

Aviva Sustainable Procurement Statement



At Aviva our sustainability ambition is simple - to lead the financial services sector on climate change, build stronger, more resilient communities and run ourselves as a sustainable business. To achieve this, we need to embed sustainability into everything we do.

We are committed to driving a positive and progressive approach to sustainability in the supply chain at a global level, helping us to responsibly manage our impact on climate change, in the environment and to make a real contribution to the communities in which we operate.

We understand the importance our purchasing decisions and supply chain engagement has on both our impact and our success in delivering our sustainability ambition and this is incorporated into our procurement strategy.

Our Sustainability Statement sets out what is important to us at Aviva and what we expect to be important to all suppliers who work with us.

Climate Action:

Aviva has an ambitious carbon reduction plan to achieve a Net Zero Supply Chain by 2030 and Net Zero across our entire business by 2040. To accomplish this objective, we have engaged in activities to encourage positive changes from our suppliers. We expect our suppliers to support our ambition and understand the crucial role they play in the achievement of [our emissions reduction goals](#).

To support these goals we have set targets, which have been validated by the [Science Based Target initiative](#) (SBTi), and includes a commitment to 70% of our supply base, by spend, having their own targets validated with the SBTi by November 2025.

In addition, we are committed to:

- Actively encouraging all suppliers we work with to make their own Net Zero commitments with SBTi
- Using ESG criteria in supplier selection decisions, with preference given to suppliers who are actively engaged and committed to improving their environmental, social, and ethical performance
- Understanding our own carbon footprint and encouraging our suppliers to report on the carbon footprint of the products and services supplied to us
- Encouraging our suppliers to measure their carbon emissions and develop a plan to reduce their carbon footprint
- Identifying and measuring the carbon reductions delivered through our sourcing and supplier management activities
- Encouraging our suppliers to undertake a current-state assessment and set corrective action plans by obtaining a sustainability scorecard
- Keeping our supplier facing teams educated on the climate agenda and ensuring they are well equipped to deal with challenging ESG focused conversations
- Face to face engagement to support and collaborate with suppliers whose climate ambitions align to ours
- Including sustainability obligations in all new supplier contracts

Human Rights & Modern Slavery:

Aviva is dedicated to respecting human rights both within our own business and in our supply chain. Our work to address [modern slavery and human trafficking](#) is fundamental to our wider approach to respecting human rights.

We are committed to the [United Nations Guiding Principles on Business and Human Rights](#) (UNGPs) and to mitigating the risk of modern slavery within our operations and supply chain.

At Aviva, we conduct human rights assessments across all our core markets every two years to better understand the local context, identify where there is a potential conflict and/or a heightened risk of human rights abuses and to ensure that we [respect human rights](#) in the countries in which we operate.

We collaborate with suppliers who enforce similar practices to us in their own supply chain and are able to demonstrate they are proactive in:

- Acting ethically and with integrity in all aspects of their business
- Complying with the [International Labour Organization](#) (ILO) principles in respect to human rights and conditions of employment
- Preventing modern slavery in their own organisation and supply chains, and seeking remediation when necessary
- Providing training to employees to raise awareness on human rights, including modern slavery
- Abiding by our [Third-Party Business Code of Behaviour](#) and complying with all applicable laws and regulations, including those related to labour, human rights, data protection, and the environment

In addition, in the UK we provide all direct and eligible third-party employees with a Living Wage and Living Hours, as a minimum, and are committed to progressing this to include a Living Pension.


Diversity, Equity & Inclusion (DE&I):

Aviva celebrates being an inclusive organisation. We are constantly challenging ourselves to go further, being more diverse, and fully representative of the customers we serve and the communities in which we work and support. We expect our suppliers to have their own DE&I strategy to be able to support us on this journey and to share our vision to:

- Put inclusive diversity at the heart of how we do business, make decisions, and build stronger communities where we work
- Be a good corporate citizen, ensuring we understand our supply chain's diversity and inclusion ambitions
- Create an inclusive and diverse environment where everyone feels able to be themselves
- Actively invest in the skills and mindsets needed to win in a digital age
- Utilise combined influence and financial strength to help build stronger communities and deliver equitable growth

We understand that evolving our sustainability performance is a continuous process and that our suppliers are an essential part of this journey. We actively encourage our suppliers to be collaborative, supporting us in achieving our ambitions through the offering of sustainable products and services, open and honest communication, and innovative thinking.

Further information on our approach to sustainability can be found here: [Sustainability - Aviva plc](#)

A handwritten signature in black ink, appearing to read "Helen Smith".

Helen Smith

Group Procurement Director

A handwritten signature in black ink, appearing to read "Brian Moore".

Brian Moore

Supply Chain Director