

Aviva Retail Master Trust Scheme Newsletter

For the period ended 31 May 2024

This summary of the Trustee Annual Report for the Aviva Retail Master Trust highlights the key developments, financial performance, and important updates regarding your pension scheme.



1. Scheme Overview

- ▶ **Scheme Name:** Aviva Retail Master Trust
- ▶ **Trustee:** Aviva Retail Master Trust Ireland DAC
- ▶ **Founder:** Aviva Life & Pensions Ireland DAC
- ▶ **Reporting Period:** 7 November 2022 to 31 May 2024

The **Aviva Retail Master Trust** is a defined contribution arrangement established under a Definitive Trust Deed and Rules. The scheme is governed by the Pensions Act, 1990 and operates as a 'Master Trust' established by the Founder.

The Trustee

The Trustee of the Scheme is Aviva Retail Master Trust Ireland Designated Activity Company. The directors of the Trustee company are Dave Cooney and Brian Hosford who have responsibility for ensuring that the Scheme is run in accordance with its Trust Deed and Rules.

Trustee Directors

Dave Cooney, Independent Non-Executive Director & Chairperson

Dave has over 30 years' experience in the Irish pensions industry. For the last 13 years, Dave has worked as a Professional Trustee of several large pension schemes including Master Trusts and is a Qualified Pension Trustee.

Brian Hosford, Director

Brian has worked in the life and pensions industry for over 30 years. He has been a pension scheme trustee since 2011. Brian is a council member of the Irish Institute of Pensions Management and is a Qualified Pension Trustee.

Advisers & Key Supports to the Trustee

The Trustee appoints professional advisers and key supports to provide specialist advice and guidance in their oversight of the Scheme.

The Trustee remains committed to managing the **Aviva Retail Master Trust** in the best interests of its members. We thank you for your continued trust and participation in the scheme.

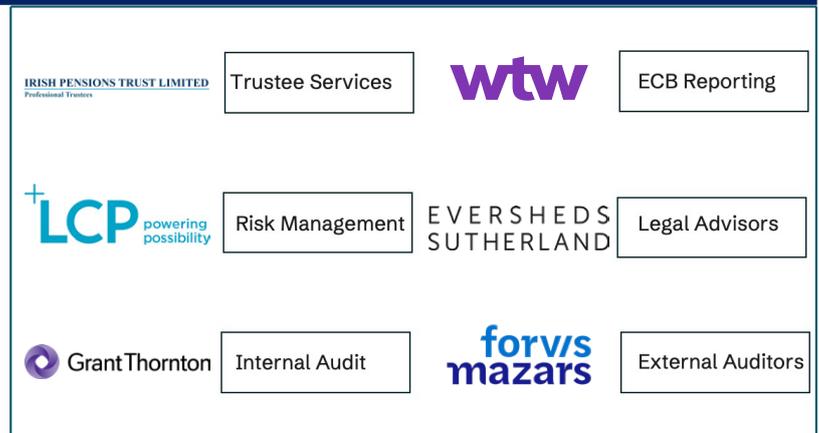
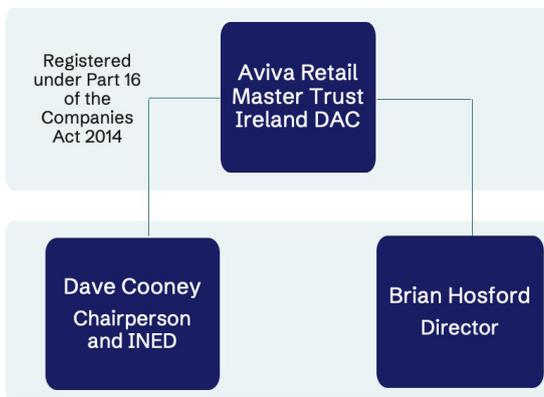
If you have any questions or need further information, please contact us:

- **Address:** Building 12, Cherrywood Business Park, Loughlinstown, Dublin 18, D18 W2P5.
- **Phone:** (01) 898 7950
- **Website:** www.aviva.ie

The current advisers are:

Professional Trustee Services	Irish Pensions Trust
External Auditors	Forvis Mazars
Internal Audit Key Function Holder	Grant Thornton
Investment Managers	Aviva Life & Pensions Ireland DAC, Aviva Investors, Legal & General Investment Managers (LGIM), Cantor Fitzgerald Asset Management Europe, DWS, Columbia Threadneedle Investments, abrdn For the Self-Directed Investment Option (SDIO), product providers are BCP, Greenman and Broker Solutions and Cantor Fitzgerald
Legal Adviser	Eversheds Sutherland
Risk Management Key Function Holder	Lane Clark Peacock
Registered Administrator	Aviva Life & Pensions Ireland

Aviva Retail Master Trust Organisational Chart



Aviva Life & Pensions Ireland (ALPI) are Founder & Registered Administrators of the Aviva Retail Master Trust



Important reminders throughout your career!

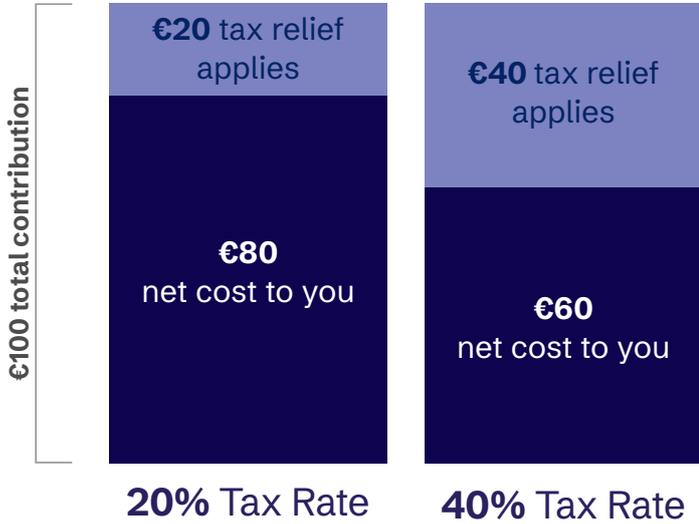
You may have reached an important milestone in your career or life over the last year. If so, it's a good time to review your pension savings and choices you have made. Outlined below are some actions you should consider when reaching certain milestones:

	Join the Scheme	Congratulations - you've made the first important step in planning for your retirement!
	Significant Birthday	This is a good time to review your retirement savings and ensure that you are making use of your Employer's full contribution available to you. You may want to consider increasing your own contributions or make Additional Voluntary Contributions (AVCs). Review your investment strategy and consider if you are happy to leave it as it is or make a change. Check your personal details are up to date with the Administrator.
	Marriage	You may wish to think about updating your Letter of Wishes /Nomination Form to indicate who your chosen beneficiaries are in the event of your death.
	50th Birthday	You may want to review your retirement fund and see if it sufficient to fund your plans for retirement or if you need to make any changes to how much you are saving. You may wish to alter your investment strategy.
	55th and 60th Birthdays	Retirement is getting closer. Do you know what you will receive in retirement and is it sufficient for your retirement goals.



Are you contributing enough?

Increasing your contributions to the Scheme is the most important step you can take to improve your income in retirement. And the good news is that with tax relief it costs much less than you might expect.



You should also consider that the earlier you start saving for your retirement:

- › The more contributions will be paid into the Scheme on your behalf.
- › The longer the period over which you can earn and compound investment returns.
- › Leading to a potentially bigger pension fund and a higher pension income in retirement.

Additional Voluntary Contributions

If you wish to contribute more than the standard contribution to the Scheme, you can do this by making Additional Voluntary Contributions (AVCs) which can also benefit from tax relief.



2. Investment Report

These investment managers are responsible for managing the assets of the Scheme on behalf of the Trustee. They bring a wealth of expertise and experience to ensure the scheme's assets are managed effectively.

Investment Managers:

- › Aviva Investors
- › Legal & General Investment Managers (LGIM)
- › Cantor Fitzgerald Asset Management Europe
- › DWS
- › Columbia Threadneedle
- › abrdn
- › Aviva Life & Pensions Ireland DAC



Self-Directed Investment Option (SDIO) Providers:

- › BCP
- › Greenman
- › Broker Solutions
- › Cantor Fitzgerald

Fund Performance: The value of the scheme's net assets stood at €360,036,655 by the end of the reporting period. This growth is attributed to the contributions made, the strategic investment decisions and the performance of the underlying funds.

Fund Charges: The funds are subject to an annual fund charge ranging from 0.30% to 1.85% p.a. These charges are reflected in the unit price of the funds. Additional charges may apply where a fund invests in other funds, and these are also reflected in the unit price.

Investment Strategy: The Trustee's objective is to provide a range of investment options suitable for funding retirement benefits. The investment strategy focuses on diversification to manage risk and achieve optimal returns. Members can choose from a variety of funds based on their individual risk tolerance and retirement goals.

The Trustee has established a comprehensive investment policy to guide the management of the scheme's assets. Key objectives include:

- › **Returns:** Achieving optimal investment returns while managing risk.
- › **Diversification:** Ensuring a diversified portfolio to mitigate investment risks.
- › **Sustainability:** Incorporating Environmental, Social, and Governance (ESG) factors into the investment strategy.

The policy is reviewed regularly to ensure it remains aligned with the scheme's objectives and regulatory requirements.

Risk Management: The Trustee has identified various risks associated with the scheme's investments and has implemented measures to mitigate these risks. Key risks include:

- › **Investment Risk:** The value of investments may fluctuate, affecting the fund available at retirement.
- › **Credit Risk:** The risk of default by a counterparty, managed through rigorous selection and monitoring of investment managers.
- › **Liquidity Risk:** Ensuring assets can be quickly realized to meet benefit payments.
- › **Market Risk:** Managed through diversification across different asset classes.
- › **Regulatory Risk:** Ensuring compliance with all relevant regulations.

Sustainable Investments: The Trustee is committed to incorporating ESG factors into the investment strategy. Some of the investments are classified under Article 8 or Article 9 of the Sustainable Finance Disclosure Regulation (SFDR), promoting social or environmental characteristics.

Statement of Investment Policy Principles: The Trustee has established a comprehensive investment policy to guide the management of the scheme's assets. This policy outlines the responsibilities, objectives, and risk management processes to ensure the scheme's investments are managed prudently and effectively.

Your Investment Options

As a member of the Scheme, you can choose from the range of investment funds made available by the Trustee. A short summary is provided below – full details can be found in the Investment Guide available on the Scheme's website: www.aviva.ie/retail-master-trust.

Aviva My Future ESG Lifestyle Strategy

The Aviva My Future ARF lifestyle strategy is the default investment strategy. It offers three distinct investment phases that gradually and automatically reduce the risk and return profile of your pension savings.



Growth Phase

This is the first stage of the retirement journey and it invests in the Aviva ESG Fixed 80 fund. Here, your pension contributions are mainly invested in company shares, also known as equities. The goal here is to maximise the growth potential of your pension contributions when you are far away from retirement.



Consolidation Phase

This stage begins when you are within 15 years of your planned retirement date. At this point, your savings start to move into lower-risk funds gradually and automatically. This is done to help protect the value of the pension fund you have built up during the growth phase from market fluctuations.



Pre-Retirement Phase

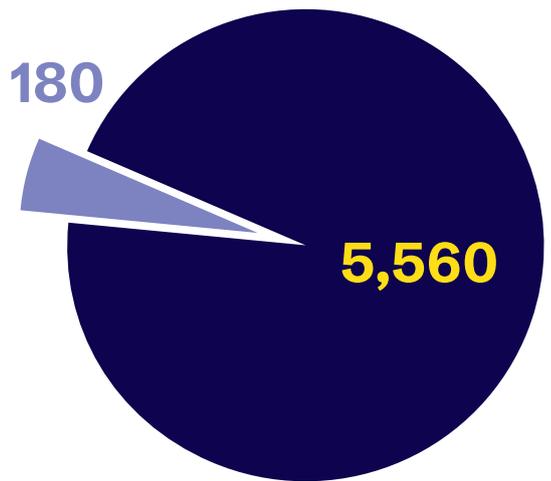
This stage begins when you are within 5 years of your planned retirement date. Here your portfolio continues to de-risk with funds that are aligned to how you'd like to take your income at retirement.

3. Scheme Membership

Membership Statistics:

5,560
Members in Reckonable Service:
members of the scheme who are currently in service with their Employer.

180
Members with Preserved Benefits:
members of the scheme who have left their Employer but have yet to draw down benefits from the scheme.



The scheme continues to grow, providing valuable retirement benefits to a large and diverse membership base.

The chart graph shows the membership details as at 31 May 2024.

- Members with Preserved Benefits
- Members in Reckonable Service

4. Risk Management

The Trustee has identified and implemented measures to mitigate various risks associated with the scheme, including:

Investment Risk
Ensuring a diversified investment portfolio to manage market volatility.

Credit Risk
Monitoring the creditworthiness of investment counterparties.

Regulatory Risk
Ensuring compliance with all relevant regulations and guidelines.



5. Financial Statements

The financial statements provide an overview of the scheme's financial position, highlighting the growth in net assets during the reporting period.

Total Contributions	€367,911,635
Benefits and Other Payments	(€40,784,970)
Net Returns on Investments	€32,909,990
Net Asset at 31 May 2024	€360,036,655

6. Member Information and other matters

Retail Master Trust Hub:

www.aviva.ie/retail-master-trust.

Important information such as Member Booklet, Your Investment Options and Trust Deed & Rules can be found here along with other useful information and updates.

Pension Benefit Statement: this provides members with information on contributions received, current value of investments, and projected benefits at retirement. This document is issued to members each year.

Online Portal: Members can access fund information, make selections, and monitor their investments online.

State Pension (Contributory): from 2025 how the State Pension (Contributory) rate is calculated is changing. The Yearly Average method of calculation will begin to be phased out over a 10-year period. By 2034, all rates of payment will be calculated using only the Total Contribution Approach method. You can get the State Pension (Contributory) from age 66 if you have sufficient social insurance (PRSI) contributions. The current maximum weekly benefit is €289.30 per week.

Complaints and Dispute Resolution: The scheme has procedures in place for resolving complaints and disputes. Members can contact the Trustee for assistance with any issues related to their benefits.



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