

Making a payment to Aviva by Electronic Fund Transfer (EFT)

A quick, easy and secure way to send us money.

Paying by EFT means that money can be transferred directly from your account to ours, quickly, easily and securely.



What types of payment can I send by EFT?

You can use EFT to send us once-off lump sum payments (also called single premiums) or annual premiums. Monthly payments should be paid by **direct debit**.

Three important things you must do when sending us an EFT.

Although paying by EFT is easy, there are **three important things** you need to do to make sure your payment goes through smoothly.



1

Include your policy or scheme number and name on the EFT



2

Let us know the source of the EFT by email



3

Transfer the payment to our correct account

1. Include the policy or scheme number and the policyholder or scheme name when transferring the payment to us.

- › We need this to make sure your money is applied to the correct policy, promptly.
- › We can only invest money when we receive all our requirements, and this includes knowing your policy or scheme number and name and the source of the EFT.
- › In some cases, if we aren't given this information, we may have to return your money to your bank account.
- › You can include the policy or scheme number and name in the 'Receiver or Beneficiary reference' field.

2. Email us at bsc@aviva.com to tell us the source of the EFT.

You will need to let us know:

1. the name of the bank account the EFT is coming from
2. the BIC and IBAN of the account the EFT is coming from
3. the policy or scheme number and name the EFT is to go to
and
4. the amount of the EFT

3. Transfer your payment to the correct Aviva bank account.

The Aviva account you should use will depend on the type of policy that you have.

If your policy is a(n):	<ul style="list-style-type: none">• Protection policy• Savings, Investment or Annuity policy• Approved Retirement Fund (ARF) or Approved Minimum Retirement Fund (AMRF) policy• Existing Friends First policy• Personal Pension policy• Aviva Executive Pension policy taken out after August 2020	<ul style="list-style-type: none">• Aviva Group Pension policy• Aviva Executive Pension policy taken out before August 2020
You should use this account	Account name: Aviva General Lodgement Account	Account name: Aviva Life & Pensions
	IBAN - IE38 AIBK 9312 2515 6561 30	IBAN - IE26 ULSB 9850 1050 0905 70
	BIC - AIBKIE2D	BIC - ULSBIE2D

If in doubt, please contact us before making the transfer.

Customers can contact us on **1800 159 159** or csc@aviva.com.

Brokers can contact us on **1800 202 434** or bsc@aviva.com.

We're happy to help you.