



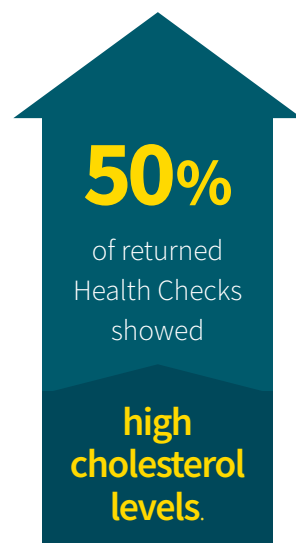
Aviva DigiCare+ Workplace app

Provided by Square Health and accessible with all Group Protection products.

In 2022...



9,432
Health Check
assessments
ordered



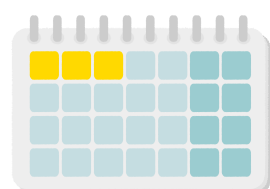
users who received their
Health Check report
arranged a **follow up**
Digital GP appointment

31% of returned Health Checks showed **poor liver health**

19% of appointments were for **nutritional consultations**

100%

of appointments were
available within **3 working days**
from initial engagement.



100%

of nutritional reports were
provided to the customer
within **5 working days.**



Since launch in
**September
2020**, we've
had more than

117,000
registrations
for the app.

48% of consultations made in app were **Digital GP appointments**

Some of the **top reasons for booking appointments** were due to:

- ✓ **skin complaints** including moles and other skin lumps
- ✓ **joint and muscular problems**
- ✓ **Colds / Flu**



97% of **Digital GP** appointments
were **available within**

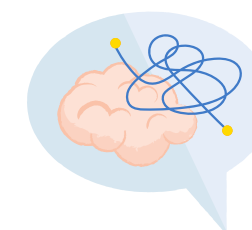


of feedback responders
said **the expert dealt**
with their query in full.

27% of appointments were **mental health consultations**

The **primary reasons**
for **booking an**
appointment were for

**anxiety,
depression
or low mood
and stress.**



100%
Appointments
were available
within



The Aviva DigiCare+ Workplace app is provided by Square Health. It is a non-contractual benefit, which Aviva can change or withdraw at any time.

Figures based on data provided by Square Health from January – December 2022.

Since launch registrations data as at 31 August 2023.

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Firm Reference Number 185896. The Aviva DigiCare+ Workplace app is not an insurance product and is not regulated by the Financial Conduct Authority or the Prudential Regulation Authority.

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