

# Just what the doctor ordered



Working together with



**Give your employees easy access to a digital GP consultation with the Aviva DigiCare+ Workplace app**

It's not always easy to see a doctor quickly. With the Digital GP service, long waiting times are a thing of the past.

## Digital GP

Designed to complement existing NHS treatment, this private doctor service offers access to clinical advice and guidance in non-emergency situations. It offers the peace of mind of being able to speak to a doctor quickly by video appointment, for up to 20 minutes, including wrap-up time.

Patients can view the biographies of a GP before booking, and if they want to, choose the same doctor for a follow-up appointment. An appointment could lead to a prescription, a fit note or recommendation for specialist treatment. Patients can also speak to a UK doctor when they're on holiday abroad.

**There may be limits to the number of times your employees can use this service, they can check their full allowances within the app.** This service can also be shared with eligible immediate family members.

Before booking employees will go through a short section covering terms and conditions and symptoms, and they can then select a preferred time, date and GP for the consultation.

### The benefits

- ✓ It's **easy to use**, with fast, flexible access to medical advice
- ✓ The option to **view the biographies of a GP** before booking a consultation
- ✓ The GP has access to **other medical practitioners**

### Who can use this service?

The Digital GP service is available to your employees insured under one of Aviva's Group Protection policies. It's also available to their spouse or partner and dependents up to the age of 18 (or 21 if still in full-time education).

# Look after your employees with Aviva DigiCare+ Workplace



Your employees make your business, so if they're not in good health, neither is your business.

The Aviva DigiCare+ Workplace app can help give your employees the guidance and care they need to help detect, manage and prevent physical and mental health problems.

## Accessing Aviva DigiCare+ Workplace

- 1 Once you hold one of Aviva's Group Protection policies, you'll need to contact us at [digicare@aviva.com](mailto:digicare@aviva.com) to become registered. Once you are, you'll receive an email inviting you to log in to the Square Health Employer Portal.
- 2 You'll be asked to load the email addresses of all insured employees into the Portal.
- 3 Each employee will receive an invitation email from Square Health providing them with instructions on how to register for the Aviva DigiCare+ Workplace app. Terms and conditions and the privacy policy can be found within the app. Employees will need to agree to these before using the services. Personal data is collected and used in accordance with the Square Health privacy policy found at: [http://cms.squarehealth.com/aviva\\_group/privacy\\_policy.html](http://cms.squarehealth.com/aviva_group/privacy_policy.html). The app is compatible with most iOS and Android mobile devices. Mobile data charges may apply.
- 4 Once registered, your employee can ask Square Health to send an invitation via email to register their spouse or partner and any children over the age of 16 for a separate app. Details for children under age 16 will sit within your employee's app and can be added to the app of their spouse or partner.

A Group Protection Policy should not be taken out for access to Aviva DigiCare+ Workplace alone. The main purpose for taking out a policy should be the financial protection available.

Aviva DigiCare+ Workplace is a non-contractual benefit Aviva can change or withdraw at any time. It's available to employees who are permanent residents of Great Britain, Northern Ireland, the Channel Islands or the Isle of Man.

## Increased allowances for multi-product holdings

If you hold more than one Group Protection policy, then the service allowances available to your insured employees will increase for Digital GP Consultations.

- ✓ Two policies – double the services
- ✓ Three policies – triple the services

They can check their full service allowances within the app.

## £ How much does this service cost?

Anyone using this service will have to meet the cost of the medication. In the event your employee uses the next day at home delivery service, then delivery charges will also apply.

## Find out more

To find out more about Aviva DigiCare+ Workplace, please speak with your Aviva Account Manager or Financial Adviser.

 [Aviva DigiCare+ Workplace](#)

