advice cases into stakeholder pensions and only where regulated advice has been received, irrespective of the outcome or isn't required.

Your signature

Date

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About your regulated financial adviser

Your adviser's name

Adviser's company name

Adviser's company address

FCA registration number (FRN)

Email address

Paying your adviser

If your plan is a Your Company Pension, Designer Pension, Aviva Personal Pension, Your Pension Select @ Aviva, or a CU Personal Pension (Sterling, Optimiser and Lifestyler), it may be possible for you to pay for advice on this transfer from your plan using adviser charging.

Please refer to your adviser or call us. If you do wish to do this please ensure that an illustration and a completed Adviser Charge Agreement (SP55117) is sent with this form.

Financial adviser declaration

You'll need to arrange for your financial adviser to complete this section before returning the form to us.

Have you given full advice to the client in respect of this transfer?

Yes No

Is the client deemed an insistent client?

Yes No

Have you given abridged advice to the client in respect of this transfer?

Yes No

Remember, we can't accept a transfer that requires regulated financial advice to be taken on an insistent or abridged basis. We can only accept insistent advice basis or execute-only cases into stakeholder plans and only where regulated advice has been received, irrespective of the outcome or is not required.

If you answered 'no' to all of the above questions, only the final point in the declaration applies.

- I've given advice to the client named in Part A in relation to the transfer from the scheme named in Part B and H (if there is more than one transfer) to the plan number listed in Part A.
- I have the appropriate FCA permissions to give advice on pension transfer business and where applicable, on the transfer of safeguarded benefits.
- I can confirm that where the named client is deemed to be an Insistent client, I've completed the three steps contained within FCA guidance in relation to insistent clients.
- I accept responsibility in respect of claims, losses and expenses that Aviva and the current provider may incur as a result of any incorrect information provided by me in this application or of any failure on my part to comply with any aspect of this application.

Financial adviser's signature

Date

D	D	M	M	Y	Y	Y	Y
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D. Nomination

If you die before you've taken all your benefits from this plan, they may be paid to someone else. If you want to nominate a person, or persons, to receive these benefits, you'll need to let us know by contacting us on the relevant number shown at the top of this form.

A nomination isn't a form of trust. If you want to place your plan under trust, we can send you a specimen trust form. We recommend that you refer to your adviser if you're unsure, or wish to discuss the implications of making your nomination or placing your plan under trust.

E. Investment choice

The funds chosen will cover all transfers received with this application.

Different funds have different risks. For further information on the fund(s) and relevant risks, please contact us on the relevant number shown at the top of this form.

You should think of the funds you're in as medium to long term investments of at least five years and you should consider your own capacity for investment losses. If you're close to retirement, you may also wish to consider other investment options.

Please consider your investment choice carefully.

For full details of all investment options available to your plan and charges that may apply, please visit our fund centre:

aviva.co.uk/retirement/fund-centre/pension-funds/

or you can call us on the relevant number shown at the top of this form.

Please select one option only

Option 1

I have an existing plan with Aviva. Please invest my transfer in the same investment funds/lifestyling/lifestaging strategy.

Your transfer will be applied to the same investment funds or lifestyling/lifestaging strategy, and in the same proportions, as the most recent payment or fund switch we received on your Aviva plan prior to the transfer.

or

Option 2

I have an existing plan with Aviva and wish to select different investment funds for my transfer. Please invest my transfer in the following investment funds/lifestyling/lifestage strategy.

Fund name	%
Total	100%

Please attach any additional fund selection on a separate sheet. The maximum number of funds you may be able to select up to is 50.

If your transfer is to an existing plan with lifestyling/lifestaging, and you've selected an alternative fund choice, the lifestyling/lifestaging will be switched off. This means Aviva will no longer automatically move (switch) your money between funds to prepare your pension pot for you to take your retirement benefits at your chosen retirement age.

If a fund choice isn't selected we'll invest the transfer into either the same funds as the most recent payment or fund switch request received, or the default fund if there have been no previous payments.

F. Your declaration and consent

From you to us (Aviva)

Important: It's a serious offence to make false statements. If you do so you may be prosecuted. The penalties are severe.

- This is my application to transfer into my Aviva pension plan as detailed in Part A of this application form. I agree to be bound by the rules of the scheme.
- I agree to Aviva seeking information and obtaining details from the administrator or trustee (and/or relevant insurance company) of any pension scheme, arrangement or contract of which I am, or have been, a member.
- Where the transfer value includes safeguarded rights and is less than £30,000 and I haven't chosen to seek any regulated financial advice in relation to the transfer, I acknowledge that Aviva have suggested that I take regulated financial advice; and Aviva have provided me with details of where I may obtain information relating to the transfer.

From you to the current provider(s)

- I authorise, instruct and apply to the current provider to transfer sums and assets from the plan(s) as listed in Section B and/or H directly to and to provide any instructions and/or discharge required by any relevant third party to do so.
- I accept that in order to comply with regulatory obligations, Aviva and the current provider named in this application may need to verify my identity and residential address, and may use credit reference agency searches and ask for my documents to verify my identity and address.
- Until this application is accepted and complete, Aviva's responsibility is limited to the return of the total payment(s) to the current provider(s).
- When payment is made to Aviva as instructed, this means that I shall no longer be entitled to receive pension benefits from the whole of the plan(s) listed in Section B and/or H of this application where the whole of the plan(s) is transferring, or that part of the plan(s) represented by the payment(s) if only part of the plan(s) is transferring.
- I've read any information provided or made available to me by the current provider in connection with this transfer.
- Where appropriate financial advice is required, I've received that advice.

From you to the current provider(s) and Aviva

- I accept responsibility in respect of any claims, losses, expenses, additional tax charges or any penalties that Aviva and the current provider may incur as a result of any incorrect, untrue, or misleading information in this application or given by me, or on my behalf, or of any failure on my part to comply with any aspect of this application.
- I authorise Aviva, the current provider, any contributing Employer and any Financial Adviser named in this application to obtain from each other, and release to each other, any information that may be required to enable the transfer of sums and assets to Aviva.

Data Privacy

To learn about how Aviva processes personal information, please see our privacy policy at [aviva.co.uk/privacypolicy](https://www.aviva.co.uk/privacypolicy). It's updated from time to time to take account of changes in our business activities, legal requirements and to make sure it's as transparent as possible, so please check back in to see the latest version. A paper copy can be provided on request by writing to Data Protection Team, PO Box 7684, Pitheavlis, Perth, PH2 1JR.

Financial Crime

To verify your identity and prevent financial crime, your information may be used by any company within the Aviva group. It may also be shared with third parties who provide services to us, and any other organisations, where required to by law and regulation.

We may record any searches carried out. These, and any suspicion of financial crime, may be used to help other companies with verification and identification. The search isn't a credit check and your credit rating shouldn't be affected.

Your signature

Your name

Date

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Aviva agrees to administer the scheme in accordance with the scheme rules.

Please note that if you want to transfer more than one pension, please use section H below.

G. Your guidance and advice form

About your transfer

There are many reasons for wanting to transfer your existing pension to Aviva.

Please tell us the reason from the two alternatives below. Choose the main reason that best fits your situation (only choose one box).

I'm consolidating my pension plans into one pot. Possibly because; easier to manage, lower charges, different investment choices, or more options at retirement, to mention just a few. You don't need to complete the questions below.

OR

'Immediately after the transfer I'll be taking my plan benefits' which I'm transferring with a view to taking my plan benefits in the future*

*Taking your plan benefits means opting to buy an annuity (income for life), commence income drawdown, or withdraw money from your pension pot.

The guidance and advice you've received

If you've booked an appointment with Pension Wise or a financial adviser, please wait until after you've had your Pension Wise appointment or have received advice before returning your transfer application. Pension Wise from MoneyHelper is a free, government-backed service, offering clear, impartial and specialist guidance on your retirement options. If you're aged 50 or over, this service is available to you. Visit moneyhelper.org.uk/pensionwise or call 0800 138 3944 for full details of the service.

Please let us know what you've done below:

If you've received guidance or advice

I've received Pension Wise guidance

I've received advice from an FCA regulated financial adviser

If your circumstances or your policy details (for example the value of any of your pension plans) have changed significantly, you may benefit from further guidance or advice as different pension options or considerations could apply.

If you wish to proceed without taking guidance or advice

We encourage you to get help with your pension option before you proceed without taking any guidance. If you've not attended a Pension Wise appointment that had been previously booked; you can always make another appointment, or we can book one for you, or you can get financial advice.

I don't wish to receive any Pension Wise guidance or financial advice

Please let us know why you've decided not to take advice or guidance at this time:"

I feel I already have a good understanding/knowledge

I don't see any benefit to me in getting guidance or advice

I don't have time to wait/I'm not willing to wait/inconvenient appointment time for Pension Wise guidance or financial advice.

Other- please tell us your reason here:

H. Additional Transfer Instruction

When to use this section

Use this page if you're transferring funds from more than one registered pension scheme to an existing Aviva Plan. Complete this form with details of your additional transfer and attach it to your application. Copies of this form may be used for multiple transfers.

Please complete the following section if you're transferring another pension that belongs to you.

If the transfer is as a result of a Pension Sharing Order, please complete the section entitled 'Pension Sharing Order'.

About the pension you're transferring to us

To the scheme administrator/trustees of the transferring registered pension scheme from which a transfer payment is to be made:

- I wish to make a transfer payment to the registered pension scheme shown in Part A; and
- I consent to Aviva obtaining details from you in connection with the transfer, and I authorise the giving of such details to Aviva.

Name of previous pension scheme/arrangement

Previous pension scheme/policy/ account number or other identifying reference number:

Name and address of previous provider

Contact number of previous provider

Estimated transfer value amount Does this represent the total value of the plan? Yes No

HMRC Pension Scheme Tax Reference number

If you can't answer the next questions about the pension you'd like to transfer, please contact your previous provider who will be able to help you. We can't proceed with your transfer if the form is incomplete, so please make sure all the questions have been answered.

Have you taken any flexible benefits from your pension, and as a result are subject to the money purchase annual allowance? Yes No

If yes, please send us a copy of the statement you got from the provider of the pension(s) from which you did this, or tell us the date you withdrew the money.

D	D	M	M	Y	Y	Y	Y
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If you think you may be affected by the money purchase annual allowance as a result of taking flexible benefits from your pension, we recommend you get individual tax advice. Your financial adviser should be able to help you.

Is the transfer value enhanced – have you been offered a higher value to transfer away? Yes No

Is the transfer from a Qualifying Recognised Overseas Pension Scheme (QROPS)? Yes No

Are there current disputes or unsettled claims in respect of pension attachment, earmarking or pension sharing orders on a divorce or on a dissolution of a civil partnership? Yes No

Have you taken any tax-free lump sums, regular income or crystallised the benefits? Yes No

Please remember, we can't accept transfers from pensions with ongoing legal issues or crystallised benefits, such as those noted above.

What type of pension is the transfer from? (please tick)

Additional Voluntary Contribution

Deferred Annuity

Defined Benefit

Executive Pension

Free-Standing Additional Voluntary Contribution

Personal Pension

Occupational Money Purchase (also known as Occupational Defined Contribution)

Self-Invested Personal Pension

Stakeholder Pension

S226/Retirement Annuity Contract

Section 32 Buyout

Some of the scheme/benefit types above include valuable and safeguarded/guaranteed benefits which would be lost on transfer. You should think carefully before proceeding and if in any doubt you should seek advice.

Do you have any form of lifetime allowance protection?

Yes No

Please note, lifetime allowance protection could be lost on transfer.

Does the pension to be transferred include any safeguarded or guaranteed benefits:

Yes No

Guaranteed minimum pension (GMP) or section 9 (2b) rights?

Yes No

Guaranteed annuity, or annuity rates (GARs)?

Yes No

Defined Benefit (also known as Final Salary or Career Average Earnings)

Yes No

Any other guaranteed benefits?

Yes No

Does the pension you're transferring contain any valuable benefits:

Valuable benefits include:

• A 'protected tax-free lump sum', probably allowing more than 25% tax free cash at retirement.

Yes No

• A 'protected pension age', allowing early retirement before age 55.

Yes No

• Fund guarantees such as a guaranteed growth rate or guaranteed bonus rate, or loyalty bonus.

Yes No

• Additional Life Cover; Critical Illness Cover or Waiver of Premiums.

Yes No

• Other valuable benefits not listed here.

Yes No

Your safeguarded guaranteed and/or valuable benefits will be lost on transfer.

If you decide to cancel this transfer, your other provider doesn't have to accept the transfer back and you'll still lose any safeguarded guaranteed and/or valuable benefits.

Charges and funds on your existing plan might be different to those on the Aviva plan you're transferring into. You should compare your existing charges to ours, including any charges for transferring.

Pension Sharing Order

If the transfer is as a result of a Pension Sharing Order, please complete this section.

This section should be completed where pension credit has been awarded to you from your ex-spouse or former civil partner's pension following a divorce or dissolution of a civil partnership.

Copies of this form may be used for multiple transfers.

If you can't answer the following questions, please either contact the current provider or your solicitor for help in obtaining this information.

Name of transferring provider:

Address of transferring provider:

Contact number of previous provider:

Pension scheme/policy/ account number or other identifying reference number:

Transfer value (the value of the pension share in UK pounds sterling): £

Please send us any transfer discharge paperwork that needs completing for the other pension provider.

It is important you answer the following question as this will affect how you're able to take the benefits of the existing plan you hold with Aviva that you want to transfer the pension credit into:

Has your ex-spouse or former civil partner taken any tax-free cash, regular income or crystallised the benefits on the plan being shared? Yes No

Has the pension provider offered you membership of their pension scheme? Yes No

If yes, does the pension they're offering contain any safeguarded or guaranteed benefits:

Defined Benefit (also known as Final Salary or Career Average Earnings)? Yes No

Guaranteed minimum (GMP) or section 9 (2b) rights? Yes No

Guaranteed annuity or annuity rates? Yes No

Any other guaranteed benefit? Yes No

Does the pension they're offering you contain any valuable benefits:

A 'protected tax-free lump sum', probably allowing more than a 25% tax-free lump sum at retirement. Yes No

A 'Protected pension age', allowing the benefits to be taken before age 55 Yes No

Fund guarantees such as a guaranteed growth rate, guaranteed bonus rate or loyalty bonus. Yes No

Additional Life Cover, Critical Illness Cover or Waiver of Premiums. Yes No

Other valuable benefits not listed here. Yes No

Any safeguarded guaranteed or valuable benefits will not be included in your Aviva plan. If you decide not to accept any offer from the other pension provider, then any such benefits included in that offer will be lost.

Please give details of your ex-spouse/former civil partner:

(We need this information to enable us to request the transfer of the funds from the other provider)

Their full name and title

Date of birth:

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Address:

National Insurance number:

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Aviva Life & Pensions UK Limited.

Registered in England No 3253947. Aviva, Wellington Row, York YO90 1WR.

Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Firm Reference Number 185896.

Telephone 0800 145 5744 - calls may be recorded.

[aviva.co.uk](https://www.aviva.co.uk)

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