



INSTRUCTION TO YOUR BANK OR BUILDING SOCIETY TO PAY BY DIRECT DEBIT



Aviva Equity Release UK Limited,
Wellington Row, York, YO90 1WR

Please fill in the whole form using a ball point pen and send it to: Aviva Equity Release UK Limited, PO Box 520, Norwich, NR1 3WG.

Name and full postal address of your Bank or Building society

| | |
|----------------|-----------------------|
| To The Manager | Bank/Building Society |
| Address | |
| | |
| | |
| | |
| Postcode | |

Name(s) of Account Holder(s)

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Bank/Building Society account number

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Branch Sort code

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Reference

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Banks and Building Societies may not accept Direct Debit Instructions for some types of account.

This is not part of the Instruction to your Bank or Building Society and must be detached by Aviva Equity Release UK Limited before submission to the Paying Bank.

| | |
|---|----------|
| Account holders address | Address |
| | |
| | Postcode |
| Preferred payment day (Between 1st and 28th) | |

This guarantee should be detached and retained by the payer.

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Aviva Equity Release UK Limited will notify you 5 working days in advance of your account being debited or as otherwise agreed. If you request Aviva Equity Release UK Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Aviva Equity Release UK Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
 - If you receive a refund you are not entitled to, you must pay it back when Aviva Equity Release UK Limited asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.