

Group Protection

Bereavement support and probate helpline

Confidential and practical support – provided by the experts at Aviva Smart Health*



Bereavement support

What's provided

- Free to use and available to you and your partner
- Access from 9.00am-5.30pm, Monday to Friday
- Telephone sessions with a qualified expert
- Completely confidential service

How it can help

- A dedicated listening service to help deal with the death of someone important to you
- Support with managing anxiety and stress
- Referral to onward support
- Pointing you to therapy resources

Phone number for bereavement is:

0204 579 8999

Probate helpline

What's provided

- Guidance on legal issues after a bereavement
- Free to use and available to you and your family
- Access to telephone helpline, providing information and support with the probate process
- Completely confidential service available from Monday to Friday, 9.00am to 5.30pm

How it can help

- Explaining the probate process
- Guidance on legal, financial and tax issues after a death
- Helping you and your family navigate any necessary admin

Phone number for probate is:

0204 587 0494

*Aviva Smart Health is provided to select Aviva Life & Pensions UK Limited customers by Teladoc Health - your policy pack will tell you if you have Aviva Smart Health. This is not part of your insurance contract and can be changed or withdrawn at any time.

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