

DIM contact points

Operational queries - DFMONBG@aviva.com

For all other queries and relationship management please contact your strategic account manager:

andrew.smithers@aviva.com ☎ 07800 695590

elizabeth.fisher@aviva.com ☎ 07800 691528

sarah.champion@aviva.com ☎ 07393 750456

Aviva DIM Hub - Additions or amends

emma.long@aviva.com

Any collateral for our BDMs i.e. factsheets/performance

emma.long@aviva.com

Change of bank details for DIM fees

DFMONBG@aviva.com

Fund requests

platformfundrequests@aviva.com

Novations/Change to DIM name

platformfundrequests@aviva.com

New DIM onboarding requests

dfmrequests@aviva.com

X-Hub training/functionality queries

andrew.dade@aviva.com

