

# Income Protection Claims Statistics 2018

A long term illness or period of time out of work could mean real financial hardship but that's where Income Protection can provide peace of mind. With statistics like these, you can be reassured you have chosen a company that will treat you fairly and pay out when you need them to.

## You're safe in the hands of Aviva

**89%**

of new Income Protection claims were paid in 2018.

**€42m**

was paid to over 1600 claimants in 2018.

**53%**

of our claimants were under 50 at the time of claim.



We invested nearly **€300,000** towards rehabilitation and retraining programmes which benefited close to 150 claimants.

**2018 claims only**



Male **49%**



Female **51%**

### Medical reason for claims



**31%** Orthopaedic



**8%** Neurological



**22%** Psychological



**2%** Respiratory



**21%** Cancer



**4%** Cardiac



**12%** Other medical condition

**In force at 31 December 2018**

Average age of claimant 53 years  
Average duration of claim 7 years

# Death & Serious Illness Claims Statistics 2018

We understand that nobody likes to think about worst case scenario's in life but with our claims experience we have seen the traumatic impact these can have. But with payments of over €90m in claims to over 2,500 customers combined with our unrivalled claims management experience and rehabilitation services, it's reassuring to know that you're safe in our hands.

## Life Protection Claims

<p><b>98%</b> of new claims were paid.</p>	<p><b>€38.2m</b> million paid to over 835 claimants.</p>	<p><b>Top 3 reasons for claim</b></p> <ul style="list-style-type: none"> <li>• Cancer</li> <li>• Cardiac</li> <li>• Respiratory</li> </ul>
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## Specified Illness Claims

<p><b>87%</b> of new claims were paid.</p>		<p><b>€12.7</b> million paid to over 150 claimants.</p>
<p><b>Female</b></p> <p><b>Average age 49</b></p> <p><b>Top 3 reasons for claim</b></p> <ul style="list-style-type: none"> <li>• Breast cancer 40%</li> <li>• Other cancer 40%</li> <li>• Multiple Sclerosis 10%</li> </ul>	<p><b>Male</b></p> <p><b>Average age 53</b></p> <p><b>Top 3 reasons for claim</b></p> <ul style="list-style-type: none"> <li>• Cancer 65%</li> <li>• Cardiac 20%</li> <li>• Stroke 7%</li> </ul>	

Source: Aviva Life & Pensions, February 2019, based on Life Protection, Income Protection and Serious Illness claims with Aviva and Friends First inception date from 1st January 2018 to 31st December 2018.

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