

Friends Provident Life and Pensions Limited

Annual Return as at 31st December 2010

Pursuant to the Interim Prudential Sourcebook

Appendices 9.1, 9.3, 9.4, 9.4A and 9.6

PRINCIPAL AND HEAD OFFICE: PIXHAM END, DORKING, SURREY, RH4 1QA

Friends Provident Life and Pensions Limited

Year ended 31st December 2010

Contents

| | | Page |
|---------------------|---|------------|
| Appendix 9.1 | | _ |
| Form 2 | Long-term insurance business: Statement of solvency | 3 |
| г 2 | Covering sheet to Form 2 | 4 |
| Form 3 | Components of capital resources | 5 8 |
| Form 11 | Long-term insurance business: Calculation of general insurance capital requirement – premiums account and brought forward amount | |
| Form 12 | Long-term insurance business: Calculation of general insurance capital requirement – claims amount and result | 9 |
| Form 13 | Analysis of admissible assets | 10 |
| Form 14 | Long-term insurance business liabilities and margins | 22 |
| Form 15 | Liabilities (other than Long-term insurance business) | 25 |
| Form 16 | Profit and loss account (non-technical account) | 26 |
| Form 17 | Analysis of derivative contracts | 27 |
| Form 18 | Long-term insurance business: With-profits insurance capital component for the fund | 29 |
| Form 19 | Long-term insurance business: Realistic balance sheet | 30 |
| Appendix 9.3 | Land dama in a same basis and Base and a same a | 22 |
| Form 40 | Long-term insurance business: Revenue account | 32 |
| Form 41 | Long-term insurance business: Analysis of premiums | 35 |
| Form 42 | Long-term insurance business: Analysis of claims | 38 |
| Form 43 | Long-term insurance business: Analysis of expenses | 41 |
| Form 44 | Long-term insurance business: Linked funds balance sheet | 44 |
| Form 45 | Long-term insurance business: Revenue account for internal linked funds | 45 |
| Form 46 | Long-term insurance business: Summary of new business | 46 |
| Form 47 | Long-term insurance business: Analysis of new business | 47 |
| Form 48 | Long-term insurance business: Assets not held to match linked liabilities | 53 |
| Form 49 | Long-term insurance business: Fixed and variable interest assets | 56 |
| Form 50 | Long-term insurance business: Summary of mathematical reserves | 59 |
| Form 51 | Long-term insurance business: Valuation summary of non-linked contracts (other than | 62 |
| Form 52 | accumulating with-profits contracts) Long-term insurance business: Valuation summary of accumulating with-profits contracts | 74 |
| | | 0.2 |
| Form 53 | Long-term insurance business: Valuation summary of property linked contracts | 83 |
| Form 54 | Long-term insurance business: Valuation summary of index linked contracts | 95 |
| Form 55 | Long-term insurance business: Units prices for internal linked funds | 98 |
| Form 57 | Long-term insurance business: Analysis of valuation interest rate | 115 |
| Form 58 | Long-term insurance business: Distribution of surplus | 118 |
| Form 59 | Long-term insurance business: With-profits payouts on maturity (normal retirement) Long-term insurance business: With-profits payouts on surrender | 121 |
| Form 60 | Long-term insurance capital requirement | 127 |
| Supplementary Note | es to the Return | 128 |
| | tion on Derivative Contracts | 139 |
| Additional Informat | tion on Controllers | 140 |
| Appendix 9.4 | Abstract of Valuation Report | 141 |
| Appendix 9.4A | Abstract of Valuation Report for Realistic Valuation | 164 |
| Information on With | h Profits Actuary | 181 |
| Appendix 9.6 | Directors' Certificate Auditor's Report | 182 183 |
| | | |

Statement of solvency - long-term insurance business

| Name of insurer | Friends P | Provident Life an | nd Pensions | Limited | |
|---|------------------|--------------------------------|------------------|--|--------------------------------------|
| Global business | | | | | |
| Financial year ended | 31 Decem | ber 2010 | | | |
| Adjusted solo solvency calculation | reg | ompany egistration umber | GL/ UK/ CM | day month year | Units |
| | R2 | 4096141 | GL | 31 12 2010 | £000 |
| | | | | As at end of this financial year | As at end of the previous year |
| | | | | 1 | 2 |
| Capital resources | | | | | |
| Capital resources arising within the long-te | erm insurance fi | und | 11 | 1771709 | 1484124 |
| Capital resources allocated towards long-toutside the long-term insurance fund | erm insurance t | business arising | 12 | 1097163 | 1457940 |
| Capital resources available to cover long-to resources requirement (11+12) | erm insurance t | ousiness capital | 13 | 2868872 | 2942064 |
| Guarantee fund | | | | | |
| Guarantee fund requirement | | | 21 | 460841 | 443235 |
| Excess (deficiency) of available capital res requirement | sources to cover | r guarantee fund | 22 | 2408031 | 2498829 |
| Minimum capital requirement (MCR) | | | - | | |
| Long-term insurance capital requirement | | | 31 | 482537 | 496041 |
| Resilience capital requirement | | | 32 | | |
| Base capital resources requirement | | | 33 | 3040 | 3128 |
| Individual minimum capital requirement | | | 34 | 482537 | 496041 |
| Capital requirements of regulated related u | undertakings | | 35 | 339995 | 327888 |
| Minimum capital requirement (34+35) | | | 36 | 822532 | 823929 |
| Excess (deficiency) of available capital res | sources to cove | r 50% of MCR | 37 | 2287487 | 2287769 |
| Excess (deficiency) of available capital res | sources to cove | r 75% of MCR | 38 | 2081854 | 2081787 |
| Enhanced capital requirement | | | - | | |
| With-profits insurance capital component | | | 39 | 931238 | 612569 |
| Enhanced capital requirement | | | 40 | 1753770 | 1436498 |
| Capital resources requirement (CRR) |) | | | | |
| Capital resources requirement (greater of | 36 and 40) | | 41 | 1753770 | 1436498 |
| Excess (deficiency) of available capital resinsurance business CRR (13-41) | sources to cover | 42 | 1115102 | 1505566 | |
| Contingent liabilities | | | | | |
| Quantifiable contingent liabilities in respect as shown in a supplementary note to Form | | surance business | 51 | | |

| Covering S | Sheet to | Form | 2 |
|------------|----------|------|---|
|------------|----------|------|---|

| Name of insurer | Friends Provident Life and Pensions Limited | |
|----------------------|---|---------------|
| Global business | | |
| Financial year ended | 31 December 2010 | |
| | | |
| | | |
| | | |
| | | T.J. Matthews |
| | | 1.0. Matthews |
| | | |
| | | |
| | | |
| | | A.M. Parsons |
| | | , |
| | | |
| | | |
| | | |
| | | |
| | | D. Monger |
| | | D. Monger |

22nd March 2011

Name of insurer

Components of capital resources

Global business Financial year ended 31 December 2010 Company registration number GL/ UK/ CM day month year Units R3 4096141 £000 GL 31 12 2010 General Long-term Total as at Total as at insurance insurance the end of the end of business business this financial the previous year year 2 3 4 Core tier one capital 653750 653750 653750 Permanent share capital 11 Profit and loss account and other reserves 12 1092786 1092786 577852 Share premium account 13 721500 1033809 14 1361905 1361905 Positive valuation differences Fund for future appropriations 15 216400 216400 198900 Core tier one capital in related undertakings 16 (671868) (533505) (671868)Core tier one capital (sum of 11 to 16) 19 2652973 2652973 2652306 Tier one waivers Unpaid share capital / unpaid initial funds and calls for 21 supplementary contributions

Friends Provident Life and Pensions Limited

Other tier one capital

Tier one waivers in related undertakings

Total tier one waivers as restricted (21+22+23)

Implicit Items

| Perpetual non-cumulative preference shares as restricted | 25 | 51000 | 51000 | 51000 |
|--|----|--------|--------|--------|
| Perpetual non-cumulative preference shares in related undertakings | 26 | | | |
| Innovative tier one capital as restricted | 27 | 476251 | 476251 | 476423 |
| Innovative tier one capital in related undertakings | 28 | | | |

22

23

24

| Total tier one capital before deductions (19+24+25+26+27+28) | 31 | 3180224 | 3180224 | 3179729 |
|--|----|---------|---------|---------|
| Investments in own shares | 32 | | | |
| Intangible assets | 33 | | | |
| Amounts deducted from technical provisions for discounting | 34 | | | |
| Other negative valuation differences | 35 | | | |
| Deductions in related undertakings | 36 | 5220 | 5220 | 3573 |
| Deductions from tier one (32 to 36) | 37 | 5220 | 5220 | 3573 |
| Total tier one capital after deductions (31-37) | 39 | 3175004 | 3175004 | 3176156 |

(61-62-63)

Components of capital resources

Friends Provident Life and Pensions Limited Name of insurer Global business Financial year ended 31 December 2010 Company registration number GL/ Units UK/ day month year R3 4096141 GL £000 31 12 2010 Total as at Total as at General Long-term insurance insurance the end of the end of business business this financial the previous year year 3 Tier two capital Implicit items, (tier two waivers and amounts excluded from 41 Perpetual non-cumulative preference shares excluded from 42 line 25 Innovative tier one capital excluded from line 27 121791 121791 121619 43 Tier two waivers, innovative tier one capital and perpetual noncumulative preference shares treated as tier two capital (41 to 44 121791 121791 121619 43) Perpetual cumulative preference shares 45 Perpetual subordinated debt and securities 46 Upper tier two capital in related undertakings 47 Upper tier two capital (44 to 47) 49 121791 121791 121619 51 Fixed term preference shares Other tier two instruments 52 161713 161713 161713 Lower tier two capital in related undertakings 53 Lower tier two capital (51+52+53) 59 161713 161713 161713 Total tier two capital before restrictions (49+59) 61 283504 283504 283332 62 Excess tier two capital Further excess lower tier two capital 63 Total tier two capital after restrictions, before deductions 69 283504 283504 283332

Components of capital resources

| Friends Provident Life and Pensions Limited | | | | | | | | |
|---|---|--|--|---|--|--|--|--|
| | | | | | | | | |
| 31 Dece | mber 20 | 10 | | | | | | |
| | registration | | GL/ UK/ CM | day mor | nth year | Units | | |
| R3 | 40961 | 41 | GL | 31 12 | £000 | | | |
| | | | General insurance business 1 | Long-term insurance business 2 | Total as at the end of this financial year 3 | Total as at the end of the previous year 4 | | |
| | | | | | | | | |
| ance relate | d | 71 | | | | | | |
| 5 | | 72 | | 3458508 | 3458508 | 3459488 | | |
| nd own sha | res | 73 | | 589636 | 589636 | 517424 | | |
| party limits | | 74 | | | | | | |
| lertakings | | 75 | | | | | | |
| ted underta | kings | 76 | | | | | | |
| | | 77 | | | | | | |
| | | 79 | | 2868872 | 2868872 | 2942064 | | |
| PRU tests | | | | | | | | |
| nd requirem | ent | 81 | | 2868872 | 2868872 | 2942064 | | |
| quirement | | 82 | | 2698753 | 2698753 | 2699733 | | |
| quirement | | 83 | | 2698753 | 2698753 | 2699733 | | |
| | | | | | | | | |
| | | 91 | | | | | | |
| Financial reinsurance - ceded | | | | | | | | |
| | | 93 | | | | | | |
| | | 94 | | | | | | |
| | | 95 | | | | | | |
| | | 96 | | | | | | |
| | R3 ance relate and own sha coarty limits lertakings ted underta PRU tests and requirem quirement | Company registration number R3 40961 Ance related ance related and own shares barty limits lertakings ted undertakings PRU tests and requirement quirement | 31 December 2010 Company registration number R3 4096141 ance related 71 72 and own shares 73 party limits 74 dertakings 75 ted undertakings 76 77 79 PRU tests and requirement 81 quirement 82 quirement 83 91 92 93 94 95 | R3 | 31 December 2010 Company registration number UK/ CM R3 4096141 GL 31 12 | R3 | | |

Calculation of general insurance capital requirement - premiums amount and brought forward amount

Name of insurer Friends Provident Life and Pensions Limited

Global business

Financial year ended 31 December 2010

Long term insurance business

| | | Company registration number | GL/ UK/ CM | | day | month | year | Units |
|--|---------------|--|------------------|----|------|--------|----------|--------------------|
| | R11 | 4096141 | G | L | 31 | 12 | 2010 | £000 |
| | <u>!</u> | | | | This | financ | ial year | Previous year 2 |
| Gross premiums written | | | | 11 | | | 187569 | 198111 |
| Premiums taxes and levies (included in | n line 11) | | | 12 | | | | |
| Premiums written net of taxes and levi | es (11-12) | | | 13 | | | 187569 | 198111 |
| Premiums for classes 11, 12 or 13 (inc | luded in line | 13) | | 14 | | | | |
| Premiums for "actuarial health insuran | ce" (included | d in line 13) | | 15 | | | | |
| Sub-total A (13 + 1/2 14 - 2/3 15) | | | | 16 | | | 187569 | 198111 |
| Gross premiums earned | | | | 21 | | | 187569 | 198111 |
| Premium taxes and levies (included in | line 21) | | | 22 | | | | |
| Premiums earned net of taxes and lev | ies (21-22) | | | 23 | | | 187569 | 198111 |
| Premiums for classes 11, 12 or 13 (inc | luded in line | 23) | | 24 | | | | |
| Premiums for "actuarial health insuran | ce" (included | d in line 23) | | 25 | | | | |
| Sub-total H (23 + 1/2 24 - 2/3 25) | | | | 26 | | | 187569 | 198111 |
| Sub-total I (higher of sub-total A and | d sub-total l | H) | | 30 | | | 187569 | 198111 |
| Adjusted sub-total I if financial year annual figure | is not a 12 | month period to produc | e an | 31 | | | | |
| Division of gross adjusted premiums | x 0.18 | | | 32 | | | 33762 | 35660 |
| amount sub-total I (or adjusted sub-total I if appropriate) | Excess (if | any) over 57.5M EURO x | 0.02 | 33 | | | 2752 | 2934 |
| Sub-total J (32-33) | | | | 34 | | | 31010 | 32726 |
| Claims paid in period of 3 financial year | ırs | | | 41 | | | 192920 | 177850 |
| Claims outstanding carried forward at the end of the 3 | | nce business accounted f vriting year basis | or on | 42 | | | | |
| year period | an accide | nce business accounted f nt year basis | | 43 | | | 199457 | 200323 |
| Claims outstanding brought forward at the beginning of | an underv | nce business accounted f vriting year basis | | 44 | | | | |
| the 3 year period | | ince business accounted f nt year basis | or on | 45 | | | 208415 | 212957 |
| Sub-total C (41+42+43-44-45) | | | | 46 | | | 183962 | 165216 |
| Amounts recoverable from reinsurers i in Sub-total C | n respect of | claims included | | 47 | | | 31430 | 46893 |
| Sub-total D (46-47) | | | | 48 | | | 152532 | 118323 |
| Reinsurance Ratio (Sub-total D /sub-total C or, if more, 0.50 or, if less, 1.00) | | | | 49 | | | 0.83 | 0.72 |
| Premiums amount (Sub-total J x re | insurance ra | atio) | | 50 | | | 25712 | 23437 |
| Provision for claims outstanding (before discounting and net of reinsurance | | | | 51 | | | 181131 | 179406 |
| Provision for claims outstanding (before both 51.1 and 51.2 are zero, otherwise | | g and gross of reinsurance | e) if | 52 | | | | |
| Brought forward amount (See instru | iction 4) | | | 53 | | | 23437 | 17252 |
| Greater of lines 50 and 53 | | | | 54 | | | 25712 | 23437 |

Calculation of general insurance capital requirement - claims amount and result

Name of insurer Friends Provident Life and Pensions Limited

Global business

Financial year ended 31 December 2010

Long term insurance business

| C | _ | | Company registration number | GL/ UK/ CM | day mo | nth year | Units |
|--|--|------------|-----------------------------------|------------------|--------|-----------------|--------------------|
| | F | R12 | 4096141 | GL | 31 12 | 2010 | £000 |
| | • | | • | 1 | | ncial year 1 | Previous year 2 |
| Reference period (No. of mon | ths) See INSPRU 1.1 | .63R | | 11 | | 36 | 36 |
| Claims paid in reference perio | d | | | 21 | | 192920 | 177850 |
| Claims outstanding carried forward at the end of the | For insurance busing on an underwriting | | | 22 | | | |
| reference period | For insurance business accounted for on an accident year basis | | | 23 | | 199457 | 200323 |
| Claims outstanding brought For insurance busin on an underwriting y | | | | 24 | | | |
| forward at the beginning of the reference period | For insurance busing on an accident year | 25 | | 208415 | 212957 | | |
| Claims incurred in reference p | eriod (21+22+23-24-2 | 25) | | 26 | | 183962 | 165216 |
| Claims incurred for classes 11 | , 12 or 13 (included in | n 26) | | 27 | | | |
| Claims incurred for "actuarial | health insurance" (inc | luded in | 26) | 28 | | | |
| Sub-total E (26 +1/2 27 - 2/3 | 28) | | | 29 | | 183962 | 165216 |
| Sub-total F - Conversion of and divide by number of mo | | _ | | 31 | | 61321 | 55072 |
| Division of sub-total F | x 0.26 | | | 32 | | 15943 | 14319 |
| (gross adjusted claims amount) Excess (if any) over the control of | | er 40.3M | EURO x 0.03 | 33 | | 789 | 572 |
| Sub-total G (32-33) | | | | 39 | | 15154 | 13747 |
| Claims amount Sub-total G x reinsurance ratio (11.49) | | | 41 | | 12565 | 9845 | |
| Higher of premiums amount and brought forward amount (11.54) | | | 42 | | 25712 | 23437 | |
| General insurance capital re | equirement (higher o | of lines 4 | 11 and 42) | 43 | | 25712 | 23437 |

Name of insurer Friends Provident Life and Pensions Limited

Global business

Financial year ended 31 December 2010

Category of assets Total other than long term insurance business assets

| | | Company registration number | GL/ UK/ day mo CM | | onth year Units | Category of assets |
|--------------------|-----|-----------------------------|-------------------------|----|-------------------------------------|--------------------------------|
| | R13 | 4096141 | GL | 31 | 12 2010 £000 | 1 |
| | | | | | As at end of this financial year | As at end of the previous year |
| | | | | | 1 | 2 |
| Land and buildings | | | · | 11 | | |

Investments in group undertakings and participating interests

| LIV incurance dependents | Shares | 21 | 203918 | 307356 |
|----------------------------|-----------------|----|--------|--------|
| UK insurance dependants | Debts and loans | 22 | | |
| Other insurance dependants | Shares | 23 | 39551 | 37325 |
| Other insurance dependants | Debts and loans | 24 | 25000 | 25000 |
| Non-insurance dependants | Shares | 25 | | 923 |
| Non-insurance dependants | Debts and loans | 26 | | 14100 |
| Other group undertakings | Shares | 27 | | |
| Other group undertakings | Debts and loans | 28 | | 112000 |
| Participating interests | Shares | 29 | | |
| Participating interests | Debts and loans | 30 | | |

Other financial investments

| Equity shares | | 41 | | |
|--|--|-----------------|--------|--------|
| Other shares and other variable yield participations | | | | |
| Holdings in collective investment scheme | s | 43 91205 | | 135336 |
| Rights under derivative contracts | | 44 | | |
| Fixed interest securities | Approved | 45 | 142911 | 108142 |
| Fixed interest securities | Other | 46 | 159464 | 154486 |
| Variable interest securities | Approved | 47 | | |
| variable interest securities | Other | 48 | 55789 | 53727 |
| Participation in investment pools | | 49 | | |
| Loans secured by mortgages | | 50 | | |
| Loans to public or local authorities and na | ationalised industries or undertakings | 51 | | |
| Loans secured by policies of insurance is | sued by the company | 52 | | |
| Other loans | | 53 | | 68833 |
| Bank and approved credit & financial | One month or less withdrawal | 54 | 23242 | 75842 |
| institution deposits | More than one month withdrawal | 55 | | |
| Other financial investments | | 56 | | |
| Deposits with ceding undertakings | | 57 | | |
| Assets held to match linked liabilities | Index linked | 58 | | |
| Assets field to match linked liabilities | Property linked | 59 | | |

| Name of insurer | Friends Provident Life and Pensions Limited | | | | | | | |
|--|---|--|------------------|----------|----------------------------------|--------------------------------|--|--|
| Global business | | | | | | | | |
| Financial year ended | 31 De | ecember 2010 | | | | | | |
| Category of assets | Total | Total other than long term insurance business assets | | | | | | |
| | | Company registration number | GL/ UK/ CM | day m | nonth year Units | Category of assets | | |
| | R13 | 4096141 | GL | 31 | 12 2010 £000 | 1 | | |
| | | | | | As at end of this financial year | As at end of the previous year | | |
| | | | | | 1 | 2 | | |
| Reinsurers' share of technical provi | sions | | | 1 | | | | |
| Provision for unearned premiums | | | | 60 | | | | |
| Claims outstanding | | | | 61 | | | | |
| Provision for unexpired risks | | | | 62 | | | | |
| Other | | | | 63 | | | | |
| Debtors and salvage | | | | | 1 | | | |
| Direct insurance business | Polic | yholders | | 71 | | | | |
| Direct insurance business | Interr | nediaries | | 72 | | | | |
| Salvage and subrogation recoveries | | | | 73 | | | | |
| Reinsurance | Acce | - | | 74 | | | | |
| | Cede | | | 75 | | | | |
| Dependants | | n 12 months or less | | 76 | | | | |
| | | n more than 12 mor | | 77 78 | 1294 | 15116 | | |
| Other | | n more than 12 mor | | 79 | 11258 | 9578 | | |
| Other assets | 1 | | | | 1,255 | 3373 | | |
| Tangible assets | | | | 80 | | | | |
| Deposits not subject to time restriction on institutions | withdra | wal with approved | | 81 | 289 | 6521 | | |
| Cash in hand | | | | 82 | | | | |
| Other assets (particulars to be specified b | y way c | of supplementary no | ite) | 83 | | | | |
| Accrued interest and rent | | | | 84 | 6085 | 5531 | | |
| Deferred acquisition costs (general busine | ess only | ') | | 85 | | | | |
| Other prepayments and accrued income | | | | 86 | | 3750 | | |
| Deductions from the aggregate value of a | ssets | | | 87 | | | | |
| Grand total of admissible assets after dec | duction (| of admissible assets | | | | | | |
| in excess of market risk and counterparty | | | | 89 | 760006 | 1133566 | | |

Name of insurer Friends Provident Life and Pensions Limited

Global business

Financial year ended 31 December 2010

Category of assets Total other than long term insurance business assets

| | Company registration number | GL/ UK/ CM | day | month year | Units | Category of assets |
|-----|-----------------------------------|------------------|-----|--------------------|-------|--------------------------------|
| R13 | 4096141 | GL | 31 | 12 2010 | £000 | 1 |
| • | | | | As at end financia | | As at end of the previous year |
| | | | | 1 | | 2 |

Reconciliation to asset values determined in accordance with the insurance accounts rules or international accounting standards as applicable to the firm for the purpose of its external financial reporting

| Total admissible assets after deduction of admissible assets in excess of market risk and counterparty limits (as per line 89 above) | 91 | 760006 | 1133566 |
|---|-----|---------|---------|
| Admissible assets in excess of market and counterparty limits | 92 | | |
| Inadmissible assets directly held | 93 | 17228 | 23365 |
| Capital resources requirement deduction of regulated related undertakings | 94 | 338779 | 326637 |
| Ineligible surplus capital and restricted assets in regulated related insurance undertakings | 95 | 56394 | 54946 |
| Inadmissible assets of regulated related undertakings | 96 | 519991 | 477968 |
| Book value of related ancillary services undertakings | 97 | | |
| Other differences in the valuation of assets (other than for assets not valued above) | 98 | 620696 | 477409 |
| Deferred acquisition costs excluded from line 89 | 99 | | |
| Reinsurers' share of technical provisions excluded from line 89 | 100 | | |
| Other asset adjustments (may be negative) | 101 | | (9578) |
| Total assets determined in accordance with the insurance accounts rules or international accounting standards as applicable to the firm for the purpose of its external financial reporting (91 to 101) | 102 | 2313094 | 2484313 |

| Amounts included in line 89 attributable to debts due from related insurers, other than those under contracts of insurance or reinsurance | 103 | | |
|---|-----|--|--|
|---|-----|--|--|

Name of insurer Friends Provident Life and Pensions Limited

Global business

Financial year ended 31 December 2010

Category of assets Total long term insurance business assets

| | | Company registration number | GL/ UK/ CM | day m | onth year Units | Category of assets |
|--------------------|-----|-----------------------------|------------------|-------|----------------------------------|--------------------------------|
| | R13 | 4096141 | GL | 31 | 12 2010 £000 | 10 |
| | | | | | As at end of this financial year | As at end of the previous year |
| | | | | | 1 | 2 |
| Land and buildings | | | | 11 | 340974 | 317406 |

Investments in group undertakings and participating interests

| LIK inquirance dependents | Shares | 21 | 11887 | 14807 |
|----------------------------|-----------------|----|--------|--------|
| UK insurance dependants | Debts and loans | 22 | | |
| Other insurance dependants | Shares 23 | | | |
| Other insurance dependants | Debts and loans | 24 | | |
| Non-insurance dependants | Shares | 25 | 727972 | 948831 |
| Non-insurance dependants | Debts and loans | 26 | 234679 | 234502 |
| Other group undertakings | Shares | 27 | | |
| Other group undertakings | Debts and loans | 28 | | |
| Participating interests | Shares | 29 | | |
| Failicipating interests | Debts and loans | 30 | | |

Other financial investments

| Equity shares | | 41 | 2054345 | 1962688 |
|---|--|-----------------------------------|---------|---------|
| Other shares and other variable yield par | ticipations | 42 | | |
| Holdings in collective investment scheme | es | 43 | 668158 | 513720 |
| Rights under derivative contracts | | 44 30049 45 4229231 | | 3274 |
| Fixed interest securities | Approved | 45 | 4229231 | 4167020 |
| rixed interest securities | Other | 46 | 2783163 | 3447249 |
| Variable interest equities | Approved | 47 | 211856 | 375732 |
| Variable interest securities Other | | 48 | 161351 | 253515 |
| Participation in investment pools | | 49 | 49 | |
| Loans secured by mortgages | | 50 | | |
| Loans to public or local authorities and na | ationalised industries or undertakings | 51 | | |
| Loans secured by policies of insurance is | ssued by the company | 52 | 2683 | 2921 |
| Other loans | | 53 | | |
| Bank and approved credit & financial | One month or less withdrawal | 54 | 1372717 | 463449 |
| institution deposits | More than one month withdrawal | 55 | | |
| Other financial investments | • | 56 | | |
| Deposits with ceding undertakings | | 57 | | |
| Assets held to match linked liabilities | Index linked | 58 | 42215 | 41892 |
| Assets field to match linked liabilities | Property linked | 59 | 3293315 | 3306867 |

| Name of insurer | Friends Provident Life and Pensions Limited | | | | | | |
|---|---|-----------------------------------|------------------|----------|------------|-------------------------|--------------------------------|
| Global business | | | | | | | |
| Financial year ended | 31 De | cember 2010 | | | | | |
| Category of assets | Total | long term insur | ance bus | siness | assets | | |
| | | Company registration number | GL/ UK/ CM | day m | nonth year | Units | Category of assets |
| | R13 | 4096141 | GL | 31 | 12 2010 | £000 | 10 |
| | | | ı | | | nd of this cial year | As at end of the previous year |
| Reinsurers' share of technical provi | sions | | | | | 1 | 2 |
| Provision for unearned premiums | | | | 60 | | | |
| Claims outstanding | | | | 61 | | | |
| Provision for unexpired risks | | | | 62 | | | |
| Other | | | | 63 | | | |
| Debtors and salvage | | | | | | | |
| Direct insurance business | Policy | holders | | 71 | | 4320 | 7710 |
| | Interm | nediaries | | 72 | | 3572 | 3996 |
| Salvage and subrogation recoveries | | | | 73 | | | |
| Reinsurance | Accep | | | 74 | | | 40 |
| | Cede | 12 months or less | | 75 76 | | | 19 |
| Dependants | | more than 12 mor | | 77 | | | |
| | | 12 months or less | | 78 | | 30907 | 18777 |
| Other | | more than 12 more | | 79 | | 17656 | 16565 |
| Other assets | | | | | | | |
| Tangible assets | | | | 80 | | | |
| Deposits not subject to time restriction on institutions | withdrav | wal with approved | | 81 | | 5717 | 2551 |
| Cash in hand | | | | 82 | | | |
| Other assets (particulars to be specified b | y way o | supplementary no | te) | 83 | | | |
| Accrued interest and rent | | | 84 | | 109008 | 127366 | |
| Deferred acquisition costs (general busine | ess only) | | | 85 | | | |
| Other prepayments and accrued income | | | | 86 | | | 54 |
| Deductions from the aggregate value of a | ssets | | | 87 | | | |
| | | | | - | | | |
| Grand total of admissible assets after dec in excess of market risk and counterparty | | | i | 89 | | 16335775 | 16230911 |

Form 13 (Sheet 3)

Analysis of admissible assets

Name of insurer Friends Provident Life and Pensions Limited

Global business

Financial year ended 31 December 2010

Category of assets Total long term insurance business assets

| | Company registration number | GL/ UK/ CM | day | month year | Units | Category of assets |
|-----|-----------------------------|------------------|-----|------------|-------------------------|--------------------------------|
| R13 | 4096141 | GL | 31 | 12 2010 | £000 | 10 |
| | | | | | nd of this cial year | As at end of the previous year |
| | | | | | 1 | 2 |

Reconciliation to asset values determined in accordance with the insurance accounts rules or international accounting standards as applicable to the firm for the purpose of its external financial reporting

| Total admissible assets after deduction of admissible assets in excess of market risk and counterparty limits (as per line 89 above) | 91 | 16335775 | 16230911 |
|---|-----|----------|----------|
| Admissible assets in excess of market and counterparty limits | 92 | | |
| Inadmissible assets directly held | 93 | 59318 | 38826 |
| Capital resources requirement deduction of regulated related undertakings | 94 | 1216 | 1251 |
| Ineligible surplus capital and restricted assets in regulated related insurance undertakings | 95 | | 4722 |
| Inadmissible assets of regulated related undertakings | 96 | 4682 | 7400 |
| Book value of related ancillary services undertakings | 97 | | |
| Other differences in the valuation of assets (other than for assets not valued above) | 98 | | |
| Deferred acquisition costs excluded from line 89 | 99 | 5623 | 7721 |
| Reinsurers' share of technical provisions excluded from line 89 | 100 | 7046629 | 6716640 |
| Other asset adjustments (may be negative) | 101 | (30837) | 4958 |
| Total assets determined in accordance with the insurance accounts rules or international accounting standards as applicable to the firm for the purpose of its external financial reporting (91 to 101) | 102 | 23422406 | 23012429 |

| Amounts included in line 89 attributable to debts due from related insurers, other than those under contracts of insurance or reinsurance | 103 | | |
|---|-----|--|--|
|---|-----|--|--|

Name of insurer Friends Provident Life and Pensions Limited

Global business

Financial year ended 31 December 2010

Category of assets Total Long Term Business - With Profit Fund

| | | Company registration number | GL/ UK/ CM | day m | onth year Units | Category of assets |
|--------------------|-----|-----------------------------|------------------|-------|----------------------------------|--------------------------------|
| | R13 | 4096141 | GL | 31 | 12 2010 £000 | 11 |
| | | | | | As at end of this financial year | As at end of the previous year |
| | | | | | 1 | 2 |
| Land and buildings | | | | 11 | 340974 | 317406 |

Investments in group undertakings and participating interests

| LII/ incurence dependente | Shares | 21 | 11887 | 14807 |
|----------------------------|-----------------|----|--------|--------|
| UK insurance dependants | Debts and loans | 22 | | |
| Other insurance dependants | Shares | 23 | | |
| | Debts and loans | 24 | | |
| Non-insurance dependents | Shares | 25 | 183801 | 413528 |
| Non-insurance dependants | Debts and loans | 26 | 234679 | 234502 |
| Other group undertakings | Shares | 27 | | |
| Other group undertakings | Debts and loans | 28 | | |
| Participating interests | Shares | 29 | | |
| railidipating interests | Debts and loans | 30 | | |

Other financial investments

| Equity shares | | | 2053783 | 1957118 |
|--|--|----|---------|---------|
| Other shares and other variable yield participations | | | | |
| Holdings in collective investment scheme | es | 43 | 587698 | 494412 |
| Rights under derivative contracts | | 44 | 30049 | 3274 |
| Fixed interest securities | Approved | 45 | 4179712 | 4049265 |
| Fixed interest securities | Other | 46 | 2641797 | 3325131 |
| Variable interest securities | Approved | 47 | 211856 | 375732 |
| variable interest securities | Other | 48 | 144015 | 236422 |
| Participation in investment pools | · | 49 | | |
| Loans secured by mortgages | | 50 | | |
| Loans to public or local authorities and na | ationalised industries or undertakings | 51 | | |
| Loans secured by policies of insurance is | ssued by the company | 52 | 2683 | 2921 |
| Other loans | | 53 | | |
| Bank and approved credit & financial | One month or less withdrawal | 54 | 1269632 | 433109 |
| institution deposits | More than one month withdrawal | 55 | | |
| Other financial investments | | 56 | | |
| Deposits with ceding undertakings | | 57 | | |
| Assets held to match linked liabilities | Index linked | 58 | 42215 | 41892 |
| Assets field to match linked liabilities | Property linked | 59 | | |

| Name of insurer | Friends Provident Life and Pensions Limited | | | | | | | |
|--|---|---|------------------|-------|------------|-----------------------|--------------------------------|--|
| Global business | | | | | | | | |
| Financial year ended | 31 December 2010 | | | | | | | |
| Category of assets | Total | Total Long Term Business - With Profit Fund | | | | | | |
| | | Company registration number | GL/ UK/ CM | day n | month year | Units | Category of assets | |
| | R13 | 4096141 | GL | 31 | 12 2010 | £000 | 11 | |
| | | | | | | d of this ial year | As at end of the previous year | |
| | | | | | | 1 | 2 | |
| Reinsurers' share of technical provi | sions | | | | | | | |
| Provision for unearned premiums | | | | 60 | | | | |
| Claims outstanding | | | | 61 | | | | |
| Provision for unexpired risks | | | | 62 | | | | |
| Other | | | | 63 | | | | |
| Debtors and salvage | | | | | - | | | |
| Direct insurance business | Policyholders | | | 71 | | 4173 | 7188 | |
| Direct insurance business | Interr | nediaries | | 72 | | 3141 | 3300 | |
| Salvage and subrogation recoveries | | | | 73 | | | | |
| Reinsurance | Accepted | | | 74 | | | | |
| | Ceded | | | 75 | | | 19 | |
| Dependants | | n 12 months or less | | 76 | | | | |
| | | n more than 12 mor | | 77 | | | 0.174 | |
| Other | | n 12 months or less n more than 12 mor | | 78 | | 14461 | 8474 | |
| Other assets | due | Timore than 12 mor | 1015 | 79 | | | | |
| Tangible assets | | | | 80 | | | | |
| | | | | 80 | | | | |
| Deposits not subject to time restriction or institutions | withdra | wai with approved | | 81 | | 3360 | | |
| Cash in hand | | | | 82 | | | | |
| Other assets (particulars to be specified I | by way o | of supplementary no | ote) | 83 | | | | |
| Accrued interest and rent | | | | 84 | | 104903 | 120479 | |
| Deferred acquisition costs (general business only) | | | | 85 | | | | |
| Other prepayments and accrued income | ed income | | | 86 | | | 54 | |
| Deductions from the aggregate value of a | ssets | | | 87 | | | | |
| | | | | | L | | | |
| Grand total of admissible assets after der in excess of market risk and counterparty | | | 3 | 89 | | 12064819 | 12039033 | |

Name of insurer Friends Provident Life and Pensions Limited

Global business

Financial year ended 31 December 2010

Category of assets Total Long Term Business - With Profit Fund

| | Company registration number | GL/ UK/ CM | day | month year | Units | Category of assets |
|-----|-----------------------------------|------------------|-----|------------|----------------------|--------------------------------|
| R13 | 4096141 | GL | 31 | 12 2010 | £000 | 11 |
| | | | | | d of this al year | As at end of the previous year |
| | | | | | 1 | 2 |

Reconciliation to asset values determined in accordance with the insurance accounts rules or international accounting standards as applicable to the firm for the purpose of its external financial reporting

| Total admissible assets after deduction of admissible assets in excess of market risk and counterparty limits (as per line 89 above) | 91 | 12064819 | 12039033 |
|---|-----|----------|----------|
| Admissible assets in excess of market and counterparty limits | 92 | | |
| Inadmissible assets directly held | 93 | 14345 | 17048 |
| Capital resources requirement deduction of regulated related undertakings | 94 | 1216 | 1251 |
| Ineligible surplus capital and restricted assets in regulated related insurance undertakings | 95 | | 4722 |
| Inadmissible assets of regulated related undertakings | 96 | | |
| Book value of related ancillary services undertakings | 97 | | |
| Other differences in the valuation of assets (other than for assets not valued above) | 98 | | |
| Deferred acquisition costs excluded from line 89 | 99 | | |
| Reinsurers' share of technical provisions excluded from line 89 | 100 | 147410 | 141019 |
| Other asset adjustments (may be negative) | 101 | (30771) | 4482 |
| Total assets determined in accordance with the insurance accounts rules or international accounting standards as applicable to the firm for the purpose of its external financial reporting (91 to 101) | 102 | 12197019 | 12207555 |

| Amounts included in line 89 attributable to debts due from related insurers, other than those under contracts of insurance or reinsurance | 103 | | |
|---|-----|--|--|
|---|-----|--|--|

Name of insurer Friends Provident Life and Pensions Limited

Global business

Financial year ended 31 December 2010

Category of assets Total Long Term Business - Non Profit Fund

| | | Company registration number | GL/ UK/ CM | day m | onth year Unit | ts | Category of assets |
|--------------------|-----|-----------------------------|------------------|-------|--------------------------|------|--------------------------------|
| | R13 | 4096141 | GL | 31 | 12 2010 £ | £000 | 12 |
| | • | | | | As at end of financial y | | As at end of the previous year |
| | | | | | 1 | | 2 |
| Land and buildings | • | | · | 11 | | | |

Investments in group undertakings and participating interests

| IIIZ in a company of a manufacture | Shares | 21 | | |
|------------------------------------|-----------------|----|--------|--------|
| UK insurance dependants | Debts and loans | 22 | | |
| Other insurance dependants | Shares | 23 | | |
| | Debts and loans | 24 | | |
| Non-in-company departments | Shares | 25 | 544171 | 535303 |
| Non-insurance dependants | Debts and loans | 26 | | |
| Other group undertakings | Shares | 27 | | |
| Other group undertakings | Debts and loans | 28 | | |
| Double in able to independ | Shares | 29 | | |
| Participating interests | Debts and loans | 30 | | |

Other financial investments

| Equity shares | | | 562 | 5570 |
|--|--|----|---------|---------|
| Other shares and other variable yield participations | | | | |
| Holdings in collective investment scheme | es | 43 | 80460 | 19308 |
| Rights under derivative contracts | | 44 | | |
| Fixed interest securities | Approved | 45 | 49519 | 117755 |
| rixed interest securities | Other | 46 | 141366 | 122118 |
| Variable interest securities | Approved | 47 | | |
| variable interest securities | Other | 48 | 17336 | 17093 |
| Participation in investment pools | • | 49 | | |
| Loans secured by mortgages | | 50 | | |
| Loans to public or local authorities and na | ationalised industries or undertakings | 51 | | |
| Loans secured by policies of insurance is | sued by the company | 52 | | |
| Other loans | | 53 | | |
| Bank and approved credit & financial | One month or less withdrawal | 54 | 103085 | 30340 |
| institution deposits | More than one month withdrawal | 55 | | |
| Other financial investments | · | 56 | | |
| Deposits with ceding undertakings | | 57 | | |
| Assets held to match linked liabilities | Index linked | 58 | | |
| Assets field to match linked liabilities | Property linked | 59 | 3293315 | 3306867 |

| Name of insurer | Friends Provident Life and Pensions Limited | | | | | | |
|---|---|-----------------------------|------------------|----------|----------------------------------|--------------------------------|--|
| Global business | | | | | | | |
| Financial year ended | 31 December 2010 | | | | | | |
| Category of assets | Total Long Term Business - Non Profit Fund | | | | | | |
| | | Company registration number | GL/ UK/ CM | day m | nonth year Units | Category of assets | |
| | R13 | 4096141 | GL | 31 | 12 2010 £000 | 12 | |
| | | | l | <u>l</u> | As at end of this financial year | As at end of the previous year | |
| | | | | | 1 | 2 | |
| Reinsurers' share of technical prov | isions | | | ı | | | |
| Provision for unearned premiums | | | | 60 | | | |
| Claims outstanding | | | | 61 | | | |
| Provision for unexpired risks | | | | 62 | | | |
| Other | | | | 63 | | | |
| Debtors and salvage | | | | | | | |
| Direct incomes haveing | Policy | holders | | 71 | 147 | 522 | |
| Direct insurance business | Intern | nediaries | | 72 | 431 | 696 | |
| Salvage and subrogation recoveries | • | | | 73 | | | |
| Reinsurance | Accep | | | 74 | | | |
| | Cede | | | 75 | | | |
| Dependants | | n 12 months or less | | 76 | | | |
| | | more than 12 mon | ths | 77 | | | |
| Other | | 12 months or less | d | 78 | 16446 | 10303 | |
| Other coasts | due ir | n more than 12 mon | ths | 79 | 35006 | 83655 | |
| Other assets | | | | | 1 | | |
| Tangible assets | | | | 80 | | | |
| Deposits not subject to time restriction or institutions | n withdra | wal with approved | | 81 | 2357 | 2551 | |
| Cash in hand | | | | 82 | | | |
| Other assets (particulars to be specified | oy way o | f supplementary not | te) | 83 | | | |
| Accrued interest and rent | | | | 84 | 4105 | 6887 | |
| Deferred acquisition costs (general business only) | | | | 85 | | | |
| Other prepayments and accrued income | and accrued income | | | | | | |
| Deductions from the aggregate value of assets 87 | | | | | | | |
| 1 | | | | | 1 | | |
| Grand total of admissible assets after de- in excess of market risk and counterparty | | | | 89 | 4288306 | 4258968 | |

Name of insurer Friends Provident Life and Pensions Limited

Global business

Financial year ended 31 December 2010

Category of assets Total Long Term Business - Non Profit Fund

| _ | | Company registration number | GL/ UK/ CM | day | month | year Units | Category of assets |
|---|-----|-----------------------------|------------------|-----|-------|----------------------------------|--------------------------------|
| | R13 | 4096141 | GL | 31 | 12 | 2010 £000 | 12 |
| | | | | | | As at end of this financial year | As at end of the previous year |
| | | | | | | 1 | 2 |

Reconciliation to asset values determined in accordance with the insurance accounts rules or international accounting standards as applicable to the firm for the purpose of its external financial reporting

| Total admissible assets after deduction of admissible assets in excess of market risk and counterparty limits (as per line 89 above) | 91 | 4288306 | 4258968 |
|---|-----|----------|----------|
| Admissible assets in excess of market and counterparty limits | 92 | | |
| Inadmissible assets directly held | 93 | 44973 | 21778 |
| Capital resources requirement deduction of regulated related undertakings | 94 | | |
| Ineligible surplus capital and restricted assets in regulated related insurance undertakings | 95 | | |
| Inadmissible assets of regulated related undertakings | 96 | 4682 | 7400 |
| Book value of related ancillary services undertakings | 97 | | |
| Other differences in the valuation of assets (other than for assets not valued above) | 98 | | |
| Deferred acquisition costs excluded from line 89 | 99 | 5623 | 7721 |
| Reinsurers' share of technical provisions excluded from line 89 | 100 | 6899219 | 6575621 |
| Other asset adjustments (may be negative) | 101 | (66) | 476 |
| Total assets determined in accordance with the insurance accounts rules or international accounting standards as applicable to the firm for the purpose of its external financial reporting (91 to 101) | 102 | 11242737 | 10871964 |

| Amounts included in line 89 attributable to debts due from related insurers, other than those under contracts of insurance or reinsurance | 103 | | |
|---|-----|--|--|
|---|-----|--|--|

Long term insurance business liabilities and margins

Name of insurer Friends Provident Life and Pensions Limited

Global business

Financial year ended 31 December 2010

Total business/Sub fund Summary

Units **£000**

| As at end of | As at end of |
|----------------|--------------|
| this financial | the previous |
| year | year |
| 1 | 2 |

| Mathematical reserves, after distribut | tion of surplus | 11 | 12040234 | 12266251 |
|---|---|----|----------|----------|
| Cash bonuses which had not been paid to policyholders prior to end of the financial year | | 12 | | |
| Balance of surplus/(valuation deficit) | | 13 | (97507) | (78958) |
| Long term insurance business fund of | arried forward (11 to 13) | 14 | 11942727 | 12187293 |
| | Gross | 15 | 16071 | 48663 |
| Claims outstanding | Reinsurers' share | 16 | 5338 | 4789 |
| | Net (15-16) | 17 | 10733 | 43874 |
| Proviniena | Taxation | 21 | 27084 | 12000 |
| Provisions | Other risks and charges | 22 | 14945 | 11367 |
| Deposits received from reinsurers | • | 23 | 1605271 | 1617429 |
| | Direct insurance business | 31 | 30746 | 13310 |
| Creditors | Reinsurance accepted | 32 | | |
| | Reinsurance ceded | 33 | 2372 | 2482 |
| Debenture leene | Secured | 34 | | |
| Debenture loans Unsecured | | 35 | | |
| Amounts owed to credit institutions | • | 36 | | 5429 |
| Conditors | Taxation | 37 | | |
| Creditors | Other | 38 | 831562 | 773469 |
| Accruals and deferred income | · | 39 | 2333 | 2427 |
| Provision for "reasonably foreseeable | e adverse variations" | 41 | | |
| Total other insurance and non-insura | nce liabilities (17 to 41) | 49 | 2525046 | 2481787 |
| Excess of the value of net admissible | assets | 51 | 1868002 | 1561831 |
| Total liabilities and margins | | 59 | 16335775 | 16230911 |
| Amounts included in line 59 attributal other than those under contracts of in | • | 61 | 755221 | 722408 |
| Amounts included in line 59 attributal linked benefits | ole to liabilities in respect of property | 62 | 1688044 | 1689438 |
| Total liabilities (11+12+49) | | 71 | 14565280 | 14748038 |
| Increase to liabilities - DAC related | | 72 | 555266 | 0300 |
| Reinsurers' share of technical provisions | | 73 | 7046629 | 6716640 |
| Other adjustments to liabilities (may | | 74 | 1347673 | 1076623 |
| Capital and reserves and fund for fut | | 75 | 462824 | 471128 |
| Total liabilities under insurance accorstandards as applicable to the firm for reporting (71 to 75) | unts rules or international accounting | 76 | 23422406 | 23012429 |

Long term insurance business liabilities and margins

Name of insurer Friends Provident Life and Pensions Limited

Global business

Financial year ended 31 December 2010

Total business/Sub fund With Profit Fund

Units £000

| As at end of | As at end of |
|----------------|--------------|
| this financial | the previous |
| year | year |
| 1 | 2 |

| Mathematical reserves, after distribu | tion of surplus | 11 | 10057371 | 10301886 |
|--|---|----|----------|-----------|
| Cash bonuses which had not been paid to policyholders prior to end of the financial year | | 12 | | |
| Balance of surplus/(valuation deficit) | | 13 | (269757) | (269757) |
| Long term insurance business fund of | carried forward (11 to 13) | 14 | 9787614 | 10032129 |
| | Gross | 15 | 14177 | 41018 |
| Claims outstanding | Reinsurers' share | 16 | 2662 | 1667 |
| | Net (15-16) | 17 | 11515 | 39351 |
| Provisions | Taxation | 21 | 26413 | 12000 |
| FIOVISIONS | Other risks and charges | 22 | 3145 | 4531 |
| Deposits received from reinsurers | | 23 | | |
| | Direct insurance business | 31 | 25237 | 12709 |
| Creditors | Reinsurance accepted | 32 | | |
| | Reinsurance ceded | 33 | 567 | 629 |
| Debesture leave | Secured | 34 | | |
| Debenture loans Unsecured | | 35 | | |
| Amounts owed to credit institutions | • | 36 | | 5429 |
| Creditors | Taxation | 37 | 17350 | 67090 |
| | Other | 38 | 322643 | 300907 |
| Accruals and deferred income | • | 39 | 2333 | 2427 |
| Provision for "reasonably foreseeabl | e adverse variations" | 41 | | |
| Total other insurance and non-insura | ance liabilities (17 to 41) | 49 | 409203 | 445073 |
| Excess of the value of net admissible | e assets | 51 | 1868002 | 1561831 |
| Total liabilities and margins | | 59 | 12064819 | 12039033 |
| Amounts included in line 59 attributa other than those under contracts of i | ble to liabilities to related companies, nsurance or reinsurance | 61 | 251405 | 253027 |
| Amounts included in line 59 attributa linked benefits | ble to liabilities in respect of property | 62 | | |
| Total liabilities (11+12+49) | | 71 | 10466574 | 10746959 |
| Increase to liabilities - DAC related | | 72 | 10100014 | 10, 10000 |
| Reinsurers' share of technical provisions | | 73 | 147410 | 141019 |
| Other adjustments to liabilities (may be negative) | | 74 | 1366635 | 1120678 |
| Capital and reserves and fund for future appropriations | | 75 | 216400 | 198899 |
| Total liabilities under insurance acco | unts rules or international accounting or the purpose of its external financial | 76 | 12197019 | 12207555 |

1964365

Long term insurance business liabilities and margins

Name of insurer Friends Provident Life and Pensions Limited

Global business

Financial year ended 31 December 2010

Total business/Sub fund Non Profit Fund

Units £000

Mathematical reserves, after distribution of surplus

| As at end of | As at end of |
|----------------|--------------|
| this financial | the previous |
| year | year |
| 1 | 2 |

1982863

| matricination reserves, arter distrib | ation of surplus | | | |
|---|--|----|----------|----------|
| Cash bonuses which had not been to end of the financial year | paid to policyholders prior | 12 | | |
| Balance of surplus/(valuation deficit) | | 13 | 172250 | 190799 |
| Long term insurance business fund | carried forward (11 to 13) | 14 | 2155113 | 2155164 |
| | Gross | 15 | 1894 | 7645 |
| Claims outstanding | Reinsurers' share | 16 | 2676 | 3122 |
| | Net (15-16) | 17 | (782) | 4523 |
| Dravisiona | Taxation | 21 | 671 | |
| Provisions | Other risks and charges | 22 | 11800 | 6836 |
| Deposits received from reinsurers | | 23 | 1605271 | 1617429 |
| | Direct insurance business | 31 | 5509 | 601 |
| Creditors | Reinsurance accepted | 32 | | |
| | Reinsurance ceded | 33 | 1805 | 1853 |
| Debantura lacua | Secured | 34 | | |
| Debenture loans | Unsecured | 35 | | |
| Amounts owed to credit institutions | | 36 | | |
| Creditors | Taxation | 37 | | |
| | Other | 38 | 508919 | 472562 |
| Accruals and deferred income | | 39 | | |
| Provision for "reasonably foreseeal | ole adverse variations" | 41 | | |
| Total other insurance and non-insu | rance liabilities (17 to 41) | 49 | 2133193 | 2103804 |
| Excess of the value of net admissib | le assets | 51 | | |
| Total liabilities and margins | | 59 | 4288306 | 4258968 |
| Amounts included in line 59 attribut other than those under contracts of | able to liabilities to related companies, insurance or reinsurance | 61 | 503816 | 469381 |
| Amounts included in line 59 attribut linked benefits | able to liabilities in respect of property | 62 | 1688044 | 1689438 |
| Total liabilities (11+12+49) | | 71 | 4116056 | 4068169 |
| Increase to liabilities - DAC related | | 72 | | |
| Reinsurers' share of technical provisions | | 73 | 6899219 | 6575621 |
| Other adjustments to liabilities (may be negative) | | 74 | (18962) | (44055 |
| Capital and reserves and fund for future appropriations | | 75 | 246424 | 272229 |
| Total liabilities under insurance accounts rules or international accounting standards as applicable to the firm for the purpose of its external financial reporting (71 to 75) | | 76 | 11242737 | 10871964 |

11

Liabilities (other than long term insurance business)

Name of insurer Friends Provident Life and Pensions Limited

Global business

Financial year ended 31 December 2010

| | Company registration number | GL/ UK/ CM | day month year | Units |
|-----|-----------------------------------|------------------|-----------------------------|---------------------------|
| R15 | 4096141 | GL | 31 12 2010 | £000 |
| | | | As at end of this financial | As at end of the previous |
| | | | year 1 | year 2 |

Technical provisions (gross amount)

| Provisions for unearned premiums | | 11 | |
|----------------------------------|----------------------------|----|--|
| Claims outstanding | | 12 | |
| Provision for unexpired risks | on for unexpired risks | | |
| | Credit business | 14 | |
| Equalisation provisions | Other than credit business | 15 | |
| Other technical provisions | | 16 | |
| Total gross technical provisions | (11 to 16) | 19 | |

Provisions and creditors

| | Taxation | 21 | | |
|---|---------------------------|----|------|------|
| Provisions | Other risks and charges | 22 | | |
| Deposits received from rein | surers | 31 | | |
| | Direct insurance business | 41 | | |
| Creditors | Reinsurance accepted | 42 | | |
| | Reinsurance ceded | 43 | | |
| Debenture loans | Secured | 44 | | |
| | Unsecured | 45 | | |
| Amounts owed to credit ins | titutions | 46 | | |
| | Taxation | 47 | | |
| Creditors | Foreseeable dividend | 48 | | |
| | Other | 49 | 1622 | 2263 |
| Accruals and deferred inco | me | 51 | | |
| Total (19 to 51) | | 59 | 1622 | 2263 |
| Provision for "reasonably foreseeable adverse variations" | | 61 | | |
| Cumulative preference share capital | | 62 | | |
| Subordinated loan capital | | 63 | | |
| Total (59 to 63) | | 69 | 1622 | 2263 |

| Amounts deducted from technical provisions for discounting | 82 | | |
|--|----|---------|---------|
| Other adjustments (may be negative) | 83 | | (9578) |
| Capital and reserves | 84 | 2311472 | 2491628 |
| Total liabilities under insurance accounts rules or international accounting standards as applicable to the firm for the purpose of its external financial reporting (69-82+83+84) | 85 | 2313094 | 2484313 |

Profit and loss account (non-technical account)

Name of insurer Friends Provident Life and Pensions Limited

Global business

Financial year ended 31 December 2010

| Tillaticial year crided | | | Company registration number | GL/ UK/ CM | day month year | Units |
|---|------------|---------------------------------------|-----------------------------------|------------------|---------------------|------------------|
| | | R16 | 4096141 | GL | 31 12 2010 | £000 |
| | | | | . | This financial year | Previous year |
| | | | | | 1 | 2 |
| Transfer (to)/from the general insurance business | | From Fo | rm 20 | 11 | | |
| technical account | | Equalisa | tion provisions | 12 | | |
| Transfer from the long term revenue account | insurand | ce busines | s | 13 | 76481 | 124239 |
| | Incom | ne | | 14 | 130149 | 25453 |
| Investment income | | re-adjustr ments | nents on | 15 | 125967 | 100901 |
| | | on the rea | alisation of | 16 | | |
| | | ment man es, includi | agement ng interest | 17 | 15119 | 14947 |
| Investment charges | | /alue re-adjustments on nvestments | | 18 | | |
| Loss on the realisation of investments | | isation of | 19 | 259 | 5460 | |
| Allocated investment return insurance business technical | | | general | 20 | | |
| Other income and charges (by way of supplementary no | | ars to be sp | pecified | 21 | | |
| Profit or loss on ordinary act (11+12+13+14+15+16-17-1 | | | | 29 | 317219 | 230186 |
| Tax on profit or loss on ordin | nary acti | vities | | 31 | (1680) | (655) |
| Profit or loss on ordinary activities after tax (29-31) | | -31) | 39 | 318899 | 230841 | |
| Extraordinary profit or loss (by way of supplementary no | | rs to be sp | pecified | 41 | | |
| Tax on extraordinary profit of | r loss | | | 42 | | |
| Other taxes not shown under | er the pre | eceding ite | ms | 43 | | |
| Profit or loss for the financia | l year (3 | 9+41-(42+ | 43)) | 49 | 318899 | 230841 |
| Dividends (paid or foreseea | ble) | | | 51 | 462000 | |
| Profit or loss retained for the | financia | al year (49 | -51) | 59 | (143101) | 230841 |

Analysis of derivative contracts

Name of insurer Friends Provident Life and Pensions Limited

Global business

Financial year ended 31 December 2010

Category of assets Total long term insurance business assets

| | - | | Company registration number | GL/ UK/ CM | day month year | Units | Category of assets |
|--------------------------|-----------------|------------|-----------------------------------|-------------------------|---------------------------|-----------------------------|--------------------------|
| | | R17 | 4096141 | GL | 31 12 2010 | £000 | 10 |
| Derivative co | ntracts | | | | at the end ancial year | Notional amour of this fina | |
| | | | Assets 1 | Liabilities 2 | Bought / Long | Sold / Short 4 | |
| | Fixed-interest | securities | 11 | | | | |
| | Interest rates | | 12 | 69864 | 31485 | 665580 | |
| | Inflation | | 13 | 460 | 579 | 201291 | |
| | Credit index / | basket | 14 | | | | |
| Futures and | Credit single r | name | 15 | | | | |
| contracts for | Equity index | | 16 | 10672 | 1314 | 810566 | 26015 |
| differences | Equity stock | | 17 | | | | |
| | Land | | 18 | | | | |
| | Currencies | | 19 | | 1446 | 141215 | 43087 |
| | Mortality | | 20 | | | | |
| | Other | | 21 | | | | |
| | Swaptions | | 31 | | | | |
| | Equity index of | alls | 32 | | | | |
| In the money | Equity stock of | alls | 33 | | | | |
| options | Equity index p | outs | 34 | 36351 | | 175619 | |
| | Equity stock p | uts | 35 | | | | |
| | Other | | 36 | | | | |
| | Swaptions | | 41 | 7234 | | 989128 | |
| Out of the money options | Equity index of | alls | 42 | | | | |
| | Equity stock of | alls | 43 | | | | |
| | Equity index p | outs | 44 | 59328 | | 771448 | |
| | Equity stock p | uts | 45 | | | | |
| | Other | | 46 | | | | |
| Total (11 to 46 | i) | | 51 | 183909 | 34823 | 3754847 | 69101 |
| Adjustment for | variation margi | n | 52 | (153861) | 4358 | | |
| Total (51 + 52) |) | | 53 | 30049 | 39182 | | |

Analysis of derivative contracts

Name of insurer Friends Provident Life and Pensions Limited

Global business

Financial year ended 31 December 2010

Category of assets Total Long Term Business - With Profit Fund

| | | | Company registration number | GL/ UK/ CM | day month year | Units | Category of assets |
|--------------------------|------------------|--------------|-----------------------------|------------------|---------------------------|-----------------------------|--------------------------|
| | | R17 | 4096141 | GL | 31 12 2010 | £000 | 11 |
| Derivative co | ntracts | | | | at the end ancial year | Notional amour of this fina | |
| | | | Assets 1 | Liabilities 2 | Bought / Long | Sold / Short 4 | |
| | Fixed-interes | t securities | 11 | | | | |
| | Interest rates | ; | 12 | 69864 | 31485 | 665580 | |
| | Inflation | | 13 | 460 | 579 | 201291 | |
| | Credit index / | / basket | 14 | | | | |
| Futures and | Credit single | name | 15 | | | | |
| contracts for | Equity index | | 16 | 10672 | 1314 | 810566 | 26015 |
| differences | Equity stock | | 17 | | | | |
| | Land | | 18 | | | | |
| - | Currencies | | 19 | | 1446 | 141215 | 43087 |
| | Mortality | | 20 | | | | |
| | Other | | 21 | | | | |
| | Swaptions | | 31 | | | | |
| | Equity index | calls | 32 | | | | |
| In the money | Equity stock | calls | 33 | | | | |
| options | Equity index | puts | 34 | 36351 | | 175619 | |
| | Equity stock | puts | 35 | | | | |
| | Other | | 36 | | | | |
| | Swaptions | | 41 | 7234 | | 989128 | |
| Out of the money options | Equity index | calls | 42 | | | | |
| | Equity stock | calls | 43 | | | | |
| | Equity index | puts | 44 | 59328 | | 771448 | |
| | Equity stock | puts | 45 | | | | |
| | Other | | 46 | | | | |
| Total (11 to 46 | 3) | | 51 | 183909 | 34823 | 3754847 | 69101 |
| Adjustment for | r variation marg | jin | 52 | (153861) | 4358 | | |
| Total (51 + 52 |) | | 53 | 30049 | 39182 | | |

With-profits insurance capital component for the fund

Name of insurer Friends Provident Life and Pensions Limited

With-profits fund With Profit Fund

Financial year ended 31 December 2010

Units £000

| As at end of | As at end of |
|---------------------|-------------------|
| this financial year | the previous year |
| 1 | 2 |

Regulatory excess capital

| Long-term admissible assets of the fund | | 11 | 12064819 | 12039033 |
|---|---|----|----------|----------|
| | Implicit items allocated to the fund | | | |
| | Mathematical reserves in respect of the fund's non-profit insurance contracts | 13 | 2411944 | 2369612 |
| Regulatory value of assets | Long-term admissible assets of the fund covering the LTICR of the fund's non-profit insurance contracts | 14 | 42657 | 43049 |
| | Long-term admissible assets of the fund covering the RCR of the fund's non-profit insurance contracts | 15 | | |
| Total (11+12-(13+14+15)) | | 19 | 9610217 | 9626373 |
| Mathematical reserves (after distribution of surplus) in respect of the fund's with-profits insurance contracts | | 21 | 7645426 | 7932274 |
| Regulatory value of liabilities | Regulatory current liabilities of the fund | 22 | 409204 | 445073 |
| | Total (21+22) | 29 | 8054630 | 8377347 |
| Long-term insurance capital requirement in respect of the fund's with-profits insurance contracts | | 31 | 306096 | 318356 |
| Resilience capital requirement in respect of the fund's with-profits insurance contracts | | 32 | | |
| Sum of regulatory value of liabilities, LTICR and RCR (29+31+32) | | 39 | 8360726 | 8695703 |
| Regulatory excess | capital (19-39) | 49 | 1249491 | 930670 |

Realistic excess capital

| | Realistic excess capital | 51 | | |
|--|--------------------------|----|--|--|
|--|--------------------------|----|--|--|

Excess assets allocated to with-profits insurance business

| Excess (deficiency) of assets allocated to with-profits insurance business in fund (49-51) | 61 | 1249491 | 930670 |
|---|----|---------|--------|
| Face amount of capital instruments attributed to the fund and included in capital resources (unstressed) | 62 | | |
| Realistic amount of capital instruments attributed to the fund and included in capital resources (stressed) | 63 | | |
| Present value of future shareholder transfers arising from distribution of surplus | 64 | 282444 | 283834 |
| Present value of other future internal transfers not already taken into account | 65 | 35809 | 34266 |
| With-profits insurance capital component for fund (if 62 exceeds 63, greater of 61+62-63-64-65 and zero, else greater of 61-64-65 and zero) | 66 | 931238 | 612570 |

Form 19 (Sheet 1)

Realistic balance sheet

Name of insurer Friends Provident Life and Pensions Limited

With-profits fund With Profit Fund
Financial year ended 31 December 2010

Units £000

| As at end of this financial year | As at end of the previous year |
|----------------------------------|--------------------------------|
| 1 | 2 |

Realistic value of assets available to the fund

| Regulatory value of assets | 11 | 9610217 | 9626373 |
|---|----|---------|---------|
| Implicit items allocated to the fund | 12 | | |
| Value of shares in subsidiaries held in fund (regulatory) | 13 | 13103 | 16058 |
| Excess admissible assets | 21 | | |
| Present value of future profits (or losses) on non-profit insurance contracts written in the fund | 22 | 192019 | 208529 |
| Value of derivatives and quasi-derivatives not already reflected in lines 11 to 22 | 23 | | |
| Value of shares in subsidiaries held in fund (realistic) | 24 | 13103 | 16058 |
| Prepayments made from the fund | 25 | | |
| Realistic value of assets of fund (11+21+22+23+24+25-(12+13)) | 26 | 9802236 | 9834903 |
| Support arrangement assets | 27 | 19464 | 38324 |
| Assets available to the fund (26+27) | 29 | 9821700 | 9873227 |

Realistic value of liabilities of fund

| With-profits benefit re | serve | 31 | 7881496 | 7852370 |
|---|--|----|---------|---------|
| | Past miscellaneous surplus attributed to with-profits benefits reserve | 32 | | |
| | Past miscellaneous deficit attributed to with-profits benefits reserve | 33 | | |
| | Planned enhancements to with-profits benefits reserve | 34 | 276049 | 306416 |
| | Planned deductions for the costs of guarantees, options and smoothing from with-profits benefits reserve | 35 | 305 | 437 |
| | Planned deductions for other costs deemed chargeable to with-profits benefits reserve | 36 | 72897 | 65362 |
| Future policy related liabilities | Future costs of contractual guarantees (other than financial options) | 41 | 311319 | 386144 |
| related liabilities | Future costs of non-contractual commitments | 42 | | |
| | Future costs of financial options | 43 | 475203 | 426571 |
| | Future costs of smoothing (possibly negative) | 44 | 38303 | (17410) |
| | Financing costs | 45 | 61536 | 52466 |
| | Any other liabilities related to regulatory duty to treat customers fairly | 46 | | |
| | Other long-term insurance liabilities | 47 | 229129 | 208957 |
| | Total (32+34+41+42+43+44+45+46+47-(33+35+36)) | 49 | 1318337 | 1297345 |
| Realistic current liabilities of the fund | | 51 | 456106 | 528392 |
| Realistic value of liab | lities of fund (31+49+51) | 59 | 9655940 | 9678107 |

Form 19 (Sheet 2)

Realistic balance sheet

Name of insurer Friends Provident Life and Pensions Limited

With-profits fund With Profit Fund
Financial year ended 31 December 2010

Units £000

| As at end of | As at end of |
|---------------------|-------------------|
| this financial year | the previous year |
| 1 | 2 |

Realistic excess capital and additional capital available

| Value of relevant assets before applying the most adverse scenario other than the present value of future profits arising from business outside with-profits funds | 62 | 9802236 | 9834903 |
|--|----|---------|---------|
| Amount of present value of future profits (or losses) on long-term insurance contracts written outside the fund included in the value of relevant assets before applying most adverse scenario | 63 | | |
| Value of relevant assets before applying the most adverse scenario (62+63) | 64 | 9802236 | 9834903 |
| Risk capital margin for fund (62-59) | 65 | 146297 | 156795 |
| Realistic excess capital for fund (26-(59+65)) | 66 | | |
| Realistic excess available capital for fund (29-(59+65)) | 67 | 19464 | 38324 |
| Working capital for fund (29-59) | 68 | 165761 | 195120 |
| Working capital ratio for fund (68/29) | 69 | 1.69 | 1.98 |

Other assets potentially available if required to cover the fund's risk capital margin

| Additional amount potentially available for inclusion in line 62 | 81 | 797723 | 1110904 |
|--|----|--------|---------|
| Additional amount potentially available for inclusion in line 63 | 82 | 142500 | 99255 |

Form 40

Long-term insurance business : Revenue account

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund Summary

Financial year ended 31 December 2010

Units £000

| Financial year | Previous year |
|----------------|---------------|
| 1 | 2 |

Income

| Earned premiums | 11 | 480254 | (1304348) |
|--|----|---------|-----------|
| Investment income receivable before deduction of tax | 12 | 654344 | 687244 |
| Increase (decrease) in the value of non-linked assets brought into account | 13 | 437207 | (513088) |
| Increase (decrease) in the value of linked assets | 14 | 236381 | 451867 |
| Other income | 15 | 36072 | 31541 |
| Total income | 19 | 1844258 | (646784) |

Expenditure

| Claims incurred | 21 | 1606060 | 1656735 |
|--|----|---------|---------|
| Expenses payable | 22 | 239714 | 239664 |
| Interest payable before the deduction of tax | 23 | 13117 | 18554 |
| Taxation | 24 | 24047 | (28324) |
| Other expenditure | 25 | 129405 | 123038 |
| Transfer to (from) non technical account | 26 | 76481 | 124239 |
| Total expenditure | 29 | 2088824 | 2133906 |

| Business transfers - in | 31 | | |
|---|----|----------|-----------|
| Business transfers - out | 32 | | |
| Increase (decrease) in fund in financial year (19-29+31-32) | 39 | (244566) | (2780690) |
| Fund brought forward | 49 | 12187293 | 14967983 |
| Fund carried forward (39+49) | 59 | 11942727 | 12187293 |

Long-term insurance business : Revenue account

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund With Profit Fund
Financial year ended 31 December 2010

Units £000

| Financial year | Previous year |
|----------------|---------------|
| 1 | 2 |

Income

| Earned premiums | 11 | 227881 | 274016 |
|--|----|---------|----------|
| Investment income receivable before deduction of tax | 12 | 484972 | 545688 |
| Increase (decrease) in the value of non-linked assets brought into account | 13 | 413018 | (527467) |
| Increase (decrease) in the value of linked assets | 14 | | |
| Other income | 15 | 36072 | 31541 |
| Total income | 19 | 1161943 | 323778 |

Expenditure

| Claims incurred | 21 | 1264898 | 1352522 |
|--|----|---------|---------|
| Expenses payable | 22 | 64063 | 69126 |
| Interest payable before the deduction of tax | 23 | 4894 | 10576 |
| Taxation | 24 | 66122 | 31767 |
| Other expenditure | 25 | | |
| Transfer to (from) non technical account | 26 | 6481 | 4239 |
| Total expenditure | 29 | 1406458 | 1468230 |

| Business transfers - in | 31 | | |
|---|----|----------|-----------|
| Business transfers - out | 32 | | |
| Increase (decrease) in fund in financial year (19-29+31-32) | 39 | (244515) | (1144452) |
| Fund brought forward | 49 | 10032129 | 11176581 |
| Fund carried forward (39+49) | 59 | 9787614 | 10032129 |

Long-term insurance business : Revenue account

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund Non Profit Fund
Financial year ended 31 December 2010

Units £000

| Financial year | Previous year |
|----------------|---------------|
| 1 | 2 |

Income

| Earned premiums | 11 | 252373 | (1578364) |
|--|----|--------|-----------|
| Investment income receivable before deduction of tax | 12 | 170180 | 145035 |
| Increase (decrease) in the value of non-linked assets brought into account | 13 | 24189 | 14379 |
| Increase (decrease) in the value of linked assets | 14 | 236381 | 451867 |
| Other income | 15 | | |
| Total income | 19 | 683123 | (967083) |

Expenditure

| Claims incurred | 21 | 341163 | 304213 |
|--|----|---------|---------|
| Expenses payable | 22 | 175651 | 170538 |
| Interest payable before the deduction of tax | 23 | 9029 | 11458 |
| Taxation | 24 | (42075) | (60091) |
| Other expenditure | 25 | 129405 | 123038 |
| Transfer to (from) non technical account | 26 | 70000 | 120000 |
| Total expenditure | 29 | 683173 | 669156 |

| Business transfers - in | 31 | | |
|---|----|---------|-----------|
| Business transfers - out | 32 | | |
| Increase (decrease) in fund in financial year (19-29+31-32) | 39 | (50) | (1636239) |
| Fund brought forward | 49 | 2155163 | 3791402 |
| Fund carried forward (39+49) | 59 | 2155113 | 2155163 |

Long-term insurance business : Analysis of premiums

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund Summary

Financial year ended 31 December 2010

Units £000

| UK Life | UK Pension | Overseas | Total Financial year | Total Previous year |
|---------|------------|----------|----------------------|---------------------|
| 1 | 2 | 3 | 4 | 5 |

Gross

| Regular premiums | 11 | 411818 | 181987 | 62636 | 656441 | 745154 |
|------------------|----|--------|--------|-------|--------|--------|
| Single premiums | 12 | 69828 | 103016 | 9581 | 182425 | 205331 |

Reinsurance - external

| Regular premiums | 13 | 30042 | 240 | 153 | 30435 | 33992 |
|------------------|----|-------|-----|-----|-------|-------|
| Single premiums | 14 | | | | | |

Reinsurance - intra-group

| Regular premiums | 15 | 64544 | 83861 | 4999 | 153404 | 181121 |
|------------------|----|-------|--------|--------|--------|---------|
| Single premiums | 16 | 53807 | 122163 | (1198) | 174772 | 2039720 |

Net of reinsurance

| Regular premiums | 17 | 317233 | 97886 | 57483 | 472602 | 530041 |
|------------------|----|--------|---------|-------|--------|-----------|
| Single premiums | 18 | 16021 | (19147) | 10779 | 7653 | (1834389) |

| Gross | 19 | 481646 | 285003 | 72217 | 838866 | 950485 |
|-------------|----|--------|--------|-------|--------|-----------|
| Reinsurance | 20 | 148393 | 206264 | 3954 | 358612 | 2254833 |
| Net | 21 | 333253 | 78739 | 68262 | 480254 | (1304348) |

Long-term insurance business : Analysis of premiums

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund With Profit Fund
Financial year ended 31 December 2010

Units £000

| UK Life | UK Pension | Overseas | Total Financial year | Total Previous year |
|---------|------------|----------|----------------------|---------------------|
| 1 | 2 | 3 | 4 | 5 |

Gross

| Regular premiums | 11 | 185708 | 153297 | 6611 | 345617 | 422093 |
|------------------|----|--------|--------|------|--------|--------|
| Single premiums | 12 | 70 | 95067 | 119 | 95256 | 107377 |

Reinsurance - external

| Regular premiums | 13 | 7398 | 225 | 13 | 7636 | 8409 |
|------------------|----|------|-----|----|------|------|
| Single premiums | 14 | | | | | |

Reinsurance - intra-group

| Regular premiums | 15 | 29182 | 55171 | 3508 | 87862 | 103530 |
|------------------|----|-------|--------|------|--------|--------|
| Single premiums | 16 | 3118 | 114214 | 162 | 117494 | 143515 |

Net of reinsurance

| Regular premiums | 17 | 149129 | 97901 | 3090 | 250120 | 310154 |
|------------------|----|--------|---------|------|---------|---------|
| Single premiums | 18 | (3048) | (19147) | (43) | (22238) | (36138) |

| Gross | 19 | 185778 | 248364 | 6731 | 440873 | 529470 |
|-------------|----|--------|--------|------|--------|--------|
| Reinsurance | 20 | 39698 | 169610 | 3684 | 212992 | 255454 |
| Net | 21 | 146080 | 78754 | 3047 | 227881 | 274016 |

Long-term insurance business : Analysis of premiums

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund Non Profit Fund
Financial year ended 31 December 2010

Units £000

| UK Life | UK Pension | Overseas | Total Financial year | Total Previous year |
|---------|------------|----------|----------------------|---------------------|
| 1 | 2 | 3 | 4 | 5 |

Gross

| Regular premiums | 11 | 226110 | 28690 | 56024 | 310824 | 323061 |
|------------------|----|--------|-------|-------|--------|--------|
| Single premiums | 12 | 69759 | 7948 | 9462 | 87169 | 97954 |

Reinsurance - external

| Regular premiums | 13 | 22644 | 15 | 140 | 22800 | 25583 |
|------------------|----|-------|----|-----|-------|-------|
| Single premiums | 14 | | | | | |

Reinsurance - intra-group

| Regular premiums | 15 | 35362 | 28690 | 1491 | 65543 | 77591 |
|------------------|----|-------|-------|--------|-------|---------|
| Single premiums | 16 | 50690 | 7948 | (1360) | 57278 | 1896205 |

Net of reinsurance

| Regular premiums | 17 | 168104 | (15) | 54393 | 222482 | 219887 |
|------------------|----|--------|------|-------|--------|-----------|
| Single premiums | 18 | 19069 | | 10822 | 29891 | (1798251) |

| Gross | 19 | 295868 | 36639 | 65486 | 397993 | 421015 |
|-------------|----|--------|-------|-------|--------|-----------|
| Reinsurance | 20 | 108695 | 36654 | 271 | 145620 | 1999379 |
| Net | 21 | 187173 | (15) | 65215 | 252373 | (1578364) |

Long-term insurance business : Analysis of claims

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund Summary

Financial year ended 31 December 2010

Units £000

| UK Life | UK Pension | Overseas | Total Financial year | Total Previous year |
|---------|------------|----------|-------------------------|---------------------|
| 1 | 2 | 3 | 4 | 5 |

Gross

| Death or disability lump sums | 11 | 135952 | 20500 | 4212 | 160664 | 169574 |
|--------------------------------|----|---------|---------|--------|---------|---------|
| Disability periodic payments | 12 | 22702 | | | 22702 | 23369 |
| Surrender or partial surrender | 13 | 760092 | 756375 | 90877 | 1607344 | 1641117 |
| Annuity payments | 14 | 2355 | 198465 | 19 | 200838 | 205170 |
| Lump sums on maturity | 15 | 406593 | 83773 | 11583 | 501949 | 520543 |
| Total | 16 | 1327693 | 1059112 | 106691 | 2493496 | 2559773 |

Reinsurance - external

| Death or disability lump sums | 21 | 21227 | | 21227 | 21026 |
|--------------------------------|----|-------|--|-------|-------|
| Disability periodic payments | 22 | 1574 | | 1574 | 1798 |
| Surrender or partial surrender | 23 | (24) | | (24) | 23 |
| Annuity payments | 24 | 28 | | 28 | 15 |
| Lump sums on maturity | 25 | 21 | | 21 | 148 |
| Total | 26 | 22827 | | 22827 | 23010 |

Reinsurance - intra-group

| Death or disability lump sums | 31 | 30150 | 8627 | 980 | 39757 | 40507 |
|--------------------------------|----|--------|--------|-------|--------|--------|
| Disability periodic payments | 32 | 34 | | | 34 | 29 |
| Surrender or partial surrender | 33 | 295090 | 399381 | 29272 | 723743 | 747995 |
| Annuity payments | 34 | | 24208 | | 24208 | 24210 |
| Lump sums on maturity | 35 | 68854 | 2977 | 5036 | 76868 | 67287 |
| Total | 36 | 394128 | 435192 | 35288 | 864609 | 880028 |

| Death or disability lump sums | 41 | 84575 | 11873 | 3232 | 99680 | 108041 |
|--------------------------------|----|--------|--------|-------|---------|---------|
| Disability periodic payments | 42 | 21094 | | | 21094 | 21542 |
| Surrender or partial surrender | 43 | 465025 | 356994 | 61606 | 883625 | 893099 |
| Annuity payments | 44 | 2326 | 174257 | 19 | 176602 | 180945 |
| Lump sums on maturity | 45 | 337718 | 80796 | 6546 | 425060 | 453108 |
| Total | 46 | 910738 | 623920 | 71402 | 1606060 | 1656735 |

Long-term insurance business : Analysis of claims

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund With Profit Fund
Financial year ended 31 December 2010

Units £000

| UK Life | UK Pension | Overseas | Total Financial year | Total Previous year |
|---------|------------|----------|-------------------------|------------------------|
| 1 | 2 | 3 | 4 | 5 |

Gross

| Death or disability lump sums | 11 | 67393 | 19593 | 1994 | 88979 | 93394 |
|--------------------------------|----|--------|--------|-------|---------|---------|
| Disability periodic payments | 12 | | | | | |
| Surrender or partial surrender | 13 | 319517 | 688172 | 46079 | 1053767 | 1040279 |
| Annuity payments | 14 | 1362 | 176976 | 19 | 178358 | 182374 |
| Lump sums on maturity | 15 | 372166 | 83121 | 5802 | 461088 | 485976 |
| Total | 16 | 760438 | 967861 | 53893 | 1782192 | 1802023 |

Reinsurance - external

| Death or disability lump sums | 21 | 6449 | | 6449 | 5362 |
|--------------------------------|----|------|--|------|------|
| Disability periodic payments | 22 | | | | |
| Surrender or partial surrender | 23 | (24) | | (24) | 23 |
| Annuity payments | 24 | 28 | | 28 | 15 |
| Lump sums on maturity | 25 | 21 | | 21 | 148 |
| Total | 26 | 6475 | | 6475 | 5548 |

Reinsurance - intra-group

| Death or disability lump sums | 31 | 11086 | 7719 | 154 | 18959 | 17148 |
|--------------------------------|----|--------|--------|-------|--------|--------|
| Disability periodic payments | 32 | | | | | |
| Surrender or partial surrender | 33 | 106652 | 331178 | 10504 | 448334 | 388317 |
| Annuity payments | 34 | | 2720 | | 2720 | 2441 |
| Lump sums on maturity | 35 | 34427 | 2354 | 4026 | 40807 | 36047 |
| Total | 36 | 152165 | 343971 | 14684 | 510819 | 443953 |

| Death or disability lump sums | 41 | 49857 | 11873 | 1840 | 63570 | 70884 |
|--------------------------------|----|--------|--------|-------|---------|---------|
| Disability periodic payments | 42 | | | | | |
| Surrender or partial surrender | 43 | 212889 | 356994 | 35574 | 605457 | 651939 |
| Annuity payments | 44 | 1334 | 174257 | 19 | 175610 | 179918 |
| Lump sums on maturity | 45 | 337718 | 80767 | 1776 | 420261 | 449781 |
| Total | 46 | 601798 | 623891 | 39209 | 1264898 | 1352522 |

Long-term insurance business : Analysis of claims

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund Non Profit Fund
Financial year ended 31 December 2010

Units £000

| UK Life | UK Pension | Overseas | Total Financial year | Total Previous year |
|---------|------------|----------|----------------------|---------------------|
| 1 | 2 | 3 | 4 | 5 |

Gross

| Death or disability lump sums | 11 | 68560 | 907 | 2218 | 71685 | 76180 |
|--------------------------------|----|--------|-------|-------|--------|--------|
| Disability periodic payments | 12 | 22702 | | | 22702 | 23369 |
| Surrender or partial surrender | 13 | 440575 | 68203 | 44799 | 553577 | 600838 |
| Annuity payments | 14 | 992 | 21488 | | 22480 | 22796 |
| Lump sums on maturity | 15 | 34427 | 652 | 5781 | 40860 | 34567 |
| Total | 16 | 567256 | 91251 | 52798 | 711304 | 757750 |

Reinsurance - external

| Death or disability lump sums | 21 | 14778 | | 14778 | 15664 |
|--------------------------------|----|-------|--|-------|-------|
| Disability periodic payments | 22 | 1574 | | 1574 | 1798 |
| Surrender or partial surrender | 23 | | | | |
| Annuity payments | 24 | | | | |
| Lump sums on maturity | 25 | | | | |
| Total | 26 | 16352 | | 16352 | 17462 |

Reinsurance - intra-group

| Death or disability lump sums | 31 | 19064 | 907 | 826 | 20798 | 23359 |
|--------------------------------|----|--------|-------|-------|--------|--------|
| Disability periodic payments | 32 | 34 | | | 34 | 29 |
| Surrender or partial surrender | 33 | 188439 | 68203 | 18767 | 275409 | 359678 |
| Annuity payments | 34 | | 21488 | | 21488 | 21769 |
| Lump sums on maturity | 35 | 34427 | 623 | 1011 | 36061 | 31240 |
| Total | 36 | 241964 | 91222 | 20605 | 353790 | 436075 |

| Death or disability lump sums | 41 | 34718 | | 1392 | 36110 | 37157 |
|--------------------------------|----|--------|----|-------|--------|--------|
| Disability periodic payments | 42 | 21094 | | | 21094 | 21542 |
| Surrender or partial surrender | 43 | 252137 | | 26031 | 278168 | 241160 |
| Annuity payments | 44 | 992 | | | 992 | 1027 |
| Lump sums on maturity | 45 | | 29 | 4770 | 4799 | 3327 |
| Total | 46 | 308941 | 29 | 32193 | 341163 | 304213 |

Long-term insurance business : Analysis of expenses

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund Summary

Financial year ended 31 December 2010

Units **£000**

| UK Life | UK Pension | Overseas | Total Financial year | Total Previous year |
|---------|------------|----------|----------------------|---------------------|
| 1 | 2 | 3 | 4 | 5 |

Gross

| Commission - acquisition | 11 | 1944 | 1816 | 144 | 3904 | 3446 |
|--------------------------|----|-------|-------|------|--------|--------|
| Commission - other | 12 | 7128 | 1310 | 737 | 9176 | 10220 |
| Management - acquisition | 13 | 7126 | | | 7126 | 6011 |
| Management - maintenance | 14 | 34997 | 28471 | 2632 | 66100 | 84966 |
| Management - other | 15 | 25781 | 13022 | 819 | 39622 | 35266 |
| Total | 16 | 76976 | 44620 | 4332 | 125928 | 139909 |

Reinsurance - external

| Commission - acquisition | 21 | | | | | |
|--------------------------|----|----|---|---|----|-----|
| Commission - other | 22 | 88 | 4 | 3 | 94 | 201 |
| Management - acquisition | 23 | | | | | |
| Management - maintenance | 24 | | | | | |
| Management - other | 25 | | | | | |
| Total | 26 | 88 | 4 | 3 | 94 | 201 |

Reinsurance - intra-group

| Commission - acquisition | 31 | (45423) | 2964 | 14 | (42445) | (41251) |
|--------------------------|----|----------|-------|----|----------|---------|
| Commission - other | 32 | | | | | |
| Management - acquisition | 33 | (40230) | 3 | | (40227) | (41651) |
| Management - maintenance | 34 | (14936) | 7393 | | (7543) | (11033) |
| Management - other | 35 | (23665) | | | (23665) | (6021) |
| Total | 36 | (124254) | 10359 | 14 | (113881) | (99956) |

| Commission - acquisition | 41 | 47367 | (1147) | 129 | 46349 | 44697 |
|--------------------------|----|--------|--------|------|--------|--------|
| Commission - other | 42 | 7040 | 1306 | 735 | 9081 | 10019 |
| Management - acquisition | 43 | 47357 | (3) | | 47354 | 47662 |
| Management - maintenance | 44 | 49933 | 21079 | 2632 | 73643 | 95999 |
| Management - other | 45 | 49446 | 13022 | 819 | 63287 | 41287 |
| Total | 46 | 201142 | 34257 | 4315 | 239714 | 239664 |

Long-term insurance business : Analysis of expenses

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund With Profit Fund
Financial year ended 31 December 2010

Units **£000**

| UK Life | UK Pension | Overseas | Total Financial year | Total Previous year | |
|---------|------------|----------|-------------------------|------------------------|--|
| 1 | 2 | 3 | 4 | 5 | |

Gross

| Commission - acquisition | 11 | 25 | 1678 | 10 | 1712 | 1317 |
|--------------------------|----|-------|-------|------|-------|-------|
| Commission - other | 12 | 2631 | 1310 | 302 | 4243 | 5057 |
| Management - acquisition | 13 | | | | | |
| Management - maintenance | 14 | 8826 | 9722 | 410 | 18957 | 23771 |
| Management - other | 15 | 927 | 361 | (10) | 1278 | (704) |
| Total | 16 | 12409 | 13071 | 712 | 26191 | 29441 |

Reinsurance - external

| Commission - acquisition | 21 | | | | |
|--------------------------|----|---|---|----|----|
| Commission - other | 22 | 9 | 4 | 12 | 15 |
| Management - acquisition | 23 | | | | |
| Management - maintenance | 24 | | | | |
| Management - other | 25 | | | | |
| Total | 26 | 9 | 4 | 12 | 15 |

Reinsurance - intra-group

| Commission - acquisition | 31 | 22 | 2825 | 14 | 2862 | 2847 |
|--------------------------|----|---------|---------|-------|---------|---------|
| Commission - other | 32 | | | | | |
| Management - acquisition | 33 | | 3 | | 3 | (3) |
| Management - maintenance | 34 | (16735) | (23679) | (335) | (40749) | (42544) |
| Management - other | 35 | | | | | |
| Total | 36 | (16713) | (20851) | (320) | (37884) | (39700) |

| Commission - acquisition | 41 | 3 | (1147) | (5) | (1149) | (1530) |
|--------------------------|----|-------|--------|------|--------|--------|
| Commission - other | 42 | 2623 | 1306 | 302 | 4231 | 5042 |
| Management - acquisition | 43 | | (3) | | (3) | 3 |
| Management - maintenance | 44 | 25560 | 33402 | 745 | 59706 | 66315 |
| Management - other | 45 | 927 | 361 | (10) | 1278 | (704) |
| Total | 46 | 29113 | 33918 | 1032 | 64063 | 69126 |

Long-term insurance business : Analysis of expenses

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund Non Profit Fund
Financial year ended 31 December 2010

Units **£000**

| UK Life | UK Pension | Overseas | Total Financial year | Total Previous year | |
|---------|------------|----------|-------------------------|------------------------|--|
| 1 | 2 | 3 | 4 | 5 | |

Gross

| Commission - acquisition | 11 | 1919 | 138 | 134 | 2191 | 2129 |
|--------------------------|----|-------|-------|------|-------|--------|
| Commission - other | 12 | 4497 | | 435 | 4932 | 5163 |
| Management - acquisition | 13 | 7126 | | | 7126 | 6011 |
| Management - maintenance | 14 | 26171 | 18749 | 2222 | 47143 | 61195 |
| Management - other | 15 | 24854 | 12661 | 829 | 38344 | 35970 |
| Total | 16 | 64568 | 31549 | 3621 | 99737 | 110468 |

Reinsurance - external

| Commission - acquisition | 21 | | | | |
|--------------------------|----|----|---|----|-----|
| Commission - other | 22 | 80 | 3 | 82 | 186 |
| Management - acquisition | 23 | | | | |
| Management - maintenance | 24 | | | | |
| Management - other | 25 | | | | |
| Total | 26 | 80 | 3 | 82 | 186 |

Reinsurance - intra-group

| Commission - acquisition | 31 | (45445) | 138 | | (45307) | (44098) |
|--------------------------|----|----------|-------|-----|---------|---------|
| Commission - other | 32 | | | | | |
| Management - acquisition | 33 | (40230) | | | (40230) | (41648) |
| Management - maintenance | 34 | 1799 | 31072 | 335 | 33206 | 31511 |
| Management - other | 35 | (23665) | | | (23665) | (6021) |
| Total | 36 | (107542) | 31210 | 335 | (75996) | (60256) |

| Commission - acquisition | 41 | 47364 | | 134 | 47498 | 46227 |
|--------------------------|----|--------|---------|------|--------|--------|
| Commission - other | 42 | 4417 | | 433 | 4850 | 4977 |
| Management - acquisition | 43 | 47357 | | | 47357 | 47659 |
| Management - maintenance | 44 | 24372 | (12323) | 1887 | 13937 | 29684 |
| Management - other | 45 | 48519 | 12661 | 829 | 62009 | 41991 |
| Total | 46 | 172030 | 338 | 3283 | 175651 | 170538 |

Long-term insurance business : Linked funds balance sheet

Name of insurer Friends Provident Life and Pensions Limited

Total business

Financial year ended 31 December 2010

Units £000

| Financial year | Previous year |
|----------------|---------------|
| 1 | 2 |

Internal linked funds (excluding cross investment)

| Directly held assets (excluding collective investment schemes) | 11 | 892812 | 1086960 |
|--|----|---------|---------|
| Directly held assets in collective investment schemes of connected companies | 12 | | |
| Directly held assets in other collective investment schemes | 13 | 2443646 | 2260678 |
| Total assets (excluding cross investment) (11+12+ 13) | | 3336458 | 3347638 |
| Provision for tax on unrealised capital gains | 15 | 33144 | 7908 |
| Secured and unsecured loans | 16 | | |
| Other liabilities | 17 | 1615270 | 1650292 |
| Total net assets (14-15-16-17) | 18 | 1688044 | 1689438 |

Directly held linked assets

| Value of directly held linked assets |
|--------------------------------------|
|--------------------------------------|

| Value of directly held linked assets and units held (18+21) | 31 | 1688044 | 1689438 |
|---|----|---------|---------|
| Surplus units | 32 | | |
| Deficit units | 33 | | |
| Net unit liability (31-32+33) | 34 | 1688044 | 1689438 |

Long-term insurance business: Revenue account for internal linked funds

Name of insurer Friends Provident Life and Pensions Limited

Total business

Financial year ended 31 December 2010

Units £000

| Financial year | Previous year |
|----------------|---------------|
| 1 | 2 |

Income

| Value of total creation of units | 11 | 367750 | 489440 |
|---|----|--------|---------|
| Investment income attributable to the funds before deduction of tax | 12 | 153184 | 121094 |
| Increase (decrease) in the value of investments in the financial year | 13 | 236381 | 451867 |
| Other income | 14 | 114538 | |
| Total income | 19 | 871853 | 1062401 |

Expenditure

| Value of total cancellation of units | 21 | 715692 | 853151 |
|---|----|--------|---------|
| Charges for management | 22 | 29652 | 27464 |
| Charges in respect of tax on investment income | 23 | 6740 | 12183 |
| Taxation on realised capital gains | 24 | 7843 | 2641 |
| Increase (decrease) in amount set aside for tax on capital gains not yet realised | 25 | 10213 | 7444 |
| Other expenditure | 26 | 103107 | 1618239 |
| Total expenditure | 29 | 873247 | 2521122 |

| Increase (decrease) in funds in financial year (19-29) | | (1394) | (1458721) |
|--|----|---------|-----------|
| Internal linked fund brought forward | 49 | 1689438 | 3148159 |
| Internal linked funds carried forward (39+49) | 59 | 1688044 | 1689438 |

Long-term insurance business : Summary of new business

Name of insurer Friends Provident Life and Pensions Limited

Total business

Financial year ended 31 December 2010

Units £000

| UK Life | UK Pension | UK Pension Overseas Total Financial year | | Total Previous year |
|---------|------------|--|---|---------------------|
| 1 | 2 | 3 | 4 | 5 |

Number of new policyholders/ scheme members for direct insurance business

| Regular premium business | 11 | | 555 | 555 | 1059 |
|--------------------------|----|---|-----|-----|------|
| Single premium business | 12 | 6 | 274 | 280 | 1953 |
| Total | 13 | 6 | 828 | 834 | 3012 |

Amount of new regular premiums

| Direct insurance business | 21 | 5308 | 2981 | 118 | 8407 | 16503 |
|---------------------------|----|-------|------|------|-------|-------|
| External reinsurance | 22 | | | | | |
| Intra-group reinsurance | 23 | 28932 | 321 | 6739 | 35991 | 33797 |
| Total | 24 | 34240 | 3302 | 6857 | 44398 | 50300 |

Amount of new single premiums

| Direct insurance business | 25 | 333 | 93024 | 351 | 93708 | 106056 |
|---------------------------|----|-------|-------|------|--------|--------|
| External reinsurance | 26 | | | | | |
| Intra-group reinsurance | 27 | 40521 | 873 | 8663 | 50057 | |
| Total | 28 | 40854 | 93897 | 9014 | 143765 | 106056 |

Name of insurer Friends Provident Life and Pensions Limited

Total business

Financial year ended 31 December 2010

Units £000

UK Life / Direct Insurance Business

| Product | | Regular prem | nium business | Single premi | um business |
|---------|-------------------------------------|--|--------------------|--|--------------------|
| code | Product description | Number of policyholders / scheme members | Amount of premiums | Number of policyholders / scheme members | Amount of premiums |
| 1 | 2 | 3 | 4 | 5 | 6 |
| 395 | Annuity non-profit (PLA) | | | 6 | 196 |
| 420 | Group income protection | | 5308 | | |
| 500 | Life UWP single premium | | | | 38 |
| 700 | Life property linked single premium | | | | 98 |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business

Financial year ended 31 December 2010

Units £000

UK Life / Reinsurance accepted intra-group

| Product | | Regular prem | nium business | Single premium business | | |
|---------|--|--|--------------------|--|--------------------|--|
| code | Product description | Number of policyholders / scheme members | Amount of premiums | Number of policyholders / scheme members | Amount of premiums | |
| 1 | 2 | 3 | 4 | 5 | 6 | |
| 325 | Level term assurance | | 7018 | | | |
| 330 | Decreasing term assurance | | 5739 | | | |
| 340 | Accelerated critical illness (guaranteed premiums) | | 12631 | | | |
| 345 | Accelerated critical illness (reviewable premiums) | | 2512 | | | |
| 350 | Stand-alone critical illness (guaranteed premiums) | | 499 | | | |
| 355 | Stand-alone critical illness (reviewable premiums) | | 340 | | | |
| 500 | Life UWP single premium | | | | 4 | |
| 700 | Life property linked single premium | | | | 40517 | |
| 715 | Life property linked endowment regular premium - savings | | 192 | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business

Financial year ended 31 December 2010

Units £000

UK Pension / Direct Insurance Business

| Product | Product description | Regular prem | ium business | Single premium business | | |
|---------|---|--|--------------------|--|--------------------|--|
| code | | Number of policyholders / scheme members | Amount of premiums | Number of policyholders / scheme members | Amount of premiums | |
| 1 | 2 | 3 | 4 | 5 | 6 | |
| 400 | Annuity non-profit (CPA) | | | | 4226 | |
| 525 | Individual pensions UWP | 1 | 1 | 4 | 39241 | |
| 535 | Group money purchase pensions UWP | 1 | 65 | 4 | 91 | |
| 725 | Individual pensions property linked | 23 | 8 | 3 | 36835 | |
| 735 | Group money purchase pensions property linked | 530 | 2906 | 263 | 12632 | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business

Financial year ended 31 December 2010

Units £000

UK Pension / Reinsurance accepted intra-group

| Product | | Regular prem | nium business | Single premium business | | |
|---------|-----------------------------------|--|--------------------|--|--------------------|--|
| code | Product description | Number of policyholders / scheme members | Amount of premiums | Number of policyholders / scheme members | Amount of premiums | |
| 1 | 2 | 3 | 4 | 5 | 6 | |
| 525 | Individual pensions UWP | | 22 | | 150 | |
| 535 | Group money purchase pensions UWP | | 298 | | 723 | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business

Financial year ended 31 December 2010

Units £000

Overseas / Direct Insurance Business

| Product | | Regular prem | ium business | Single premium business | | |
|---------|--|--|--------------------|--|--------------------|--|
| code | Product description | Number of policyholders / scheme members | Amount of premiums | Number of policyholders / scheme members | Amount of premiums | |
| 1 | 2 | 3 | 4 | 5 | 6 | |
| 505 | Life UWP whole life regular premium | | 4 | | | |
| 510 | Life UWP endowment regular premium - savings | | 3 | | | |
| 525 | Individual pensions UWP | | | | 60 | |
| 700 | Life property linked single premium | | | | 116 | |
| 710 | Life property linked whole life regular premium | | 6 | | | |
| 715 | Life property linked endowment regular premium - savings | | 86 | | | |
| 725 | Individual pensions property linked | | 19 | | 175 | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business

Financial year ended 31 December 2010

Units £000

Overseas / Reinsurance accepted intra-group

| Product | | Regular prem | nium business | Single premium business | | |
|---------|--|--|--------------------|--|--------------------|--|
| code | Product description | Number of policyholders / scheme members | Amount of premiums | Number of policyholders / scheme members | Amount of premiums | |
| 1 | 2 | 3 | 4 | 5 | 6 | |
| 700 | Life property linked single premium | | | | 4948 | |
| 715 | Life property linked endowment regular premium - savings | | 6739 | | 3715 | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Long-term insurance business: Assets not held to match linked liabilities

Name of insurer Friends Provident Life and Pensions Limited
Category of assets 10 Total long term insurance business assets

Financial year ended 31 December 2010

Units £000

| Unadjusted assets | Economic exposure | Expected income from assets in column 2 | Yield before adjustment | Return on assets in financial year |
|----------------------|----------------------|---|-------------------------|--|
| 1 | 2 | 3 | 4 | 5 |

Assets backing non-profit liabilities and non-profit capital requirements

| Land and buildings | 11 | 21877 | 21911 | 949 | 4.33 | |
|------------------------------------|----|---------|---------|--------|------|--|
| Approved fixed interest securities | 12 | 449169 | 449169 | 18252 | 3.96 | |
| Other fixed interest securities | 13 | 1906290 | 1906902 | 118713 | 6.14 | |
| Variable interest securities | 14 | 60722 | 60722 | 2746 | 5.27 | |
| UK listed equity shares | 15 | 52468 | 61697 | 1987 | 5.39 | |
| Non-UK listed equity shares | 16 | 28375 | 35515 | 1037 | 4.09 | |
| Unlisted equity shares | 17 | 544171 | | | | |
| Other assets | 18 | 344306 | 871463 | 5717 | 0.68 | |
| Total | 19 | 3407378 | 3407378 | 149400 | 4.40 | |

Assets backing with-profits liabilities and with-profits capital requirements

| Land and buildings | 21 | 319097 | 514333 | 22278 | 4.33 | 17.20 |
|------------------------------------|----|---------|---------|--------|------|-------|
| Approved fixed interest securities | 22 | 3819490 | 3816897 | 153432 | 3.62 | 8.50 |
| Other fixed interest securities | 23 | 946061 | 960434 | 60120 | 6.41 | 9.90 |
| Variable interest securities | 24 | 312763 | 254949 | 9872 | 4.99 | 10.40 |
| UK listed equity shares | 25 | 933051 | 1254317 | 40276 | 3.54 | 17.50 |
| Non-UK listed equity shares | 26 | 674137 | 792716 | 23136 | 4.51 | 14.00 |
| Unlisted equity shares | 27 | 562002 | 366314 | | | 16.70 |
| Other assets | 28 | 2043616 | 1650257 | 11691 | 0.79 | 4.60 |
| Total | 29 | 9610217 | 9610217 | 320806 | 3.41 | 13.00 |

Overall return on with-profits assets

| Post investment costs but pre-tax | 31 | | | 12.90 |
|--|----|--|--|-------|
| Return allocated to non taxable 'asset shares' | 32 | | | 12.90 |
| Return allocated to taxable 'asset shares' | 33 | | | 11.00 |

Long-term insurance business: Assets not held to match linked liabilities

Name of insurer Friends Provident Life and Pensions Limited

Category of assets 11 Total Long Term Business - With Profit Fund

Financial year ended 31 December 2010

Units £000

| Unadjusted assets | Economic exposure | Expected income from assets in column 2 | Yield before adjustment | Return on assets in financial year |
|----------------------|----------------------|---|-------------------------|--|
| 1 | 2 | 3 | 4 | 5 |

Assets backing non-profit liabilities and non-profit capital requirements

| Land and buildings | 11 | 21877 | 21911 | 949 | 4.42 | |
|------------------------------------|----|---------|---------|--------|------|--|
| Approved fixed interest securities | 12 | 398895 | 398895 | 16035 | 4.00 | |
| Other fixed interest securities | 13 | 1761593 | 1762205 | 110308 | 6.16 | |
| Variable interest securities | 14 | 43386 | 43386 | 1680 | 4.92 | |
| UK listed equity shares | 15 | 51906 | 61135 | 1963 | 5.41 | |
| Non-UK listed equity shares | 16 | 28375 | 35515 | 1037 | 4.09 | |
| Unlisted equity shares | 17 | | | | | |
| Other assets | 18 | 106355 | 89341 | 633 | 0.98 | |
| Total | 19 | 2412387 | 2412387 | 132604 | 5.53 | |

Assets backing with-profits liabilities and with-profits capital requirements

| Land and buildings | 21 | 319097 | 514333 | 22278 | 4.33 | 17.20 |
|------------------------------------|----|---------|---------|--------|------|-------|
| Approved fixed interest securities | 22 | 3819490 | 3816897 | 153432 | 3.62 | 8.50 |
| Other fixed interest securities | 23 | 946061 | 960434 | 60120 | 6.41 | 9.90 |
| Variable interest securities | 24 | 312763 | 254949 | 9872 | 4.99 | 10.40 |
| UK listed equity shares | 25 | 933051 | 1254317 | 40276 | 3.54 | 17.50 |
| Non-UK listed equity shares | 26 | 674137 | 792716 | 23136 | 4.51 | 14.00 |
| Unlisted equity shares | 27 | 562002 | 366314 | | | 16.70 |
| Other assets | 28 | 2043616 | 1650257 | 11691 | 0.79 | 4.60 |
| Total | 29 | 9610217 | 9610217 | 320806 | 3.41 | 13.00 |

Overall return on with-profits assets

| Post investment costs but pre-tax | 31 | | | 12.90 |
|--|----|--|--|-------|
| Return allocated to non taxable 'asset shares' | 32 | | | 12.90 |
| Return allocated to taxable 'asset shares' | 33 | | | 11.00 |

Long-term insurance business : Assets not held to match linked liabilities

Name of insurer Friends Provident Life and Pensions Limited

Category of assets 12 Total Long Term Business - Non Profit Fund

Financial year ended 31 December 2010

Units £000

| Unadjusted assets | Economic exposure | Expected income from assets in column 2 | Yield before adjustment | Return on assets in financial year |
|----------------------|----------------------|---|-------------------------|--|
| 1 | 2 | 3 | 4 | 5 |

Assets backing non-profit liabilities and non-profit capital requirements

| Land and buildings | 11 | | | | | |
|------------------------------------|----|--------|--------|-------|------|--|
| Approved fixed interest securities | 12 | 50274 | 50274 | 2217 | 3.66 | |
| Other fixed interest securities | 13 | 144697 | 144697 | 8406 | 5.90 | |
| Variable interest securities | 14 | 17336 | 17336 | 1067 | 6.15 | |
| UK listed equity shares | 15 | 562 | 562 | 24 | 4.27 | |
| Non-UK listed equity shares | 16 | | | | | |
| Unlisted equity shares | 17 | 544171 | | | | |
| Other assets | 18 | 237951 | 782122 | 5084 | 0.65 | |
| Total | 19 | 994991 | 994991 | 16797 | 1.66 | |

Assets backing with-profits liabilities and with-profits capital requirements

| Land and buildings | 21 | | | |
|------------------------------------|----|--|--|--|
| Approved fixed interest securities | 22 | | | |
| Other fixed interest securities | 23 | | | |
| Variable interest securities | 24 | | | |
| UK listed equity shares | 25 | | | |
| Non-UK listed equity shares | 26 | | | |
| Unlisted equity shares | 27 | | | |
| Other assets | 28 | | | |
| Total | 29 | | | |

Overall return on with-profits assets

| Post investment costs but pre-tax | 31 | | | |
|--|----|--|--|--|
| Return allocated to non taxable 'asset shares' | 32 | | | |
| Return allocated to taxable 'asset shares' | 33 | | | |

Long-term insurance business : Fixed and variable interest assets

Name of insurer Friends Provident Life and Pensions Limited
Category of assets 10 Total long term insurance business assets

Financial year ended 31 December 2010

Units £000

| | | Value of assets | Mean term | Yield before adjustment | Yield after adjustment |
|--|----|-----------------|-----------|-------------------------|------------------------|
| | | 1 | 2 | 3 | 4 |
| UK Government approved fixed interest securities | 11 | 3389119 | 12.03 | 3.72 | 3.72 |
| | | | | | |
| Other approved fixed interest securities | 21 | 876947 | 11.94 | 3.42 | 3.29 |
| Other fixed interest securities | | | | | |
| AAA/Aaa | 31 | 334442 | 9.62 | 4.59 | 4.46 |
| AA/Aa | 32 | 508033 | 8.98 | 5.38 | 4.82 |
| A/A | 33 | 1216186 | 8.88 | 6.12 | 5.10 |
| BBB/Baa | 34 | 454101 | 7.54 | 6.67 | 4.54 |
| BB/Ba | 35 | 138810 | 6.76 | 11.18 | 5.71 |
| B/B | 36 | | | | |
| CCC/Caa | 37 | | | | |
| Other (including unrated) | 38 | 215763 | 7.86 | 7.32 | 5.29 |
| Total other fixed interest securities | 39 | 2867336 | 8.59 | 6.23 | 4.93 |
| | • | | | | |
| Approved variable interest securities | 41 | 154316 | 9.75 | 3.89 | 3.89 |
| | | | | | |
| Other variable interest securities | 51 | 161354 | 9.52 | 6.14 | 5.06 |
| | | | | | |
| Total (11+21+39+41+51) | 61 | 7449072 | 10.60 | 4.71 | 4.17 |

Long-term insurance business : Fixed and variable interest assets

Name of insurer Friends Provident Life and Pensions Limited

Category of assets 11 Total Long Term Business - With Profit Fund

Financial year ended 31 December 2010

Units £000

| | | Value of assets | Mean term | Yield before adjustment | Yield after adjustment |
|--|----|-----------------|-----------|-------------------------|------------------------|
| | | 1 | 2 | 3 | 4 |
| UK Government approved fixed interest securities | 11 | 3355570 | 12.05 | 3.72 | 3.72 |
| | | | | | |
| Other approved fixed interest securities | 21 | 860222 | 12.03 | 3.42 | 3.30 |
| Other fixed interest securities | | | | | |
| AAA/Aaa | 31 | 307633 | 9.58 | 4.64 | 4.51 |
| AA/Aa | 32 | 481798 | 8.92 | 5.40 | 4.83 |
| A/A | 33 | 1148943 | 8.85 | 6.14 | 5.11 |
| BBB/Baa | 34 | 438981 | 7.50 | 6.69 | 4.54 |
| BB/Ba | 35 | 133924 | 6.72 | 11.24 | 5.70 |
| B/B | 36 | | | | |
| CCC/Caa | 37 | | | | |
| Other (including unrated) | 38 | 211359 | 7.88 | 7.08 | 5.05 |
| Total other fixed interest securities | 39 | 2722639 | 8.55 | 6.25 | 4.93 |
| | • | | | | |
| Approved variable interest securities | 41 | 154316 | 9.75 | 3.89 | 3.89 |
| | | | | | |
| Other variable interest securities | 51 | 144018 | 9.09 | 6.14 | 5.14 |
| | | | | | |
| Total (11+21+39+41+51) | 61 | 7236766 | 10.62 | 4.69 | 4.16 |

Long-term insurance business : Fixed and variable interest assets

Name of insurer Friends Provident Life and Pensions Limited

Category of assets 12 Total Long Term Business - Non Profit Fund

Financial year ended 31 December 2010

Units £000

| | | Value of assets | Mean term | Yield before adjustment | Yield after adjustment |
|--|----------|-----------------|-----------|-------------------------|------------------------|
| | | 1 | 2 | 3 | 4 |
| UK Government approved fixed interest securities | 11 | 33549 | 10.87 | 3.85 | 3.85 |
| | | | | | |
| Other approved fixed interest securities | 21 | 16725 | 7.45 | 3.26 | 3.13 |
| Other fixed interest securities | | | | | |
| AAA/Aaa | 31 | 26808 | 10.11 | 4.06 | 3.92 |
| AA/Aa | 32 | 26235 | 10.11 | 5.06 | 4.62 |
| A/A | 33 | 67243 | 9.26 | 5.84 | 4.89 |
| BBB/Baa | 34 | 15120 | 8.42 | 6.07 | 4.49 |
| BB/Ba | 35 | 4887 | 7.82 | 9.42 | 5.87 |
| B/B | 36 | | | | |
| CCC/Caa | 37 | | | | |
| Other (including unrated) | 38 | 4404 | 7.01 | 18.55 | 17.02 |
| Total other fixed interest securities | 39 | 144697 | 9.37 | 5.90 | 5.02 |
| | <u> </u> | | | | |
| Approved variable interest securities | 41 | | | | |
| | | | | | |
| Other variable interest securities | 51 | 17336 | 13.01 | 6.15 | 4.40 |
| | | | | | |
| Total (11+21+39+41+51) | 61 | 212306 | 9.75 | 5.39 | 4.64 |

Long-term insurance business : Summary of mathematical reserves

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund Summary

Financial year ended 31 December 2010

Units £000

| UK Life | UK Pension | Overseas | Total Financial year | Total Previous year |
|---------|------------|----------|----------------------|---------------------|
| 1 | 2 | 3 | 4 | 5 |

Gross

| Form 51 - with-profits | 11 | 1971581 | 1735464 | | 3707045 | 3865811 |
|------------------------|----|---------|----------|--------|----------|----------|
| Form 51 - non-profit | 12 | 421175 | 2532057 | (750) | 2952482 | 2886278 |
| Form 52 | 13 | 1226584 | 2658070 | 258009 | 4142663 | 4308584 |
| Form 53 - linked | 14 | 4444035 | 4686144 | 465330 | 9595509 | 9240315 |
| Form 53 - non-linked | 15 | 38291 | 144982 | 7382 | 190654 | 195564 |
| Form 54 - linked | 16 | | 52014 | | 52014 | 52493 |
| Form 54 - non-linked | 17 | | | | | |
| Total | 18 | 8101664 | 11808731 | 729971 | 20640366 | 20549046 |

Reinsurance - external

| | | | ı | | |
|------------------------|----|-------|-----|-------|-------|
| Form 51 - with-profits | 21 | 2924 | 15 | 2939 | 3575 |
| Form 51 - non-profit | 22 | 75550 | 454 | 76004 | 77555 |
| Form 52 | 23 | | | | |
| Form 53 - linked | 24 | | | | |
| Form 53 - non-linked | 25 | | | | |
| Form 54 - linked | 26 | | | | |
| Form 54 - non-linked | 27 | | | | |
| Total | 28 | 78474 | 469 | 78943 | 81129 |

Reinsurance - intra-group

| Form 51 - with-profits | 31 | | | | | |
|------------------------|----|---------|---------|--------|---------|---------|
| Form 51 - non-profit | 32 | 3705 | 308320 | | 312025 | 322948 |
| Form 52 | 33 | 76000 | 47941 | 78457 | 202398 | 228248 |
| Form 53 - linked | 34 | 3095335 | 4686144 | 125987 | 7907465 | 7550877 |
| Form 53 - non-linked | 35 | 182 | 100120 | | 100302 | 96030 |
| Form 54 - linked | 36 | | 9799 | | 9799 | 10601 |
| Form 54 - non-linked | 37 | | | | | |
| Total | 38 | 3175221 | 5152324 | 204444 | 8531988 | 8208703 |

| Form 51 - with-profits | 41 | 1968656 | 1735449 | | 3704106 | 3862237 |
|------------------------|----|---------|---------|--------|----------|----------|
| Form 51 - non-profit | 42 | 341920 | 2223283 | (750) | 2564453 | 2485776 |
| Form 52 | 43 | 1150584 | 2610129 | 179551 | 3940265 | 4080336 |
| Form 53 - linked | 44 | 1348700 | | 339344 | 1688044 | 1689438 |
| Form 53 - non-linked | 45 | 38109 | 44861 | 7382 | 90352 | 99534 |
| Form 54 - linked | 46 | | 42215 | | 42215 | 41892 |
| Form 54 - non-linked | 47 | | | | | |
| Total | 48 | 4847970 | 6655938 | 525527 | 12029435 | 12259213 |

Long-term insurance business : Summary of mathematical reserves

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund With Profit Fund
Financial year ended 31 December 2010

Units £000

| UK Life | UK Pension | Overseas | Total Financial year | Total Previous year |
|---------|------------|----------|----------------------|---------------------|
| 1 | 2 | 3 | 4 | 5 |

Gross

| Form 51 - with-profits | 11 | 1971581 | 1735464 | | 3707045 | 3865811 |
|------------------------|----|---------|----------|--------|----------|----------|
| Form 51 - non-profit | 12 | 120074 | 2252078 | 406 | 2372558 | 2329519 |
| Form 52 | 13 | 1147964 | 2604048 | 178510 | 3930522 | 4062999 |
| Form 53 - linked | 14 | 1246181 | 3934761 | 118528 | 5299470 | 4980607 |
| Form 53 - non-linked | 15 | 5726 | 131552 | 521 | 137799 | 132750 |
| Form 54 - linked | 16 | | 42215 | | 42215 | 41892 |
| Form 54 - non-linked | 17 | | | | | |
| Total | 18 | 4491525 | 10700119 | 297965 | 15489609 | 15413578 |

Reinsurance - external

| Form 51 - with-profits | 21 | 2924 | 15 | 2939 | 3575 |
|------------------------|----|-------|-----|-------|-------|
| Form 51 - non-profit | 22 | 17970 | 454 | 18424 | 18625 |
| Form 52 | 23 | | | | |
| Form 53 - linked | 24 | | | | |
| Form 53 - non-linked | 25 | | | | |
| Form 54 - linked | 26 | | | | |
| Form 54 - non-linked | 27 | | | | |
| Total | 28 | 20894 | 469 | 21363 | 22200 |

Reinsurance - intra-group

| Form 51 - with-profits | 31 | | | | | |
|------------------------|----|---------|---------|--------|---------|---------|
| Form 51 - non-profit | 32 | | 30859 | | 30859 | 29969 |
| Form 52 | 33 | | | | | |
| Form 53 - linked | 34 | 1246181 | 3934761 | 118528 | 5299470 | 4980607 |
| Form 53 - non-linked | 35 | | 91345 | | 91345 | 85955 |
| Form 54 - linked | 36 | | | | | |
| Form 54 - non-linked | 37 | | | | | |
| Total | 38 | 1246181 | 4056965 | 118528 | 5421674 | 5096531 |

| Form 51 - with-profits | 41 | 1968656 | 1735449 | | 3704106 | 3862237 |
|------------------------|----|---------|---------|--------|----------|----------|
| Form 51 - non-profit | 42 | 102104 | 2220765 | 406 | 2323275 | 2280924 |
| Form 52 | 43 | 1147964 | 2604048 | 178510 | 3930522 | 4062999 |
| Form 53 - linked | 44 | | | | | |
| Form 53 - non-linked | 45 | 5726 | 40207 | 521 | 46454 | 46796 |
| Form 54 - linked | 46 | | 42215 | | 42215 | 41892 |
| Form 54 - non-linked | 47 | | | | | |
| Total | 48 | 3224450 | 6642685 | 179437 | 10046572 | 10294848 |

Long-term insurance business : Summary of mathematical reserves

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund Non Profit Fund
Financial year ended 31 December 2010

Units £000

| UK Life | UK Pension | Overseas | Total Financial year | Total Previous year |
|---------|------------|----------|----------------------|---------------------|
| 1 | 2 | 3 | 4 | 5 |

Gross

| Form 51 - with-profits | 11 | | | | | |
|------------------------|----|---------|---------|--------|---------|---------|
| Form 51 - non-profit | 12 | 301100 | 279979 | (1156) | 579923 | 556760 |
| Form 52 | 13 | 78620 | 54022 | 79498 | 212141 | 245585 |
| Form 53 - linked | 14 | 3197854 | 751383 | 346802 | 4296039 | 4259708 |
| Form 53 - non-linked | 15 | 32565 | 13430 | 6861 | 52856 | 62814 |
| Form 54 - linked | 16 | | 9799 | | 9799 | 10601 |
| Form 54 - non-linked | 17 | | | | | |
| Total | 18 | 3610139 | 1108612 | 432006 | 5150757 | 5135467 |

Reinsurance - external

| · | | | | | |
|------------------------|----|-------|--|-------|-------|
| Form 51 - with-profits | 21 | | | | |
| Form 51 - non-profit | 22 | 57580 | | 57580 | 58929 |
| Form 52 | 23 | | | | |
| Form 53 - linked | 24 | | | | |
| Form 53 - non-linked | 25 | | | | |
| Form 54 - linked | 26 | | | | |
| Form 54 - non-linked | 27 | | | | |
| Total | 28 | 57580 | | 57580 | 58929 |

Reinsurance - intra-group

| Form 51 - with-profits | 31 | | | | | |
|------------------------|----|---------|---------|-------|---------|---------|
| Form 51 - non-profit | 32 | 3705 | 277461 | | 281165 | 292978 |
| Form 52 | 33 | 76000 | 47941 | 78457 | 202398 | 228248 |
| Form 53 - linked | 34 | 1849154 | 751383 | 7459 | 2607995 | 2570270 |
| Form 53 - non-linked | 35 | 182 | 8776 | | 8957 | 10075 |
| Form 54 - linked | 36 | | 9799 | | 9799 | 10601 |
| Form 54 - non-linked | 37 | | | | | |
| Total | 38 | 1929040 | 1095359 | 85916 | 3110314 | 3112173 |

| Form 51 - with-profits | 41 | | | | | |
|------------------------|----|---------|-------|--------|---------|---------|
| Form 51 - non-profit | 42 | 239816 | 2518 | (1156) | 241178 | 204852 |
| Form 52 | 43 | 2620 | 6081 | 1041 | 9743 | 17337 |
| Form 53 - linked | 44 | 1348700 | | 339344 | 1688044 | 1689438 |
| Form 53 - non-linked | 45 | 32383 | 4654 | 6861 | 43898 | 52739 |
| Form 54 - linked | 46 | | | | | |
| Form 54 - non-linked | 47 | | | | | |
| Total | 48 | 1623520 | 13253 | 346090 | 1982863 | 1964365 |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund

Financial year ended

Units

With Profit Fund

31 December 2010

£000

UK Life / Gross

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|--|--|-------------------|----------------------------------|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 100 | Conventional whole life with-profits OB | 21365 | 225674 | 2177 | | | | 138508 |
| 120 | Conventional endowment with-profits OB savings | 25084 | 194016 | 4467 | | | | 152787 |
| 125 | Conventional endowment with-profits OB target cash | 142828 | 2006747 | 60920 | | | | 1674015 |
| 165 | Conventional deferred annuity with-profits | 19 | 5 | | | | | 98 |
| 175 | Group conventional deferred annuity with-profits | 8 | 32 | | | | | 379 |
| 210 | Additional reserves with-profits OB | | | | | | | 5793 |
| 300 | Regular premium non-profit WL/EA OB | 33110 | 87428 | 2110 | | | | 52738 |
| 325 | Level term assurance | 39996 | 2631502 | 8779 | | | | 15904 |
| 330 | Decreasing term assurance | 154690 | 2102126 | 8137 | | | | 17296 |
| 340 | Accelerated critical illness (guaranteed premiums) | 7957 | 406361 | 2556 | | | | 7655 |
| 350 | Stand-alone critical illness (guaranteed premiums) | 2039 | 97913 | 543 | | | | 651 |
| 390 | Deferred annuity non-profit | 106 | 7 | | | | | 165 |
| 395 | Annuity non-profit (PLA) | 2660 | 2506 | | | | | 20442 |
| 435 | Miscellaneous non-profit | 215 | 5275 | 11 | | | | 5223 |
| | | | | | | | | |

£000

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund With Profit Fund
Financial year ended 31 December 2010

Units

UK Life / Reinsurance ceded external

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|--|--|-------------------|--|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 100 | Conventional whole life with-profits OB | | 8428 | 22 | | | | 2821 |
| 120 | Conventional endowment with-profits OB savings | | 197 | | | | | 67 |
| 125 | Conventional endowment with-profits OB target cash | | 66 | | | | | 36 |
| 300 | Regular premium non-profit WL/EA OB | | 83 | 1 | | | | 59 |
| 325 | Level term assurance | | 945834 | 3464 | | | | 11993 |
| 330 | Decreasing term assurance | | 113287 | 814 | | | | (168) |
| 340 | Accelerated critical illness (guaranteed premiums) | | 324511 | 1930 | | | | 6025 |
| 350 | Stand-alone critical illness (guaranteed premiums) | | 6756 | 33 | | | | 59 |
| 395 | Annuity non-profit (PLA) | | | | | | | 2 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund

Financial year ended

Units

With Profit Fund

31 December 2010

£000

UK Pension / Gross

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|--|--|-------------------|--|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 100 | Conventional whole life with-profits OB | 7 | 160 | | | | | 120 |
| 155 | Conventional pensions endowment with-profits | 5 | 101 | | | | | 93 |
| 165 | Conventional deferred annuity with-profits | 24862 | 41961 | 3555 | | | | 953759 |
| 175 | Group conventional deferred annuity with-profits | 13358 | 148962 | 128 | | | | 779310 |
| 185 | Group conventional pensions endowment with-profits | 48 | 434 | 1 | | | | 385 |
| 205 | Miscellaneous conventional with-profits | 716 | 13222 | 18 | | | | 1796 |
| 300 | Regular premium non-profit WL/EA OB | 519 | 201218 | 535 | | | | 1278 |
| 315 | Individual deposit administration non-profit | 465 | 7904 | | | | | 7904 |
| 320 | Group deposit administration non-profit | 333 | 10586 | 28 | | | | 24016 |
| 325 | Level term assurance | 14865 | 753038 | 1955 | | | | 3888 |
| 390 | Deferred annuity non-profit | 6611 | 14142 | 1 | | | | 202624 |
| 400 | Annuity non-profit (CPA) | 86085 | 170294 | | | | | 2012368 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund

Financial year ended

Units

With Profit Fund

31 December 2010

£000

UK Pension / Reinsurance ceded external

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|---|--|-------------------|--|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 205 | Miscellaneous conventional with-profits | | 875 | 2 | | | | 15 |
| 325 | Level term assurance | | 80593 | 47 | | | | 296 |
| 390 | Deferred annuity non-profit | | 24 | | | | | |
| 400 | Annuity non-profit (CPA) | | 10 | | | | | 158 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund

Financial year ended

Units

With Profit Fund

31 December 2010

£000

UK Pension / Reinsurance ceded intra-group

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------|--|--|-------------------|----------------------------------|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 315 | Individual deposit administration non-profit | | 7904 | | | | | 7904 |
| 320 | Group deposit administration non-profit | | 10586 | 28 | | | | 21715 |
| 390 | Deferred annuity non-profit | | 95 | | | | | 1239 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund

Financial year ended

Units

With Profit Fund

31 December 2010

£000

Overseas / Gross

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|--|--|-------------------|----------------------------------|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 325 | Level term assurance | 898 | 103750 | 383 | | | | (173) |
| 330 | Decreasing term assurance | 101 | 6666 | 42 | | | | 46 |
| 350 | Stand-alone critical illness (guaranteed premiums) | 916 | 35930 | 214 | | | | 332 |
| 395 | Annuity non-profit (PLA) | 11 | 21 | | | | | 201 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund

Financial year ended

Units

Non Profit Fund

31 December 2010

£000

UK Life / Gross

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|--|--|-------------------|----------------------------------|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 300 | Regular premium non-profit WL/EA OB | 1118 | 12336 | 565 | | | | 9382 |
| 325 | Level term assurance | 29103 | 6981968 | 24130 | | | | 9330 |
| 330 | Decreasing term assurance | 20201 | 7288138 | 25631 | | | | (35687) |
| 340 | Accelerated critical illness (guaranteed premiums) | 48879 | 5683927 | 74661 | | | | (9244) |
| 345 | Accelerated critical illness (reviewable premiums) | 838 | 856616 | 17267 | | | | 44 |
| 350 | Stand-alone critical illness (guaranteed premiums) | 3544 | 323508 | 2490 | | | | (2932) |
| 355 | Stand-alone critical illness (reviewable premiums) | 41 | 116801 | 2816 | | | | (1489) |
| 360 | Income protection non-profit (guaranteed premiums) | 71394 | 1018997 | 27416 | | | | 18586 |
| 385 | Income protection claims in payment | 1280 | 15986 | | | | | 139086 |
| 395 | Annuity non-profit (PLA) | 297 | 964 | | | | | 8331 |
| 410 | Group Life | 808 | 1100000 | 1765 | | | | 1324 |
| 420 | Group income protection | 3953 | 1741231 | 26859 | | | | 74182 |
| 425 | Group income protection claims in payment | 112 | 7640 | | | | | 60371 |
| 440 | Additional reserves non-profit OB | | | | | | | 29817 |
| | | | | | | | | |

£000

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund

Non Profit Fund

Financial year ended

31 December 2010

Units

UK Life / Reinsurance ceded external

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|--|--|-------------------|----------------------------------|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 325 | Level term assurance | | 1985319 | 5311 | | | | 20131 |
| 330 | Decreasing term assurance | | 661141 | 3346 | | | | (2279) |
| 340 | Accelerated critical illness (guaranteed premiums) | | 1947714 | 4316 | | | | 14333 |
| 345 | Accelerated critical illness (reviewable premiums) | | 42871 | | | | | 468 |
| 350 | Stand-alone critical illness (guaranteed premiums) | | 146366 | 500 | | | | 404 |
| 355 | Stand-alone critical illness (reviewable premiums) | | 1808 | | | | | 10 |
| 360 | Income protection non-profit (guaranteed premiums) | | 161454 | 329 | | | | 3388 |
| 385 | Income protection claims in payment | | 1250 | | | | | 10605 |
| 410 | Group Life | | 590000 | 400 | | | | 300 |
| 420 | Group income protection | | 153197 | 2363 | | | | 6201 |
| 425 | Group income protection claims in payment | | 569 | | | | | 4016 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund

Financial year ended

Units

Non Profit Fund

31 December 2010

£000

UK Life / Reinsurance ceded intra-group

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|---|--|-------------------|----------------------------------|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 425 | Group income protection claims in payment | | 672 | | | | | 3705 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Long-term insurance business: Valuation summary of non-linked contracts (other than accumulating with-profits contracts)

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund

Financial year ended

Units

Non Profit Fund

31 December 2010

£000

UK Pension / Gross

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|-----------------------------------|--|-------------------|--|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 325 | Level term assurance | 35 | 4409 | 25 | | | | 73 |
| 400 | Annuity non-profit (CPA) | 8905 | 20975 | | | | | 277387 |
| 440 | Additional reserves non-profit OB | | | | | | | 2518 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Long-term insurance business: Valuation summary of non-linked contracts (other than accumulating with-profits contracts)

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund

Financial year ended

Units

Non Profit Fund

31 December 2010

£000

UK Pension / Reinsurance ceded intra-group

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|--------------------------|--|-------------------|--|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 325 | Level term assurance | | 4409 | 25 | | | | 73 |
| 400 | Annuity non-profit (CPA) | | 20975 | | | | | 277387 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Long-term insurance business: Valuation summary of non-linked contracts (other than accumulating with-profits contracts)

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund

Financial year ended

Units

Non Profit Fund

31 December 2010

£000

Overseas / Gross

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|--|--|-------------------|----------------------------------|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 325 | Level term assurance | 3694 | 551977 | 2060 | | | | (1851) |
| 330 | Decreasing term assurance | 525 | 43407 | 276 | | | | 331 |
| 340 | Accelerated critical illness (guaranteed premiums) | 26 | 3230 | 23 | | | | 43 |
| 350 | Stand-alone critical illness (guaranteed premiums) | 2013 | 99017 | 643 | | | | 320 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund With Profit Fund Financial year ended 31 December 2010 £000

Units

UK Life / Gross

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|--|--|-------------------|----------------------------------|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 500 | Life UWP single premium | 28620 | 413424 | | 409403 | 409403 | 464 | 409867 |
| 505 | Life UWP whole life regular premium | 5329 | 632047 | 8441 | 134818 | 134098 | 5517 | 139615 |
| 510 | Life UWP endowment regular premium - savings | 7362 | 151101 | 5381 | 79599 | 79531 | 1061 | 80593 |
| 515 | Life UWP endowment regular premium – target cash | 29982 | 1292511 | 30892 | 433829 | 432887 | 8812 | 441698 |
| 574 | UWP investment only reinsurance | | 76295 | 16 | 76295 | 76293 | (102) | 76191 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund With Profit Fund
Financial year ended 31 December 2010

Units £000

UK Pension / Gross

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|-----------------------------------|--|-------------------|----------------------------------|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 525 | Individual pensions UWP | 149033 | 2109455 | 25034 | 2072070 | 2049063 | 142262 | 2191326 |
| 535 | Group money purchase pensions UWP | 15475 | 163088 | 2664 | 211300 | 211130 | 12604 | 223734 |
| 574 | UWP investment only reinsurance | | 189276 | 44 | 189276 | 189247 | (258) | 188989 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund With Profit Fund
Financial year ended 31 December 2010

Units £000

Overseas / Gross

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|--|--|-------------------|--|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 500 | Life UWP single premium | 1848 | 90791 | | 89892 | 89892 | (20) | 89872 |
| 505 | Life UWP whole life regular premium | 29 | 2241 | 61 | 2218 | 2218 | | 2218 |
| 510 | Life UWP endowment regular premium - savings | 177 | 6048 | 403 | 5082 | 4988 | 3 | 4990 |
| 525 | Individual pensions UWP | 113 | 2978 | 130 | 2972 | 2972 | | 2972 |
| 574 | UWP investment only reinsurance | | 78731 | | 78731 | 78731 | (273) | 78457 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | _ | |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund

Financial year ended

Non Profit Fund

31 December 2010

Units £000

UK Life / Gross

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|--|--|-------------------|--|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 500 | Life UWP single premium | 1954 | 54473 | | 53933 | 53933 | (10) | 53923 |
| 505 | Life UWP whole life regular premium | 255 | 53523 | 550 | 2124 | 2124 | (1) | 2123 |
| 510 | Life UWP endowment regular premium - savings | 2030 | 14129 | 1523 | 12094 | 12094 | 15 | 12109 |
| 515 | Life UWP endowment regular premium – target cash | 611 | 19171 | 686 | 4023 | 4023 | 5 | 4028 |
| 574 | UWP investment only reinsurance | | 3818 | | 3818 | 3818 | (1) | 3816 |
| 575 | Miscellaneous UWP | | | | | | 2620 | 2620 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund

Non Profit Fund

Financial year ended

31 December 2010

Units £000

UK Life / Reinsurance ceded intra-group

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|--|--|-------------------|----------------------------------|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 500 | Life UWP single premium | | 539 | | | | 84 | 84 |
| 505 | Life UWP whole life regular premium | | 51399 | | | | 3 | 3 |
| 510 | Life UWP endowment regular premium - savings | | 2035 | | | | 16 | 16 |
| 515 | Life UWP endowment regular premium – target cash | | 15148 | | | | 8 | 8 |
| 574 | UWP investment only reinsurance | | 75992 | | 75992 | 75992 | (102) | 75890 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund Non Profit Fund
Financial year ended 31 December 2010

Units £000

UK Pension / Gross

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|-----------------------------------|--|-------------------|----------------------------------|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 525 | Individual pensions UWP | 1989 | 24228 | 452 | 24116 | 24027 | 325 | 24352 |
| 535 | Group money purchase pensions UWP | 1993 | 23615 | 1321 | 23413 | 23413 | 176 | 23589 |
| 575 | Miscellaneous UWP | | | | | | 6081 | 6081 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Units

Long-term insurance business: Valuation summary of accumulating with-profits contracts

Name of insurer Friends Provident Life and Pensions Limited

£000

Total business / subfund Non Profit Fund
Financial year ended 31 December 2010

UK Pension / Reinsurance ceded intra-group

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|-----------------------------------|--|-------------------|----------------------------------|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 525 | Individual pensions UWP | | 201 | 452 | | | 349 | 349 |
| 535 | Group money purchase pensions UWP | | 202 | 1321 | | | 110 | 110 |
| 574 | UWP investment only reinsurance | | 47440 | | 47440 | 47440 | 42 | 47482 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund

Non Profit Fund

Financial year ended

31 December 2010

Units £000

Overseas / Gross

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|--|--|-------------------|--|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 500 | Life UWP single premium | 1262 | 57298 | | 56731 | 56731 | (45) | 56686 |
| 505 | Life UWP whole life regular premium | 27 | 1287 | 130 | 1275 | 1275 | | 1275 |
| 510 | Life UWP endowment regular premium - savings | 1227 | 19394 | 1575 | 17098 | 14803 | 7 | 14809 |
| 525 | Individual pensions UWP | 193 | 5967 | 159 | 5923 | 5923 | 1 | 5924 |
| 575 | Miscellaneous UWP | | | | | | 806 | 806 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund Non Profit Fund Financial year ended 31 December 2010 Units £000

Overseas / Reinsurance ceded intra-group

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|---------------------------------|--|-------------------|--|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 574 | UWP investment only reinsurance | | 78731 | | 78731 | 78731 | (273) | 78457 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund With Profit Fund Financial year ended 31 December 2010 £000

Units

UK Life / Gross

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|--|--|-------------------|--|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 700 | Life property linked single premium | 22569 | 476328 | | 471435 | 471435 | 2532 | 473968 |
| 710 | Life property linked whole life regular premium | 44761 | 1196682 | 12688 | 228792 | 225785 | 3531 | 229316 |
| 715 | Life property linked endowment regular premium - savings | 18348 | 361284 | 6510 | 175324 | 175100 | 185 | 175285 |
| 720 | Life property linked endowment regular premium – target cash | 39046 | 842449 | 18610 | 377115 | 373860 | (522) | 373338 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund With Profit Fund Financial year ended 31 December 2010 Units £000

UK Life / Reinsurance ceded intra-group

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|---|--|-------------------|----------------------------------|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 794 | Property linked investment only reinsurance | | 1246181 | | 1246181 | 1246181 | | 1246181 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | 1 | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund With Profit Fund
Financial year ended 31 December 2010

Units £000

UK Pension / Gross

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|---|--|-------------------|----------------------------------|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 725 | Individual pensions property linked | 485426 | 3234123 | 90435 | 3206681 | 3179425 | 38333 | 3217758 |
| 735 | Group money purchase pensions property linked | 58440 | 854372 | 59209 | 758327 | 755336 | 93219 | 848555 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

£000

Total business / subfund With Profit Fund
Financial year ended 31 December 2010

Units

UK Pension / Reinsurance ceded intra-group

| Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---|--|--|--|--|--|---|--|
| 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| Individual pensions property linked | | 698 | | 29237 | 29237 | | 29237 |
| Group money purchase pensions property linked | | 141 | | 141 | 141 | | 141 |
| Property linked investment only reinsurance | | 3996335 | 47536 | 3905383 | 3905383 | 91345 | 3996728 |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | Product description policyholders / scheme members 2 3 Individual pensions property linked Group money purchase pensions property linked | Product description policyholders / scheme members 2 3 4 Individual pensions property linked 698 Group money purchase pensions property linked 141 | Product description policyholders / scheme members 2 3 4 5 Individual pensions property linked 698 Group money purchase pensions property linked 141 | Product description policyholders / scheme members 2 3 4 Individual pensions property linked Product description policyholders / scheme members 3 4 5 6 Individual pensions property linked Group money purchase pensions property linked 141 141 | Product description policyholders / scheme members 2 3 4 5 6 7 Individual pensions property linked Group money purchase pensions property linked Product description policyholders / scheme members 4 5 6 7 141 141 141 | Product description policyholders / scheme members 3 4 5 6 7 8 Individual pensions property linked Group money purchase pensions property linked Product description policyholders / scheme members 4 5 6 7 8 Individual pensions property linked 698 29237 29237 Group money purchase pensions property linked 141 141 141 |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund With Profit Fund
Financial year ended 31 December 2010

Units £000

Overseas / Gross

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|--|--|-------------------|--|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 700 | Life property linked single premium | 1548 | 51219 | | 50712 | 50712 | 394 | 51106 |
| 710 | Life property linked whole life regular premium | 255 | 9747 | 328 | 9651 | 9651 | 12 | 9663 |
| 715 | Life property linked endowment regular premium - savings | 2601 | 38548 | 2040 | 33836 | 32813 | 52 | 32865 |
| 725 | Individual pensions property linked | 1322 | 25383 | 1195 | 25352 | 25352 | 64 | 25416 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | 1 | | | |
| | | | | | | | | |
| | | | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund

Financial year ended

Units

With Profit Fund

31 December 2010

£000

Overseas / Reinsurance ceded intra-group

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|---|--|-------------------|--|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 794 | Property linked investment only reinsurance | | 118528 | | 118528 | 118528 | | 118528 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund Non Profit Fund
Financial year ended 31 December 2010

Units £000

UK Life / Gross

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|--|--|-------------------|----------------------------------|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 700 | Life property linked single premium | 12493 | 401876 | | 397911 | 397911 | 89 | 398000 |
| 710 | Life property linked whole life regular premium | 2047 | 123039 | 1082 | 5423 | 5423 | 73 | 5497 |
| 715 | Life property linked endowment regular premium - savings | 1897 | 17968 | 1563 | 14567 | 14567 | 18 | 14585 |
| 720 | Life property linked endowment regular premium – target cash | 505 | 15865 | 512 | 3294 | 3294 | 2 | 3296 |
| 794 | Property linked investment only reinsurance | | 2776658 | | 2776658 | 2776658 | | 2776658 |
| 800 | Additional reserves property linked | | | | | | 32383 | 32383 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund

Financial year ended

Non Profit Fund

31 December 2010

£000

Units

UK Life / Reinsurance ceded intra-group

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|--|--|-------------------|--|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 700 | Life property linked single premium | | 401876 | | 397911 | 397911 | 89 | 398000 |
| 710 | Life property linked whole life regular premium | | 123039 | 1082 | 5423 | 5423 | 73 | 5497 |
| 715 | Life property linked endowment regular premium - savings | | 17968 | 1563 | 14567 | 14567 | 18 | 14585 |
| 720 | Life property linked endowment regular premium – target cash | | 15865 | 512 | 3294 | 3294 | 2 | 3296 |
| 794 | Property linked investment only reinsurance | | 1427958 | | 1427958 | 1427958 | | 1427958 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund Non Profit Fund
Financial year ended 31 December 2010

Units £000

UK Pension / Gross

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|---|--|-------------------|----------------------------------|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 725 | Individual pensions property linked | 33722 | 346765 | 5316 | 346681 | 346681 | 3094 | 349775 |
| 735 | Group money purchase pensions property linked | 34572 | 406864 | 19877 | 405433 | 404702 | 5682 | 410384 |
| 800 | Additional reserves property linked | | | | | | 4654 | 4654 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

£000

Total business / subfund

Non Profit Fund

Financial year ended

31 December 2010

Units

UK Pension / Reinsurance ceded intra-group

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|---|--|-------------------|----------------------------------|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 725 | Individual pensions property linked | | 346765 | 5316 | 346681 | 346681 | 3094 | 349775 |
| 735 | Group money purchase pensions property linked | | 406864 | 19877 | 405433 | 404702 | 5682 | 410384 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund

Financial year ended

Units

Non Profit Fund

31 December 2010

£000

Overseas / Gross

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|--|--|-------------------|----------------------------------|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 700 | Life property linked single premium | 619 | 27802 | | 27548 | 27548 | (69) | 27479 |
| 710 | Life property linked whole life regular premium | 117 | 4342 | 253 | 4299 | 4299 | 2 | 4301 |
| 715 | Life property linked endowment regular premium - savings | 7025 | 74658 | 6307 | 64507 | 54090 | (215) | 53875 |
| 725 | Individual pensions property linked | 847 | 15181 | 675 | 15098 | 15098 | 13 | 15111 |
| 794 | Property linked investment only reinsurance | | 245768 | | 245768 | 245768 | | 245768 |
| 800 | Additional reserves property linked | | | | | | 7130 | 7130 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund

Financial year ended

Units

Non Profit Fund

31 December 2010

£000

Overseas / Reinsurance ceded intra-group

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|---|--|-------------------|----------------------------------|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 794 | Property linked investment only reinsurance | | 7459 | | 7459 | 7459 | | 7459 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund With Profit Fund
Financial year ended 31 December 2010

Units £000

UK Pension / Gross

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|----------------------|--|-------------------|----------------------------------|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 905 | Index linked annuity | 1758 | 2104 | | 42215 | 42215 | | 42215 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund Non Profit Fund
Financial year ended 31 December 2010

Units £000

UK Pension / Gross

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|----------------------|--|-------------------|----------------------------------|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 905 | Index linked annuity | 537 | 465 | | 9799 | 9799 | | 9799 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | 1 | | |
| | | | | | | | | |
| | | | | | | | | |

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund

Financial year ended

Units

Non Profit Fund

31 December 2010

£000

UK Pension / Reinsurance ceded intra-group

| Product code number | Product description | Number of policyholders / scheme members | Amount of benefit | Amount of annual office premiums | Nominal value of units | Discounted value of units | Other liabilities | Amount of mathematical reserves |
|---------------------------|----------------------|--|-------------------|----------------------------------|------------------------|---------------------------|-------------------|---------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 905 | Index linked annuity | | 465 | | 9799 | 9799 | | 9799 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

(Sheet 1)

Long-term insurance business: Unit prices for internal linked funds

Name of insurer Friends Provident Life and Pensions Limited

Total business

Financial year ended 31 December 2010

| Fund name | Type of fund | Net assets | Main series | Unit management charge | Price at previous valuation date | Price at current valuation date | Change in price during year |
|--|---------------------------------------|------------|--------------------------------------|------------------------------|----------------------------------|---------------------------------------|-----------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Activest Lux Chance (EUR) | 06 - life - overseas equity | 299 | IRIS Accumulation | 2.40% | 0.8367 | 0.9480 | 13.31 |
| Activest Lux Ertrag (EUR) | 06 - life - overseas equity | 45 | IRIS Accumulation | 1.95% | 0.9043 | 0.9198 | 1.71 |
| Activest Lux Wachstum (EUR) | 06 - life - overseas equity | 52 | IRIS Accumulation | 2.35% | 0.8723 | 0.9335 | 7.01 |
| Cash | 03 - life - defensive managed fund | 3240 | Accumulation - PRE | 1.00% | 1.5831 | 1.5710 | (0.77) |
| European | 06 - life - overseas equity | 38747 | Accumulation - PRE | 1.00% | 3.3805 | 3.4500 | 2.06 |
| F&C Asia Pacific (EUR) | 06 - life - overseas equity | 1587 | Multi Currency FPLAL Accumulation | 1.00% | 1.8752 | 2.1946 | 17.03 |
| F&C European Equity (EUR) | 06 - life - overseas equity | 405 | Multi Currency FPLP Accumulation | 1.00% | 1.0281 | 1.0993 | 6.92 |
| F&C Global Equity (EUR) | 06 - life - overseas equity | 377 | Multi Currency FPLAL Accumulation | 1.00% | 1.0376 | 1.1900 | 14.68 |
| F&C High Yield Bond | 01 - life - stock market managed fund | 814 | Multi Currency FPLP Accumulation | 1.00% | 1.2389 | 1.3718 | 10.73 |
| F&C Japan (EUR) | 06 - life - overseas equity | 160 | Multi Currency FPLAL Accumulation | 1.00% | 0.8910 | 1.0634 | 19.36 |
| F&C Managed (EUR) | 04 - life - other managed fund | 574 | Multi Currency FPLP Accumulation | 1.00% | 0.8582 | 0.9396 | 9.48 |
| F&C Monthly Distribution | 01 - life - stock market managed fund | 1799 | Multi Currency FPLP Accumulation | 1.00% | 1.1202 | 1.2494 | 11.54 |
| F&C North American Equity (EUR) | 06 - life - overseas equity | 106 | Multi Currency FPLAL Accumulation | 1.00% | 0.8075 | 0.9688 | 19.98 |
| F&C Stewardship International IRIS (EUR) | 06 - life - overseas equity | 64 | IRIS Accumulation | 1.76% | 0.8519 | 0.9918 | 16.42 |
| F&C UK Property | 07 - life - property | 7459 | Accumulation - POST | 1.00% | 1.0382 | 1.1635 | 12.07 |
| Fidelity European Growth IRIS (EUR) | 06 - life - overseas equity | 4215 | Multi Currency FPLAL Accumulation | 2.25% | 0.7864 | 0.9071 | 15.35 |
| Fixed Interest | 01 - life - stock market managed fund | 6588 | Accumulation - POST | 1.00% | 2.2415 | 2.3220 | 3.59 |
| FPI East Capital Balkan (SEK) | 06 - life - overseas equity | 372 | Multi Currency FPLAL Accumulation | 2.50% | 8.1417 | 7.7925 | (4.29) |

(Sheet 2)

Long-term insurance business: Unit prices for internal linked funds

Name of insurer Friends Provident Life and Pensions Limited

Total business

Financial year ended 31 December 2010

| Fund name | Type of fund | Net assets | Main series | Unit management charge | Price at previous valuation date | Price at current valuation date | Change in price during year |
|--|------------------------------------|------------|--------------------------------------|------------------------------|----------------------------------|---------------------------------------|-----------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| FPI East Capital Eastern (SEK) | 06 - life - overseas equity | 844 | Multi Currency FPLAL Accumulation | 2.50% | 11.2414 | 13.2720 | 18.06 |
| FPI Global Equity IRIS (EUR) | 06 - life - overseas equity | 8374 | Cross Holdings | 0.00% | 0.8142 | 0.9508 | 16.78 |
| FPI Lannebo Smabolag (SEK) | 06 - life - overseas equity | 1589 | Multi Currency FPLAL Accumulation | 1.75% | 13.9780 | 18.6486 | 33.41 |
| FPI Lannebo Sverige (SEK) | 06 - life - overseas equity | 405 | Multi Currency FPLAL Accumulation | 1.75% | 10.5161 | 13.9910 | 33.04 |
| FPI Model 1 Preservation IRIS (EUR) | 03 - life - defensive managed fund | 16 | Cross Holdings | 0.00% | 0.9486 | 0.9569 | 0.87 |
| FPI Model 2 Cautious IRIS (EUR) | 03 - life - defensive managed fund | 185 | Multi Currency FPLAL Accumulation | 1.75% | 0.9061 | 0.9052 | (0.09) |
| FPI Model 3 Balanced IRIS (EUR) | 02 - life - balanced managed fund | 1171 | Multi Currency FPLAL Accumulation | 1.75% | 0.8099 | 0.8184 | 1.06 |
| FPI Model 4 Growth IRIS (EUR) | 02 - life - balanced managed fund | 6372 | Multi Currency FPLAL Accumulation | 1.75% | 0.7300 | 0.7519 | 3.01 |
| FPI Model 5 Aggressive IRIS (EUR) | 02 - life - balanced managed fund | 15695 | Multi Currency FPLAL Accumulation | 1.75% | 0.6780 | 0.7003 | 3.29 |
| FPI Nordea SEK Reserve (SEK) | 06 - life - overseas equity | 1550 | Multi Currency FPLAL Accumulation | 0.75% | 10.9102 | 10.9117 | 0.01 |
| FPI Nordea Swedish Bond (SEK) | 06 - life - overseas equity | 513 | Multi Currency FPLAL Accumulation | 1.25% | 10.7583 | 10.9161 | 1.47 |
| Templeton BRIC (USD) | 06 - life - overseas equity | 4933 | Multi Currency FPLAL Accumulation | 2.25% | 1.7085 | 1.9035 | 11.41 |
| International Stewardship | 06 - life - overseas equity | 5780 | Accumulation - POST | 1.00% | 0.9867 | 1.1552 | 17.07 |
| Investec American Equity (USD) | 06 - life - overseas equity | 234 | Multi Currency FPLAL Accumulation | 1.50% | 1.1532 | 1.2592 | 9.19 |
| Investec Cautious Managed | 03 - life - defensive managed fund | 14716 | Accumulation - PRE | 1.50% | 1.3697 | 1.5438 | 12.71 |
| Investec Global Strategy Global Energy (USD) | 06 - life - overseas equity | 548 | Multi Currency FPLAL Accumulation | 1.75% | 1.2592 | 1.3868 | 10.13 |
| Investec UK Equity | 05 - life - UK equity | 638 | Accumulation - PRE | 1.50% | 1.3667 | 1.6068 | 17.57 |
| JPMF Euro Liquidity (EUR) | 03 - life - defensive managed fund | 1856 | Multi Currency FPLAL Accumulation | 0.75% | 1.0629 | 1.0600 | (0.27) |

(Sheet 3)

Long-term insurance business: Unit prices for internal linked funds

Name of insurer Friends Provident Life and Pensions Limited

Total business

Financial year ended 31 December 2010

| Fund name | Type of fund | Net assets | Main series | Unit management charge | Price at previous valuation date | Price at current valuation date | Change in price during year |
|--|---------------------------------------|------------|--------------------------------------|------------------------------|----------------------------------|---------------------------------------|-----------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| JPMF Euro Liquidity IRIS (EUR) | 03 - life - defensive managed fund | 451 | Multi Currency FPLAL Accumulation | 1.55% | 1.0514 | 1.0403 | (1.06) |
| JPMF Euroland Equity (EUR) | 06 - life - overseas equity | 374 | Multi Currency FPLAL Accumulation | 1.50% | 1.2636 | 1.3464 | 6.55 |
| JPMF Global Balanced (EUR) | 02 - life - balanced managed fund | 780 | Multi Currency FPLP Accumulation | 1.50% | 1.1995 | 1.3367 | 11.43 |
| JPMF Sterling Liquidity | 03 - life - defensive managed fund | 1753 | Multi Currency FPLP Accumulation | 0.75% | 1.1720 | 1.1699 | (0.18) |
| JPMF USD Liquidity (USD) | 03 - life - defensive managed fund | 1037 | Multi Currency FPLP Accumulation | 0.75% | 1.0806 | 1.0755 | (0.47) |
| Life Aegon Ethical Corporate Bond Accumulation | 01 - life - stock market managed fund | 6452 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.9153 | 0.9883 | 7.98 |
| Life Aegon Ethical Equity | 05 - life - UK equity | 3830 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.8757 | 1.0894 | 24.40 |
| Life Aegon Sterling Corporate Bond Income | 01 - life - stock market managed fund | 3261 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.8950 | 0.9715 | 8.54 |
| Life American | 06 - life - overseas equity | 14998 | FP Accumulation 0.75% - PRE | 0.75% | 2.5432 | 2.9699 | 16.78 |
| Life Artemis Income | 05 - life - UK equity | 13220 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.1927 | 1.3353 | 11.96 |
| Life Artemis UK Growth | 05 - life - UK equity | 2129 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.8956 | 1.1265 | 25.77 |
| Life Artemis UK Special Situations | 05 - life - UK equity | 6318 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.1278 | 1.3477 | 19.50 |
| Life Baillie Gifford British 350 | 05 - life - UK equity | 434 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.3562 | 1.6418 | 21.06 |
| Life Baillie Gifford Income | 05 - life - UK equity | 307 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.2556 | 1.4666 | 16.80 |
| Life Capital Growth | 03 - life - defensive managed fund | 9480 | Ex LMA 5.00% | 5.00% | 38.6088 | 43.8898 | 13.68 |
| Life Cash | 03 - life - defensive managed fund | 77502 | FP Accumulation 0.75% - FPLAL | 0.75% | 3.3661 | 3.3661 | 0.00 |
| Life Tri Balanced Income | 02 - life - balanced managed fund | 1218 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.7399 | 0.7965 | 7.65 |
| Life Tri Cautious Growth | 03 - life - defensive managed fund | 502 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.8389 | 0.8955 | 6.75 |

(Sheet 4)

Long-term insurance business: Unit prices for internal linked funds

Name of insurer Friends Provident Life and Pensions Limited

Total business

Financial year ended 31 December 2010

| Fund name | Type of fund | Net assets | Main series | Unit management charge | Price at previous valuation date | Price at current valuation date | Change in price during year |
|--|---------------------------------------|------------|-------------------------------|------------------------------|----------------------------------|---------------------------------------|-----------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Life Tri Strategic Growth | 01 - life - stock market managed fund | 1216 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.9727 | 1.0445 | 7.39 |
| Life Cazenove UK Dynamic | 05 - life - UK equity | 812 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.2001 | 1.2919 | 7.64 |
| Life Credit Suisse Multi Manager Cautious Managed | 03 - life - defensive managed fund | 1996 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.9552 | 1.0620 | 11.18 |
| Life Credit Suisse Multi Manager Constellation | 06 - life - overseas equity | 409 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.9317 | 1.0503 | 12.72 |
| Life Credit Suisse Multi Manager Ethical Portfolio | 01 - life - stock market managed fund | 2274 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.9291 | 1.0809 | 16.34 |
| Life Equity | 05 - life - UK equity | 80176 | FP Accumulation 0.75% - PRE | 0.75% | 8.5942 | 9.7536 | 13.49 |
| Life European | 06 - life - overseas equity | 69778 | FP Accumulation 0.75% - PRE | 0.75% | 6.5933 | 7.1266 | 8.09 |
| Life F&C Stewardship Income | 05 - life - UK equity | 36352 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.2547 | 1.4990 | 19.47 |
| Life Fidelity European | 06 - life - overseas equity | 8170 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.6474 | 1.8237 | 10.70 |
| Life Fidelity Money Builder Income | 01 - life - stock market managed fund | 20350 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.2119 | 1.3134 | 8.37 |
| Life Fidelity Multi Manager Special Situations | 05 - life - UK equity | 889 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.8265 | 0.9372 | 13.39 |
| Life Fidelity Portfolio | 02 - life - balanced managed fund | 3615 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.4067 | 1.5752 | 11.98 |
| Life Fidelity Special Situations | 02 - life - balanced managed fund | 6588 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.6011 | 1.8255 | 14.02 |
| Life Fidelity Wealthbuilder | 02 - life - balanced managed fund | 3777 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.3421 | 1.5602 | 16.25 |
| Life First State Asian Pacific Leaders | 06 - life - overseas equity | 7936 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.9734 | 2.4304 | 23.15 |
| Life First State Global Emerging Markets | 06 - life - overseas equity | 5071 | FP Accumulation 0.65% - FPLAL | 0.65% | 2.0535 | 2.5778 | 25.53 |
| Life Fixed Interest | 01 - life - stock market managed fund | 163620 | Cross Holdings | 0.00% | 1.9101 | 2.0640 | 8.06 |
| Life Fund of External Funds | 01 - life - stock market managed fund | 21206 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.4375 | 1.6572 | 15.28 |

(Sheet 5)

Long-term insurance business: Unit prices for internal linked funds

Name of insurer Friends Provident Life and Pensions Limited

Total business

Financial year ended 31 December 2010

| Fund name | Type of fund | Net assets | Main series | Unit management charge | Price at previous valuation date | Price at current valuation date | Change in price during year |
|--|---------------------------------------|------------|-------------------------------|------------------------------|----------------------------------|---------------------------------------|-----------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Life FP Special Situations | 05 - life - UK equity | 864 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.9972 | 1.2236 | 22.70 |
| Life Gartmore Cautious Managed | 03 - life - defensive managed fund | 11704 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.0763 | 1.1606 | 7.83 |
| Life Gartmore China Opportunities | 06 - life - overseas equity | 5048 | FP Accumulation 0.75% - FPLAL | 0.75% | 2.0834 | 2.4559 | 17.88 |
| Life Gartmore Emerging Markets Opportunities | 06 - life - overseas equity | 2655 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.3704 | 1.6805 | 22.62 |
| Life Guaranteed Deposit | 03 - life - defensive managed fund | 746 | Ex LMA 0.25% | 0.25% | 5.5759 | 5.5994 | 0.42 |
| Life High Yield Distribution Accumulation | 01 - life - stock market managed fund | 51773 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.5059 | 1.6872 | 12.04 |
| Life High Yield Distribution Bond | 01 - life - stock market managed fund | 60442 | Cross Holdings | 0.00% | 1.0068 | 1.0635 | 5.63 |
| Life Income Distribution | 01 - life - stock market managed fund | 33232 | FP Accumulation 0.75% - PRE | 0.75% | 1.1411 | 1.2706 | 11.35 |
| Life Indexed | 01 - life - stock market managed fund | 44237 | FP Accumulation 0.75% - FPLAL | 0.75% | 3.7146 | 3.9648 | 6.73 |
| Life International | 06 - life - overseas equity | 67728 | Cross Holdings | 0.00% | 1.4316 | 1.6089 | 12.38 |
| Life Invesco Perpetual Asian | 06 - life - overseas equity | 2245 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.8049 | 2.2048 | 22.16 |
| Life Invesco Perpetual Corporate Bond | 01 - life - stock market managed fund | 32287 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.1351 | 1.2065 | 6.29 |
| Life Invesco Perpetual Distribution | 01 - life - stock market managed fund | 11789 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.1320 | 1.2452 | 10.00 |
| Life Invesco Perpetual Global Bond | 01 - life - stock market managed fund | 6794 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.2223 | 1.2806 | 4.77 |
| Life Invesco Perpetual High Income | 05 - life - UK equity | 42860 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.2703 | 1.4121 | 11.15 |
| Life Invesco Perpetual Japan | 06 - life - overseas equity | 1201 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.3014 | 1.4588 | 12.09 |
| Life Invesco Perpetual Monthly Income Plus | 01 - life - stock market managed fund | 9363 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.0574 | 1.1887 | 12.41 |
| Life Investec American | 06 - life - overseas equity | 5801 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.2115 | 1.3588 | 12.17 |

(Sheet 6)

Long-term insurance business: Unit prices for internal linked funds

Name of insurer Friends Provident Life and Pensions Limited

Total business

Financial year ended 31 December 2010

| Fund name | Type of fund | Net assets | Main series | Unit management charge | Price at previous valuation date | Price at current valuation date | Change in price during year |
|---|---------------------------------------|------------|-------------------------------|------------------------------|----------------------------------|---------------------------------------|-----------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Life Investec Cautious Managed | 03 - life - defensive managed fund | 44054 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.4034 | 1.5712 | 11.96 |
| Life Investec Managed Distirbution Accumulation | 01 - life - stock market managed fund | 2999 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.2399 | 1.3409 | 8.15 |
| Life Investec Managed Distribution | 01 - life - stock market managed fund | 7750 | Cross Holdings | 0.00% | 1.1058 | 1.1658 | 5.43 |
| Life Investec Sterling Bond | 01 - life - stock market managed fund | 3476 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.2468 | 1.3239 | 6.19 |
| Life Investec UK Blue Chip | 05 - life - UK equity | 3527 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.3775 | 1.5994 | 16.10 |
| Life Investec UK Smaller Companies | 05 - life - UK equity | 4269 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.8930 | 2.5601 | 35.24 |
| Life Investment Trust | 01 - life - stock market managed fund | 78997 | Ex LMA 0.25% | 0.25% | 27.8410 | 33.6975 | 21.04 |
| Life Japan | 05 - life - UK equity | 240 | Ex LMA 0.75% | 0.75% | 2.1631 | 2.4993 | 15.54 |
| Life JPM Cautious Total Return Income | 03 - life - defensive managed fund | 13050 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.0435 | 1.0761 | 3.12 |
| Life JPM Natural Resources | 06 - life - overseas equity | 4804 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.2442 | 1.7295 | 39.00 |
| Life Lazard European Alpha | 06 - life - overseas equity | 3990 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.7449 | 1.7668 | 1.26 |
| Life Lazard UK Alpha | 05 - life - UK equity | 3848 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.3588 | 1.5827 | 16.48 |
| Life Lazard UK Income | 05 - life - UK equity | 1189 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.3194 | 1.5221 | 15.37 |
| Life M&G Global Basics | 06 - life - overseas equity | 9271 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.3027 | 1.6053 | 23.23 |
| Life M&G Recovery Accumulation | 05 - life - UK equity | 10856 | FP Accumulation 0.80% - FPLAL | 0.80% | 1.1183 | 1.2790 | 14.37 |
| Life M&G Property | 07 - life - property | 9813 | FP Accumulation 0.65% - FPLAL | 0.65% | 0.7786 | 0.8283 | 6.37 |
| Life M&G UK Select Growth | 05 - life - UK equity | 312 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.0870 | 1.1799 | 8.54 |
| Life Managed | 04 - life - other managed fund | 779996 | FP Accumulation 0.75% - PRE | 0.75% | 6.3227 | 6.9442 | 9.83 |

(Sheet 7)

Long-term insurance business: Unit prices for internal linked funds

Name of insurer Friends Provident Life and Pensions Limited

Total business

Financial year ended 31 December 2010

| Fund name | Type of fund | Net assets | Main series | Unit management charge | Price at previous valuation date | Price at current valuation date | Change in price during year |
|---|---------------------------------------|------------|-------------------------------|------------------------------|----------------------------------|---------------------------------------|-----------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Life Managed Stewardship | 04 - life - other managed fund | 46061 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.3619 | 1.5736 | 15.54 |
| Life Blackrock American | 06 - life - overseas equity | 1635 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.1626 | 1.3058 | 12.32 |
| Life Blackrock Balanced Portfolio | 02 - life - balanced managed fund | 1832 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.3629 | 1.5510 | 13.80 |
| Life Blackrock Corporate Bond | 01 - life - stock market managed fund | 1083 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.1775 | 1.3017 | 10.54 |
| Life Blackrock Special Situations | 05 - life - UK equity | 1767 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.9718 | 1.2745 | 31.15 |
| Life Blackrock UK Dynamic | 05 - life - UK equity | 4998 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.1382 | 1.2671 | 11.33 |
| Life Blackrock UK Income | 05 - life - UK equity | 3353 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.5581 | 1.8129 | 16.35 |
| Life Money Maker | 03 - life - defensive managed fund | 207 | Ex LMA 0.25% | 0.25% | 6.6709 | 7.1578 | 7.30 |
| Life Monthly Distribution | 01 - life - stock market managed fund | 464882 | Cross Holdings | 0.00% | 0.9643 | 1.0366 | 7.50 |
| Life Monthly Distribution Accumulation | 01 - life - stock market managed fund | 164374 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.2402 | 1.3867 | 11.81 |
| Life MultiManager Balanced | 02 - life - balanced managed fund | 26257 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.2611 | 1.4548 | 15.36 |
| Life MultiManager Cautious | 03 - life - defensive managed fund | 31093 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.1810 | 1.3166 | 11.49 |
| Life MultiManager Distirbution Accumulation | 01 - life - stock market managed fund | 58960 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.0304 | 1.1228 | 8.96 |
| Life MultiManager Distribution | 01 - life - stock market managed fund | 62556 | Cross Holdings | 0.00% | 0.8831 | 0.9331 | 5.66 |
| Life New Star High Yield Bond | 01 - life - stock market managed fund | 1827 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.9901 | 1.0984 | 10.93 |
| Life New Star Higher Income | 01 - life - stock market managed fund | 444 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.7005 | 0.8039 | 14.77 |
| Life New Star Managed Distribution | 01 - life - stock market managed fund | 1239 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.8910 | 1.0128 | 13.67 |
| Life New Star Property | 07 - life - property | 9851 | FP Accumulation 0.65% - FPLAL | 0.65% | 0.8043 | 0.8757 | 8.88 |

(Sheet 8)

Long-term insurance business: Unit prices for internal linked funds

Name of insurer Friends Provident Life and Pensions Limited

Total business

Financial year ended 31 December 2010

| Fund name | Type of fund | Net assets | Main series | Unit management charge | Price at previous valuation date | Price at current valuation date | Change in price during year |
|---|---------------------------------------|------------|-------------------------------|------------------------------|----------------------------------|---------------------------------------|-----------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Life New Star Tri-Star Income | 03 - life - defensive managed fund | 193 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.7430 | 0.8349 | 12.36 |
| Life Norwich Property Trust | 07 - life - property | 1992 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.6034 | 0.6604 | 9.45 |
| Life Norwich Sustainable Futures European | 06 - life - overseas equity | 1354 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.9931 | 1.0651 | 7.25 |
| Life Pacific Basin | 06 - life - overseas equity | 24836 | FP Accumulation 0.75% - PRE | 0.75% | 2.7673 | 3.1612 | 14.23 |
| Life Property | 07 - life - property | 240853 | FP Accumulation 0.75% - FPLAL | 0.75% | 3.6728 | 4.1265 | 12.35 |
| Life Schroder Alpha Plus | 05 - life - UK equity | 3554 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.5910 | 1.8827 | 18.33 |
| Life Schroder Gilt and Fixed Interest | 01 - life - stock market managed fund | 7260 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.1817 | 1.2283 | 3.94 |
| Life Schroder Income | 05 - life - UK equity | 4211 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.6434 | 1.7737 | 7.93 |
| Life Schroder Mid 250 | 05 - life - UK equity | 13793 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.4246 | 1.7349 | 21.78 |
| Life Schroder S&P Managed Distribution Portfolio | 03 - life - defensive managed fund | 3811 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.9397 | 1.0123 | 7.73 |
| Life Schroder UK Smaller Companies | 05 - life - UK equity | 885 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.1698 | 1.6245 | 38.87 |
| Life Stewardship | 05 - life - UK equity | 237393 | FP Accumulation 0.75% - PRE | 0.75% | 7.0330 | 8.3824 | 19.19 |
| Life Stewardship International | 06 - life - overseas equity | 5584 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.4440 | 1.6594 | 14.92 |
| Life Stewardship Safeguard Optimiser | 05 - life - UK equity | 59561 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.1515 | 1.1787 | 2.36 |
| Life Threadneedle Equity & Bond | 01 - life - stock market managed fund | 6812 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.4124 | 1.5591 | 10.38 |
| Life Threadneedle Global Select | 06 - life - overseas equity | 1757 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.0939 | 1.2364 | 13.02 |
| Life Threadneedle UK Corporate Bond | 01 - life - stock market managed fund | 5044 | FP Accumulation 0.65% - FPLAL | 0.65% | 1.1137 | 1.1980 | 7.57 |
| Life UK Index Tracker | 01 - life - stock market managed fund | 6227 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.2364 | 1.3948 | 12.81 |

Form 55 (Sheet 9)

Long-term insurance business : Unit prices for internal linked funds

Name of insurer Friends Provident Life and Pensions Limited

Total business

Financial year ended 31 December 2010

| Fund name | Type of fund | Net assets | Main series | Unit management charge | Price at previous valuation date | Price at current valuation date | Change in price during year |
|---|---------------------------------------|------------|--------------------------------------|------------------------------|----------------------------------|---------------------------------------|-----------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Life UK Safeguard Optimiser | 05 - life - UK equity | 47735 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.1431 | 1.1630 | 1.73 |
| Managed Portfolio | 04 - life - other managed fund | 22168 | Accumulation - PRE | 1.00% | 1.8394 | 2.1444 | 16.58 |
| Mixed | 04 - life - other managed fund | 40168 | Accumulation - PRE | 1.00% | 1.8332 | 1.9094 | 4.16 |
| Morgan Stanley Euro Strategic Bond (EUR) | 01 - life - stock market managed fund | 12219 | Cross Holdings | 0.00% | 1.2992 | 1.3615 | 4.80 |
| Morgan Stanley Euro Strategic Bond IRIS (EUR) | 01 - life - stock market managed fund | 12112 | Cross Holdings | 0.00% | 1.1760 | 1.2324 | 4.80 |
| Morgan Stanley European Property (EUR) | 07 - life - property | 469 | Multi Currency FPLP Accumulation | 1.50% | 1.1463 | 1.2838 | 12.00 |
| Morgan Stanley European Value Equity (EUR) | 06 - life - overseas equity | 201 | Multi Currency FPLP Accumulation | 1.50% | 1.1579 | 1.3409 | 15.80 |
| Morgan Stanley Global Bond (USD) | 01 - life - stock market managed fund | 311 | Multi Currency FPLAL Accumulation | 1.25% | 1.2463 | 1.3183 | 5.78 |
| Morgan Stanley US Property (USD) | 07 - life - property | 66 | Multi Currency FPLP Accumulation | 1.50% | 1.3466 | 1.7059 | 26.68 |
| Nordea North America Value (USD) | 06 - life - overseas equity | 218 | IRIS Accumulation | 2.25% | 0.6742 | 0.7769 | 15.22 |
| North American | 06 - life - overseas equity | 14014 | Accumulation - PRE | 1.00% | 1.7583 | 2.0498 | 16.58 |
| Overseas | 06 - life - overseas equity | 8421 | Accumulation - PRE | 1.00% | 1.5741 | 1.7522 | 11.32 |
| Pacific Basin | 06 - life - overseas equity | 22868 | Accumulation - PRE | 1.00% | 1.6181 | 1.8684 | 15.47 |
| Pioneer America (USD) | 06 - life - overseas equity | 81 | IRIS Accumulation | 2.00% | 0.8687 | 0.9807 | 12.89 |
| Stewardship | 05 - life - UK equity | 18875 | Accumulation - PRE | 1.00% | 2.0322 | 2.4133 | 18.75 |
| Templeton Euro Growth IRIS (EUR) | 06 - life - overseas equity | 2844 | Multi Currency FPLAL Accumulation | 2.25% | 0.7136 | 0.8030 | 12.53 |
| UK Equity | 05 - life - UK equity | 15461 | Accumulation - PRE | 1.00% | 2.1084 | 2.4085 | 14.23 |
| UK Index Tracker | 01 - life - stock market managed fund | 2831 | Accumulation - POST | 1.00% | 1.0750 | 1.2265 | 14.10 |

Form 55 (Sheet 10)

Long-term insurance business: Unit prices for internal linked funds

Name of insurer Friends Provident Life and Pensions Limited

Total business

Financial year ended 31 December 2010

| Fund name | Type of fund | Net assets | Main series | Unit management charge | Price at previous valuation date | Price at current valuation date | Change in price during year |
|--------------------------------------|---------------------------------------|------------|--------------------------------------|------------------------------|--|---------------------------------------|-----------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Aberdeen Global Asia Pacific (USD) | 06 - life - overseas equity | 1047 | IRIS Accumulation | 2.35% | 0.9631 | 1.2034 | 24.95 |
| Baring Eastern Europe (EUR) | 06 - life - overseas equity | 1289 | Multi Currency FPLAL Accumulation | 1.75% | 0.8186 | 0.9721 | 18.75 |
| Fidelity Eurobond (EUR) | 01 - life - stock market managed fund | 308 | IRIS Accumulation | 1.95% | 1.0397 | 1.0911 | 4.94 |
| Fidelity Global Property | 07 - life - property | 85 | Multi Currency FPLAL Accumulation | 1.50% | 0.7420 | 0.9033 | 21.75 |
| Fidelity Global Property (EUR) | 07 - life - property | 55 | IRIS Accumulation | 2.21% | 0.5785 | 0.7224 | 24.87 |
| Fidelity Multi-Asset Strategic (EUR) | 06 - life - overseas equity | 115 | Multi Currency FPLAL Accumulation | 1.50% | 0.9486 | 1.0287 | 8.45 |
| Invesco Asia Infrastructure (USD) | 06 - life - overseas equity | 1085 | Multi Currency FPLAL Accumulation | 1.50% | 0.8891 | 1.0431 | 17.33 |
| Invesco Asia Infrastructure (USD) | 06 - life - overseas equity | 20 | Multi Currency FPLAL Accumulation | 1.50% | 0.7027 | 0.7744 | 10.20 |
| Invesco Asian Equity (USD) | 06 - life - overseas equity | 463 | Multi Currency FPLAL Accumulation | 1.50% | 0.9848 | 1.1974 | 21.59 |
| Invesco Euro Corporate Bond (EUR) | 01 - life - stock market managed fund | 384 | Multi Currency FPLAL Accumulation | 1.25% | 1.1837 | 1.2474 | 5.38 |
| Invesco Sterling Bond | 01 - life - stock market managed fund | 1901 | Multi Currency FPLAL Accumulation | 1.25% | 1.1846 | 1.2835 | 8.35 |
| Invesco UK Equity | 05 - life - UK equity | 111 | Multi Currency FPLAL Accumulation | 1.75% | 0.7816 | 0.8420 | 7.73 |
| Lehner Multi Leaders (EUR) | 06 - life - overseas equity | 673 | IRIS Accumulation | 2.65% | 0.7259 | 0.8588 | 18.31 |
| Life Artemis Strategic Bond | 01 - life - stock market managed fund | 2418 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.9767 | 1.0704 | 9.59 |
| Life Blackrock UK Alpha Plus | 05 - life - UK equity | 2414 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.0347 | 1.0684 | 3.25 |
| Life Capital Assured 2 | 03 - life - defensive managed fund | 5119 | FP Accumulation 1.80% - FPLAL | 1.80% | 1.1067 | 1.1387 | 2.89 |
| Life Capital Assured Fund | 03 - life - defensive managed fund | 4482 | FP Accumulation 1.80% - FPLAL | 1.80% | 1.0615 | 1.0821 | 1.94 |
| Life Cazenove MM Diversity | 05 - life - UK equity | 297 | FP Accumulation 0.85% - FPLAL | 0.85% | 0.9903 | 1.0545 | 6.48 |

Long-term insurance business: Unit prices for internal linked funds

Name of insurer Friends Provident Life and Pensions Limited

Total business

Financial year ended 31 December 2010

| Fund name | Type of fund | Net assets | Main series | Unit management charge | Price at previous valuation date | Price at current valuation date | Change in price during year |
|--|---------------------------------------|------------|-------------------------------|------------------------------|--|---------------------------------------|-----------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Life Credit Suisse European Frontier | 06- life -overseas equity | 65 | FP Accumulation 0.85% - FPLAL | 0.85% | 0.7653 | 0.9042 | 18.14 |
| Life Enhanced Cash Fund | 01 - life - stock market managed fund | 5557 | Cross Holdings | 0.00% | 1.0659 | 1.0958 | 2.80 |
| Life F&C Climate Opportunities | 06- life -overseas equity | 205 | FP Accumulation 0.80% - FPLAL | 0.80% | 0.8909 | 0.9987 | 12.11 |
| Life F&C Growth & Income | 05 - life - UK equity | 1887 | FP Accumulation 0.90% - FPLAL | 0.90% | 0.7311 | 0.8722 | 19.31 |
| Life F&C Latin America | 06- life -overseas equity | 647 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.1793 | 1.3657 | 15.81 |
| Life F&C Lifestyle Balanced | 01 - life - stock market managed fund | 869 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.9051 | 1.0131 | 11.93 |
| Life F&C Lifestyle Cautious | 03 - life - defensive managed fund | 682 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.9126 | 1.0152 | 11.25 |
| Life F&C Lifestyle Defensive | 03 - life - defensive managed fund | 487 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.8618 | 0.9550 | 10.82 |
| Life F&C Lifestyle Growth | 01 - life - stock market managed fund | 132 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.9057 | 1.0380 | 14.60 |
| Life F&C Maximum Income Bond | 01 - life - stock market managed fund | 150 | FP Accumulation 0.80% - FPLAL | 0.80% | 0.9537 | 1.0579 | 10.93 |
| Life F&C Stewardship Corporate Bond | 01 - life - stock market managed fund | 1684 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.0257 | 1.1077 | 7.99 |
| Life Impax Environmental Markets | 06- life -overseas equity | 1076 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.0004 | 1.0973 | 9.69 |
| Life Insight Diversified High Income | 01 - life - stock market managed fund | 30 | FP Accumulation 0.85% - FPLAL | 0.85% | 0.8394 | 0.8779 | 4.60 |
| Life Insight Diversified Target Return | 03 - life - defensive managed fund | 205 | FP Accumulation 0.85% - FPLAL | 0.85% | 0.8722 | 0.9172 | 5.16 |
| Life Invesco Perpetual Monthly Income Plus (INC) | 05 - life - UK equity | 181 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.8784 | 0.9146 | 4.11 |
| Life Investec Managed Growth | 05 - life - UK equity | 74 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.7550 | 0.9617 | 27.39 |
| Life JPM Japan | 06- life -overseas equity | 10 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.7577 | 0.8408 | 10.96 |
| Life Jupiter Ecology | 06- life -overseas equity | 2653 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.8416 | 0.9510 | 12.99 |

Long-term insurance business: Unit prices for internal linked funds

Name of insurer Friends Provident Life and Pensions Limited

Total business

Financial year ended 31 December 2010

| Fund name | Type of fund | Net assets | Main series | Unit management charge | Price at previous valuation date | Price at current valuation date | Change in price during year |
|--|---------------------------------------|------------|-------------------------------|------------------------------|----------------------------------|---------------------------------------|-----------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Life Jupiter Emerging European Opportunities | 06- life -overseas equity | 612 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.7744 | 0.9141 | 18.03 |
| Life Jupiter Income | 05 - life - UK equity | 1838 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.7481 | 0.8145 | 8.86 |
| Life M&G America | 06- life -overseas equity | 66 | FP Accumulation 0.80% - FPLAL | 0.80% | 0.9689 | 1.1290 | 16.52 |
| Life M&G Cautious Multi Asset | 03 - life - defensive managed fund | 11369 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.0399 | 1.1389 | 9.53 |
| Life M&G High Yield Corporate Bond | 01 - life - stock market managed fund | 288 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.0108 | 1.0997 | 8.79 |
| Life M&G Optimal Income | 05 - life - UK equity | 8012 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.1571 | 1.2561 | 8.55 |
| Life Martin Currie North America | 06- life -overseas equity | 179 | FP Accumulation 0.83% - FPLAL | 0.83% | 0.9047 | 1.0500 | 16.06 |
| Life Blackrock Gold & General | 05 - life - UK equity | 2709 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.3570 | 1.8338 | 35.14 |
| Life Morley Global Balanced Income | 01 - life - stock market managed fund | 273 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.8330 | 0.8962 | 7.59 |
| Life Morley Global Cautious Income | 03 - life - defensive managed fund | 516 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.9341 | 1.0063 | 7.73 |
| Life New Star European Growth | 06- life -overseas equity | 55 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.9207 | 1.0754 | 16.80 |
| Life New Star International Property | 07 - life - property | 965 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.5517 | 0.6309 | 14.35 |
| Life Old Mutual Corporate Bond | 01 - life - stock market managed fund | 470 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.8758 | 0.9881 | 12.82 |
| Life Old Mutual UK Select Mid Cap | 05 - life - UK equity | 863 | FP Accumulation 0.75% - POST | 0.75% | 0.8697 | 1.0879 | 25.09 |
| Life Schroder Climate Change | 06- life -overseas equity | 216 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.9945 | 1.0719 | 7.79 |
| Life Schroder Tokyo | 06- life -overseas equity | 294 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.8830 | 1.0566 | 19.66 |
| Loys Global (EUR) | 06 - life - overseas equity | 101 | IRIS Accumulation | 2.00% | 0.8170 | 0.9661 | 18.25 |
| M&G Global Basics (EUR) | 06 - life - overseas equity | 3125 | IRIS Accumulation | 2.35% | 0.8163 | 1.0653 | 30.50 |

Form 55 (Sheet 13)

Long-term insurance business: Unit prices for internal linked funds

Name of insurer Friends Provident Life and Pensions Limited

Total business

Financial year ended 31 December 2010

| Fund name | Type of fund | Net assets | Main series | Unit management charge | Price at previous valuation date | Price at current valuation date | Change in price during year |
|---|---------------------------------------|------------|--------------------------------------|------------------------------|----------------------------------|---------------------------------------|-----------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| M&G Global Leaders (EUR) | 06 - life - overseas equity | 263 | IRIS Accumulation | 2.35% | 0.7752 | 0.9240 | 19.20 |
| M&G UK Property | 07 - life - property | 60 | Multi Currency FPLAL Accumulation | 1.50% | 0.6135 | 0.6361 | 3.68 |
| Martin Currie Asia Pacific (EUR) | 06 - life - overseas equity | 85 | Multi Currency FPLAL Accumulation | 1.50% | 0.8406 | 1.0513 | 25.06 |
| Blackrock New Energy (EUR) | 06 - life - overseas equity | 658 | Multi Currency FPLAL Accumulation | 1.95% | 0.6487 | 0.6059 | (6.60) |
| Blackrock US Flexible Equity (USD) | 06 - life - overseas equity | 139 | Multi Currency FPLAL Accumulation | 1.50% | 0.7488 | 0.8039 | 7.36 |
| Blackrock World Gold (USD) | 06 - life - overseas equity | 1782 | Multi Currency FPLAL Accumulation | 2.00% | 1.4081 | 1.9075 | 35.46 |
| Morley UK Property | 07 - life - property | 93 | Multi Currency FPLAL Accumulation | 1.50% | 0.6189 | 0.6756 | 9.17 |
| New Star GIF European Growth (EUR) | 06 - life - overseas equity | 72 | Multi Currency FPLAL Accumulation | 1.75% | 0.7098 | 0.8710 | 22.70 |
| New Star International Property (EUR) | 07 - life - property | 215 | Multi Currency FPLAL Accumulation | 1.75% | 0.6178 | 0.7220 | 16.86 |
| Oppenheim Global Absolute Return (EUR) | 06 - life - overseas equity | 517 | IRIS Accumulation | 2.25% | 0.8320 | 0.8983 | 7.97 |
| Oppenheim Global Selection | 06 - life - overseas equity | 625 | IRIS Accumulation | 2.15% | 0.7784 | 0.8169 | 4.94 |
| Schroder ISF Global Property Securities (EUR) | 07 - life - property | 10 | Multi Currency FPLAL Accumulation | 1.50% | 0.6238 | 0.7052 | 13.04 |
| Schroder ISF Strategic Bond (EUR) | 01 - life - stock market managed fund | 96 | Multi Currency FPLAL Accumulation | 1.25% | 1.0990 | 1.1793 | 7.31 |
| Thames River High Income | 05 - life - UK equity | 498 | Multi Currency FPLAL Accumulation | 2.00% | 1.0018 | 1.0955 | 9.36 |
| Thames River Property & Growth | 07 - life - property | 306 | Multi Currency FPLAL Accumulation | 2.00% | 0.6612 | 0.7432 | 12.39 |
| Life Artemis Strategic Bond Distirbution | 01 - life - stock market managed fund | 10 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.9483 | 0.9864 | 4.02 |
| Life Old Mutual Corporate Bond Distribution | 01 - life - stock market managed fund | 20 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.8269 | 0.8978 | 8.58 |
| Life Fidelity Moneybuilder Distribution | 01 - life - stock market managed fund | 163 | FP Accumulation 0.65% - FPLAL | 0.65% | 0.9681 | 0.9906 | 2.32 |

Form 55 (Sheet 14)

Long-term insurance business: Unit prices for internal linked funds

Name of insurer Friends Provident Life and Pensions Limited

Total business

Financial year ended 31 December 2010

| Fund name | Type of fund | Net assets | Main series | Unit management charge | Price at previous valuation date | Price at current valuation date | Change in price during year |
|-------------------------------------|---------------------------------------|------------|--------------------------------------|------------------------------|----------------------------------|---------------------------------|-----------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Life Newton Global Higher Income | 06 - life - overseas equity | 44 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.0356 | 1.1551 | 11.54 |
| Life Aegon Global Bond | 01 - life - stock market managed fund | 180 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.0484 | 1.1244 | 7.25 |
| Life Allianz BRIC Allstars | 06 - life - overseas equity | 132 | FP Accumulation 0.78% - FPLAL | 0.78% | 0.9458 | 1.0539 | 11.43 |
| Life JPM Global Equity Income | 06 - life - overseas equity | 11 | FP Accumulation 0.75% - FPLAL | 0.75% | 0.9494 | 1.0452 | 10.10 |
| Life Jupiter Merlin Balanced | 02 - life - balanced managed fund | 97 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.0370 | 1.1705 | 12.87 |
| Life Jupiter Merlin Growth | 01 - life - stock market managed fund | 166 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.0337 | 1.2068 | 16.75 |
| Life Jupiter Merlin Income | 03 - life - defensive managed fund | 591 | FP Accumulation 0.75% - FPLAL | 0.75% | 1.0199 | 1.1369 | 11.47 |
| Life M&G Managed Growth | 01 - life - stock market managed fund | 30 | FP Accumulation 0.80% - FPLAL | 0.80% | 1.0324 | 1.2157 | 17.75 |
| Life Neptune European Opportunities | 06 - life - overseas equity | 25 | FP Accumulation 0.78% - FPLAL | 0.78% | 0.9978 | 1.0700 | 7.24 |
| Life Neptune Global Equity | 06 - life - overseas equity | 54 | FP Accumulation 0.78% - FPLAL | 0.78% | 0.8968 | 1.0845 | 20.94 |
| Life Rathbone Income | 05 - life - UK equity | 11 | Cross Holdings | 0.00% | 0.9384 | 1.1217 | 19.53 |
| Life Thames River Distribution | 03 - life - defensive managed fund | 12 | Cross Holdings | 0.00% | 1.1026 | 1.2339 | 11.91 |
| Life Aegon Global Bond Distribution | 01 - life - stock market managed fund | 11 | FP Accumulation 0.70% - FPLAL | 0.70% | 0.9664 | 0.9892 | 2.37 |
| F&C Global Climate Change | 06 - life - overseas equity | 38 | IRIS Accumulation | 2.10% | 0.8130 | 0.9559 | 17.58 |
| Schroder Global Climate Change | 06 - life - overseas equity | 129 | Multi Currency FPLAL Accumulation | 1.50% | 0.8717 | 0.9455 | 8.47 |
| JPM Natural Resources | 06 - life - overseas equity | 732 | Multi Currency FPLAL Accumulation | 1.50% | 0.7713 | 1.1555 | 49.81 |
| Sarasin Global Sar | 01 - life - stock market managed fund | 271 | Multi Currency FPLAL Accumulation | 1.50% | 0.9150 | 0.9803 | 7.14 |
| DWS Global Agribusiness | 06 - life - overseas equity | 292 | Multi Currency FPLAL Accumulation | 1.75% | 0.8206 | 0.9561 | 16.52 |

Long-term insurance business: Unit prices for internal linked funds

Name of insurer Friends Provident Life and Pensions Limited

Total business

Financial year ended 31 December 2010

| Fund name | Type of fund | Net assets | Main series | Unit management charge | Price at previous valuation date | Price at current valuation date | Change in price during year |
|--------------------------------|---------------------------------------|------------|--------------------------------------|------------------------------|--|---------------------------------------|-----------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Schroder ISF Middle East | 06 - life - overseas equity | 70 | Multi Currency FPLAL Accumulation | 1.75% | 0.6324 | 0.7892 | 24.79 |
| Pioneer Global Ecology | 06 - life - overseas equity | 203 | IRIS Accumulation | 2.20% | 0.8530 | 0.9129 | 7.02 |
| C-Quadrat ARTS Best Momentum | 06 - life - overseas equity | 260 | IRIS Accumulation | 2.60% | 1.0363 | 1.2634 | 21.91 |
| C-Quadrat Total Return Dynamic | 06 - life - overseas equity | 412 | IRIS Accumulation | 2.50% | 1.1897 | 1.3056 | 9.74 |
| DJE Managed Depot Ertag | 01 - life - stock market managed fund | 258 | IRIS Accumulation | 1.75% | 1.0821 | 1.1271 | 4.16 |
| DJE Managed Depot Wachstum | 01 - life - stock market managed fund | 1412 | IRIS Accumulation | 1.75% | 1.1001 | 1.1827 | 7.51 |
| DJE Managed Depot Chance | 01 - life - stock market managed fund | 1019 | IRIS Accumulation | 1.75% | 1.1494 | 1.2904 | 12.27 |
| FPI IAM ProVita World Fund | 06 - life - overseas equity | 346 | IRIS Accumulation | 2.35% | 1.1415 | 1.1816 | 3.51 |
| Prima Welt - Invest | 01 - life - stock market managed fund | 259 | IRIS Accumulation | 2.10% | 1.1704 | 1.2494 | 6.75 |
| Systematiska Covered Call | 06 - life - overseas equity | 2283 | Multi Currency FPLAL Accumulation | 2.00% | 11.8405 | 13.3898 | 13.08 |
| Oppenheim Inovesta | 06 - life - overseas equity | 17 | Cross Holdings | 0.00% | 1.2079 | 1.3459 | 11.42 |
| Oppenheim Inovesta Classic | 06 - life - overseas equity | 24 | Cross Holdings | 0.00% | 1.2465 | 1.3992 | 12.25 |
| Carmignac Patrimoine | 01 - life - stock market managed fund | 3532 | IRIS Accumulation | 2.45% | 1.0441 | 1.1057 | 5.89 |
| IVP Global Werte | 01 - life - stock market managed fund | 48 | IRIS Accumulation | 2.20% | 0.9812 | 1.0019 | 2.11 |
| IAM Taerget Global Portfolio | 06 - life - overseas equity | 124 | IRIS Accumulation | 2.35% | 0.9966 | 0.9638 | (3.29) |
| Metzler TORERO MultiAsset | 06 - life - overseas equity | 87 | IRIS Accumulation | 2.44% | 1.0640 | 1.0262 | (3.55) |
| Haspa Portfolio Stabil | 01 - life - stock market managed fund | 1540 | IRIS Accumulation | 1.85% | 1.0167 | 1.0187 | 0.20 |
| Warburg Portfolio Act Assets | 01 - life - stock market managed fund | 3805 | IRIS Accumulation | 1.95% | 1.0355 | 1.1502 | 11.07 |

Form 55 (Sheet 16)

Long-term insurance business: Unit prices for internal linked funds

Name of insurer Friends Provident Life and Pensions Limited

Total business

Financial year ended 31 December 2010

| Fund name | Type of fund | Net assets | Main series | Unit management charge | Price at previous valuation date | Price at current valuation date | Change in price during year |
|--|---------------------------------------|------------|-------------------------------|------------------------------|--|---------------------------------------|-----------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| FPI Portfolio Quality Selections | 01 - life - stock market managed fund | 498 | IRIS Accumulation | 1.85% | 1.0245 | 1.1117 | 8.51 |
| DWS Invest Chinese Equity | 06 - life - overseas equity | 11 | Cross Holdings | 0.00% | 1.0670 | 1.1871 | 11.25 |
| JPM Global Focus | 06 - life - overseas equity | 16 | Cross Holdings | 0.00% | 1.0979 | 1.3629 | 24.14 |
| BNY Mellon Euroland Bond | 01 - life - stock market managed fund | 14 | Cross Holdings | 0.00% | 1.0026 | 1.0562 | 5.35 |
| BNY Mellon Global Bond | 01 - life - stock market managed fund | 9 | Cross Holdings | 0.00% | 0.9972 | 1.1593 | 16.26 |
| HSBC Chinese Equity | 06 - life - overseas equity | 33 | Cross Holdings | 0.00% | 0.9860 | 1.0096 | 2.39 |
| JPM India | 06 - life - overseas equity | 86 | Cross Holdings | 0.00% | 1.0393 | 1.3210 | 27.11 |
| FPI Capinordic FoF Trend | 01 - life - stock market managed fund | 4709 | Cross Holdings | 0.00% | 10.4575 | 10.9758 | 4.96 |
| FPI Capinordic FoF Flexibel 100 | 01 - life - stock market managed fund | 1814 | Cross Holdings | 0.00% | 10.2237 | 11.3870 | 11.38 |
| FPI Naventi Aktiv Forvaltning Balanserad | 02 - life - balanced managed fund | 1282 | Cross Holdings | 0.00% | 10.0000 | 10.9136 | 9.14 |
| FPI Naventi Aktiv Forvaltning Offensiv | 02 - life - balanced managed fund | 6535 | Cross Holdings | 0.00% | 10.0000 | 11.4016 | 14.02 |
| Life Stewardship Safeguard Optimiser 2 | 05 - life - UK equity | 21029 | FP Accumulation 1.35% - FPLAL | 1.35% | 1.1233 | 1.2237 | 8.95 |
| Life UK Safeguard Optimiser 2 | 05 - life - UK equity | 21276 | FP Accumulation 1.35% - FPLAL | 1.35% | 1.1579 | 1.2226 | 5.59 |
| Life Invesco Perpetual High Income (Skipton) | 05 - life - UK equity | 446 | FP Accumulation 0.70% - FPLAL | 0.75% | 1.0697 | 1.1295 | 5.59 |
| Life Invesco Perpetual Monthly Income Plus (Skipton) | 01 - life - stock market managed fund | 506 | FP Accumulation 0.70% - FPLAL | 0.75% | 1.0906 | 1.1357 | 4.14 |
| Life Invesco Perpetual Distribution (Skipton) | 01 - life - stock market managed fund | 1328 | FP Accumulation 0.70% - FPLAL | 0.75% | 1.0729 | 1.1006 | 2.58 |
| Life Gartmore Cautious Managed (Skipton) | 03 - life - defensive managed fund | 520 | FP Accumulation 0.70% - FPLAL | 0.65% | 1.0336 | 1.0641 | 2.95 |
| Life Jupiter Merlin Growth Portfolio (Skipton) | 06 - life - overseas equity | 530 | FP Accumulation 0.70% - FPLAL | 0.75% | 1.1075 | 1.2909 | 16.56 |

Form 55 (Sheet 17)

Long-term insurance business: Unit prices for internal linked funds

Name of insurer Friends Provident Life and Pensions Limited

Total business

Financial year ended 31 December 2010

| Fund name | Type of fund | Net assets | Main series | Unit management charge | Price at previous valuation date | Price at current valuation date | Change in price during year |
|--|---------------------------------------|------------|-------------------------------|------------------------------|--|---------------------------------------|-----------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Life Jupiter Merlin Income Portfolio (Skipton) | 03 - life - defensive managed fund | 3682 | FP Accumulation 0.70% - FPLAL | 0.75% | 1.0685 | 1.1538 | 7.97 |
| Life Schroder Multi-Manager Cautious Managed (Skipton) | 01 - life - stock market managed fund | 50 | FP Accumulation 0.70% - FPLAL | 0.75% | 1.1020 | 1.1383 | 3.30 |
| FPI ComInvest Fondak S1 | 01 - life - stock market managed fund | 10 | IRIS Accumulation | 2.20% | 1.0000 | 1.1534 | 15.34 |
| FPI Carmignac Investissement S1 | 06 - life - overseas equity | 557 | IRIS Accumulation | 2.35% | 1.0000 | 1.1138 | 11.38 |
| FPI IVP Global Wachstum S1 | 01 - life - stock market managed fund | 23 | IRIS Accumulation | 2.60% | 1.0000 | 0.9760 | (2.40) |
| FPI Ethna Aktiv S1 | 01 - life - stock market managed fund | 419 | IRIS Accumulation | 2.35% | 1.0000 | 1.0364 | 3.64 |
| FPI Ethna Global Defensiv S1 | 03 - life - defensive managed fund | 41 | IRIS Accumulation | 1.95% | 1.0000 | 1.0189 | 1.89 |
| FPI Blackrock World Mining S1 | 06 - life - overseas equity | 156 | IRIS Accumulation | 2.33% | 1.0000 | 1.2081 | 20.81 |
| FPI Top Trends AMI P S1 | 01 - life - stock market managed fund | 10 | Cross Holdings | 0.00% | 1.0000 | 1.0482 | 4.82 |
| JPM America Large Cap S1 | 06 - life - overseas equity | 10 | Cross Holdings | 0.00% | 1.0000 | 1.0770 | 7.70 |
| FPI Basket Alte und Neue Welt S1 | 01 - life - stock market managed fund | 10 | IRIS Accumulation | 2.45% | 1.0000 | 1.0709 | 7.09 |
| FPI Basket Asianisierung S1 | 01 - life - stock market managed fund | 10 | Cross Holdings | 0.00% | 1.0000 | 1.0517 | 5.17 |
| FPI Basket Augewogen S1 | 01 - life - stock market managed fund | 10 | Cross Holdings | 0.00% | 1.0000 | 1.0469 | 4.69 |
| FPI Basket Klassiker S1 | 01 - life - stock market managed fund | 10 | Cross Holdings | 0.00% | 1.0000 | 1.0824 | 8.24 |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |

Form 57 (Sheet 1)

Long-term insurance business: Analysis of valuation interest rate

Name of insurer Friends Provident Life and Pensions Limited

Subfund With Profit Fund

Financial year ended 31 December 2010

| Product group | Net mathematical reserves | Net valuation interest rate | Gross valuation interest rate | Risk adjusted yield on matching assets |
|----------------------------------|---------------------------|-----------------------------|-------------------------------|--|
| 1 | 2 | 3 | 4 | 5 |
| UK F51 L&GA WP | 1961876 | 2.80% | 3.38% | 3.86% |
| UK F51 L&GA NP | 96881 | 2.80% | 3.38% | 3.86% |
| UK F52 L&GA | 1146548 | 2.80% | 3.38% | 3.86% |
| UK F53 L&GA NL | 3705 | 2.80% | 3.38% | 3.86% |
| UK F51 Pensions WP | 1621431 | 3.50% | 3.50% | 3.86% |
| UK F51 Pensions NP | 181790 | 3.50% | 3.50% | 3.86% |
| UK F51 Pensions NP | 2012211 | 4.81% | 4.81% | 5.03% |
| UK F52 Pensions | 2594489 | 3.50% | 3.50% | 3.86% |
| UK F53 Pensions NL | 35956 | 3.50% | 3.50% | 3.86% |
| OS F51 NP | 406 | 3.50% | 3.50% | 3.86% |
| OS F52 | 178510 | 3.50% | 3.50% | 3.86% |
| OS F53 NL | 405 | 3.50% | 3.50% | 3.86% |
| Miscellaneous UK F51 L&GA WP | 8810 | n/a | n/a | 1.17% |
| Miscellaneous UK F51 L&GA NP | 5223 | n/a | n/a | 0.65% |
| Miscellaneous UK F52 L&GA | 1416 | n/a | n/a | 1.17% |
| Miscellaneous UK F53 L&GA NL | 2021 | n/a | n/a | 0.65% |
| Miscellaneous UK F51 Pensions WP | 122787 | n/a | n/a | 1.17% |
| Miscellaneous UK F51 Pensions NP | 26764 | n/a | n/a | 0.30% |
| Miscellaneous UK F52 Pensions | 9559 | n/a | n/a | 1.17% |
| Miscellaneous UK F53 Pensions NL | 4251 | n/a | n/a | 0.65% |
| Total | | | | |

Form 57 (Sheet 2)

Long-term insurance business: Analysis of valuation interest rate

Name of insurer Friends Provident Life and Pensions Limited

Subfund With Profit Fund

Financial year ended 31 December 2010

| Product group | Net mathematical reserves | Net valuation interest rate | Gross valuation interest rate | Risk adjusted yield on matching assets |
|-------------------------|---------------------------|-----------------------------|-------------------------------|--|
| 1 | 2 | 3 | 4 | 5 |
| Miscellaneous OS F53 NL | 116 | n/a | n/a | 0.65% |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| Total | 10015156 | | | |

Form 57

Long-term insurance business: Analysis of valuation interest rate

Name of insurer Friends Provident Life and Pensions Limited

Subfund Non Profit Fund

Financial year ended 31 December 2010

| Product group | Net mathematical reserves | Net valuation interest rate | Gross valuation interest rate | Risk adjusted yield on matching assets |
|-------------------------------------|---------------------------|-----------------------------|-------------------------------|--|
| 1 | 2 | 3 | 4 | 5 |
| UK F51 L&GA NP | (63666) | 2.80% | 3.50% | 3.66% |
| UK F51 L&GA NP | 19032 | 2.80% | 3.50% | 4.63% |
| UK F51 L&GA NP | 264310 | 3.50% | 3.50% | 4.41% |
| UK F52 L&GA | 2620 | 2.80% | 3.50% | 4.63% |
| UK F53 L&GA NL | 32098 | 2.80% | 3.50% | 4.63% |
| UK F51 Pensions NP | 1566 | 3.50% | 3.50% | 3.66% |
| UK F52 Pensions | 6081 | 3.50% | 3.50% | 3.66% |
| UK F53 Pensions NL | 4654 | 3.50% | 3.50% | 3.66% |
| OS F51 NP | (1156) | 3.50% | 3.50% | 3.66% |
| OS F52 | 1041 | 3.50% | 3.50% | 3.66% |
| OS F53 NL | 6902 | 3.50% | 3.50% | 3.66% |
| Miscellaneous UK F51 L&GA NP | 20140 | n/a | n/a | 0.11% |
| Miscellaneous UK F53 L&GA NL | 286 | n/a | n/a | 0.11% |
| Miscellaneous UK F51 Pensions NP | 953 | n/a | n/a | 0.11% |
| Miscellaneous OS F53 NL | (41) | n/a | n/a | 3.66% |
| | | | | |
| | | | | |
| | | | | |
| Total | 294819 | | | |

Long-term insurance business : Distribution of surplus

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund Summary

Financial year ended 31 December 2010

Units £000

| Financial year | Previous year |
|----------------|---------------|
| 1 | 2 |

Valuation result

| Fund carried forward | 11 | 11942727 | 12187293 |
|---|----|----------|----------|
| Bonus payments in anticipation of a surplus | 12 | 177860 | 132879 |
| Transfer to non-technical account | 13 | 76481 | 124239 |
| Transfer to other funds / parts of funds | 14 | | |
| Subtotal (11 to 14) | 15 | 12197068 | 12444411 |
| Mathematical reserves | 21 | 12029435 | 12259213 |
| Surplus including contingency and other reserves held towards the capital requirements (deficiency) (15-21) | 29 | 167633 | 185198 |

Composition of surplus

| Balance brought forward | 31 | (78958) | (14008) |
|---|----|---------|---------|
| Transfer from non-technical account | 32 | | |
| Transfer from other funds / parts of fund | 33 | | |
| Surplus arising since the last valuation | 34 | 246591 | 199206 |
| Total | 39 | 167633 | 185198 |

Distribution of surplus

| Bonus paid in anticipation of a surplus | 41 | 177860 | 132879 |
|---|----|---------|---------|
| Cash bonuses | 42 | | |
| Reversionary bonuses | 43 | 10799 | 7038 |
| Other bonuses | 44 | | |
| Premium reductions | 45 | | |
| Total allocated to policyholders (41 to 45) | 46 | 188659 | 139917 |
| Net transfer out of fund / part of fund | 47 | 76481 | 124239 |
| Total distributed surplus (46+47) | 48 | 265140 | 264157 |
| Surplus carried forward | 49 | (97507) | (78958) |
| Total (48+49) | 59 | 167633 | 185198 |

Percentage of distributed surplus allocated to policyholders

| Current year | 61 |
|------------------|----|
| Current year - 1 | 62 |
| Current year - 2 | 63 |
| Current year - 3 | 64 |

Long-term insurance business: Distribution of surplus

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund With Profit Fund
Financial year ended 31 December 2010

Units £000

| Financial year | Previous year |
|----------------|---------------|
| 1 | 2 |

Valuation result

| Fund carried forward | 11 | 9787614 | 10032129 |
|---|----|----------|----------|
| Bonus payments in anticipation of a surplus | 12 | 177860 | 132879 |
| Transfer to non-technical account | 13 | 6481 | 4239 |
| Transfer to other funds / parts of funds | 14 | | |
| Subtotal (11 to 14) | 15 | 9971955 | 10169247 |
| Mathematical reserves | 21 | 10046572 | 10294848 |
| Surplus including contingency and other reserves held towards the capital requirements (deficiency) (15-21) | 29 | (74617) | (125600) |

Composition of surplus

| Balance brought forward | 31 | (269757) | (269757) |
|---|----|----------|----------|
| Transfer from non-technical account | 32 | | |
| Transfer from other funds / parts of fund | 33 | | |
| Surplus arising since the last valuation | 34 | 195140 | 144157 |
| Total | 39 | (74617) | (125600) |

Distribution of surplus

| Bonus paid in anticipation of a surplus | 41 | 177860 | 132879 |
|---|----|----------|----------|
| Cash bonuses | 42 | | |
| Reversionary bonuses | 43 | 10799 | 7038 |
| Other bonuses | 44 | | |
| Premium reductions | 45 | | |
| Total allocated to policyholders (41 to 45) | 46 | 188659 | 139917 |
| Net transfer out of fund / part of fund | 47 | 6481 | 4239 |
| Total distributed surplus (46+47) | 48 | 195140 | 144157 |
| Surplus carried forward | 49 | (269757) | (269757) |
| Total (48+49) | 59 | (74617) | (125600) |

Percentage of distributed surplus allocated to policyholders

| Current year | 61 | 96.68 | 97.06 |
|------------------|----|-------|-------|
| Current year - 1 | 62 | 97.06 | 95.58 |
| Current year - 2 | 63 | 95.58 | 96.19 |
| Current year - 3 | 64 | 96.19 | 96.60 |

Long-term insurance business : Distribution of surplus

Name of insurer Friends Provident Life and Pensions Limited

Total business / subfund Non Profit Fund
Financial year ended 31 December 2010

Units £000

| Financial year | Previous year |
|----------------|---------------|
| 1 | 2 |

Valuation result

| Fund carried forward | 11 | 2155113 | 2155164 |
|---|----|---------|---------|
| Bonus payments in anticipation of a surplus | 12 | | |
| Transfer to non-technical account | 13 | 70000 | 120000 |
| Transfer to other funds / parts of funds | 14 | | |
| Subtotal (11 to 14) | 15 | 2225113 | 2275164 |
| Mathematical reserves | 21 | 1982863 | 1964365 |
| Surplus including contingency and other reserves held towards the capital requirements (deficiency) (15-21) | 29 | 242250 | 310799 |

Composition of surplus

| Balance brought forward | 31 | 190799 | 255749 |
|---|----|--------|--------|
| Transfer from non-technical account | 32 | | |
| Transfer from other funds / parts of fund | 33 | | |
| Surplus arising since the last valuation | 34 | 51451 | 55050 |
| Total | 39 | 242250 | 310799 |

Distribution of surplus

| Bonus paid in anticipation of a surplus | 41 | | |
|---|----|--------|--------|
| Cash bonuses | 42 | | |
| Reversionary bonuses | 43 | | |
| Other bonuses | 44 | | |
| Premium reductions | 45 | | |
| Total allocated to policyholders (41 to 45) | 46 | | |
| Net transfer out of fund / part of fund | 47 | 70000 | 120000 |
| Total distributed surplus (46+47) | 48 | 70000 | 120000 |
| Surplus carried forward | 49 | 172250 | 190799 |
| Total (48+49) | 59 | 242250 | 310799 |

Percentage of distributed surplus allocated to policyholders

| Current year | 31 | |
|------------------|----|--|
| Current year - 1 | 62 | |
| Current year - 2 | 33 | |
| Current year - 3 | 64 | |

Long-term insurance business: With-profits payouts on maturity (normal retirement)

Name of insurer Friends Provident Life and Pensions Limited
Original insurer Friends Provident Life and Pensions Limited

Date of maturity value / open market option 01 March 2011

| Category of with-profits policy | Original term (years) | Maturity value / open market option | Terminal bonus | MVA | CWP / UWP | MVA permitted? | Death benefit |
|---------------------------------|--------------------------|-------------------------------------|----------------|-----|--------------|----------------|---------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Endowment assurance | 10 | 6996 | 1480 | N/A | UWP | N | 6996 |
| Endowment assurance | 15 | 11011 | 372 | N/A | CWP | N | 13700 |
| Endowment assurance | 20 | 17690 | 1638 | N/A | CWP | N | 25200 |
| Endowment assurance | 25 | 29293 | 5633 | N/A | CWP | N | 39000 |
| Regular premium pension | 5 | 14105 | 1839 | N/A | UWP | N | 14105 |
| Regular premium pension | 10 | 32178 | 6738 | N/A | UWP | N | 32178 |
| Regular premium pension | 15 | 48346 | 1882 | N/A | UWP | N | 48346 |
| Regular premium pension | 20 | 78407 | 3932 | N/A | UWP | N | 78407 |
| Single premium pension | 5 | 11937 | 1468 | N/A | UWP | N | 11937 |
| Single premium pension | 10 | 14593 | 2612 | N/A | UWP | N | 14593 |
| Single premium pension | 15 | 21504 | 1020 | N/A | UWP | N | 21504 |
| Single premium pension | 20 | 38457 | 5567 | N/A | UWP | N | 38457 |

Long-term insurance business: With-profits payouts on surrender

Name of insurer Friends Provident Life and Pensions Limited
Original insurer Friends Provident Life and Pensions Limited

Date of surrender value 01 March 2011

| Category of with-profits policy | Duration at surrender (years) | Surrender value | Terminal bonus | MVA | CWP / UWP | MVA permitted? | Death benefit |
|---------------------------------|-------------------------------------|-----------------|----------------|-----|--------------|----------------|---------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Endowment assurance | 5 | 2493 | 290 | | UWP | Y | 11540 |
| Endowment assurance | 10 | 5877 | 931 | | UWP | Y | 29652 |
| Endowment assurance | 15 | 9703 | N/A | N/A | CWP | N | 32407 |
| Endowment assurance | 20 | 16476 | N/A | N/A | CWP | N | 39935 |
| With-profits bond | 2 | N/A | N/A | N/A | N/A | N/A | N/A |
| With-profits bond | 3 | 10958 | 1110 | | UWP | Y | 11486 |
| With-profits bond | 5 | 11804 | 1395 | | UWP | Y | 11908 |
| With-profits bond | 10 | 14028 | 2843 | | UWP | Y | 14140 |
| Single premium pension | 2 | 12835 | 2690 | | UWP | Y | 12835 |
| Single premium pension | 3 | 12510 | 2255 | | UWP | Y | 12510 |
| Single premium pension | 5 | 11937 | 1468 | | UWP | Y | 11937 |
| Single premium pension | 10 | 14593 | 2612 | | UWP | Υ | 14593 |

Long-term insurance business: With-profits payouts on maturity (normal retirement)

Name of insurer Friends Provident Life and Pensions Limited

Original insurer London and Manchester

Date of maturity value / open market option 01 March 2011

| Category of with-profits policy | Original term (years) | inal term Maturity value / open market option Terminal bo | | MVA | CWP / UWP | MVA permitted? | Death benefit |
|---------------------------------|--------------------------|---|-------|-----|--------------|----------------|---------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Endowment assurance | 10 | N/A | N/A | N/A | N/A | N/A | N/A |
| Endowment assurance | 15 | 11066 | 2542 | N/A | UWP | N | 11066 |
| Endowment assurance | 20 | 23253 | 6280 | N/A | CWP | N | 23253 |
| Endowment assurance | 25 | 42508 | 13786 | N/A | CWP | N | 42508 |
| Regular premium pension | 5 | N/A | N/A | N/A | N/A | N/A | N/A |
| Regular premium pension | 10 | 28949 | 5560 | N/A | UWP | N | 28949 |
| Regular premium pension | 15 | 48687 | 10744 | N/A | UWP | N | 48687 |
| Regular premium pension | 20 | 83717 | 25605 | N/A | UWP | N | 83717 |
| Single premium pension | 5 | N/A | N/A | N/A | N/A | N/A | N/A |
| Single premium pension | 10 | N/A | N/A | N/A | N/A | N/A | N/A |
| Single premium pension | 15 | 25083 | 9973 | N/A | UWP | N | 25083 |
| Single premium pension | 20 | 42432 | 18727 | N/A | UWP | N | 42432 |

Long-term insurance business: With-profits payouts on surrender

Name of insurer Friends Provident Life and Pensions Limited

Original insurer London and Manchester

Date of surrender value 01 March 2011

| Category of with-profits policy Duration at surrender (years) | | Surrender value | Terminal bonus | MVA | CWP / UWP | MVA permitted? | Death benefit |
|---|----|-----------------|----------------|-----|--------------|----------------|---------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Endowment assurance | 5 | N/A | N/A | N/A | N/A | N/A | N/A |
| Endowment assurance | 10 | N/A | N/A | N/A | N/A | N/A | N/A |
| Endowment assurance | 15 | 10756 | 2440 | | UWP | Υ | 13881 |
| Endowment assurance | 20 | 21144 | N/A | N/A | CWP | N | 29919 |
| With-profits bond | 2 | N/A | N/A | N/A | N/A | N/A | N/A |
| With-profits bond | 3 | N/A | N/A | N/A | N/A | N/A | N/A |
| With-profits bond | 5 | N/A | N/A | N/A | N/A | N/A | N/A |
| With-profits bond | 10 | N/A | N/A | N/A | N/A | N/A | N/A |
| Single premium pension | 2 | N/A | N/A | N/A | N/A | N/A | N/A |
| Single premium pension | 3 | N/A | N/A | N/A | N/A | N/A | N/A |
| Single premium pension | 5 | N/A | N/A | N/A | N/A | N/A | N/A |
| Single premium pension | 10 | N/A | N/A | N/A | N/A | N/A | N/A |

Long-term insurance business: With-profits payouts on maturity (normal retirement)

Name of insurer Friends Provident Life and Pensions Limited

Original insurer UK Provident

Date of maturity value / open market option 01 March 2011

| Category of with-profits policy | Original term (years) | Original term (years) Maturity value / open market option Termi | | MVA | CWP / UWP | MVA permitted? | Death benefit |
|---------------------------------|--------------------------|---|------|-----|--------------|----------------|---------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Endowment assurance | 10 | N/A | N/A | N/A | N/A | N/A | N/A |
| Endowment assurance | 15 | N/A | N/A | N/A | N/A | N/A | N/A |
| Endowment assurance | 20 | N/A | N/A | N/A | N/A | N/A | N/A |
| Endowment assurance | 25 | 29233 | 5613 | N/A | CWP | N | 29233 |
| Regular premium pension | 5 | N/A | N/A | N/A | N/A | N/A | N/A |
| Regular premium pension | 10 | N/A | N/A | N/A | N/A | N/A | N/A |
| Regular premium pension | 15 | N/A | N/A | N/A | N/A | N/A | N/A |
| Regular premium pension | 20 | N/A | N/A | N/A | N/A | N/A | N/A |
| Single premium pension | 5 | N/A | N/A | N/A | N/A | N/A | N/A |
| Single premium pension | 10 | N/A | N/A | N/A | N/A | N/A | N/A |
| Single premium pension | 15 | N/A | N/A | N/A | N/A | N/A | N/A |
| Single premium pension | 20 | N/A | N/A | N/A | N/A | N/A | N/A |

Long-term insurance business: With-profits payouts on surrender

Name of insurer Friends Provident Life and Pensions Limited

Original insurer UK Provident

Date of surrender value 01 March 2011

| Category of with-profits policy | Duration at surrender (years) | Surrender value | Terminal bonus | MVA | CWP / UWP | MVA permitted? | Death benefit |
|---------------------------------|-------------------------------------|-----------------|----------------|-----|--------------|----------------|---------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Endowment assurance | 5 | N/A | N/A | N/A | N/A | N/A | N/A |
| Endowment assurance | 10 | N/A | N/A | N/A | N/A | N/A | N/A |
| Endowment assurance | 15 | N/A | N/A | N/A | N/A | N/A | N/A |
| Endowment assurance | 20 | N/A | N/A | N/A | N/A | N/A | N/A |
| With-profits bond | 2 | N/A | N/A | N/A | N/A | N/A | N/A |
| With-profits bond | 3 | N/A | N/A | N/A | N/A | N/A | N/A |
| With-profits bond | 5 | N/A | N/A | N/A | N/A | N/A | N/A |
| With-profits bond | 10 | N/A | N/A | N/A | N/A | N/A | N/A |
| Single premium pension | 2 | N/A | N/A | N/A | N/A | N/A | N/A |
| Single premium pension | 3 | N/A | N/A | N/A | N/A | N/A | N/A |
| Single premium pension | 5 | N/A | N/A | N/A | N/A | N/A | N/A |
| Single premium pension | 10 | N/A | N/A | N/A | N/A | N/A | N/A |

Long-term insurance capital requirement

Name of insurer Friends Provident Life and Pensions Limited

Global business

Financial year ended 31 December 2010

Units £000

| LTICR | Gross | Net | Reinsurance | LTICR | LTICR |
|--------|----------------------------------|----------------------------------|-------------|-------------------|------------------|
| factor | reserves / capital at risk | reserves / capital at risk | factor | Financial year | Previous year |
| 1 | 2 | 3 | 4 | 5 | 6 |

Insurance death risk capital component

| Life protection reinsurance | 11 | 0.0% | 14249961 | 14249961 | | | |
|------------------------------|----|-------|----------|----------|------|-------|-------|
| Classes I (other), II and IX | 12 | 0.1% | 1098676 | 508991 | | 658 | |
| Classes I (other), II and IX | 13 | 0.15% | | | 0.60 | | |
| Classes I (other), II and IX | 14 | 0.3% | 15658416 | 9528440 | | 28138 | 34016 |
| Classes III, VII and VIII | 15 | 0.3% | 1883826 | 1744220 | 0.93 | 5233 | 5867 |
| Total | 16 | | 32890878 | 26031612 | | 34029 | 39883 |

Insurance health risk and life protection reinsurance capital component

Insurance expense risk capital component

| Life protection and permanent health reinsurance | 31 | 0% | | | | | |
|---|----|-----|----------|----------|------|--------|--------|
| Classes I (other), II and IX | 32 | 1% | 10417835 | 10054687 | 0.97 | 100547 | 102960 |
| Classes III, VII and VIII (investment risk) | 33 | 1% | 198501 | 88400 | 0.85 | 1687 | 1678 |
| Classes III, VII and VIII (expenses fixed 5 yrs +) | 34 | 1% | 186609 | | 0.85 | 1586 | 1302 |
| Classes III, VII and VIII (other) | 35 | 25% | | | | 1661 | 2394 |
| Class IV (other) | 36 | 1% | 293700 | 265311 | 0.90 | 2653 | 2618 |
| Class V | 37 | 1% | | | | | |
| Class VI | 38 | 1% | | | | | |
| Total | 39 | | | | | 108134 | 110952 |

Insurance market risk capital component

| modranoe market risk capital | | | | | | | |
|---|----|----|----------|----------|------|--------|--------|
| Life protection and permanent health reinsurance | 41 | 0% | (87309) | (87309) | | | |
| Classes I (other), II and IX | 42 | 3% | 10417835 | 10054687 | 0.97 | 301641 | 308880 |
| Classes III, VII and VIII (investment risk) | 43 | 3% | 198501 | 88400 | 0.85 | 5062 | 5034 |
| Classes III, VII and VIII (expenses fixed 5 yrs +) | 44 | 0% | 186609 | | | | |
| Classes III, VII and VIII (other) | 45 | 0% | 8075291 | 1719144 | | | |
| Class IV (other) | 46 | 3% | 293700 | 265311 | 0.90 | 7959 | 7854 |
| Class V | 47 | 0% | | | | | |
| Class VI | 48 | 3% | | | | | |
| Total | 49 | | 19084627 | 12040234 | | 314662 | 321768 |

| Long term insurance capital | 51 | | | 482537 | 496041 |
|-----------------------------|----|--|--|--------|--------|
| requirement | | | | | |

Supplementary notes to the Return

Friends Provident Life and Pensions Limited Global business Financial year ended 31 December 2010

0201 Section 148 of the Financial Services and Markets Act 2000

The Financial Services Authority, on the application of the firm, made a direction in December 2010, under section 148 of the Financial Services and Markets. Under the direction allows the Company to include, under INSPRU 6.1, the 6.875% Step up Tier 1 Insurance Capital Securities, as innovative tier one resources.

The 6.875% Step up Tier 1 Insurance Capital Securities, issued by Friends Provident Plc on 18 November 2003, in respect of which the rights and obligations of Friends Provident plc were novated to Friends Provident Holdings (UK) plc on 15 December 2010.

0301 Reconciliation of net admissible assets to total capital resources after deductions

| | <u>2010</u> | <u>2009</u> |
|--|--------------|--------------|
| | £000 | £000 |
| Total admissible assets (long-term) | 16,335,775 | 16,230,911 |
| Total admissible assets (other than long-term) | 760,006 | 1,133,566 |
| Less: | | |
| Mathematical reserves, after distribution of surplus | | |
| (long-term) | (12,040,234) | (12,266,251) |
| Total other insurance and non-insurance liabilities | | |
| (long-term) | (2,525,047) | (2,481,787) |
| Total liabilities (other than long-term) | (1,622) | (2,263) |
| Net admissible assets | 2,528,878 | 2,614,176 |
| Add: | | |
| Capital requirements of regulated related undertakings | 339,995 | 327,888 |
| Total capital resources after deductions | 2,868,872 | 2,942,064 |

0304 Restriction of innovative tier one capital

The amounts at line 25, 27, 43 and line 52 contain the 2003 STIC of £300m and 2005 STIC of £495m plus interest accrued of £15.8m. The amounts at line 27 are restricted to £476m with the remaining in £122m in line 43. The amounts at line 25 and 52 are £51m and £162m respectively.

0310 Valuation differences

Positive valuation differences included within line 14 are:

| In respect of assets and liabilities valued lower than in the | | |
|--|-------------|-------------|
| Companies Act Accounts: | <u>2010</u> | <u>2009</u> |
| | £000 | £000 |
| Realistic Balance Sheet Long Term Business Provision | 1,387,051 | 1,105,748 |
| Deferred front end fee | 999 | 1,413 |
| Liability at amortised cost | 19,211 | = |
| | 1,407,261 | 1,107,161 |
| In respect of assets and liabilities valued higher than in the | | |
| Companies Act Accounts: | | |
| Removal of reinsurers' credit risk adjustment | 4,688 | 4,824 |
| Actuarial reserve for whole of life guarantee | 4,440 | = |
| Actuarial reserve for solvency II costs | 9,000 | - |
| Actuarial reserve for strategic review costs | 10,000 | 10,000 |
| Deferred tax | - | 12,641 |
| Liability at amortised cost | - | 20,672 |
| Valuation of assets | 17,228 | 25,215 |
| | 45,356 | 73,352 |
| Total equalling Form 3 Line 14 | 1,361,905 | 1,033,809 |

Supplementary notes to the Return

Friends Provident Life and Pensions Limited Global business Financial year ended 31 December 2010

0313 Reconciliation of profit and loss account and other reserves

| | 2010 £000 |
|---|--------------|
| Profit and loss account reserves b/fwd | 577,852 |
| Profit and loss account reserves c/fwd | 1,092,786 |
| Movement | 514,934 |
| Remove FSA transfer from technical account to non technical account | 76,481 |
| Share premium reduction | (721,500) |
| Surplus arising on the long-term business technical account | (50,071) |
| Deferred tax | 5,545 |
| Payment of 2005 STIC interest | 31,510 |
| Total equalling Form 16 line 59 | (143,101) |

1301 & *1308* Aggregate value of investments:

- i) The company held unlisted equity, fixed & variable interest securities valued at £455m.
- ii) Lines 41, 46 & 48 include assets to the value of £29.1m where, due to market conditions the latest valuation available did not reflect active trading as at the valuation date.
- iii) The company held £51m worth of units or beneficial interests in collective schemes, which were not UCITS Directive/FSMA-recognised schemes.
- iv) There were no reversionary interest or remainders in property other than land or buildings.

1302 & *1309* Hybrid securities

The Company held hybrid securities valued at £371m in the long-term fund and £17.4m in the shareholder fund.

1304 & *1310* Amounts receivable and payable

Certain amounts have been set off to the extent permitted by generally accepted accounting principles.

1305 & *1319* Maximum permitted counterparty limits

The Company has operated its investment guidelines throughout the period in line with INSPRU 2.1.22R. Investments are managed with reference to the limits prescribed by counterparty and asset exposure limits. Circumstances can exist where, on occasion, the Company maintains holdings in excess of permitted asset and counterparty exposure limits; in these cases, the continued holding has to be reported to the Investment Oversight Committee and Actuarial Function Holder of the Company. The Company's principal fund manager, F&C Asset Management plc (F&C), maintains a list of approved counterparties with limits based on the degree of risk inherent in each counterparty. F&C monitors regularly that actual exposures fall within approved limits. These restrictions apply equally to counterparties other than approved counterparties.

Actual counterparty exposure is regularly monitored through reports to the Investment Oversight Committee.

There were no occasions during the financial year on which counterparty limits specified in the investment guidelines were exceeded.

Supplementary notes to the Return

Friends Provident Life and Pensions Limited Global business Financial year ended 31 December 2010

1306 & *1312* Exposure to large counterparties

At 31 December 2010, there were no exposures in excess of 5% of the sum of its base capital resources requirement and its long-term insurance liabilities, excluding property-linked liabilities and net of reinsurance ceded.

1318 Other asset adjustments

| | <u>2010</u> | <u>2009</u> |
|-------------------------------------|--------------|-------------|
| | €000 | £000 |
| With Profit | | |
| Variation margin | (4,358) | 21,393 |
| Amounts owed to credit institutions | - | (5,429) |
| Intercompany | - | 518 |
| Taxation | (26,413) | (12,000) |
| | (30,771) | 4,482 |
| Non Profit | | |
| Intercompany | 605 | 3,935 |
| Taxation | (671) | = |
| Interfund | | (3,459) |
| | (66) | 476 |
| Shareholders | | |
| Taxation | _ | (9,578) |
| | | (9,578) |

1322 Total long term fund

The intra fund transactions between the With Profit fund and the Non Profit fund have been eliminated for the total long-term fund on Forms 13 and 14.

1323 Capital support account assets

The FSA issued to the firm in June 2008 a direction under section 148 of the Act. The effect of this direction is to allow the firm to include in its realistic balance sheet (at line 27 of Form 19 for the With Profit Fund) the Capital Support Account assets (as defined in the firm's Scheme pursuant to Section 49 of and Part I of Schedule 2C to the Insurance Companies Act 1982, under which part of Friends Provident Life & Pensions business was transferred to the firm). This additional amount corresponds to the support which the Capital Support Account assets which have not been transferred to the With Profit Fund give to the policies transferred under the scheme. These assets are also included in line 89 of Form 13 for the Non Profit Fund

1324 Market risk and counterparty limits

The FSA issued to the firm in June 2009 a direction under section 148 of the Act. The direction allowed for the amendment of rule INSPRU 2.1.22R by the addition of the following subparagraph (7)

"(7) For the purpose of this rule, a group of persons is not closely related by reason of the relationship described in INSPRU 2.1.40R(1) if control is exercised by, or on behalf of, HM Treasury."

Supplementary notes to the Return

Friends Provident Life and Pensions Limited Global business Financial year ended 31 December 2010

1401 & *1501* Provision for reasonably foreseeable adverse variations

The Company's assets are valued on a mark to market basis. Where this is not possible, mark to model is calculated on a prudent basis and incorporates all necessary valuation adjustments to GENPRU 1.3.30R to GENPRU 1.3.33R.

The contracts for differences shown in Form 17 lines 12 to 13 are held as part of the Company's arrangements to hedge against liabilities arising under guaranteed annuity options. The contracts for differences are covered and therefore there is no requirement for a provision for reasonably foreseeable adverse variances under INSPRU 3.2.17R

1402 & *1502* Contingent liabilities, guarantees and contractual commitments

- 1) No charge has been made on the assets of the Company (other than liabilities under an insurance contract).
- 2) Provision has been made for the total potential liability of £33.1m (2009: £7.9m) relating to taxation on unrealised capital gains arising in linked funds. There are no further contingent liabilities relating to tax on unrealised capital gains.
- 3) In accordance with guidance issued by the Financial Services Authority, the Company has reviewed the appropriateness of advice given to policyholders who purchased personal pensions contracts after 1988.
 - These reviews have long since been substantially completed. £4m (2009: £4m) remains within the long-term business provision in respect of residual associated costs and contingencies. During the year £nil (2009: £nil) was released into surplus.
- 4) The Company has made provision for the estimated cost of settling complaints in respect of past sales. Although the provisions are regularly reviewed, the final outcome could be different from the provisions established as these costs cannot be calculated with certainty and are influenced by external factors beyond the control of management. Such uncertainties include future regulatory actions, media attention and investment performance. The majority of the uncertainty relates to endowment mortgages although a number of other products are being reviewed as an ongoing process. It is expected that the majority of endowment cases requiring compensation will be settled in the year.
- 5) The FSA and other regulatory bodies may wish, in future, to examine the suitability of past sales and associated administration of products that could affect the Company and the industry in general. The directors of the Company also conduct ongoing reviews of such products. As a result, it is possible that additional unprovided liabilities could arise.
- 6) The Company has no other contingent liabilities

Supplementary notes to the Return

Friends Provident Life and Pensions Limited Global business Financial year ended 31 December 2010

1402 & *1502* Contingent liabilities, guarantees and contractual commitments (continued)

- 7) The Company has the following guarantees:
- (i) 6.875% Step-up Tier one Insurance Capital Securities (STICS) issued by Friends Provident plc¹ (2003 STICS)

On 21 November 2003, Friends Provident plc issued £300m of STICS, which bear interest from 21 November 2003 to 20 November 2019 at a rate of 6.875%. The 2003 STICS have no maturity date but are redeemable at the option of the issuer on 21 November 2019 and thereafter on the coupon payment date falling on or nearest successive fifth anniversaries of this date. The 2003 STICS are perpetual securities and are not redeemable at the option of the holder at any time. The 2003 STICS are irrevocably guaranteed on a subordinated basis by the Company.

The guarantee is intended to provide the holder with rights against the Company in respect of the guaranteed payments which are as nearly as possible equivalent to those which they would have had if the 2003 STICS had been directly issued preference shares of the Company.

This guarantee does not meet the definition of a financial guarantee under FRS 26 as the Company is able to defer its obligation to make payments under the guarantee to holders of STICS for an unlimited period, and the holders have no right to enforce the obligation on the Company.

(ii) 6.292% Step-up Tier one Insurance Capital Securities (STICS) issued by Friends Provident plc¹ (2005 STICS)

On 27 June 2005, Friends Provident plc issued £500m of STICS, which bear interest from 30 June 2005 to 30 June 2015 at a rate of 6.292%. The 2005 STICS have no maturity date but are redeemable at the option of the issuer on 1 July 2015 and thereafter on every fifth anniversary of this date. The 2005 STICS are perpetual securities and are not redeemable at the option of the holder at any time. The 2005 STICS are guaranteed on a limited and subordinated basis by the Company.

This guarantee does not meet the definition of a financial guarantee under FRS 26 as the Company is able to defer its obligation to make payments under the guarantee to holders of 2005 STICS for an unlimited period, and the holders have no right to enforce the obligation on the Company.

On 21 May 2010, Friends Provident plc carried out a financial restructuring by exchanging £90m of its £300m 6.875% Step-Up Tier one Insurance Capital Securities issued on 21 November 2003 (the 2003 STICS) and £232m of its £500m 6.292% Step-Up Tier one Insurance Capital Securities issued on 30 June 2005 (the 2005 STICS) for £162m 12% Sterling Denominated Fixed Rate Subordinated Guaranteed Notes due 2021, irrevocably guaranteed on a subordinated basis by Friends Provident Life and Pensions Limited.

On 6 July 2010, as part of its reorganisation of the Group, Friends Provident Holdings (UK) plc was substituted for Friends Provident plc as the issuer of the 2003 STICS and 2005 STICS.

1 Friends Provident plc was re-registered as a private limited company in November 2010.

- 8) The Company is not aware of any other fundamental uncertainties.
- 9) The Company has made provision for the estimated cost of settling complaints in respect of past sales. Although the provisions are regularly reviewed, the final outcome could be different from the provisions established as these costs cannot be calculated with certainty and are influenced by external factors beyond the control of management. Such uncertainties include future regulatory actions, media attention and investment performance. The majority of the uncertainty relates to endowment mortgages although a number of other products are being reviewed as an ongoing process. It is expected that the majority of endowment cases requiring compensation will be settled in the year.

Supplementary notes to the Return

Friends Provident Life and Pensions Limited Global business Financial year ended 31 December 2010

1402 & *1502* Contingent liabilities, guarantees and contractual commitments (continued)

10) Contractual commitments consist of equity investments of £64m due within one year and £93m due 2-5 years.

1405 Other adjustments to liabilities

| | <u>2010</u> | <u>2009</u> |
|-------------------------------------|-------------|-------------|
| With Profit | £000 | £000 |
| Deferred taxation | 26,413 | 12,000 |
| Long term business provision | (1,385,870) | (1,104,520) |
| Intercompany with Non Profit funds | (11,536) | (11,676) |
| Amounts owed to credit institutions | - | 5,429 |
| Intercompany | - | (518) |
| Variation margin | 4,358 | (21,393) |
| | (1,366,634) | (1,120,678) |
| Non Profit | | |
| Deferred taxation | 671 | - |
| Long term business provision | 7,754 | 34,268 |
| Intercompany | - | (3,935) |
| Intercompany with With Profit funds | 11,536 | 11,676 |
| Interfund | - | 3,459 |
| Deferred front end fee | (999) | (1,413) |
| | 18,962 | 44,055 |
| | | |

1507 Other adjustments

| <u>Shareholders</u> | <u>2010</u> | <u> 2009</u> |
|---------------------|--------------|--------------|
| | €000 | £000 |
| Taxation | | (9,578) |
| | - | (9,578) |

1601 & *4005* Foreign currency translation

Rates of exchange prevailing at the time of the transaction have been used to translate amounts of income and expenditure in overseas currencies relating to long-term insurance business. Other amounts are included in the return at the rates of exchange ruling at the end of the year.

1700 Forms omitted from the return

Form 17 for other than long-term insurance business has been omitted because all entries would be blank. Form 17 for long-term insurance business – non profit fund has been omitted because all entries would be blank.

1701 Variation margin

The aggregate amount of excess variation margin needed to be repaid due to underlying market movements is £13,516k. Variation margin of £153,861k has been included in Form 13 line 44.

Supplementary notes to the Return

Friends Provident Life and Pensions Limited Global business Financial year ended 31 December 2010

1702 Quasi-derivatives

The aggregate value of quasi-derivatives did not exceed 2.5 per cent of the assets at line 89 of Form 13

1811 Capital support account assets

The FSA issued to the firm in June 2008 a direction under section 148 of the Act. The effect of the direction is to allow the firm to include in line 65, the value, in the most adverse scenario, of future repayments from the With Profits Fund of Friends Provident Life and Pensions Limited ("FPLP") to the Non Profit Fund in respect of any amounts outstanding under any Contingent Loans (as defined in the Scheme pursuant to Schedule 2C of The Insurance Companies Act 1982 dated 26 April 2001, and amended on 29 July 2004, by which the long term business of Friends Provident Life Office was transferred to FPLP) made by the Non Profit Fund to the With Profits Fund.

1911 Capital support account assets

The FSA issued to the firm in June 2008 a direction under section 148 of the Act. The effect of this direction is to allow the firm to include in its realistic balance sheet (at line 27) the Capital Support Account assets (as defined in the firm's Scheme pursuant to Section 49 of and Part I of Schedule 2C to the Insurance Companies Act 1982, under which part of Friends Provident Life & Pensions business was transferred to the firm). This additional amount corresponds to the support which the Support Account assets which have not been transferred to the With-Profits Fund give to the policies transferred under the scheme. These assets are also included in line 89 of Form 13 for the Non Profit Fund

2010

2009

4002 Other income and expenditure

Other income in the With Profits Fund comprises of:

| | £000 | £000 |
|--|--|--------------------|
| FPP management charges | 22,696 | 19,751 |
| FPLP management charges | 13,128 | 11,669 |
| Policy loan income | 248 | 121 |
| Total other income | 36,072 | 31,541 |
| Other expenditure in the Non Profit Fund relates to: | | |
| | <u>2010 </u> | 2009 |
| | | |
| | £000 | £000 |
| FPLP management charges | £000 27,025 | |
| FPLP management charges FPLAL management charges | | £000 |
| e e | 27,025 | £000 24,458 |

Supplementary notes to the Return

Friends Provident Life and Pensions Limited Global business Financial year ended 31 December 2010

4006 Principles and methods of apportioning between long term funds

There are separate pools of assets for the With Profits and Non Profit Funds. Income earned and other expenses incurred are borne directly in each fund with no apportionment taking place.

Investment income and expenses:

Investment income earned on the assets of each fund and investment expenses are borne directly by the relevant fund.

Expenses:

- (i) Directly attributable expenses are charged to the individual fund.
- (ii) An expense agreement was set up in 2001 allowing the Non Profit Fund to charge the With Profits Fund management expenses in connection with the administration of With Profits policies. This agreement is formalised in Schedule 2 of the Scheme, which sets out the specific charging arrangements which define the expenses that the With Profits Fund can suffer.

Increase or decrease in the value of non-linked assets brought into account:

The amounts brought into account in each fund have regard to the nature of the changes in the Long Term liabilities of that fund including liabilities in respect of the current bonus declaration.

Taxation:

Taxation is computed separately for the With Profits and Non Profit funds. Taxation in respect of realised investment appreciation is charged to the investment reserve for non-linked assets; other taxation is charged to the revenue account and is determined by reference to the income and expenses of each fund.

4008 Management services

Management services were provided during the year by Friends Provident Management Services Limited, a wholly owned subsidiary of Friends Provident Holdings (UK) plc (formerly Friends Provident Holdings (UK) Limited). Friends Provident Life and Pensions Limited (the Company) is a wholly owned subsidiary of Friends Provident Limited.

Investment management and advisory services were provided during the year by F&C Asset Management Limited (formerly FP Fund Managers Limited) and F&C REIT (formerly F&C Property Asset Management), both wholly owned subsidiaries of F&C Asset Management plc.

4009 Material connected party transactions

Reassurance agreements with Friends Provident Life Assurance Limited (FPLAL)

Unit linked life business written pre 2004 in FPLP are reinsured to the company under an agreement dated 28 October 2009. The aggregate amount reassured in 2010 was £102m.

4012 Total long term fund

The intra fund transactions between the With Profit fund and the Non Profit fund have been eliminated for the total long-term fund on Forms 40, 41 and 42.

4401 Basis of asset valuation within internal linked funds

Assets within this form have been valued as follows:

- (a) Land and buildings have been valued at open market value.
- (b) Listed investments have been valued at market prices consistent with the pricing basis within those funds.
- (c) OEICs are carried at the market value at the balance sheet date.

All other investments have been valued on a prudent basis having regard to their likely realisable value.

Supplementary notes to the Return

Friends Provident Life and Pensions Limited Global business Financial year ended 31 December 2010

4402 Rights and liabilities under derivative contracts

At the end of 2010 the internal linked funds held rights of £259,171 and liabilities of £1,730,251 under derivative contracts.

4502 Other expenditure – Linked funds

Other income consists of

| | <u>2010</u> £000 | 2009 £000 |
|-------------------------------|---------------------|--------------|
| Reinsurance with FPLAL | 114,538 | _ |
| Total other expenditure | 114,538 | - |
| Other expenditure consists of | | |

| | <u>2010</u> £000 | 2009 £000 |
|--------------------------|---------------------|--------------|
| Reinsurance with FPLAL | - | 1,518,921 |
| Interest on reinsurance | 102,380 | 98,508 |
| Investment related costs | 727 | 810 |
| Total other expenditure | 103,107 | 1,618,239 |

Amounts in other expenditure include an amount of £102m relating to interest on the loan and a further £1m in relation to the purchase and sales of investments.

4802 Interest in default

Where the payment of income is in default, the expected income in Form 48 is nil.

4804 Derivative yields

Lines 28.1 and 25.2 for the With Profits Fund contain put options with a value of £95.7m. These combine with equity having a value of £974.8m with yield 5.87% to give a combined value of £1,070.5m with yield 3.46%.

4806 Assets used to calculate investment returns

The investment returns in lines 21-29 column 5 for the With Profits Fund have been based upon a specific portfolio of assets identified to back asset shares and on which the return credited to asset shares is based. The main exclusions from the assets in Form 48 backing with profits liabilities are derivatives and other assets earmarked to back guarantees.

4901 Rating agencies

The majority of ratings used in Form 49 were provided by either Standard & Poor's or Moody's. Where ratings were not available from these agencies, ratings provided by Fitch rating agency have been used where available. It was not possible to separately identify "CCC" rated bonds from those of non-investment grade. All "CCC" rated bonds have, therefore, been included in L38.

Supplementary notes to the Return

Friends Provident Life and Pensions Limited Global business Financial year ended 31 December 2010

5010 Inter-Fund Reinsurance

The figures given include any inter-fund reinsurance arrangements within FPLP. This has the effect of increasing the gross figures by the total amount reinsured. This is offset by the same total being added in the intra-company reinsurance section, thus giving the correct overall net position. The amounts reinsured within FPLP at the end of December 2010 were:

Form 52: £

UK Life 75.9m UK Pension 47.5m Overseas 78.5m

Form 53 - Linked: £

UK Life 1,246.2m Overseas 118.5m

5600 Index-linked assets

Index-linked assets do not exceed £100m, and consequently there is no requirement to complete Form 56.

5701 Negative reserves

The interest rate shown in Form 57 is that in respect of positive liabilities. The interest rate for policies with negative liabilities is shown in the response to question 4(2) of Appendix 9.4.

Where positive mathematical reserves have been entirely offset by negative reserves, the yield on backing assets is shown as the INSPRU 3.1.45 yield on which the valuation interest rate is based.

Supplementary notes to the Return

Friends Provident Life and Pensions Limited Global business Financial year ended 31 December 2010

5702 Risk adjusted yield

The FSA, on application of the firm, made a direction under section 148 of the Financial Services and Markets Act 2000 in August 2009. The effect of the direction is to modify the provisions of INSPRU 3.1.35R and IPRU(INS) Appendix 9.3 so that a more appropriate rate of interest is used for assets taken in combination.

| | With Pr | ofit Fund | Non Pro | Non Profit Fund | |
|----------------------------------|---------|-----------|---------|-----------------|--|
| Duoduot Cuoun | | Risk | | Risk | |
| Product Group | Yield | Adjusted | Yield | Adjusted | |
| | | Yield | | Yield | |
| UK F51 L&GA WP | 3.96% | 3.86% | | | |
| UK F51 L&GA NP | 3.96% | 3.86% | 3.66% | 3.66% | |
| UK F51 L&GA NP | | | 4.70% | 4.63% | |
| UK F51 L&GA NP | | | 4.95% | 4.41% | |
| UK F52 L&GA | 3.96% | 3.86% | 4.70% | 4.63% | |
| UK F53 L&GA NL | 3.96% | 3.86% | 4.70% | 4.63% | |
| UK F51 Pensions WP | 3.96% | 3.86% | | | |
| UK F51 Pensions NP | 3.96% | 3.86% | 3.66% | 3.66% | |
| UK F51 Pensions NP | 5.73% | 5.03% | | | |
| UK F52 Pensions | 3.96% | 3.86% | 3.66% | 3.66% | |
| UK F53 Pensions NL | 3.96% | 3.86% | 3.66% | 3.66% | |
| OS F51 NP | 3.96% | 3.86% | 3.66% | 3.66% | |
| OS F52 | 3.96% | 3.86% | 3.66% | 3.66% | |
| OS F53 NL | 3.96% | 3.86% | 3.66% | 3.66% | |
| Miscellaneous UK F51 L&GA WP | 1.17% | 1.17% | | | |
| Miscellaneous UK F51 L&GA NP | 0.65% | 0.65% | 0.11% | 0.11% | |
| Miscellaneous UK F52 L&GA | 1.17% | 1.17% | | | |
| Miscellaneous UK F53 L&GA NL | 0.65% | 0.65% | 0.11% | 0.11% | |
| Miscellaneous UK F51 Pensions WP | 1.17% | 1.17% | | | |
| Miscellaneous UK F51 Pensions NP | 0.30% | 0.30% | 0.11% | 0.11% | |
| Miscellaneous UK F52 Pensions | 1.17% | 1.17% | | | |
| Miscellaneous F53 Pensions NL | 0.65% | 0.65% | | | |
| Miscellaneous OS F53 NL | 0.65% | 0.65% | 3.66% | 3.66% | |

Additional information on derivative and quasi-derivative contracts (IPRU (INS) rule 9.29)
Friends Provident Life and Pensions Limited
Financial year ended 31 December 2010

Derivative Contracts

The following information is included pursuant to IPRU (INS) 9.29.

- a) Investment Guidelines.
 - Investment guidelines operated by the company during 2010 were to use derivative contracts only for the purpose of efficient portfolio management or a reduction in investment risk. Derivatives are not permitted to be used without specific authority of senior management. All obligations arising out of derivative contracts are required to be covered. All over the counter derivatives are collateralised to minimise counterparty default risk
- b) Guidelines in respect of derivatives not likely to be exercised.
 - The guidelines make no explicit provision for the use of derivatives which the Company has a right or obligation to acquire or dispose of assets which are not, at the time when the contract is entered into, reasonably likely to be exercised. Therefore, providing such derivatives meet the over arching investment guidelines stated above, namely that they are held for efficient portfolio management or a reduction in investment risks, they are permitted.
- c) Use of derivatives not likely to be exercised.
 - The long-term fund held derivatives during the year, which at the time when acquired were not likely to be exercised. These were held for purpose of protecting the fund from falling equity markets & interest rate sensitivity.
 - No other contracts were entered into during the financial year, which were not, at the time of entry, reasonably likely to be exercised.
- d) The Company held no derivative contracts during the financial year other than permitted derivative contracts under permitted links rules, and nor did any contracts require a significant provision to be made under INSPRU 3.2.17R.
- e) The company did not grant rights under derivative contracts during the financial year.

Returns under the Interim Prudential Sourcebook for Insurers Statement of additional information on controllers required by IPRU (INS) 9.30 Friends Provident Life and Pensions Limited Financial year ended 31 December 2010

The following information is included pursuant to IPRU (INS) 9.30.

- (a) The persons who, to the knowledge of the Company, were controllers at any time during the financial year were:
 - (i) Friends Provident Limited;
 - (ii) Friends Provident Group plc:
 - (iii) Friends Provident Holdings (UK) plc;
 - (iv) Resolution Holdings (Guernsey) Limited;
 - (v) Resolution Holdco No1LP;
 - (vi) Resolution Limited;
 - (vii) UBS AG.
- (b) The persons who, to the knowledge of the Company, were controllers at the end of the financial year were:
 - (i) Resolution Limited

As at 31 December 2010, Resolution Limited owned 99.99% of the Shares of Resolution Holdco No1LP, a company of which Friends Provident Life and Pensions Limited is a subsidiary undertaking and was able to exercise 100% of the voting power at any general meeting.

(ii) Resolution Holdco No1LP

As at 31 December 2010, Resolution Holdco No1LP owned 100% of the Shares of Resolution Holdings (Guernsey) Limited, a company of which Friends Provident Life and Pensions Limited is a subsidiary undertaking and was able to exercise 100% of the voting power at any general meeting.

(iii) Resolution Holdings (Guernsey) Limited

As at 31 December 2010, Resolution Holdings (Guernsey) Limited owned 100% of the Shares of Friends Provident Holdings (UK) plc, a company of which Friends Provident Life and Pensions Limited is a subsidiary undertaking and was able to exercise 100% of the voting power at any general meeting.

(iv) Friends Provident Holdings (UK) plc

As at 31 December 2010, Friends Provident Holdings (UK) plc owned 100% of the Shares of Friends Provident Group plc, a company of which Friends Provident Life and Pensions Limited is a subsidiary undertaking and was able to exercise 100% of the voting power at any general meeting.

(v) Friends Provident Group plc

As at 31 December 2010, Friends Provident Group plc owned 100% of the Shares of Friends Provident Limited, a company of which Friends Provident Life and Pensions Limited is a subsidiary undertaking and was able to exercise 100% of the voting power at any general meeting.

(vi) Friends Provident Limited

As at 31 December 2010, Friends Provident Limited owned 100% of the Shares of Friends Provident Life and Pensions Limited and was able to exercise 100% of the voting power at any general meeting.

ABSTRACT OF VALUATION REPORT ACCORDING TO APPENDIX 9.4 OF THE INTERIM PRUDENTIAL SOURCEBOOK FOR INSURERS.

1. Introduction

- (1) The investigation relates to 31st December 2010.
- (2) The previous investigation related to 31st December 2009.
- (3) Not applicable.

2. Product Range

The With Profits Fund is open to new with-profits business reinsured from Friends Provident Life Assurance Limited (FPLAL) and Friends Provident Pensions Limited (FPP).

New products

No new products were launched in 2010.

Changes to existing products

The following products are all sold by FPLAL but are fully reinsured into FPLP:

1. Tesco Life Insurance Products

The optional Waiver of Premium benefit has been removed.

2. Tesco Over 50s Plan

If death occurs during the first 2 years of the policy start date, the policy will now pay 1.5 times the premiums.

The exclusions for accidental death benefits have been amended.

3. Enhancements to Critical Illness Cover

Total mastectomy cover has now been included. This extra cover will not reduce the client's original sum assured so their policy can continue unchanged.

Five further conditions have been enhanced to ABI+ cover, giving a total of 7 conditions at ABI+.

These changes have also been extended to Children's Critical Illness Cover.

Products Withdrawn

No products were withdrawn in 2010.

3. Discretionary Charges and Benefits

(1) Market value reduction (MVR) factors have been removed from all classes of business with effect from 1 April 2010. Details of MVRs applied to certain policy years of entry, with the maximum rates are as follows:

Unitised With Profits - Pensions

| Period | Max MVR | Type of Policies | Policy Years of Entry |
|------------------------|-----------------|--|---|
| 1/1/2010 to 31/3/2010 | 7% | Single Premium Policies Regular Premium Policies | 1987 to 2001 (excluding 1991,1992 and 1995) and 2006 to 2007 inclusive |
| 1/4/2010 to 31/12/2010 | No MVR applying | | |

Unitised With Profits - Life

| Period | Max MVR | Type of Policies | Policy Years of Entry |
|------------------------|-----------------|------------------|-----------------------|
| 1/1/2010 to 31/12/2010 | No MVR applying | | |

Unitised With Profits - OLAB

| Period | Max MVR | Type of Policies | Policy Years of Entry |
|------------------------|-----------------|------------------|-----------------------|
| 1/1/2010 to 31/12/2010 | No MVR applying | | |

- (2) There have been no changes to premiums on reviewable protection policies during the year.
- (3) Not applicable.
- (4) Policy fees for a number of products increase in line with the RPI. This was negative during 2009 and a decision was taken to freeze charges during 2010. To maintain fairness to customers, any future positive inflation will be offset by the deflation from last year. The relevant business is:
 - Series 2 Pensions sold through IFAs;
 - All former London and Manchester Assurance products.

Policy fees for certain products are linked to the National Average Earnings Index; the charges for 2010 were 1.5% greater than in 2009. The relevant business is:

- Retirement Investment Bond;
- Series 1 Pensions;
- Series 2 Pensions sold directly.
- (5) There have been no changes to benefit charges (mortality, morbidity, etc) on linked policies during the year.
- (6) There have been no changes to unit management charges or notional charges to accumulating with-profit policies during the year.

(7) Unit pricing

- (a) Description of methods
 - (i) Units are allocated to policies at offer price and cancelled at bid price.
 - (ii) Normally the valuation will take into account the cost of acquisition or sale of the constituent assets and any taxes, duties, charges or other expense payable on purchase/sale.

If a fund is being priced on a 'creation' or 'steady state' basis (see (iii) below), the offer price is calculated by adjusting the unit price calculated on that basis, including any initial charge, to allow for the accrued annual management charge and any tax provision on gains and rounding. The bid price is then calculated by deducting the initial management charge, if any.

If a fund is being priced on a 'cancellation' basis, the bid price is calculated by adjusting the unit price calculated on that basis to allow for the accrued annual management charge, provision for tax on gains and rounding. The offer price is then calculated by adding the initial management charge, if any.

- (iii) The net asset value of units is determined at valuations of the appropriate funds, required to be made at least once each calendar month but normally made daily at midnight. The use of a 'creation' or 'steady state' or 'cancellation' basis depends on whether or not the Company considers that a fund is growing, steady or declining. For the 'creation' basis, asset valuations will be based on the prices at which the funds can buy assets in the market. For the 'cancellation' basis, asset valuations will be based on the prices at which funds can sell assets in the market. For the 'steady state' basis, asset valuations will be based on a mid market value.
- (iv) Regular premiums are allocated at the current day's price, based on the previous midnight pricing valuation point. Single premiums are allocated in accordance with policy conditions, which vary by product, and are generally based on previous day or current day's price. Switches are generally dealt with as follows:
 - If the request is received by post, the current day's price is used.
 - If the request is received online, by fax, or by email, the next day's price is used.
- (b) There is no variation between the pricing bases used for different policies other than through the use of different initial and annual management charges.
- (c) For collective investment schemes, the processes are similar to those for internal linked funds.
- (8) The tax liability is withdrawn from the internal linked funds with respect to realised gains net of realised losses in April following the year of realisation. With respect to Unit Trust and Open-Ended Investment Companies (OEICs) investments, where notional gains are subject to Capital Gains Tax, the tax liability withdrawn from the internal linked fund in April is that relating to one seventh of the current year notional gain, plus a seventh of each prior period gain remaining in the liability. Realised losses are offset against realised gains, including those brought forward from previous years that have yet to fall into the company's actual tax computation. The tax liability for unrealised gains net of unrealised losses continues to be held in the internal fund and is not discounted. Instead assets are held in the internal fund of an equal value to the tax liability, which yield an investment return for the fund. Unrealised losses are offset against unrealised gains falling into the current tax computation and any excess unrealised losses are carried forward. The relevant tax rates used are:

Cash 0%; Fixed Interest 20%; Index Linked 20%; Other 20%.

(9) For each internal linked fund the provision for tax on realised and unrealised capital gains is determined daily by adjusting the previous day's provision by a percentage of the chargeable gain or loss over the previous day. The percentage is regularly reviewed and where necessary adjusted to reflect the actual liability for tax on realised and unrealised gains, where the liability for unrealised gains is calculated as the capital gains tax liability that would be incurred if all assets were sold at the valuation date.

During 2010 the percentage was applied in order to achieve tax provisions on gains as follows:

Cash 0%; Fixed Interest 20%; Index Linked 20%; Other 20%.

(10) Where internal linked funds invest in permitted scheme interests that are exclusively authorised OEICs managed by F&C Asset Management Limited, the internal linked fund receives a management charge rebate up to 1.1% to ensure that the overall annual management charge to the policyholders is maintained.

4. Valuation Basis (Other Than for Special Reserves)

Except as noted below, all policies have been valued using prospective methods.

(1) Valuation Methods Used

(a) General Method

- (i) For conventional with-profit and non-profit business a gross premium valuation has been adopted, in accordance with INSPRU 1.2.35G, given FPLP is a realistic basis life company.
- (ii) The valuation liabilities for unit-linked contracts shown in Form 53 are equal to the value of units allocated together with mortality and sterling reserves where appropriate. The method for calculating sterling reserves is that described in JIA Vol. 105 Part III, except that a prudent allowance is made for policies becoming paid-up. Sterling reserves are calculated allowing for any surrender penalties. If a negative sterling reserve is calculated then the amount is limited to the size of the surrender penalty.
- (iii) The reserve for accumulating with-profits contracts is determined by calculating
 - the face value of the contract (allowing for guaranteed bonus rates where applicable) and
 - the amount that would reasonably be expected to be paid in the event of a significant level of policy discontinuances. This amount is calculated taking into account any circumstances in which an MVR is guaranteed not to apply and allowing for future reversionary bonus implicit in treating customers fairly in the event that experience were to follow the valuation basis.

The lower of these two is compared with the result of a bonus reserve valuation and the reserve is taken to be the higher.

(b) General Principles

- (i) All policies are individually valued and, apart from non-profit protection products, any negative reserves arising on individual contracts as the result of the valuation method adopted have been eliminated. As a result these contracts are not treated as an asset. For conventional non-profit life, critical illness, and income protection polices, negative reserves are permitted.
- (ii) For conventional non-profit life, critical illness and income protection policies, a prudent allowance for lapses has been made. In addition a prudent allowance is made for regular withdrawals on products where this increases the liability.
- (iii) The reserves have a lower limit, at a contract level, of any guaranteed surrender values.
- (iv) The valuation liabilities ceded to external reinsurers, where positive, have been reduced by 5% to allow for credit risk. Where reserves ceded are negative, there is no credit risk. Credit risk is quantified by projecting reinsurance credit risk exposures, multiplying by a prudent estimate of the probability of default and then discounting to the valuation date to arrive at the total cost.

(c) Conservative Approximations

- (i) For all deferred annuity business where there is either a return of fund or a return of premiums with interest on death, mortality is ignored in the valuation.
- (ii) Maxidowment Plus plans are endowment policies and are valued as if the death benefit is equal to the maturity benefit, although in practice the death benefit is lower.

(d) Non Standard Methods

Exceptions where a non standard method has been used are as follows:

- The reserves for certain decreasing term assurances attaching to with-profit mortgage endowments have been set at 4.5 times the office premium. The reserves for certain other decreasing term assurances, family income benefits and risk premium reassurances accepted are taken as one year's office premium and for increasing family income benefits as 1.5 times the office premium. The reserves for risk premium reassurances ceded are taken as zero.
- For late retirements where the benefit is equal to the cash option at retirement plus interest, the reserves have been calculated by accumulating the cash option with interest at a rate not less than the average rate earned by existing policyholders.
- Friends Provident London and Manchester Assurance (FPLMA) individual income protection and waiver of premium reserves are taken as a proportion of total premiums paid. Reserves for FPLMA group income protection have been taken as one year's annual premium. Other annual premium income protection business is valued using a gross premium method. In all cases claims in payment are valued in addition to the above. Hospitalisation benefit claims are assumed to be 0.006% of the annual policy benefit, although, in practice, the amount of hospitalisation benefit is not related to policy benefit.
- For single premium income protection business, other than FPLMA, the liability in respect of benefits secured by premiums paid during the preceding three years is 90% of those premiums. Where claims are in course of payment after three years, they are valued individually as life annuities ceasing on the earlier of recovery, death or ceasing age. For FPLMA business the liability is equal to one year's premium plus the value of all claims in payment.
- Where an extra premium is payable on a life assurance policy to cover additional mortality risk, a reserve of three times the extra premium is held.

(2) Valuation Interest Rates

Interest rates assumed for policies where negative reserves are not permitted:

| | 31.12.2010 | | | 31.12.2009 | | | | |
|--|------------|----------|-----------|------------|------|---------|-----------|------|
| | L & | GA Pens | | Pens IP | L & | GA | Pens | IP |
| | UK | OS | % | % | UK | OS % | % | % |
| A | 2.00 | % | 4.01 | | 2.00 | , . | 5.01 | |
| Annuities in possession (Pre-July 2001) | 2.80 | 4.46 | 4.81 | | 3.00 | 4.28 | 5.21 | |
| Annuities in possession (Post-July 2001) | 2.80 | 4.46 | 4.46 | | 3.00 | 4.28 | 4.33 | |
| Other non-profit business | 2.80 | 3.50 | 3.50 | 3.50 | 3.00 | 3.80 | 3.80 | 3.80 |
| With-profits deferred annuities | | | | | | | | |
| in deferment | 2.80 | | 3.50 | | 3.30 | | 4.20 | |
| in possession | 2.80 | | Variable* | | 3.30 | | Variable* | |
| Other conventional with-profits business | 2.80 | | 3.50 | | 3.30 | | 4.20 | |
| Unitised with-profits | 2.80 | 3.50 | 3.50 | | 3.30 | 4.20 | 4.20 | |
| | | | | | | | | |

^{*} In possession assumes a reinvestment rate. This is equal to 97.5% of the rates derived from the forward gilt yield curve.

Interest rates assumed for policies where negative reserves are permitted:

| | 31.12.2010 | | | | 31.12.2009 | | | |
|-----------|------------|------|--------|------|-----------------------|------|------|------|
| | L & GA | | L & GA | | L & GA Pens IP L & GA | | Pens | IP |
| | UK | OS | % | % | UK | os | % | % |
| | % | % | | | % | % | | |
| Low rate | 2.30 | 3.00 | 3.00 | 3.00 | 2.50 | 3.30 | 3.30 | 3.30 |
| High rate | 5.00 | 5.00 | 5.00 | 5.00 | 5.40 | 5.40 | 5.40 | 5.40 |

The low rate is applied to product types with an overall positive liability and the high rate is applied to product types with an overall negative liability.

(3) Adjustment of Yields for Risk

- (a) Yields on British Government fixed-interest and index linked securities are assumed to be free of default risk and therefore no adjustments are made to their yields.
- (b) The internal rates of return on corporate bonds have been reduced to make a prudent allowance for the risk of default. This allowance assumes a long-term expected level of defaults, based on an analysis of the historical losses and recoveries from 1920 onwards, plus a margin for prudence. In addition, a further short-term deduction has been applied to the yields to reflect the increased likelihood of defaults given the recent stressed conditions within the credit markets

The deduction for individual bonds may be restricted such that the risk-adjusted yield is not less than that on a British Government security of equivalent duration.

The following deductions have been made from gross redemption yields:

| Credit Rating | Term to Redemption (years) | | | |
|---------------|----------------------------|-------|-----|--|
| | 0-10 | 10-20 | 20+ | |
| AAA | 12 | 11 | 16 | |
| AA | 56 | 45 | 41 | |
| A | 104 | 71 | 63 | |
| BBB | 203 | 145 | 126 | |
| BB | 387 | 296 | 253 | |
| В | 544 | 422 | 384 | |
| Below B | 1280 | 830 | 686 | |

For subordinated debt, the above deductions are increased by a factor of 1.2

- (c) In compliance with INSPRU 3.1.37R, the running yield on equities is calculated as the greater of the dividend yield and the average of the dividend yield and the earnings yield. This yield and the yield on property have been adjusted by 10% for the risk of reduced dividend yield, earnings yield and rental yield, and further capped at the long-term gilt yield plus 2%p.a.
- (4) The mortality tables used in the valuation are as follows (ultimate mortality except where stated):

| | 31.12 | .2010 | 31.12.2009 | | |
|--|----------------------------|-------------------------------|----------------------------|----------------------------|--|
| | Male | Female | Male | Female | |
| All lives except as noted below | 120% AMC00 | 120% AFC00 | 120% AMC00 | 120% AFC00 | |
| Linked Business | | | | | |
| - Life (regular premium) | 130% AMC00 | 130% AFC00 | 130% AMC00 | 130% AFC00 | |
| - Life (other) | 110% AMC00 | 110% AFC00 | 110% AMC00 | 110% AFC00 | |
| Regular Premium Income Protection | | | | | |
| - Lives not claiming | 60% AM80 | 60% AF80 | 60% AM80 | 60% AF80 | |
| - Lives claiming | 58.5% CMI12 for sick lives | 58.5% CMI12 for sick lives | 58.5% CMI12 for sick lives | 58.5% CMI12 for sick lives | |
| Term assurances paying death benefits only | | | | | |
| - Smokers | 93% TMS00(5) | 88% TFS00(5) | 93% TMS00(5) | 88% TFS00(5) | |
| - Non-Smokers | 93% TMN00(5) | 86% TFN00(5) | 93% TMN00(5) | 86% TFN00(5) | |
| - Non-Differentiated ⁽¹⁾ | 105% TMN00(5) | 105% TFN00(5) | 105% TMN00(5) | 105% TFN00(5) | |

| | 31.12 | .2010 | 31.12 | .2009 |
|--|-----------|-----------|-----------|-----------|
| | Male Fema | | Male | Female |
| Deferred annuities | | | | |
| - in deferment | 65% AMC00 | 55% AFC00 | 65% AMC00 | 55% AFC00 |
| - non-profit pension annuity options on vesting (individual) | 59-93% | 61-93% | 56-94% | 58-94% |
| | RMV00 | RFV00 | RMV00 | RFV00 |
| - other annuity options on vesting (group) | 70-93% | 77-93% | 67-94% | 75-94% |
| | PCMA00 | PCFA00 | PCMA00 | PCFA00 |
| Annuities in possession- individual contracts | 3 | | | |
| - Life business | 95% IM92 | 95% IF92 | 95% IM92 | 95% IF92 |
| | U2005 | U2005 | U2005 | U2005 |
| - Pension business (pre-July 2001) | 84-93% | 87-93% | 83-94% | 87-94% |
| | RMV00 | RFV00 | RMV00 | RFV00 |
| - Pension business (post-July 2001) | 59-93% | 61-93% | 56-94% | 58-94% |
| | RMV00 | RFV00 | RMV00 | RFV00 |
| Annuities in possession - group contracts | | | | |
| - Pension business (pre-July 2001) | 82-93% | 90-93% | 81-94% | 90-94% |
| | PCMA00 | PCFA00 | PCMA00 | PCFA00 |
| - Pension business (post-July 2001) | 70-93% | 77-93% | 67-94% | 75-94% |
| | PCMA00 | PCFA00 | PCMA00 | PCFA00 |
| With Profit Business – Annuity Fund | | | | |
| - Individual deferred annuity (in deferment) | 65% AMC00 | 55% AFC00 | 65% AMC00 | 55% AFC00 |
| - Individual deferred annuity (in possession) | 95% IM92 | 95% IF92 | 95% IM92 | 95% IF92 |
| | C2025 | C2025 | C2025 | C2025 |
| With Profit Business – Pension Fund | | | | |
| - Individual deferred annuity (in deferment) | 65% AMC00 | 55% AFC00 | 65% AMC00 | 55% AFC00 |
| - Individual deferred annuity (in possession) | 59-93% | 61-93% | 56-94% | 58-94% |
| | RMV00 | RFV00 | RMV00 | RFV00 |
| - Scheme deferred annuity (in deferment) | 65% AMC00 | 55% AFC00 | 65% AMC00 | 55% AFC00 |
| - Scheme deferred annuity (in possession) | 70-93% | 77-93% | 67-94% | 75-94% |
| | PCMA00 | PCFA00 | PCMA00 | PCFA00 |
| - Term assurance | 105% | 105% | 105% | 105% |
| | TMN00 (5) | TFN00 (5) | TMN00 (5) | TFN00 (5) |

⁽¹⁾ Non-differentiated produces higher rates due to different underlying business and underwriting.

Where a range of percentages is shown the percentage varies by age.

For annuities in payment and annuities in deferment, the complete expectation of life assumed by the above mortality tables, having applied the percentages given, is shown below:

Deferred annuities – individual contracts – pension business (Pre-July 2001): Modified RMV00/RFV00 for 2010, modified RMV00/RFV00 for 2009.

| Current | Expectation | 31.12.2010 | | ation 31.12.2010 31.12.20 | | .2009 |
|---------|-------------|------------|--------|---------------------------|--------|-------|
| Age | at Age | Male | Female | Male | Female | |
| 45 | 65 | 29.49 | 30.88 | 26.82 | 28.40 | |
| 55 | 65 | 27.15 | 29.06 | 25.44 | 27.33 | |
| 65 | 65 | 24.94 | 27.32 | 24.00 | 26.24 | |
| 75 | 75 | 15.47 | 17.27 | 15.09 | 16.71 | |

Deferred annuities – With-profits pensions annuity options on vesting (executive pensions): Modified PCMA00/PCFA00 for 2010, modified PCMA00/PCFA00 for 2009.

| Current | Expectation | 31.12.2010 | | ectation 31.12.2010 31.12. | | .2009 |
|---------|-------------|------------|--------|----------------------------|--------|-------|
| Age | at Age | Male | Female | Male | Female | |
| 45 | 65 | 29.60 | 30.05 | 26.79 | 27.48 | |
| 55 | 65 | 27.15 | 28.11 | 25.31 | 26.33 | |
| 65 | 65 | 24.83 | 26.26 | 23.80 | 25.17 | |
| 75 | 75 | 15.21 | 16.50 | 14.79 | 15.95 | |

Annuities in possession – individual contract - life business: Modified IM92/IF92 U2005 Ultimate for 2010, modified IM92/IF92 U2005 Ultimate for 2009.

| Current | Expectation | 31.12.2010 | | 12.2010 31.12.2009 | |
|---------|-------------|------------|--------|--------------------|--------|
| Age | at Age | Male | Female | Male | Female |
| 45 | 65 | 19.49 | 22.69 | 19.49 | 22.69 |
| 55 | 65 | 19.49 | 22.69 | 19.49 | 22.69 |
| 65 | 65 | 19.49 | 22.69 | 19.49 | 22.69 |
| 75 | 75 | 12.00 | 13.99 | 12.00 | 13.99 |

Annuities in possession - individual contracts - pension business (post-July 2001) and Deferred annuities - non-profit pension annuity options on vesting (individual) and Deferred annuities - with-profits pension annuity options on vesting (individual): Modified RMV00/RFV00 for 2010, modified RMV00/RFV00 for 2009.

| Current | Expectation | 31.12.2010 | | spectation 31.12.2010 31.12.20 | | .2009 |
|---------|-------------|------------|--------|--------------------------------|--------|-------|
| Age | at Age | Male | Female | Male | Female | |
| 45 | 65 | 30.46 | 31.59 | 27.90 | 29.18 | |
| 55 | 65 | 28.21 | 29.83 | 26.56 | 28.16 | |
| 65 | 65 | 26.09 | 28.16 | 25.22 | 27.13 | |
| 75 | 75 | 16.07 | 17.77 | 15.71 | 17.22 | |

Annuities in possession - group contracts - pension business (post-July 2001) and Deferred annuities - other annuity options on vesting (group) and With Profit Business - pension fund - individual deferred annuity (in possession): Modified PCMA00/PCFA00 for 2010, modified PCMA00/PCFA00 for 2009.

| Current | Expectation | 31.12.2010 | | Expectation 31.12.2010 31.12.20 | | .2009 |
|---------|-------------|------------|--------|---------------------------------|--------|-------|
| Age | at Age | Male | Female | Male | Female | |
| 45 | 65 | 29.60 | 30.05 | 27.33 | 27.99 | |
| 55 | 65 | 27.15 | 28.11 | 25.88 | 26.87 | |
| 65 | 65 | 24.83 | 26.26 | 24.42 | 25.74 | |
| 75 | 75 | 15.21 | 16.50 | 15.12 | 16.29 | |

Modifications to standard tables for the 31.12.2010 valuation are based on CMI Working Paper 1 entitled "An interim basis for adjusting the '92' series mortality projections for cohort effects". An allowance is made for future improvement, applied from 2001, using percentages of the Medium Cohort. In 2009, the average of the Medium and Long Cohort was used. The percentages used were 100% for males and 75% for females in both the 2010 and 2009 valuations, subject to a minimum annual rate of improvement. For males, this minimum is assumed to be 1.5% p.a. before 2010 and 2.1% p.a. after 2010; for females it is 1.25% p.a. before 2010 and 1.8% p.a. after 2010. In 2009, the minimum annual rate of improvement was 1.5% p.a. for males and 1.25% p.a. for females for all years.

(5) The morbidity tables assumed in the valuation of the various categories of contracts are shown below.

(a) For Income Protection business, except as noted below, the inception and recovery rates used are those published in CMI Report No. 12. The inception rates for occupation class 1 have been adjusted by the following proportions, for business with a deferred period of 13 weeks, which is the most common deferred period:

| | 31.12.2010 | 31.12.2009 |
|----------------------|------------|------------|
| Males Smokers | 53% | 53% |
| Males Non-smokers | 46% | 46% |
| Males Unclassified | 48% | 48% |
| Females Smokers | 122% | 122% |
| Females Non-smokers | 106% | 106% |
| Females Unclassified | 111% | 111% |

The recovery rates have been adjusted by the following proportions:

| Policy Year | 31.12.2010 | 31.12.2009 |
|-------------|------------|------------|
| 1 | 32% | 32% |
| 2 | 59% | 59% |
| 3-5 | 68% | 68% |
| 6+ | 41% | 41% |

- (b) The valuation of single premium Income Protection claims in payment, for both the 2010 and 2009 valuations, are assumed to have 40% of the ultimate recovery and mortality rates for sick lives published in the CMI Report No. 12.
- (c) The mortality and morbidity tables for critical illness used in the 2010 valuation are as follows:

| | 31.12 | .2010 | 31.12.2009 | | |
|--|-------------------|-------------------|-------------------|-------------------|--|
| | Male | Female | Male | Female | |
| Accelerated Critical Illness Mortality | | | | | |
| | 89% | 111% | 89% | 111% | |
| - Smokers | CIBT02 (2) | CIBT02 (2) | CIBT02 (2) | CIBT02 (2) | |
| | mort | mort | mort | mort | |
| | 45% | 51% | 45% | 51% | |
| - Non-Smokers | CIBT02 (2) | CIBT02 (2) | CIBT02 (2) | CIBT02 (2) | |
| | mort | mort | mort | mort | |
| Standalone Critical Illness Morbidity | | | | | |
| - Smokers | 87% | 89% | 87% | 89% | |
| - SHIOKEIS | CIBT02 (2) | CIBT02 (2) | CIBT02 (2) | CIBT02 (2) | |
| - Non-Smokers | 51% CIBT02 (2) | 64% CIBT02 (2) | 51% CIBT02 (2) | 64% CIBT02 (2) | |

In policy year one and two, the rates shown above are reduced by 20% and 5% respectively.

Future deterioration is allowed for by applying the factors below to the basic critical illness morbidity rates:

| | | Per annum Deterioration Factors (no Maximum Values) | | | | | | |
|---------|------------|--|--|--|--|--|--|--|
| | 31.12.2010 | | | | | | | |
| Males | 1.25% | 1.25% | | | | | | |
| Females | 1.50% | 1.50% | | | | | | |

(d) For valuing FPLMA group Income Protection the following termination rates have been used

| Term from Commencement | 31.12.2010 | | | 31.12.2010 31.12.2009 | | | |
|-------------------------------|------------|-----|--------|-----------------------|-----|--------|--|
| of Disability to Retirement | Under 2 | 2-5 | Over 5 | Under 2 | 2-5 | Over 5 | |
| Up to 10 years | 7% | 3% | 1% | 7% | 3% | 1% | |
| Over 10 years | 12% | 5% | 2% | 12% | 5% | 2% | |

(6) Expense Bases

Renewal commission is allowed for at the actual rate payable for each business type.

Tax relief in the life fund is assumed to be:

- 20% for maintenance expenses
- 16% for acquisition expenses

The expenses shown below are in respect of all maintenance expenses for conventional business and attributable expenses for unitised business.

With Profit Fund

| With-Profit Fund | | | 31.1 | 2.2010 | | 31.12.2009 | | | |
|---|---------------------|------------------------|------------------------|--|-----------------|------------------------|------------------------|--|-----------------|
| Class | | Zilmer Adj. % SA | Annual Expense £ | Investment Expense % of Fund pa | % of Premium | Zilmer Adj. % SA | Annual Expense £ | Investment Expense % of Fund pa | % of Premium |
| CWP Savings Endowment (120) | Premium Paying | N/a | 26.31 | 0.125 | 0 | N/a | 25.17 | 0.122 | 0 |
| Endowment (120) | Otherwise | N/a | 18.41 | 0.125 | 0 | N/a | 17.62 | 0.122 | 0 |
| CWP Target Cash | Premium | N/a | 26.31 | 0.125 | 0 | N/a | 25.17 | 0.122 | 0 |
| Endowment (125) | Paying Otherwise | N/a | 18.41 | 0.125 | 0 | N/a | 17.62 | 0.122 | 0 |
| CWP Pensions (155 / 165) | Premium Paying | N/a | 31.57 | 0.125 | 0 | N/a | 30.21 | 0.122 | 0 |
| (1337 103) | Otherwise | N/a | 23.68 | 0.125 | 0 | N/a | 22.66 | 0.122 | 0 |
| Term Assurance (325 / 330) | Premium Paying | N/a | 22.70 | 0.125 | 0 | N/a | 21.72 | 0.122 | 0 |
| | Otherwise | N/a | 15.78 | 0.125 | 0 | N/a | 15.10 | 0.122 | 0 |
| Critical Illness (340 / 345 / 350 / 355) | Premium Paying | N/a | 22.70 | 0.125 | 0 | N/a | 21.72 | 0.122 | 0 |
| | Otherwise | N/a | 15.78 | 0.125 | 0 | N/a | 15.10 | 0.122 | 0 |
| Annuity (400) | All | N/a | 18.45 | 0.060 | 0 | N/a | 17.66 | 0.059 | 0 |
| UWP Bond (500) | All | N/a | 29.80 | 0.125 | 0 | N/a | 28.52 | 0.122 | 0 |
| UWP Savings Endowment (510) | Premium Paying | N/a | 34.28 | 0.125 | 0 | N/a | 32.80 | 0.122 | 0 |
| Zhaowinent (510) | Otherwise | N/a | 29.80 | 0.125 | 0 | N/a | 28.52 | 0.122 | 0 |
| UWP target Cash Endowment (515) | Premium Paying | N/a | 34.28 | 0.125 | 0 | N/a | 32.80 | 0.122 | 0 |
| | Otherwise | N/a | 29.80 | 0.125 | 0 | N/a | 28.52 | 0.122 | 0 |
| UWP Regular Premium Pension (525 / 545) | Premium Paying | N/a | 43.13 | 0.125 | 0 | N/a | 41.27 | 0.122 | 0 |
| 1 chsion (323 / 343) | Otherwise | N/a | 34.50 | 0.125 | 0 | N/a | 33.02 | 0.122 | 0 |
| UWP Single Premium Pension (525 / 545) | All | N/a | 32.97 | 0.125 | 0 | N/a | 31.55 | 0.122 | 0 |
| UWP Group Regular Premium Pension (535) | Premium Paying | N/a | 67.45 | 0.125 | 0 | N/a | 64.55 | 0.122 | 0 |
| , , | Otherwise | N/a | 53.33 | 0.125 | 0 | N/a | 51.03 | 0.122 | 0 |
| UWP Group Single Premium Pension (535) | All | N/a | 48.09 | 0.125 | 0 | N/a | 46.02 | 0.122 | 0 |
| UL Bond (700) | All | N/a | 25.10 | 0.132 | 0 | N/a | 23.28 | 0.129 | 0 |
| UL Savings Endowment (715) | Premium Paying | N/a | 34.79 | 0.132 | 0 | N/a | 32.26 | 0.129 | 0 |
| (713) | Otherwise | N/a | 25.10 | 0.132 | 0 | N/a | 23.28 | 0.129 | 0 |
| UL Target Cash Endowment (720) | Premium Paying | N/a | 34.79 | 0.132 | 0 | N/a | 32.36 | 0.129 | 0 |
| Lindownient (720) | Otherwise | N/a | 25.10 | 0.132 | 0 | N/a | 23.28 | 0.129 | 0 |
| UL Regular Premium Pension (725) | Premium Paying | N/a | 39.61 | 0.132 | 0 | N/a | 36.73 | 0.129 | 0 |
| · · · · · · · · · · · · · · · · · · · | Otherwise | N/a | 31.58 | 0.132 | 0 | N/a | 29.28 | 0.129 | 0 |
| UL Single Premium Pension (725) | All | N/a | 29.55 | 0.132 | 0 | N/a | 27.39 | 0.129 | 0 |
| UL Group Regular Premium Pension (735) | Premium Paying | N/a | 21.19 | 0.132 | 0 | N/a | 19.65 | 0.129 | 0 |
| , , | Otherwise | N/a | 15.84 | 0.132 | 0 | N/a | 14.69 | 0.129 | 0 |
| UL Group Single Premium Pension (735) | All | N/a | 14.45 | 0.132 | 0 | N/a | 13.40 | 0.129 | 0 |

Non Profit Fund

| Non-Profit Fund | | | 31.1 | 2.2010 | | 31.12.2009 | | | |
|---|----------------|---------------------|------------------------|--|-----------------|---------------------|------------------------|--|-----------------|
| Class | | Zilmer Adj. % SA | Annual Expense £ | Investment Expense % of Fund pa | % of Premium | Zilmer Adj. % SA | Annual Expense £ | Investment Expense % of Fund pa | % of Premium |
| Term Assurance (325 / 330) | Premium Paying | N/a | 22.70 | 0.125 | 0 | N/a | 21.72 | 0.122 | 0 |
| (-11, 111) | Otherwise | N/a | 15.78 | 0.125 | 0 | N/a | 15.1 | 0.122 | 0 |
| Critical Illness (340 / 345 / 350 / 355) | Premium Paying | N/a | 22.70 | 0.125 | 0 | N/a | 21.72 | 0.122 | 0 |
| | Otherwise | N/a | 15.78 | 0.125 | 0 | N/a | 15.1 | 0.122 | 0 |
| Income Protection (360 / 365) | All | N/a | 28.55 | 0.125 | 0 | N/a | 27.32 | 0.122 | 0 |
| Income Protection Claims in Payment (385) | All | N/a | N/a | N/a | 8% of claims | N/a | N/a | N/a | 8% of claims |
| Annuity (400) | All | N/a | 18.45 | 0.060 | 0 | N/a | 17.66 | 0.059 | 0 |
| UWP Bond (500) | All | N/a | 29.80 | 0.125 | 0 | N/a | 28.52 | 0.122 | 0 |
| UWP Savings Endowment (510) | Premium Paying | N/a | 34.28 | 0.125 | 0 | N/a | 32.80 | 0.122 | 0 |
| | Otherwise | N/a | 29.80 | 0.125 | 0 | N/a | 28.52 | 0.122 | 0 |
| UWP Target Cash Endowment (515) | Premium Paying | N/a | 34.28 | 0.125 | 0 | N/a | 32.80 | 0.122 | 0 |
| | Otherwise | N/a | 29.80 | 0.125 | 0 | N/a | 28.52 | 0.122 | 0 |
| UWP Regular Premium Pension | Premium Paying | N/a | 43.13 | 0.125 | 0 | N/a | 41.27 | 0.122 | 0 |
| (525 / 545) | Otherwise | N/a | 34.50 | 0.125 | 0 | N/a | 33.02 | 0.122 | 0 |
| UWP Single Premium Pension (525 / 545) | All | N/a | 32.97 | 0.125 | 0 | N/a | 31.55 | 0.122 | 0 |
| UWP Group Regular Premium Pension (535) | Premium Paying | N/a | 30.44 | 0.125 | 0 | N/a | 29.13 | 0.122 | 0 |
| | Otherwise | N/a | 20.82 | 0.125 | 0 | N/a | 19.92 | 0.122 | 0 |
| UWP Group Single Premium Pension (535) | All | N/a | 17.15 | 0.125 | 0 | N/a | 16.41 | 0.122 | 0 |
| UL Bond (700) | All | N/a | 13.55 | 0.121 | 0 | N/a | 12.96 | 0.118 | 0 |
| UL Savings Endowment (715) | Premium Paying | N/a | 16.54 | 0.132 | 0 | N/a | 15.83 | 0.129 | 0 |
| | Otherwise | N/a | 13.55 | 0.132 | 0 | N/a | 12.96 | 0.129 | 0 |
| UL Target Cash Endowment (720) | Premium Paying | N/a | 16.54 | 0.132 | 0 | N/a | 15.83 | 0.129 | 0 |
| | Otherwise | N/a | 13.55 | 0.132 | 0 | N/a | 12.96 | 0.129 | 0 |
| UL Regular Premium Pension (725) | Premium Paying | N/a | 14.64 | 0.100 | 0 | N/a | 14.01 | 0.100 | 0 |
| | Otherwise | N/a | 10.29 | 0.100 | 0 | N/a | 9.85 | 0.100 | 0 |
| UL Single Premium Pension (725) | All | N/a | 8.25 | 0.100 | 0 | N/a | 7.90 | 0.100 | 0 |
| UL Group Regular Premium Pension (735) | Premium Paying | N/a | 14.64 | 0.100 | 0 | N/a | 14.01 | 0.100 | 0 |
| | Otherwise | N/a | 10.29 | 0.100 | 0 | N/a | 9.85 | 0.100 | 0 |
| UL Group Single Premium Pension (735) | All | N/a | 8.25 | 0.100 | 0 | N/a | 7.90 | 0.100 | 0 |

(7) The unit growth rates for gross and net linked business (before management charges) and the inflation rates assumed for future expenses and future increases in policy charges are shown below:

| | | 31.12.2010 | | | 31.12.2009 | |
|--|-----------------------|------------|----------------------|----------------|------------|----------------------|
| | Unit Growth % p.a. | | Expense Inflation | Unit Gı % p | | Expense Inflation |
| | Gross | Net | % p.a. | Gross | Net | % p.a. |
| Conventional Non Profit Ex- FPLMA | n/a | n/a | 3.8 | n/a | n/a | 4.1 |
| Conventional Non Profit Other | n/a | n/a | 4.4 | n/a | n/a | 4.7 |
| Conventional With Profit Ex- FPLMA | n/a | n/a | 3.8 | n/a | n/a | 4.1 |
| Conventional With Profit Other | n/a | n/a | 4.4 | n/a | n/a | 4.7 |
| Unitised | 3.5 | 2.8 | 4.4 | 3.8 | 3.0 | 4.7 |

(8) For policies with explicit policy charges, these charges increase in line with the RPI or National Average Earnings Index. It has been assumed that future RPI is 3.4% p.a., and that future NAEI is 1% higher at 4.4% p.a.

The future bonus rates used in valuing with-profits business are the minimum guaranteed bonus rates. These are zero except as follows:

Unitised With Profits Policies

| | Life | | Pensions | | | | | |
|----------------|------------------|----------|----------------|--------------------|-------------|-------------------------|--------|--|
| Series 1,21 | Ex FPLMA Life | Series 1 | Series 7,11,27 | New New Generation | | Ex FPLMA Pensions | Ex UKP | |
| | | | | Pre-demut | Post -demut | | | |
| % p.a. | % p.a. | % p.a. | % p.a. | % p.a. | % p.a. | % p.a. | % p.a. | |
| 3.00 | 1.00 | 4.00 | 0.95 | 0.92 | 0.97 | 1.00 | 5.00 | |

(9) A summary of the lapse assumptions is shown below:

| Product | | Average | lapse / surro for polic | | l-up rate |
|--|-------------------|---------|----------------------------|--------|-----------|
| | | 1-5 | 6-10 | 11-15 | 16-20 |
| | | % p.a. | % p.a. | % p.a. | % p.a. |
| Level term (incl. critical illness) – low rate | Lapse | 8.0 | 4.3 | 2.5 | 2.5 |
| Level term (incl. critical illness) – high rate | Lapse | 14.8 | 7.9 | 4.6 | 4.6 |
| Decreasing Term (incl. critical illness) – low rate | Lapse | 8.3 | 6.6 | 4.6 | 4.6 |
| Decreasing Term (incl. critical illness) – high rate | Lapse | 15.3 | 12.2 | 8.5 | 8.5 |
| Income protection – low rate | Lapse | 7.4 | 6.2 | 4.6 | 4.6 |
| Income protection – high rate | Lapse | 13.8 | 11.6 | 8.5 | 8.5 |
| UWP bond | Surrender | n/a | n/a | n/a | n/a |
| UWP bond | Partial Surrender | 5.0 | 5.0 | 5.0 | 5.0 |
| UWP Individual Pension | PUP | 16.1 | 7.3 | 5.2 | 5.2 |
| UL bond | Surrender | n/a | n/a | n/a | n/a |
| UL bond | Partial Surrender | 5.0 | 5.0 | 5.0 | 5.0 |
| UL Individual Pension | PUP | 16.1 | 7.3 | 5.2 | 5.2 |
| UL Group Pension | PUP | 21.3 | 15.6 | 15.6 | 15.6 |

For products where negative reserves are permitted we use the combination of lapse rates shown above and interest rates in 4 (2) that produce the most prudent result. Where negative reserves are not permitted the lapse rates are assumed to be zero.

The lapse / surrender rates for all other products are assumed to be zero.

- (10) There are no other material assumptions.
- (11) Derivatives are shown at market value using quoted prices where exchange-traded and prices from counterparties otherwise. Combined yields are calculated for assets with covering derivatives, whether in-themoney or out-of-the-money, in accordance with INSPRU 3.1.30R. The interest rates used in the valuation of liabilities are consistent with the yields on backing assets, reflecting covering derivatives if appropriate.

An inflation rate swap formalises an expense agreement made with the with-profits policyholders at the time of demutualisation. This agreement is already reflected in the valuation assumptions so the swap has no impact on the determination of the liabilities.

(12) Changes in valuation methodology arising from the application of PS06/14 were made in 2006 and 2007. The following table states the effect on mathematical reserves of the changes made during each calendar year as at the end of the year. These values are the reduced amounts recognised each year, and are not cumulative.

| | 31/12/06 | 31/12/07 |
|--|----------|----------|
| Allowance for lapses on valuation of protection business | £24m | £29.9m |
| Allowance for negative reserves on valuation of protection business | £31.6m | £38.7m |
| Allowance for lapses on valuation of unit-linked business | - | - |
| Allowance for negative reserves on valuation of unit-linked business | £0.9m | - |

5. Options and guarantees

- (1) Guaranteed Annuity Rate Options
 - (a) Deferred annuities are valued as the greater of the present value of the annuity or, if appropriate, the alternative cash fund available at vesting for the purchase of an annuity. It has been assumed that all cashable deferred annuities have such a guarantee. GAO take-up rates increase, as required by INSPRU 1.2.66G to 95% over 20 years, with the following starting rates:

| With Profits: | |
|---|-----|
| Individual ex-FP and UK Provident (UKP) | 75% |
| UKP Executive Pensions | 73% |
| Other Deferred Annuities | 75% |
| Accumulating With Profits: | |
| Group Final Salary | 94% |
| Group Money Purchase | 70% |
| Executive Pensions | 82% |

(b) The table below shows details of the options:

| Product Name | Basic Reserve (ii) £m | Outstanding Durations (iii) | Guarantee Reserve (iv) £m | Guaranteed Rate (v) | Increments allowed (vi) | Annuity Form (vii) | Retirement Ages (viii) |
|---|-----------------------------|-----------------------------------|---------------------------------|---------------------------|-------------------------------|---|---|
| Self Employed | | | | FP: 11.6% | N | Single life, annual in | FP: 60-70 |
| Deferred Annuities | | | | UKP: 12.2% | No | arrears, no guarantee | UKP: 60 – 75 |
| Group Deferred Annuities (other than EBP and PTP below) | | | | 10.0% | No | Single life, monthly in advance, guaranteed 5 years | 50-75 |
| Executive Benefit Plan (EBP) and Pension Transfer Plan (PTP) | 1,064 | Up to 20 years | 607 | 10.0% | No | Single life, monthly in advance, guaranteed 5 years | Only applies at specified NRD |
| UKP Executive Pensions | | | | 11.1% | No | Single life, monthly in advance, guaranteed 5 years | Applies at specified NRD or on similar terms for early retirement |
| FPLMA Retirement Annuity Contracts | | | | 10.8% | No | Single life, annual in arrears, no guarantee | 60-75 |

- (2) Guaranteed Surrender and unit-linked maturity values
 - (a) For contracts with guaranteed surrender values, the calculated reserve is increased to the guaranteed surrender value if greater. There are no significant unit-linked maturity guarantees.
 - (b) A table showing details is given below:

| Product Name (i) | Basic Reserve (ii) £m | Outstanding Durations (iii) | Guarantee Reserve (iv) £m | Guaranteed Amount (v) | MVA Free Conditions (vi) | In-force Premiums (vii) £m | Increments (viii) |
|--|-----------------------------|-----------------------------------|---------------------------------|---|--------------------------------|----------------------------------|----------------------|
| Friends Flexible Savings Plan | | Up to 20 years | | Scheduled proportion of the maturity benefit (including declared bonuses). | n/a | | No |
| Multidowment and 10/25 Savings Plan | 112 | Up to 1 year | 7 | Scheduled proportion of the maturity benefit (including declared bonuses). | n/a | 3 | No |
| Planned Investment and Planned Investment Plus | | Up to 1 year | | Scheduled proportion of the maturity benefit (including declared bonuses). | n/a | | No |

- (3) Guaranteed Insurability Options
 - (a) Guaranteed Insurability Options arise mainly in respect of older contracts. As a result, any additional mortality arising is embedded in the company's mortality experience and is already reflected within the mortality assumptions set out in 4(4) above. Consequently, no additional reserve is held in respect of Guaranteed Insurability Options. The total sum assured on contracts with these options is less than £1bn.

- (4) Other Guarantees and Options
 - (a) Small additional reserves are held in respect of other options and guarantees.

Expense reserves

(1) The aggregate amount, grossed up for tax where appropriate, arising during the twelve months after the valuation date from explicit reserves made in the valuation to meet expenses in fulfilling contracts in-force at the valuation date is £83.6m. The amounts arising from each of the implicit allowances, explicit allowances for investment expenses and explicit allowances for other maintenance expenses are shown in the table below.

| Homogeneous Risk Group | Implicit Allowances £m | Explicit Allowance (investment) £m | Explicit Allowances (other) £m | Non- Attributable Expenses £m | Total £m |
|--|------------------------------|------------------------------------|---|--|-------------|
| Unitised Life (Post July 2001) | | | 1.1 | 0.7 | 1.8 |
| Unitised Overseas (Post July 2001) | | 0.3 | 0.4 | 0.3 | 1.0 |
| Unitised Life (Pre July 2001) | | 1.5 | 3.2 | | 4.7 |
| Unitised Pensions (Pre July 2001) | | 5.0 | 9.4 | | 14.4 |
| All Expenses Attributable (All other business) | 2.6 | 13.4 | 45.8 | | 61.8 |
| Total | 2.6 | 20.2 | 59.8 | 1.0 | 83.6 |

- (2) The implicit expense allowance relates to Group Income Protection business where a proportion of premium is held for the first three years and claims reserves thereafter. The allowances are covered from margins in the reserving basis.
- (3) The maintenance expenses in line 14 of Form 43 are £65.0m.
 - An additional £10m reserve is held for expenses. No credit has been taken for this reserve in allowances set out in 6(1) above.
- (4) The value of profits in respect of expected new business exceeds the expenses incurred. Therefore no additional reserve is required.
- (5) Actual expenses and commission have been estimated for 2011 if the Company ceased to transact new business on 1st January 2011. Estimated expenses in 2011, on this basis, are less than the loadings expected from in-force business in 2011 and therefore no additional reserve is required.
- (6) Non-attributable expenses have only been calculated for unit-linked products. For each homogeneous risk group where the non-attributable expenses have been excluded from the sterling reserves calculation, the resulting sterling reserve has been compared with a sterling reserve calculation combining the cashflows of all the policies in the homogeneous risk group and including the non-attributable expenses. As the sterling reserve based on the grouped cashflows is less than the sterling reserve calculated at policy level without non-attributable costs, no additional reserve is held for the non-attributable expenses.

7. Mismatching reserves

(1) The value of mathematical reserves (other than liabilities for property-linked benefits) for the With Profits Fund, together with value of assets matching those liabilities, are analysed below by reference to currency.

| Currency | Value of liabilities (£m) | Value of assets (£m) |
|-------------------|---------------------------|----------------------|
| Sterling | 10,047 | 11,547 |
| Euro | | 149 |
| Australian Dollar | | 81 |
| Dollar | | 74 |
| Other | | 208 |
| Total | 10,047 | 12,060 |

The value of mathematical reserves (other than reserves for property-linked benefits) for the Non Profit Fund was £295m denominated entirely in sterling, and this was wholly matched by sterling-denominated assets.

- (2) As noted above, FPLP has no liabilities denominated in currencies other than sterling.
- (3) There are sufficient sterling assets to cover the sterling liabilities. Consequently, no reserve for currency mismatching is considered necessary.
- (4) Not a regulatory reporting company and therefore not applicable.
- (5) Not a regulatory reporting company and therefore not applicable.
- (6) Not a regulatory reporting company and therefore not applicable.
- (7) The nature and term of the assets matching liabilities is regularly reviewed to ensure continued appropriateness and no additional provision was required at the valuation date to ensure that the company could meet its obligations as they arise.

8. Other special reserves

Other special reserves in excess of £10m have been held as follows:

- (1) A provision of £31m to allow for the potential unwinding of a tax credit. The provision is the current value of the tax credit.
- (2) A reserve of £15m, held in the Non Profit Fund, in respect of the difference between the valuation maintenance expense assumptions in respect of With Profit Fund policies and that chargeable under the expense agreement between the two funds.
- (3) A reserve of £15m in respect of potential premium rate guarantees on certain unit-linked whole of life policies.
- (4) A reserve of £10m to cover investment expenses, amounting to c£1m p.a., that have not been attributed to policies.
- (5) A provision of £10m to allow for adverse deviation of renewal expenses, in addition to that implicit in the per policy expense assumptions.

9. Reinsurance

- (1) No premiums for reinsurance ceded on a facultative basis were paid during 2010 to reinsurers who are not authorised to carry on insurance business in the United Kingdom.
- (2) (a), (b) & (c) The reinsurance treaties meeting the stated conditions are described in the table below, except as detailed here.
 - (d) The name of the reinsurer is quoted in the table.
 - (e) The nature and extent of cover is quoted in the table.
 - (f) The premiums paid in 2010 are quoted in the table.
 - (g) A deposit back arrangement exists on the reinsurance of all unit linked life business within the Non-Profit Fund (excluding any units relating to the Property Fund) to Friends Provident Life Assurance Ltd, whereby the unit element is deposited back to Friends Provident Life & Pensions Ltd, immediately following the payment of the reinsurance premium.
 - (h) Availability to new business is quoted in the table.
 - (i) There are no undischarged obligations of the insurer.
 - (j) The mathematical reserves ceded under the treaty are quoted in the table. Apart from any reserves ceded internally, these have been reduced to allow for credit risk.
 - (k) Retentions on new business are quoted in the table.
 - (1) All reinsurers quoted in the table are authorised to carry on insurance business in the UK.
 - (m) Connections of any reinsurer to the Company are quoted in the table.
 - (n) Apart from any reserves ceded internally the mathematical reserves shown in the table have been reduced by £4.7m to allow for credit risk.
 - (o) No provision has been made for the Company's liability to refund reinsurance commission in the event of lapse or surrender of the contracts reinsured. This is because the premiums recoverable will exceed any commission refundable.
 - (p) None of the treaties are financing arrangements.

| 9. Reassurance Treaty Information (Sections a,b,c,g,i,l,n,o and p covered above) | | | | | | |
|--|--|-------------------------|------------------------|------------------------------------|--------------------------------------|-----------------------------|
| (d) Reinsurer | (e) Nature and extent of cover under the treaty | (f) Premiums payable £m | (h) New business | (j) Mathematical reserves £m | (k) Retention for new policies | (m) Connected Company |
| | 2^{nd} surplus reinsurance for £1.5m for conventional life and pensions business and for all unitised business on risk premium or original terms. | | Closed | | N/A | |
| | 1 st surplus reinsurance for Individual Income Protection for £33,000 p.a. | | | | | |
| | 1 st surplus reinsurance for Individual Income Protection for £300 p.w. up to a maximum sum assured of £40,000 p.a. | | Closed | | | |
| | Quota share reinsurance for non-linked life business for 65% up to a maximum retention of £50,000 life (£125,000 critical illness) and 100% thereafter up to a maximum sum assured of £2.5m life (£500,000 critical illness). With effect from July 2005 the percentage reassured changed from 65% to 75%. | 1 | Closed | 2 | N/A | Not connected |
| Swiss Re Life & | 1st surplus reinsurance for Group Income Protection in excess of the greater of £60,000 p.a. and the policy's free cover limit up to a limit of £300,000 p.a. | | Closed | | The greater of £60,000 p.a. and the | |
| Health Ltd | 1 st surplus reinsurance for Individual Income Protection for £2,000 p.w. initial benefit and over in some cases (except nil for D4 business for occupational classes greater than 3). Max retention £125,000 p.a. D4 included and benefit increased to £2,700 p.w. with effect 26/1/2007. | 16 | Closed | 31 | N/A | |
| | 1 st surplus reinsurance for Executive Income Protection for £2,000 p.w. initial benefit and over in some cases (except nil for D4 business). Max retention £125,000 p.a. plus £50,000 for NI and pension contributions. | | | | N/A | Not connected |
| | Quota share reinsurance for Term Assurance Life and Critical Illness and Stand Alone Critical Illness for 80% up to £625,000, 100% above £625,000 to a maximum of £1m. (With effect from 9 th December 2002, 75% up to £500,000, 100% above £500,000 to a maximum of £1m.) Original terms and risk premium. | | Closed | | N/A | |
| Friends Provident Pensions Ltd | All Main Series investment benefits under pension business internal linked funds. All investment benefits under specific pensions' plans; Peace and Quiet, Secure Growth Personal Retirement Plan, Blueprint and Individual Retirement Plans for the Self Made Man and Executive Director. | 205 | Closed | 4,028 | N/A | Wholly Owned |
| | All pension business written in the Non-Profit Fund prior to 31 December 2001. | 72 | Closed | 1,052 | N/A | Subsidiary |
| | Deferred and in–payment annuities under Investment Trust Retirement Annuity plans on original terms. | Nil | Closed | 29 | N/A | |

| | 9. Reassurance Treaty Information (Sections a,b,c,g,i,l,n,o and p covered above) | | | | | | |
|---------------------------------|---|-------------------------|------------------------|------------------------------------|--------------------------------------|-----------------------------|--|
| (d) Reinsurer | (e) Nature and extent of cover under the treaty | (f) Premiums payable £m | (h) New business | (j) Mathematical reserves £m | (k) Retention for new policies | (m) Connected Company | |
| Friends | All liabilities for benefits relating to the value of Property Fund units. | (44) | Open | 251 | Nil | Wholly | |
| Provident Life Assurance Ltd | All unit linked life business within the Non Profit Fund (excluding any units related to the Property Fund). | 94 | Closed | 1,606 | N/A | Owned Subsidiary | |
| | 1 st surplus reinsurance for £2m for Individual Life (excluding commodity term assurance and Milestones Term Assurance) and Group Life. 1 st surplus reinsurance for £375,000 for critical illness and permanent disability benefits. | | Closed | 46 | N/A | Not connected | |
| Munich | Quota share reinsurance for Term Assurance (excluding critical illness) for 85% up to £2m, 100% above £2m to a maximum sum reinsured of £2m. | | | | N/A | | |
| Reinsurance Co | Quota share reinsurance for Milestones Term Assurance for 75% up to a maximum of £187,500. | 14 CI | Closed | | N/A | | |
| | 1 st surplus reinsurance for Group Income Protection for £200,000 p.a. | | Closed | | N/A | | |

10. Reversionary bonus

- (1) The bonus series meeting the stated conditions are shown in the table below.
- (2) For all unitised with-profits funds, the bonus is applied as an increase in the value of units attached to the policy.
- (3) Reversionary bonuses have been shown in the table as "rate applying to basic benefit" / "rate applying to bonus already declared".
- (4) Reversionary bonus rates do not vary between policies within a class.

| | Amount of | Amount of Mathematical Reversionary Bo | | Guaranteed Bonus Rate for | |
|--|----------------|--|------------------|------------------------------|--|
| Name of Bonus Series | Reserves £m | Current Year | Preceding Year % | the Year | |
| Main Series – Life policies | | | | | |
| Conventional Life Fund Policies (All except Series 9) | 1,787 | Nil / 0.25 | Nil / 0.25 | 0.00 / 0.00 | |
| Series 9 | | 0.25 / 0.25 | 0.25 / 0.25 | 0.00 / 0.00 | |
| Unitised With Profits Funds | | | | | |
| Series 1,21 | 402 | 3.00 | 3.00 | 3.00 | |
| Series 2,3,4,6 and Inward Reinsurance | 601 | 0.50 | 0.50 | 0.00 | |
| Series 9,10,11,12,22,23,24,26 and Inward Reinsurance | 21 | 0.75 | 0.75 | 0.00 | |
| Series 5 | 5 | 0.25 | 0.25 | 0.00 | |
| Series 8, 25 | 6 | 0.25 | 0.25 | 0.00 | |
| Series 14 | 51 | 1.00 | 1.00 | 0.00 | |
| Main series – Pension Fund | | | <u> </u> | | |
| Conventional Policies | | | | | |
| Individual Plans | 507 | Nil/Nil | Nil/Nil | 0.00 | |
| Group Cashable Annuities | 425 | 3.50 / 3.50 | 2.00 / 2.00 | 0.00 | |
| Executive Benefit Scheme | | | | | |
| Cashable Annuities | 225 | Nil / Nil | Nil / Nil | 0.00 | |
| Unitised With Profits Funds | | | | | |
| Series 1 | 1,408 | 4.00 | 4.00 | 4.00 | |

| | Amount of Mathematical | Reversionary B | onus Rate for the | Guaranteed Bonus Rate for | |
|--|---------------------------|-------------------|-------------------|------------------------------|--|
| Name of Bonus Series | Reserves £m | Current Year % | Preceding Year | the Year | |
| Series 2,4 | 384 | 1.00 | 1.00 | 0.00 | |
| Series 9,10,22,24 | 44 | 1.25 | 1.00 | 0.00 | |
| Series 21 | 206 | 1.25 | 1.00 | 0.00 | |
| Series C | 13 | 0.00 | 0.00 | 0.00 | |
| Demutualisation Terminal Bonus | 49 | 2.00 | 1.75 | 0.00 | |
| Pre-Demutualisation New Generation | 263 | 2.00 | 1.75 | Not less than AMC | |
| Post-Demutualisation New Generation | 203 | 2.00 | 1.75 | Not less than AMC | |
| Main Series - OLAB Policies | | | | | |
| <u>Unitised With Profits Funds</u> | | | | | |
| Series 1,2 | 172 | 1.00 | 1.00 | 0.00 | |
| Series 3,4,21,22 | 1 | 1.25 | 1.00 | 0.00 | |
| Series 5 | 6 | 1.75 | 1.75 | 0.00 | |
| UKP Series - Life and General Ann | uity Policies | | | | |
| All Conventional Policies | 128 | 0.10 / 0.10 | 0.10 / 0.10 | 0.00 | |
| UKP Series - Individual and Group | Deferred Annuities | | | | |
| Conventional With Profits Policies | 579 | Nil / Nil | Nil / Nil | 0.00 | |
| Ex-FPLMA Policies – Life Assurance | ce Policies | | | | |
| All Conventional Policies | 24 | 0.50 / 0.50 | 0.50 / 0.50 | 0.00 | |
| Unitised With Profits Funds | 63 | 1.25 | 1.25 | 0.00 | |
| Ex-FPLMA Policies – Individual an | d Group Deferred Ar | <u>nnuities</u> | | | |
| Unitised With Profits Funds | 242 | 1.75 | 1.75 | 0.00 | |

ABSTRACT OF VALUATION REPORT FOR THE REALISTIC VALUATION OF THE WITH PROFITS FUND ACCORDING TO APPENDIX 9.4A OF THE INTERIM PRUDENTIAL SOURCEBOOK FOR INSURERS.

Introduction

- 1. The history of Friends Provident Life and Pensions Limited (FPLP) is described in the introduction to the abstract of the Valuation Report prepared under Appendix 9.4. The With Profits Fund comprises business written in the Main Series and the UKP Series of Friends Provident Life Office (FPLO) together with business written in Friends Provident London and Manchester Assurance (FPLMA) prior to its transfer in 2000. It also includes asset shares in respect of all the reassured with-profits business of Friends Provident Pensions Limited (FPP) and the reassured UWP business of Friends Provident Life Assurance Limited (FPLAL).
 - (1) The investigation relates to 31 December 2010.
 - (2) The previous investigation related to 31 December 2009.
 - (3) An interim valuation was carried out at 30 June 2010.

Assets

2. (1) For the purposes of valuing the non-profit insurance contracts which are written within the With Profits Fund, the following assumptions have been used:

| | 31 December 2010 (% pa) | 31 December 2009 (% pa) |
|--|-------------------------|-------------------------|
| Risk Discount Rate | 4.0 | 4.4 |
| Investment returns before tax (all assets) | 4.0 | 4.4 |
| Future expense inflation | 4.4 | 4.7 |
| Corporation tax rate | 27 | 28 |

- (2) Not applicable.
- (3) Not applicable because future profits from insurance contracts written outside the With Profits Fund are not included for the purpose of INSPRU 1.3.43R.
- (4) The same set of economic assumptions is used for all future profit calculations.
- (5) Not applicable.

With-Profits Benefits Reserve Liabilities

- 3. (1) a. Policies are valued using a retrospective method except:
 - Conventional whole life policies, where a retrospective method is inappropriate
 - Conventional policies where the premium history is unavailable because the policy has been paid up or altered.

b. The with-profits benefits reserve and future policy related liability for each significant product group is listed in the table below.

| | With-Profits Benefits Reserve | | Future Policy |
|--|-------------------------------|------------------|------------------------------|
| Product Type | Prospective £m | Retrospective £m | Related Liabilities £m |
| Conventional Whole of Life Pre-demutualisation | 168 | 4 | 5 |
| Conventional Savings Pre-demutualisation | 113 | 2,198 | 69 |
| Conventional Pension Pre-demutualisation | 231 | 799 | 618 |
| UWP Savings Pre-demutualisation | 0 | 797 | 31 |
| UWP Bonds Pre-demutualisation | 0 | 708 | 18 |
| UWP Pensions Pre-demutualisation | 0 | 2,458 | 159 |
| UWP Bonds Post-demutualisation | 0 | 144 | 0 |
| UWP Savings Post-demutualisation | 0 | 41 | 2 |
| UWP Pensions Post-demutualisation | 0 | 218 | 2 |
| Total | 513 | 7,369 | 905 |

- c. All products that are included in the realistic value of the liabilities of the With Profits Fund have been included the table above.
- (2) The total of the amounts of the with-profits benefits reserve in 3 (1) (b) corresponds to line 31 of Form 19.

Reconciliation of the total future policy related liabilities in 3 (1) (b) back to Form 19 is shown below. The adjustments relate to liabilities that are not specific to individual policies.

| | Amount |
|---|--------|
| Description | (£m) |
| Total Future Policy Related Liabilities from 3 (1) (b) | 905 |
| Enhancement to WPBR not yet allocated to specific policies | 269 |
| Future costs of smoothing | 38 |
| Financing cost of contingent loan | 62 |
| Operational risk provision | 20 |
| Additional tax provision | 6 |
| Other | 18 |
| Total Future Policy Related Liabilities | 1,318 |
| Line 49 of Form 19: Total Future Policy Related Liabilities | 1,318 |

With-Profits Benefits Reserve – Retrospective Method

4. (1) (a) & (b)

| Retrospective Reserves | Proportion of With-Profits Benefits Reserve |
|------------------------|---|
| Individual Basis | 87.8% |
| Grouped Basis | 5.9% |

(c) (i) The contracts valued on a group basis are a selection of conventional pension deferred annuity contracts. The method applies grouped model point adjustments to individual mathematical reserves.

There are two methods used to value these policies. Either the policies are grouped by year/month of entry and premiums on each model point are assumed to be 50% level premiums and 50% single premiums, or premiums are grouped by year of payment.

- (ii) 479 model points were used to represent 6,142 policies for the first method and 105 model points were used to represent 1,169 schemes for second method.
- (iii) We have validated that a 50% single premium assumption is conservative. A reconciliation of movements is made between the current and the prior period's with-profits benefits reserve to ensure no significant data is lost.
- (2) (a) No changes in the method during 2010.
 - (b) N/a
- (3) The basis of charging expenses to the With Profits Fund and to with-profits benefits reserves is described in the Demutualisation Scheme ('the Scheme') and the company's Principles and Practices of Financial Management. Charges to the With Profits Fund and to the with-profits benefits reserves are not based on actual expenses calculated in expense investigations.

The Scheme charges to the fund were reviewed at the end of 2009 and as a result were increased by 1.8%, reflecting increases in the cost of regulation. Charges continue to be linked to inflation as described below. At the same time the charge to with-profits benefit reserves was brought into line with the charge to the With Profits Fund, increasing the charge to with-profits benefit reserves by 5.6% in total. The Scheme charges will next be reviewed at the end of 2014.

For pre-demutualisation policies the expense charge to the With Profits Fund is based on the number of contracts multiplied by a charge per contract. The charge per contract is set out in the Scheme. It varies by contract type and since 2001 has been increased at the rate of 1%pa above the increase in the RPI. (Charges for ex-FPLMA business increases in line with the RPI.)

The Scheme also sets out a similar approach for calculating total charges to with-profits benefits reserves. In apportioning these costs between individual policies:

- Where policyholders have previously been given the expectation that the contractual charges are
 the costs that will be taken into account in calculating discretionary benefits as well as
 contractual benefits (e.g. New Generation Pensions where the only expense charge is an annual
 management charge), then it is the contractual expense charge that is deducted from the withprofits benefits reserve.
- Where differences in contractual charges imply a different allocation of expenses to policies of
 the same type, for example because more expenses are allocated to large policies than to small
 ones, then the costs deducted from the with-profits benefits reserve will, where reasonably
 possible, reflect this difference.

For the pre-demutualisation maintenance expenses below, the expenses are shown before netting down for tax relief where appropriate.

For UWP post-demutualisation with-profits policies, the expenses charged to the with-profits benefits reserve are based on the charges specified within the contract.

| Type of Policies | Maintenance Expenses in 2010 (£m) |
|----------------------|-----------------------------------|
| Pre-demutualisation | 23.7 |
| Post-demutualisation | 4.2 |

(4) For post-demutualisation with profits contracts there is a charge for the cost of the guarantee that the UWP unit price will not fall. The charge varies depending on the original term and the bonus series.

For pre-demutualisation business, there was previously a deduction from the with-profits benefits reserve in order to achieve a fair distribution of the fund's assets over the remaining lifetime of policies. A deduction at a rate of 0.45% pa was applied until 1st April 2010, reducing to 0% thereafter. This charge allowed for the cost of guarantees.

| Type of Policies | 2010 Guarantee Charge | 2009 Guarantee Charge |
|----------------------|-----------------------|-----------------------|
| Pre-demutualisation | £8.7 million | £30.8 million |
| Post-demutualisation | £0.1 million | £0.3 million |

- (5) There were no charges deducted from the fund for non-insurance risk.
- (6) The table below shows the ratio of claims paid out on with-profits insurance contracts to the with-profits benefits reserve held for those claims:

| | 2010 | 2009 | 2008 |
|-----------------------------|------|------|------|
| Ratio of Claims to Reserves | 96% | 102% | 107% |

(7) The investment return allocated to the with-profits benefits reserve for the period 1 January to 31 December 2010 was 12.9% before deduction of tax and expenses. The same return was allocated to all with profits contracts.

There were adjustments to ex-UKP policies of -0.25% pa, which reflect the terms of the transfer of this company under the scheme of transfer to FPLO.

With-Profits Benefits Reserve – Prospective Method

- 5. (1) A bonus reserve valuation is used for conventional whole life policies and conventional policies that have been made paid-up or have altered since inception.
 - (a) For life business a risk discount rate of 3.6% pa is used, for pensions business a risk discount rate of 4.0% pa is used. These are the earned rates derived from the economic assumptions in (b).
 - (b) The gross investment return is assumed to be 4.0% pa for all asset categories.
 - (c) Expense inflation is assumed to be 4.4% pa.

(d) Assumed conventional annual bonuses are shown in the table below. Final bonuses were assumed to be a proportion of current final bonuses that are consistent with the rate that would be paid on a similar premium paying policy. Samples of current final bonus rates are shown in the following table:

| | Rates applying to attaching bonuses (Rates applying to attaching bonuses and sum assured marked with *) | | | | | | | | |
|---|---|-----|---------|------------|---------|------|--|--|--|
| | Annual Bonus | | Final B | onus by To | erm (%) | | | | |
| | (% pa) | 15 | 20 | 25 | 30 | 35+ | | | |
| UKP Life Series | 0.1* | 0 | 0 | 55 | 47.5 | 110 | | | |
| UKP Pension Series | 0 | 0 | 0 | 0 | 0 | 37 | | | |
| Main Series endowments | 0.25 | 155 | 85 | 55 | 22.5 | 80 | | | |
| Main Series low cost endowments - 03/12/90 - 20/02/91 | 0.25 | 0 | 58 | 0 | 0 | 0 | | | |
| Main Series regular premium SEDA | 0 | 0 | 34 | 14 | 10 | 12.5 | | | |
| Main Series low cost endowments - 21/02/91 - 31/12/91 | 0.25 | 0 | 38 | 0 | 0 | 0 | | | |
| Main Series single premium SEDA | 0 | 70 | 60 | 27 | 42 | 110 | | | |
| Main Series low cost endowments - 31/12/91 onwards | 0.25 | 25 | 25 | 0 | 0 | 0 | | | |
| Main Series life with guaranteed surrender basis | 0.25 | 150 | 100 | 80 | 80 | 80 | | | |
| Main series low cost endowment increments | 0.25 | 0 | 0 | 0 | 0 | 0 | | | |
| LMA Life Series | 0.5* | 27* | 37* | 48* | 74* | 112* | | | |
| FPLP Group Employer's Retirement Schemes | 3.5* | 0 | 0 | 0 | 0 | 0 | | | |
| FPLP Executive Benefit Schemes Single premium | 0 | 55 | 55 | 55 | 55 | 55 | | | |
| FPLP Executive Benefit Schemes Regular premium | 0 | 13 | 13 | 13 | 13 | 13 | | | |

(e) The Scheme of Demutualisation set out the expenses that should be charged to the with-profits benefits reserve from 9 July 2001 to 31 December 2009. During 2010, charges were reviewed and subsequently increased by 1.8%, reflecting increases in the cost of regulation. The charge to with-profits benefit reserves was also brought into line with the charge to the With Profits Fund, increasing by 5.6% in total. The Scheme charges will next be reviewed at the end of 2014. These expenses are also used within the retrospective with-profits benefits reserve calculation.

| 2010 Expenses | Regular Premium | Paid-Up |
|----------------------|-----------------|---------|
| Life | £24.20 | £16.94 |
| Pension (Individual) | £29.05 | £21.78 |

- (f) No lapses are assumed within the prospective with-profits benefits reserve calculation.
- (2) Not applicable.

Cost of guarantees, options and smoothing

- 6. (1) Not applicable.
 - (2) The cost of options and guarantees are valued using a Monte Carlo simulation approach using Barrie & Hibbert as the stochastic asset model. The outputs from this asset model are input into a dynamic financial analysis model (Prophet ALS) to calculate the value of options and guarantees.
 - (a) All products are valued using the Monte Carlo method although there are some adjustments made outside the model.
 - (b) (i) Not applicable.
 - (b) (ii) All costs have been valued on a grouped basis.
 - (b) (iii) Grouping of Data: A set of rules is used to group policies with similar characteristics while aiming to preserve the intrinsic value of the guarantees. The rules used to group policies in 2010 were unchanged from 2009. The table below shows the level of grouping split by product group.

| | | Policies before grouping | Policies after grouping | Compression |
|-----------------------------------|---------|--------------------------------|-------------------------------|-------------|
| Conventional Life (Pre Demut) | WOL | 21,370 | 275 | 1.29% |
| | Savings | 167,811 | 1,112 | 0.66% |
| Conventional Pensions (Pre Demut) | | 26,232 | 147 | 0.56% |
| Unit Linked Life (Pre Demut) | Bonds | 67,978 | 226 | 0.33% |
| | Savings | 79,280 | 644 | 0.81% |
| Unit Linked Pensions (Pre Demut) | | 376,426 | 2,071 | 0.55% |
| Unit Linked Life (Post Demut) | Bonds | 3,776 | 79 | 2.09% |
| | Savings | 9,139 | 220 | 2.41% |
| Unit Linked Pensions (Post Demut) | | 28,625 | 486 | 1.70% |
| | Total | 817,697 | 5,719 | 0.70% |

Impact of grouping on embedded maturity guarantees

Onerous policy groups are identified by comparing the grouped cost of maturity guarantees and the compression ratios. The effect of grouping data on embedded maturity guarantee liabilities is examined by calculating the liabilities for these onerous policy groups on an individual policy level. This is then compared against the liability calculated using grouped data. An additional reserve of £15.1m is held to cover the difference between the two approaches.

Impact of grouping on financial options

An implicit adjustment within the stochastic model, which is proportionate to the grouped liabilities for financial options is held. An additional reserve of £3.0m is held to cover lost value.

Impact of grouping on other liabilities

A calibration process was performed to ensure that liability cashflows and values, on a deterministic basis, emerging from the Monte Carlo model using grouped data replicated the cashflows and values obtained from the embedded value model using individual policy data. An additional reserve is not required.

The process segmented the liabilities by business type (CWP and UWP) then further split by material product lines. The key output from both models, split by segment, was compared over a 40-year projection period. The analysis included comparisons of:

- Number of maturities and maturity payments;
- Number of surrenders and surrender payments;
- Number of deaths and death payments;
- With-profits benefits reserve in-force;
- Number of policies in-force; and
- Expenses, investment income and in force premium income.
- (c) There are no significant approximations used in valuing products.
- (3) No changes were made to modelling of financial options and guarantees during 2010.
- (4)(a) (i) The options and guarantees are fully disclosed in the abstract to the valuation report (Appendix 9.4). The tables below show the extent to which the guarantees and options, split by major product groups, are in or out the money at the valuation date.

| Split of maturity guarantees | | Total (£m) |
|-------------------------------|-----------|------------|
| Conventional Pension | Intrinsic | 81 |
| Conventional Pension | Time | 61 |
| Conventional Life | Intrinsic | 0 |
| Conventional Life | Time | 31 |
| Unitised With-Profits Pension | Intrinsic | 3 |
| Unitised with-Profits Pension | Time | 110 |
| Unitised With-Profits Life | Intrinsic | 5 |
| Unitised with-Profits Life | Time | 19 |
| Total | Intrinsic | 90 |
| Total | Time | 222 |
| | Total | 311 |

| Split of financial options | | Total (£m) |
|----------------------------|-----------|------------|
| Conventional Pension | Intrinsic | 475 |
| Conventional Pension | Time | 0 |
| Total | Intrinsic | 475 |
| | Time | 0 |
| | Total | 475 |

(ii) The asset model used is Barrie & Hibbert. This is a macro-economic scenario generator that describes how the economy may evolve over time, using a combination of historic statistical information, current market prices, implied volatilities and fundamental economic principles.

Equity implied volatility is calibrated to replicate the implied volatility of FTSE 100 put options using a constant volatility model. This has been compared to options owned by the fund, which are described in section 12.

Corporate bonds are modelled using a modified version of the Merton Model. Various checks were carried out in order to be satisfied that the calibration is appropriate. These are:

- Checks on the volatility of corporate bonds;
- Checks on the correlation of annual corporate bond returns and gilt returns;
- Checks on default rates;
- Checks on option prices using a rolling portfolio of bonds; and
- Check on the value of a put option using a fixed portfolio of bonds.

Property is modelled as a separate asset class. The volatility of property returns is not easily observed within the market. A best estimate initial volatility of 15% pa has been assumed for property total return.

Exchange rates are assumed to have an initial volatility of 11% pa.

Correlations between 6-year bonds, equities and the RPI are calibrated to historical data. Sample average correlations over the first 15 years from the asset model output are shown below:

| | 6 Year Bond Return Index | Equity Total Return | RPI | Property Total Return | 15 Year Corporate Bond Return Index |
|--|-----------------------------------|---------------------------|--------|-----------------------------|---|
| 6 Year Bond Return Index | | | | | |
| | 1.00 | 0.11 | (0.01) | 0.10 | 0.49 |
| Equity Total Return | | | | | |
| | 0.11 | 1.00 | 0.04 | 0.28 | 0.57 |
| RPI | | | | | |
| | (0.01) | 0.04 | 1.00 | 0.18 | (0.10) |
| Property Total Return | | | | | |
| | 0.10 | 0.28 | 0.18 | 1.00 | 0.38 |
| 15 Year Corporate Bond Return Index | 0.49 | 0.57 | (0.10) | 0.38 | 1.00 |

Risk-free rates are calibrated to the UK Government gilt yield curve, extrapolated to tend to a long term assumption of 3.6% pa at terms greater than 35 years.

| 1 | |
|--------|--|
| \sim | |
| N | |

| | | Asset type (all UK assets) | (£) | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 |
|---|----|---|-----|---------|-----------|---|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| | K | | | | 0. | | | | 1. | 0 | | | . 1 | 1.5 | |
| | n | | | 5 | 15 | 25 | 35 | 5 | 15 | 25 | 35 | 5 | 15 | 25 | 35 |
| | | | • | | | | | | | | | | | | |
| | | Strikes | | | , | | , | | , | | | | • | | |
| | p | 1.0 | | 844,437 | 1,400,801 | 2,258,851 | 3,370,479 | 1,125,916 | 1,867,735 | 3,011,802 | 4,493,972 | 1,688,874 | 2,801,602 | 4,517,703 | 6,740,958 |
| | | 0.8 | | 824,828 | 1,238,825 | 1,818,850 | 2,508,349 | 1,099,771 | 1,651,766 | 2,425,133 | 3,344,466 | 1,649,656 | 2,477,650 | 3,637,700 | 5,016,699 |
| | | | | | | | | | | | | | | | |
| | r | Annualised compound equivalent of the risk free rate assumed for the period | | 2.40% | 4.25% | 4.51% | 4.39% | 2.40% | 4.25% | 4.51% | 4.39% | 2.40% | 4.25% | 4.51% | 4.39% |
| | 1 | Risk-free zero coupon bond | | 888,166 | 535,408 | 332,027 | 222,520 | * | * | * | * | * | * | * | * |
| | | T T | | , | | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | , | | | | | | | | |
| | 2 | FTSE All Share Index (p=1) | | 95,187 | 224,279 | 319,760 | 386,349 | 227,218 | 389,135 | 498,280 | 574,378 | 604,716 | 774,308 | 889,918 | 982,878 |
| | 3 | FTSE All Share Index (p=0.8) | | 88,125 | 174,933 | 225,061 | 253,264 | 212,865 | 309,344 | 357,817 | 382,179 | 575,299 | 634,443 | 655,806 | 666,048 |
| | 4 | Property (p=1) | | 30,726 | 101,138 | 170,466 | 228,741 | 132,281 | 234,501 | 323,419 | 396,299 | 522,228 | 611,544 | 707,343 | 788,099 |
| | 5 | Property (p=0.8) | | 26,607 | 67,597 | 100,424 | 125,192 | 119,480 | 166,368 | 200,759 | 225,246 | 490,570 | 469,300 | 474,509 | 482,165 |
| | 6 | 15 year risk-free ZCBs (p=1) | | 11,780 | 11,936 | 9,487 | 20,197 | 72,810 | 63,742 | 77,220 | 119,981 | 482,615 | 451,927 | 460,589 | 500,763 |
| | 7 | 15 year risk-free ZCBs (p=0.8) | | 9,988 | 5,927 | 2,549 | 1,655 | 63,152 | 30,967 | 16,236 | 18,928 | 447,805 | 285,812 | 210,424 | 193,357 |
| | 8 | 15 year corporate bonds (p=1) | | 18,098 | 41,162 | 69,029 | 105,254 | 100,705 | 139,587 | 182,727 | 233,386 | 497,019 | 502,551 | 538,457 | 593,699 |
| | 9 | 15 year corporate bonds (p=0.8) | | 15,447 | 22,062 | 29,536 | 40,191 | 89,153 | 85,976 | 89,293 | 102,786 | 463,836 | 358,403 | 313,964 | 306,659 |
| | 10 | Portfolio of 65% equity and 35% property (p=1) | | 52,605 | 148,779 | 228,850 | 293,326 | 169,330 | 295,331 | 392,308 | 467,341 | 552,115 | 670,181 | 772,449 | 858,190 |
| | 11 | Portfolio of 65% equity and 35% property (p=0.8) | | 47,130 | 107,925 | 147,890 | 176,588 | 155,794 | 222,893 | 262,372 | 289,539 | 521,512 | 530,950 | 543,760 | 553,987 |
| | 12 | Portfolio of 65% equity and 35% 15 year risk-free ZCBs (p=1) | | 41,437 | 115,169 | 185,764 | 243,863 | 150,610 | 250,897 | 336,332 | 405,744 | 536,216 | 623,603 | 706,636 | 783,934 |
| | 13 | Portfolio of 65% equity and 35% 15 year risk-free ZCBs (p=0.8) | | 36,606 | 79,389 | 112,846 | 138,635 | 137,328 | 182,515 | 216,475 | 240,420 | 505,255 | 484,279 | 482,287 | 488,283 |
| | 14 | Portfolio of 40% equity, 15% property, 22.5% 15 year risk-free ZCBs and 22.5% 15 year corporate bonds (p=1) | | 23,221 | 73,971 | 129,269 | 181,979 | 118,773 | 195,350 | 266,527 | 331,363 | 513,631 | 563,914 | 632,220 | 700,375 |
| | 15 | Portfolio of 40% equity, 15% property, 22.5% 15 year risk-free ZCBs and 22.5% 15 year corporate bonds (p=0.8) | | 19,755 | 45,445 | 70,080 | 91,259 | 106,095 | 132,750 | 156,021 | 178,902 | 481,418 | 422,842 | 408,356 | 410,524 |
| | | | ı | | | | | T | | | | | | | |
| | L | | | | 1 | 5 | | | 2 | 0 | | | | 25 | |
| _ | | <u> </u> | | 1 | - | | 1 | | | | | | 1 | - | |
| | 16 | Receiver swaptions | | 3.68% | 5.95% | 5.56% | | 4.62% | 7.37% | | | 5.77% | 8.58% | | |

- (4)(a) (iii) Within line 16 of the previous table swaption data is limited to $L+n \le 40$, as there is limited liability arising from financial options above these terms.
 - (iv) The average initial equity and property rental yields are:

Initial UK equity yield = 3.05% pa Initial property rental yield = 4.30% pa Initial EUR equity yield = 3.89% pa

(v)
Asset type (EUR assets)

K n

| 1 | 2 | 3 | 4 |
|---|----|----|----|
| | | l | |
| 5 | 15 | 25 | 35 |

Strikes

| | SHIKES | | | | |
|---|---|-----------|-----------|-----------|-----------|
| p | 1.0 | 1,293,991 | 2,033,734 | 2,995,747 | 4,266,420 |
| | 0.8 | 1,230,274 | 1,769,259 | 2,414,696 | 3,207,177 |
| | | | | | |
| r | Annualised compound equivalent of the risk free rate assumed for the period | 2.40% | 4.25% | 4.51% | 4.39% |
| | | | | | |
| 1 | Risk-free zero coupon bond | * | * | * | * |
| 2 | FTSE EUR Index (p=1) | 303,386 | 453,698 | 548,351 | 631,980 |
| 3 | FTSE EUR Index (p=0.8) | 268,683 | 357,841 | 401,925 | 434,514 |

(vi) There are no market instruments available that can be directly compared against the policyholder embedded maturity guarantees and financial option liabilities. The economic scenario generator is calibrated against actual market instruments held by the fund to hedge these liabilities.

The tables below show term structure and strikes of the guarantees and options split by significant product groups.

| Split of guarantees by outstanding term | Years | 1-5 (£m) | 6-10 (£m) | 11- 15 (£m) | 16- 20 (£m) | 21- 25 (£m) | 26- 30 (£m) | 31- 35 (£m) | 36- 40 (£m) | Total (£m) |
|---|-----------|-------------|--------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|------------|
| Conventional | Intrinsic | 42 | 28 | 8 | 2 | | | | | 81 |
| Pension | Time | 16 | 22 | 15 | 6 | 2 | 1 | | | 61 |
| Commentional Life | Intrinsic | | | | | | | | | |
| Conventional Life | Time | 13 | 14 | 2 | | | | | 1 | 31 |
| Unitised With- | Intrinsic | 1 | 1 | | 1 | | | | | 3 |
| Profits Pension | Time | 18 | 30 | 28 | 19 | 14 | 3 | | | 110 |
| Unitised With- | Intrinsic | | | 1 | 1 | 1 | | | 1 | 5 |
| Profits Life | Time | 5 | 11 | 2 | 1 | | | | | 19 |
| | Intrinsic | 43 | 29 | 9 | 3 | 2 | 1 | | 1 | 90 |
| | Time | 52 | 76 | 46 | 26 | 16 | 4 | | 1 | 222 |
| Total | Total | 95 | 105 | 56 | 29 | 18 | 5 | 1 | 2 | 311 |

| Split of financial options by outstanding term | Years | 1-5 (£m) | 6-10 (£m) | 11- 15 (£m) | 16- 20 (£m) | 21- 25 (£m) | 26- 30 (£m) | 31- 35 (£m) | 36- 40 (£m) | Total (£m) |
|--|-----------|-------------|--------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|------------|
| Conventional | Intrinsic | 245 | 133 | 65 | 23 | 8 | 2 | | | 475 |
| Pension | Time | | | | | | | | | 0 |
| | Intrinsic | 245 | 133 | 65 | 23 | 8 | 2 | | | 475 |
| | Time | | | | | | | | | |
| Total | Total | 245 | 133 | 65 | 23 | 8 | 2 | 0 | 0 | 475 |

- (vii) The economic scenario generator produces deflators in order to value cash flows. A check is performed to ensure all future cashflows from an asset deflate to the current market value of the asset.
- (viii) The liabilities are calculated using 2000 simulations. The Barrie & Hibbert file has undergone variance reduction by pairing simulations. This ensures the statistical means correspond closely to their theoretical values and minimises the number of simulations required to achieve statistical accuracy. An analysis of statistical error shows that the standard error for liabilities converges at 2000 simulations.
- (4)(b) No costs of options, guarantees or smoothing have been valued using market consistent cost of hedging.
- (4)(c) No costs of options, guarantees or smoothing have been valued using a series of deterministic projections.

(5) (a) Dynamic decision rules

The decision rules that the model will follow in various economic scenarios have been subject to Board ratification. In stress scenarios the model will follow the same dynamic rule in deciding the bonus policy.

The decisions have been tested against the Principles and Practices of Financial Management (PPFM) and this gives greater flexibility than the decision rules followed by the model.

The dynamic bonus rule is summarised below.

Dynamic bonus decision rule

For each simulation, the model projects the guaranteed benefits allowing for future regular and final bonuses.

A rule has been built into the model that aims to pay a percentage of the final maturity benefit as final bonus. The final bonus as a percentage of sum assured and regular bonus at maturity is targeted to be equal to 2% * policy term. For example, a 25 year policy targets final bonus of 50% of sum assured and regular bonus (and therefore targets final bonus as being one third of the maturity payout).

For each future time period, the model then calculates, for each bonus series, the regular (or unitised) bonus rate such that the final bonus targets can be met. This may result in no regular bonus being declared (subject to minimum bonus rates where they apply) in certain time periods and simulations.

Certain other rules also apply to the regular bonus rates for each bonus series:

- At the start of the first projection year, the initial bonus rates reflect the actual rates.
- Rates are subject to a minimum change of 0.25% pa
- Increases or decreases to rates are limited to 1.5% pa
- Regular bonus rates will not fall below the minimum contractual rates for each bonus series, as this rule overrides the others.

The actual benefit at maturity depends on a policy's with-profits benefits reserve at the time and the extent of any guaranteed benefits. The terminal bonus rule described above is only used for the purpose of determining regular bonus rates.

(b) Future equity backing ratio assumptions

The modelled assumptions for the proportion of equity and property backing asset shares at the valuation date and in all subsequent future years are as follows:

| Asset Type | At valuation date | Long Term |
|-----------------|-------------------|-----------|
| UK Equity | 27.7% | 27.3% |
| Overseas Equity | 12.8% | 12.7% |
| Property | 8.5% | 8.0% |
| Total | 49.0% | 48.0% |

The model assumes that the equity-backing ratio will move to the long-term assumption two months after the valuation date.

Best estimates of future compound annual bonus rates for UWP business are:

| Without adjustment to yield curve | | | | |
|--|------------------------|------------------------|---------------------------|--|
| Product | As at 31 December 2010 | As at 31 December 2015 | As at 31 December 2020 | |
| Pensions Regular Premium - Series 1 | 4.00% | 4.02% | 4.13% | |
| Pensions Regular Premium - Other | 1.00% | 1.34% | 2.09% | |
| Pensions Single Premium - Series 1 | 4.00% | 4.07% | 4.24% | |
| Pensions Single Premium - Other | 1.00% | 1.87% | 2.65% | |
| OLAB Single Premium | 1.00% | 2.02% | 2.71% | |
| Life Regular Premium - Series 1 | 3.00% | 3.02% | 3.06% | |
| Life Regular premium - Other | 0.50% | 0.78% | 1.53% | |
| Life Single Premium | 0.50% | 1.21% | 2.11% | |

| Increase in yield curve of 17.5% of the annualised 15 year gilt yield | | | | |
|---|------------------------|------------------------|------------------------|--|
| Product | As at 31 December 2010 | As at 31 December 2015 | As at 31 December 2020 | |
| Pensions Regular Premium - Series 1 | 4.00% | 4.03% | 4.21% | |
| Pensions Regular Premium - Other | 1.00% | 1.77% | 2.60% | |
| Pensions Single Premium - Series 1 | 4.00% | 4.10% | 4.36% | |
| Pensions Single Premium - Other | 1.00% | 2.22% | 3.11% | |
| OLAB Single Premium | 1.00% | 2.54% | 3.22% | |
| Life Regular Premium - Series 1 | 3.00% | 3.03% | 3.10% | |
| Life Regular premium - Other | 0.50% | 1.01% | 1.86% | |
| Life Single Premium | 0.50% | 1.53% | 2.48% | |

| Decrease in yield curve of 17.5% of the annualised 15 year gilt yield | | | | |
|---|---------------------------|------------------------|------------------------|--|
| Product | As at 31 December 2010 | As at 31 December 2015 | As at 31 December 2020 | |
| Pensions Regular Premium - Series 1 | 4.00% | 4.01% | 4.08% | |
| Pensions Regular Premium - Other | 1.00% | 0.99% | 1.64% | |
| Pensions Single Premium - Series 1 | 4.00% | 4.05% | 4.15% | |
| Pensions Single Premium - Other | 1.00% | 1.55% | 2.23% | |
| OLAB Single Premium | 1.00% | 1.55% | 2.23% | |
| Life Regular Premium - Series 1 | 3.00% | 3.01% | 3.04% | |
| Life Regular premium - Other | 0.50% | 0.59% | 1.25% | |
| Life Single Premium | 0.50% | 0.94% | 1.76% | |

(6) The assumed rates of mortality, morbidity, lapse¹, surrender, conversion to paid-up, early retirement and the proportion of guaranteed annuities that are sacrificed in order to receive tax-free cash, which are reviewed annually, have been derived from analyses of the Group's recent operating experience and industry studies.

Maintenance expenses are assumed to increase in the future at a rate of 1% pa in excess of the assumed long-term rate of RPI. Allowance for commission is based on the Group's recent experience.

The value of existing business makes no allowance for the payment of future premiums on recurring single premium contracts (except for stakeholder style pensions in which case, if a regular pattern in the receipt of premiums is established, the business is treated as regular premium business) or for non-contractual increments on existing policies.

A summary of the surrender and paid-up assumptions used to determine the costs in (4) (a), (b) and (c) is set out below:

| <u>Product</u> | | Average su | rrender/paid-u (% | p rate for the p | oolicy years |
|--|--------------------------|------------|----------------------|------------------|--------------|
| | | <u>1-5</u> | <u>6-10</u> | <u>11-15</u> | <u>16-20</u> |
| CWP savings endowment | surrender | 7.1 | 5.8 | 3.0 | 3.0 |
| CWP target cash endowment | surrender | 8.7 | 9.0 | 5.0 | 5.0 |
| UWP savings endowment | surrender | 13.7 | 9.6 | 7.5 | 7.5 |
| UWP target cash endowment | surrender | 12.1 | 13.2 | 10.0 | 10.0 |
| UWP bond | surrender | 2.9 | 19.0 | 15.0 | 15.0 |
| UWP bond | automatic withdrawals | 2.6 | 2.6 | 2.6 | 2.6 |
| CWP pension regular premium | PUP ² | 0.0 | 0.0 | 0.0 | 0.0 |
| CWP pension regular premium | surrender | 1.0 | 1.2 | 2.0 | 5.0 |
| CWP pension single premium | surrender | 1.5 | 1.5 | 1.5 | 2.8 |
| UWP individual pension regular premium | PUP | 0.0 | 0.0 | 0.0 | 0.0 |
| UWP individual pension regular premium | surrender | 2.4 | 2.5 | 2.6 | 7.0 |
| UWP individual pension single premium | surrender | 2.6 | 4.2 | 5.0 | 7.7 |

The average surrender/paid up rates for policy years 16-20 include an allowance for early retirement rates.

_

¹ No allowance is made for partial withdrawals in the model

² PUP rates are set to zero as the model does not allow for conversions to paid-up. Instead an out of the model adjustment is made to the cost of guarantees for conversions to paid-up.

The assumed take-up rates for guaranteed annuity options are as follows:

| Product | GAR take up rate |
|---|------------------|
| UKP Executive Conventional Pensions | 73% |
| FP and UKP Individual Conventional Pensions | 75% |
| FP Executive Conventional Pensions | 82% |
| Group Conventional Money Purchase | 78% |

The annuitant mortality assumptions used in the calculation of the value of financial options are reflected in the table of life expectancies below:

| Cumunt Ago | Evenantation at any | 31 December 2010 | | |
|-------------|---------------------|------------------|--------|--|
| Current Age | Expectation at age | Male | Female | |
| 45 | 65 | 27.2 | 28.7 | |
| 55 | 65 | 25.8 | 27.6 | |
| 65 | 65 | 24.4 | 26.6 | |
| 75 | 75 | 15.1 | 16.7 | |

This basis represents a best estimate pricing basis for annuities in payment. It is further strengthened to represent the expenses and other margins incurred in providing the financial options.

(7) An implicit allowance has been made for dynamic policyholder action in not exercising the guaranteed annuity option when the current market annuity rate is higher than the guaranteed rate.

Financing Costs

7. Contingent loan

• Under the scheme of Demutualisation, capital support is provided to the With Profits Fund by the Non Profit Fund. The minimum amount of capital support that the Non Profit Fund must provide, if required (the 'Capital Support Account'), is currently £81m. This minimum reduces to nil by 2031³.

- Capital support is provided by means of contingent loans where repayment is contingent on the With Profits Fund having sufficient assets to meet regulatory solvency needs and the reasonable expectations of policyholders.
- The Demutualisation Scheme requires that £50m is automatically advanced each year up to 2008 (reducing to nil over a 22 year period) and repaid with interest at the end of each year. The accumulated amount with interest at the end of 2010 was £61.5m. A further contingent loan of £19.5m is available if required.
- A waiver in respect of the contingent loan was granted with effect from 31 July 2008. The waiver permits the inclusion on Form 19 Line 27 of the £19.5m of Capital Support Account assets that have not been advanced at the valuation date, but which are available if necessary.
- This arrangement provides the With Profits Fund with up to £81m of assets in the event that it is required to meet guarantees and discretionary benefits of policyholders, if necessary. In addition the investment policy of the fund assumes that the advanced contingent loan forms part of the fund. However, the fund is otherwise managed with the intention that the contingent loan will be repaid.

-

³ The capital support reduces by 10% at the end of each year from 2009 to 2030 (£100m in 2008, £90m in 2009, £81m in 2010...) and finally to zero in 2031.

Other Long-Term Insurance Liabilities

8. This item includes the current prospective value of the various provisions that were set up on demutualisation to pay for the shareholders' interest in the With Profits Fund (created to avoid the benefit expectations of the pre-demutualisation policies being affected by demutualisation), together with provisions set up since demutualisation. The following table shows more detail:

| Line 47 Any other lang town incomes lightlifted | Base |
|---|------|
| Line 47 Any other long-term insurance liabilities | £m |
| CWP provision | 70 |
| UWP provision | 114 |
| Other | 52 |
| Total | 236 |

CWP provision: This shows the prospective value of the future transfers to shareholders in respect of 1/9th of the cost of future bonuses.

UWP provision: this is 100% of the value of charges less expenses for pre demutualisation UWP business. Line 22 (Present value of future profits on non-profit insurance contracts) contains 40% of this amount as an asset. The net liability is 60% of this amount, which is the entitlement of shareholders in respect of UWP policies under the Scheme of Demutualisation.

'Other' includes:

- Mortgage endowment provision (£7m); this represents an actuarial provision in respect of future claims.
- An operational risk provision (£20m).
- A provision for tax on the assets backing the cost of guarantee and working capital (£6m).
- A provision for additional statutory liabilities backing with-profits contracts (£11m).
- Various other small provisions (£8m).

Realistic Current Liabilities

9. The following table shows the details:

| Line 51 Realistic current liabilities | Base |
|---------------------------------------|------|
| Line 31 Realistic current habilities | £m |
| Current liabilities | 409 |
| Provisions for Shareholder Tax | 47 |
| Total | 456 |

Provisions for Shareholder Tax: this represents the tax that will be payable on future transfers to the Non Profit Fund and the Shareholder Fund.

Risk Capital Margin

- 10. (a) The risk capital margin for the fund is £146m. The most adverse scenario is:
 - (i) A decrease of 12.5% in property holdings and a decrease of 20% in equity holdings.
 - (ii) Yields fall by 17.5%, equivalent to the 15 year gilt yield falling from 3.99% pa to 3.29% pa
 - (iii) The weighted average change in spread on corporate bonds backing the with-profits business is 91 basis points which reduces the market value of these bonds by 6.70%. For non-profit business in the With Profits Fund the equivalent change in spreads was 114 basis points leading to a reduction in the market value of corporate bonds of 8.15%. A similar level of credit stress is applied to debts, reinsurance and derivative positions. There are no non-reinsurance financing arrangements.
 - (iv) Lapse and early retirement rates reduce from current levels by 32.5%, thus assuming a greater number of guarantees and options are exercised. The realistic liability increased by 1.22% under this stress.
 - (v) Not applicable
 - (b) No additional management actions have been assumed.
 - (c) (i) No shareholder support, other than the contingent loans, is required at 31 December 2010. The fund is fully covering the risk capital margin without the need for additional shareholder support. The RCM is assumed to be backed by approved fixed interest securities within the fund.
 - (ii) Not applicable

Tax

- 11. (i) The modelling applies future tax to the with-profit benefits reserve in accordance with the Scheme, with life business taxed on an 'I-E' basis and pensions business taxed on profits. For life business an estimate for tax on assets backing the future costs of contractual guarantees (line 41), and any additional tax on the working capital, is calculated using an approximate method.
 - (ii) Shareholder tax is chargeable on the surplus emerging within the With Profits Fund.
 - (iii) Realistic current liabilities allow for any current tax liability of the fund.

Derivatives

- 12. The With Profits Fund has the following major derivative positions:
 - Long futures backing asset shares of £490m notional at a level of 5893 in FTSE 100
 - Overseas long futures of £159m notional. The majority of these futures are Eurostoxx, S&P and Topix positions with levels of 2794, 1253 and 896 respectively.
 - A long FTSE 100 futures position of £157m notional and overseas sold positions of £25m notional to match the equity component of maturity guarantees.
 - FTSE 100 put options with a market value of £96m held to match the strike and term of the equity component of maturity guarantees. The fund currently holds 166,000 equity capital return put options with strikes ranging from 3,988 to 6,647 and 29,000 equity total return put options with strikes ranging from 2,000 to 8,000.
 - Swaptions held to match financial options with a market value of £7m. These swaptions have a nominal value of £1.1bn and strikes ranging from 7.8% to 11.1%.

• Interest rate swaps held to match financial options with a market value of £38m. This is split into receiver swaps (£70m) and payer swaps (-£31m). Receiver swaps have a nominal value of £435m and strikes ranging from 4.74% to 5.00%. Payer swaps have a nominal value of £230m and strikes ranging from 4.82% to 5.10%.

Analysis of Working Capital

13. The following shows an approximate analysis of working capital between 31 December 2009 and 31 December 2010.

| | £m |
|--|-------|
| Opening position at start of year | 195 |
| | |
| Modelling changes and opening adjustments | 19 |
| Expected Investment return on opening working capital | 1 |
| Mismatch profits or losses on assets backing future policy related liabilities | 137 |
| Assumption changes | |
| Economic | (155) |
| Non-economic | (40) |
| | (10) |
| Other variances | |
| Economic | (22) |
| Non-economic | (1) |
| | |
| Changes in other liabilities of lines 47 and 51 of Form 19 | 32 |
| Other | (11) |
| Clasing resition at and of year | 155 |
| Closing position at end of year | 155 |
| Reduction in planned enhancements to future payouts | 30 |
| r r r | |
| Reduction in available contingent loan | (19) |
| | |
| Closing position at end of year as per line 68 of Form 19 | 166 |

Optional Disclosure

14. None.

RETURNS UNDER INTERIM PRUDENTIAL SOURCEBOOK FOR INSURERS

Information on With Profits Actuary as required by IPRU (INS) 9.36. Friends Provident Life and Pensions Limited Financial year ended 31 December 2010

The Company has requested Mike Collins, the With Profits Actuary to provide particulars specified in IPRU(INS) Rule 9.36 and the following details for the full year to 31 December 2010 have been furnished pursuant to that request.

- (a) At 31st December 2010, the actuary had a direct interest in 1,448 ordinary shares of no nominal value in Resolution plc and 2,453 shares in the Share Incentive Plan. A further 4,952 ordinary shares in Resolution plc were held by the actuary's spouse.
- (b) He had no interest at any time during the year in any shares in, or debentures of, the Company or its subsidiaries.
- (c) During the year:-
 - (i) He had a sole pecuniary interest in two policies on his life administered by Friends Provident Pensions Limited (FPP), with premiums amounting to £11,362 paid and a combined final value at the end of the year of £39,586.
 - (ii) The actuary and his spouse had a pecuniary interest in two policies on their joint lives administered by Friends Provident Life and Pensions Limited (FPLP). Annual premiums amounted to £466, a sum of £6,447 was received and the sum assured at the end of the year was £32,000.
 - (iii) The actuary's spouse had a pecuniary interest in one single premium policy on her life administered by FPLP. Income of £375 was received during the year and the policy value at the end of the year was £4,135.
- (d) The aggregate amount of remuneration and value of other benefits receivable by the With Profits Actuary (excluding pension contributions) was £141,398.
- (e) He is a member of the Friends Provident Pension Scheme, a UK defined benefit pension plan, which, during 2010, was a contributory scheme.
- (f) His other pecuniary benefits receivable are provided under the standard terms and conditions of the Group's permanent health insurance scheme.

Directors' certificate required by rule 9.34 of the Accounts and Statements Rules Friends Provident Life and Pensions Limited Financial year ended 31 December 2010 Global Business

We certify:

- (a) that the return has been properly prepared in accordance with the requirements in IPRU(INS), GENPRU and INSPRU as modified by the waivers dated 12 December 2008, 10 June 2009, 13 August 2009 and 16 December 2010 issued under section 148 of the Financial Services and Markets Act 2000, details of which are contained in notes 1323, 1324, 5702 and 0201 respectively; and
 - (b) we are satisfied that:
 - (i) throughout the financial year in question, the insurer has complied in all material respects with the requirements of SYSC and PRIN as well as the provisions of IPRU(INS), GENPRU and INSPRU: and
 - (ii) it is reasonable to believe that the insurer has continued so to comply subsequently, and will continue to comply in future.
- 2. (a) that in our opinion, premiums for contracts entered into during the financial year and the resulting income earned are sufficient, under reasonable actuarial methods and assumptions, and taking into account the other financial resources of the insurer that are available for the purpose, to enable the insurer to meet its obligations in respect of those contracts and, in particular, to establish adequate mathematical reserves:
 - (b) that the sum of the mathematical reserves and the deposits received from reinsurers as shown in Form 14 constitute proper provision at the end of the financial year in question for the long-term insurance liabilities (including all liabilities arising from deposit back arrangements, but excluding other liabilities which had fallen due before the end of the financial year) including any increase in those liabilities arising from a distribution of surplus as a result of an actuarial investigation as at that date into the financial condition of the long-term insurance business;
 - (c) that the with-profits fund has been managed in accordance with the Principles and Practices of Financial Management, as established, maintained and recorded under COBS 20.3; and
 - (d) that we have, in preparing the return, taken and paid due regard to-
 - (i) advice in preparing the return from every actuary appointed by the insurer to perform the actuarial function in accordance with SUP 4.3.13R; and
 - (ii) advice in preparing the return from every actuary appointed by the insurer to perform the withprofits actuary function in accordance with SUP 4.3.16AR.

T.J. MATTHEWS Director D. MONGER Secretary

A.M. PARSONS Director

22 March 2011

Independent auditor's report to the directors pursuant to rule 9.35 of the Interim Prudential Sourcebook for Insurers

Friends Provident Life and Pensions Limited

Global business

Financial year ended 31 December 2010

We have audited the following documents prepared by the insurer pursuant to the Accounts and Statements Rules set out in Part I and Part IV of Chapter 9 to IPRU(INS) the Interim Prudential Sourcebook for Insurers, GENPRU the General Prudential Sourcebook and INSPRU the Prudential Sourcebook for Insurers ("the Rules") made by the Financial Services Authority under section 138 of the Financial Services and Markets Act 2000:

- Forms 2, 3, 11 to 19, 40 to 45, 48, 49, 58 and 60 (including the supplementary notes) ("the Forms");
- the statement required by IPRU(INS) rule 9.29 ("the statement"); and
- the valuation reports required by IPRU(INS) rule 9.31 ("the valuation reports").

We are not required to audit and do not express an opinion on:

- Forms 46, 47, 50 to 55, 57, 59A and 59B (including the supplementary notes);
- the statements required by IPRU(INS) rules 9.30 and 9.36; and
- the certificate required by IPRU(INS) rule 9.34(1).

This report is made solely to the insurer's directors, in accordance with IPRU(INS) rule 9.35. Our audit work has been undertaken so that we might state to the insurer's directors those matters we are required by the Rules to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the insurer for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of the insurer and its auditors

The insurer is responsible for the preparation of an annual return (including the Forms, the statement and the valuation reports) under the provisions of the Rules. The requirements of the Rules have been modified by the directions issued under section 148 of the Act referred to in supplementary notes 1323, 1324, 1811, 1911 and 5702. Under IPRU(INS) rule 9.11 the Forms, the statement and the valuation reports are required to be prepared in the manner specified by the Rules and to state fairly the information provided on the basis required by the Rules. The methods and assumptions determined by the insurer and used to perform the actuarial investigation as set out in the valuation reports are required to reflect appropriately the requirements of INSPRU 1.2 and 1.3.

It is our responsibility to form an independent opinion as to whether the Forms, the statement and the valuation reports meet these requirements, and to report our opinion to you. We also report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited; or
- the Forms, the statement and the valuation reports are not in agreement with the accounting records and returns; or
- we have not received all the information we require for our audit.

Basis of opinion

We conducted our work in accordance with Practice Note 20 'The audit of insurers in the United Kingdom (revised)' issued by the Auditing Practices Board. Our work included examination, on a test basis, of evidence relevant to the amounts and disclosures in the Forms, the statement and the valuation reports. The evidence included that previously obtained by us relating to the audit of the financial statements of the insurer for the financial year on which we reported on 22 March 2011. It also included an assessment of the significant estimates and judgments made by the insurer in the preparation of the Forms, the statement and the valuation reports.

We planned and performed our work so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the Forms, the statement and the valuation reports are free from material misstatement, whether caused by fraud or other irregularity or error, and comply with IPRU(INS) rule 9.11.

In accordance with IPRU(INS) rule 9.35(1A), to the extent that any document, Form, statement, analysis or reports to be examined under IPRU(INS) rule 9.35(1) contains amounts or information abstracted from the actuarial investigation performed pursuant to IPRU(INS) rule 9.4, we have obtained and paid due regard to advice from a suitably qualified actuary who is independent of the insurer.

Opinion

In our opinion:

- (a) the Forms, the statement and the valuation reports fairly state the information provided on the basis required by the Rules as modified and have been properly prepared in accordance with the provisions of those Rules; and
- (b) the methods and assumptions determined by the insurer and used to perform the actuarial investigation as set out in the valuation reports appropriately reflect the requirements of INSPRU 1.2 and 1.3.

Ernst & Young LLP Statutory Auditor London 22 March 2011