Returns under Insurance Companies Legislation
Other information required in the Return prepared in accordance with the requirements in IPRU(INS), GENPRU and INSPRU made by the Financial Services Authority under section 138 of the Financial Services and Markets Act 2000

Friends Provident (London & Manchester) Assurance Limited

Financial year ended 31 December 2009

General Business Statement

1. This return has been properly prepared in accordance with the requirements in IPRU(INS), GENPRU and INSPRU made by the Financial Services Authority under Section 138 of the Financial Services and Markets Act 2000 as modified by an Order dated 23 December 1996 issued by the Secretary of State on the application of the Company. The modifications provided for by that Order are as follows:

Forms 10 to 39 and their accompanying supplementary notes, for the general business of the company written on or before 31 December 1996, are not required to be prepared or submitted with the return.

2. Annual Claims Statement

| | Claims outstanding at 1/1/2009 Liability | | New claims notified in year | | Claims paid in year | | Claims outstanding at 31/12/2009 Liability | | Expected Reinsurance Amount |
|-------------------|------------------------------------------------|-------------|--------------------------------|-------------|------------------------|-------------|--------------------------------------------------|-------------|-----------------------------------|
| | No. | <u>£000</u> | No. | <u>£000</u> | <u>No.</u> | <u>£000</u> | No. | <u>£000</u> | £000 |
| General Liability | 1 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

(i) The Company discontinued underwriting general insurance business from 1 January 1987.

The total value of assets of £6,243,007 is available to meet the capital resources requirement of £3,128,125.

T.J.Matthews Director E.B. Bourke Director

23 March 2010