

Making a payment to Aviva by Electronic Fund Transfer (EFT)



From November 2022

What types of payment can I send by EFT?

You can use EFT to send us once-off lump sum payments (also called single premiums) or annual premiums. Monthly payments should be paid by **direct debit**.

Three important things you must do when sending us an EFT.

Although paying by EFT is easy, there are **three important things** you need to do to make sure your payment goes through smoothly.



1

Include your first name,
surname, date of birth,
and if known policy/
scheme number



2

Let us know the
source of the EFT
by email



3

Transfer the
payment to our
correct account

1. Include the policy or scheme number and the policyholder or scheme name when transferring the payment to us.

- › We need this to make sure your money is applied to the correct policy, promptly.
- › We can only invest money when we receive all our requirements, and this includes knowing your policy or scheme number, plus your name and date of birth and the source of the EFT.
- › In some cases, if we aren't given this information, we may have to return your money to your bank account. We will also have to return money if it is sent from another person's bank account unless this has been agreed with us in advance.
- › You can include the policy or scheme number, plus your name and date of birth in the 'Receiver or Beneficiary reference' field.

2. Email us at csc@aviva.com (if customer) or at bsc@aviva.com (if broker) to tell us the source of the EFT.

You will need to let us know:

1. the name of the bank account the EFT is coming from
2. the BIC and IBAN of the account the EFT is coming from
3. the policy or scheme number and name the EFT is to go to
and
4. the amount of the EFT

3. Transfer your payment to the correct Aviva bank account.

The Aviva account you should use will depend on the type of policy that you have.

If your policy is a(n):	<ul style="list-style-type: none">• Protection policy• Savings, Investment or Annuity policy• Approved Retirement Fund (ARF) policy• Policy taken out originally through Friends First• Personal Pension or PRSA policy• Aviva Executive Pension policy taken out after August 2020• One member pension arrangement set up under the Aviva Retail Master Trust	<ul style="list-style-type: none">• Aviva Group Pension policy• Aviva Executive Pension policy taken out before August 2020• Aviva Corporate Master Trust Scheme
You should use this account	Account name: Aviva General Lodgement Account	Account name: Aviva Life & Pensions
	IBAN - IE38AIBK93122515656130	IBAN - IE13AIBK93104745933737
	BIC - AIBKIE2D	BIC - AIBKIE2D

If in doubt, please contact us before making the transfer.
Customers can contact us on 1800 159 159 or csc@aviva.com.
Brokers can contact us on 1800 202 434 or bsc@aviva.com.
We're happy to help you.