

Aviva Platform client report glossary

This glossary is designed to help you understand the technical terms used in your Aviva Platform client report. Please note that the technical terms may differ to the definitions in the product terms and conditions. For additional help please consult your financial adviser.

Ad hoc advice charge: any one-off advice charges you have agreed with your financial adviser for their services.

Ad hoc platform fee: any additional transactional charges associated with your Aviva Platform accounts, for example charges for equity dealing or commercial property.

Adjustment: any manual adjustments made to the cash or asset holdings of your Aviva Platform accounts.

Allocation: where your money is being invested. This can be shown in the report as asset, cash, regional or sector allocation.

Asset rebate: a return from an asset manager in the form of additional units.

Asset transfer: the transfer of assets onto the Aviva Platform.

Aviva charge: the annual management charge Aviva makes based upon the value of your investments.

Buy: the purchase of any assets, either as individual holdings or within a model portfolio.

Capital change: a change to the issued and outstanding securities of a company. This can be caused by an additional allocation of shares or the repurchase or cancellation of existing shares.

Cash interest: the interest paid on the cash balance of your Aviva Platform accounts.

Cash rebate: a return from an asset manager in the form of cash.

Cash transfer in: cash deposited onto the Aviva Platform.

Conversion: any change of asset, for example as a result of a fund takeover.

Corporate action: caused by an asset manager or asset company making a fundamental change to a holding or asset.

Cumulative performance: the aggregated investment performance over the reporting period.

Demerger: where a group of two or more asset transactions occur, leading to the replacement of current holdings with new holdings.

Discrete performance: the investment performance broken down into individual time periods over the reporting period.

Discretionary investment manager charge: any charges made by discretionary investment managers for managing your investments on the Aviva Platform.

Dividend reinvestment: returns from holdings that are reinvested into the holding.

Dividend / income: investment return paid as cash or an increase in holdings.

Equalisation: an income arrangement that ensures that the value of each share or unit is not affected by the issue, conversion or redemption of shares or units.

Extinction: the enforced disposal of a holding as a result of corporate action.

Fund size / market cap: the overall size of the investment across the market. This could be the overall size of a fund or the total value of a company where you have invested directly.

Gain / loss: the realised gain or loss made on your holdings during the reporting period.

Holding: the name of the asset.

Internal transfer: the movement of cash or assets between Aviva Platform accounts. This is shown on the summary page as "other payments".

Initial advice charge: the initial advice charges you have agreed with your financial adviser for their services.

Money Weighted Return (MWR): a way of measuring the return of your investments. MWR includes both internal cash flows, such as income and charges, and external cash flows such as contributions and withdrawals.

Net payments: the overall contribution you and your employer have made to your holdings. This is calculated by totalling any payments in, such as contributions or transfers, and any payments out, such as withdrawals or income.

Notional equalisation: Were the dividend from the underlying assets of the accumulation fund contains an equalisation element, the notional equalisation is negated from income gained from the fund and automatically reinvested to avoid a double tax liability of income tax and capital gains tax.

Ongoing advice charge: the ongoing charges you have agreed with your financial adviser for their services.

Ongoing Charge Figure (OCF): the ongoing charge for your investment in an asset.

Opening balance: the total cash held at the start of the reporting period.

Opening holdings: the total number of units held at the start of the reporting period.

PAYE tax: pay-as-you-earn tax is a withholding tax on income payments to employees.

Payments in: payments made into your Aviva Platform accounts, for example regular or one-off contributions.

Payments out: payments out of your Aviva Platform accounts, for example income paid, or withdrawals.

Product costs: these are the asset management costs of your investments. They are presented across four different categories and are set by asset managers. The categories are totalled to give an overall product cost. Costs are expressed as both a monetary value and a percentage of your investments' average value for the period.

Regular initial advice charge: the initial advice charges on regular contributions that you have agreed with your financial adviser for their services.

Regular payment in: any regular payments you and your employer have made into your Aviva Platform accounts.

Regular withdrawal: any regular payments made from your Aviva Platform accounts to your nominated bank account.

Sell: the sale of any assets, either as individual holdings or within a model portfolio.

Service costs: these are the costs of the provision of your investments, fees generally relating to administration and advice. Each fee type is aligned to one of five different categories, and are combined to return an overall total service cost. Costs are expressed as both a monetary value and a percentage of your investments' average value for the period.

Single payment in: any one-off payment you have made into your Aviva Platform accounts.

Single payment out: any one-off payment you have made out of your Aviva Platform accounts.

Tax-free lump sum: when you retire, you can normally take 25% of your pension pot as a tax-free lump sum. Your remaining pension fund is then used to provide an income in retirement.

Tax paid on cash rebate: any tax that has been deducted from a cash rebate.

Tax paid on withdrawal: any tax that has been deducted from a withdrawal from your Aviva Platform accounts.

Tax reclaim: any tax returned due to overpayment.

Tax relief: any tax that we have reclaimed on your behalf. Your adviser will be able to explain where this is applicable.

Time Weighted Return (TWR): a measure of investment return that includes internal cash flows, such as income and charges, and excludes external cash flows such as contributions and withdrawals.

Total aggregated costs and charges: all service and product costs are combined to return an overall cost, expressed as both a monetary value and a percentage of your investments' average value for the period.

Total Expense Ratio (TER): the overall cost of holding an asset including any additional charges associated with the holding. This excludes the cost of the Aviva Platform, the cost of financial advice and any third-party costs.

Total investment income: any income or returns paid as a result of your investments. This could include interest payments on cash holdings, income resulting from how a fund is invested or dividends from direct equity holdings.

Total net payments: the overall contribution you and your employer have made to your Aviva Platform accounts. It is calculated by summing the total payments in minus the total payments out of your accounts.

Total performance: a measure of investment performance which includes internal cash flows, such as income and charges, and excludes external cash flows, such as contributions and withdrawals. It is calculated using a measure called Time Weighted Return.

Total return: the return you have made on your investments which includes investment growth as well as any investment income delivered by your holdings. This is calculated using a measure called Money Weighted Return.

Total value: the value of your holdings on the valuation date.

Transfer in: any cash or asset transferred into your Aviva Platform accounts from an external source.

Transfer out: any cash or asset transferred out of your Aviva Platform accounts to an external source.

Withdrawal: any one-off withdrawal (including dividend withdrawal) from your Aviva Platform accounts to your nominated bank account.

Withholding tax: any payment that is deducted from interest or dividends to pay a potential tax liability. This will either be used to pay the tax required or will be refunded when it is determined that this is surplus to the actual tax due.