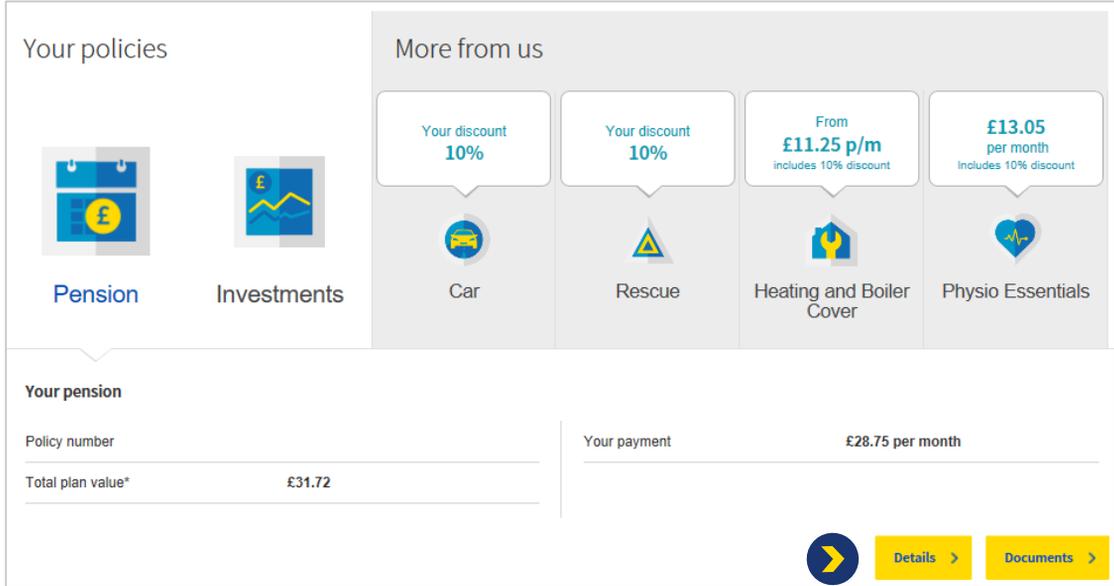


# MyAviva

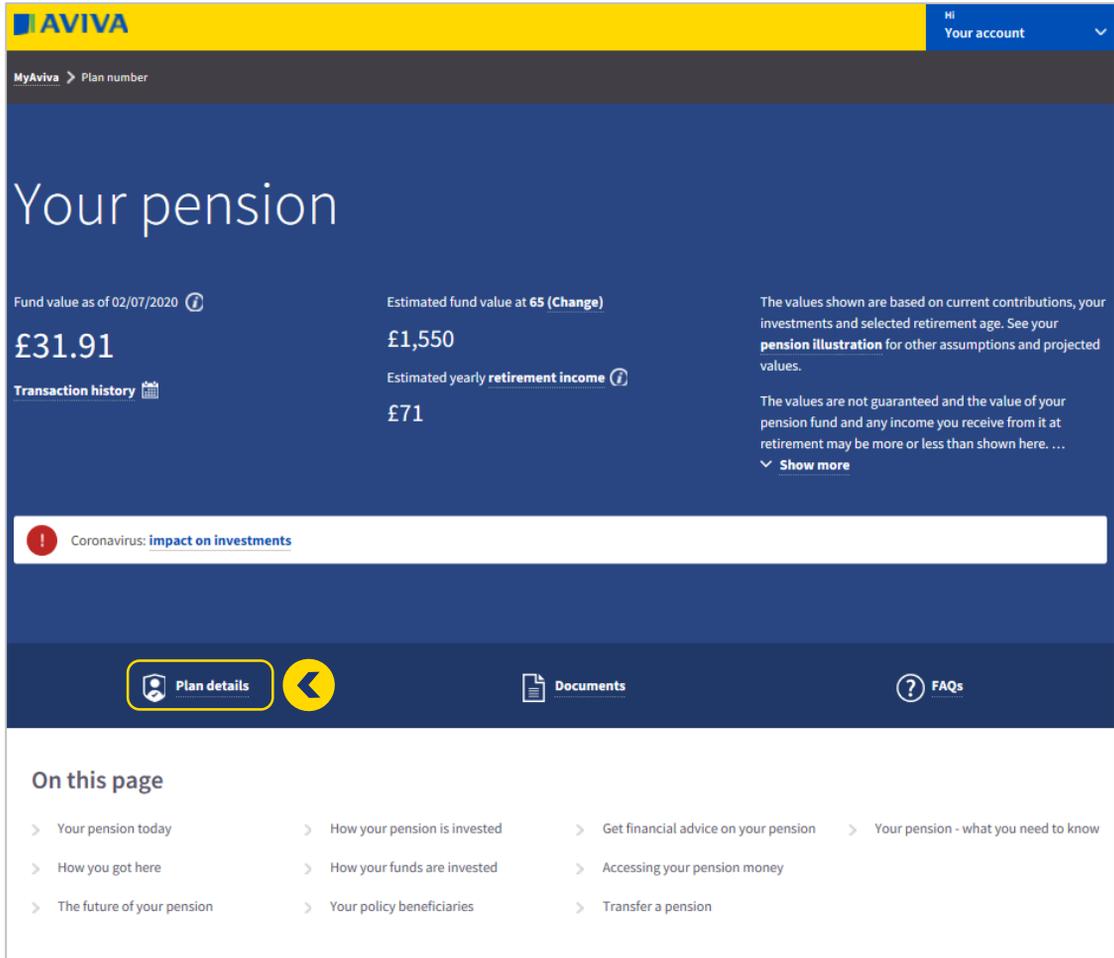
## How to view your charges

Once you are logged into your account, you will land on the main product screen; click the “Pension” icon.



The screenshot shows the 'Your policies' section with 'Pension' and 'Investments' icons. The 'More from us' section features four cards: 'Car' (10% discount), 'Rescue' (10% discount), 'Heating and Boiler Cover' (From £11.25 p/m, includes 10% discount), and 'Physio Essentials' (£13.05 per month, includes 10% discount). Below this is the 'Your pension' section with fields for 'Policy number', 'Total plan value\*' (£31.72), 'Your payment', and '£28.75 per month'. At the bottom right are 'Details' and 'Documents' buttons.

From here, please click on the yellow “Details” button. If you have more than one pension, please be sure to select the pension you would like to amend.



The screenshot shows the 'Your pension' summary screen. It includes the AVIVA logo, a user account dropdown, and a breadcrumb 'MyAviva > Plan number'. The main heading is 'Your pension'. Key information includes: 'Fund value as of 02/07/2020' (£31.91), 'Estimated fund value at 65 (Change)' (£1,550), and 'Estimated yearly retirement income' (£71). A 'Transaction history' link is also present. A warning banner for 'Coronavirus: impact on investments' is shown. At the bottom, there are 'Plan details', 'Documents', and 'FAQs' buttons. Below the main content is an 'On this page' section with a list of links: 'Your pension today', 'How your pension is invested', 'Get financial advice on your pension', 'Your pension - what you need to know', 'How you got here', 'How your funds are invested', 'Accessing your pension money', 'The future of your pension', 'Your policy beneficiaries', and 'Transfer a pension'.

This will take you to the pension summary screen. Underneath the summary, click on the “Plan Details” link. Here you will find your policy charges with a link to find out more information on them, should you need it, in addition to information on;

- Your planned retirement date with links to change this should you need to
- Getting a projection
- Transaction history

