

Report to the Directors of Aviva Life & Pensions UK Limited from the Chief Actuary on the Proposed Transfer of the whole of the business of Aviva Protection UK Limited to Aviva Life & Pensions UK Limited

Andrew Carr

Chief Actuary, Aviva Life & Pensions UK Limited

2 July 2025

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1. Executive Summary

This report, made in my capacity as Chief Actuary, is addressed to the Directors of Aviva Life & Pensions UK Limited ("UKLAP") and concerns a Scheme of Transfer ("the Scheme") under Part VII of the Financial Services and Markets Act 2000. It is proposed that the whole of the business of Aviva Protection UK Limited¹ ("APUK") is transferred to the Non-Profit Sub-Fund ("NPSF") of UKLAP, the main UK Life company of Aviva.

This report describes the business covered under the Scheme, the assets and liabilities to be transferred and operational aspects of managing the business once it has been transferred. In particular, the report considers how the Scheme impacts the benefit security and the fair treatment of existing UKLAP policyholders at the time of transfer.

I conclude that:

- The financial security of the policyholders of UKLAP will not be materially adversely affected by the transfer; and
- The Scheme will have no material adverse impact on the expected benefits or the fair treatment of the policyholders of UKLAP.

Mr Michael Aitchison, the Chief Actuary of Aviva Protection UK Limited, concluded in his report that the Scheme does not result in a material adverse impact on policyholders transferring into UKLAP. I note his conclusion and have no reason to think otherwise.

Andrew Carr, FIA

Date: 2 July 2025

¹ Aviva Protection UK Limited was formerly AIG Life Limited. It was rebranded in February 2025.

2. Introduction

2.1. Purpose of the report

2.1.1. As the Chief Actuary for UKLAP, I have been asked to comment on the proposals for the transfer of the whole of the business currently written within APUK to UKLAP under Part VII of the Financial Services and Markets Act 2000. The proposals are set out in the Scheme. If approved, the Scheme will come into effect on the “Effective Date”, which is expected to be 31 December 2025.

2.1.2. It is also proposed that the transfer of any business carried on in or from within Jersey by APUK, or the transfer of any business which comprises policies issued by APUK to persons resident in the Bailiwick of Guernsey will be effected following the approval of separate schemes in Jersey and Guernsey (referred to respectively as the “Jersey Scheme” and the “Guernsey Scheme”). These schemes will provide for the transfer of policies on substantially the same terms as the proposed Scheme and are expected to have the same Effective Date as the Scheme. The implementation of the proposed Scheme is not conditional on the approval of the Jersey Scheme or the Guernsey Scheme and the conclusions in this report are valid whether or not the Jersey and Guernsey Schemes are implemented.

2.1.3. References to the Scheme should be taken to include the Jersey Scheme and the Guernsey Scheme unless otherwise stated.

2.1.4. The objective of this report is to consider the following:

- The likely effect of the Scheme on the financial security of UKLAP policyholders;
- The likely effect of the Scheme on the fair treatment of policyholders of UKLAP, including their legal rights and expected benefits.

2.1.5. The Chief Actuary of APUK has prepared his own report on the effect of the Scheme on the financial security and benefit expectations of policyholders of APUK.

2.1.6. The Chief Risk Officer of UKLAP has provided me with his opinion on the Scheme which is set out in Section 2.9.

2.1.7. The With Profits Committee of UKLAP have been informed of the proposed transfer and have confirmed that they have no objections.

2.2. Independent Expert

2.2.1. Mr Oliver Gillespie of Milliman LLP has been jointly appointed by APUK and UKLAP as the Independent Expert for the Scheme and has been approved as such by the PRA in consultation with the FCA. I have read a draft of his report on the terms of the Scheme and considered his conclusions. A copy of this report has also been provided to Mr Gillespie who has had the opportunity to review earlier draft versions.

2.3. Guidance on Usage of this Report

2.3.1. This report is written for the Board of UKLAP in my capacity as Chief Actuary, and should be read in conjunction with the Scheme, the APUK Chief Actuary's report and the report by the Independent Expert.

2.3.2. For the purposes of this report, the in scope business referred to throughout the document is taken to include all assets and liabilities in APUK. These are expected to transfer to UKLAP on the Effective Date with the following exceptions:

- A small amount of assets which will be retained in APUK to cover the Minimum Capital Requirement of APUK; and

- Liabilities that cannot be transferred for legal reasons. At the time of writing this Report, all policies are expected to transfer, I will revisit the position in a further report ("Supplementary Report") prior to the Sanction Hearing.

2.3.3. It should be noted that references in the report to "Solvency II" should be taken as references to the Solvency II regime as currently on-shored into the UK regulatory regime, in line with the current Prudential Regulation Authority ("PRA") guidance.

2.3.4. A list of the definitions and abbreviations that I have used in this report is included in the Appendix.

2.4. Independence

2.4.1. I am a Fellow of the Institute & Faculty of Actuaries, having qualified in 1998.

2.4.2. I am an employee of Aviva Employment Services Limited, a wholly owned subsidiary of Aviva plc. I have shares in Aviva plc and am a member of the Aviva Staff Pension Scheme. I do not hold any insurance policies issued by APUK or UKLAP.

2.4.3. I can confirm that my personal interests have not influenced me in reaching any of the conclusions detailed in this report.

2.5. Scope

2.5.1. This report is addressed to the Directors of UKLAP and is available for consideration by the Board of APUK.

2.5.2. The transfer is subject to the consent of the High Court of Justice in England and Wales ("the Court") and approval of separate schemes in Jersey and Guernsey.

2.5.3. This report and its conclusions apply to all policyholders of UKLAP irrespective of their place of residence and /or the jurisdiction within which the business is said to be carried on or in which their policy was issued.

2.5.4. The PRA and the Financial Conduct Authority ("FCA") have been provided with a copy of my report at an early stage in order that they may carry out an assessment of the Scheme ahead of the Directions Hearing on 16 July 2025.

2.5.5. A copy of this report will be presented to the Court so that it may be taken into account when the Court reaches its decision on whether or not to approve the Scheme.

2.5.6. This report will be provided to the Royal Court of Jersey and the Royal Court of Guernsey to assist in their deliberations in respect of the Jersey Scheme and the Guernsey Scheme, respectively.

2.5.7. A copy of this report will be available for inspection by policyholders of APUK and UKLAP during normal business hours following the publication of the notice of the transfer at the registered office of UKLAP and APUK, Wellington Row, York, YO90 1WR.

2.5.8. A copy of this report will also be accessible for viewing and/or download from our website at www.aviva.co.uk/partvii/.

2.6. Reliances

2.6.1. I have read the report prepared by Mr Michael Aitchison, the Chief Actuary of APUK. I have considered his comments on the likely effect of the Scheme on the policyholders of APUK.

2.6.2. The report prepared by Mr Michael Aitchison concludes that there will be no material adverse impact on policyholders transferring into UKLAP.

2.6.3. The financial information on APUK and UKLAP referred to in this report is based on 31 December 2024 results. I have relied on these figures being correct.

2.6.4. Other economic capital information has been provided to me. This information is confidential and has not been reproduced in this report. Nevertheless, I have reviewed this information in detail.

2.6.5. Figures have also been supplied to me on the position allowing for the proposed transfer. These have been subject to review internally, and by me in the course of writing this report. I have relied on these figures being correct.

2.6.6. This report is based on information made available to me up to 2 July 2025 and takes no account of developments after this date.

2.7. Supplementary Report

2.7.1. I will prepare a Supplementary Report prior to the Sanction Hearing to provide an update for the High Court and the Royal Courts of Jersey and Guernsey on my conclusions in respect of the effect of the proposed Transfer on the different groups of policyholders in light of any significant events subsequent to the date of the finalisation of this report.

2.7.2. My Supplementary Report will contain updates based on the latest available financial information and I shall also respond in general terms to any themes emerging from any objections or other feedback from policyholders.

2.7.3. My Supplementary Report will be available to policyholders via the website at www.aviva.co.uk/partvii/.

2.7.4. I will prepare further reports on the Scheme, should the need arise.

2.8. TAS Compliance

2.8.1. This report is technical actuarial work and hence falls within the scope of the Technical Actuarial Standards issued by the Financial Reporting Council. I consider that this report and the work underlying it meet in all material aspects the requirements of TAS 100: General Actuarial Standards and TAS 200: Insurance.

2.8.2. In addition, under the Actuarial Professional Standard X2, this report has been reviewed by Denis Cavanagh, Group Actuarial Function Director at Aviva.

2.9. Chief Risk Officer Opinion

2.9.1. This report has been reviewed by Richard Priestley, Chief Risk Officer of UKLAP and his opinion is provided in this section.

2.9.2. I have considered the likely effect of the proposed Scheme on the benefit security, benefit expectations and the fair treatment of UKLAP policyholders. In doing so I have considered: various information that I have been provided with, taking this as accurate and complete; my knowledge of the companies involved; and also the opinions of the Chief Actuary of UKLAP, the Chief Actuary of APUK, and the Independent Expert, though I have not relied on these opinions.

2.9.3. I am satisfied that the Scheme is unlikely to have a material adverse effect on benefit security, benefit expectations, or the fair treatment of UKLAP policyholders.

2.9.4. I see no reason why the Scheme should not proceed.

3. Background

3.1.Acquisition of APUK by Aviva

3.1.1.In September 2023 Aviva announced the acquisition of APUK, which was known at the time as AIG Life Limited, from Corebridge Financial, Inc., a quoted subsidiary of American International Group, Inc. The transaction was subsequently completed on 8 April 2024.

3.1.2.The announcement noted that the combined individual and group protection businesses will benefit from APUK's propositions in the small & medium enterprises and high net worth markets.

3.2.Rationale for the Part VII Scheme

3.2.1.For operational and capital optimisation reasons, it is planned to transfer the whole of the APUK business into the Non-Profit Sub-Fund of UKLAP under Part VII of the Financial Services and Markets Act 2000 ('FSMA').

4. Overview of APUK²

4.1. Background

4.1.1. APUK was established in 2008 as Fortis Life, an innovative provider of long-term life insurance, critical illness and income protection products sold through Independent Financial Advisers, intermediaries and distribution partners.

4.1.2. The company was purchased by AIG Europe Holdings Limited ("AEHL", later AIG Holdings Europe Limited "AHEL"), part of American International Group, Inc ("AIG"), on 31 December 2014.

4.1.3. On 31 December 2018, the company bought the group protection business (Ellipse) from Munich Re.

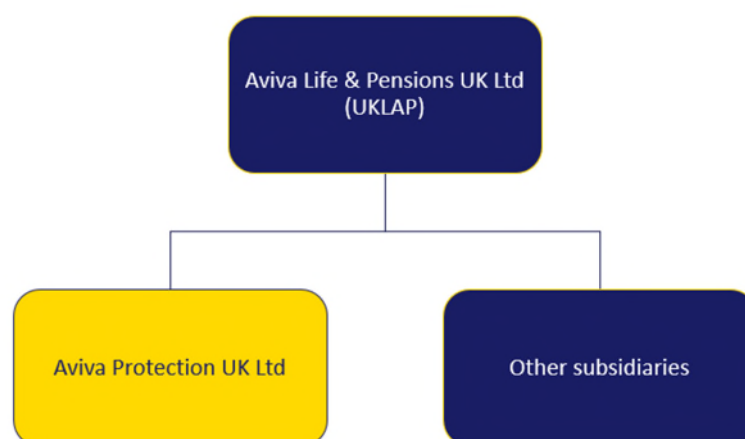
4.1.4. On 26 October 2020, AIG announced plans to separate its Life and Retirement group from the rest of AIG. On 1 May 2021, the company moved from being owned by AHEL to being owned by SAFG, a holding company within AIG's Life and Retirement group of companies. On 2 November 2021, AIG sold 9.9% of SAFG to Argon Holdings LLC, a wholly owned subsidiary of Blackstone Inc.

4.1.5. On 28 March 2022, it was announced that SAFG was to be renamed Corebridge Financial. Corebridge Financial completed an initial public offering on 19 September 2022, reducing AIG's share of ownership to 77.7% as at 31 December 2022. In 2023, there were three subsequent secondary offerings in June, November and December, to further divest AIG's stake in the business.

4.1.6. As at 31 December 2023, the ultimate parent company remained AIG which owned 52.2% of the common stock of Corebridge Financial. Section A.1.1 of the 2024 SFCR³ summarises the separation of the Life and Retirement group from AIG.

4.1.7. In September 2023 Aviva announced the intended acquisition of APUK from Corebridge Financial, Inc.. The transaction was subsequently completed on 8 April 2024.

4.1.8. On completion of the deal, APUK became a subsidiary of UKLAP. The following shows the legal structure prior to the planned Part VII Transfer.⁴



² Aviva Protection UK Limited was formerly AIG Life Limited. It was rebranded in February 2025.

³ The 2024 SFCR can be found at www.aviva.com/investors/regulatory-returns/

⁴ Group Risk Services ("GRS") is not shown on the structure chart as a subsidiary company of APUK as GRS is expected to be liquidated ahead of the Part VII transfer.

4.1.9. In June 2024, APUK and Aviva announced the outcome of the review of the combined Protection business new business strategy which resulted in the closure of a number of APUK's core propositions to new business in August 2024.

4.1.10. During 2024, UKLAP provided capital and liquidity support to APUK.

4.2. Nature of business written

4.2.1. APUK is a provider of term assurance, whole of life, critical illness and income protection insurance in the individual and group markets.

4.2.2. The APUK book contains a range of individual and group protection products, with c1.3m individual protection policies and c1.2m group protection members.

4.2.3. Products are sold to residents of the UK, the Channel Islands, the Isle of Man and Gibraltar. The company is PRA authorised and regulated by the PRA and the FCA.

4.2.4. There are a small number of policies sold to UK expatriates to cover a UK Liability, such as a mortgage for a property in the UK or to cover an inheritance tax liability.

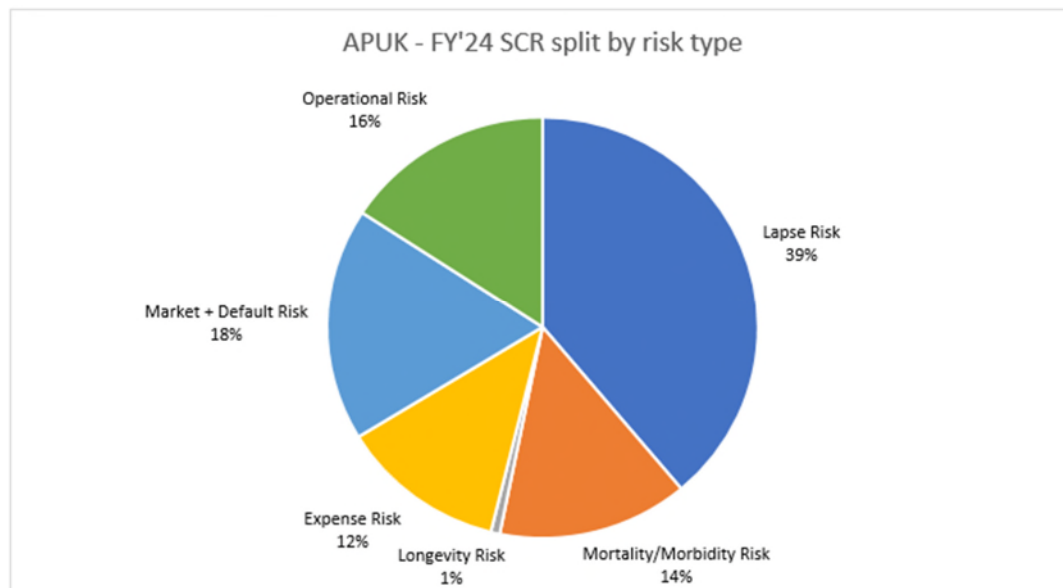
4.2.5. APUK Solvency II technical provisions were c.£567m, on 31 December 2024.

4.2.6. APUK does not have any with-profits business.

4.2.7. APUK holds investments which are a mixture of government bonds and cash.

4.3. Risk profile of APUK's business

4.3.1. APUK calculates its Solvency Capital Requirement (SCR) using the Standard Formula under Solvency II.



4.3.2. In terms of SCR, APUK's main risks are:

- Life and Health Insurance risks arising from potential future adverse experience on lapse rates, mortality/morbidity and expense experience, with lapse rate risk being the biggest driver;
- Market and default risks arising from potentially adverse interest rate movements, currency risk and the unexpected default or deterioration in the credit standing of independent counterparties and debtors, mainly driven by reinsurers; and

- Operational risk arising from inadequate or failed internal processes, personnel or systems, or from external events.

4.3.3.APUK manages Life and Health Insurance risks primarily by the use of external reinsurance. APUK has reinsurance arrangements to mitigate mortality, morbidity, lapse and catastrophe risks with over forty different reinsurers. The key counterparties are Pacific Life, SCOR and Swiss Re. Mortality and morbidity reinsurance is typically based on a quota share with maximum retention limits per life and is spread across the different reinsurers depending upon the type of cover.

4.4. Solvency position

4.4.1.The table below shows the Solvency II financial position (in £ millions), of APUK as at 31 December 2024 (pre-Transfer).

Solvency Component (£m)	31 December 2024
Own Funds	345
SCR	203
Surplus	142
Solvency II Cover Ratio	170%

4.5. Capital Management Policy and Solvency Risk Appetite

4.5.1.APUK has a Capital Management Policy in place which is approved by the Board, concerned with all matters relating to the capital level and capital structure of the company. It establishes a formal capital assessment and management framework in order to achieve the following objectives:

- Ensuring adequate capital is maintained within the company to meet regulatory requirements and ensuring capital is available to support strategic plans.
- Optimising the company's sources and usage of capital.
- Ensuring that excess capital is returned to the Group on a timely basis without compromising the other objectives, as above.

4.5.2.The APUK Target Solvency Ratio specifies the internal minimum capital levels. It is designed to ensure the company can meet its regulatory capital requirements after a 1 in 10 year stress. This is above that required in the solvency regulations prescribed to withstand a 1-in-200-year event.

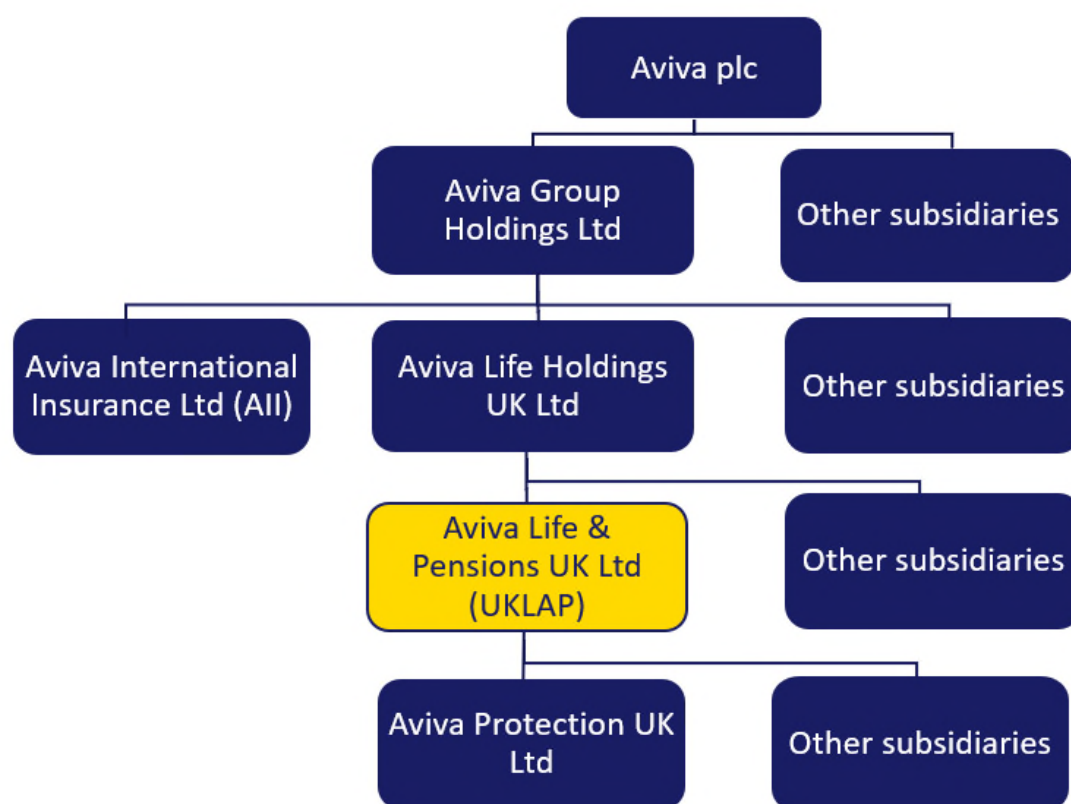
4.6. Subsequent Events

4.6.1. In February 2025, APUK's loan facility with UKLAP was extended for another 12 months. This allows for borrowing up to £135m.

5. Overview of UKLAP

5.1. Background

5.1.1. Aviva plc is the ultimate holding company for UKLAP, which transacts long-term insurance business, predominantly in the UK. A highly simplified company structure chart is shown below.⁵



5.1.2. CGU plc was formed on 2 June 1998 following the merger of General Accident plc and Commercial Union plc. CGNU plc was formed on 30 May 2000 following the merger of CGU plc and Norwich Union plc and renamed Aviva plc in 2002.

5.1.3. Subsequently, Norwich Union Life Holdings Limited and its subsidiary Norwich Union Life & Pensions Limited, both originally subsidiaries of Norwich Union plc prior to the formation of CGNU plc, were renamed Aviva Life Holdings UK Limited and Aviva Life & Pensions UK Limited (UKLAP) in 2009.

5.1.4. The life assurance business of Friends Life Limited and Friends Life and Pensions Limited was transferred into UKLAP under the Friends Life Part VII Scheme (the "2017 Scheme") on 1 October 2017. This scheme replaced all previous schemes.

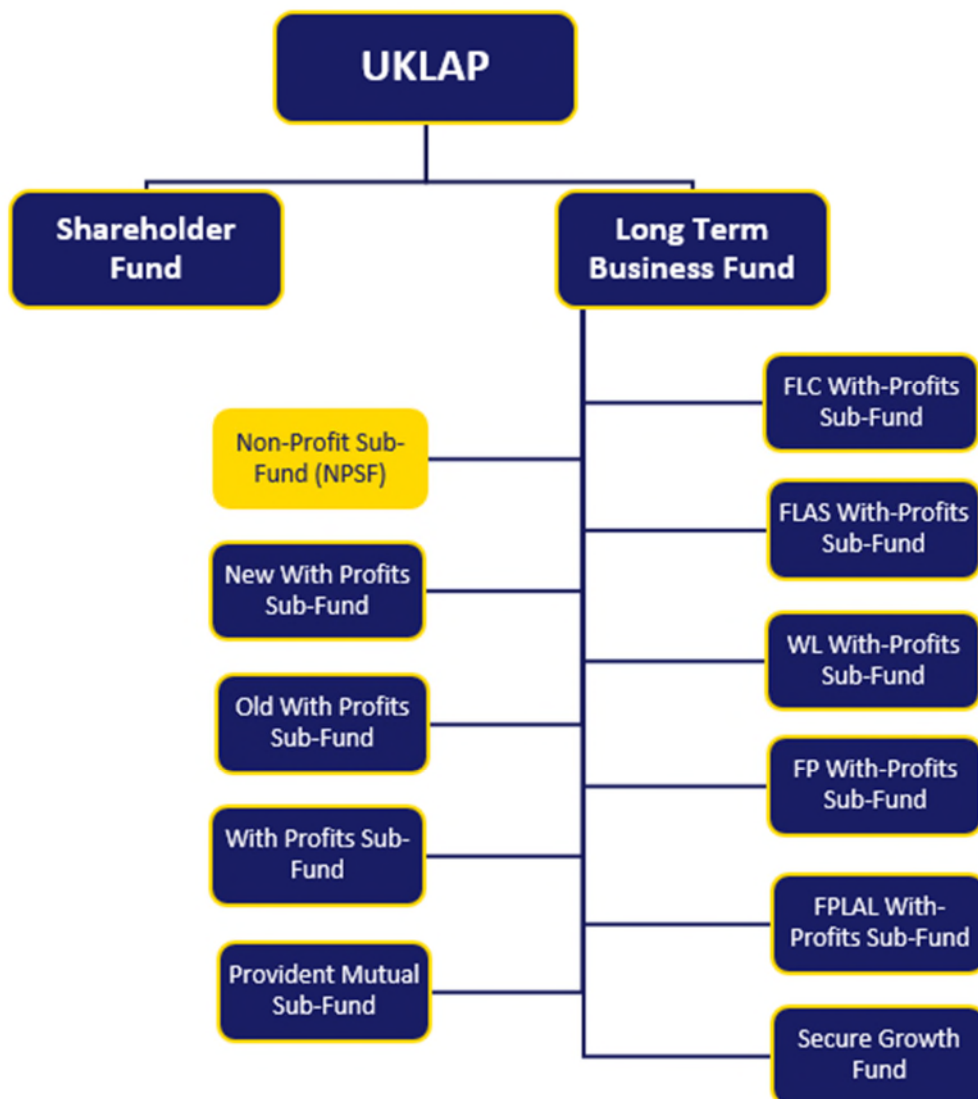
5.1.5. Under a Part VII Transfer in 2019 certain long-term business of UKLAP relating to Irish and other non-UK EEA policies transferred to Aviva Life & Pensions Ireland Designated Activity Company, a life subsidiary of UKLAP based in Ireland.

5.1.6. UKLAP consists of a shareholder fund (the "Shareholder Fund") and a range of Sub-Funds including a number of With-Profits Sub-Funds and a Non-Profit Sub-Fund ("NPSF") that includes a Matching Adjustment Portfolio.

⁵ Subsidiary companies that are not relevant to the Part VII transaction are not listed.

5.1.7.30% of the liabilities of the NPSF, net of external reinsurance, are reinsured to Aviva International Insurance Limited ("All"), Aviva's UK based internal reinsurance vehicle.

5.1.8.The fund structure of UKLAP is summarised below:



5.1.9.The Scheme will transfer APUK's assets and liabilities into the NPSF of UKLAP. No business is transferring into any of the With-Profits Sub Funds.

5.1.10.Subject to approval from UKLAP and All, 30% of the liabilities of the Transferring Business will be included in the reinsurance to All.

5.2.Nature of business written

5.2.1. UKLAP provides pensions, annuities, bonds, protection and investment products.

5.2.2.Within Protection, UKLAP is a provider of term assurance, whole of life, critical illness and income protection insurance in the individual and group markets.

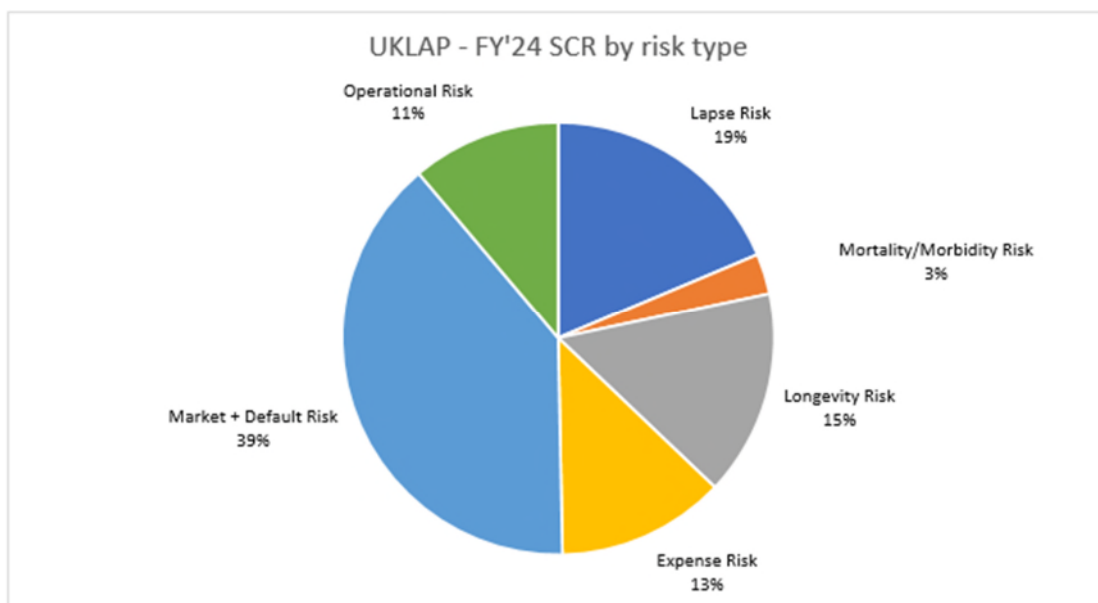
5.2.3.The UKLAP Protection book contains a range of individual and group protection products with c3.7m individual protection policies and c2.8m group protection members.

5.2.4.UKLAP Solvency II technical provisions were c.£261bn on 31 December 2024 of which c.£235bn are in the NPSF.

5.2.5.UKLAP holds a mixture of government bonds, corporate bonds, loans, mortgages as well as property, equity and collective investments. A small proportion of the total asset portfolio is in other assets such as short-term deposits and derivatives.

5.3.Risk profile of UKLAP's business

5.3.1.UKLAP calculates its Solvency Capital Requirement (SCR) using Aviva's Internal Model under Solvency II.



5.3.2.In aggregate, UKLAP's main risks are:

- Market and default risks arising from potentially adverse interest rate movements and experience on the asset portfolio including the risk of default of credit assets which are largely backing annuities;
- Life insurance risks arising from potential future adverse experience on lapse rates, mortality/morbidity, longevity and expense experience; and
- Operational risk arising from inadequate or failed internal processes, personnel or systems, or from external events.

5.4.Solvency position

5.4.1.The table below shows the Solvency II financial position (in £ million), before the proposed Scheme, of UKLAP at 31 December 2024.

Solvency Component (£m)	31 December 2024
Own Funds	9,087
SCR	5,540
Surplus	3,546
Solvency II Cover Ratio	164%

5.5.Solvency Risk Appetite

5.5.1.UKLAP has a Solvency Risk Appetite (“SRA”) to manage the risk of breaching the regulatory capital requirement in the pursuit of key strategic goals. The SRA, together with consideration of the level of distributable reserves, is the primary mechanism used by UKLAP to determine the ability to release excess assets to the shareholder as a dividend, subject to Board approval.

5.5.2.The 2024 UKLAP SRA is determined as the capital buffer required to withstand an event that is expected to happen once every 10 years. This is above that required in the solvency regulations prescribed to withstand a 1-in-200-year event.

5.6.Subsequent Events

5.6.1.While the Scheme is not expected to have a significant impact on the financial position of the combined entity, there are a number of potential management actions that could have an impact on UKLAP’s financial position. These include:

- Future mergers and acquisitions.
- Dividend payments made to shareholders.
- Further capital injections into subsidiaries.

5.6.2.On 23 December 2024, it was announced that Aviva and Direct Line Insurance Group (“DLG”) have reached an agreement on the terms of a recommended cash and share offer for DLG. The DLG acquisition was sanctioned by the court and became effective on 1 July 2025. The acquisition is not expected to have a material impact on UKLAP’s or APUK’s financial position or the proposed Transfer, as the DLG business will not form part of UKLAP.

6. The Proposed Transfer

6.1. Proposed Structure of Transfer

6.1.1. The Scheme proposes to transfer all policies in APUK to the NPSF of UKLAP with the following exceptions:

- Policies in APUK that cannot be transferred for legal reasons

6.1.2. As a result of the Scheme, there will be no changes to the benefits of transferring policyholders. All rights and obligations of transferring policies will transfer from APUK to UKLAP.

6.1.3. There are no changes to existing UKLAP policies or changes to the 2017 Scheme.

6.1.4. Post-Transfer, the legal structure of the UKLAP entity will be unchanged (refer to Section 4.1.8) as will the fund structure (refer to Section 5.1.8).

6.1.5. Post-Transfer, the SRA and risk framework of UKLAP will be unchanged.

6.1.6. Post-Transfer Aviva may alter the UKLAP balance sheet (e.g. assets, reinsurance) in line with existing risk frameworks and governance.

6.2. Reinsurance arrangements

6.2.1. If the Scheme proceeds, any external reinsurance arrangements which APUK has entered into, will continue to apply and will be transferred to UKLAP on the Effective Date.

6.2.2. Once transferred into UKLAP, the APUK liabilities will be included in the scope of the internal reinsurance between UKLAP and All whereby 30% of NPSF's liabilities, net of external reinsurance, are transferred to All, with an appropriate premium paid.

6.2.3. The external and internal reinsurance portfolios of APUK and UKLAP may change in the future due to cover changes as part of commercial renegotiations when contract renewals fall due and during regular assessments performed on the combined reinsurance cover against Aviva's risk management framework.

7. Effect of proposed changes on the Financial Position and Risk Profile of UKLAP

7.1. Overview

7.1.1. This section contains information on the impact of the proposed Transfer on the overall balance of risks policyholders are exposed to before and after the proposed Transfer. This information is relevant in gaining further understanding of how policyholder security of benefits may be affected by the proposed Transfer.

7.1.2. The Transferring Business consists of both individual and group protection policies. Given the similarities between the different product types, I do not consider it necessary to sub-divide my analysis below into different groups for the Transferring Policies of APUK ("Transferring Policies"). Similarly, the impact on Existing Policies in UKLAP ("Existing Policies") will be analysed as a whole unless there are specific impacts to be considered such as the with-profits business which is covered in Section 8.

7.2. Solvency Assessments in the United Kingdom

7.2.1. The Solvency II regulatory framework, which governs industry regulation and prudential capital requirements within the European Union, became effective from 1 January 2016.

7.2.2. In the United Kingdom the final PRA rules for Solvency UK became effective from 31 December 2024, following review by the PRA of Solvency II and replacing assimilated law inherited from the European Union.

7.2.3. It should be noted that references in the report to "Solvency II" should be taken as references to the Solvency II regime as currently on-shored into the UK regulatory regime. It is this version of Solvency II which applies to UKLAP's regulatory reporting to the PRA.

7.2.4. Under Solvency II, insurance liabilities are valued using best estimate assumptions, plus an additional margin to allow for uncertainty. The Best Estimate Liability ("BEL") is the present value of the future cashflows expected to emerge on the insurance business, calculated using best estimate assumptions. The Risk Margin reflects the cost of holding additional regulatory capital against non-hedgeable risks. It is calculated using the cost-of-capital method. The BEL and Risk Margin together comprise the Technical Provisions.

7.2.5. Insurers are permitted to apply for an adjustment to their balance sheet to delay the full effect of Solvency II and instead introduce it gradually over the 16-year period from its implementation in 2016. This adjustment is the Transitional Measure on Technical Provisions ("TMTP"). UKLAP has approval to include TMTP in the balance sheet, reducing overall Technical Provisions.

7.2.6. Solvency II Own Funds represent the difference between the value of an insurer's assets and its liabilities.

7.2.7. Capital requirements under Solvency II are the higher of the Solvency Capital Requirement ("SCR") and the Minimum Capital Requirement ("MCR"). The MCR represents the regulatory minimum level of capital that must be maintained by the insurer. The SCR is designed to ensure that an insurer can continue to meet its liabilities in full, even following a severe adverse scenario that might only be expected to occur once every 200 years.

7.2.8. The SCR can be calculated using either the Standard Formula approach, as prescribed in the Solvency II regulations, or using an Internal Model designed to reflect the insurer's specific risk profile more accurately. The use of an Internal Model to calculate capital requirements is subject to regulatory approval. UKLAP has used an approved Internal Model since the inception of Solvency II and this will apply to the APUK business post-Transfer.

7.2.9. The Solvency II surplus is the excess of Own Funds over the SCR. The Solvency Ratio is the ratio of Own Funds to SCR.

7.3.Impacts of the proposed Transfer on Solvency

7.3.1. The proposed Transfer is expected to have a very small impact on the Technical Provisions, and hence on the Own Funds of UKLAP, as APUK is already included in the pre-Transfer valuation as a subsidiary of UKLAP. The most significant change is on the Risk Margin which will be lower in UKLAP than APUK (due to moving from Standard Formula to Internal Model for the risk calibrations underlying the Risk Margin) and a greater diversification benefit once it becomes part of UKLAP.

7.3.2. Once transferred into UKLAP, 30% of the APUK liabilities, net of external reinsurance, will be onwards reinsured to All. This will have a small adverse impact on Own Funds as the reinsurance premium allows for the cost of capital as All will need to hold SCR on the newly reinsured business.

7.3.3. Overall, the proposed Transfer is expected to lead to a small increase in UKLAP Solvency II Cover Ratio of 2% when measured as at 31 December 2024 and the cover ratio remains above the UKLAP SRA. UKLAP maintains a robust capital position in excess of the SRA.

UKLAP	Pre-Transfer	Post-Transfer
Solvency Component	£m	£m
Own Funds	9,087	9,148
SCR	5,540	5,515
Surplus	3,546	3,634
Solvency II Cover Ratio	164%	166%

7.3.4. The financial position for UKLAP post-Transfer was estimated within Aviva's Finance team based on reported pre-Transfer financials. This was adjusted to allow for the valuation on the Aviva Internal model, diversification within the NPSF and the reinsurance to All.

7.3.5. Consistent with the treatment of other protection business in the UKLAP NPSF, UKLAP intends to apply the Volatility Adjustment on the Transferring Business.

7.3.6. APUK has permission to apply the TMTP to the Transferring Business but this is currently valued at zero. UKLAP is not planning to extend its TMTP permissions to include TMTP on the Transferring Business.

7.3.7. A small amount of assets will be retained in APUK to cover the Minimum Capital Requirement of APUK. As APUK remains a subsidiary of UKLAP after the Transfer, these assets are recognised as part of UKLAP's Own Funds.

7.3.8. I am not aware of any events since 31 December 2024 to the date of this report that would materially alter the assessment of the impact of the proposed Transfer.

7.3.9. I will continue to monitor the solvency position and risk profile of UKLAP and will provide an update in a Supplementary Report prior to the final High Court Sanction Hearing.

8. Effect of proposed changes on rights and expectations of existing UKLAP policyholders

8.1. Overview

8.1.1. The following factors have been considered in determining the likely effect of the proposed Transfer on the Existing Policies:

- Benefit security
- Benefit expectations
- Administration and service standards
- Policyholder communications
- Cost of the Transfer
- Investment strategy
- Governance
- External reinsurance
- Taxation
- Consumer Duty
- Impact of a delay in the Effective Date of the Scheme

8.2. Benefit security

8.2.1. The proposed Transfer will result in additional risks and capital requirements being introduced to UKLAP, which, depending on how material these are, could potentially compromise the ability to meet the payment of benefits to Existing Policies.

8.2.2. Firstly the likely impact of the Transferring Policies on the capital position of UKLAP has been considered.

The table below sets out the Solvency II Cover Ratio before and after the proposed Transfer.

UKLAP	Pre-Transfer	Post-Transfer
Solvency Component	£m	£m
Own Funds	9,087	9,148
SCR	5,540	5,515
Surplus	3,546	3,634
Solvency II Cover Ratio	164%	166%

There is a 2% increase in the ratio as a result of the proposed Transfer, estimated as at 31 December 2024. The impact on Own Funds is very modest in the context of the overall UKLAP entity and reflects the relatively small size of the Transferring Business compared to UKLAP's Existing Policies. UKLAP maintains a robust capital position in excess of the SRA.

8.2.3. Secondly, the likely impact of the Transferring Policies on the risk profile of UKLAP has been considered.

As part of the review of the appropriateness of the Internal Model, it was concluded that the risk profile is very similar to that of the existing protection policies of UKLAP and there are no new types of risk in the Transferring Business that UKLAP is not already exposed to. Additionally, the relatively small size of the Transferring Policies, in comparison to the UKLAP entity as a whole means that the impact of the proposed Transfer on the risk profile is immaterial.

8.2.4. In line with other business in the UKLAP NPSF, 30% of the liabilities, net of external reinsurance, will be reinsured to All, Aviva's UK based internal reinsurance vehicle. The key

consideration of whether this expansion of the All reinsurance treaty will impact the financial security of the existing NPSF policyholder benefits relates to whether All's ability to meet its future reinsurance obligations to UKLAP will be materially affected as a result, and the extent to which UKLAP's financial position will depend on the All reinsurance treaty.

8.2.5. Whilst there is a small reduction in All's Solvency II Cover Ratio at FY24, from 220% to 217%, as a result of the additional reinsurance from UKLAP, it remains above All's SRA.

8.2.6. On 18 February 2025, All paid a £1,000 million cash dividend to Aviva Group Holdings Limited. This would have reduced the FY24 Solvency II Cover Ratio of All from 220% to 160%. Additionally allowing for the additional reinsurance from UKLAP would further reduce the proforma FY24 Solvency II Cover Ratio to 158%. This remains above All's SRA.

8.2.7. I am therefore satisfied that the proposed Transfer will have no material adverse effect on the benefit security for the Existing Policies.

8.3. Benefit expectations

8.3.1. The proposed Transfer will not result in any changes to the terms and conditions of the Existing Policies. In particular, there is no change in the guaranteed benefits payable on non-profit policies.

8.3.2. No UKLAP with-profits policyholders will be materially adversely affected by the implementation of the proposed Transfer.

8.3.3. I am therefore satisfied that the proposed Transfer will have no material adverse effect on the benefit expectations for the Existing Policies.

8.4. Administration and service standards

8.4.1. Following the proposed Transfer, the administration of the Transferring Policies will continue to be carried out by APUK's internal and outsourced teams. There is therefore no direct impact on UKLAP's existing customer servicing areas. Any review of administration of protection policies as part of normal ongoing management review of operations may change this in the future.

8.4.2. I am therefore satisfied that the proposed Transfer will have no material adverse effect on the administration and service standards for the Existing Policies.

8.5. Policyholder Communications

8.5.1. A communication strategy has been jointly agreed between APUK and UKLAP. I have reviewed this communication strategy and the information that will be available via the transfer website and other channels.

8.5.2. The communication strategy includes a proposal that no communication pack is sent to UKLAP policyholders as:

- The policyholders are not materially impacted by the proposed Scheme, therefore there is limited benefit to the policyholder in receiving this communication directly;
- The cost of such an exercise would be disproportionate to the impact on these policyholders; and
- Information on the transfer is available through other channels.

8.5.3.I note that the FCA and PRA guidance⁶ in respect of insurance business transfers, as well as the requirements of Consumer Duty have been considered in the drafting of the communication material and development of the communication strategy.

8.5.4.Considering the above, and my conclusion that policyholders are not materially impacted by the proposed Scheme as set out elsewhere in this report, I am therefore satisfied that it is appropriate to seek dispensation from the requirement to send notifications to UKLAP policyholders.

8.6. Cost of the Transfer

8.6.1. The costs associated with the proposed Transfer and the subsequent implementation of the Scheme will be met by the NPSF of UKLAP. I have reviewed the expected costs and believe them to be reasonable and consistent with similar previous transfers of this scale and complexity. They are also not material in the context of the overall surplus position of UKLAP.

8.6.2.I am therefore satisfied that the expected costs of the proposed Transfer are reasonable and will not lead to a material adverse effect on the UKLAP policyholders.

8.7. Investment strategy

8.7.1. The Transferring Policies will be placed in the UKLAP NPSF and the associated assets and liabilities will be managed in accordance with the existing investment strategy of that sub-fund. The proposed Transfer will not materially change the asset allocation of the sub-fund and the duration matching targets may be adjusted to reflect the profile of the Transferring Liabilities. This will not materially impact the expected returns, though it may result in a small increase in the expected volatility of returns reflective of the longer dated liabilities.

8.7.2.I am therefore satisfied that the proposed Transfer will not have a material adverse effect on the investment strategy or investment outcomes for the Existing Policies.

8.8. Governance

8.8.1. UKLAP has an established governance framework in place to ensure decisions are made with due regard to the risks that UKLAP faces and taking into account the interests of policyholders. The Transferring Policies will become part of the existing Protection business within UKLAP and will be governed in the same way.

8.8.2.I am therefore satisfied that the proposed Transfer will not result in any material changes to the governance structure and there is no material adverse effect on the interests of the Existing Policies.

8.9. External reinsurance

8.9.1.The Transferring Policies are in part reinsured externally in various forms, with respect to mortality, morbidity, lapse and catastrophe risks. These reinsurance treaties will transfer to UKLAP as part of the Scheme except that UKLAP will become the counterparty instead of APUK.

8.9.2.UKLAP has existing relationships with these reinsurers and analysis has confirmed that the counterparty default risk exposures on a combined basis remain within UKLAP's counterparty credit risk limits post-Transfer.

8.9.3.As mentioned in Section 6.2.3, the external reinsurance portfolios of APUK and UKLAP may be subject to change in the future as part of normal ongoing business review.

⁶ [FG22/1: The FCA's approach to the review of Part VII insurance business transfers | FCA SoP 'The PRA's approach to insurance business transfers' - Jan 2022](#)

8.9.4.I am therefore satisfied that there is no material adverse effect on the Existing Policies from the reinsurance agreements transferring to UKLAP as part of the proposed Transfer.

8.10. Taxation

8.10.1.The APUK business is made up of BLAGAB business (policies started pre 1 January 2013) and non-BLAGAB business (all other policies). Due to the tax profile of APUK both BLAGAB and non-BLAGAB business is effectively taxed on a trading profits basis. The Transferring Policies will continue to be taxed under the UK Life insurance regime in UKLAP.

8.10.2.All tax attributes and liabilities of APUK will be passed on to UKLAP. There are no adverse tax consequences, dis-synergies or additional tax liabilities for UKLAP.

8.10.3.There is no anticipated impact on policyholder taxation as a result of the transfer.

8.10.4.I am therefore satisfied that there is no material adverse effect on the Existing Policies in relation to tax.

8.11. Consumer Duty

8.11.1.In July 2022, the FCA published policy statement PS22/9, “A new Consumer Duty”, which set out new rules and guidance intended to improve the standard of care that firms provide to customers. This took effect for products open to new business from 31 July 2023 and to products that are closed to new business from 31 July 2024.

8.11.2.Both UKLAP and APUK established Consumer Duty programmes within their organisations and implemented the requirements. Both Boards have signed off their respective businesses as being compliant.

8.11.3.As part of the integration with Aviva, the methodology and approaches applied by APUK and UKLAP in relation to Consumer Duty have been reviewed. Differences in approach were identified and an exercise has been completed to align the methodology of APUK with UKLAP onto a common standard. No changes were proposed to the approach applying to existing UKLAP policyholders.

8.11.4.On this basis, I am comfortable that the treatment of Existing Policyholders under Consumer Duty will not change materially as a result of the proposed Transfer.

8.12. Impact of a delay in the Effective Date of the Scheme

8.12.1.As mentioned above, if approved, the Scheme will come into effect on the “Effective Date”, which is expected to be 31 December 2025.

8.12.2.If there are unforeseen operational reasons that necessitate a delay of implementation, the Scheme has provision that allows APUK and UKLAP to delay the Effective date until 31 March 2026 without the requirement of additional approval of the Court. In such a case, business and assets will temporarily remain in APUK and the PRA and FCA will be notified. If the Effective Date is deferred beyond 31 March 2026, additional approval from the Court is required.

8.12.3.If it is required that policies remain in APUK after the Effective Date, sufficient assets will be retained to ensure security of policyholder benefits and current administration and APUK governance will continue. APUK and UKLAP would also consider the policyholder communications that should be issued to keep policyholders informed of this development.

8.12.4.I am therefore satisfied that there would be no adverse impact on policyholders in this scenario.

9. Conclusions

9.1. Summary

It is my view that:

9.1.1. The Scheme does not result in any changes to the benefit expectations of existing UKLAP policyholders. Policy terms and conditions are unchanged by the Scheme. The circumstances under which policyholder benefits would be adversely affected are not materially changed by the Scheme.

9.1.2. The security of benefits for policyholders is not materially adversely affected by the Scheme as the surplus capital in UKLAP remains in excess of its Solvency Risk Appetite after the transfer.

9.1.3. Whilst the level of risks to which policyholders are exposed are changed by the Scheme, the changes in exposure to any individual risk are not material. In any event policyholders remain supported by an adequate level of capital.

9.1.4. Administration and management of policies and treatment of policyholders are not materially adversely impacted by the Scheme.

9.1.5. I therefore conclude that the Scheme does not result in a material adverse impact on the financial security of UKLAP policyholders or their expected benefits or on the fair treatment of these policyholders.

9.1.6. Mr Michael Aitchison, the Chief Actuary of Aviva Protection UK Limited, concluded in his report that the Scheme does not result in a material adverse impact on policyholders transferring into UKLAP. I note his conclusion and have no reason to think otherwise.

Full name: Andrew Carr



Signed:

Position or office held: Chief Actuary, Aviva Life & Pensions UK Limited

Date: 2 July 2025

Appendix: Glossary of terms and abbreviations

Where a company or fund name is appropriately covered in the body of the paper it is not included within this Glossary.

2017 Scheme	In April 2015, Aviva plc acquired Friends Life Group, making Aviva plc the ultimate holding company of Friends Life Ltd and Friends Life & Pensions Ltd. On 1 October 2017, the long term business of FLL, FLP and the annuity business of Aviva Investors Pensions Ltd ("AIPL") was transferred to UKLAP.
Best estimate liabilities (BEL)	The expected or mean value (probability weighted average) of the present value of future cash flows for current obligations, projected over the lifetime of the contracts and taking into account all up-to-date financial market and actuarial information.
Board	The board of directors of the relevant company from time to time.
Brexit Scheme	The transfer of Irish and other European Economic Area policies from UKLAP to Aviva Life & Pensions Ireland Designated Activity Company. This completed in March 2019.
Effective Date	The Effective Date, 31 December 2025, is the date on which, subject to the consent of the Court, the Scheme will take effect.
FCA	Financial Conduct Authority, the regulator of the financial services industry in the UK responsible for the conduct of financial services firms, including the fair treatment of customers.
Guernsey Scheme	The Guernsey court-approved scheme process that, together with the Scheme, would effect the transfer of policies issued by APUK to persons resident in Guernsey to UKLAP. This scheme would provide for the transfer of policies on substantially the same terms as the proposed Scheme and is expected to have the same Effective Date as the Scheme.
Independent Expert	The individual appointed to report on the terms of an insurance business transfer scheme and approved by the PRA and FCA pursuant to Section 109 of FSMA.
Internal Model (IM)	The Internal Model is the approved model for determining the Solvency Capital Requirement (SCR) that a firm is required to hold under Solvency II Pillar 1.
Jersey Scheme	The Jersey court-approved scheme process that, together with the Scheme, would effect the transfer of business carried on by APUK in or from within Jersey to UKLAP. This scheme would provide for the transfer of policies on substantially the same terms as the proposed Scheme and is expected to have the same Effective Date as the Scheme.
Minimum Capital Requirement (MCR)	The regulatory minimum level of capital that must be maintained by the insurer.

PRA	Prudential Regulation Authority, the regulator of the financial services industry in the UK responsible for the safety and soundness of firms and securing an appropriate degree of protection for policyholders.
SAFG	SAFG Retirement Services, Inc.
Scheme	The insurance business transfer document that is the subject of this report. It should be noted that the Brexit Scheme, Guernsey Scheme, Jersey Scheme and the 2017 Scheme are separate schemes and defined elsewhere in the Glossary.
Solvency Capital Requirement (SCR)	The capital an entity is required to hold under Solvency II Pillar 1.
Solvency Risk Appetite (SRA)	The Solvency Risk Appetite specifies the amount of capital required to be held in addition to regulatory requirements.
Standard Formula (SF)	The Standard Formula is a standardised calculation for the Solvency Capital Requirement (SCR) of an insurance or reinsurance undertaking, as prescribed under Solvency II.
Supplementary Report	A further report produced prior to the Sanction Hearing to consider whether the conclusions in the Main Report remain appropriate in light of material developments since the date of that report.
Technical Actuarial Standards (TAS)	Technical Actuarial Standards, the principles maintained by the Financial Reporting Council against which all Required or Reserved Actuarial work should be performed.
TMTP	Transitional Measures on Technical Provisions, a deduction from the technical provisions, aiming to provide a smoother transition for insurance companies from Solvency I to Solvency II, phasing in the full impact of Solvency II over 16 years.
Volatility Adjustment	This is an adjustment to the risk-free interest rates used to discount insurance obligations, set in accordance with the PRA Rulebook.