

CGNU Life Assurance Limited

Registered office: 2 Rougier Street, York, YO90 1UU

Annual FSA Insurance Returns for the year ended 31st December 2003



Returns under the Accounts and Statements Rules

Index to Appendices 9.1, 9.3, 9.4 and 9.6 of IPRU (INS)

Name of insurer CGNU Life Assurance Limited

Global Business

Financial year ended 31st December 2003

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Returns under the Accounts and Statements Rules

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Name of insurer CGNU Life Assurance Limited

Global Business

Financial year ended 31st December 2003

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See instruction 6

Statement of solvency								
Name of insurer	CGNU Life Assurance	Limited						
Global business								
Financial year ended	31st December 2003		Company registration number	GL/UK/CM	Period day mon			- Units
		R9	226742	GL	31	12	2003	£000
			As at the end of this financial year	the	the end previou year		So	urce
			1		2		<	> 7
GENERAL INSURAN Available assets	ICE BUSINESS			·			·	
Other than long term insurance towards general insurance busi		11					See instruct 1 and 2	ions
Required minimum ma	argin		1					
Required minimum margin for g	general insurance business	12					12 .	49
Excess (deficiency) of available minimum margin (11-12)	assets over the required	13						
LONG TERM INSUR Available assets	ANCE BUSINESS	•	,	1				
Long term insurance business a	admissible assets	21	1177775	58 ·	108027	763	10 .	11
Other than long term insurance term insurance business require	business assets allocated towards lor ed minimum margin	ng 22	5827	'1	302	267	See instruct 1 and 3	ions
Total mathematical reserves (at	fter distribution of surplus)	23	977790)5	94979	972	See instruct	ion 4
Other insurance and non-insura		24	42895	66	4366	571	See instruct	ion 5
Available assets for long term in margin (21+22-23-24)	nsurance business required minimum	25	162916	8	8983	387		
Implicit Items admitted	d under Rule 2.10(5) as mod	dified						
Future profits		31			5727	721		
Zillmerising		32						
Hidden reserves		33						
Total of available assets and im	nplicit items (25+31+32+33)	34	162916	68	1471	108		
Required minimum ma	argin	-					-	
Required minimum margin for lo	ong term insurance business	41	69628	80	6872	265	60 .	69
Explicit required minimum marg guarantee fund if greater)	gin (1/6 x 41, or minimum	42	11604	7	114	544		
Excess (deficiency) of available minimum margin (25-42)	assets over explicit required	43	151312	21	7838	343		
Excess (deficiency) of available the required minimum margin (44	93288	88	7838	343		
CONTINGENT LIABI	LITIES							
Quantifiable contingent liabilities term insurance business as sho	s in respect of other than long own in a supplementary note to Form 1	51					See instruct	ion 6
Quantifiable contingent liabilitie	s in respect of long term insurance						l	

52

Quantifiable contingent liabilities in respect of long term insurance business as shown in a supplementary note to Form 14

Analysis of the effect of financial engineering on long-term available assets

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

ciai year ended 31St December 2	2003	Company registration number	GL/UK/CI		eriod e month		Units
	R9A	226742	GL	31	12	2003	£000
•		As at the end this financia year	-	at the en e previo year		So	urce
		1		2			
Required minimum margin for long term insurance business	11	69628	30	687	265	See instructi	on 2
Excess (deficiency) of available assets and implicit items over the required minimum margin	12	93288	38	783	843	See instructi	on 3
Total available assets and implicit items (11+12)	13	162916	68	1471108			
Analysed as follows:							
Value of implicit items	14			572	721	See instructi	on 5
Financial reinsurance- ceded	15					See instructi	on 6
Financial reinsurance- accepted	16					See instructi	on 7
Outstanding contingent loans	17					See instructi	on 8
Any other charges on future profits	18					See instructi	on 9
Sum of financial engineering adjustments (14+15-16+17+18)	19			572	721		
Other assets (13-19)	20	162916	68	898	387		
Total available assets and implicit items (19+20)		162916	68	1471	108		

Statement of net assets

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

	Company registration number	GL/UI	K/CM		eriod end month	ed year	Units
R10	226742	G	L	31	12	2003	£000
							Source > ?
11	117777	58		1080	02763		. 89 . 1
12	117777	58		1080	02763	14	. 59 . 1
21	624	59		;	35545	13	. 89 . 1
22	418	88			5278	15	. 69 . 1
23	582	71		;	30267		
24							
25							
26							
27							
29	582	71		;	30267		
51	2	50			250		
52							
56	580	21		;	30017		
59	582	71		;	30267		
61	300	17		8	88346	10	. 56 . 2
62	280	04		(5	58329)	16	. 59 . 1
63						See i	nstruction
64						See i	nstruction
65							
69	580	21		;	30017		
	11 12 21 22 23 24 25 26 27 29 51 52 56 59 61 62 63 64 65	R10	R10	R10	R10	R10 226742 GL/UK/CM day month R10 226742 GL 31 12 As at the end of this financial year 2 1 2 11 11777758 10802763 10802763 12 11777758 10802763 35545 22 4188 5278 23 58271 30267 24 25 30267 29 58271 30267 51 250 250 52 56 58021 30017 59 58271 30267 61 30017 88346 62 28004 (58329) 63 64 65	R10 226742 GL 31 12 2003 As at the end of this financial year 1 As at the end of the previous year 1 As at the end of the previous year 2 13 12 11 11777758 10802763 13 12 117777758 10802763 14 21 62459 35545 13 22 4188 5278 15 23 58271 30267 24 25 26 27 29 58271 30267 51 250 250 52 56 58021 30017 59 58271 30267 61 30017 88346 10 62 28004 (58329) 16 63 5ee i 65 5ee i

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

				Company registration number	GL/UK/CM		eriod en month	ded year	Units	Category of assets
			R13	226742	GL	31	12	2003	£000	1
Investments								t the end of financial year 1	the p	he end of revious ear 2
Land and buildings						11				
	UK insurance	Shares				21				
	business dependants	Debt securi	Debt securities issued by, and loans to, dependants							
	Other insurance	Shares				23				
	dependants	Debt securi	ties issued l	by, and loans to, dep	pendants	24				
Investments in group undertakings	Non-insurance	Shares				25				
and participating interests	dependants	Debt securi	ties issued l	by, and loans to, dep	pendants	26				
		Shares				27				
	Other group undertakings and	Debt securi	ties issued l	by, and loans to, gro	up undertakings	28				
	participating interests			Participating interests 2						
				by, and loans to, una participating intere		30				
Total sheet 1 (11 to 3	0)					39				

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

				Company registration number	GL/UK/CM	day	Period er month	nded year	Units	Category of assets
			R13	226742	GL	31	12	2003	£000	1
Deposits wi	s (continued) ith ceding undertal I to cover linked lia	kings abilities					l	the end of financial year	the	the end of previous year
	Equity shares					41				
	Other shares and other	variable yield s	securities			42				
	Holdings in collective in	estment sche	schemes 43							
	Rights under derivative of	contracts			44					
		F: 1: .		Approved securities		45				
	Debt securities and	Fixed interes	it	Other		46				
	other fixed income securities	\/i= - i=4-	4	Approved securities	es	47				
		Variable inte	rest	Other		48				
Other financial investments	Participation in investme	ent pools				49				
L	Loans secured by mortgages									
		Loans to public or local authorities and nationalised industries or undertakings								
	Other loans	Loans secured by policies of insurance issued by the company								
		Other								
	Deposits with approved credit	Withdrawal subject to a time restriction of one month or less								
	institutions and approved financial institutions	Withdrawal s	subject to a	time restriction of m	nore than one	55				
	Other	,				56				
Deposits with ce	eding undertakings					57				
		Index linked				58				
Assets neld to m	natch linked liabilities	Property link	ed			59				
		Provision for	unearned	premiums		60				
Dainaur!-!	en of tookulasti-i	Claims outst	anding			61				
keinsurers' shai	re of technical provisions	Provision for	unexpired	risks		62				
		Other	Other							
Total sheet 2 (4	1 to 63)	1				69				

Analysis of admissible assets

Name of insurer **CGNU Life Assurance Limited**

Global business

31st December 2003 Financial year ended

of direct insurance operations Salvage and subrogat Debtors arising out of reinsurance operations Other debtors Tangible assets Cash at bank and in hand	Due from ceding in accepted		R13	226742	GL	31	this	2003 the end of financial year	the p	the end of
Other assets Debtors arising out of direct insurance operations Salvage and subrogat Debtors arising out of reinsurance operations Other debtors Tangible assets Cash at bank and in hand	Intermediaries tion recoveries Due from ceding in accepted Due from reinsure						this	financial	the p	
of direct insurance operations Salvage and subrogat Debtors arising out of reinsurance operations Other debtors Tangible assets Cash at bank and in hand	Intermediaries tion recoveries Due from ceding in accepted Due from reinsure							1)	year 2
operations Salvage and subrogat Debtors arising out of reinsurance operations Other debtors Tangible assets Cash at bank and in hand	tion recoveries Due from ceding ir accepted Due from reinsure					71				
Debtors arising out of reinsurance operations Other debtors Tangible assets Cash at bank and in hand	Due from ceding in accepted Due from reinsure					72				
Debtors arising out of reinsurance operations Other debtors Tangible assets Cash at bank and in hand	accepted Due from reinsure					73				
Other debtors Tangible assets Cash at bank and in hand		re and interm	ermediaries	under reinsurance b	ousiness	74				
Other debtors Tangible assets Cash at bank and in hand	Due from	ıs and mermed	liaries under	r reinsurance contra	cts ceded	75				
Other debtors Tangible assets Cash at bank and in hand		Due in 12 mo	nths or less	after the end of the	financial year	76				
Tangible assets Cash at bank and in hand	dependants	Due more tha	n 12 months	s after the end of the	e financial year	77				
Tangible assets Cash at bank and in hand	Other	Due in 12 mo	nths or less	after the end of the	financial year	78		34637		5237
Cash at bank and in hand	Other	Due more tha	n 12 months	s after the end of the	e financial year	79				
Cash at bank and n hand						80				
				ndrawal, with appro- and local authorities		81		27822		30308
	Cash in hand					82				
Other assets (particula	lars to be specified	by way of supp	lementary n	ote)		83				
	Accrued interest a	nd rent				84				
Prepayments and accrued income	Deferred acquisition	on costs				85				
	Other prepayment	s and accrued i	ncome			86				
Deductions (under rule	les 4.14(2)(b) and 4	1.14(3)) from the	e aggregate	value of assets		87				
Total sheet 3 (71 to 86	36 less 87)					88		62459		35545
Grand total of admiss	sible assets (39+69-	+88)				89		62459		35545
Reconciliation to assinsurance accounts		ined in accord	lance with t	he		-			•	
Total admissible asse	ets (as per line 89 a	bove)				91		62459		35545
Total assets in excess Rules before applying			ndix 4.2 (as	valued in accordan	ce with those	92				
Solvency margin dedu	uction for subsidiary	y undertakings	which are in:	surance undertakin	gs	93				
Other differences in th	he valuation of asse	ets (other than f	or assets no	ot valued above)		94				
Assets of a type not v	valued above, (as va	alued in accorda	ance with the	e insurance accoun	s rules)	95				
Total assets determin	ned in accordance v	vith the insuran	ce accounts	rules (91 to 95)		99		62459		35545
Amounts included in li										

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

				Company registration number	GL/UK/CM	day	eriod en month	ded year	Units	Category of assets
			R13	226742	GL	31	12	2003	£000	10
Investments								t the end of financial year 1	the	the end of orevious year
Land and buildings						11		126042	1	1184851
	UK insurance	Shares				21				
	business dependants	Debt securi	ties issued b	by, and loans to, dep						
	Other insurance	Shares	Shares 23							
	dependants	Debt securi	ties issued b	by, and loans to, dep	pendants	24				
Investments in group undertakings	Non-insurance	Shares				25		98882	2	19992
and participating interests	dependants	Debt securi	ties issued b	by, and loans to, dep	pendants	26		101022	2	107666
		Shares				27				
	Other group undertakings and	Debt securi	ties issued b	by, and loans to, gro	up undertakings	28				
	participating interests	Participating interests 29								
		Debt securities issued by, and loans to, undertakings in which the insurer has a participating interest								
Total sheet 1 (11 to 3	0)					39		1460325	5	1312509

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

				Company registration number	GL/UK/CM	day	Period er month	nded year	Units	Category of assets
			R13	226742	GL	31	12	2003	£000	10
Deposits wi	s (continued) ith ceding undertal I to cover linked lia			1			l	the end of financial year 1	I .	t the end of previous year 2
	Equity shares					41		5187002	2	3620320
	Other shares and other	variable yield s	ecurities			42				
	Holdings in collective inv	estment scher	nes			43		326096	3	188334
	Rights under derivative of	contracts				44		32928	3	20062
				Approved securitie	s	45		2590303	3	2799004
	Debt securities and	Fixed interest	t	Other		46		1670866	3	2210430
	other fixed income securities	.,		Approved securities	es	47		5785	5	2644
		Variable inter	est	Other		48		19139	9	23933
Other financial investments	Participation in investme	ent pools				49				
ı	Loans secured by mortgages							118	3	118
		Loans to public or local authorities and nationalised industries or undertakings								
	Other loans	Loans secured by policies of insurance issued by the company				52		12740)	13564
		Other				53				
	Deposits with approved credit	Withdrawal s	ubject to a	time restriction of or	ne month or less	54		3080)	66400
	institutions and approved financial institutions	Withdrawal someth	ubject to a	time restriction of m	ore than one	55				1612
	Other					56				
Deposits with ce	eding undertakings					57				
		Index linked				58		62	2	70
Assets neid to n	natch linked liabilities	Property links	ed			59		1319	9	3522
		Provision for	unearned	premiums		60				
Doing.veg-1-1	ro of tooksissi servicio	Claims outsta	anding			61				
remsurers shall	re of technical provisions	Provision for unexpired risks				62				
		Other				63				
Total sheet 2 (4	1 to 63)	1				69		9849438	3	8950013

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

				Company registration number	GL/UK/CM	day	Period er month	nded year	Units	Category of assets
			R13	226742	GL	31	12	2003	£000	10
Debtors Other assets							this	the end of financial year	the	the end of previous year
Debtors arising out of direct insurance	Policyholders					71		52562		37668
operations	Intermediaries					72		176	5	
Salvage and subroga	ation recoveries					73				
Debtors arising out of reinsurance	Due from ceding in accepted	nsurers and inte	ermediaries	under reinsurance b	ousiness	74				
operations	Due from reinsure	rs and intermed	liaries under	reinsurance contra	acts ceded	75		50078	3	34979
	Due from	Due in 12 mo	nths or less	after the end of the	financial year	76				
Other debtors	dependants	Due more tha	n 12 months	s after the end of the	e financial year	77				
outor dobtoro	Other	Due in 12 mo	nths or less	after the end of the	financial year	78		227649)	249547
	Other	Due more tha	n 12 months	s after the end of the	e financial year	79				
Tangible assets						80				2
Cash at bank and				ndrawal, with appro- and local authorition		81		67825	;	137567
in hand	Cash in hand					82				
Other assets (particu	ulars to be specified	by way of supp	lementary no	ote)		83				
	Accrued interest a	nd rent				84		68695	5	71568
Prepayments and accrued income	Deferred acquisition	on costs				85				
	Other prepayment	s and accrued i	ncome			86		1010)	8910
Deductions (under ru	ules 4.14(2)(b) and 4	1.14(3)) from the	e aggregate	value of assets		87				
Total sheet 3 (71 to	86 less 87)					88		467995	5	540241
Grand total of admis	sible assets (39+69	+88)				89	1	11777758	1	0802763
Reconciliation to a insurance accounts		ined in accord	ance with t	he						
Total admissible ass	sets (as per line 89 a	bove)				91	1	11777758	1	0802763
Total assets in exce Rules before applyir			ndix 4.2 (as	valued in accordan	ce with those	92		11243	;	
Solvency margin dec	duction for subsidiar	y undertakings	which are ins	surance undertakinç	gs	93				
Other differences in	the valuation of asse	ets (other than f	or assets no	t valued above)		94		42444		(99624)
Assets of a type not	valued above, (as v	alued in accorda	ance with the	e insurance accoun	ts rules)	95				
Total assets determi	ined in accordance v	with the insuran	ce accounts	rules (91 to 95)		99	1	11831445	1	0703139
Amounts included in		to debts due fro	m related in	surers, other than t	hose under	100		14437	,	74592
contracts of insurance	ce or reinsurance							וטדדו		1 700Z

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

				Company registration number	GL/UK/CM	day	eriod en month	ded year	Units	Category of assets
			R13	226742	GL	31	12	2003	£000	11
Investments								the end of financial year 1	the	the end of previous year
Land and buildings						11		126042	1	1184851
	UK insurance	Shares				21				
	business dependants	Debt securi	Debt securities issued by, and loans to, dependants 22							
	Other insurance	Shares	Shares 23							
	dependants	Debt securi	ties issued b	by, and loans to, dep	endants	24				
Investments in group undertakings	Non-insurance	Shares				25		98882	2	19992
and participating interests	dependants	Debt securi	ties issued b	oy, and loans to, dep	endants	26		101022	2	107666
		Shares				27				
	Other group undertakings and	Debt securi	ties issued b	by, and loans to, gro	up undertakings	28				
	participating interests	Participating interests 2								
		Debt securities issued by, and loans to, undertakings in which the insurer has a participating interest								
Total sheet 1 (11 to 3	0)					39		146032	5	1312509

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

				Company registration number	GL/UK/CM	day	Period e month	nded year	Units	Category of assets
			R13	226742	GL	31	12	2003	£000	11
Deposits wi	s (continued) ith ceding underta I to cover linked lia	kings abilities		1				the end of financial year 1	the p	the end of previous year 2
	Equity shares					41		5187002	: ;	3620320
	Other shares and other	variable yield s	securities			42				
	Holdings in collective in	vestment sche	mes			43		326096		188334
	Rights under derivative	contracts				44		32928		20062
		E		Approved securities	3	45		2564667	. :	2781854
	Debt securities and	Fixed interes	ST	Other		46		1670866	:	2209553
	other fixed income securities	Variable into		Approved securities	5	47		5785		2644
		Variable inte	rest	Other		48		19139		23933
Other financial investments	Participation in investme	ent pools				49				
	Loans secured by mortgages							118	,	118
			to public or local authorities and nationalised ies or undertakings							
	Other loans			es of insurance issue	ed by the	52		12740		13564
		Other				53				
	Deposits with approved credit	Withdrawal s	subject to a	time restriction of on	e month or less	54		1880		66400
	institutions and approved financial institutions	Withdrawal s	subject to a	time restriction of mo	ore than one	55				1612
	Other					56				
Deposits with ce	eding undertakings					57				
		Index linked				58		62		70
Assets neid to n	natch linked liabilities	Property link	ed			59		1319		3522
		Provision for	unearned	premiums		60				
Deiner	en of tooks:	Claims outst	anding			61				
keinsurers' shai	re of technical provisions	Provision for	unexpired	risks		62				
		Other				63				
Total sheet 2 (4	1 to 63)	1				69		9822602	:	3931986

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

				Company registration number	GL/UK/CM	day	Period e month		Units	Category of assets
			R13	226742	GL	31	12	2003	£000	11
Debtors Other assets		•						the end of financial year	the	the end of previous year 2
Debtors arising out	Policyholders					71		52562	2	37668
of direct insurance operations	Intermediaries					72		176	3	
Salvage and subroga	ation recoveries					73				
Debtors arising out of reinsurance	Due from ceding i accepted	nsurers and inte	rmediaries	under reinsurance b	ousiness	74				
operations	Due from reinsure	ers and intermed	iaries unde	r reinsurance contra	acts ceded	75		49379)	29685
	Due from	Due in 12 mor	nths or less	after the end of the	financial year	76				
Other debters	dependants	Due more that	n 12 month	s after the end of the	e financial year	77				
Other debtors	Oil	Due in 12 mor	nths or less	after the end of the	financial year	78		221893	3	243858
	Other	Due more that	n 12 month	s after the end of the	e financial year	79				
Tangible assets						80				2
Cash at bank and				hdrawal, with appro-		81		48620)	127878
in hand	Cash in hand					82				
Other assets (particular	ulars to be specified	by way of supple	ementary n	ote)		83				
	Accrued interest a	and rent				84		68394	1	71407
Prepayments and accrued income	Deferred acquisition	on costs				85				
	Other prepayment	ts and accrued in	ncome			86		1010)	8910
Deductions (under ru	ules 4.14(2)(b) and 4	4.14(3)) from the	aggregate	value of assets		87				
Total sheet 3 (71 to	86 less 87)					88		442034	1	519408
Grand total of admis	sible assets (39+69	+88)				89		11724961	1	0763903
Reconciliation to a insurance accounts		nined in accorda	ance with t	the					•	
Total admissible ass	sets (as per line 89 a	above)				91		11724961	1	0763903
Total assets in exces			ndix 4.2 (as	valued in accordan	ce with those	92		11243	3	
Solvency margin dec	duction for subsidiar	y undertakings v	vhich are in	surance undertakinç	gs	93				
Other differences in	the valuation of asse	ets (other than fo	or assets no	ot valued above)		94		42444	1	(99209)
Assets of a type not	valued above, (as v	alued in accorda	ance with th	e insurance account	ts rules)	95				
Total assets determi	ined in accordance	with the insurance	ce accounts	s rules (91 to 95)		99		11778648	3 1	0664694
Amounts included in contracts of insurance		to debts due from	m related in	nsurers, other than th	hose under	100		14436	6	74237

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

				Company registration number	GL/UK/CM	P day	eriod en month	ded year	Units	Category of assets
			R13	226742	GL	31	12	2003	£000	12
Investments								t the end of financial year 1	the p	he end of previous rear 2
Land and buildings						11				
	UK insurance	Shares				21				
	business dependants	Debt securi	ties issued t	by, and loans to, dep	pendants	22				
	Other insurance	Shares				23				
	dependants	Debt securi	ties issued t	by, and loans to, dep	pendants	24				
Investments in group undertakings	Non-insurance	Shares				25				
and participating interests	dependants	Debt securi	ties issued t	by, and loans to, dep	pendants	26				
		Shares				27				
	Other group undertakings and	Debt securi	ties issued t	by, and loans to, gro	up undertakings	28				
	participating interests	Participatin	g interests			29				
				by, and loans to, una participating intere		30				
Total sheet 1 (11 to 3	0)					39				

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

Category of assets Permanent Health

				Company registration number	GL/UK/CM	day	Period er month	nded year	Units	Category of assets
			R13	226742	GL	31	12	2003	£000	12
Deposits wi	s (continued) ith ceding undertal I to cover linked lia			1			1	the end o financial year 1	the	the end of previous year
	Equity shares					41				
	Other shares and other	variable yield s	ecurities			42				
	Holdings in collective in	vestment sche	mes			43				
	Rights under derivative of	contracts				44				
				Approved securities	es	45		25636		17150
	Debt securities and	Fixed interes	it	Other		46				877
	other fixed income securities			Approved securities	es	47				
		Variable inte	rest	Other		48				
Other financial investments	Participation in investme	ent pools				49				
	Loans secured by mortgages									
		Loans to public or local authorities and nationalised industries or undertakings								
	Other loans	Loans secured by policies of insurance issued by the company								
		Other				53				
	Deposits with approved credit	Withdrawal s	subject to a	time restriction of o	ne month or less	54		1200		
	institutions and approved financial institutions	Withdrawal s	subject to a	time restriction of m	nore than one	55				
	Other					56				
Deposits with ce	eding undertakings					57				
		Index linked				58				
Assets held to n	natch linked liabilities	Property link	ed			59				
		Provision for	unearned	premiums		60				
		Claims outst	anding			61				
Keinsurers' shai	re of technical provisions	Provision for	unexpired	risks		62				
		Other				63				
Total sheet 2 (4	1 to 63)	1				69		26836		18027

(415)

38445

Analysis of admissible assets

Name of insurer CGNU Life Assurance Limited

Other differences in the valuation of assets (other than for assets not valued above)

Total assets determined in accordance with the insurance accounts rules (91 to 95)

Assets of a type not valued above, (as valued in accordance with the insurance accounts rules)

Global business

Financial year ended 31st December 2003

Permanent Health Category of assets Category Company registration number Period ended GL/UK/CM Units assets dav month vear **R13** 226742 GL 31 12 2003 £000 12 As at the end of As at the end of this financial the previous **Debtors** year year Other assets 2 1 71 Policyholders Debtors arising out of direct insurance operations Intermediaries 72 Salvage and subrogation recoveries 73 Due from ceding insurers and intermediaries under reinsurance business Debtors arising out 74 accepted of reinsurance operations 699 5294 Due from reinsurers and intermediaries under reinsurance contracts ceded 75 Due in 12 months or less after the end of the financial year 76 Due from dependants Due more than 12 months after the end of the financial year **77** Other debtors Due in 12 months or less after the end of the financial year 78 5756 5689 Other Due more than 12 months after the end of the financial year 79 Tangible assets 80 Deposits not subject to time restriction on withdrawal, with approved credit 19205 9689 81 Cash at bank and institutions and approved financial institutions and local authorities in hand Cash in hand 82 83 Other assets (particulars to be specified by way of supplementary note) 301 161 Accrued interest and rent 84 Prepayments and Deferred acquisition costs 85 accrued income 86 Other prepayments and accrued income Deductions (under rules 4.14(2)(b) and 4.14(3)) from the aggregate value of assets 87 25961 20833 Total sheet 3 (71 to 86 less 87) 88 52797 38860 Grand total of admissible assets (39+69+88) 89 Reconciliation to asset values determined in accordance with the insurance accounts rules Total admissible assets (as per line 89 above) 91 52797 38860 Total assets in excess of the admissibility limits of Appendix 4.2 (as valued in accordance with those 92 Rules before applying admissibility limits) Solvency margin deduction for subsidiary undertakings which are insurance undertakings 93

Amounts included in line 89 attributable to debts due from related insurers, other than those under contracts of insurance or reinsurance	100	1	355

94

95

99

52797

Long term insurance business liabilities and margins

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

				Company registration number	GL/UK/CM	P day	eriod end	Units	Category of assets	
			R14	226742	GL	31	12	2003	£000	10
					As at the end of this financial year	A	the pr	e end of evious ear	Soi	urce
Mathematical reserv	es, after distribution	on of surplus		11	9336285		9	447077	See Ins	truction 2
Cash bonuses which the financial year	h had not been pa	id to policyholders pri	ior to end	of 12					See Ins	truction 3
Balance of surplus/(valuation deficit)			13	2332			2117	See Ins	truction 4
Long term insurance	e business fund ca	arried forward (11 to 1	13)	14	9338617		9	449194	See Ins	truction 5
Claims outstan		Gross amount		15	124403			104697		
had fallen due to before the end		Reinsurers' share		16				1310		
financial year		Net (15-16)		17	124403			103387		
Provisions for	Taxation	1		21	3618			865		
other risks and charges	Other			22	529			554		
Deposits received for	rom reinsurers			23						
		Direct insurance bu	usiness	31	25374			21511		
	Arising out of insurance operations	Reinsurance accep	oted	32						
	operations	Reinsurance cedeo	t	33	20588			96228		
Creditors and other	Debenture	Secured		34						
liabilities	loans	Unsecured		35						
	Amounts owed t	o credit institutions		36				5765		
		Taxation		37	28566			34875		
	Other creditors	Other		38	201156			148148		
Accruals and deferr	ed income			39	24722			25338		
Provision for advers	e changes (calcula	ated in accordance w	rith rule 5.	3) 41						
Total other insurance	e and non-insurar	nce liabilities (17 to 4	1)	49	428956			436671		
Excess of the value	of net admissible	assets		51	2010185			916898	See Ins	truction 6
Total liabilities and	margins			59	11777758		10	802763		
		le to liabilities to rela		anies, 61	24740			101E0	l	
		surance or reinsurand le to liabilities in resp			34718			42158		
linked benefits				perty 62	1319			3522		
		al reserves included i opointed actuary's ce		which 63	441620			50895	See Inst	ruction 7

Long term insurance business liabilities and margins

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

				Company registration number	GL/UK/CM	P day	eriod end	ded year	Units	Category of assets
			R14	226742	GL	31	12	2003	£000	11
					As at the end of this financial year	,	the pr	e end of evious ear	Sol	urce
Mathematical reserv	ves, after distribution	on of surplus		11	9306367		g	417564	See Ins	truction 2
Cash bonuses whic the financial year	h had not been pa	id to policyholders pr	ior to end	of 12					See Ins	truction 3
Balance of surplus/	(valuation deficit)			13	20			105	See Ins	truction 4
Long term insurance	e business fund ca	urried forward (11 to	13)	14	9306387		9	417669	See Ins	truction 5
Claims outstan	ding which	Gross amount		15	124369			104627		
had fallen due before the end	for payment	Reinsurers' share		16				1274		
financial year		Net (15-16)		17	124369			103353		
Provisions for	Taxation	1		21	3423					
other risks and charges	Other			22	529			554		
Deposits received for	rom reinsurers			23						
		Direct insurance bu	usiness	31	25371			21508		
	Arising out of insurance operations	Reinsurance accep	oted	32						
	oporationo	Reinsurance cedeo	d	33	4870			90740		
Creditors and other	Debenture	Secured		34						
liabilities	loans	Unsecured		35						
	Amounts owed to	o credit institutions		36				5765		
	Other evaditors	Taxation		37	28566			34875		
	Other creditors	Other		38	196539			147203		
Accruals and deferr	ed income			39	24722			25338		
Provision for advers	se changes (calcula	ated in accordance w	vith rule 5.	3) 41						
Total other insurance	ce and non-insurar	nce liabilities (17 to 4	1)	49	408389			429336		
Excess of the value	of net admissible	assets		51	2010185			916898	See Ins	truction 6
Total liabilities and	margins			59	11724961		10	763903		
		le to liabilities to rela		anies, 61	33728			41264	1	
Amounts included in		surance or reinsurand le to liabilities in resp			1319	+		3522		
linked benefits					.510				<u>. </u>	
		al reserves included i opointed actuary's ce		which 63	442750			50895	See Inst	truction 7

Long term insurance business liabilities and margins

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

				Company registration number	GL/UK/CM		eriod end month	ded year	Units	Category of assets
			R14	226742	GL	31	12	2003	£000	12
					As at the end of this financial year	A	the pr	e end of evious ear	So	urce
Mathematical reser	ves, after distributi	on of surplus		11	29918			29513	See Ins	struction 2
Cash bonuses whice the financial year	h had not been pa	id to policyholders pr	ior to end	of 12					See Ins	struction 3
Balance of surplus/	(valuation deficit)			13	2312			2012	See Ins	struction 4
Long term insuranc	e business fund ca	arried forward (11 to	13)	14	32230			31525	See Ins	struction 5
Claims outstan	ding which	Gross amount		15	34			70		
had fallen due before the end		Reinsurers' share		16				36		
financial year		Net (15-16)		17	34			34		
Provisions for	Taxation			21	195			865		
other risks and charges	Other			22						
Deposits received f	rom reinsurers			23						
		Direct insurance b	usiness	31	3			3		
	Arising out of insurance operations	Reinsurance accep	pted	32						
	operations	Reinsurance cede	d	33	15718			5488		
Creditors and other	Debenture	Secured		34						
liabilities	loans	Unsecured		35						
	Amounts owed t	o credit institutions		36						
		Taxation		37						
	Other creditors	Other		38	4617			945		
Accruals and deferr	red income			39						
Provision for advers	se changes (calcul	ated in accordance w	vith rule 5.3	3) 41						
Total other insurance	ce and non-insurar	nce liabilities (17 to 4	1)	49	20567			7335		
Excess of the value	of net admissible	assets		51					See Ins	struction 6
Total liabilities and	margins			59	52797			38860		
		le to liabilities to rela surance or reinsuran		nies, 61	990			894		
Amounts included in linked benefits	n line 59 attributab	le to liabilities in resp	ect of prop	certy 62						
		al reserves included i		vhich 63	(1130)				See Ins	truction 7

Liabilities (other than long term insurance business)

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

			Company registration number	GL/UK/	∩м ——	eriod end month	ded year	Units
		R15	226742	GL	31	12	2003	£000
		.			As at the this fin ye.	ancial ar	the	the end of previous year 2
	Provision for unearned premiums			11				
	Claims outstanding			12				
Technical	Provision for unexpired risks			13				
provisions (gross	Facilitation and delication	Credit busin	ess	14				
amount)	Equalisation provisions	Other than o	credit business	15				
	Other			16				
	Total (11 to 16)			19				
Provisions for other risks	Taxation			21				
and charges	Other			22				
Deposits receiv	ved from reinsurers			31				
		Direct insura	ance business	41				
	Arising out of insurance operations	Reinsurance	e accepted	42				
		Reinsurance	e ceded	43				
	Debenture loans	Secured		44				
Creditors	Dependire loans	Unsecured		45				
	Amounts owed to credit institutions			46				
		Taxation		47		497	7	
	Other creditors	Recommen	ded dividend	48				
		Other		49		3691		5278
Accruals and d	leferred income			51				
Total (19 to 51)				59		4188	3	5278
	dverse changes (calculated in accordance wi e Companies Regulations 1994]	th rule 5.3) [Re	gulation 61	61				
Cumulative pre	eference share capital			62				
Subordinated le	pan capital			63				
Total (59 to 63)				69		4188	3	5278
	ded in line 69 attributable to liabilities to relate s of insurance or reinsurance	ed insurers, othe	er than those	71				

Profit and loss account (non-technical account)

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

				Company registration number	GL/UK/CM		eriod end month	Period ended		Uni	ts
			R16	226742	GL	31	12	2	003	£0	00
				This financ	cial		vious ear		S	ource	;
				1		_	2		<	>	?
Transfer (to)/from th		From Form 20	11						20 .	. 59	
general insurance b technical account	usiness	Equalisation provisions	12								
Transfer from the lo account	ng term ins	urance business revenue	13	2	27448		2992	0	40 .	26	
	Income		14		867		78	7			
Investment income	Value re-a	adjustments on nts	15								
	Gains on investmen	the realisation of	16								
	Investmer including	nt management charges, interest	17		49						
Investment charges	Value re-a	adjustments on nts	18		1						
	Loss on th	ne realisation of	19								
Allocated investment insurance business		nsferred to the general ccount	20						20 .	. 51	
Other income and c		rticulars to be specified	21								
Profit or loss on ord (11+12+13+14+15+			29	2	28265		3070	7			
Tax on profit or loss	on ordinar	y activities	31		261		23	6			
Profit or loss on ord	inary activit	ties after tax (29-31)	39	2	28004		3047	1			
Extraordinary profit by way of suppleme		rticulars to be specified	41								
Tax on extraordinar	y profit or lo	oss	42								
Other taxes not sho	wn under th	ne preceding items	43								
Profit or loss for the	financial ye	ear (39+41-(42+43))	49	2	28004		3047	1			
Dividends (paid and	l proposed)		51				8880	0			
Profit or loss retained	ed for the fir	nancial year (49-51)	59	2	28004		(5832	9)			

Analysis of derivative contracts

Name of insurer CGNU Life Assurance Limited

Global business

Insurance Business Long term

Financial year ended 31st December 2003

			Company registration number	GL/UK/CM	day	eriod en	ded year	Units	Category of assets
		R	17 226742	GL	31	12	2003	£000	10
			As at the end of	this financia	l year	As	at the en	d of the pr	evious year
Derivative co	ontracts		Assets 1	Liabilitio 2	es		Assets 3		Liabilities 4
	Fixed-interest securities	11	2349						
	Equity shares	12							
Futures contracts	Land	13							
	Currencies	14	26750		5785	;	141	29	15011
	Other	15	91		26	;			
	Fixed-interest securities	21						12	
	Equity shares	22	15				57	97	2219
Options	Land	23							
	Currencies	24							
	Other	25	103		94		1	24	270
	Fixed-interest securities	31							
0	Equity shares	32	2561		4858	3			
Contracts for	Land	33							
differences	Currencies	34	1210						
	Other	35							
Adjustments	for variation margin	41	(151)						
Total (11 to 4	-1)	49	32928	1	0763	,	200	62	17500

Analysis of derivative contracts

Name of insurer CGNU Life Assurance Limited

Global business

Insurance Business Long term

Financial year ended 31st December 2003

			Company registration			eriod end	ded	ll-sit-	Category of
			number	GL/UK/CM	day	month	year	Units	assets
		R R	17 226742	GL	31	12	2003	£000	11
			As at the end of	his financia	l year	As	at the end	of the pr	evious year
Derivative co	ontracts		Assets 1	Liabilitie 2	es		Assets 3		Liabilities 4
	Fixed-interest securities	11	2349						
	Equity shares	12							
Futures contracts	Land	13							
	Currencies	14	26750		5785		141	29	15011
	Other	15	91		26				
	Fixed-interest securities	21						12	
	Equity shares	22	15				579	97	2219
Options	Land	23							
	Currencies	24							
	Other	25	103		94		1:	24	270
	Fixed-interest securities	31							
0	Equity shares	32	2561		4858				
Contracts for	Land	33							
differences	Currencies	34	1210						
	Other	35							
Adjustments	for variation margin	41	(151)						
Total (11 to 4	I 1)	49	32928	1	0763		200	62	17500

Long term insurance business : Revenue account

Name of insurer

CGNU Life Assurance Limited

Global business

Ordinary insurance business

Financial year ended

31st December 2003

Name and number of fund/Summary Summary

		Company registration number	GL/UK/CM		eriod en month	ded year	Un	its	OB/IB	No of fund/ Summary	No of part of Fund
	R40	226742	GL	31	12	2003	£0	00	ОВ	99	0
Items to be shown	net of rei	nsurance cede	ed		•			The	financial year	Previ	ous year
									1		2
Earned premiums							11		807555	5 1	634587
Investment income re	eceivable	before deduction	on of tax				12		506409)	448120
Increase (decrease)	in the value of non-linked assets brought into account 13 (365969)))	(980344)							
Increase (decrease)	in the valu	ue of linked ass	ets				14		155	5	350
Other income							15				8000
Total income (11 to 1	15)						19		948150) 1	110713
Claims incurred							21		899208	3	861091
Expenses payable							22	141306		5	163945
Interest payable befo	re deduct	ion of tax					23		5866	6	5809
Taxation							24		(15101)	(86577)
Other expenditure							25				8000
Transfer to (from) no	n technica	al account					26		27448	3	29920
Total expenditure (21	I to 26)						29		1058727	058727 98	
Increase (decrease)	in fund in	financial year (19-29)				39		(110577	·)	128525
Fund brought forward	d						49		9449194	. 9	320669
Fund carried forward	(39+49)						59		9338617	' (449194

Long term insurance business : Revenue account

Name of insurer

CGNU Life Assurance Limited

Global business

Ordinary insurance business

Financial year ended

31st December 2003

Name and number of fund/Summary Life and Annuity 1

		Company registration number	GL/UK/CM	Pe day	eriod en month	ded year	- Un	nits OB/IB	No of fund/ Summary	No of part of Fund
	R40	226742	GL	31	12	2003	£0	000 OB	1	99
Items to be shown i	net of rei	nsurance cede	ed		ı	1		The financia year	l Pre	vious year
								1		2
Earned premiums							11	80340	1	1630949
Investment income re	eceivable	before deduction	on of tax				12	50503	4	447129
Increase (decrease)	in the valu	ue of non-linked	d assets bro	ught ir	nto acc	count	13	(36523	0)	(980995)
Increase (decrease)	in the valu	ue of linked ass	ets				14	15	5	350
Other income	Other income						15			
Total income (11 to 1	15)						19	94336	0	1097433
Claims incurred							21	89742	7	858540
Expenses payable							22	13841	2	162683
Interest payable befo	re deduct	tion of tax					23	586	6	5805
Taxation							24	(1451	1)	(81800)
Other expenditure							25			8000
Transfer to (from) no	n technic	al account					26	2744	8	29920
Total expenditure (21	to 26)						29	105464	2	983148
Increase (decrease)	in fund in	financial year ((19-29)				39	(11128	2)	114285
Fund brought forward	d						49	941766	9	9303384
Fund carried forward (39+49)							59	930638	7	9417669

No of

part of

No of

fund/

Period ended

Long term insurance business : Revenue account

Name of insurer

CGNU Life Assurance Limited

Global business

Ordinary insurance business

Financial year ended

31st December 2003

Name and number of fund/Summary Permanent Health 2

Company registration

		number	GL/UK/CM		month	year	- Uni	its O		Summary	Fund
	R40	226742	GL	31	12	2003	£00	00	ОВ	2	0
Items to be shown	net of rei	nsurance ced	ed					The fina		Previ	ous year
items to be snown								1			2
Earned premiums							11		4154		3638
Investment income re	eceivable	before deducti	on of tax				12		1375		991
Increase (decrease)	in the val	ue of non-linke	d assets bro	ought in	nto acc	ount	13		(739)		651
Increase (decrease)	in the val	ue of linked ass	sets				14				
Other income							15				8000
Total income (11 to	15)						19		4790		13280
Claims incurred							21		1781		2551
Expenses payable							22		2894		1262
Interest payable befo	ore deduc	tion of tax					23				4
Taxation							24		(590)		(4777)
Other expenditure							25				
Transfer to (from) no	n technic	al account					26				
Total expenditure (2	1 to 26)						29		4085		(960)
Increase (decrease)	in fund in	financial year	(19-29)				39		705		14240
Fund brought forward	d						49	;	31525		17285
Fund carried forward	I (39+49)						59	,	32230		31525

Long term insurance business : Analysis of premiums and expenses

Name of insurer

CGNU Life Assurance Limited

Global business

Ordinary insurance business

Financial year ended 31st December 2003

Name and number of fund/Summary Summary

			Company registration number	GL/UK/CM	P	eriod en	ded year	_	Units	OB/IB	No of fund/ Summary	No of part of Fund
		R41	226742	GL	31	12	2003	:	£000	ОВ	99	0
			,				Gross 1		recover	ole to or able from surers 2	reins	et of urance 1-2) 3
	Life assurar		Single premium		11		137159	99		1052125		319474
	general ann contracts	uity	Regular premium	1	12		36634	11		73826		292515
	Pension bus	siness	Single premium		13		120225	53		1091495		110758
	contracts		Regular premium	1	14		69115	50		618611		72539
	Permanent	health	Single premium		15		2016	60		19928		232
Earned premiums in	contracts		Regular premium	1	16		2549	93		13456		12037
the financial year	Other contra	t-	Single premium		17							
,	Other contra	acis	Regular premium	1	18							
	Total promis		Single premium		19		259401	12	2	2163548		430464
	Total premi	ums	Regular premium	1	29		108298	34		705893		377091
	Total premi		UK contracts		31		361155	56	2	2849634		761922
	lines 19 and attributable		Overseas contrac	cts	32		6544	10		19807		45633
	Commiss		yable in connectio usiness	n with	41		15640)4		113269		43135
	Other co	mmissi	on payable		42		3313	30		6041		27089
Expenses	Manager acquisition		penses in connectusiness	tion with	43		13258	37		104681		27906
payable in the financial year			penses in connect business	tion with	44		5169	92		15310		36382
, 5001	Other ma	anagem	ent expenses		45		3181	18		25024		6794
	Total exp	enses	(41 to 45)		49		40563	31		264325		141306
	Total expen		UK contracts		51		39592	25		262878		133047
	line 49 attrib to	outable	Overseas contrac	cts	52		970	06		1447		8259

Long term insurance business : Analysis of premiums and expenses

Name of insurer

CGNU Life Assurance Limited

Global business

Ordinary insurance business

Financial year ended

31st December 2003

Name and number of fund/Summary Life and Annuity 1

			Company registration number	GL/UK/CM	day	eriod en	ded year	- (Units	OB/IB	No of fund/ Summary	No of part of Fund
		R41	226742	GL	31	12	2003	£	E000	ОВ	1	99
							Gross 1		recover	ole to or able from surers 2	reins	et of urance -2)
	Life assuran		Single premium		11		137159	9	,	1052125		319474
	general ann contracts	uity	Regular premium	1	12		36634	11		73826		292515
	Pension bus	siness	Single premium		13		120225	3	,	1091495		110758
	contracts		Regular premium	l	14		69115	50		618611		72539
	Permanent I	health	Single premium		15							
Earned premiums in	contracts		Regular premium	1	16		1027	'8		2163		8115
the financial year	Oth	-4-	Single premium		17							
your	Other contracts		Regular premium	1	18							
	Tatal anami		Single premium		19		257385	52	2	2143620		430232
	Total premit	ums	Regular premium	ı	29		106776	9		694600		373169
	Total premiu		UK contracts		31		357618	31	2	2818413		757768
	attributable		Overseas contrac	cts	32		6544	10		19807		45633
	Commiss		yable in connectio usiness	n with	41		14290	9		99833		43076
	Other co	mmissi	on payable		42		3100)3		6017		24986
Expenses	Managen acquisition		penses in connect usiness	tion with	43		13258	32		104682		27900
payable in the financial year	Managen maintena		penses in connect business	tion with	44		5077	'9		15123		35656
your	Other ma	anagem	ent expenses		45		3180)4		25010		6794
	Total exp	enses	(41 to 45)		49		38907	7		250665		138412
	Total expen		UK contracts		51		37937	'1		249218		130153
	line 49 attrib to	outable	Overseas contrac	cts	52		970)6		1447		8259

Long term insurance business : Analysis of premiums and expenses

Name of insurer

CGNU Life Assurance Limited

Global business

Ordinary insurance business

Financial year ended

31st December 2003

Name and number of fund/Summary Permanent Health 2

			Company registration number	GL/UK/CM	P	eriod en	ded vear	- Units	OB/IB	No of fund/ Summary	No of part of Fund
		R41		GL	31	12	2003	£000	ОВ	2	0
							Gross	reco	yable to or verable from einsurers	reins	et of urance I-2)
					_		1		2		3
	Life assurar general ann		Single premium		11						
	contracts		Regular premium	l	12						
	Pension bus	siness	Single premium		13						
	contracts		Regular premium	ı	14						
	Permanent	health	Single premium		15		2016	60	19928		232
Earned premiums in	contracts		Regular premium	l	16		1521	5	11293		3922
the financial			Single premium		17						
year	Other contra	acts	Regular premium	l	18						
	Tatal		Single premium		19		2016	60	19928		232
	Total premi	ums	Regular premium	ı	29		1521	5	11293		3922
	Total premi		UK contracts		31		3537	' 5	31221		4154
	attributable		Overseas contrac	cts	32						
	Commiss acquisition		yable in connectio usiness	n with	41		1349	95	13436		59
	Other co	mmissi	on payable		42		212	27	24		2103
Expenses	Manager acquisition		penses in connect usiness	tion with	43			5	(1)		6
payable in the financial year			penses in connect business	tion with	44		91	3	187		726
yeai	Other ma	nagem	nent expenses		45		1	4	14		
	Total exp	enses	(41 to 45)		49		1655	54	13660		2894
	Total expen		UK contracts		51		1655	54	13660		2894
	line 49 attrib to	outable	Overseas contrac	cts	52						

Long term insurance business : Analysis of claims

Name of insurer

CGNU Life Assurance Limited

Global business

Ordinary insurance business

Financial year ended

31st December 2003

Name and number of fund/Summary Summary

			Company registration number	GL/UK/CM	day	eriod en	ded year	– Uni	ts	OB/IB	No of fund/ Summary	No of part of Fund
		R42	226742	GL	31	12	2003	£0	00	ОВ	99	0
Claims incu	rred in	the financi	al year				Gross 1	1		overable reinsurers	reins	let of surance 1-2)
	On de	eath			11		29666	68		161853		134815
	By wa	y of lump su	ums on maturity		12		11179	94		513		111281
1.26	By wa	y of annuity	payments		13		120	00				1200
Life assurance and annuity		y of paymered events	nts arising from	other	14							
contracts	On su	rrender or p	artial surrender		15		90047	73		499442		401031
		life assurand s (11 to 15)	ce and annuity		19		13101	35		661808		648327
	On de	eath			21		1466	68		10727	,	3941
Pension	By wa	y of lump su	ums on vesting		22		7309	97		26242		46855
business	By wa	y of vested	annuity paymen	ts	23		368	50				36850
contracts	On su	rrender or p	artial surrender		24		3737 ⁻	13		213399		160314
	Total	pension bus	iness claims (21	I to 24)	29		4983	28		250368	3	247960
Permanent	By wa	y of lump su	ums		31							
health	By wa	y of periodic	cal payments		32		146	74		11753		2921
contracts	Total	permanent h	nealth claims (3°	1+32)	39		146	74		11753	1	2921
	By wa	y of lump su	ums		41							
Other contracts	By wa	y of periodic	cal payments		42							
	Total	claims (41+4	42)		49							
Total claims	(19+29)+39+49)			59		18231	37		923929		899208
Total claims	at line	UK contrac	ets		61		17662	96		918213	3	848083
59 attributab	le to	Overseas o	contracts		62		5684	41		5716	;	51125

Long term insurance business : Analysis of claims

Name of insurer

CGNU Life Assurance Limited

Global business

Ordinary insurance business

Financial year ended

31st December 2003

Name and number of fund/Summary Life and Annuity 1

			Company registration number	GL/UK/CM	day	eriod en	ded year	- L	Jnits	OB/IB	No of fund/ Summary	No of part of Fund
		R42	226742	GL	31	12	2003	;	£000	ОВ	1	99
Claims incu	rred in	the financi	al year				Gross 1			overable einsurers	reins	let of surance 1-2)
	On de	eath			11		29666	68		161853	3	134815
	By wa	ay of lump su	ıms on maturity		12		11179	94		513	3	111281
	By wa	ay of annuity	payments		13		120	00				1200
Life assurance and annuity		ay of paymer ed events	nts arising from	other	14							
contracts	On su	irrender or p	artial surrender		15		9004	73		499442	2	401031
		life assurand s (11 to 15)	e and annuity		19		13101	35		661808	3	648327
	On de	eath			21		1466	68		10727	,	3941
Pension	By wa	ay of lump su	ıms on vesting		22		7309	97		26242	2	46855
business	By wa	ay of vested	annuity paymen	ts	23		368	50				36850
contracts	On su	irrender or p	artial surrender		24		3737	13		213399)	160314
	Total	pension bus	iness claims (21	I to 24)	29		4983	28		250368	3	247960
Permanent	By wa	ay of lump su	ıms		31							
health	By wa	ay of periodic	cal payments		32		114	40				1140
contracts	Total	permanent h	nealth claims (31	1+32)	39		114	40				1140
	By wa	ay of lump su	ıms		41							
Other contracts	By wa	ay of periodic	cal payments		42							
	Total	claims (41+4	12)		49							
Total claims	(19+29	9+39+49)			59		180960	03		912176	5	897427
Total claims	at line	UK contrac	ts		61		17527	62		906460)	846302
59 attributab	le to	Overseas o	contracts		62		5684	41		5716	5	51125

Long term insurance business : Analysis of claims

Name of insurer

CGNU Life Assurance Limited

Global business

Ordinary insurance business

Financial year ended

31st December 2003

Name and number of fund/Summary Permanent Health 2

			Company registration number	GL/UK/CM	F	eriod en	ided year	- Units	OB/IB	No of fund/ Summary	No of part of Fund
		R42	226742	GL	31	12	2003	£000	ОВ	2	0
Claims incu	ırred in	the financi	al year				Gross 1		overable reinsurers	reins	let of surance 1-2)
	On de	ath			11						
	By wa	y of lump su	ums on maturity		12						
1.97	By wa	y of annuity	payments		13						
Life assurance and annuity		y of paymered events	nts arising from	other	14						
contracts	On su	rrender or p	artial surrender		15						
		life assurand s (11 to 15)	ce and annuity		19						
	On de	eath			21						
Pension	By wa	y of lump su	ıms on vesting		22						
business	By wa	y of vested	annuity paymen	ts	23						
contracts	On su	rrender or p	artial surrender		24						
	Total	pension bus	iness claims (21	I to 24)	29						
Dormonant	By wa	y of lump su	ıms		31						
Permanent health	By wa	y of periodic	cal payments		32		1353	34	11753	3	1781
contracts	Total	permanent h	nealth claims (3°	1+32)	39		1353	34	11753	3	1781
	By wa	y of lump su	ıms		41						
Other contracts	By wa	y of periodic	cal payments		42						
	Total	claims (41+4	42)		49						
Total claims	(19+29)+39+49)			59		1353	34	11753	3	1781
Total claims	at line	UK contrac	ets		61		135	34	11753	3	1781
59 attributab	le to	Overseas o	contracts		62						

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Long term insurance business : Summarised balance sheet for internal linked funds

Name of insurer CGNU Life Assurance Limited

Global business

Ordinary insurance business

Financial year ended 31st December 200 Name and number of fund/Summary Summary		-		Company registration number	GL/UK/CM		eriod en	ded year	Units	OB/IB	No of fund/ Summary	No of part of Fund
			R43	226742	GL	31	12	2003	£000	ОВ	99	0
Name of fund	Directly held assets	Investment in other internal linked funds of the insurer		tal assets (2+3)	Provision fo on unrealis capital gai	sed		cured and cured loans		liabilities		sset value 5-6-7)
1	2	3		4	5			6		7		8
French Vega Securite	1624			1624								1624
Total	4004			4604								4624
Total	1624			1624								1624

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Long term insurance business : Summarised balance sheet for internal linked funds

Name of insurer CGNU Life Assurance Limited

Global business

Ordinary insurance business

Financial year ended 31st December 20 Name and number of fund/Summary Life and		,		Company registration number	GL/UK/CM		eriod en month	ded year	Units	OB/IB	No of fund/ Summary	No of part of Fund
ŕ	•		R43	226742	GL	31	12	2003	£000	ОВ	1	99
Name of fund	Directly held assets	Investment in other interna linked funds o the insurer	I	otal assets (2+3)	Provision fo on unrealis capital gai	ed		cured and cured loans		liabilities		sset value 5-6-7)
1	2	3		4	5			6		7		8
French Vega Securite	1624			1624								1624
Total	1624			1624								1624

Long term insurance business : Aggregate revenue account for internal linked funds

Name of insurer

CGNU Life Assurance Limited

Global business

Ordinary insurance business

Financial year ended

31st December 2003

Name and number of fund/Summary Summary

		Company registration	GL/UK/CM	P	eriod end	led	Units		OB/IB	No of fund/	No of part of
	<u> </u>	number		day	month	year			1	Summary	Fund
	R44	226742	GL	31	12	2003		£000	ОВ	99	0
Value of total creation	of units						11				
Investment income attr	ributable	to the funds bef	ore deduction	on of t	ax		12				
Increase (decrease) in	the value	e of investments	in the finan	cial ye	ear		13				155
Other income							14				
Total income (11 to 14)						19				155
Value of total cancellat	tion of un	its					21				
Charges for manageme	ent						22				
Charges in respect of t	ax on inv	estment income	e				23				
Taxation on realised ca	apital gair	าร					24				
Increase (decrease) in amo	ount set asi	de for tax on capita	al gains not ye	t realis	ed		25				
Other expenditure							26				
Total expenditure (21 t	Total expenditure (21 to 26)						29				
Increase (decrease) in funds in financial year (19-29)							39				155
Internal linked funds brought forward							49				1469
Internal linked funds ca	arried for	ward (39+49)					59				1624

Long term insurance business : Aggregate revenue account for internal linked funds

Name of insurer

CGNU Life Assurance Limited

Global business

Ordinary insurance business

Financial year ended

31st December 2003

Name and number of fund/Summary Life and Annuity 1

		Company registration	GL/UK/CM	P	eriod end	led	Units		OB/IB	No of fund/	No of part of
	<u> </u>	number		day	month	year	_			Summary	Fund
	R44	226742	GL	31	12	2003		£000	ОВ	1	99
Value of total creation	of units						11				
Investment income attr	ributable t	to the funds bef	ore deduction	on of t	ах		12				
Increase (decrease) in	the value	e of investments	in the finan	cial y	ear		13				155
Other income							14				
Total income (11 to 14)						19				155
Value of total cancellat	tion of un	its					21				
Charges for manageme	ent						22				
Charges in respect of t	tax on inv	estment income)				23				
Taxation on realised ca	apital gair	าร					24				
Increase (decrease) in amo	ount set asi	de for tax on capita	al gains not ye	t realis	ed		25				
Other expenditure							26				
Total expenditure (21 to 26)							29				
Increase (decrease) in funds in financial year (19-29)							39				155
Internal linked funds brought forward							49				1469
Internal linked funds ca	arried for	ward (39+49)					59				1624

Long term insurance business : Supplementary information for internal linked funds

Name of insurer

CGNU Life Assurance Limited

Global business

Ordinary insurance business

Financial year ended 31st December 2003

Name and number of fund Life and Annuity 1

		Company registration number	GL/UK/CM	Period end	ded year	Units	OB/IB	No of fund	No pai Fui	rt of
	R45	226742	GL	31 12	31 12 2003		ОВ	1		99
Name of	fund		Amount of taxable unrealised capital gain or loss	Percentage provision tax on unrealise capital gain	for p	Percentage provision for tax on realised apital gains	Liquidi percenta	ty age	Valua price p	ation er unit
1			2	3		4	5		6	
French Vega Securite							100	0.00	2419.8	32102

Name of insurer CGNU Life Assurance Limited

Financial year ended 31 December 2003

- 1 The date to which the investigation relates is 31 December 2003.
- 2 The date to which the previous investigation related was 31 December 2002.
- This valuation is in conformity with IPRU (INS) rule 5.6.

4 (1) Non linked contracts

(a) Retirement annuities

These are directly written with-profit deferred annuities approved under Chapter III Part XIV of the Income and Corporation Taxes Act 1988 or under corresponding legislation in Jersey and Guernsey.

Benefits are expressed in terms of a guaranteed annuity payable from age 70 (occasionally age 75). Each premium paid is applied to purchase additional benefits after deduction of commission and in the case of policies written since 1981, a policy charge. Premium rates can be changed for increments to regular premiums and for future single premiums.

For policies written prior to 1981, premium payments could be level or flexible within limits defined in the policy. For policies written since 1981, premium payments are either level or single.

Retirement can take place at any time between age 60 and 70 (or earlier in the event of ill health or in the case of certain occupations or professions), in which case the guaranteed annuity is reduced by the application of an early retirement factor which is specified in the policy.

On retirement at any age, part or the entire guaranteed annuity may be commuted for cash, on the basis of fixed rates of conversion specified in the policy. The resulting cash sum may be taken as a benefit within Inland Revenue limits or applied on current immediate annuity rates with the Company or with any other insurance company.

Benefits payable on death are either a return of premiums with interest, a return of premiums with no interest, or a return of fund. The return of fund benefit is equal to the cash sum that would be available on retirement at that time.

Transfer values are available by concession but are not guaranteed. Current practice is to pay the cash sum that would be available on retirement at that time.

Waiver of premium benefit is available on policies issued since 1984.

Reversionary bonuses are added to the benefits purchased to date. Future reversionary bonus rates are not guaranteed.

This contract is no longer issued.

Unitised with profit

Unitised with profit benefits arise under Personal Pension Scheme, GA Group Money Purchase Scheme, GA Top-up Pension and International Personal Pension policies which are unit linked policies issued jointly by this Company and Norwich Union Linked Life Assurance Limited prior to 1 January 1993 (15 March 1993 in the case of the International Personal Pension). Jointly issued contracts are administered by Norwich Union Linked Life Assurance Limited and are fully described in the returns of that company.

Unitised with profit benefits also arise under unit linked policies issued by this Company. These contracts are fully described in paragraph 5 where details of contractual charges are given.

Norwich Union Linked Life Assurance Limited retains the initial charge included in the offer price of units in the Unitised With Profit Pension Fund under jointly issued policies.

A periodic charge of 1% p.a. is rebated to Norwich Union Linked Life Assurance Limited, in respect of Unitised With Profit Pension benefits under jointly issued policies. No other periodic charge is applied to the Unitised With Profit Life and Pension Funds other than by unit cancellation under the contract terms. These funds form non-identifiable parts of the Company's ordinary Long Term Life Assurance and Annuity Fund.

Name of insurer CGNU Life Assurance Limited

Financial year ended 31 December 2003

Unitised With Profit Income

These are Unitised With Profit benefits arising under Portfolio Bond contracts written since 15 May 2000 and under the NU Bond, NU Bond 2000, Joint Venture Bond, NU Flexibond, NU Bond Level Option and NU Bond Step Down Option contracts. The unit price is fixed at £1 and profits are distributed by allocating additional units to the policy each month in line with the prevailing regular bonus rate. The fund forms a non-identifiable part of the Company's ordinary Long Term Life Assurance and Annuity Fund.

Valeur Plus

These are Unitised With Profit benefits arising under the French Multi-Portfolio and Multi-Portfolio Retraite contracts denominated in Euros. Those contracts are fully described in paragraph 5.

No periodic charge is applied to units in this fund other than by unit cancellation under the contract terms. The fund forms a non-identifiable part of the Company's Ordinary Long Term Life Assurance and Annuity Fund.

German Unitised With Profit

These are Unitised With Profit benefits arising under the German GALA and German DIVA contracts denominated in Euros. Those contracts are fully described in paragraph 5. No periodic charge is applied to units in this fund other than by unit cancellation under the contract terms. The fund forms a non-identifiable part of the Company's Long Term Life Assurance and Annuity fund.

Irish Unitised With Profit

These are Unitised With Profit benefits arising under the Irish Portfolio Bond, Irish Portfolio Pension, Irish Executive Portfolio Pension and Irish Pension Buy-Out Plan contracts denominated in Euros. These contracts are fully described in paragraph 5. No periodic charge is applied to units in this fund other than by way of unit cancellation under the contract terms. The fund forms a non-identifiable part of the Company's Long Term Life Assurance and Annuity Fund.

Reassurance from Norwich Union Life (RBS) Ltd

From 28 January 2002 the Company was the accepting reassurer for the With Profit Bond contract written by Norwich Union Life (RBS) Ltd (referred to in the returns as the Joint Venture Bond). The treaty is on a quota share basis with 45% being reassured to the company. The contract terms are as follows.

The contract is a single premium United Kingdom reinsurance accepted whole life assurance and is classified as life assurance and general annuity business. Benefits may be linked to the Unitised With Profit Life Fund, the Unitised With Profit Income Fund or a combination of both.

(i) Deductions from identifiable current benefit

If units are held for less than 5 years, a charge is applied to the bid value of units as follows. The charge is not applied on death, nor to 'protected withdrawals' (see below). The surrender value is equal to the bid value of units, after any allowance for final bonus or market value reduction, less an early redemption charge in the case of surrenders during the first 5 years of the policy. The charge applies where the amount surrendered exceeds 10% of the initial investment and is applied to the amount withdrawn that exceeds 10% according to the following scale:

Year	Charge
1	8%
2	7%
3	5%
4	3%
5	1%

The company reserves the right to adjust the value of units by applying a market value reduction. The adjustment is not applied on death nor to 'protected withdrawals' (see below).

The adjustment is applied at the company's discretion. In determining a Market Value Reduction (MVR) the investment return of the With Profits Fund is compared with the return credited to the units being cancelled. An MVR may be applied when the investment performance is less than the credited return. A discretionary final bonus may also be added or adjusted at any time.

Name of insurer CGNU Life Assurance Limited

Financial year ended 31 December 2003

- (ii) A market value reduction has been applied at certain times during the report period. The Market Value Reduction was expressed as a scale varying by month of unit purchase and the scale was revised on a number of occasions to reflect changing investment conditions.
- (iii) The price of units in the Unitised With Profits Life Fund is guaranteed never to fall. In the case of the Unitised With Profit Income Fund the unit price is fixed at £1 and profits are distributed by allocating additional units to the policy each month in line with the prevailing regular bonus rate.

There is a guaranteed first anniversary bonus, paid on the business day prior to the first policy anniversary. The rate of this bonus is dependent upon the amount originally invested into the bond. Prior to 1 August 2002, the bonus varies from 0% up to 3.5% for investment over £100,000. For policies written on and after 1 August 2002, the bonus varies from 0% up to 1.25% for investment over £100,000. An additional bonus of 1.5% is paid for policies written between 21 October 2002 and 19 December 2003, for all investment amounts.

A Loyalty bonus of 0.5% is payable against the number of units remaining in the bond at the close of business on the day prior to the each anniversary from the sixth anniversary onwards. The Loyalty bonus is paid by adding extra units.

- (iv) In the case of investments in the Unitised With Profit Life Fund there is a money back guarantee on the tenth anniversary of the policy. The amount guaranteed is the initial investment reduced in proportion to the number of units cancelled through withdrawals and switches. There is no money back guarantee for investments in the Unitised With Profit Income Fund.
- (v) Regular withdrawal option enables regular payments to be taken from the Bond. Regular withdrawal options are not available where there are investments in the Unitised With Profit Income Fund. For certain regular withdrawals from the Unitised With Profits Life Fund there is a guarantee not to apply either a surrender charge or a Market Value Reduction. This applies provided the withdrawal is less than 7.5% p.a. of the initial investment and this facility was set up from inception or after outset at a time when no Market Value Reduction was applying. For Unitised With Profit Income fund, no Market Value Reduction is applicable to the income payments up to the total bonus rate at that time.

Policyholders may switch funds between the Unitised With Profit Life Fund and the Unitised With Profit Income Fund.

Reassurance from Norwich Union International Limited

From 30 September 2002 the Company was the accepting reassurer for the With Profit Bond contract written by Norwich Union International Limited, a company incorporated in the Dublin International Financial Services Centre (referred to in the returns as the Norwich Union International With-Profit Bond). The treaty is on a quota share basis with 45% being reassured to the company. The contract terms are as follows. It is a whole life assurance and is classified as overseas life assurance and general annuity business. Benefits are linked to the Unitised With Profit Pension Fund.

(i) Deductions from identifiable current benefit

If units are held for less than 5 years, a charge is applied to the bid value of units as follows. The change is not applied on death, nor to certain regular withdrawals (see below). The surrender value is equal to the bid value of units, after any allowance for final bonus or market value reduction, less an early redemption charge in the case of surrenders during the first 5 years of the policy. The early cash-in charge is applied to the money originally invested according to the following scale:

Year	Charge
1	9.9%
2	8.0%
3	6.0%
4	4.0%
5	2.0%

The company reserves the right to adjust the value of units by applying a market value reduction. The adjustment is not applied on death nor to 'protected withdrawals' (see below).

The adjustment is applied at the company's discretion. In determining a Market Value Reduction (MVR) the investment return of the With Profits Fund is compared with the return credited to the units being cancelled. An MVR may be applied when the investment performance is less than the credited return. A discretionary final bonus may also be added or adjusted at any time.

(ii) No allowance for the application of a Market Value Reduction has been included in column 12 of Form52.

Name of insurer CGNU Life Assurance Limited

Financial year ended 31 December 2003

- (iii) The price of units in the Unitised With Profits Pension Fund is guaranteed never to fall.
- (iv) There is a money back guarantee on the tenth anniversary of the policy. The amount guaranteed is the initial investment reduced in proportion to the number of units cancelled through withdrawals.
- (v) Regular withdrawal option enables regular payments to be taken from the Bond. For certain regular withdrawals from the Unitised With Profits Life Fund there is a guarantee not to apply either a surrender charge or a Market Value Reduction. This applies provided the withdrawal is less than 7.5% p.a. of the initial investment and this facility was set up from inception or after outset at a time when no Market Value Reduction was applying.
- (b) There are no policies that provide for benefits on the basis of interest accrued.
- (c) The benefits under all categories of non-linked contract are fully described by the entry in column 1 of Form 51 except for the following:

Endowment assurances

A moving house option is available on low cost endowment policies to increase the level of cover without evidence of health subject to limits defined in the policy.

Waiver of premium benefit may be effected on low cost endowment policies issued since 10 April 1996.

Certain low cost endowment policies issued since 23 November 1993 provide that, in cases of financial hardship leading to default on a mortgage loan, the surrender value will not be less than the premiums paid. The Company retains discretion in determining whether the minimum surrender payment will be made.

Endowment Assurances with critical illness and Decreasing Term Assurances with critical illness

These are endowment and decreasing term assurances whose benefits before maturity are paid on death or on the diagnosis of any specified critical illness, including permanent total disability. Policies issued since 2 January 1998 incorporate a terminal illness benefit as described below.

Waiver of premium option and moving house options and the financial hardship provision are available as for Endowment Assurances.

Economy endowment assurances

These are endowment assurances where the premiums increase by 20% per annum simple during the first five years.

Lifecover Plus assurances

These are whole life assurances issued without underwriting where the benefit on death within the first two years is restricted to the return of 115% of the premiums paid. The contract is available to lives aged 50 to 75 at the date of issue.

Term assurances

Term assurances issued since August 1995 incorporate a terminal illness benefit. This benefit provides for the payment of the full sum assured where the life assured is diagnosed as suffering from a terminal illness with a life expectancy of no greater than 12 months. This benefit does not apply in the last 18 months of the policy.

Critical illness and waiver of premium options are available for policies issued since 17 November 1999. Critical illness and waiver of premium benefits are insured by the Permanent Health Insurance Fund and death benefits are insured by the Life and Annuity Fund. Premiums and claims are directly attributed to the appropriate fund. Commission and expenses are apportioned between the funds in proportion to the respective premiums.

Certain term assurances contain options to convert to a different class of assurance before the end of the term or to extend the period of assurance without evidence of health. Additional premiums are paid for these options.

Decreasing term assurance

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Critical illness and waiver of premium options are available for policies issued since 2 October 2000. Critical illness and waiver of premium benefits are insured by the Permanent Health Insurance Fund and death benefits are insured by the Life and Annuity Fund. Premiums and claims are directly attributed to the appropriate fund. Commission and expenses are apportioned between the funds in proportion to the respective premiums.

Serious illness contracts

This contract provides a lump sum on diagnosis or on death arising from cancer, stroke or heart attack. The policy is written as a 10 year term assurance. Premiums, claims and expenses are apportioned between the Life & Annuity Fund and the Permanent Health Insurance Fund in the ratio 65:35, being the estimated proportion of claims arising on death and diagnosis respectively.

This contract was not issued after 1997.

Critical illness contracts

This contract provides a lump sum on diagnosis of a specified critical illness, providing the policyholder subsequently survives for a minimum of 28 days. There is no benefit payable on death. Two versions are available: one provides a level sum assured throughout the term, the other provides a decreasing sum assured. Premiums are level throughout the term of the policy.

German term assurances

This product incorporates a terminal illness benefit. This benefit provides for the payment of the full sum assured where the life is diagnosed as suffering from a terminal illness with a life expectancy of no more than 12 months. This benefit does not apply in the last 18 months of the policy.

Temporary insurance cover is provided, subject to limits on the benefit payable defined in the policy and the exclusion of pre-existing conditions and suicide. This benefit provides cover from receipt of the application to the date of commencement of the policy, subject to a maximum of two months. No additional charge is made for this benefit.

Group Term assurance

In the case of pensions group life and group widows death in service contracts costed by unit rate, the unit rate is guaranteed for either 2 or 3 years, subject to there being no material variation in the employees or the level of benefit to be provided in accordance with the scheme rates.

Cash on retirement

These are single or regular premium pension contracts issued to employers to provide benefits under a scheme which complies with Chapter 1 of Part XIV of the Income and Corporation Taxes Act 1988.

The contracts either provide cash on retirement with no options or cash on retirement with a guaranteed annuity rate option. For contracts with the option (coded D in column 3 of Form 51), the annuity is only guaranteed at Normal Retirement Date. Guaranteed Annuity Rates can be amended by the Company for increases in annual premiums and for future single premiums.

Benefits on death prior to retirement are either nil, a return of premiums with no interest, or a return of fund. The return of fund benefit is equal to the cash sum that would have been provided under the policy on retirement at that time.

Deferred Annuity and Deferred Reversionary Annuity

These contracts are similar to cash on retirement contracts except that they provide a deferred annuity with a guaranteed cash option, which may be used to uplift the pension on retirement if annuity rates at that time are more favourable. The benefit on death prior to retirement is either nil or a return of premiums with no interest.

Permanent health insurance

Individual permanent health insurance policies effected after August 1988 have an AIDS exclusion clause and policies issued after January 1990 allow the Company to review premiums in line with its experience.

Certain contracts include benefits that increase at 3% per annum compound during each period of disability, waiver of premium benefits and partial disablement benefit. The Income Replacement Plan offers an option to increase benefits and premiums in line with the Retail Prices Index, subject to limits, and an option to provide

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a lump sum on diagnosis of a specified critical illness, providing the policyholder subsequently survives for a minimum of 28 days.

With Profit Annuity

The With Profit Annuity is a conventional with-profits contract with its own bonus series, available to compulsory purchase pensions.

The client can anticipate future investment returns by selecting an anticipated growth rate, which cannot be changed once the pension has started.

Bonus rates are declared each January and all pensions are reviewed on the first instalment date after 1 February each year. The pension is first reduced by the anticipated growth rate and then increased by any reversionary bonuses. A top-up bonus may also be added. Top up bonuses can be removed at any time. The pension is guaranteed not to fall below the amount that would have been paid at the outset if a 0% anticipated growth rate had been selected.

The contract was not issued after 1 October 2000.

5 (1) Linked contracts

(a) Kaleidoscope and Kaleidoscope 1992

- (b) This contract is a United Kingdom direct written whole life assurance and is classified as life assurance and general annuity business.
- (c) Regular premiums may be paid monthly or annually. Additional single premiums may also be paid.
- (d) The death benefit is the greater of the bid value of units and the selected life cover. Policy reviews are carried out at defined intervals and the selected level of cover is guaranteed between reviews.

Waiver of premium benefit and permanent health benefit of up to 10 times the regular premium may be effected.

Permanent total disability benefit may be effected at the same level as the selected life cover but subject to a maximum of £250,000.

Regular increase benefit may be effected in which case the death benefit and permanent total disability benefit may be increased by up to 50% on each of the 5th and 10th policy anniversaries without evidence of health.

An HIV exclusion clause applies to waiver of premium, permanent health and permanent total disability benefits.

Annual indexation option may be effected in which case either the regular premium or the regular premium and selected life cover will increase on each policy anniversary without evidence of health. The increases are in line with the Retail Price Index subject to upper and lower limits or at a fixed rate as defined in the policy.

Special event options enable the selected life cover and permanent total disability benefit to be increased without evidence of health. The events covered are the granting of loans or additional loans on residential property occupied by the life assured, the birth or adoption of a child and on marriage. Restrictions apply to the increase in cover that may be granted under these options. All options cease at age 50.

There is an option to effect a new policy without evidence of health for an amount not greater than any reduction in selected life cover following a policy review. The option ceases at age 50.

Provided that at least 2 years premiums have been paid, one annual premium or up to 6 monthly premiums can be missed where the life assured becomes redundant or pregnant, or the policy can be converted to a paid up policy or surrendered. In these circumstances the guarantee on life cover ceases.

In the case of policies issued since 31 March 1992, premiums may be applied to purchase units in the Unitised With Profit Life Fund of this Company.

- (e) There are no guaranteed investment returns.
- (f) The Company recovers its costs as follows: -

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- (i) Reduced allocation rates apply to regular premiums during the first two years of the policy.
- (ii) Unit prices for internal linked funds are reduced to take into account an annual management charge of 1% per annum.
- (iii) An initial charge of 5% is included in the offer price of units.
- (iv) Units are cancelled each month to provide for the administration charge.
- (v) The costs of selected life cover, waiver of premium and permanent health benefits, permanent total disability benefit and regular increase benefit are met by cancellation of units each month.
- (g) The annual management charge can be increased to a maximum of 2.5% p.a. The administration charge may only be increased to take account of changes in earnings' inflation, administration costs and taxation.
- (h) The surrender value is the bid value of allocated units less 10% of the regular premiums outstanding to the end of five years. For this purpose each increase in premium is considered separately. The same charge is made for policies becoming paid up.
- (i) Benefits may be linked to up to 6 of the internal linked life funds of Norwich Union Linked Life Assurance Limited (other than the Guaranteed Fund).
- (j) The Company will cancel the policy if the units allocated to the policy are insufficient to meet the administration charge. Such cancellation will not take place before any initial monetary debt has been repaid or whilst a guarantee on selected life cover applies.
- (k) The contract was not open to new business on the valuation date.
- (I) The administration charge was increased from £2.42 per month to £2.47 per month with effect from the 2003 policy anniversary.

(a) Lifetrack and Lifetrack 1991

- **(b)** This contract is a United Kingdom direct written whole life assurance and is classified as life assurance and annuity business.
- (c) Regular premiums may be paid monthly or annually.
- (d) Benefits are payable on death or on the diagnosis of certain critical illnesses, including permanent total disability, as specified in the policy. The benefit on death or on the diagnosis of a specified critical illness, is the greater of the bid value of units and the selected life cover. Policy reviews are carried out at defined intervals and the selected level of cover is guaranteed between reviews.

Waiver of premium benefit may be effected. The benefit is subject to an HIV exclusion clause.

Annual indexation option may be effected in which case either the regular premium or the regular premium and selected life cover will increase on each policy anniversary without evidence of health. The increases are in line with the Retail Price Index subject to upper and lower limits or at a fixed rate as defined in the policy.

Increasing premium option may be effected in which case the premium and any benefits may be increased by 10% of the initial premium on each of the first 4 policy anniversaries without evidence of health.

Special event options enable the selected life cover to be increased without evidence of health on the birth or adoption of a child or on marriage. Restrictions apply to the increase in cover that may be granted. Both options cease at age 50.

The policy may be converted to a paid up policy (in which case the guarantee on life cover ceases) or surrendered after 2 years' premiums have been paid.

Premiums may be applied to purchase units in the unitised with-profit Life Fund of this Company.

- **(e)** There are no guaranteed investment returns.
- (f) The Company recovers its costs as for Kaleidoscope (i) to (iv), and by the cancellation of units each month to provide for the cost of life and critical illness cover and waiver of premium benefit.
- (g) The annual management charge can be increased to a maximum of 2.5% p.a. The administration charge may only be increased to take account of changes in earnings' inflation, administration costs and taxation.

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- (h) The surrender value is the bid value of allocated units less 10% of the regular premiums outstanding to the end of five years. For this purpose each increase in premium is considered separately. The same charge is made for policies becoming paid up.
- (i) Benefits may be linked to up to 6 of the internal linked life funds of Norwich Union Linked Life Assurance Limited (other than the Guaranteed Fund).
- (j) The Company will cancel the policy if the units allocated to the policy are insufficient to meet the administration charge. Such cancellation will not take place before any initial monetary debt has been repaid or whilst a guarantee on selected life cover applies.
- (k) The contract was not open to new business on the valuation date.
- (I) The administration charge was increased from £2.42 per month to £2.47 per month with effect from the 2003 policy anniversary.

(a) Stepping Stone (& Low Start Stepping Stone)

- (b) This contract is a United Kingdom direct written endowment assurance and is classified as life assurance and general annuity business.
- (c) Regular premiums may be paid monthly or annually.

Two versions of the policy are available, a level premium version (Stepping Stone) and a low start version (Low Start Stepping Stone) where premiums increase by 20% per annum for the first five years.

(d) The death benefit is the greater of the bid value of units, plus any bonus addition, and the selected life cover. Policy reviews are carried out at defined intervals and the selected level of life cover is guaranteed between reviews.

Waiver of premium benefit may be effected.

Permanent total disability benefit may be effected at the same level as the selected life cover but subject to a maximum of £250,000.

An HIV exclusion clause applies to waiver of premium and permanent total disability benefits effected after December 1988 and for permanent health benefits effected after August 1988.

There is an option to increase the life cover or extend the term of a policy, if the mortgage is increased or extended, without evidence of health. The maximum total life cover allowed is twice the life cover at the commencement of the policy. The option ceases at age 55.

On death, maturity or surrender there is a bonus addition to the bid value of units of 0.5% p.a. compound for each year that units have been held. This applies pro-rata for each month.

- **(e)** There are no guaranteed investment returns.
- (f) The Company recovers its costs as for Kaleidoscope.
- (g) As for Kaleidoscope.
- (h) The surrender value is the bid value of allocated units, increased by any bonus described in (d).
- (i) Benefits may be linked to up to 6 of the internal linked life funds of the Company (other than the Guaranteed Fund).
- (j) As for Kaleidoscope.
- (k) The contract was not open to new business in the year to the valuation date.
- (I) The administration charge was increased from £2.31 per month to £2.36 per month with effect from the 2003 policy anniversary.

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(a) Portfolio Bond

- (b) This contract is a United Kingdom direct written whole life assurance and is classified as life assurance and general annuity business.
- (c) Single premiums may be paid. Additional single premiums may be paid on business written before October 1998.
- (d) The death benefit is the greater of the single premium, 101% of the bid value of units and the selected life cover.

Annual indexation option may be effected in which case the selected life cover will increase on each policy anniversary without evidence of health. The increases are in line with the Retail Prices Index subject to upper and lower limits as defined in the policy.

Special event options enable the selected life cover to be increased without evidence of health on the birth or adoption of a child or on marriage without evidence of health. Restrictions apply to the increase in cover that may be provided. The options cease at age 50.

Up to 75% of premiums may be applied to purchase units in the Unitised With Profit Life Fund or, for contracts issued since 15 May 2000, the Unitised With Profit Income Fund of this Company. Higher percentages may apply from time to time.

- (e) Where benefits are linked to the Life Guaranteed Fund of Norwich Union Linked Life Assurance Limited, units have a guaranteed value, on the 5th anniversary of their allocation, of their original value at the time of allocation. This guarantee only applies to units held throughout the 5 year period, and to units cancelled during that period to provide for the additional management charge. Units must be switched out of the Guaranteed Fund at the end of the 5 year period. Units cannot be switched into the Guaranteed Fund.
- (f) The Company recovers its costs as follows: -
 - (i) Unit prices for internal linked funds are reduced to take into account an annual management charge of 1.00% per annum (1.25% per annum in the case of the Guaranteed Fund).
 - (ii) Units are cancelled at the end of each of the first 5 policy years to provide for an additional management charge. The charge is 0.50% (1.00% for premiums of less than £10,000) of the fund value.
 - (iii) The cost of selected life cover is met by the cancellation of units each month. For investments in excess of £50,000, the allocation rate is 101.5%, with higher rates applying during special offer periods. Because there is no initial charge included in the offer price of units, more than 100% of the premium is deemed to be invested. The excess is recouped during the first five years or on earlier surrender.
- (g) The annual management charge can be increased to a maximum of 2.5% p.a. (2.75% p.a. in the case of the Life Guaranteed Fund).
- (h) The surrender value is equal to the bid value of units less an early redemption charge in the case of surrenders during the first 5 years of the policy. The charge applies where the amount surrendered exceeds 10% of the initial investment and is applied to the amount withdrawn that exceeds 10% according to the following scale:

Year	Charge
1 - 3	5%
4	3%
5	1%

- (i) Benefits may be linked to up to 6 of the internal linked funds of Norwich Union Linked Life Assurance Limited, including the Guaranteed Fund.
- (j) The Company will cancel the policy if the units allocated to the policy are insufficient to meet the charge for selected life cover.
- **(k)** The contract was not open to new business on the valuation date.
- (I) There were no increases in charges during the report period.

(a) Irish Portfolio Bond

(b) This contract is an overseas direct written whole life assurance and is classified as life assurance and general annuity business.

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- (c) Single premiums may be paid.
- (d) The death benefit is the greater of the single premium and 101% of the bid value of units.

Up to 100% of premiums may be applied to purchase units in the Irish Unitised With Profit Fund of this Company subject to a maximum of 634,872 Euros per person.

- (e) Where benefits are linked to the Irish Guaranteed Fund of Norwich Union Linked Life Assurance Limited, units have a guaranteed value, on the 5th anniversary of their allocation, of their original value at the time of allocation. The guarantee only applies to units held throughout the 5 year period, and to units cancelled during that period to provide for the additional management charge. Units must be switched out of the Guaranteed Fund at the end of the 5 year period. Units cannot be switched into the Irish Guaranteed Fund.
- (f) The Company recovers its costs as follows: -
 - (i) Unit prices for internal linked funds are reduced to take into account an annual management charge of 1.00% per annum (1.25% per annum in the case of the Guaranteed Fund).
 - (ii) Units are cancelled at the end of each month for the first 5 policy years to provide for an additional management charge. The charge is 0.50% (1.00% for premiums of less than £10,000) of the fund value.

For policyholders under 75, the allocation rate is 100%, increasing to 100.5% for investments in excess of £50,000. For policyholders over 75, the allocation rate is 99% increasing to 100% for investments in excess of £50,000.

- (g) The annual management charge can be increased to a maximum of 2.5% p.a. (2.75% p.a. in the case of the Life Guaranteed Fund).
- (h) The surrender value is equal to the bid value of units less an early redemption charge in the case of surrenders during the first 5 years of the policy. The charge applies where the amount surrendered exceeds 10% of the initial investment and is applied to the amount withdrawn that exceeds 10% according to the following scale:

Year	Charge
1 - 3	5%
4	3%
5	1%

- (i) Benefits may be linked to the Irish unitised with profit fund, the guaranteed fund or one or more of our internal linked funds of Norwich Union Linked Life Assurance Limited, up to a maximum of six.
- (j) No other features are material to the method or basis of valuation.
- (k) The contract was not open to new business on the valuation date.
- (I) There were no increases in charges during the report period.
- (a) Irish Ulster Bank Bond
- **(b)** This contract is an overseas direct written whole life assurance and is classified as life assurance and general annuity business.
- (c) Single premiums may be paid.
- (d) The death benefit is the greater of the single premium and 101% of the bid value of units.
- (e) Benefits are linked to the Ulster Bank Protected Bond Fund of Norwich Union Linked Life Assurance Limited, where units have a guaranteed value, on the 5th anniversary of their allocation, of their original value at the time of allocation. The guarantee only applies to units held throughout the 5 year period, and to units cancelled during that period to provide for the additional management charge. New funds will be created before the fifth anniversary of the product's launch. Units must be switched out of the fund at the end of the 5 year period. Units cannot be switched into the Ulster Bank Protected Fund.
- (f) The Company recovers its costs as follows:-
 - (i) Unit prices for internal linked funds are reduced to take into account an annual management charge of 1.50% per annum.
 - (ii) Units are cancelled at the end of each month for the first 5 policy years to provide for an additional management charge. The charge is 0.50% (1.00% for premiums of less than £10,000) of the fund value.

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For policyholders under 75, the allocation rate is 100%, increasing to 100.5% for investments in excess of £50,000. For policyholders over 75, the allocation rate is 99% increasing to 100% for investments in excess of £50,000.

- (g) The annual management charge can be increased to a maximum of 2.75% p.a.
- (h) The surrender value is equal to the bid value of units.
- (i) Benefits may be linked to the Ulster Bank Protected Bond Fund of Norwich Union Linked Life Assurance Limited.
- (j) No other features are material to the method or basis of valuation.
- (k) The contract was not open to new business on the valuation date.
- (I) There were no increases in charges during the report period.

(a) Homemaker Plus

- (b) This contract is a United Kingdom direct written endowment assurance and is classified as life assurance and general annuity business.
- (c) Regular premiums may be paid monthly or annually.
- (d) On maturity, the bid value of the units attaching to the policy at the end of the term increased for any final bonus on the bid value of units held in the unitised with profit fund, will be paid.

The death benefit is the greater of the bid value of units and the selected life cover plus any applicable final bonus.

A critical illness benefit may be selected, which can be greater than the policyholder's existing death benefit on the policy.

The critical illness benefit is payable other than within the 18 months prior to the maturity date in the event of the life assured being diagnosed as having no more than 12 months life expectancy.

A waiver of premium benefit may be selected.

- (e) There are no guaranteed investment returns.
- (f) The company recovers its costs as follows:-
 - (i) Level allocation rates apply to each premium throughout the term.
 - (ii) Unit prices for internal linked funds are reduced to take account of an annual management charge of 0.75% per annum.
 - (iii) An initial charge of 5% is included in the offer price of units.
 - (iv) Units are cancelled each month to provide for the administration charge.
 - (v) The costs of the selected life cover, critical illness cover and waiver of premium benefit are covered by cancellation of units each month.
- (g) The annual management charge can be increased up to a maximum of 2.5% p.a. The administration charge may only be increased to take account of changes in earnings' inflation, administration costs and taxation.
- (h) The current value is the bid value of allocated units plus any final bonus on units held in the unitised withprofit fund less any market value adjustment on unitised with profits units held.
- (i) Benefits may be linked to the internal linked funds of Norwich Union Linked Life Assurance Limited (excluding the Guaranteed Fund) and the unitised with-profits fund, with a maximum of six links at any one time.
- (j) No other features are material to the method and basis of the valuation.
- (k) The contract was not open to new business on the valuation date.
- (I) The administration charge was increased from £1.05 per month to £1.07 per month with effect from the 2003 policy anniversary.

(a) Investment Bond

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- (b) This contract is a United Kingdom direct written whole life assurance and is classified as life assurance and general annuity business.
- (c) Single premiums and additional single premiums may be paid.
- (d) The death benefit is the same as for the Portfolio Bond except that for policies issued prior to August 1994, the benefit is the greater of the bid value of units and the selected life cover.

Annual indexation and special event options are available as for the Portfolio Bond.

Premiums may be applied to purchase units in the Unitised With Profit Life Fund of this Company. For policies issued since 15 March 1993, a maximum of 60% of the premium may be so invested, apart from special maxima available from time to time.

- (e) There are no guaranteed investment returns.
- (f) The Company recovers its costs as follows: -
 - (i) An initial charge of 5% is included in the offer price of units.
 - (ii) Unit prices for internal linked funds are reduced to take into account an annual management charge of 1% per annum.
 - (iii) The cost of selected life cover is met by the cancellation of units.
- (g) There are no restrictions on increases in charges.
- (h) The benefit on surrender is determined as for the Portfolio Bond except that the scale of early redemption charges extends over 4 years (3 years for policies issued prior to 22 June 1992) and the maximum charge is 3% of the amount withdrawn.
- (i) Benefits may be linked to up to 6 of the internal linked life funds of Norwich Union Linked Life Assurance Limited (other than the Guaranteed Fund).
- (j) The Company will cancel the policy if the units allocated to the policy are insufficient to meet the charge for selected life cover.
- (k) The contract was not open to new business.
- (I) There were no increases in charges during the report period.

(a) Multi-Portfolio

- **(b)** This contract is an overseas direct written whole life assurance and is classified as life assurance and general annuity business.
- (c) Single premiums and additional single premiums may be paid.
- (d) Benefits are denominated in Euros.

The death benefit is 101% of the fund value of the units.

Premiums may be applied to purchase units in the Valeur Plus fund of this Company.

At any time after the first 8 years the fund value may be used to purchase a non-profit annuity at rates applicable at time of purchase.

- (e) There are no guaranteed investment returns.
- (f) The Company recovers its costs as follows: -
 - (i) Allocation rates of less than 100% apply to all contributions.
 - (ii) Fund management charges of 1.00% are applied to all funds and are taken by cancellation of units.
 - (iii) Fund based commission is paid by the external fund managers.
- (g) The charges cannot be increased.
- (h) The surrender value is the value of the allocated units.
- (i) Benefits may be linked to any six of the eight internally linked French funds of GA Vie or the French Cash Fund of this Company.

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- (j) No other features are material to the method and basis of the valuation.
- (k) The contract was open to new business on the valuation date.
- (I) Not applicable.

(a) Multi-Portfolio Retraite

- (b) This contract is an overseas direct written whole life assurance and is classified as life assurance and general annuity business.
- (c) Regular premium may be paid monthly or annually for a minimum of 8 years. Additional single premiums may be paid.
- (d) Benefits are denominated in Euros.

The death benefit is 101% of the fund value of the units.

Premiums may be applied to purchase units in the Valeur Plus fund of this Company.

An annual indexation option may be effected at any time in which case premiums will increase on each subsequent policy anniversary. The amount of increase is a fixed percentage rate chosen by the client from a range offered.

At any time after the regular premium payment term the fund value may be used to purchase a non-profit annuity at rates applicable at time of purchase.

- (e) There are no guaranteed investment returns.
- (f) The Company recovers its costs as follows: -
 - Reduced allocation rates apply to regular premiums during the first two years of the policy and to additional single premiums.
 - (ii) Fund management charges of 1.00% are applied to all funds and are taken by cancellation of units.
- (g) The charges cannot be increased.
- (h) The surrender value is the bid value of the allocated units less 5% of premiums outstanding to the end of ¾ of the premium term.
- (i) Benefits may be linked to any six of the eight internally linked French funds of GA Vie or the French Cash Fund of this Company.
- (j) No other features are material to the method and basis of the valuation.
- (k) The contract was open to new business on the valuation date.
- (I) Not applicable.

(a) German GALA

- **(b)** This contract is an overseas direct written endowment assurance and is classified as life assurance and general annuity business.
- (c) Regular premium may be paid monthly or annually.
- (d) Benefits are denominated in Euros.

Temporary insurance cover is given on the same basis of the German Term Assurance.

The death benefit is the selected life cover, expressed in terms of total premiums payable, subject to a minimum of 105% of the bid value of units.

Waiver of premium and sickness/disability benefits may be effected. Sickness/disability benefits are subject to maxima and minima specified in the policy.

Annual Indexation Option may be effect in which case contributions, sum assured and disability benefit may be indexed on each policy anniversary without evidence of health. The increases in contributions are in line with a German Social Security Index, or at a fixed rate of 5%.

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Premium holidays of up to six months are allowed at the discretion of the Company.

The policy may be made paid up at any time, subject to a minimum value of units.

The maturity value is the bid value of units.

At the end of the term, the accumulated fund may be left with the Company for a maximum of five years without evidence of health. The sum assured in force at the end of the term will continue, but any disability benefits will cease.

Premiums may be applied to purchase units in the German Unitised With Profit Fund of this Company.

- (e) To the extent that premiums are invested in the German Unitised With Profit Fund, the benefits on death or maturity will not be less than those which would be available based on a fund growth rate of 3% per annum.
- (f) The Company recovers its costs as follows: -
 - (i) Reduced allocation rates apply to regular premiums during the first two years of the policy.
 - (ii) Fund management charges of 1.00% are applied to all internal linked funds and are reflected in the unit price.
 - (iii) An initial charge of 3% is included in the offer price of units.
 - (iv) Units are cancelled each month to provide for the administration charge. The administration charge is currently €4.2 per month in 2003.
 - (v) The costs of selected life cover, waiver of premium, and sickness/disability benefits are met by cancellation of units each month.
- (g) The bid/offer spread cannot be increased.

Fund management charges and monthly administration charges may be increased with reference to the company's experience.

Mortality charges may be varied subject to different maxima for smokers and non-smokers based on standard German mortality tables.

- (h) The surrender value is the bid value of units less a surrender penalty based on the duration in force of the policy.
- (i) Benefits may be linked to any of the six internally linked German funds of Norwich Union Linked Life Assurance Limited.
- (j) No other features are material to the method and basis of the valuation.
- (k) The contract was not open to new business on the valuation date.
- There were no increases in charges during the report period.

(a) German DIVA

- (b) This contract is an overseas direct written pension plan, classified as life assurance and general annuity business.
- (c) Regular premiums may be paid monthly, quarterly, half-yearly or annually.
- (d) Benefits are denominated in Euros.

Temporary insurance cover is given on the same basis of the German Term Assurance.

The death benefit is the selected life cover, expressed in terms of total premiums payable, subject to a minimum of 105% of the bid value of units.

Waiver of premium and sickness/disability benefits may be effected. Sickness/disability benefits are subject to maxima and minima specified in the policy.

Annual Indexation Option may be effected, in which case contributions, sum assured and disability benefit may be indexed on each policy anniversary without evidence of health. The increases in contributions are at a fixed amount chosen by the policyholder within limits specified in the policy.

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Premium holidays of up to six months (three years in the case of maternity leave, military service or unemployment) are allowed.

The policy may be made paid up, subject to certain legislative conditions.

The benefit on retirement is the bid value of units.

Premiums may be applied to purchase units in the German Unitised With Profit Fund of this Company.

- (e) To the extent that premiums are invested in the German Unitised With Profit Fund, the benefits on death or maturity will not be less than those which would be available based on a fund growth rate of 3% per annum.
- (f) The Company recovers its costs as follows: -
 - (i) Reduced allocation rates apply to premiums paid during the first two years of the policy.
 - (ii) Fund management charges of 1.00% are applied to all internal linked funds and are reflected in the unit price.
 - (iii) An initial charge of 3% is included in the offer price of units.
 - (vi) Units are cancelled each month to provide for the administration charge. The administration charge is currently €4.2 per month in 2003.
 - (iv) The costs of selected life cover, waiver of premium, and sickness/disability benefits are met by cancellation of units each month.
- **(g)** The bid/offer spread cannot be increased.

Fund management charges and monthly administration charges may be increased with reference to the company's experience.

Mortality charges may be varied subject to different maxima for smokers and non-smokers based on standard German mortality tables.

- (h) The surrender value is the bid value of units.
- (i) Benefits may be linked to any of the six internally linked German funds of Norwich Union Linked Life Assurance Limited.
- (j) No other features are material to the method and basis of the valuation.
- (k) The contract was not open to new business on the valuation date.
- (I) There were no increases in charges during the report period.

(a) Swedish Personal Investment Plan Single

- **(b)** This contract is an overseas direct written endowment assurance, classified as life assurance and general annuity business.
- (c) Single premiums may be paid.
- (d) The benefit at the end of the term is the accumulated fund value.

The death benefit is 101% of the accumulated fund value.

Premiums may be applied to purchase units in the Unitised With Profit Pension fund of this Company.

- (e) There are no guaranteed investment returns.
- (f) The Company recovers its costs as follows: -
 - (i) A reduced allocation rates applies to single premiums of less than £10,000.
 - (ii) Fund management charges of 1.25% are applied to all internal linked funds and are reflected in the unit price.
 - (iii) Units are cancelled at the end of each month to provide for an additional management charge. The charge is 1.0% per annum of the fund value.
- (g) The annual management charge may be increased to a maximum of 2.5% p.a.

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(h) The surrender value is equal to the bid value of units less an early redemption charge in the case of surrenders during the first 5 years of the policy. The charge applies where the amount surrendered in any 12month period exceeds 10% of the initial investment and is applied to the full amount withdrawn that exceeds 10% according to the following scale:

Year	Charge
1 – 3	6%
4	4%
5	2%

- (i) Benefits may be linked to any of the six internally linked Swedish funds of Norwich Union Linked Life Assurance Limited.
- (j) No other features are material to the method and basis of the valuation.
- (k) The contract was open to new business on the valuation date.
- (I) There were no increases in charges during the report period.

(a) Swedish Personal Investment Plan Regular

- (b) This contract is an overseas direct written endowment assurance, classified as life assurance and general annuity business.
- (c) Regular premiums may be paid.
- (d) The benefit at the end of the term is the accumulated fund value.

The death benefit is 101% of the accumulated fund value.

- (e) There are no guaranteed investment returns.
- (f) The Company recovers its costs as follows: -
 - (i) A reduced allocation rate applies to each premium for the first five years.
 - (ii) Fund management charges of 1.25% are applied to all internal linked funds and are reflected in the unit price.
 - (iii) Units are cancelled at the end of each month to provide for an additional management charge of 0.5% per annum of the fund value.
 - (iv) Units are cancelled each month to provide for the administration charge.
- (g) As Kaleidoscope
- **(h)** The surrender value is equal to the bid value of units less an early redemption charge. This is calculated as 7% of the premiums outstanding until the maturity of the policy.
- (i) Not Applicable.
- (i) No other features are material to the method or basis of valuation.
- (k) The contract was open to new business on the valuation date.
- (I) The administration charge was increased from £3.22 per month to £3.29 per month with effect from the 2003 policy anniversary.

(a) Equity Endowment Assurance

- **(b)** This is a United Kingdom direct written endowment assurance contract and is classified as life assurance and general annuity business.
- (c) Regular premiums are payable monthly.

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- (d) The benefit on maturity or earlier death is the bid price value of units deemed to have been purchased less an allowance for the potential liability to capital gains tax, or the total premiums payable under the contract if this is greater.
- (e) The benefit on maturity is not less than the total premiums paid.
- (f) The Company recovers its costs by means of reduced allocation rates throughout the term of the contract.
- (g) There are no charges.
- (h) The surrender value is the bid value of units less an allowance for the potential liability to capital gains tax.
- (i) The benefits are linked to units in the UK Income and Growth OEIC.
- (j) No other features are material to the method or basis of valuation.
- (k) The contract was not open to new business on the valuation date.
- (I) Not applicable.

(a) Personal Pension Scheme

- (b) This is a directly written deferred annuity contract. The contract is either written in the United Kingdom in which case it is included as United Kingdom pension business, or in Jersey and Guernsey, in which case it is included as overseas life and general annuity business.
- (c) Regular premiums can be paid monthly or annually. Single premiums, transfer values and Department of Social Security contributions may be paid into the scheme.
- (d) The benefit at the selected pension date is the bid value of units. The cash sum may be paid out as cash within Inland Revenue limits or used to buy an annuity with the Company or any other insurer at the immediate annuity rates at the time.

The benefit on death before retirement is the greater of the bid value of units plus any loyalty bonus and any selected life cover.

For policies issued since 5 July 1995, regular premiums may be applied using level allocation rates rather than using reduced allocation rates during the first 2 years. This allocation choice is known as Option 2. For policies issued since October 1998 two level allocation variants have been available known as the Lifestyler Basis and the Optimiser Basis.

A loyalty bonus will be available on policies issued since 1 January 1993 except in the case of benefits purchased by regular premiums under either Option 2 or the Lifestyler basis as follows: -

- (i) For single premium investments prior to 4 October 1999, bonus units will be added on the 11th and subsequent anniversaries since payment. The number of bonus units added will be 0.5% (0.25% in the case of Lifestyler and Optimiser Basis) of the number of units allocated.
- (ii) For regular premium investments on Optimiser Basis policies a bonus will be payable when premiums have been paid for 10 years. The bonus payable is 0.5% of the fund value at the date of claim for each complete year that such premiums have been paid.
- (iii) For other regular premium investments, bonus units will be added on the 11th and subsequent anniversaries since such premiums commenced. The number of bonus units added will be 0.5% of the number of units which have been allocated to the policy for a continuous period of more than 10 years, plus 0.5% of the number of units purchased by regular contributions and/or DSS minimum contributions which were paid throughout the 10 year period prior to the relevant policy anniversary date.

Waiver of premium benefit may be effected. The benefit is subject to an HIV exclusion clause.

Annual indexation option may be effected in which case the regular premium will increase on each policy anniversary without evidence of health. The increases are in line with National Average Earnings subject to upper and lower limits.

In the case of group arrangements with an employer, where contributions are expressed as a level percentage of earnings, annual indexation option is not available. Waiver of premium benefit and life cover of up to 25 times the yearly contribution may be available without evidence of health.

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Regular contributions may be reduced or stopped at any time without penalty. Contributions may be restarted at any time.

Premiums may be applied to purchase units in the Unitised With Profit Pension fund of this Company.

- (e) Units in the Pension Assured Fund have a guaranteed price of £1 at the selected pension date or on death.
- (f) The Company recovers its costs as follows: -
 - (i) Reduced allocation rates apply to regular premiums during the first two years of the policy except in the case of Option 2, Lifestyler and Optimiser policies.
 - (ii) Allocation rates during the first two years for increments effected since 26 March 1999 on pre 5 July 1995 policies and Option 1 policies have been increased to at least 95%. Allocation rates from year three onwards have been reduced to at least 96%.
 - (iii) In the case of Option 2, Lifestyler and Optimiser policies, reduced allocation rates apply to all regular contributions.
 - (iv) An initial administration charge is payable for policies issued since 1 January 1993 except in the case of Option 2, Lifestyler and Optimiser policies.
 - (v) An initial charge of 5% is included in the offer price of units.
 - (vi) Unit prices for internal linked funds are reduced to take into account an annual management charge of 0.625% per annum (1% per annum in the case of policies issued prior to October 1998). An additional annual management charge of 0.25% per annum is made in the case of the Pension Assured Fund. For Optimiser Basis policies there is an additional plan management charge of 0.375% a year of fund value deducted by cancellation of units.
 - (vii) Units are cancelled each month to provide for the administration charge.
 - (viii) The costs of selected life cover and waiver of premium benefit are met by the cancellation of units each
- (g) The annual management charge can be increased. The administration charge may be increased to take account of changes in earnings' inflation, administration costs and taxation. The Company has however announced that future charges (other than the additional management charge for investments in the Pension Assured Fund and the additional plan management charge), will not exceed 1% per annum from 6 April 2001.
- (h) The benefit on early encashment is the bid value of units, subject in the case of single premiums and transfer values paid between 1 January 1993 and 1 October 1999, to an early encashment penalty. The penalty is 0.5% of the contribution for each year outstanding to the end of 10 years after the contribution was made for policies written before October 1998 and 0.5% of the fund for each year outstanding to the end of 10 years after the contribution was made for policies written after October 1998.
- (i) Benefits may be linked to up to six of the internal linked pension funds of Norwich Union Linked Life Assurance Limited, including the Pension Assured Fund but excluding the Pensions Guaranteed Fund, except in the case of the Jersey and Guernsey version written before October 1998 where benefits may only be linked to the Pension Managed and Pension All Share Tracker Funds.
- (j) The Company will cancel the contract if the units allocated to the policy are insufficient to meet the administration charge.
- (k) The contract was not open to new business on the valuation date.
- (I) The administration charge was increased from £2.73 per month to £2.79 per month (from £3.64 per month to £3.72 per month for Option 2 policies) with effect from the 2003 policy anniversary. The annual administration charge for group arrangements effected prior to 1 January 1993, was increased from £1.37 per month to £1.40 per month on the policy anniversary in 2003.

(a) Free Standing AVC Plan

- (b) This is a directly written United Kingdom deferred annuity contract and is classified as pension business.
- (c) Regular premiums can be paid monthly or annually. Single premiums and transfer values may also be paid.

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(d) This contract provides benefits under a free standing Additional Voluntary Contribution Scheme.

The benefit at the selected pension date is the bid value of units. The benefit on death before retirement is the greater of the bid value of units and the selected life cover.

Loyalty bonus is payable as for the Personal Pension Scheme.

Annual indexation option may be effected as for the Personal Pension Scheme.

Regular contributions may be stopped at any time without penalty and may be restarted at any time.

Premiums may be applied to purchase units in the Unitised With Profit Pension Fund of this Company.

- (e) As for Personal Pension Scheme.
- (f) As for Personal Pension Scheme.
- (g) As for Personal Pension Scheme.
- (h) As for Personal Pension Scheme.
- (i) As for UK Personal Pension Scheme.
- (j) As for Personal Pension Scheme.
- (k) The contract was not open to new business on the valuation date.
- (I) As for Personal Pension Scheme.

(a) Executive Pension Plan

- (b) This is a directly written United Kingdom deferred annuity contract and is classified as pension business.
- (c) Regular premiums can be paid monthly or annually. Single premiums and transfer values may also be paid.
- (d) The benefit at the selected pension date is the bid value of units. The benefit on death before retirement is the greater of the bid value of units and the selected life cover.

Loyalty bonus is payable as for the Personal Pension Scheme.

Contributions may be expressed as a percentage of salary. Where selected life cover is related to salary, selected life cover may be increased by up to 10% per annum on each of the first 5 renewal dates without evidence of health subject to age and maximum cover restrictions.

Regular contributions may be stopped and restarted as described under the Personal Pension Scheme.

Premiums may be applied to purchase units in the Unitised With Profit Pension Fund of this Company.

- (e) As for Personal Pension Scheme.
- (f) As for Personal Pension Scheme.
- (g) As for Personal Pension Scheme.
- (h) As for Personal Pension Scheme.
- (i) As for UK Personal Pension Scheme.
- (i) As for Personal Pension Scheme.
- (k) The contract was not open to new business on the valuation date.
- (I) As for Personal Pension Scheme.

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(a) Group Pension Investment Bond

- (b) This is a direct written investment contract. The contract is either written in the United Kingdom in which case it is included as pension business, or in Jersey and Guernsey, in which case it is included as overseas life and general annuity business.
- (c) Single premiums are payable.
- (d) The contract provides non-earmarked benefits to Trustees of occupational pension schemes. The cash sum may be paid out as cash within Inland Revenue limits or used to buy an annuity with the Company or any other insurer at the immediate annuity rates at the time.

Premiums may be applied to purchase units in the Unitised With Profit Pension Fund of this Company.

- (e) There are no guaranteed investment returns.
- (f) The Company recovers its costs as follows: -
 - (i) An initial charge of 5% is included in the offer price of units.
 - (ii) Unit prices for internal linked funds are reduced to take into account an annual management charge of 1% per annum.
- (g) The annual management charge can be increased up to a maximum of 2.5% per annum.
- (h) The benefit on surrender is the bid value of units less an early redemption charge in the case of surrenders during the first 4 years of the policy. The charge applies where the amount surrendered exceeds 10% of the initial investment and is applied to the full amount withdrawn according to the following scale:

Year	Charge
1	3%
2	3%
3	2%
4	1%

- (i) Benefits may be linked to up to 6 of the internal linked pension funds of Norwich Union Linked Life Assurance Limited, excluding the Pension Guaranteed Fund and the Pensions Assured Fund, except in the case of the Jersey and Guernsey version where benefits may only be linked to the Pension Managed and Pension All Share Tracker Funds.
- (j) No other features are material to the method and basis of the valuation.
- (k) The contract was not open to new business on the valuation date.
- There were no increases in the rates of charges.
- (a) Trustee Investment Plan (written on or after 8 December 1997)
- (b) This is a direct written investment contract. The contract is either written in the United Kingdom in which case it is included as pension business, or in Jersey and Guernsey, in which case it is included as overseas life and general annuity business. In either event, it is incorporated with Group Pension Investment Bond.
- (c) Single premiums are payable.
- (d) The contract provides non-earmarked benefits to Trustees of occupational pension schemes. The cash sum may be paid out as cash within Inland Revenue limits or used to buy an annuity with the Company or any other insurer at the immediate annuity rates at the time.

Premiums may be applied to purchase units in the Unitised With Profit Pension Fund of this Company.

The contract provides a bonus of 0.5% of the value of the fund on the sixth and subsequent policy anniversaries.

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- (e) On the fifth anniversary of the plan, the value of units in the Pension Guaranteed Fund is guaranteed to be not less than the original investment in the fund. For investments in the Pension Assured Fund, a selected date is chosen by the policyholder (not less than 10 years from commencement) at which point the units have a guaranteed price of £1.
- (f) The Company recovers its costs as follows: -
 - (i) Unit prices for internal linked funds are reduced to take into account an annual management charge of 0.625% per annum (1% per annum in the case of policies issued prior to October 1998). An additional annual management charge of 0.25% per annum is made in the case of the Pension Guaranteed Fund and the Pension Assured Fund.
 - (ii) Units are cancelled at the end of each of the first 5 policy years to provide for a plan management charge. The charge is 0.75% of the fund value.
- (g) The annual management charge can be increased up to a maximum of 2.5% per annum.
- (i) The benefit on surrender is the bid value of units less an early redemption charge in the case of surrenders during the first 5 years of the policy. The charge applies where the amount surrendered exceeds 10% of the initial investment and is applied to the full amount withdrawn according to the following scale:

Year	Charge
1	7.5%
2	6.0%
3	4.5%
4	3.0%
5	1.5%

- (i) Benefits may be linked to up to 6 of the internal linked pension funds of Norwich Union Linked Life Assurance Limited, including the Pension Guaranteed Fund and Pension Assured Fund, except in the case of the Jersey and Guernsey version where benefits may only be linked to the Pension Managed and Pension All Share Tracker Funds.
- (i) No other features are material to the method and basis of the valuation.
- (k) The contract was not open to new business on the valuation date.
- (I) There were no increases in the rates of charges.

(a) Self Invested Pension Plan

- (b) This contract is a United Kingdom direct written investment contract which complies with Chapter IV Part XIV of the Income and Corporation Taxes Act 1988, and is classified as pensions business.
- (c) Single contributions and additional single contributions may be paid.
- (d) The contract provides non-earmarked benefits to Trustees of self invested personal pension schemes. The cash sum may be paid out as cash within Inland Revenue limits or used to buy an annuity with the Company or any other insurer at the immediate annuity rates at the time.

Premiums may be applied to purchase units in the Unitised With Profit Pension Fund of this Company.

- (e) There are no guaranteed investment returns.
- (f) The Company recovers its costs as follows: -
 - (i) An initial charge of 5% is included in the offer price of units.
 - (ii) Unit prices for internal linked funds are reduced to take into account an annual management charge of 0.625% per annum. (1.0% per annum in the case of policies issued prior to October 1998).
- (g) The annual management charge can be increased up to a maximum of 2.5% per annum.

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(h) The benefit on surrender is the bid value of units less an early redemption charge in the case of surrenders during the first 4 years of the policy. The charge applies where the amount surrendered exceeds 10% of the initial investment and is applied to the full amount withdrawn according to the following scale:

Year	Charge
1	3%
2	3%
3	2%
4	1%

- (i) Benefits may be linked to up to 6 of the internal linked pension funds of Norwich Union Linked Life Assurance Limited, excluding the Guaranteed Fund, except in the case of the Jersey and Guernsey version where benefits may only be linked to the Pension Managed and Pension All Share Tracker Funds.
- (i) No other features are material to the method and basis of the valuation.
- (k) The contract was not open to new business on the valuation date.
- (I) There were no increases in the rate of charges.

(a) Pension Transfer Plan

- (b) This contract is a United Kingdom direct written deferred annuity contract, which complies with section 591(2)(g) of the Income and Corporation Taxes Act 1988. It is classified as pensions business.
- (c) Transfer values may be paid. No additional payments are allowed.
- (d) Accrued rights to Guaranteed Minimum Pensions, subject to fixed rate or limited rate revaluation, may be transferred into the plan. In such cases, the Company specifies a minimum premium that must be invested in the Unitised With Profit Pension Fund. The benefits at State Pension Age are guaranteed to be sufficient to secure such rights.

The benefit on retirement is equal to the bid value of units.

The benefit on death is the bid value of units.

Premiums may be applied to purchase units in the Unitised With Profit Pension Fund.

- (e) There are no guaranteed investment returns.
- (f) The Company recovers its costs as follows: -
 - (i) An initial charge of 5% is included in the offer price of units.
 - (ii) Unit prices for internal linked funds are reduced to take into account an annual management charge of 0.625% per annum. (1.0% per annum in the case of policies issued prior to October 1998).
 - (iii) There is an administration charge of £75.00 deducted at the commencement date.
- (g) As for Group Pension Investment Bond.
- (h) The benefit on early encashment is the bid value of units less a charge equal to 0.5% for each year outstanding to the end of the tenth year after commencement, or the normal retirement date if earlier.
- (i) Premiums may be invested in the Unitised With Profit Pensions Fund or in the internal linked pension funds of Norwich Union Linked Life, excluding the Pension Guaranteed Fund.
- (j) No other features are material to the method and basis of the valuation.
- (k) The contract was not open to new business on the valuation date.
- (I) There were no increases in the rate of charges.

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(a) Flexible Retirement Plan

- (b) This is a United Kingdom direct written deferred annuity contract and is classified as pension business.
- (c) Single premiums or transfer values may be paid into the plan.
- (d) The contract provides for phased retirement by means of income withdrawals within Inland Revenue limits. Premiums may be split between income and growth versions. Regular income can be taken from the income version by cancellation of units, but no withdrawals can be taken from the growth version. Investments can be switched from the growth version to the income version and a tax free cash sum may be taken at that time (subject to Inland Revenue limits).

Units must be encashed by age 75 at the latest and the proceeds applied to purchase a compulsory purchase annuity at the annuity rates then prevailing.

On death prior to encashment, the bid value of units is payable. As an alternative, the policy may continue to be used to provide income withdrawals to a surviving spouse or dependent.

Premiums may be applied to purchase units in the Unitised With Profit Pension Fund of this Company.

- (e) There are no guaranteed investment returns.
- (f) The Company recovers its costs as follows: -
 - (i) Unit prices for internal linked funds are reduced to take into account an annual management charge of 0.625% per annum (1.0% per annum in the case of policies issued prior to October 1998).
 - (ii) A plan management charge of 0.5% per annum is levied during the first 3 years of the policy through cancellation of units. The charge is applied to the fund value at the end of the policy year.
- (g) The annual management charge can be increased to a maximum of 2.5% p.a.
- (h) The benefit on surrender is the bid value of units less an early redemption charge in the case of surrenders during the first 4 years of the policy. The charge is applied to the bid value of units using the same scale as for the Group Pension Investment Bond. The charge is not applied in the case of income withdrawals.
- (i) Benefits may be linked to up to 6 of the internal linked pension funds of Norwich Union Linked Life Assurance Limited, excluding the Pension Guaranteed Fund and the Pension Assured Fund, except in the case of the Jersey and Guernsey version where benefits may only be linked to the Pension Managed and Pension All Share Tracker Funds.
- (j) No other features are material to the method and basis of the valuation.
- (k) The contract was not open to new business on the valuation date.
- (I) There were no increases in the rate of charges.

(a) International Investment Plan and NU International Investment Plan

- **(b)** This is a direct written deferred annuity contract issued in Jersey and is classified as overseas life and general annuity business.
- (c) Regular premiums may be paid monthly or annually; single premiums may also be paid.
- (d) The benefit on death is 101% of the bid value of units except for policies issued prior to 14 July 1995 where the benefit is equal to the bid value of units.

Up to 60% of premiums may be invested in the Unitised With Profit Pension Pension Fund of this Company.

- (e) There are no guaranteed investment returns.
- (f) The Company recover its costs as for Kaleidoscope (i) to (iv) except that the annual management charge for policies issued since October 1999 is 0.625% per annum.
- (g) As for Kaleidoscope.

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Financial year ended 31 December 2003

(j) The benefit on surrender is equal to the bid value of units less an early redemption charge in the case of surrenders during the first 3 years of the policy. The charge applies to benefits secured by single premiums where the amount surrendered exceeds 10% of the initial investment and is applied to the full amount withdrawn according to the following scale:

Year	Charge
1	3%
2	2%
3	1%

For policies issued since October 1998, the redemption charge on benefits secured by regular premiums is 7.5% of outstanding premiums to the third policy anniversary.

- (i) Benefits may be linked to the Pensions Managed and Pension All Share Tracker funds that are internal linked funds of Norwich Union Linked Life Assurance Limited. For policies issued since October 1998, benefits may be linked to up to 6 of the internal linked pension funds of Norwich Union Linked Life Assurance Limited.
- (j) No other features are material to the method and basis of the valuation.
- (k) The contract was open to new business on the valuation date.
- (I) The administration charge was increased from £2.73 per month to £2.79 per month with effect from the 2003 policy anniversary.

(a) GA Group Money Purchase Scheme

- (b) This contract is a United Kingdom direct written group deferred annuity and is classified as pensions business.
- (c) Regular premiums may be paid monthly or annually and must be expressed as a level percentage of salary. Single premiums and transfer values may also be paid.
- (d) The benefit on retirement is equal to the bid value of units.

The benefit on death is the bid value of units. Additional death benefits may be effected for an additional premium. An element of free cover may be provided.

A loyalty bonus is payable as described under Personal Pension.

Premiums may be invested in the Unitised With Profit Pension Fund.

- **(e)** There are no guaranteed investment returns.
- (f) The Company recovers its costs as for Kaleidoscope (i) to (iv) except that the annual management charge for policies issued since October 1998 is 0.625% per annum.
- (g) As for Kaleidoscope.
- (h) As for Personal Pension.
- (i) Benefits may be linked to up to 6 of the internal linked pension funds of Norwich Union Linked Life Assurance Limited, excluding the Pension Assured Fund and the Pension Guaranteed Fund.
- (j) As for Personal Pension.
- (k) The contract was not open to new business to existing schemes on the valuation date.
- (I) The administration charge was increased from £2.73 per month to £2.79 per month with effect from the 2003 policy anniversary.

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(a) Irish Portfolio Pension

- (b) This is a directly written deferred annuity contract, written in Ireland and is classified as overseas life and general annuity business.
- (c) Regular premiums can be paid monthly or annually. Single premiums and transfer values may be paid into the scheme.
- (d) The benefit at the selected pension date is the bid value of units. The cash sum may be paid out as cash within Revenue Commission limits or used to buy an annuity with the Company or any other insurer at the immediate annuity rates at the time.

The benefit on death before retirement is the greater of the bid value of units plus any loyalty bonus and any selected life cover. Additional life cover may be arranged.

A loyalty bonus will be payable on policies as follows :-

- (i) For single premium investments, bonus units will be added on the 11th and subsequent anniversaries since payment. The number of bonus units added will be 0.5% of fund value each year.
- (ii) For regular premium investments a bonus will be payable when premiums have been paid for a cumulative period of 10 years or more. The bonus payable is 0.75% of the fund value at the date of claim for each complete year that such premiums have been paid.

Waiver of premium benefit may be effected. The benefit is subject to an HIV exclusion clause.

Annual indexation option may be effected in which case the regular premium will increase on each policy anniversary without evidence of health. The increases are in line with National Average Earnings subject to upper and lower limits.

In the case of group arrangements with an employer, where contributions are expressed as a level percentage of earnings, annual indexation option is not available. Waiver of premium benefit and life cover of up to 25 times the yearly contribution may be available without evidence of health.

Regular contributions may be reduced or stopped at any time without penalty. Contributions may be restarted at any time.

Premiums may be applied to purchase units in the Irish Unitised With Profit Pension fund of this Company.

- (e) There are no guaranteed investment returns.
- (f) The Company recovers its costs as follows:-
 - (i) There is an establishment fee if the arrangement commences with a single contribution only.
 - (ii) Reduced allocation rates apply to all regular contributions. The allocation for single contributions depends on the size and term to selected pension age.
 - (iii) Unit prices for internal linked funds are reduced to take into account an annual management charge of 1% per annum.
 - (iv) Units are cancelled each month to provide for the administration charge for regular contributions.
 - (v) The costs of selected life cover and waiver of premium benefit are met by the cancellation of units each
- (g) The annual management charge can be increased to a maximum of 2.5% p.a. The administration charge may be increased to take account of changes in earnings' inflation, administration costs and taxation.
- (h) The benefit on early encashment is the bid value of units, subject in the case of single premiums and transfer values to an early encashment penalty. The penalty is 7.5% of the fund reducing by 0.75% for each completed year up to the tenth anniversary.
- (i) Benefits may be linked to the Irish unitised with profit fund or one or more of our internal linked funds of Norwich Union Linked Life Assurance Limited from the following list up to a maximum of six:- Irish Equity, Managed, European Equity, Cash, Fixed Interest and Euro Safety Net
- (j) The contract will be cancelled by the Company if the units allocated to the policy are insufficient to meet the administration charge.
- (k) The contract was not open to new business on the valuation date.

Name of insurer CGNU Life Assurance Limited

Financial year ended 31 December 2003

(I) The administration charge was €4.05 per month with effect from the 2003 policy anniversary. The reduced administration charge, where regular premiums have ceased, was €2.70 per month with effect from the 2003 policy anniversary.

(a) Irish Executive Portfolio Pension

- (b) This is a directly written deferred annuity contract written in Ireland and is classified as overseas life and general annuity business.
- (c) Regular premiums can be paid monthly or annually. Single premiums and transfer values may also be paid.
- (d) The benefit at the selected pension date is the bid value of units. The benefit on death before retirement is the greater of the bid value of units and the selected life cover.

Loyalty bonus is payable as for the Irish Portfolio Pension.

Contributions may be expressed as a percentage of salary. Where selected life cover is related to salary, selected life cover may be increased by up to 10% per annum on each of the first 5 renewal dates without evidence of health subject to age and maximum cover restrictions.

Regular contributions may be stopped and restarted as described under the Irish Portfolio Pension.

Premiums may be applied to purchase units in the Irish Unitised With Profit Pension Fund of this Company.

- (e) As for Irish Portfolio Pension.
- (f) As for Irish Portfolio Pension Scheme.
- (g) As for Irish Portfolio Pension Scheme.
- (h) As for Irish Portfolio Pension Scheme.
- (k) As for Irish Portfolio Pension, except for the Euro Safety Net Fund.
- (j) As for Irish Portfolio Pension Scheme.
- (k) The contract was not open to new business on the valuation date.
- (I) As for Irish Portfolio Pension Scheme.

(a) Portfolio-Bond 1

- (b) This contract is an overseas direct written whole life assurance and is classified as life assurance and general annuity business.
- (c) This is a single premium contract. No additional premiums may be paid, except after the 3 February 2005, the guarantee date.
- (d) Benefits are denominated in Euros.

The guarantee term is eight years from 3 February 1997.

The value of the units at the guarantee date is linked to the performance of an index.

After the guarantee date, the units may be switched into any of the French internal linked funds and conditions similar to those of the Multi-Portfolio contract will apply.

The death benefit is 101% of the fund value of the units.

(e) The minimum value of units at the guarantee date is 131.68% of the value of units at 3 February 1997.

Name of insurer CGNU Life Assurance Limited

Financial year ended 31 December 2003

- (f) The Company recovers its costs out of the margin between the initial investment and the cost of the underlying hedging instruments and as follows: -
 - (i) Allocation rates of less than 100% apply to all contributions.
 - (ii) After the guarantee date management charges of 1.00% are applied to all funds and are taken by cancellation of units.
 - (iii) Fund based commission is paid by the external fund managers.
- (g) The charges cannot be increased.
- (h) The surrender value is equal to the surrender value of the underlying hedging instruments until the guarantee date after which it is the value of the allocated units.
- (i) The value of the units at the guarantee date is linked to the performance of the CAC 40 index between 3 February 1997 and 3 February 2005. The value of the units is:
 - (i) 131.68% of the value of the units at 3 February 1997 where the index increases by less than 31.68%; otherwise
 - (ii) 185.1% of the value of the units at 3 February 2005.

Subsequent to the guarantee date benefits may be linked to any of the eight internally linked French funds of GA Vie or the French Cash Fund of this Company.

- (j) No other features are material to the method and basis of the valuation.
- (k) The contract was not open to business on the valuation date.
- (I) Not applicable.

(a) NU Bond

- (b) This contract is a United Kingdom direct written whole life assurance and is classified as life assurance and general annuity business.
- (c) Single premiums may be paid.
- (d) The death benefit is the greater of the single premium, 101% of the bid value of units and the selected life cover.

Annual indexation option may be effected in which case the selected life cover will increase on each policy anniversary without evidence of health. The increases are in line with the Retail Prices Index subject to upper and lower limits as defined in the policy.

Special event options enable the selected life cover to be increased without evidence of health on the birth or adoption of a child or on marriage. Restrictions apply to the increase in cover that may be provided. The options cease at age 50.

Regular withdrawal option enables regular payments to be taken from the Bond.

Annual indexation, special events and regular withdrawal options are not available where there are investments in the Unitised With Profit Income Fund.

Up to 100% of premiums may be applied to purchase units in the Unitised With Profit Life Fund or the Unitised With Profit income Fund of the Company.

- (e) Where benefits are linked to the Life Guaranteed Fund of Norwich Union Linked Life Assurance Limited units have a guaranteed value, on the 5th anniversary of their allocation, of their original value at the time of allocation. This guarantee only applies to units held throughout the 5-year period, and to units cancelled during that period to provide for the additional management charge. Units must be switched out of the Guaranteed Fund at the end of the 5-year period. Units cannot be switched into the Guaranteed Fund.
- (f) The Company recovers its costs as follows: -
 - (i) Unit prices for internal linked funds are reduced to take into account an annual management charge of 1.00% per annum (1.50% per annum in the case of the Guaranteed Fund).
 - (ii) Units are cancelled at the end of each of the first 5 policy years to provide for an additional management charge. The charge is 0.50% (1.00% for investments of less than £10,000) of the fund value.
 - (iii) The cost of selected life cover is met by the cancellation of units each month.

Name of insurer CGNU Life Assurance Limited

Financial year ended 31 December 2003

For investments in excess of £100,000, the allocation rate is 102.5%. Because there is no initial charge included in the offer price of units, more than 100% of the premium is deemed to be invested. The excess is recouped during the first five years or on earlier surrender.

- (g) There are no restrictions on increases in charges.
- (h) The surrender value is equal to the bid value of units less an early redemption charge in the case of surrenders during the first 5 years of the policy. The charge applies where the amount surrendered exceeds 10% of the initial investment and is applied to the amount withdrawn that exceeds 10% according to the following scale:

Year	Charge
1	7%
2	6%
3	5%
4	3%
5	1%

- (i) Benefits may be linked to up to 10 of the internal linked funds of Norwich Union Linked Life Assurance Limited, including the Guaranteed Fund.
- (j) The Company will cancel the policy if the units allocated to the policy are insufficient to meet the charge for selected life cover.
- (k) The contract was not open to new business on the valuation date.
- (I) There were no increases in charges during the report period.
- (a) NU Bond 2000
- (b) This contract is a United Kingdom direct written whole life assurance and is classified as life assurance and general annuity business.
- (c) Single premiums may be paid.
- (d) The death benefit is the greater of the single premium, 101% of the bid value of units and the selected life cover.

Annual indexation, special events and regular withdrawal options as for the NU Bond.

(e) As for the NU Bond.

There is a guaranteed first anniversary bonus, paid on the business day prior to the first policy anniversary. The rate of this bonus is dependent upon the amount originally invested into the bond varying from 0.5% up to 3.5% for investments over £100,000.

A Loyalty bonus of 3.25% is payable against the number of units remaining in the bond at the close of business on the day prior to the tenth anniversary, and every subsequent fifth anniversary. The Loyalty bonus is paid by adding extra units. For bonds written on or after 25/6/01 the bonus is 0.5% payable on the sixth anniversary and every anniversary thereafter.

- (f) The Company recovers its costs as follows: -
 - (i) Unit prices for internal linked funds are reduced to take into account an annual management charge of 1.50% per annum (2.00% per annum in the case of the Guaranteed Fund).
 - (ii) The cost of selected life cover is met by the cancellation of units each month.
 - (iii) An annual management charge does not apply to the Unitised With Profit Life Fund and Unitised With Profit Income Fund, expenses are taken into account when calculating the bonus rate and price of units.
- (g) There are no restrictions on increases in charges.
- (h) The surrender value is equal to the bid value of units, after any allowance for final bonus or market value reduction, less an early redemption charge in the case of surrenders during the first 5 years of the policy. The charge applies where the amount surrendered exceeds 10% of the initial investment and is applied to the amount withdrawn that exceeds 10% according to the following scale:

Name of insurer CGNU Life Assurance Limited

Financial year ended 31 December 2003

Year	Charge
1	8%
2	7%
3	5%
4	3%
5	1%

- (i) Benefits may be linked to the Unitised With Profit Fund, the Unitised With Profit Income Fund or a combination of both. From 25/6/01 benefits may be linked to a maximum of 10 internal funds, including the Guaranteed Fund.
- (j) The Company will cancel the policy if the units allocated to the policy are insufficient to meet the charge for selected life cover.
- (k) The contract was not open to new business on the valuation date.
- (I) There were no increases in charges during the report period.

(a) NU FlexiBond

- (b) This contract is a United Kingdom direct written whole life assurance and is classified as life assurance and general annuity business.
- (c) Single premiums may be paid. Additional single contributions may also be paid.
- (d) The death benefit is the greater of the initial investment, 101% of the bid value of units and the selected life cover.

Annual indexation, special events and regular withdrawal options as for the NU Bond.

Up to 100% of premiums may be applied to purchase units in the Unitised With Profit Life Fund or the Unitised With Profit Income Fund of the Company.

The contract can be written as a Flexible Protection Bond in which case the contract provides annual withdrawals of between 4% and 5% of the contributions (dependent on age at commencement) to fund regular premiums under the Future Assured (Long Term Care) contract of Norwich Union Life & Pensions Ltd. In this case, premiums may only be invested in the Unitised With Profit Life Fund of the Company.

- (e) As for the NU Bond.
- (f) The Company recovers its costs as follows :-
 - (i) An initial charge of 5% is included in the offer price of units.
 - (ii) Unit prices for internal linked funds, with the exception of With-Profit and the With-Profit Income Funds, are reduced to take account of an annual management charge of 1.0% per annum (1.5% on the Guaranteed Fund). For the With-Profit and With-Profit Income Funds expenses are taken into account when calculating the bonus rate and the price of units.
 - (iii) The cost of selected life cover is met by the cancellation of units each month.
- (g) There are no restrictions on increases in charges.
- (h) The surrender value is equal to the bid value of units, after any allowance for final bonus or market value reduction, less an early redemption charge in the case of surrenders during the first 5 years of the policy. The charge applies where the amount surrendered exceeds 10% of the initial investment and is applied to the amount withdrawn that exceeds 10% according to the following scale:

Year	Charge
1	5%
2	4%
3	3%
4	2%
5	1%

(i) As for the NU Bond 2000.

Name of insurer CGNU Life Assurance Limited

Financial year ended 31 December 2003

- (j) The Company will cancel the policy if the units allocated to the policy are insufficient to meet the charge for selected life cover.
- (k) The contract was not open to new business on the valuation date.
- There were no increases in charges during the report period.

(a) NU Homemaker Plus

- (b) This contract is a United Kingdom direct written endowment assurance and is classified as life assurance and general annuity business.
- (c) Regular premiums may be paid monthly or annually.
- (d) On maturity, the bid value of the units attaching to the policy at the end of the term increased for any final bonus on the bid value of units held in the unitised with profit fund, will be paid.

The death benefit is the greater of the bid value of units and the mortgage sum assured (plus any additional life cover and automatic additional life cover) increased for any final bonus on the bid value of units held in the unitised with profit fund.

A critical illness benefit may be selected, which can be greater than the policyholder's existing death benefit on the policy.

A terminal illness benefit is payable other than within the 18 months prior to the maturity date in the event of the life assured being diagnosed as having no more than 12 months life expectancy.

A waiver of premium benefit may be selected.

- (e) There are no guaranteed investment returns.
- (f) The company recovers its costs as follows:-
 - (i) Unit prices for internal linked funds, with the exception of the Unitised With-Profit Life Fund, are reduced to take account of an annual management charge of 0.75% per annum. For the Unitised With Profit Life Fund expenses are taken into account when calculating the bonus rate and the price of units.
 - (ii) Initial charge of 5% is included in the offer price of units.
 - (iii) Units are cancelled each month to provide for the administration charge.
 - (iv) The costs of the selected life cover, critical illness cover and waiver of premium benefit are covered by cancellation of units each month.
- (g) The annual management charge can be increased up to a maximum of 2.5% p.a. The administration charge may only be increased to take account of changes in Retail Price Index (or similar index) and the cost of administration of policies.
- (h) The current value is the bid value of allocated units plus any final bonus on units held in the Unitised With Profit Life Fund less any market value adjustment on unitised with profits units held.
- (i) Benefits may be linked to the internal linked funds of Norwich Union Linked Life Assurance limited (excluding the Guaranteed Fund), to a range of external linked funds and the unitised with-profits fund, with a maximum of six links at any one time.
- (j) No other features are material to the method and basis of the valuation.
- (k) The contract was open to new business on the valuation date.
- (I) The administration charge was increased from £1.05 per month to £1.07 per month with effect from the 2003 policy anniversary.

(a) CGU / NU Your Pension - Ind

- (b) This contract is a United Kingdom direct written deferred annuity.
- (c) Regular premiums may be paid monthly or annually. Single premiums, transfer values and Department of Social Security contributions may be paid into the scheme.

Name of insurer CGNU Life Assurance Limited

Financial year ended 31 December 2003

(d) The benefit at the selected retirement date is the bid value of units. The cash sum may be paid out as cash within Inland Revenue limits or used to buy an annuity with the Company or any other insurer at the immediate annuity rates at the time.

The death benefit is the bid value of units.

Annual indexation option may be selected. Contributions are increased in line with the National Average Earnings subject to upper and lower limits as defined in the policy.

A waiver of premium benefit may be selected.

Regular contributions may be reduced or stopped at any time without penalty. Contributions may be restarted at any time.

Premiums may be applied to purchase units in the Unitised With Profit Pension fund of the Company.

- (e) Units in the Pension Assured Fund have a guaranteed price of £1 at the selected pension age or on earlier death.
- (f) The Company recovers its costs as follows:
 - (i) Annual Fund charge of 1% p.a. is deducted from the fund by monthly cancellation of units.
 - (ii) For investments in the Unitised With Profit Pension Fund 0.6% of the Annual Fund charge is allowed for when the bonus rate is calculated and the remainder is deducted by monthly cancellation of units.
 - (iii) For investments in the Pension Assured Fund an additional charge of 0.25% p.a. is taken into account when bonus units are declared.
 - (iv) Up to 0.2% of the annual fund charge may be refunded to the policyholder. The percentage is dependent on the size of the fund
- (g) There are no restrictions on increases in charges.
- (h) The bid value of units may be transferred to a new employer's scheme.
- (i) Benefits may be linked to up to 6 of the internal linked funds of Norwich Union Linked Life Assurance Limited, including the Pension Assured Fund.
- (j) No other features are material to the method and basis of the valuation.
- (k) The contract was open to new business on the valuation date.
- (I) There were no increases in charges during the report period.
- (a) CGU / NU Your Pension Grp
- (b) This contract is a United Kingdom direct written deferred annuity.
- (c) Regular premiums may be paid monthly or annually. Single premiums, transfer values and Department of Social Security contributions may be paid into the scheme.
- (d) The benefit at the selected retirement date is the bid value of units. The cash sum may be paid out as cash within Inland Revenue limits or used to buy an annuity with the Company or any other insurer at the immediate annuity rates at the time.

The death benefit is the bid value of units.

Annual indexation option may be selected. Contributions are increased in line with the National Average Earnings subject to upper and lower limits as defined in the policy.

Contributions may be a fixed percentage of salary.

A waiver of premium benefit may be selected.

Regular contributions may be reduced or stopped at any time without penalty. Contributions may be restarted at any time.

Premiums may be applied to purchase units in the Unitised With Profit Pension Fund of the Company.

(e) As for NU Your Pension - Ind.

Name of insurer CGNU Life Assurance Limited

Financial year ended 31 December 2003

- (f) As for NU Your Pension Ind.
- (g) As for NU Your Pension Ind.
- (h) As for NU Your Pension Ind.
- (i) As for NU Your Pension Ind.
- (j) As for NU Your Pension Ind.
- (k) The contract was open to new business on the valuation date.
- (I) As for NU Your Pension Ind.

(a) NU Your Pension Select - Ind

- (b) This contract is a United Kingdom direct written deferred annuity.
- (c) Regular premiums may be paid monthly or annually. Single premiums, transfer values and Department of Social Security contributions may be paid into the scheme.
- (d) The benefit at the selected retirement date is the bid value of units. The cash sum may be paid out as cash within Inland Revenue limits or used to buy an annuity with the Company or any other insurer at the immediate annuity rates at the time.

The death benefit is the bid value of units.

Annual indexation option may be selected. Contributions are increased in line with the National Average Earnings subject to upper and lower limits as defined in the policy.

A waiver of premium benefit may be selected.

Regular contributions may be reduced or stopped at any time without penalty. Contributions may be restarted at any time.

Premiums may be applied to purchase units in the Unitised With Profit Pension Fund of the Company.

- (e) As for NU Your Pension Ind
- (f) The Company recovers its costs as follows:
 - (i) Annual Fund charge of 1% p.a. is deducted from the fund by monthly cancellation of units.
 - (ii) For investments in the Unitised With Profit Pension Fund, under contracts written prior to 6 April 2001, 0.6% of the Annual Fund charge is allowed for when the bonus rate is calculated and the remainder is deducted by monthly cancellation of units.
 - (iii) For investments in the Pension Assured Fund an additional charge of 0.25% p.a. is taken into account when bonus units are declared.
 - (iv) Up to 0.2% of the annual fund charge is refunded. This is dependent on the size of the fund.
 - (v) Reduced allocation period on regular contributions of up to 5 years.
- (g) As for NU Your Pension Ind.
- (h) As for NU Your Pension Ind.
- (i) As for NU Your Pension Ind.
- (j) As for NU Your Pension Ind.
- (k) The contract was open to new business on the valuation date.
- (I) As for NU Your Pension Ind.
- (a) NU Your Pension Select Grp
- (b) This contract is a United Kingdom direct written deferred annuity.
- (c) Regular premiums may be paid monthly or annually. Single premiums, transfer values and Department of Social Security contributions may be paid into the scheme.

Name of insurer CGNU Life Assurance Limited

Financial year ended 31 December 2003

(d) The benefit at the selected retirement date is the bid value of units. The cash sum may be paid out as cash within Inland Revenue limits or used to buy an annuity with the Company or any other insurer at the immediate annuity rates at the time.

The death benefit is the bid value of units.

Annual indexation option may be selected. Contributions are increased in line with the National Average Earnings subject to upper and lower limits as defined in the policy.

Contributions may be a fixed percentage of salary.

A waiver of premium benefit may be selected.

Regular contributions may be reduced or stopped at any time without penalty. Contributions may be restarted at any time.

Premiums may be applied to purchase units in the Unitised With Profit Pension Fund of the Company.

- (e) As for NU Your Pension Ind
- (f) The Company recovers its costs as follows: -
 - (i) Annual Fund charge of 1% p.a. is deducted from the fund by monthly cancellation of units.
 - (ii) For investments in the Unitised With Profit Pension Fund, under contracts written prior to 6 April 2001, 0.6% of the Annual Fund charge is allowed for when the bonus rate is calculated and the remainder is deducted by monthly cancellation of units.
 - (iii) For investments in the Pension Assured Fund an additional charge of 0.25% p.a. is taken into account when bonus units are declared.
 - (iv) Up to 0.2% of the annual fund charge is refunded. This is dependent on the size of the fund.
 - (v) Reduced allocation period on regular contributions of up to 5 years.
- (g) As for NU Your Pension Ind.
- (h) As for NU Your Pension Ind.
- (i) As for NU Your Pension Ind.
- (i) As for NU Your Pension Ind.
- (k) The contract was open to new business on the valuation date.
- (I) As for NU Your Pension Ind.

(a) NU Optimiser Personal Pension

- (b) This contract is a direct written deferred annuity. The contract is either written in the United Kingdom in which case it is included as United Kingdom pension business, or in Jersey or Guernsey, in which case it is included as overseas life and general annuity business.
- (c) Regular premiums may be paid monthly or annually. Single premiums, transfer values and Department of Social Security contributions may also be paid into the scheme.
- (d) The benefit at the selected retirement date is the bid value of units. The cash sum may be paid out as cash within Inland Revenue limits or used to buy an annuity with the Company or any other insurer at the immediate annuity rates at the time.

The death benefit is the greater of bid value of units plus any loyalty bonus and the selected life cover.

A waiver of premium benefit may be selected.

Annual indexation option may be effected in which case the regular premium will increase each year either by a fixed percentage of the contributions (5% or 10%) or in line with National Average Earnings subject to upper and lower limits.

A loyalty bonus is payable at retirement, death or transfer where regular contributions have been made for a cumulative period of 10 years or more. The bonus amount will be 0.5% of the bid value of units for each complete year that contributions have been paid.

Name of insurer CGNU Life Assurance Limited

Financial year ended 31 December 2003

Regular contributions may be reduced or stopped at any time without penalty. Contributions may be restarted at any time.

Premiums may be applied to purchase units in the Unitised With Profit Pension Fund of the Company.

- (e) Units in the Pension Assured Fund have a guaranteed price of £1 at the selected pension age or on earlier death.
- (f) The Company recovers its costs as follows: -
 - (i) Reduced allocation rates apply to regular contributions. Allocation rates for single premiums and transfer payments vary by size.
 - (ii) An initial charge of 5% is included in the offer price of units.
 - (iii) Unit prices for internal linked funds are reduced to take into account an annual management charge of 0.625% p.a. (0.875% for the Pension Assured Fund).
 - (iv) Plan management charge of 0.375% p.a. of the regular contribution fund value, deducted by cancellation of units.
 - (v) Units are cancelled each month to provide for the administration charge for regular contributions only.
 - (vi) Units are cancelled each month to provide for the cost of life cover and the cost of waiver of contribution.
- (g) The administration charge may be increased by no more than the increase in the Retail Prices index.
- (h) The bid value of units may be transferred to a new employer's scheme.
- (i) Benefits may be linked to up to 6 of the internal linked funds of Norwich Union Linked Life Assurance Limited, including the Pension Assured Fund.
- (j) The Company will cancel the policy if the units allocated to the policy are insufficient to meet the administration charge.
- (k) The contract is closed to new business.
- (I) The administration charge was £2.74 per month.

(a) NU Executive Personal Pension

- **(b)** This contract is a United Kingdom direct written deferred annuity and is classified as pension business. The contract complies with Chapter I Part XIV of the Income and Corporation Taxes Act 1988.
- (c) Regular premiums may be paid monthly or annually. Single premiums and transfer values may also be paid.
- (d) The benefit at the selected retirement date is the bid value of units plus any loyalty bonus and any final bonus earned on units in the Unitised With Profit Pension Fund.

The death benefit is the greater of bid value of units plus any loyalty bonus and any terminal bonus earned on units in the Unitised With Profit Pension Fund and the selected life cover.

For the Optimiser basis only, a loyalty bonus on regular contributions is payable as for NU Optimiser Personal Pension.

Single contributions and transfer payments, which have been invested for more than 10 years qualify for a loyalty bonus. The bonus is 0.25% of the bid value of units and is added by crediting additional units to the plan on the 11th and each subsequent plan anniversary.

Regular contributions may be expressed as a percentage of pensionable earnings.

Where contributions are earnings related, selected life cover may be expressed as a multiple pensionable earnings and may be increased by up to 10% p.a. on each of the first five renewal dates without further evidence of health subject to age and maximum cover restrictions.

Regular contributions may be stopped and restarted as described under the NU Optimiser Personal Pension.

Premiums may be applied to purchase units in the Unitised With-Profit Fund of the Company.

- (e) As for NU Optimiser Personal Pension.
- (f) The Company recovers its costs as follows:
 - (i) Reduced allocation rates apply to regular contributions. Allocation rates for single premiums and transfer payments vary by size.

Name of insurer CGNU Life Assurance Limited

Financial year ended 31 December 2003

- ii) An initial charge of 5% is included in the offer price of units.
- (iii) Unit prices for internal linked funds are reduced to take into account an annual management charge of 0.625% p.a. (0.875% for the Pension Assured Fund).
- (iv) Plan management charge, for the Optimiser basis only, of 0.375% a year of the regular contribution fund value deducted by the cancellation of units.
- (v) Units are cancelled each month to provide for the administration charge
- (vi) Units are cancelled each month to provide for the cost of life cover.
- (g) As for NU Optimiser Personal Pension.
- (h) The benefit on early retirement or transfer before pension age is the bid value of units. For single contributions or transfer values paid within the previous 10 years a penalty of 0.5% of the contribution for each year outstanding to the end of 10 years after the contribution was made is charged.
- (i) As for NU Optimiser Personal Pension.
- (i) As for NU Optimiser Personal Pension.
- (k) The contract was open to new business on the valuation date.
- (I) The administration charge was £2.74 per month.

(a) NU Directors Personal Pension

- (b) This contract is a United Kingdom direct written deferred annuity and is classified as pension business. The contract complies with Chapter I Part XIV of the Income and Corporation Taxes Act 1988.
- (c) Regular premiums may be paid monthly or annually. Single premiums and transfer values may also be paid.
- (d) The benefit on death, where regular contributions are made, is the greater of the bid value of units and the selected life cover. Any sums secured by additional voluntary contributions and any transfer payments are payable in addition.

Death benefit where regular contributions are not made is the bid value of units.

The benefit at retirement is the bid value of units.

Regular contributions may be stopped and restarted as described under the NU Optimiser Personal Pension.

A loyalty bonus is payable as for the Executive Personal Pension.

Premiums may be applied to purchase units in the Unitised With Profit Pension Fund of the Company.

- (e) As for NU Optimiser Personal Pension.
- (f) As for NU Executive Personal Pension.
- (g) As for NU Optimiser Personal Pension.
- (h) As for NU Executive Personal Pension.
- (i) As for NU Optimiser Personal Pension.
- (j) As for NU Optimiser Personal Pension.
- (k) The contract was open to new business at the valuation date.
- (I) The administration charge was £2.74 per month.

(a) NU Free Standing AVC Plan

- (b) This contract is a United Kingdom direct written deferred annuity and is classified as pension business.
- (c) Regular premiums may be paid monthly or annually. Single premiums and transfer values may also be paid.
- (d) The benefit at the selected retirement date is the bid value of units.

Name of insurer CGNU Life Assurance Limited

Financial year ended 31 December 2003

The benefit on death before retirement is the greater of bid value of units and the selected life cover.

Annual indexation option may be effected as for NU Optimiser Personal Pension.

A loyalty bonus is payable as for NU Executive Personal Pension.

Regular contributions may be stopped and restarted at any time without penalty.

Premiums may be applied to purchase units in the Unitised With Profit Pension Fund of the Company.

- (e) As for NU Optimiser Personal Pension.
- (f) As for NU Executive Personal Pension.
- (g) As for NU Optimiser Personal Pension.
- (h) As for NU Executive Personal Pension.
- (i) As for NU Optimiser Personal Pension.
- (i) As for NU Optimiser Personal Pension.
- (k) The contract was open to new business on the valuation date.
- (I) The administration charge was £2.74 per month.

(a) NU Personal Transfer Plan

- (b) This contract is a United Kingdom direct written deferred annuity, which complies with section 591(2)(g) of the Income and Corporation Taxes Act 1988. It is classified as pension business.
- (c) Transfer values may be paid. No additional payments are allowed
- (d) Accrued rights to Guaranteed Minimum Pensions, subject to fixed rate or limited rate revaluation, may be transferred into the plan. In such cases, the Company specifies a minimum premium that must be invested in the With-Profit fund. The benefits at State Pension Age are guaranteed to be sufficient to secure such rights.

The benefit on retirement is equal to the bid value of units.

The death benefit is the bid value of units.

A loyalty bonus is payable where contributions have been invested for more than 10 years. A bonus of 0.25% of the fund value is added by crediting additional units to the plan on the 11th and each subsequent plan anniversary.

Premiums may be applied to purchase units in the Unitised With Profit Pension Fund.

- (e) Units in the Pension Assured Fund have a guaranteed price of £1 at the selected pension age or on earlier death.
- (f) The Company recovers its costs as follows:-
 - (i) An initial charge of 5% is included in the offer price of units
 - (ii) Unit prices for internal linked funds are reduced to take into account an annual management charge of 0.625% (0.875% for the Pension Assured Fund).
 - (iii) Units are cancelled each month to provide for the administration charge
- (g) The monthly administration charge can be increased by no more than the increase in the Retail Prices Index.
- (h) As for NU Executive Personal Pension.
- (i) Benefits may be linked to up to 6 of the internal linked funds of Norwich Union Linked Life Assurance Limited, including the Pension Assured Fund.
- (j) No other features are material to the method and basis of the valuation.
- (k) The contract was open to new business on the valuation date.
- (I) The administration charge was £1.37 per month.

(a) NU Group Pension Investment Bond

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- (b) This is a direct written investment contract. The contract is either written in the United Kingdom in which case it is included as pension business, or in Jersey and Guernsey, in which case it is included as overseas life and general annuity business.
- (c) Single contributions are paid. Additional single contributions may also be paid.
- (d) The contract provides non-earmarked benefits to Trustees of occupational and personal pension schemes. The cash sum may be paid out as cash within Inland Revenue limits or used to buy an annuity with the Company or any other insurer at the immediate annuity rates at the time.

Contributions that have been invested for more than 10 years qualify for a loyalty bonus of 0.25% of the fund value. The bonus is added by crediting additional units to the plan on the 11th and each subsequent plan anniversary.

Premiums may be applied to purchase units in the Unitised With Profit Pension Fund of the Company.

- (e) For investments in the Pension Assured Fund, a selected date is chosen by the policyholder at which point the units have a guaranteed price of £1.
- (f) The Company recovers its costs as follows: -
 - (i) Unit prices for internal linked funds (with the exception of the Unitised With Profit Pension Fund) are reduced to take into account an annual management charge of 0.625% per annum (0.875% per annum for the Pension Assured Fund).
 - (ii) For the Unitised With Profit Pension Fund expenses are allowed for when determining the bonus rates.
 - (iii) Units are cancelled at the end of each of the first 5 policy years to provide for a plan management charge of 0.75% per annum.
- (g) There are no restrictions on increases in charges.
- (h) An early encashment charge may apply if units are cashed in within 5 years of a contribution been paid. The charge applies where the amount cashed in exceeds 10% of the total contributions paid and is expressed as a percentage of any excess over 10% as shown below:

Year	Charge
1	7.5%
2	6%
3	4.5%
4	3%
5	1.5%

The charge is applied to each contribution separately according to the length of time it has been invested. Where only part of the plan is cashed in, the most recent contribution will be cashed in first.

- (i) Benefits may be linked to up to 6 of the internal linked pension funds of Norwich Union Linked Life Assurance Limited.
- (i) No other features are material to the method and basis of the valuation.
- **(k)** The contract was open to new business on the valuation date.
- (I) There were no increases in the rates of charges.

(a) NU Self Invested Personal Pension

- (b) This contract is a United Kingdom direct written investment contract which complies with Chapter IV Part XIV of the Income and Corporation Taxes Act 1988, and is classified as pensions business.
- **(c)** Regular or single contributions may be paid. Additional single contributions and transfer values may also be paid.
- (d) The benefit at retirement is the bid value of units. This may be paid out as a cash lump sum within Inland Revenue limits or used to purchase an annuity. It is possible to defer purchase of an annuity and withdraw an income from the fund.

The bid value of units is payable on death.

Regular contributions may be increased.

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Regular contributions may be reduced or stopped at any time without penalty. Contributions may be restarted at any time.

A loyalty bonus is payable as for the Group Pension Investment Bond.

Premiums may be applied to purchase units in the Unitised With-Profit Pension Fund of the Company.

- (e) For investments in the Pension Assured Fund, a selected date is chosen by the policyholder at which point the units have a guaranteed price of £1.
- (f) As for Group Pension Investment Bond. There are also additional charges for specific services (e.g. Ad hoc valuations).
- (g) As for Group Pension Investment Bond.
- (h) As for Group Pension Investment Bond.
- (i) As for Group Pension Investment Bond.
- (j) As for Group Pension Investment Bond.
- (k) The contract was open to new business on the valuation date.
- (I) There were no increases in the rate of charges.

(a) NU Designer Personal Pension

- (b) This contract is a United Kingdom direct written deferred annuity.
- (c) Regular premiums may be paid monthly or annually. Single premiums, transfer values and Department of Social Security contributions may also be paid into the scheme.
- (d) The benefit at selected retirement date is the bid value of units. This may be paid out as a cash lump sum within Inland Revenue limits or used to purchase an annuity with the Company or any other insurer at the immediate annuity rates at the time.

The benefit on death before retirement is the greater of the bid value of units and the selected life cover.

A waiver of premium benefit may be selected.

Regular contributions may increase each year either by a fixed percentage of the contributions (5% or 10%) or in line with National Average Earnings subject to a minimum of 3%.

Regular contributions may be reduced or stopped and restarted at any time without penalty.

- (e) There are no guaranteed investment returns.
- (f) The margin for expenses and commission is a fund management charge of between 0.4% and 1.75% of the value of the fund, depending on the level of commission, the style of contract and the funds selected. The fund charge can be deducted by monthly cancellation of units, implicitly in the fund price or a combination of methods depending on the fund series used for the contract. For most contracts written since 6 April 2001 the charge is deducted by cancellation of units.
- (g) The fund management charge may vary.
- (h) The benefit on early retirement is the bid value of units.
- (i) Benefits may be linked to any of the 16 internal linked funds of Norwich Union Linked Life Assurance Limited and the Unitised With Profit Pension Fund, of the Company.
- (j) No other features are material to the method and basis of the valuation.
- (k) The contract was open to new business on the valuation date.
- (I) There were no increases in charges during the report period.

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(a) Stakeholder NU Designer Personal Pension

- (b) This contract is a United Kingdom direct written deferred annuity.
- (c) Regular premiums may be paid monthly or annually. Single premiums, transfer values and Department of Social Security contributions may also be paid into the scheme.
- (d) The benefit at selected retirement date is the bid value of units. This may be paid out as a cash lump sum within Inland Revenue limits or used to purchase an annuity with the Company or any other insurer at the immediate annuity rates at the time.

The benefit on death before retirement is the bid value of units.

Regular contributions may increase each year either by a fixed percentage of the contributions (5% or 10%) or in line with National Average Earnings subject to a minimum of 3%.

Regular contributions may be reduced or stopped and restarted at any time without penalty.

- (e) There are no guaranteed investment returns.
- (f) The margin for expenses and commission is a fund management charge of between 0.4% and 1% of the value of the fund depending on the level of commission, style of contract and funds selected. The fund charge can be deducted by monthly cancellation of units, implicitly in the fund price or a combination of both depending on the fund series used for the contract. For most stakeholder contracts the charge is deducted by cancellation of units.
- **(g)** The fund management charge may vary, subject to a 1% maximum.
- (h) The benefit on early retirement is the bid value of units.
- (i) Benefits may be linked to internal linked funds of Norwich Union Linked Life Assurance Limited, external linked funds and the Unitised With Profit Pension Fund, of the Company.
- (j) No other features are material to the method and basis of the valuation.
- (k) The contract was open to new business on the valuation date.
- (I) There were no increases in charges during the report period.
- (a) Variable Money Purchase Plan, Variable Money Purchase Plan (Mono Charge) and Millennium Variable Money Purchase Plan
- (b) This contract is a United Kingdom direct written pension contract, which complies with Chapter 1 Part XIV of the Income and Corporation Taxes Act 1988.
- (c) Regular contributions may be paid. Additional single contributions and transfer values may also be paid. Single contributions from employees are directed to a separate Additional Voluntary Contribution Plan.
- (d) The benefit at retirement is the bid value of units. This may be paid out as a cash lump sum within Inland Revenue limits or used to purchase an annuity with the Company or any other insurer at the immediate annuity rates at the time.

The bid value of units is payable on death.

- (e) There are no guaranteed investment returns.
- (f) The Company recovers its costs as follows:-
 - (i) An annual management charge of 0.7% for Mono charge contracts, up to 1% for Millennium contracts and 0.875% for other contracts. For millennium contracts the charge is taken by unit cancellation. Additionally for the Variable Money Purchase Plan contract:
 - (ii) Reduced allocation rates apply to regular contributions. Allocation rates for transfers and single premiums will be adjusted if they were paid within 5 years of an alteration to the retirement date.
 - (iii) Charges may be made for switches over a given frequency.
 - (iv) An initial charge of 5% is included in the offer price of units.
 - (v) There is an initial charge of £50 per member for plans with less than 50 members.
- **(g)** Initial member charges when applicable can be reviewed. Switch charges when applicable can be increased at not more than the increase in the Retail Prices Index. The fund management charge may vary.

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- (h) The benefit on early retirement is the bid value of units.
- (i) Benefits may be linked to internal linked funds of Norwich Union Linked Life Assurance Limited and the Unitised With Profit Pension Fund of the Company.
- (i) No other features are material to the method and basis of the valuation.
- (k) The contract was open to new business on the valuation date.
- (I) The administration charge when applicable was £2.94 per month.
- (a) NU Group AVC, NU Group AVC (Mono Charge) and Variable Group AVC (Millennium Series)
- (b) This contract is a United Kingdom direct written pension contract, which complies with Chapter 1 Part XIV of the Income and Corporation Taxes Act 1988.
- (c) Regular contributions may be paid. Additional single contributions may also be paid.
- (d) At retirement, or earlier death, the member's fund will be used to buy benefits in accordance with the rules of the employer's main scheme. For most cases no cash is allowed to be taken instead of pension.

Additional life cover may continue under a regular contribution plan whilst the member's fund is sufficient to meet the cost.

- (e) There are no guaranteed investment returns.
- (f) The Company recovers its costs as follows:-
 - (i) An annual management charge of 0.7% for Mono charge contracts up to 1% for Millennium contracts, and 0.875% for other contracts. For millennium contracts the charge is taken by unit cancellation.

Additionally for the non Mono charge and non Millennium contracts only:

- (ii) An initial charge of 5% is included in the offer price of units.
- (iii) Reduced allocation rates apply which vary according to whether the contributions are fixed or variable.
- (iv) Allocation rates for transfers and single contributions will be adjusted if they were paid within 5 years of an alteration to the retirement date.
- (v) Switch charges are payable for each switch more than once per plan year.
- (vi) For plans with regular contributions, cancelling the appropriate number of units pays for the cost of life cover.
- (vii) Units are cancelled each month to provide for the monthly plan fee.
- (viii) An initial charge for each member may be made.
- (g) The fund management charge may vary.
- **(h)** The benefit and options on early retirement will be subject to the rules of the main scheme. The plan pays the bid value of units to the trustees of the main scheme.
- (i) Benefits may be linked to up to 6 of the internal linked funds of Norwich Union Linked Life Assurance Limited and the Unitised With Profit Pension Fund.
- (j) No other features are material to the method and basis of the valuation.
- (k) The contract was open to new business on the valuation date.
- (I) The administration charge when applicable was £3.04 per month.
- (a) Stakeholder NU Your Pension Ind and Stakeholder NU Your Pension Grp
- (b) This contract is a United Kingdom direct written deferred annuity.
- (c) Regular contributions may be paid monthly or annually. Single premiums, transfer values and Department of Social Security contributions may be paid into the scheme. Contributions may be a fixed percentage of salary with an option to increase in line with National Average Earnings or by fixed rates at 5% or 10% per annum.
- (d) The benefit at the selected retirement date is the bid value of units. The cash sum may be paid out as cash within Inland Revenue limits or used to buy an annuity with the Company or any other insurer at the immediate annuity rates at the time.

The death benefit is the bid value of units.

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Regular contributions may be reduced or stopped and restarted at any time without penalty.

- (e) There are no guaranteed investment returns.
- (f) The margin for expenses and commission is a fund management charge of between 0.6% and 1% of the value of the fund, depending on the level of commission and is deducted by monthly cancellation of units.
- (g) The management charge is restricted to a maximum of 1% per annum, with fund value rebates for large funds.
- (h) The bid value of units may be transferred to another scheme.
- (i) Benefits may be linked to the internal linked funds of Norwich Union Linked Life Assurance Limited and to some externally managed funds.
- (j) No other features are material to the method and basis of the valuation.
- (k) The contract was open to new business on the valuation date.
- (I) There were no increases in charges during the report period.
- (a) NU Bond (Level Option) and NU Bond (Step Down Option)
- (b) This contract is a United Kingdom direct written whole life assurance and is classified as life assurance and general annuity business.
- (c) Single premiums may be paid.
- (d) Death benefit is 101% of the bid value of the units increased for any final bonus on the bid value of units held in the Unitised With Profit Fund.
- (e) Where benefits are linked to the Life Guaranteed Fund of Norwich Union Linked Life Assurance Limited, units have a guaranteed value, on the 5th anniversary of their allocation, of their original value at the time of allocation. This guarantee only applies to units held throughout the 5 year period, and to units cancelled during that period to provide for the additional management charge. Units must be switched out of the Guaranteed Fund at the end of the 5 year period. Units cannot be switched into the Guaranteed Fund.
- (f) The Company recovers its costs as follows:

For the Level Option, the annual management charge varies between 1.25% to 1.75% per year depending on the amount of investment (an additional charge of 0.5% applies to units invested in Guaranteed Fund and 0.25% in Sustainable Future Fund).

For the Step Down Option, the annual management charge is 1% on all funds except for Guaranteed Fund and Sustainable Future Fund where it is 1.5% and 1.25% per year respectively. Units are cancelled each month for the first 5 policy years to provide for an additional management charge. The charge is 0.50% p.a. (1.00% p.a. for premiums of less than £10,000) of the fund value.

- (g) There are no restrictions on increases in charges.
- (h) The surrender value is the bid value of allocated units increased by any final bonus payable and reduced by any Market Value Adjustment applicable at the date of surrender. An early exit charge also arises during the first 5 years of the policy where the amount withdrawn exceeds 10%, according to the following scale:

Step Down Option					
Year	Charge				
1	10%				
2	6%				
3	5%				
4	3%				
5	1%				

Level Option					
Year	Charge				
1	9%				
2	5%				
3	3%				
4	2%				
5	1%				

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- (i) Benefits may be linked to up to 10 of the internal linked life funds of the Norwich Union Linked Life Assurance Limited.
- (j) No other features are material to the method or basis of valuation.
- (k) The contract was open to new business in the year to the valuation date.
- (I) Not applicable.
- The value of units in the Unitised With Profit Life Fund purchased prior to 1 February 1994 and not subsequently switched into the Loyalty Fund is increased by guaranteed interest at a rate of 3% per annum compound. The value of units in the Unitised With Profit Pension Fund is increased by guaranteed interest at a rate of 4% per annum compound in the case of units purchased by single premiums paid prior to 22 January 1996 and units purchased by regular premiums paid prior to 13 May 1996. Interest rate guarantees do not apply to other units in these funds or to units in the Stakeholder Unitised With Profit fund. Unit prices are further increased by the addition of declared and interim bonuses calculated on a daily basis.

The Company has discretion to reduce the bid value of units in the Unitised With Profit Funds by applying a Market Value Reduction to reflect adverse financial conditions current at that time. The circumstances in which this factor may be applied are as follows: -

Flexible Retirement Plan

- (i) On withdrawals in excess of 5% of the initial investment.
- (ii) On the payment of a tax free cash sum as a result of a transfer from a growth to an income policy.
- (iii) On the payment of a transfer value.
- (iv) On the purchase of a compulsory purchase annuity.
- (v) On the exercise of an option to switch to the internal linked funds of Norwich Union Linked Life Assurance Limited.

Group Pension Investment Bond, NU Group Pension Investment Bond, Trustee Investment Plan, Self Invested Pension Plan and NU Self Invested Pension

- (i) On withdrawal at any time other than at a selected date determined either at commencement or at the original selected date. The selected date must be at least five years after commencement or extension. The selected date does not apply to Trustee Investment Plans or Self Invested Personal Pensions written after 1 June 2002.
- (ii) On withdrawals in excess of 5% of the initial investment in any one year (10% if written before 1 June 2002 provided that the selected date is at least ten years after commencement).
- (iii) On the exercise of an option to switch to the internal linked funds of Norwich Union Linked Life Assurance Limited.
- (iv) For Trustee Investment Plans and Self Invested Personal Pensions written since 1 June 2002, there is a money back guarantee on the tenth anniversary of the policy. The amount guaranteed is the initial investment reduced in proportion to the number of units cancelled through withdrawals and switches.

International Personal Pension and NU International Investment Plan

- (i) On any withdrawal except at the selected pension date in respect of units purchased by regular premiums for a period of at least five years.
- (ii) On the exercise of an option to switch to the internal linked funds of Norwich Union Linked Life Assurance Limited.

All Other Pension Contracts

- On the exercise of an option to switch to the internal linked funds of Norwich Union Linked Life Assurance Limited.
- (ii) On retirement prior to the selected pension date (except for jointly written policies).
- (iii) On retirement after the selected pension date (except for jointly written policies).
- (iv) On retirement at the selected pension date, in respect of units purchased by single premiums paid within five years of retirement or units purchased by increments in regular premiums within five years of retirement (except for jointly written policies).
- (v) In the case of jointly written policies, on retirement at a date more than three years earlier than the selected pension date, or on retirement at any time in respect of units purchased by single premiums.
- (vi) On the payment of a transfer value.

Kaleidoscope, Lifetrack

(i) On surrender or part surrender at any time.

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(ii) On the exercise of an option to switch to the internal linked funds of Norwich Union Linked Life Assurance Limited.

Portfolio Bond, NU Bond, NU Bond 2000, NU Flexibond, NU Bond Level Option, NU Bond Step Down Option, Investment Bond and Irish Portfolio Bond

- (i) On surrender or part surrender at any time, except for contracts written between October 1998 and January 2002 where the adjustment is guaranteed not to apply on the tenth anniversary of the policy and on each fifth anniversary thereafter. For investments in the Unitised With Profit Life Fund under Bonds issues since January 2002, there is a money back guarantee on the tenth anniversary of the policy. The amount guaranteed is the initial investment reduced in proportion to the number of units cancelled through withdrawals, switches and additional life cover charges.
- (ii) On the exercise of an option to switch to the internal linked funds of Norwich Union Linked Life Assurance Limited.
- (iii) On income withdrawals except where the withdrawal is less than 7.5% p.a. (5.0% p.a. for NU Bond Level and NU Bond Step Down) of the initial investment and this facility was set up from inception or for policies issued since 1 July 1999, this facility was set up after outset at a time when no Market Value Reduction was applying.
- (iv) In the case of Portfolio Bonds issued since 15 May 2000, NU Bond, NU Bond 2000, NU Flexibond, NU Bond Level and NU Bond Step Down, on a switch between the Unitised With Profit Life Fund and the Unitised With Profit Income Fund and on income payments from the Unitised With Profit Income fund in excess of the prevailing interim bonus rate.

In all other circumstances the bid price value of units is payable (less any charges specified in the contract descriptions in paragraph 5(1) above).

Multi-Portfolio

- (i) On surrender at any time other than the selected date. The selected date must be at least eight years after commencement.
- (ii) On ad hoc partial withdrawals.
- (iii) On the exercise of an option to switch to the internal linked funds of Norwich Union Linked Life Assurance Limited or the French Cash Fund of this Company.
- (iv) On automatic partial withdrawal in excess of 6% of the fund value at commencement of those withdrawals.
- (v) At the selected date in respect of any single premiums or switches made in the 5 years prior to the selected date.

Multi-Portfolio Retraite

- (i) On surrender at any time other than the selected date. The selected date must be at least eight years after commencement.
- (ii) On ad hoc partial withdrawals.
- (iii) On the exercise of an option to switch to the internal linked funds of Norwich Union Linked Life Assurance Limited or the French Cash Fund of this Company.
- (iv) On automatic partial withdrawals.
- (v) At the selected date in respect of single premiums, switches or redirections made in the 5 years prior to the selected date.
- (vi) At the selected date in respect of regular premiums where, at a date within 5 years of the selected date, the regular premium had been increased to more than twice the level which applied 5 years prior to the selected date. In such circumstances the Market Value Adjustment Factor may only be applied to benefits purchased by premiums paid after the date of increase.

German GALA

- (i) On surrender at any time.
- (ii) On the exercise of an option to switch to the internal linked funds of Norwich Union Linked Life Assurance Limited.
- (iii) Where the extension option is chosen and where encashment takes place less than 5 years after the original maturity date.

German DIVA

- (i) On surrender or partial surrender at any time.
- (ii) On the exercise of an option to switch to the internal linked funds of Norwich Union Linked Life Assurance Limited.
- (iii) At the selected retirement date in respect of units which have been switched into the fund within the previous 5 years.

Swedish Personal Investment Plan

(i) On surrender or part surrender at any time.

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- (ii) On the exercise of an option to switch to the internal linked funds of Norwich Union Linked Life Assurance Limited.
- (iii) On income withdrawals except where the withdrawal is less than 7.5% p.a. of the initial investment and this facility was set up from inception and not varied.
- (iv) At the maturity date in respect of units which have been switched into the fund within 10 years of the maturity date.

Portfolio - Bond 1

- (i) On surrender at any time other than the selected date. The selected date must be at least five years after the guarantee date.
- (ii), (iii), (iv) and (v) as for Multi-Portfolio.

Homemaker Plus and NU Homemaker Plus

- (i) On cancellation at any time except in the following circumstances:
- (ii) Death, terminal illness and critical illness claims.
- (iii) On maturity at the original maturity date.
- (iv) On the five policy anniversaries immediately preceding the original Maturity Date providing the original term was at least 15 years and a constant level of regular premiums has purchased the units.
- (v) On cancellation of units for any reason when these units were purchased by switches or redirections of premiums into the unitised with-profit fund.

A Market Value Reduction has been applied at certain times during the report period. The Market Value Reduction was expressed as a scale varying by month of unit purchase and the scale was revised on a number of occasions to reflect changing investment decisions.

5 (4) The only internal linked fund the Company operates is a cash fund for new investments in respect of its French branch business. This fund enables any new investments to be held on deposit during the 30 day cooling off period.

Valuations are made at close of business on each working day. All liability units are allocated or de-allocated at the price calculated at close of business on that day.

Units in this fund are created and cancelled at the same price. This price is determined from the value of the units held in 'Vega Securite' an external securitised fund. This value is divided by the number of units in force to give the price.

The holdings in 'Vega Securite' are valued as at the close of business on the previous working day. In any dealings the fund will get the previous working day's price which will be the same price as that available to other investors.

- **5 (5)** There is no provision needed for capital gains tax.
- **5 (6)** The Company does not receive any financial benefit by way of discount, commission, investment management charge rebate or any other allowance in respect of units in 'Vega Securite' held by the fund.
- **6 (1)** Following an application requesting waiver from IPRU(INS) 5.9 and 5.10, the FSA has allowed the Company to use gross premium method in its calculation of mathematical reserves for its with-profits liabilities. Based on this approval, the liabilities in respect of the principal classes of policies were valued on a gross premium method. A gross premium valuation method was also used in respect of most non-profits liabilities.

A small number of policies on legacy systems are valued on a net premium basis, the reserves are not significant

Assurances and deferred annuities were valued according to nearest age at the date of investigation. For UK non-linked individual assurances where smoker status was allowed for in the premium charged, a deduction of two years was made for non-smokers and an addition of four years for smokers. For German branch business, separate tables were used for smokers and non-smokers. For French branch business, no distinction was made. Provision was made for the immediate payment of claims.

Immediate Annuities were valued according to age last birthday at the date of the investigation.

Except for Parent's Life Policies, contracts, which are a combination of two or more categories of contract, have been valued in their constituent parts.

Additional Reserves are held to provide for the potential cost of Personal Pension Compensation Payments and associated levies and expenses.

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Individual sickness benefits and Income replacement Plan have been valued using a net premium valuation based on inception/annuity methodology. The reserve for claims in payment is the discounted value of future claim payments. Any benefit escalation is explicitly allowed for. Claim expenses are valued during claim, based on annual per claim expense amounts, with allowance for inflation. An additional disputed claims reserve is held and a notified outstanding claims reserve is held in respect of claims reported but not yet authorised.

- (a) The unit liability in respect of index linked contracts was taken as the surrender value of the matching derivative instruments.
- (b) For with-profit contracts there is a margin in the valuation interest rate, which provides partially for future reversionary bonus.

Bonus reserve valuations were carried out for broad categories of contract to determine the rates of reversionary bonus that could be supported by the published reserves. For this purpose, realistic but prudent assumptions were made as to future experience except for surrenders which were ignored. No provision was made for final bonus.

The reversionary bonuses which could be supported were considered reasonable having regard to the current interim rates, the smoothing policy adopted by the Company and the rates supported by new business.

Some individual PHI contracts have renewable premium rates. Regard is given to the reasonable expectations of policyholders by limiting the extent of any increases to the valuation net premiums so that they reflect heavier morbidity, where appropriate, but not higher expense levels.

(c) Life Assurance and Annuity Business

No adjustment was made to the net premium, where net premium valuation basis was used.

Permanent Health Insurance Business

For Critical Illness Contracts the net premiums were the true net premiums subject to a maximum of 95% of the office premiums.

For individual sickness benefit and Income Replacement Plan contracts the net premiums were obtained by limiting the true net premiums to a maximum of 92.5% of the office premiums, the modification being made to avoid taking credit for more than the premiums receivable and to provide for future expenses. For group sickness benefit contracts the net premiums were taken as 83.5% of the office premiums as an approximation to the true net premiums after providing for future expenses.

- (d) The valuation basis produced negative reserves under certain classes but these were eliminated to ensure that no contract was treated as an asset.
- (e) No reserve was made for future bonuses except in the case of Unitised With Profit business as described below.
- (f) The "fund carried forward" in Form 58 allows sufficient margin within market values to allow for any prospective liability for tax on unrealised capital gains.

Provision has been made for the prospective liability to taxation on unrealised capital gains as part of the deferred tax provision in line 21 of Form 14. This provision has been established on the basis of accounting standard FRS19.

(g) A Maturity Guarantee Reserve for the maturity guarantee under Equity Endowment Assurances has been included. This figure represents the present value of a sum equal to five times the basic annual premiums under the contracts payable at the date of maturity of the contracts.

A Death Benefit Guarantee Reserve was included in respect of Portfolio Bonds, issued since August 1994, NU Bonds, NU Bond 2000 and NU Flexibond where premiums are linked to the internal linked funds of Norwich Union Linked Life. The reserve was established using the methodology described in the report of the Maturity Guarantees Working Party. For this purpose the full standard Wilkie investment model was used assuming 100% investment in UK equities.

Guaranteed Fund Reserves have been included to cover the 5 year guarantee on Portfolio Bond, NU Bonds, NU Flexibond, Irish Portfolio Bond and Trustee Investment Plan investments in the Guaranteed Funds. The reserves were established using the methodology described in the Report of the maturity Guarantees Working Party. For this purpose, a lognormal model for equity risk was used and active management of the equity backing ratio was assumed, based on an initial 40% investment in equities for Ulster Bank Guaranteed

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Fund, and 25% investment in UK equities for other guaranteed funds. Credit was taken for the first result of the required margin of solvency in establishing this reserve.

(h) A reserve for options was included to provide for options which grant additional or extension assurances without medical evidence in addition to reserves of various multiples of specific extra premiums charged. The valuation basis was chosen so as to make suitable allowance for other guarantees and options granted.

An additional AIDS reserve for options has been included. The reserve has been assessed on the basis that all options are exercised at the then current premium rates and conditions, with additional mortality of one sixth of 'level R' on options to increase or convert Term Assurances and one thirtieth of 'level R' on guaranteed insurability options effected principally on moving house.

An additional amount was included in the With Profit Endowment and Whole Life Reserves where the expected cost of non-guaranteed surrender value payments was in excess of the corresponding reserves.

An amount was included in the Decreasing Term Reserve to cover the risk of death during a period not exceeding three months under certain mortgage related policies between the date of exchange of contracts and the completion of a mortgage.

An amount was included in the With Profits Endowment Reserve to meet the non-recovery of Life Assurance Premium Relief agreed with the Inland Revenue in respect of future premiums on certain life policies issued in March 1984.

An amount was included in the With Profits Endowment Reserve to provide for minimum surrender value payments under certain low cost endowment policies issued since 23 November 1993.

An amount was included in the Term Assurance Reserve to cover conversion and renewal options based on a multiple of the premiums paid for such options. A further amount was included in this reserve to provide for the terminal illness benefit having regard to the accelerated payment of claims.

For those assurances with a guaranteed annuity option and for deferred annuities with a guaranteed cash option, the mathematical reserves are calculated as the greater of either the discounted value of the cash option or 103% of the discounted value of the guaranteed annuity. The interest and mortality assumptions are as indicated in columns 2 and 3 of Forms 51 and 52. For assurances with a guaranteed annuity option it is assumed that the option will be exercised in a proportion of the cases where the value of the annuity exceeds the cash benefit. The proportion is 80% for policies that mature during 2004, increasing by 1% p.a. to 95% for policies maturing in 2019 or later. The same assumption is made in respect of deferred annuities with a guaranteed cash option. This assumption is consistent with the Individual Guidance issued by the Financial Services Authority in respect of IPRU(INS) rules 5.6 and 5.14 on 26th September 2003. The reserve for guaranteed annuity options included within the mathematical reserves was £23,070,000.

Principles adopted in the valuation of particular contracts were:

- (i) The reserve for single premium group and individual term assurance contracts was the single premium and for Group Decreasing Term Assurance and Group Disability contracts the reserve was one year's office premium for annual premium contracts and the unearned proportion of the premium on the 24ths basis for single premium contracts, plus an appropriate reserve for profit sharing.
- (ii) In valuing immediate annuities an addition of 3% of the basic liabilities was included for the expense of making annuity payments.
- (iii) Retirement Annuities by recurring single premiums were valued using a prospective bonus reserve valuation. The valuation assumes that future regular bonuses are nil. Allowance is made for the excess, if any, of the value of benefits purchased by future premiums at the current level over the value of such premiums.

Provision is made for future expenses on the basis of the charges made to the Company under the Management Services Agreement with Norwich Union Life Services assuming future inflation at 3.5% per annum.

The reserves are similarly calculated assuming retirement at the earliest age specified in the policy and the reserve was taken as the greater of the two values.

- (iv) Equity Endowment Assurances were valued by taking the Bid Prices of the Units deemed to have been purchased at the valuation date and adding 1/12 of the total annual premium payable.
- (v) For contracts with benefits linked to the internal linked funds of Norwich Union Linked Life Assurance Limited or Abeille Vie the unit liability was taken as the value of units deemed allocated to the policies in the internal linked funds of those companies.
- (vi) Unitised With Profit business is valued initially by determining the lower of the current non-guaranteed surrender value and the bid value of units.

This result is then compared with a prospective valuation and the higher result taken.

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The prospective valuation accrues future regular bonuses and then discounts to the valuation date. Future regular bonuses are assumed to run down at 1.5% per annum for life and 1.0% per annum for pensions in line with policyholders' expectations, to the guaranteed rate (or nil where there is no guaranteed rate). The initial level of regular bonus is taken to be the interim rate applying on the valuation date.

An allowance is made for future non-guaranteed surrenders at rates consistent with the Embedded Value basis. At a date (or dates in the case of regular withdrawals) where the company guarantees not to apply a Market Value Reduction on surrender, an exit rate of 50% is assumed.

Additional reserves are included where appropriate for contracts which provide a money back guarantee on a future policy anniversary.

Provision is made for future expenses on the basis of the charges made to the Company under the Management Services Agreement with Norwich Union Life Services assuming future expense inflation at 3.5% per annum.

Allowance is made for the cost of future shareholders transfers associated with the assumed pattern of future regular bonuses.

(vii) Assurances issued on impaired lives and subject to extra premiums were valued as if effected at the ages corresponding to the premiums charged, except that for certain assurances issued before 9 November 1970 one full year's extra premium was reserved in addition to the normal reserve calculated on the basis of the true age.

One full year's extra premium was reserved in addition to the normal reserve under assurances carrying an extra premium for any other reason.

Debts that have been imposed on assurances have been ignored.

- (viii) Sickness benefit contracts with waiver of premium were valued by treating the premium waiver as an extra benefit.
- (ix) The reserve for accident benefits on sickness or accident benefit contracts was an approximate reserve in excess of one year's premium.
- (x) The reserve for group sickness benefits by recurring single premiums was taken as the current year's single premium.
- (xi) For permanent health insurance contracts an additional reserve for sickness claims was made based on the probability of death and recovery. Additional reserves were held for disputed claims and notified outstanding claims.
- (xii) Amounts in overseas currencies were converted to sterling using rates of exchange current at the valuation date.
- (xiii) The reserve for the serious illness contract ignores deaths that do not give rise to a serious illness benefit. The reserve has been apportioned between the Life & Annuity Fund and the Permanent Health Insurance Fund in the ratio 65/35, being the estimated proportion of claims arising on death and diagnosis respectively.
- (xiv) The reserve for the critical illness ignores mortality. The 'life' table used is based on critical illness risk premium rates. The reserve for critical illness benefits under the income replacement plan is an approximate reserve.
- (xv) The reserve for the Irish and German term assurance contracts was taken as one year's premium.
- (xvi) For term assurance contracts with critical illness benefits and for decreasing term assurance contracts with critical illness benefits written between 2 October 2000 and 31 December 2000, the reserve has been apportioned between the Life & Annuity Fund and the Permanent Health Insurance Fund in proportion to the premiums for death benefits and critical illness benefits respectively.
- (xvii) For term assurance contracts with critical illness benefits and for decreasing term assurance contracts with critical illness benefits accepted by the Company under a reassurance treaty since 1 January 2001, the reserve has been apportioned between Life Assurance business and Permanent Health Insurance business within the Life and Annuity fund in proportion to the premiums for death benefits and critical illness benefits respectively.
- (xviii) The reserve for waiver of premium benefits attaching to endowment assurance, term assurance and decreasing term assurance contracts has been taken as one year's premium
- 6 (2) In determining the provision referred to in sub-paragraph (f) above, and the reserves referred to in sub-paragraphs 7(7) and 7(8) below; account has been taken of the fact that the fund has been brought into Form 58 at book value in accordance with IPRU (INS) rule 4.1 (6).

In the context of assets valued at market value, additional reserves have been taken into account in the appointed actuary's certificate.

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7 (1) The rates of interest are shown on Forms 51 to 54. The mortality tables used are coded as follows:

Code		Table	Age Rating		
Α	Males: Females:	50% AM92 ultimate 50% AF92 ultimate	-		
С	Males: Females:	AM92 ultimate AF92 ultimate	-		
D	In deferment: In payment:	males - 50% AM92 ultimate females - 50% AF92 ultimate males - 78% PMA80 adj (see 7(4)) females - 94% PFA80 adj (see 7(4))			
E	In deferment: In payment:	males - 50% AM80 ultimate females - 50% AF80 ultimate males - PMA92 (C=2020) ultimate females - PFA92 (C=2020) ultimate	- down 2 years down 2 years		
F	Males: Females:	70% IM80 ultimate 102% IF80 ultimate	-		
G	Males: Females:	PMA92 (C=2010) ultimate PFA92 (C=2010) ultimate	Down 1 year Down 1 year		
Н	Males: Females:	A variable percentage of A67/70 ultimate. The percentage is 220% at age 50, reducing by 5.5% for each year of age to 126.5% for ages 67 and above. Based on the male table with a deduction of 4 years from the age.			
L	Males: Females:	75% German DAVM 75% German DAVF	-		
М	Males: Females:	AM80 ultimate AF80 ultimate	down 1 year down 1 year		
0	Males: Females:	AM92 ultimate AF92 ultimate	-2 non smoker, +4 smoker -2 non smoker, +4 smoker		
Р	Males: Females:	75% TM92 non smoker,150% TM92 smoker 75% TF92 non smoker, 180% TF92 smoker			
Q	Males: Females:	80% TM92 non smoker, 165% TM92 smoker 85% TF92 non smoker, 190% TF92 smoker			
R	Males: Females:	RMV92 (C=2010) ultimate RFV92 (C=2010) ultimate	Down 2 years Down 2 years		
S	Males: Females:	78% PMA80 adj (see 7(4)) 94% PFA80 adj (see 7(4))			
Т	Males: Females:	50% AM80 ultimate 50% AF80 ultimate			

The morbidity basis for Sickness Benefits and Income Replacement Plan is as follows:

Inceptions

Based on CIDA rates adjusted by factors dependent on the age, occupation, gender, smoker status, location and duration in force. Further margins have been taken for prudence.

Terminations

Based on CMIR12 rates adjusted by factors dependent on the deferred period and duration of claim. Further margins have been taken for prudence.

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7 (2) Code

I	Combined disability and mortality table used in the valuation of contracts that offer 'critical illness' and death benefits, as described in section 5. The table used is illustrated by the following specimen annual rates per mille:						
	Age	Male	Age	Male			
	20	1.157	55	17.790			
	25	0.966	60	28.780			
	30	1.045	65	39.280			
	35	1.663	70	59.670			
	40	3.135	75	101.450			
	45	5.921	80	155.350			
	50	10.540	85	245.750			

Rates for females can be obtained by deducting 4 years from age.

Code

Oouc						
N	Combined disability and mortality table used in the valuation of level term, endowment and attaching decreasing term contracts that offer 'critical illness' and death benefits, as described					
	in section 4. The ta	able used is illustrat	ed by the following	specimen annual ra	ates per mille:	
	Age	Male Smoker	Male Non	Female Smoker	Female Non	
			Smoker		Smoker	
	20	1.3150	1.1940	1.0650	1.0650	
	25	1.2800	1.1430	1.1670	1.1460	
	30	1.4350	1.1800	1.7860	1.4810	
	35	2.0100	1.4610	2.5260	1.7080	
	40	3.8730	2.4090	3.9690	2.2500	
	45	7.5020	4.0680	6.8000	3.3350	
	50	13.3690	6.3520	11.7790	5.2830	
	55	23.1430	9.9960	19.0010	8.4780	
	60	37.4120	15.4820	27.2280	13.1180	
	65	52.5960	22.3910	34.6620	18.8180	
	70	72.3430	32.3020	42.6770	24.6070	
	75	102.8720	53.4100	59.2470	39.8130	
	80	144.1880	88.2700	81.8950	64.0740	
	85	194.6210	140.3030	117.7960	105.8020	

Rates are also factored by (1 + L/100), where L equals 1.0 for each year of policy term to allow for

guaranteed rates.

Code						
K	Stand-alone critical-illness table used in the valuation of the critical illness contract. The tall used is illustrated by the following specimen annual rates per mille:					
	Age	Male Smoker	Male Non Smoker	Female Smoker	Female Non Smoker	
	20	0.7370	0.7370	1.0070	1.0070	
	25	0.7700	0.7700	1.1080	1.1080	
	30	0.9830	0.8870	1.7190	1.4870	
	35	1.5540	1.2170	2.5390	1.7600	
	40	3.3230	2.1300	4.1680	2.4130	
	45	6.7700	3.7910	7.2770	3.6450	
	50	12.5180	6.1640	12.7560	5.8460	
	55	22.5130	10.1310	20.4700	9.4110	
	60	37.1470	16.0550	28.8820	14.5430	
	65	50.9770	22.7600	35.5470	20.4370	
	70	66.1930	31.0730	41.3210	25.5340	
	75	88.5870	49.0020	54.2940	39.7940	
	80	110.7600	73.9380	68.5020	59.9680	
	85	133.5730	107.9460	89.0450	89.0450	

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Rates are also factored by (1 + L/100), where L equals 1.5 for each year of policy term to allow for

guaranteed rates.

Code

Oode	T =					
				luation of decreasing		
В	protection contracts that offer 'critical illness' and death benefits, as described in section 4.					
	The table used is			nual rates per mille	•	
	Age	Male Smoker	Male Non	Female Smoker	Female Non	
			Smoker		Smoker	
	20	1.2540	1.1410	1.0200	1.0200	
	25	1.2220	1.0930	1.1160	1.0950	
	30	1.3670	1.1280	1.6920	1.4110	
	35	1.9020	1.3920	2.3870	1.6180	
	40	3.6530	2.2770	3.7430	2.1270	
	45	7.0630	3.8360	6.4040	3.1470	
	50	12.5770	5.9820	11.0830	4.9780	
	55	21.7620	9.4070	17.8700	7.9800	
	60	35.1730	14.5630	25.6010	12.3410	
	65	49.4420	21.0560	32.5880	17.6980	
	70	68.0010	30.3700	40.1210	23.1390	
	75	96.6920	50.2080	55.6930	37.4290	
	80	135.5200	82.9690	76.9780	60.2290	
	85	182.9180	131.8690	110.7170	99.4450	

Rates are also factored by (1 + L/100), where L equals 1.0 for each year of policy term to allow for

guaranteed rates.

Code

J	Combined death and diagnosis table used in the valuation of the serious illness contract. The table used is illustrated by the following specimen annual rates per mille.					
	Age	Male	Female	Age	Male	Female
	20	0.28	0.25	50	7.82	4.59
	25	0.36	0.41	55	12.29	7.37
	30	0.58	0.77	60	19.71	12.35
	35	1.21	1.18	65	30.20	19.53
	40	2.47	1.89	70	41.98	27.03
	45	4.62	2.96			

- 7 (3) The degree of variation of morbidity and mortality between states of commitment does not give rise to a material effect in the valuation.
- 7 (4) For pensions annuity business, the annual reductions in base table mortality rates between 1996 and 2002 range from 4.1% to 0.5% for males and from 2.7% to 0.5% for females. From 2003 the improvement rates are 100% of the Medium Cohort improvement rates for males and 75% for females from CMI Working Paper 1 (December 2002), subject to a minimum of 0.5% p.a. at all ages and calendar years.

For general annuity business, the annual reductions in base table mortality rates between 1996 and 1999 range from 2.5% to 0.5%. The resulting rates are then subject to future annual reductions ranging from 4.1% to 0.5% for males and from 2.7% to 0.5% for females.

7 (5) Margins in the published mortality basis are sufficient to cover current estimates of the cost of future additional claims from AIDS, other than those arising out of the exercise of options, at a level corresponding to one third of the AIDS Working Party's Projection 6A with allowance for the continuance of mortality rates at peak rates.

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No additional reserves have been held to cover sickness claims from AIDS in respect of permanent health Insurance Business.

The remaining margins in the published mortality and morbidity bases are considered sufficient to provide for adverse deviations in experience arising from other causes. No additional reserves are therefore held.

7 (6) The following changes in the future value of assets were tested when determining the amount of the long term liabilities.

Scenario 1

- equities fall in value by 18.1%
- property falls in value by 20.0%.
- fixed interest yields rise by 0.968 percentage point which is 20% of the UK 15 year gilt yield

Scenario 2

- equities fall in value by 18.1%
- property falls in value by 20.0%.
- fixed interest yields reduce by 0.968 percentage point

Scenario 1 produces the most onerous requirement.

- 7 (7) No reserve was considered necessary having regard to the high proportion of with-profit business and the margins in the published valuation basis.
- 7 (8) Under the most onerous scenario tested, the additional reserve required pursuant to rule 5.17(b) of IPRU (INS) was £113,626,000 for the Life and Annuity Fund and £-1,130,000 for the Permanent Health Insurance Fund.
 - (a) In determining the long term liabilities in the changed investment conditions, the following changes in assumptions were made:-
 - (i) For Unitised With Profit benefits, the non guaranteed surrender values were assumed to fall in line with the reduction in the value of the hypothetical assets having regard to the ability of the Company to apply a Market Value Reduction. Future regular bonus rates were assumed to be nil.
 - (ii) Allowance was made for the change in the accounting provision for Capital Gains Tax and for tax on the movement in the market value of Loan Relationship assets that would arise under the investment conditions of the resilience scenario.
 - **(b)** Assets were initially hypothecated to cover the published liabilities for each category of contract. The choice of assets for this purpose took account of the nature of the liabilities and the desire to minimise the requirement. Low yielding assets such as overseas equities were therefore avoided where possible.

Allowance was made for the fall in value of assets in the changed financial conditions. For this purpose, assets were valued under chapter 4 of IPRU (INS).

Assets were re-hypothecated in the changed financial conditions and the liabilities were recalculated using the changed assumptions and yields closer to the maximum permitted yields in each scenario. An iterative process was used with the objective of minimising the liabilities whilst bearing in mind the suitability of the hypothecated assets.

The fall in the value of assets was compared with the reduction in liabilities.

(c) For the Life and Annuity Fund, the reduction in the aggregate amount of the liabilities was £1,152,106,000. The reduction in the aggregate value of the hypothecated assets was £1,265,732,000.

For the Permanent Health Insurance Fund, the reduction in the aggregate amount of the liabilities was £3,455,000. The decrease in the aggregate value of the hypothecated assets was £2,325,000.

7 (9) Only the sterling reserves in respect of the German and Irish branch products required an interest rate assumption. The interest rate used was based on the gross redemption yield on the relevant government bonds respectively, less a margin.

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(b) Where premiums have ceased or where no future premiums are payable or where the method of valuation does not take credit for future premiums as an asset, an additional reserve has been made for future expenses by an appropriate adjustment to the total liability for the particular classes concerned.

(c) Group Decreasing Term Assurance contracts by single premium

The reserve is calculated as the unearned proportion on the 24ths basis of the single premiums paid, plus an appropriate reserve for profit sharing. Under approximately 95% of this business the premium is independent of age, and a typical contract is for 5 years with a premium rate of £10 per £1,000 initial sum assured.

The following table sets out, for specimen ages, the mid year net premium reserves per £1,000 initial sum assured calculated in accordance with rules 5.8 to 5.17 of IPRU (INS) for such a contract by single premium. The valuation basis is A67/70 ultimate mortality rated down 1 year and 3.5% interest.

	Age At Entry				
Year	30 £	40	50 C		
1	3.65	5.58	13.60		
2	2.67	4.09	9.71		
3	1.80	2.71	6.16		
3					
4	0.93	1.42	3.12		
5	0.07	0.20	0.66		

The age distribution for such contracts is well spread with a concentration around age 40.

Group Decreasing Term Assurance contracts by annual premium

The reserve is taken as one year's office premium. Under approximately 75% of this business the premium is independent of age, and a typical contract is for 5 years with an annual premium rate of £1.70 per £1,000 initial sum assured.

The following table sets out, for specimen ages, the mid year net premium reserves per £1,000 initial sum assured calculated in accordance with rules 5.8 to 5.17 of IPRU (INS) for such a contract where premiums are paid annually. The valuation basis is A67/70 ultimate mortality rated down 1 year and 3.5% interest with no Zillmer adjustment.

	Age At Entry				
Year	30	50			
	Z.	Z.	Z.		
1	0.06	0.10	5.24		
2	-	-	3.26		
3	-	-	1.70		
4	-	-	0.75		
5	0.07	0.20	0.66		

The net premium has been restricted to a maximum of 100% of the office premium and negative reserves have been eliminated.

The age distribution for such contracts is well spread with a concentration around age 40.

Group Disability contracts by single premium

The reserve is calculated as the unearned proportion on the 24ths basis of the single premiums paid. The premium is independent of age, and a typical contract is for 7 years with a premium rate of £7.20 per £100 initial loan.

The following table sets out, for specimen ages, the mid year net premium reserves per £100 initial loan calculated in accordance with rules 5.8 to 5.17 of IPRU (INS) for such a contract by single premium. The valuation basis is the same as that underlying the other sickness benefits.

		Age at entry				
Year	30 £	40 £	50 £			
1	1.84	2.98	5.88			
2	1.61	2.63	5.29			
3	1.36	2.25	4.60			

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4	1.10	1.82	3.80
5	0.81	1.36	2.88
6	0.51	0.85	1.84
7	0.18	0.29	0.65

The age distribution for such contracts is well spread with a concentration around age 40.

(d) For Group Sickness contracts by annual premium, the mathematical reserves are not less than those that would be determined on a net premium reserving.

For Irish Term Assurance, the mathematical reserves are not less than those that would be determined on a net premium reserving basis using AM80 ultimate mortality for males, AF80 ultimate mortality for females and 2.75% interest.

- **9** (a) The principles adopted for the valuation of contracts with benefits linked to the internal funds of Norwich Union Linked Life Assurance are described in paragraph 6. The assumptions used are as follows:-
 - (i) Maintenance expense allowances were set equal to 110% of the expenses charged to the Company under the Management Services Agreement with Norwich Union Life Services.
 - (ii) Expenses and administration charges were assumed to increase in line with inflation at 3.5%.
 - iii) The cost of death benefits was based on the mortality table indicated in Form 53. For all other benefits the costs were assumed to be met each year by the other benefit charges.
 - (iv) Unit growth at a rate of 5.5% was assumed before allowance for tax and the annual management charge.
 - (v) Tax of 15% of the unit growth and tax relief of 20% on expenses for UK and Irish life contracts.
 - (vi) Withdrawals were not allowed for.
 - (vii) For regular premium pension policies, the reserve was calculated with and without allowance for immediate conversion to paid up status and the reserve has been taken as the higher amount.
 - (viii) Explicit allowance was made for commission.
 - (ix) Sterling reserves were assumed to earn interest at 4.5% gross for pension, overseas and general annuity contracts and 3.6% net for life assurance contracts.
 - (x) Where the sterling reserve resulted in a negative value, the reserve was limited firstly to the amount of any charge on surrender and secondly to 70% of the unit reserve for the policy.
 - (xi) Cash flow projections were made over the outstanding contract term. In the case of Kaleidoscope and Lifetrack policies, cash flows were projected to the next review date.
 - (xii) For Personal Pensions and Group Personal Pension contracts, no credit was taken for the initial charge applied to future premiums or for future administration charges.

9 (b) Equity endowment assurances

Future expenses and mortality costs were assumed to be met by the excess of the premium over the allocated premium together with the reserve of one twelfth of the annual premium. Complex tests of adequacy were considered unnecessary in view of the small amounts of business in force.

10 (1) For linked contracts other than the contracts referred to in paragraph 9(b) above and for recurring single premium and paid up conventional contracts, an explicit allowance was made for expense inflation at 3.5% per annum.

For premium paying non profit contracts, (other than recurring single premium contracts) and annuities in payment, an implicit allowance was made for expense inflation by discounting the expense allowance at the yield on index linked gilts (net of tax in the case of life contracts) less 1%.

10 (2) The aggregate allowance for expenses during 2004 arising from linked contracts and non profit contracts other than recurring single premium contracts and with profit whole life and endowments was £37,629,000.

In the case of premium paying contracts an explicit allowance for expenses made in the gross premium valuation of conventional regular premium business. The allowance represents the assumed expenses during 2004. Credit has been taken for premiums rebated by the reinsurer for business valued on a gross premium basis. Allowance was also made for commission, reassurance and any option premiums included in the office premium.

In the case of annuities in payment, the expense allowance of 3% of the annuity payment was re-expressed as an allowance for expenses during 2004 increasing in line with inflation over the remaining contract term.

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The aggregate allowance includes an allowance for carrying out Phase 2 of the personal pensions review during 2004 based on that allowed for in the reserve for personal pension compensation.

The aggregate allowance also includes an additional reserve of £10,000,000.

The expense allowances above exceed the maintenance expenses incurred during 2003 by more than the assumed rate of inflation.

- **10 (3)** An assessment of the acquisition expense overrun during 2004 was made using the following method and basis: -
 - (i) The volume and mix of business written were based on sales targets.
 - (ii) The acquisition allowances for each product type were based on the allowances used for profit testing during 2004.
 - (iii) The acquisition expenses incurred were based on detailed departmental expense forecasts for 2004. Such forecasts were based on target volumes of business.
 - (iv) Allowance was made for the proportion of overrun expenses that would be borne by Norwich Union Life & Pensions Ltd., Commercial Union Life Assurance Company Ltd. and Norwich Union Linked Life Assurance Ltd.

The resulting expense overrun together with the projected new business strain during 2004 was substantially less than the surplus expected to arise during 2004 on prudent assumptions. No reserve is required.

- **10 (4)** An assessment was made of the cost of closure of the Company to new business at the end of 2004 using the following method and basis of calculation.
 - (i) All sales, marketing and new business administration operations were assumed to cease immediately.
 - (ii) Allowance was made for redundancy costs.
 - (iii) An allowance was made for redundancies in departments servicing the new business areas.
 - (iv) Allowance was made for costs arising from the delay in re-letting properties occupied by the new business areas.
 - (v) Allowance was made for other costs incurred on closure to new business such as write-offs on fixed assets
 - (vi) The aggregate costs were discounted to the valuation date.
 - (vii) Allowance was made for the proportion of closure expenses that would be borne by Norwich Union Life & Pensions Ltd., Commercial Union Life Assurance Company Ltd. Norwich union Annuity Ltd. and Norwich Union Linked Life Assurance Ltd.

The cost of closure was covered by existing expense allowance and no reserve is required.

The mathematical reserves (other than reserves in respect of property linked benefits) and matching assets, analysed by currency are as follows:-

	Life and	Annuity Fund								
Mathematical Reserves (£000)										
Assets	Sterling	Euros	Other Currencies							
Sterling	8,937,684	284								
Other currencies	-									
Euro	-	- 355,066 -								
	Permanent Hea	Ith Insurance Fund								
	Ma	thematical Reserves (£0	000)							
Assets	Sterling Other Currencies									
Sterling	29,917		1							

99% of the liabilities expressed in other currencies were matched by assets in the same currency.

Name of insurer CGNU Life Assurance Limited

- **12 (1)** No premiums were payable during the report period for business ceded on a facultative basis to reinsurers who are not permitted to carry on business in the United Kingdom.
- **12 (2)** There were 41 reinsurance treaties where the Company was the ceding insurer and under which business was in force at the valuation date: -
 - (i) (a) The first treaty, with Norwich Union Linked Life Assurance Limited.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is connected with the reinsurer.
 - (d) The treaty provides cover for whole life and endowment assurances on a risk premium basis and for term assurances on original terms up to £250,000 above the Company's retention limit.
 - (e) The premium payable by the Company during 2003 was £282,000.
 - (ii) (a) The second treaty, with Swiss Re Life & Health Limited.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is not connected with the reinsurer.
 - (d) The treaty provides cover for whole life and endowment assurances on a risk premium basis and for term assurances on original terms up to £1,500,000 above the Company's retention limit and the first treaty.
 - (e) The premium payable by the Company during 2003 was £1,287,000.
 - (iii) (a) The third treaty, with ERC Frankona.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is not connected with the reinsurer.
 - (d) The treaty provides cover for whole life and endowment assurances on a risk premium basis and for term assurances on original terms up to £1,000,000 above the Company's retention limit and the first and second treaty.
 - (e) The premium payable by the Company during 2003 was £130,000.
 - (iv) (a) The fourth treaty, with Swiss Re Life & Health Limited.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is not connected with the reinsurer.
 - (d) The treaty provides cover for certain term assurances on original terms up to a limit of £75,000.
 - (e) The premium payable by the Company during 2003 was £Nil.
 - (v) (a) The fifth treaty, with Swiss Re Life & Health Limited.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is not connected with the reinsurer.
 - (d) The treaty provides cover for group life and dependants' benefits on a risk premium basis up to £1,500,000 above the Company's retention limit.
 - (e) The premium payable by the Company during 2003 was £520,000.
 - (vi) (a) The sixth treaty, with Swiss Re Life & Health Limited.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is not connected with the reinsurer.
 - (d) The treaty provides sickness benefits up to £25,000 p.a. for individual contracts and £32,500 p.a. for Group contracts in excess of the Company's retention limits.
 - (e) The premium payable by the Company during 2003 was £276,000.
 - (vii) (a) The seventh treaty, with Swiss Re Life & Health Limited.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is not connected with the reinsurer.
 - (d) The treaty provides cover of 75% of the first £1,000 per week and 100% of the next £925 per week sickness benefits on individual contracts.
 - (e) The premium payable by the Company during 2003 was £249,000.
 - (viii) (a) The eighth treaty, with Norwich Union Linked Life Assurance Limited.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is connected with the reinsurer.
 - (d) The treaty applies to all Unit Linked contracts except Unit Trust and Index Linked contracts.
 - The treaty provides the value of units in the internal linked funds of Norwich Union Linked Life Assurance Limited, together with all death or critical illness benefits, waiver of premium benefit, permanent health benefit, permanent total disability benefit, and any risks under options on original terms. The Company retains the initial charge included in the offer price of units. Administration charges, where applicable, are taken by the Company by deduction of units allocated to a policy. The treaty also provides cover on original terms for Group term assurances in respect of Credit Life
 - (e) The premium payable by the Company during 2003 was £117,591,000.

Name of insurer CGNU Life Assurance Limited

- (ix) (a) The ninth treaty, with Norwich Union Linked Life Assurance Limited.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is connected with the reinsurer.
 - (d) The treaty provides cover for 100% of UK and Channel Islands unit linked benefits, together with all death or critical illness benefits and waiver of premium benefits for unitised contracts, written between 2 October 2000 and 31 December 2001, on original terms.
 - (e) The premium payable by the Company during 2003 was £223,045,000
- (x) (a) The tenth treaty, with Swiss Re Life & Health Limited.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is not connected with the reinsurer.
 - (d) The treaty provides cover of 50% of the sum assured for Lifecover Plus policies on original terms.
 - (e) The premium payable by the Company during 2003 was £157,000.
- (xi) (a) The eleventh treaty, with ERC Frankona.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is not connected with the reinsurer.
 - (d) The treaty provides cover for Low Cost Endowment with Critical Illness and Stand Alone Critical Illness contracts on a risk premium basis up to £950,000 in excess of the company's retention limit.
 - (e) The premium payable by the Company during 2003 was £816,000.
- (xii) (a) The twelfth treaty, with Munich Reinsurance Company, United Kingdom Life Branch.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is not connected with the reinsurer.
 - (d) The treaty provides cover for whole life and endowment assurances not covered by the tenth and eleventh treaties on a risk premium basis and term assurances on original terms up to £3,500,000 (£5,000,000 for business written on or after 28 May 1999) above the Company's retention limit.
 - (e) The premium payable by the Company during 2003 was £6,476,000.
- (xiii) (a) The thirteenth treaty, with ERC Frankona.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is not connected with the reinsurer.
 - (d) The treaty provides cover for whole life and endowment assurances on a risk premium basis and term assurances on original terms up to £5,500,000 above the Company's retention limit.
 - (e) The premium payable by the Company during 2003 was £767,000.
- (xiv) (a) The fourteenth treaty, with ERC Frankona.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is not connected with the reinsurer.
 - (d) The treaty provides cover for critical illness benefits under Serious Illness policies on original terms up to £50,000 above the Company's retention limit.
 - (e) The premium payable by the Company during 2003 was £1,000.
- (xv) (a) The fifteenth treaty, with ERC Frankona.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is not connected with the reinsurer.
 - (d) The treaty provides cover for term assurances issued after 13 October 1996, on original terms, up to £5,500,000 above the Company's retention limit. The treaty provides cover for term assurances written on or after 28 May 1999, up to 60% quota share for sum insured less than £115,000 and 30% quota share for sum insured £115,000 to £200,000 in excess of the Company's retention limit.
 - (e) The premium payable by the Company during 2003 was £1,970,000.
- (xvi) (a) The sixteenth treaty, with Swiss Re Life & Health Limited.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is not connected with the reinsurer.
 - (d) The treaty provides cover for term assurances on original terms for up to £1,500,000 above the Company's retention limit and for term assurances with accelerated critical illness benefit on a risk premium basis up to £3,000,000 in excess of the Company's retention limit. From 2 October 2000 the treaty provides cover for term assurances with accelerated critical illness benefit on a risk premium basis for 50% in excess of the Company's retention limit up to £1,700,000.
 - (e) The premium payable by the Company during 2003 was £1,696,000.
- (xvii) (a) The seventeenth treaty, with Swiss Re Life & Health Limited.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is not connected with the reinsurer.
 - (d) The treaty provides cover for Mortgage Protection (with or without critical illness cover) on original terms up to £8,500,000 above the Company's retention limit for life cover only or £3,000,000 where critical illness cover is also selected.
 - (e) The premium payable by the Company during 2003 was £3,123,000.

Name of insurer CGNU Life Assurance Limited

- (xviii)(a) The eighteenth treaty, with Munich Reinsurance Company.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is not connected with the reinsurer.
 - (d) The treaty provides cover for the Income Replacement Plan (with or without critical illness cover) on original terms for PHI & waiver of premium benefits and risk premium basis for critical illness benefits up to £6,000 per month for PHI and £720,000 for critical illness, above the Company's retention limit.
 - (e) The premium payable by the Company during 2003 was £149,000.
- (xix) (a) The nineteenth treaty, with HSBC Life UK Ltd.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is not connected with the reinsurer.
 - (d) The treaty provides cover under First Direct Personal Loan, First Direct Business-to-Business and Midland Bank Group Disability schemes on an 80%, 40% and 80% quota share basis, respectively.
 - (e) The premium payable by the Company during 2003 was £15,889,000.
- (xx) (a) The twentieth treaty, with Norwich Union Insurance plc.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is connected with the reinsurer.
 - (d) The treaty provides cover for the first four years and eleven months of loans under First Direct Personal Loan, First Direct Business-to-Business, Lloyds Bank Personal Loan Protector and Midland Bank Group Disability schemes on a pro-rata basis. This treaty operates after the nineteenth treaty above.
 - (e) The premium payable by the Company during 2003 was £3,906,000.
- (xxi) (a) The twenty-first, with Commercial Union Life Assurance Company Limited.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is connected with the reinsurer.
 - (d) The treaty provides cover for Unitised With Profit, Low Cost Endowment, Economy Low Cost Endowments and Endowment Assurances on a 50% quota share basis for business written between 1 October 1998 and 31 December 1998 and on a 75% quota share basis for business between 1 January 1999 and 1 October 2000.
 - (e) The premium payable by the Company during 2003 was £35,206,000.
- (xxii) (a) The twenty-second treaty, with Commercial Union Life Assurance Company Limited.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is connected with the reinsurer.
 - (d) The treaty provides cover for certain personal loan and credit card schemes on a 49% quota share basis.
 - (e) The premium payable by the Company during 2003 was £1,231,000
- (xxiii) (a) The twenty-third treaty, with Abeille Vie.
 - (b) The reinsurer is not authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is connected with the reinsurer.
 - (d) The treaty provides cover for all unit-linked business written by the French branch of CGNU Life. The treaty provides the value of the units in the internal linked French Funds of Abeille Vie. Entry charges and a proportion of the management charge in respect of investments in the unit linked funds are retained by the Company.
 - (e) The premium payable by the Company during 2003 was £317,000.
- (xxiv) (a) The twenty-fourth treaty with Commercial Union Life Assurance Company Limited.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is connected with the reinsurer.
 - (d) The treaty provides cover for 100% of the Income Replacement Plan (with or without critical illness cover) and the stand alone critical illness plan written from 1 January 1999 until 31 December 2000 on original terms.
 - (e) The premium payable by the Company during 2003 was £1,617,000.
- (xxv) (a) The twenty-fifth treaty, with Commercial Union Life Assurance Company Limited and Norwich Union Life and Pensions.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Companies are connected with the reinsurer.
 - (d) The treaty provides cover for United Kingdom and Channel Islands Unitised With Profit benefits on a 60% quota share basis to Commercial Union Life Assurance Company Limited and a 20% quota share basis to Norwich Union Life and Pensions on original terms for business written between 2 October 2000 and 31 December 2001. United Kingdom and Channel Islands Unitised With Profit benefits written on or after 1 January 2002 are reassured on a 45% quota share basis to Commercial Union Life Assurance Company Limited and a 10% quota share basis to Norwich Union Life and Pensions on original terms.

Name of insurer CGNU Life Assurance Limited

- (e) The premium payable by the Company during 2003 was £226,831,000.
- (xxvi) (a) The twenty-sixth treaty, with Norwich Union Linked Life Assurance Limited.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is connected with the reinsurer.
 - (d) The treaty provides cover for non-profit term assurance business, including mortgage protection, written between 2 October 2000 and 31 December 2000 on original terms. It also covers non-profit family income benefits and pension term assurance written on or after 2 October 2000.
 - (e) The premium payable by the Company during 2003 was £6,968,000
- (xxvii) (a) The twenty-seventh treaty, with Kolnische Ruckversicherungs-Gesellschaft AG.
 - (b) The reinsurer is not authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is not connected with the reinsurer.
 - (d) The treaty provides cover for Term Assurances written on or after 28 May 1999 on original terms, up to £3,500,000 in excess of the company's retention limit.
 - (e) The premium payable by the Company during 2003 was £1,389,000
- (xxviii) (a) The twenty-eighth treaty, with Reinsurance Group of America.
 - (b) The reinsurer is not authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is not connected with the reinsurer.
 - (d) The treaty provides cover for Term Assurances written on or after 2 October 2000 on original terms, up to £11,250,000 in excess of the company's retention limit.
 - (e) The premium payable by the Company during 2003 was £192,000.
- (xxix) (a) The twenty-ninth treaty, with Reinsurance Group of America.
 - (b) The reinsurer is not authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is not connected with the reinsurer.
 - (d) The treaty provides cover for Term Assurances with accelerated critical illness benefit written on or after 2 October 2000 on a risk premium basis, up to £2,800,000 in excess of the Company's retention limit.
 - (e) The premium payable by the Company during 2003 was £54,000.
- (xxx) (a) The thirtieth treaty, with Reinsurance Group of America.
 - (b) The reinsurer is not authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is not connected with the reinsurer.
 - (d) The treaty provides cover for Mortgage Protection written on or after 2 October 2000 on original terms.
 - (e) The premium payable by the Company during 2003 was £31,000.
- (xxxi) (a) The thirty-first treaty, with Gerling Global Dublin Reinsurance Company Limited.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is not connected with the reinsurer.
 - (d) The treaty provides cover for Mortgage Protection with critical illness cover written on or after 2 October 2000 on original terms, up to £2,750,000 in excess of the company's retention limit.
 - (e) The premium payable by the Company during 2003 was £8,000.
- (xxxii) (a) The thirty-second treaty, with Gerling Global Dublin Reinsurance Company Limited.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is not connected with the reinsurer.
 - (d) The treaty provides cover for Term Assurances written on or after 28 May 1999 on original terms, up to £5,000,000 in excess of the company's retention limit.
 - (e) The premium payable by the Company during 2003 was £1,205,000.
- (xxxiii) (a) The thirty-third treaty, with Munich Reinsurance Company UK Life Branch.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is not connected with the reinsurer.
 - (d) The treaty provides cover for Personal Life Assurance with optional Waiver of Premium written on or after 1 October 1998 on a quota share basis, up to £3,500,000 in excess of the company's retention limit.
 - (e) The premium payable by the Company during 2003 was £21,300.
- (xxxiv) (a) The thirty-fourth treaty, with ERC Frankona.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is not connected with the reinsurer.
 - (d) The treaty provides cover for Pensions Term Assurance (PLA) with optional Waiver of Premium written on or after 1 October 1998 on a quota share basis, up to £5,500,000 in excess of the company's retention limit.
 - (e) The premium payable by the Company during 2003 was £43,000.

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(xxxv) (a) The thirty-fifth treaty, with Swiss Re Life & Health Limited.

- (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
- (c) The Company is not connected with the reinsurer.
- (d) The treaty provides cover for the Stakeholder pension waiver of premium benefits, on original terms, up to £4,500 per annum in excess of the company's retention limit.
- (e) The premium payable by the Company during 2003 was £Nil.
- (xxxvi) (a) The thirty-sixth treaty, with Munich Reinsurance Company.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is not connected with the reinsurer.
 - (d) The treaty provides cover for level term assurance, mortgage protection, decreasing term assurance attached to low cost whole life assurance, and pensions term assurance issued on or before, and still in force as at 30 September 2001, on original terms. This only applies to the portion that is not otherwise reinsured.
 - (e) The premium payable by the Company during 2003 was £9,100,000.
- (xxxvii) (a) The thirty-seventh treaty, with Norwich Union Life & Pensions.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is connected with the reinsurer.
 - (d) The treaty provides cover for the Stakeholder pension waiver of premium benefits, on original terms. This treaty operates after the thirty-fifth treaty above.
 - (e) The premium payable by the Company during 2003 was £781,000.
- (xxxviii) (a) The thirty-eighth treaty, with Norwich Union Linked Life Assurance Limited, Commercial Union Life Assurance Company Limited and Norwich Union Life and Pensions.
 - The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is connected with the reinsurer.
 - (d) Under the treaty, Norwich Union Linked Life Assurance Limited provides cover for unit linked stakeholder personal pension benefits and the total expense and persistency risk for business written between 6 April 2001 and 31 December 2001. For such business written on or after 1 January 2002 cover is provided by Norwich Union Life and Pensions. Also covered are unitised with profit stakeholder personal pension benefits written on a 60% quota share basis to Commercial Union Life Assurance Company Limited and a 20% quota share basis to Norwich Union Life and Pensions on original terms for business written between 6 April 2001 and 31 December 2001. Unitised with profit business written on or after 1 January 2002 is reassured on a 45% quota share basis to Commercial Union Life Assurance Company Limited and a 10% quota share basis to Norwich Union Life and Pensions on original terms.
 - (e) The premium payable by the Company during 2003 was £699,677,000.
- (xxxix) (a) The thirty-ninth treaty, with Norwich Union Linked Life Assurance Limited.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is connected with the reinsurer.
 - (d) The treaty provides cover for critical illness option benefits on term assurance contracts written between 17 November 1999 and 31 December 2000 and on mortgage protection contracts written between 2 October 2000 and 31 December 2000 on original terms.
 - (e) The premium payable by the Company during 2003 was £7,744,000.
- (xxxx) (a) The fortieth treaty, with Norwich Union Linked Life Assurance Limited.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is connected with the reinsurer.
 - (d) The treaty provides cover for stand-alone critical illness plan written between 1 January and 16 September 2001 on original terms.
 - (e) The premium payable by the Company during 2003 was £609,000.
- (xxxxi) (a) The forty-first treaty, with Norwich Union Life and Pensions.
 - (b) The reinsurer is authorised to carry on insurance business in the United Kingdom.
 - (c) The Company is connected with the reinsurer.
 - (d) The treaty provides cover for 100% of UK and Channel Islands unit linked benefits, together with all death or critical illness benefits and waiver of premium benefits for unitised contracts, written on or after 1 January 2002, on original terms.
 - (e) The premium payable by the Company during 2003 was £1,485,137,000.
 - (f) There are no deposit back arrangements.
 - (g) No provision was made for refund of reinsurance commission in the event of lapse or surrender of the contracts.
 - (h) The 1st, 2nd, 3rd, 4th, 5th, 6th, 7th, 8th, 9th, 10th, 14th, 15th, 16th, 17th, 18th, 19th, 20th, 21st, 24th, 27th, 28th, 29th, 30th, 31st, 32nd, 39th and 40th treaties are closed to new business. All other treaties are open to new business.

Name of insurer CGNU Life Assurance Limited

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- 13 (1) With-profit policyholders are entitled to participate in the profits arising from the Life Assurance and Annuity Business only. Separate revenue accounts and details of the principles and methods applied in apportioning the investment income, increase or decrease in the value of assets brought into account, expenses and taxation between the Life and Annuity Fund and the PHI Fund are included in Appendix 9.3 of these returns.
 - (a) Revenue accounts in the format of Form 40 are given below for the Stakeholder Fund and the With Profit Fund, which are sub funds of the Life and Annuity Fund.

Net of reinsurance ceded		Stakeholder	With Profit	Life and Annuity
£000		As at the	end of the finar	icial year
Earned Premiums	11	69179	734222	803401
Investment Income receivable before deduction of tax	12	4623	500411	505034
Increase (decrease) in the value of non-linked assets brought into account	13	7232	(383762)	(376530)
Increase (decrease) in the value of linked assets	14	0	155	155
Other income	15	0	0	0
Total income	19	81034	851026	932060
Claims incurred	21	5977	891450	897427
Expenses payable	22	1161	137251	138412
Interest payable before deduction of tax	23	0	5866	5866
Taxation	24	0	(25811)	(25811)
Other expenditure	25	0	0	0
Transfer to (from) technical account	26	0	27448	27448
Total expenditure	29	7138	1036204	1043342
Increase (decrease) in fund in financial year	39	73896	(185178)	(111282)
Fund brought forward	49	83035	9334634	9417669
Fund carried forward	59	156931	9149456	9306387

Investment income relating to linked assets is included in line 12 was £nil for the Stakeholder Fund and £128 (£000) for the With-Profit Fund.

(b) A statement of liabilities in the format of Form 14, is given below for the unitised with profit Stakeholder Fund and the With Profit Fund.

Net of reinsurance ceded		Stakeholder	With Profit	Life and Annuity			
£000		As at the end of the financial year					
Mathematical reserves after distribution of surplus	11	156931	9149436	9306367			
Balance of surplus	13	0	20	20			
Long term insurance business fund carried forward	14	156931	9149456	9306387			
Total other insurance and non-insurance liabilities	49	0	408389	408389			
Excess of the value of net admissible assets	51	4540	2005645	2010185			
Total liabilities and margins	59	161471	11563490	11724961			

The increase in the value of non-linked assets during the year was £7,232 (£000) for the Stakeholder Fund and £704,985 (£000) for the With-Profit Fund.

14 (1) The amount available for distribution amongst with-profits policyholders and shareholders is determined from time to time by the directors on the advice of the appointed actuary. Under the Articles of Association, not less than 90% of the distributed profits in the With Profit Fund and 100% of the distributed profits in the Stakeholder Fund are allocated to with-profits policyholders. The basis of participation for French, Irish and German with-profits contracts in the With-Profit Fund is the same as for United Kingdom contracts. Profits arising from the Permanent Health Insurance Fund are allocated to shareholders.

Currently issued with-profit policies, product technical guides, the Guide to Conventional With-Profits and the Company's With Profit Guide describe the distribution of profits as above. The principles of distribution are not described in older policies and other Guides to With-Profits, nor are they described in all advertisements issued by the Company.

Name of insurer CGNU Life Assurance Limited

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The distribution of profits amongst policies issued prior to 9 November 1970 takes into account the scheme of transfer mentioned in paragraph 15 below.

14 (2)

(a) The With-Profit and Stakeholder Funds are operated and accounted for as separate sub-funds within the Life & Annuity Fund of the Company. The Stakeholder Fund is maintained in respect of stakeholder pension business and the With Profit Fund is maintained in respect of all other with-profit and non-profit business written in the Life & Annuity Fund.

Liabilities, income and expense are allocated between the sub-funds according to the category of contract from which they arise. Assets are not segregated but the investment income and gains and the investment expenses are apportioned between the sub-funds in proportion to the respective fund sizes taking into account the proportions of each category of investment considered appropriate for each category of business.

Expenses other than investment and development expenses are determined from the defined expense charges for each category of contract under the Management Services Agreement with Norwich Union Life Services. Development expenses are apportioned on an equitable basis having regard to the nature of the development.

Under the terms of a reinsurance arrangement, all expenses incurred in connection with stakeholder pension business written prior to 1 January 2002 are borne by Norwich Union Linked Life and that company receives the benefit of all charges levied against the stakeholder unitised with-profit fund. Premiums deemed to be invested in the internal linked funds of Norwich Union Linked Life are payable to that company. For business written from 1 January 2002, expenses are borne by Norwich Union Life and Pensions and that company receives the benefit of all charges levied against the stakeholder unitised with-profit fund. Premiums deemed to be invested in the internal linked funds of Norwich Union Linked Life are payable to Norwich Union Life and Pensions.

- (b) Non profit insurance business has been written in the With Profits Fund as shown in Forms 51, 53 and 54. Profits arising from without-profit policies are included in asset shares for policies written prior to 1 October 2000. For policies written from 1 October 2000, profits arising from without-profit policies will not be included in asset shares. No non-profit business is written in the Stakeholder Fund.
- (c) Non-profit liabilities in the With Profit Fund are matched by fixed interest investments. The remaining assets of the With Profits Fund and the assets of the Stakeholder Fund are predominantly invested in equity shares, property and fixed interest investments. The Company currently intends to maintain between 55% and 65% of such assets in equity shares and property. This range may be changed in order to improve long term performance or to make sure that the fund can meet its guarantees. The investment mix of the Stakeholder Fund may differ from that of the With Profit Fund.
- (d) The Stakeholder Fund was established with no free reserves and an account for smoothing and guarantees is being built up from the accumulation of a deduction of 0.25% p.a. from the asset shares. The level of the free reserves in the With Profit Fund is managed with the primary objective of enabling a relatively unconstrained investment policy, providing the capital backing necessary for smoothing, and to finance new business growth.
- (e) (i) An asset share methodology is used when assessing the level of discretionary benefits allocated to with-profit policyholders. Currently, for contracts other than stakeholder pensions, asset shares represent the accumulation of past premiums allowing for the actual investment performance, expenses, policyholder tax, mortality costs, surrender payments and shareholders' profits together with profits arising from without-profit policies as described in 14(2)(b) above. In the case of Unitised With Profit contracts however, profits or losses on surrender which arise after 31 December 2002 will not be allocated to asset shares. Board Resolutions have been passed to charge the tax associated with shareholders' transfers from the Life & Annuity Fund to the Estate of the With Profit Fund.

In the case of stakeholder pensions contracts, however, asset shares represent the accumulation of the invested premiums allowing for the actual investment performance, surrender payments and the explicit annual management charge (set at an equivalent level to the charge for unit-linked funds). An allowance of 0.25% of the value of the stakeholder with-profits fund will be deducted from asset shares and directed into a "smoothing" account each year. This account builds up over time and allows the Company to operate the crucial features of with-profits investment, i.e. smoothing out the peaks and troughs in the values of underlying assets and providing the guarantees on retirement and death. The 0.25% remains within the stakeholder fund and therefore for the sole benefit of the stakeholder with-profits investors.

Name of insurer CGNU Life Assurance Limited

Financial year ended 31 December 2003

For all unitised with profits contracts issued after 1 October 2001, asset shares will no longer include actual expenses and shareholder profits, but rather the explicit charges made under the contract (including an annual management charge set at an equivalent level to the charge for unit-linked funds).

Final bonus policy is framed with the objective of providing maturity payments which represent 100 per cent of asset shares in the long term, although, in order to provide an element of stability in the returns to policyholders, smoothing is applied.

The final bonus scale derived for maturities is also applied to claims arising by death.

(ii) Our aim in normal circumstances is to smooth changes in actual policy payouts, limiting the change from year to year to around 15 per cent maximum. In the normal course of events, one would expect maturity payouts to lie in the range 90 to 110 per cent of asset shares. There is likely to be a lower degree of smoothing within the stakeholder pensions fund at least in the early years until the smoothing account has begun to build up, and this may lead to policy payouts from year to year changing by up to 20 per cent instead of 15 per cent in normal circumstances.

Changes in bonuses are not usually made more than twice a year and changes in regular bonus can be expected to be gradual. For single premium business however, smoothed claim values will in future be determined on a more regular basis to reflect increased stock-market volatility.

(iii) Profits are allocated to policyholders in the form of bonus additions to the guaranteed benefits in two ways: regular bonuses and final bonuses.

Regular bonuses are declared and added each year. Once added they become part of the benefits payable under the terms of the contract.

Final bonus where applicable is payable until further notice on all cancellations of units in the unitised with-profits funds and on all claims arising on death, maturity or retirement under the terms of the contract, for other with-profits policies. An allowance is made for final bonus where appropriate on a claim arising on surrender of the latter policies. Final bonus is currently expressed as a percentage addition to the guaranteed benefits, including previously declared bonuses.

In the past, special bonuses have been declared on certain life assurance policies. These bonuses represented a consolidation of part of the final bonus otherwise payable on death and maturity claims.

Regular bonus declarations take into account the rates, which we expect to be able to maintain over the terms of both existing and new policies on the basis of current economic conditions. For this purpose, account is taken of the premium rates charged, the expected future experience, particularly with regard to future investment returns, and the financial resources of the Company. Changes in regular bonus rates are required from time to time as both recent and expected future experience change. Such changes are, however, made over a period of time in order to provide a degree of smoothing to the build up of guaranteed benefits. Final bonuses arise mainly from capital appreciation of equity shares and property and so are reviewed from time to time in the light of prevailing financial conditions.

For new business written since 1 October 2001, the Company aims on average to share out between half and two thirds of the profits through guaranteed growth or regular bonus, with the balance paid as final bonus. More generally, regular bonus rates are set at a level that permits an appropriate final bonus margin to emerge.

In the case of contracts with options, the final bonus rate is determined by comparing the asset share with the value of the principal benefit under the contract. The same final bonus rate is applied whatever the option selected by the policyholder.

(iv) Fairness of treatment between investors holding policies issued at different times is achieved by assessing maturity and surrender payments having regard to the results of asset share calculations.

Where investments are in the unitised with-profits funds, fairness of treatment on cancellation of units may occasionally require the payment of a value less than the quoted bid value of units or, where final bonus is currently applicable, a value less than the quoted bid value of units increased by the application of the current final bonus scale. This is achieved by the application of a reduction factor, known as a Market Value Reduction (MVR), to the quoted bid value of units or, in the latter case, to the quoted bid value of units plus final bonus. In deciding whether to apply an MVR, we may consider each encashment on a case by case basis.

The investment performance of the With-Profits Fund during the period of investment is compared with the return already credited to the policy by means of increase in unit prices and by the application of the final bonus scale. Current practice is only to consider applying an MVR when the investment performance of the With-Profits Fund is less than the return already credited.

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For investments made within five years of cancellation, the Company intends to provide less smoothing and potentially take full account of any shortfall between the bid value of units plus final bonus and the market value of assets. For longer periods of investment we would apply a gradually increasing smoothing benefit.

In the case of policies with premiums invested in the life unitised with-profits income fund, an MVR is likely to be applied on a more frequent basis than under the unitised with-profits fund.

For stakeholder pensions policies invested in the Stakeholder With-Profits Fund, an MVR is also more likely to be applied on a more frequent basis than under the main Unitised With-Profits Fund. This is because the stakeholder with-profits fund stands on its own and must be able to support itself without assistance from the Company's free reserves. In the early years of stakeholder pensions business, the smoothing account described above will take time to build up and so there will be less "free assets" available to smooth out the peaks and troughs in market values. It is therefore more likely to be necessary to apply an MVR in order to protect the interests of the remaining policyholders in the stakeholder fund.

More frequent application of MVRs or a change in the smoothing policy outlined above could be expected if we experience a prolonged period of depressed markets, a heavy incidence of withdrawals from the fund, or the occurrence of substantial business losses in the fund.

For non-guaranteed surrender values on conventional with-profits policies, our approach is to pay out 90% to 100% of asset shares, subject to smoothing.

(v) Any costs associated with Personal Pension compensation payments, including the associated expenses and levies, and the exercise of guaranteed annuity options under traditional pensions contracts are currently charged to the free reserves.

The Company has announced its intention that payments on with profit mortgage endowment policies will, if necessary, be topped up at maturity where there is a shortfall between the claim value and the mortgage originally targeted, provided that future investment returns between 1 January 2000 and the date of maturity average no less than 6% p.a. net and that such payments can be met from future investment earnings on the free reserves within its life fund. The cost of such top up payments will be charged to the Estate. In such cases, the maturity payment may represent more than 100% of asset shares.

Final bonus policy is not subject to frequent changes but the director's reserve the right to alter the conditions for the payment of final bonuses or to cease paying final bonuses at any time without notice.

- (f) The amount available for distribution amongst with-profits policyholders and shareholders is determined from time to time by the directors on the advice of the actuary. The proportion of profits distributed to policyholders and shareholders in the Stakeholder Fund is determined by the Articles of Association. In the case of the With Profit Fund, the general principle followed is to allocate to shareholders the maximum proportion of distributed profits permitted by the Articles of Association. This principle may however be modified in the case of unitised contracts written since 2 October 2000 where, in order to disclose the same charges for unitised with profit and unit linked investments, the charge to asset shares in respect of shareholder profits has been restricted. In such cases, in order to limit the potential cost to the Estate, the shareholder proportion may be less than 10%.
- **14 (3)** Asset shares are calculated for sample policies issued at different times in the past. Separate calculations are carried out for broad groups of policies which have different characteristics or which had significantly different past experience.

Final bonus scales are constructed, based on the sample policies, to provide policy payouts which are consistent with the aims described in 14(2) above. Revised final bonus scales are determined at the beginning of each calendar year and at the half yearly review, based on financial conditions at those times and the anticipated investment performance during the year. These scales are monitored during the remainder of the year and may be changed at any time in the event of significant stock-market movements.

In the case of unitised with profit contracts, MVR's are regularly reviewed during the year having regard to the performance of the with profit fund and the level of withdrawals.

The methods used for French, German and Irish with-profits contracts are the same as for United Kingdom contracts except that the investment performance is based on that of a notionally hypothecated pool of assets within the Life & Annuity Fund. These assets are primarily denominated in Euros.

14 (5) With-profits policies to which the information in 14(2) and 14(3) does not apply are as follows:-

Name of insurer CGNU Life Assurance Limited

Financial year ended 31 December 2003

Money Purchase Schemes (1974) German Unitised With Profit.

Regular bonuses were allotted on participating assurances and deferred annuities in force on 31 December 2003. The bonuses on assurances and annual premium deferred annuities are calculated on the sum assured or annuity and the existing bonuses where appropriate, and the bonuses on other annuities are calculated on the annuity secured to date and the existing bonus annuity. Regular bonuses on unitised with profit benefits are allotted by way of compound increases to the unit price or, in the case of the Income Fund, by way of a monthly allocation of bonus units.

Rates of regular bonus do not depend on the original term or duration in force of the contract or the age of the life assured or the date of premium payment. Regular bonuses for with profit immediate annuity contracts vest on the first payment date on or after 1 February 2004. All other regular bonuses vest immediately they are declared.

The relationship between the rates of bonus declared are in accordance with the provisions of the Scheme of Transfer sanctioned on 19 October 1970 in the High Court of Justice in England transferring to the Company the Life Assurance, Annuity and Capital Redemption business of The Yorkshire Insurance Company Limited and the Life Assurance and Annuity business of Scottish Insurance Corporation Limited. The Scheme was made operative on 9 November 1970.

Contracts in Category A comprise all contracts issued by the Company under its present name or issued under its former names of CGU Life Assurance Limited, General Accident Life Assurance Limited, Yorkshire-General Life Assurance Company Limited or The General Life Assurance Company.

Contracts in Category B comprise all contracts issued by The Yorkshire Insurance Company Limited or Scottish Insurance Corporation Limited before 9 November 1970.

Name of insurer CGNU Life Assurance Limited

	Rates of Bonus per cent per annum in 2003							
Life Assurance	Whole Life Assurance	Other Contracts						
Category A								
Series 2 (1897 - 1925)	3.35 compound	3.10 compound						
Series 3 (01.01.1926 - 31.12.1966)	3.35 simple	3.10 simple						
Series 4 (01.01.1967 - 08.11.1970)	2.70 compound	2.45 compound						
Series 5 (09.11.1970 - 31.12.1981)	3.50 simple	3.50 simple						
Series 6 (01.01.1982 - onwards)	0.50 of sum assured plus 1.00 of attaching bonus	0.50 of sum assured plus 1.00 of attaching bonus						
Unitised With Profit – Implicitly charged	3	J						
UK purchased prior to 1st February 1994	-	0.25 compound						
UK purchased since 1st February 1994	-	3.25 compound						
Loyalty Fund	_	3.75 compound						
France Valeur Plus	_	4.00 compound#						
Germany UWP fund	_	3.50 compound						
Irish UWP		2.50 compound						
Income Fund – except for Bond 2000 and Joint Venture Bond		4.00 compound						
Income Fund – Bond 2000 and Joint Venture Bond		3.50 compound						
Unitised With Profit – Explicitly charged								
Life		4.25 compound						
Income Fund		5.00 compound						
Category B	3.50 simple	3.50 simple						
Pension and General Annuity	Whole Life Assurance	Other Contracts						
Categories A and B								
Retirement Annuities	-	0.00 of basic annuity plus						
		0.00 of bonus annuity						
Group Single Premium Contracts	-	0.00 of ECV plus						
(except Money Purchase Schemes (1974))		0.00 of attaching bonus						
Group Annual Premium Contracts and		0.00 of ECV plus						
Money Purchase Schemes (1974)	-	0.00 of attaching bonus						
Unitised With Profit – Implicitly charged		Ĭ						
Purchased prior to 22nd January 1996 (13th May 1996 for regular premiums)	-	0.00 compound						
Purchased since 22nd January 1996 (13th May 1996 for regular premiums)	-	3.75 compound						
Purchased since 22nd January 1996 with explicit annual management charges	-	4.00 compound						
Stakeholder Fund	-	3.50 compound						
Irish Unitised With Profit		3.75 compound						
NUIL Bond – Explicitly charged		5.00 compound £ business						
		4.75 compound € business						
		4.75 compound \$ business						
Immediate Annuity Contracts	1	4.00 compound						

[#] After 1% p.a. management charge.

Name of insurer CGNU Life Assurance Limited

Financial year ended 31 December 2003

Interim regular bonuses where applicable will be payable until further notice on claims arising on or before 31 December 2004 at the following rates:

ecember 2004 at the following rates:	Rates of Interim Bonus per cent per annum in 2004						
Life Assurance	Whole Life Assurance	Other Contracts					
Category A							
Series 2 (1897 - 1925)	3.35 compound	3.10 compound					
Series 3 (01.01.1926 - 31.12.1966)	3.35 simple	3.10 simple					
Series 4 (01.01.1967 - 08.11.1970)	2.70 compound	2.45 compound					
Series 5 (09.11.1970 - 31.12.1981)	3.50 simple	3.50 simple					
Series 6 (01.01.1982 – onwards)	0.50 of sum assured plus 1.00 of attaching bonus	0.50 of sum assured plus 1.00 of attaching bonus					
Unitised With Profit – Implicitly charged	3	9 11 1					
UK purchased prior to 1 st February 1994	-	0.00 compound					
UK purchased since 1st February 1994	-	2.50 compound					
Loyalty Fund	_	3.00 compound					
France Valeur Plus	_	3.00 compound#					
Germany UWP fund	_	3.00 compound					
Irish UWP	_	1.25 compound					
Joint Venture Bond	-	3.25 compound					
Income Fund – except for Bond 2000 and Joint Venture Bond	-	3.25 compound					
Income Fund – Bond 2000	-	2.75 compound					
Income Fund – Joint Venture Bond	-	3.50 compound					
Unitised With Profit – Explicitly charged		4.05					
Life	-	4.25 compound					
Income Fund	-	5.00 compound					
Category B	3.50 simple	3.50 simple					
Pension and General Annuity	Whole Life Assurance	Other Contracts					
Categories A and B							
Retirement Annuities	-	0.00 of basic annuity plus					
		0.00 of bonus annuity					
Group Single Premium Contracts	-	0.00 of ECV plus					
(except Money Purchase Schemes (1974))		0.00 of attaching bonus					
Group Annual Premium Contracts and		0.00 of ECV plus					
Money Purchase Schemes (1974)	-	0.00 of attaching bonus					
Unitised With Profit – Implicitly charged							
Purchased prior to 22nd January 1996 (13th May 1996 for regular premiums)	-	0.00 compound					
Purchased since 22nd January 1996 (13th May 1996 for regular premiums)	-	3.00 compound					
Purchased since 22nd January 1996 with explicit annual management charges	-	4.00 compound					
Stakeholder Fund	-	3.50 compound					
Irish Unitised With Profit	-	3.00 compound					
NUIL Bond – Explicitly charged		5.00 compound £ business					
. , ,		4.75 compound € business					
		4.75 compound \$ business					
Immediate Annuity Contracts		3.00 compound*					

[#] After 1% p.a. management charge.

Final bonuses are payable until further notice on death and maturity claims arising on or after 1 January 2004 under assurances in force as participating contracts at the date of claim, and also on unit cancellations on a UK Life unitised with profit contract. This does not include the Unitised With Profit Income Fund. Final bonuses are also payable until further notice on all participating pension and general annuity contracts, in the event of (i) a pension commencing under a retirement annuity or (ii) a retirement on or after normal retirement date under a contract providing pensions, or lump sums at retirement or (iii) on unit cancellations under a unitised with profit contract. Final bonuses are also payable on unit cancellations on the French Valeur Plus

^{*} This bonus will apply to annuity payments on or after the 1 February 2004

Name of insurer CGNU Life Assurance Limited

Financial year ended 31 December 2003

contract. An allowance for final bonus is made on surrender, or early retirement in the case of conventional contracts.

Final bonus rates on Life Assurance policies and Group Annual Premium contracts depend on the year of commencement of the policy, year of conversion to with-profit, or year of commencement of any increment. Final bonus rates for Retirement Annuities and Group Single Premium contracts depend on the year of purchase of benefit.

Specimen rates of final bonus applicable on 1 January 2004 expressed as amounts per cent of benefit are shown below. The rates are applied to the sum assured (or other measure of benefit) and attaching declared and interim bonuses in the case of conventional contracts, and to the bid value of units in the case of Unitised With Profit contracts.

Calendar Year	Life Assurance Contracts	Retirement Annuity & Group Single	Individual Pension Arrangements	Group & IPA Annual	Life Unitised With Profit Benefits	Pension & General Annuity	French Unitised With Profit
		Premium	by Single Premium	Premium		Unitised With Profit Benefits	Benefits
2000	0	Contracts*		Contracts			-
2003	0	0	0	0	3	3	0
2002	0	0	0	0	0	0	0
2001	0	0	0	0	0	0	0
2000	0	0	0	0	0	0	0
1999	0	0	0	0	0	0	0
1994	0	0	0	0	2	0	-
1989	0	0	0	0	-	0	-
1984	7	2	14	0	-	-	-
1979	55	52	45	0	-	-	-
1974	120	80	85	20	-	-	-
1969	120	110	-	-	-	-	-

^{*} Excluding Money Purchase Schemes (1974), where the final bonus applicable on 1 January 2004 was 0% of attaching declared and interim bonus.

The directors have reserved the right to amend the rates of interim bonus and the rates and conditions of payment of final bonus at any time without notice.

- 17 Form 46 is appended.
- 18 Form 47 is appended.
- **19 (1)** Forms 48 and 49 are appended.

19 (2),

- (3)&(4) The information provided under IPRU (INS) rule 9.29 is sufficiently complete.
- 20 (1) Forms 51-56 are appended.
- **20 (3)** The provisions of IPRU (INS) rule 2.3 have been complied with in accordance with published guidance, in relation to those fund links that have been wholly reinsured.
- 21 (1) Form 57 is appended.
- 21 (2) In accordance with rule 5.11(7), a prudent adjustment, excluding that part of the yield estimated to represent compensation for the risk that the income from the asset might not be maintained or that capital repayments might not be received as they fall due, was made to the yield on assets other than equity shares and land.

This adjustment took account of:

(i) The historic experience of bad debts for each of the major fixed interest asset classes

Name of insurer CGNU Life Assurance Limited

Financial year ended 31 December 2003

- (ii) Market margins of gross yield over the yields of risk-free investments of a similar term in the same currency, where available
- (iii) The reasonableness of the net of adjustment yields over the yields of risk-free investments of a similar term in the same currency, taking account of the points above
- (iv) The need to take a prudent view of the above.

The adjustment made is expressed as a deduction from the expected yield and varies by type of asset as follows:

Type of Asset	Deduction from yield
Deposits	0.10%
Approved fixed interest securities	0.00%
Other fixed interest securities	0.28%

- **21 (3)** For equity shares, the yields on individual stocks were restricted to be not more than the yield on 15-year gilts plus 2%. For land, the rental yields were capped at the yield on 15 year gilts plus 3% to allow for the risk that the aggregate rental income might not be maintained. The same reductions in income were applied in the resilience scenarios.
- 22 Form 58 is appended.
- Forms 60 and 61 are appended.

M N Urmston Appointed Actuary

Long term insurance business : Summary of changes in ordinary long term business

Name of insurer

CGNU Life Assurance Limited

Global business

United Kingdom business

Non-linked

		_	Com regis numl			GL/UK/CM	day	Period ended ay month year			Units UK/OS		S NL/LN
			R46		26742	GL	31	1 12	2003	£	000	UK	NL
			Life assurance and general annuity		Pension	Pensions business		Permanent health		th	Other business		iness
		No of contracts	Ann		No of contracts	Annua premiur		No of contracts		nual niums		o of racts	Annual premiums
	_	1	2	2	3	4		5		6		7	8
In force at beginning of year	11	1253239	317	'302	60237	96	52	19536	4 1	7242			
New business and increases	12	15592	1	875	1008	;	36	274	4	219			
Net transfers and other alterations 'on'	13									1196			
Total 'on' (12+13)	19	15592	1	875	1008	;	36	274	4	1415			
Deaths	21	3967	1	573	993		57	4	8	13			
Other insured events	22	317		116				22	5	33			
Maturities	23	9093	3	3446	861	52	21						
Surrenders	24	36473	14	208									
Forfeitures	25	74665	12	2067	520	23	32	2655	1	2434			
Conversions to paid-up policies for reduced benefits	26			24									
Net transfers, expiries and other alterations 'off'	27	17955	1	822	499	2	19	6	5				
Total 'off' (21 to 27)	29	142470	33	3256	2873	102	29	2688	9	2480			
In force at end of year (11+19-29)	39	1126361	285	921	58372	86	59	17121	9 1	6177			

Long term insurance business : Summary of changes in ordinary long term business

Name of insurer

CGNU Life Assurance Limited

Global business

United Kingdom business

Linked

		_			npany stration lber	GL/UK/CM	day	Period end month	ded year	– Ur	Units UK/O		NL/LN
			R46	2	26742	GL	31	12	2003	£0	000	UK	LN
		Life assurar	nce and g nnuity	eneral	Pensio	ns business		Perma	anent health	1	(Other busi	ness
		No of contracts		nual niums	No of contracts	Annua premiur		No of contracts	Ann premi		No conti	-	Annual premiums
		1		2	3	4		5	6	i	7	,	8
In force at beginning of year	11	537412	39	9338	424557	4960	32						
New business and increases	12	38050		317	94383	3 16556	62						
Net transfers and other alterations 'on'	13			259									
Total 'on' (12+13)	19	38050		576	94383	3 16556	62						
Deaths	21	6234		59	388	3 3	30						
Other insured events	22	32		34									
Maturities	23	125		107	1662	2 59	91						
Surrenders	24	30143		5040	3912	2 150	02						
Forfeitures	25	379		226			22						
Conversions to paid-up policies for reduced benefits	26			549		5629	97						
Net transfers, expiries and other alterations 'off'	27	983			3427	4690	69						
Total 'off' (21 to 27)	29	37896	(6015	9389	1057	11						
In force at end of year (11+19-29)	39	537566	3:	3899	50955	5558	83						

Long term insurance business : Summary of changes in ordinary long term business

Name of insurer CGNU Life Assurance Limited

Global business

Overseas business

Non-linked

		_			pany stration ber	GL/UK/C	M da	Period o		d year	· U	nits	UK/O	S NL/LN
			R46	2	26742	GL	3	1 12		2003	£	000	os	NL
		Life assuran	ce and ge inuity	eneral	Pensio	ns busines	S	Pei	man	ent health			Other bu	siness
		No of contracts	Ann		No of contracts	Ann premi		No o contra		Annı premi		No conti	of	Annual premiums
		1	2	!	3	4		5		6		7	7	8
In force at beginning of year	11	13524	4	653				21	78		22			
New business and increases	12	716		57					2					
Net transfers and other alterations 'on'	13			4					1		30			
Total 'on' (12+13)	19	716		61					3		30			
Deaths	21	24		4					2					
Other insured events	22	4		1					2					
Maturities	23	45		38										
Surrenders	24	153		123										
Forfeitures	25	1135		261				2	42		2			
Conversions to paid-up policies for reduced benefits	26			2										
Net transfers, expiries and other alterations 'off'	27	131												
Total 'off' (21 to 27)	29	1492		429				2	46		2			
In force at end of year (11+19-29)	39	12748	4	285				19	35		50			

Long term insurance business : Summary of changes in ordinary long term business

Name of insurer CGNU Life Assurance Limited

Global business

Overseas business

Linked

		_	Company registration number		GL/UK/CM	F day	Period endo month	ed year	Units	s UK/O	S NL/LN	
			R46	2	26742	GL	31	12	2003	£000	o	LN
		Life assura	nce and ge	eneral	Pensio	ns business		Permai	nent health		Other bu	siness
		No of contracts	Anr		No of contracts	Annual premium	s	No of contracts	Annu premiu		No of contracts	Annual premiums
	_	1	2	2	3	4		5	6		7	8
In force at beginning of year	11	24947	14	1082								
New business and increases	12	1350	4	1084								
Net transfers and other alterations 'on'	13											
Total 'on' (12+13)	19	1350	4	1084								
Deaths	21	153		8								
Other insured events	22											
Maturities	23	9		8								
Surrenders	24	965		397								
Forfeitures	25	4										
Conversions to paid-up policies for reduced benefits	26			777								
Net transfers, expiries and other alterations 'off'	27	115	1	337								
Total 'off' (21 to 27)	29	1246	2	2527								
In force at end of year (11+19-29)	39	25051	15	639								

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

Type of insurance	Sing	gle premium contra	cts	Re	gular premium con	tracts
	No of contracts	Premiums	Sums assured, annuities per annum or other measures of benefit	No of contracts	Annual premiums	Sums assured, annuities per annum or other measures of benefit
1	2	3	4	5	6	7
UK DIRECT WRITTEN INSURANCE BUSINESS						
Life Assurance & General Annuity Insurance Business						
Non-Linked With-Profits Policies						
Whole Life Assurance	13	613	1062	1931	1190	21957
Endowment Assurance				49	125	1783
Economy Endowment Assurance					10	
Sub total: Non-Linked With-Profits Policies	13	613	1062	1980	1325	23740
Non-Linked Non-Profit Policies						
Term Assurance: Level				38	35	15013
Term Assurance: Decreasing	12	382	1230	1851	376	40450
Term Assurance: Income Benefits				623	138	101647
Economy Decreasing Term Assurance					1	
Group Term Assurance	325465	17249	2050046	1105	1137	164093
Annuity in payment	4	104	8 pa			
Group Annuity in payment	2	8	1 pa			
Reversionary annuity	1		1 pa			
Sub total: Non-Linked Non-Profit Policies	325484	17743	2051276	3617	1687	321203
			10 pa			

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

			147	220742	- 01 12	2000
Type of insurance	Sing	le premium contra	cts	Re	gular premium con	tracts
	No of contracts	Premiums	Sums assured, annuities per annum or other measures of benefit	No of contracts	Annual premiums	Sums assured, annuities per annum or other measures of benefit
1	2	3	4	5	6	7
Other Linked Contracts						
Kaleidoscope 1992		1	1		93	864
Lifetrack 1991					21	77
Investment Bond additional		486	486			
Swedish Personal Investment Plan Single	352	11255	11255			
Swedish Personal Investment Plan Regular					2	2
Homemaker Plus					2	
NU Bond	15930	443490	454500			
NU Bond Level	8987	243146	243146			
NU Bond Step Down	8732	348465	348465			
NU Bond 2000	3758	125402	128398			
NU Homemaker Plus				125	199	6074
NU Flexbond (LTC)	166	4825	4825			
Sub total: Other Linked Contracts	37925	1177070	1191076	125	317	7017
Total: Life Assurance & General Annuity Insurance Business	363422	1195426	3243414	5722	3329	351960
			10 pa			

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

Type of insurance	Sing	le premium contra	cts	Re	gular premium con	tracts
	No of contracts	Premiums	Sums assured, annuities per annum or other measures of benefit	No of contracts	Annual premiums	Sums assured, annuities per annum or other measures of benefit
1	2	3	4	5	6	7
Pension Insurance Business						
Accumulating With-Profits Policies						
Retirement Annuity		2007	000		36	97 pa
Retirement Annuity additional		3307	238 pa			
Sub total: Accumulating With-Profits Policies		3307	238 pa		36	97 pa
Non-Linked With-Profits Policies						_
Group Cash On Retirement		292	366	4	42	605
Group Deferred Life Annuity		214	23 pa	5	29	38 pa
Group Deferred Reversionary Annuity		2				2 pa
Sub total: Non-Linked With-Profits Policies		508	366	9	71	605
			23 pa			40 pa
Non-Linked Non-Profit Policies						
Annuity in payment	866	23282	2228 pa			
Group Annuity in Payment	79	1061	71 pa			
Reversionary Annuity	142		275 pa			
Group Reversionary Annuity	31		20 pa	_		
Group Term Assurance				7	16	1607
Sub total: Non-Linked Non-Profit Policies	1118	24343	2594 pa	7	16	1607

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

			1147		- 0	2000
Type of insurance	Sing	gle premium contra	cts	Re	gular premium con	tracts
	No of contracts	Premiums	Sums assured, annuities per annum or other measures of benefit	No of contracts	Annual premiums	Sums assured, annuities per annum or other measures of benefit
1	2	3	4	5	6	7
Other Linked Contracts						
Personal Pension Scheme	1	2621	2621	1120	8785	253
Personal Pension Scheme additional		17578	17578			
Free-Standing AVC Plan					59	
Free-Standing AVC Plan additional		146	146			
Self Invested Pension Plan additional		118	118			
GA Group Money Purchase Scheme		22	22	7	38	
Executive Pension Plan		3596	3596		1121	
Pension Transfer Plan		10	10			
Group Pension Investment Bond		694	694			
Flexible Retirement Plan		745	745			
CGU Your Pension	35	411	411	308	961	
CGU Your Pension additional		2374	2374			
NU Your Pension	491	9192	9192	2518	9020	
NU Your Pension additional		26637	26637			
NU Your Pension Select	16	125	125	159	372	
NU Your Pension Select additional		1010	1010			
NU Optimiser Personal Pension	2	396	396	5	402	
NU Optimiser Personal Pension additional		2535	2535			
NU Executive & Directors Personal Pension	62	13615	13615	1001	10686	2896

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

Type of insurance	Sing	le premium contrac	ets	R	egular premium con	tracts
	No of contracts	Premiums	Sums assured, annuities per annum or other measures of benefit	No of contracts	Annual premiums	Sums assured, annuities per annum or other measures of benefit
1	2	3	4	5	6	7
NU Free Standing AVC Plan	19	1439	1439	123	543	
NU Free Standing AVC Plan additional		218	218			
NU Personal Transfer Plan	485	22909	22909			
NU Self Invested Personal Pension	1301	186306	186306			
NU Self Invested Personal Pension additional		6005	6005			
NU Group Pension Investment Bond	188	23801	23801			
NU Designer Personal Pension	7836	42635	42635	13919	45590	
NU Designer Personal Pension additional		35755	35755			
Stakeholder NU Your Pension	14036	372752	372752	27586	59478	
Stakeholder NU Your Pension additional		137457	137457			
NU Your Pension Select (Post 6/4/01)	3498	151270	151270	8612	26109	
NU Your Pension Select (Post 6/4/01) additional		60621	60621			
Stakeholder NU Designer Personal Pension	6756	13968	13968	5557	14243	
Stakeholder NU Designer Personal Pension additional		11980	11980			
NU Group AVC	1619	8645	8645	779	2582	
NU Variable Money Purchase Plan	1842	16509	16509	9956	25455	
Sub total: Other Linked Contracts	38187	1174095	1174095	71650	205444	3149
Total: Pension Insurance Business	39305	1202253	1174461 2855 pa	71666	205567	5361 137 pa

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

			11.47	220742	_ 0. 12	2000
Type of insurance	Sing	le premium contra	cts	Re	gular premium con	tracts
	No of contracts	Premiums	Sums assured, annuities per annum or other measures of benefit	No of contracts	Annual premiums	Sums assured, annuities per annum or other measures of benefit
1	2	3	4	5	6	7
Permanent Health Insurance Business						
Non-Linked Non-Profit Policies						
Group Disability NU Your Pension Protector	33350	20160	102342	2733	219	447
NO Tour Pension Protector				2/33	219	447
Sub total: Non-Linked Non-Profit Policies	33350	20160	102342	2733	219	447
Total: Permanent Health Insurance Business	33350	20160	102342	2733	219	447
Total: UK Direct Written Insurance Business	436077	2417839	4520217 2865 pa		209115	357768 137 pa

R47

Long term insurance business : Analysis of new ordinary long term business

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

			11.47	220172	_	2000 2000
Type of insurance	Sing	le premium contra	cts	Re	gular premium co	ntracts
	No of contracts	Premiums	Sums assured, annuities per annum or other measures of benefit	No of contracts	Annual premiums	Sums assured, annuities per annum or other measures of benefit
1	2	3	4	5	6	7
UK REINSURANCE ACCEPTED						
Life Assurance & General Annuity Insurance Business Accumulating With-Profits Policies Joint Venture Bond	11049	127650	127650			
Sub total: Accumulating With-Profits Policies	11049	127650	127650			
Non-Linked Non-Profit Policies						
Term Assurance : Level				10		388
Term Assurance : Decreasing				11		233
Sub total: Non-Linked Non-Profit Policies				21		621
Total: Life Assurance & General Annuity Insurance Business	11049	127650	127650	21		621

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

			K47	220742 G	L 31 12	2003 2000
Type of insurance	Sing	le premium contra	cts	Re	gular premium co	ntracts
	No of contracts	Premiums	Sums assured, annuities per annum or other measures of benefit	No of contracts	Annual premiums	Sums assured, annuities per annum or other measures of benefit
1	2	3	4	5	6	7
Permanent Health Insurance Business						
Non-Linked Non-Profit Policies						
Term Assurance : With Critical Illness Decreasing Term Assurance : With Critical Illness				3 8		55 119
Decreasing Term Assurance : with Ontical liness				0		119
Sub total: Non-Linked Non-Profit Policies				11		174
Total: Permanent Health Insurance Business				11		174
Total: UK Reinsurance Accepted	11049	127650	127650	32		795

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

Type of insurance	Sing	le premium contra	cts	Re	egular premium con	tracts
	No of contracts	Premiums	Sums assured, annuities per annum or other measures of benefit	No of contracts	Annual premiums	Sums assured, annuities per annum or other measures of benefit
1	2	3	4	5	6	7
OVERSEAS DIRECT WRITTEN INSURANCE BUSINESS						
Life Assurance & General Annuity Insurance Business						
Accumulating With-Profits Policies						,
Retirement Annuity		4.5	4			1 pa
Retirement Annuity additional		15	1 pa			
Sub total: Accumulating With-Profits Policies		15	1 pa			1 pa
Non-Linked With-Profits Policies						
Whole Life Assurance				6	28	523
Endowment Assurance				5	27	421
Group Deferred Life Annuity		1			86	44 pa
Group Reversionary Annuity					3	4 pa
Sub total: Non-Linked With-Profits Policies		1		11	144	944
Non-Linked Non-Profit Policies						48 pa
Term Assurance : Level					2	281
Term Assurance : Decreasing				5	_	36
German Term				Ç		91
Group Term Assurance					1	121
Group Widows Death In Service						4 pa
·						,

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

		1147		9.1	2000			
Type of insurance	Sing	le premium contra	cts	Re	egular premium contracts			
	No of contracts	Premiums	Sums assured, annuities per annum or other measures of benefit	No of contracts	Annual premiums	Sums assured, annuities per annum or other measures of benefit		
1	2	3	4	5	6	7		
Annuity in Payment	4	321	33 pa					
Sub total: Non-Linked Non-Profit Policies	4	321	33 pa	5	3	529 4 pa		
Other Linked Contracts						4 pa		
Personal Pension Scheme		230	230		257			
Personal Pension Scheme additional		509	509					
International Investment Plan		26	26		23			
International Investment Plan additional		1059	1059					
Self Invested Personal Pension additional		20	20					
Group Pension Investment Bond		50	50					
Executive Pension Plan		53	53		84			
NU Optimiser Personal Pension	116	4091	4091	822	2207			
NU Optimiser Personal Pension additional		775	775					
NU International Investment Plan	62	3515	3515	10	20			
NU International Investment Plan additional		527	527					
NU Self Invested Personal Pension	17	1744	1744					
NU Self Invested Personal Pension additional		36	36					
NU Group Pension Investment Bond	1	130	130					
NU Executive & Directors Personal Pension		776	776	358	1086	146		
Multi Portfolio	254			28	1264			

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

	K47	220/42 GL	_ 31 12	2003 £000					
Type of insurance	Sing	le premium contra	cts	Regular premium contracts					
	No of contracts	Premiums	Sums assured, annuities per annum or other measures of benefit	No of contracts	Annual premiums	Sums assured, annuities per annum or other measures of benefit			
1	2	3	4	5	6	7			
German GALA					9	172			
German DIVA						1			
Irish Portfolio Pension	6	302	306	35	304	307			
Sub total: Other Linked Contracts	456	13843	13847	1253	5254	626			
Total: Life Assurance & General Annuity Insurance Business	460	14180	13847	1269	5401	2099			
			34 pa			53 pa			
Total: Overseas Direct Written Insurance Business	460	14180	13847 34 pa		5401	2099 53 pa			

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

	11.47	220742	_ 31 12	2000		
Type of insurance	Sing	le premium contra	cts	Re	gular premium cor	ntracts
	No of contracts	Premiums	Sums assured, annuities per annum or other measures of benefit	No of contracts	Annual premiums	Sums assured, annuities per annum or other measures of benefit
1	2 3 4 5				6	7
OVERSEAS REINSURANCE ACCEPTED						
Life Assurance & General Annuity Insurance Business Accumulating With-Profits Policies						
NU International Bond	694	34343	34343			
Sub total: Accumulating With-Profits Policies	694	34343	34343			
Non-Linked Non-Profit Policies						
Term Assurance : Decreasing				2		7
Sub total: Non-Linked Non-Profit Policies				2		7
Total: Life Assurance & General Annuity Insurance Business	694	34343	34343	2		7

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

Type of insurance	Sing	le premium contra	cts	Re	Regular premium contracts			
	No of contracts	Premiums	Sums assured, annuities per annum or other measures of benefit	No of contracts	Annual premiums	Sums assured, annuities per annum or other measures of benefit		
1	2	3	4	5	6	7		
Permanent Health Insurance Business								
Non-Linked Non-Profit Policies Decreasing Term Assurance : With Critical Illness				2		7		
Sub total: Non-Linked Non-Profit Policies				2		7		
Total: Permanent Health Insurance Business				2		7		
Total: Overseas Reinsurance Accepted	694	34343	34343	4		14		
	I							

Long term insurance business : Expected income from admissible assets not held to match liabilities in respect of linked benefits

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

Category of assets Total long term insurance business assets

			Company registrati number		GL/UK/CM	Pe day	riod end month	ded year	- U	nits	Category of assets
		R48	2267	42	GL	31	12	12 2003		000	10
Type of asset					Value admissi assets as s on Form 1	ible shown	in	Expected come from admissible assets	m	Y	ield %
Land and buildings			11	126	0421	8460		07 6.		6.71	
Fixed interest	Approved securities			12	262	6820		1308	20		4.72
securities	Other			13	170	2629		9175			5.35
Variable interest and variable yield securities	Approved securities			14		5802		1	35		2.33
(excluding items shown at line 16)	Other			15	1	9151		8	24		4.37
Equity shares and haschemes	noldings in collective inv	estment		16	551	3098		2190	29		3.97
Loans secured by n	nortgages			17		118					
All other assets			18	40	6829		206	610		5.07	
All other assets		19	24	1509							
Total (11 to 19)				29	1177	6377		5477	84		4.59

Long term insurance business : Expected income from admissible assets not held to match liabilities in respect of linked benefits

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

Category of assets Life and Annuity

		Compan registrat number			GL/UK/CM		Period ended month year		U	nits	Category of assets
		R48	2267	42	GL	31	12	2003	£	000	11
Type of asset					Value admissi assets as s on Form 1	ible shown	in	Expected come from admissible assets		Y	íield %
Land and buildings				11	126	0421		8460	07		6.71
Fixed interest	Approved securities			12	260	0883		12949	93		4.72
securities	Other			13	170	2629		917	59		5.35
Variable interest and variable yield securities	Approved securities			14		5802		10	35		2.33
(excluding items shown at line 16)	Other			15	1	9151		82	24		4.37
Equity shares and h schemes	noldings in collective inv	estment/		16	551	3098		21902	29		3.97
Loans secured by n	nortgages			17		118					
Producing income All other assets					38	6446		198	58		5.14
7 iii otrior addots		19	23	5032							
Total (11 to 19)	Total (11 to 19)					3580		54570	05		4.59

Long term insurance business : Expected income from admissible assets not held to match liabilities in respect of linked benefits

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

Category of assets Permanent Health

		Company registrati number			GL/UK/CM	Pe day	riod end month	ded year	Unit	ts	Category of assets
		R48	2267	42	GL	31	12	2003	£00	00	12
Type of asset					Value admissi assets as s on Form 1	ible shown	in	Expected come from admissible assets		Y	ield %
Land and buildings			11								
Fixed interest	Approved securities			12	2	5937		132	27		4.69
securities	Other			13							
Variable interest and variable yield securities	Approved securities			14							
(excluding items shown at line 16)	Other			15							
Equity shares and h schemes	oldings in collective inv	estment/		16							
Loans secured by n	nortgages			17							
Producing income All other assets					2	0383		7	52		3.69
Not producing income						6477					
Total (11 to 19)	otal (11 to 19)				5	2797		207	79		3.73

22032004:09:00:00 Form 49

Long term insurance business: Analysis of admissible fixed interest and variable interest and variable yield securities not held to match liabilities in respect of linked benefits

Name of insurer CGNU Life Assurance Limited

Global business

				R49	226742	GL	31 12	2003	£000	10
Redemption period in years			Value of admissible assets as shown on Form 13	Gross redemption yield %	Value of admissible higher yielding assets		Value of admissible assets as shown on Form 13	Gro reden yie %	nption eld I	Value of admissible nigher yielding assets 6
One year or less	11		28954	4.04						
More than one year but not more than five years	12		128790	2.77		Variable				
More than five years but not more than ten years	13	<u>_</u>	229744	4.72		interest and				
More than ten years but not more than fifteen years	14	Fixed interest	409737	4.80		variable yield				
More than fifteen years but not more than twenty years	15	approved securities	436741	4.92		approved securities				
More than twenty years but not more than twenty five years	16		599030	4.86		excluding				
More than twenty five years	17		793824	4.79		equities	580	2 2	2.33	
Irredeemable	18									
Total (11 to 18)	19		2626820	4.72			580	2 2	.33	
One year or less	21		250945	3.55						
More than one year but not more than five years	22		52736	6.14		Other				
More than five years but not more than ten years	23		233605	5.53		variable				
More than ten years but not more than fifteen years	24	Other fixed	203298	5.70		interest and variable				
More than fifteen years but not more than twenty years	25	interest securities	239075	5.49		yield securities				
More than twenty years but not more than twenty five years	26		174310	5.87		excluding equities	29	5 2	.73	
More than twenty five years	27		328126	5.46		equilies				
Irredeemable	28		220534	5.95			1885	6 4	.40	
Total (21 to 28)	29		1702629	5.35			1915	51 4	.37	

22032004:09:00:00 Form 49

Long term insurance business: Analysis of admissible fixed interest and variable interest and variable yield securities not held to match liabilities in respect of linked benefits

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended

31st December 2003

Company
registration
number

GL/UK/CM

GL/UK/CM

GL/UK/CM

GL/UK/CM

GL/UK/CM

GL/UK/CM

Gay month year

Category
of assets

Category

,				R49	226742	GL	31	12	2003	£000	0 11
Redemption period in years			Value of admissible assets as shown on Form 13	Gross redemption yield %	Value of admissible higher yielding assets		adm ass sho	lue of iissible ets as wn on m 13	rede	ross emption rield %	Value of admissible higher yielding assets 6
One year or less	11		27666	4.04							
More than one year but not more than five years	12		128790	2.77		\/aviahla					
More than five years but not more than ten years	13		223137	4.72		Variable interest and					
More than ten years but not more than fifteen years	14	Fixed interest	405683	4.80		variable yield					
More than fifteen years but not more than twenty years	15	approved securities	432920	4.92		approved securities					
More than twenty years but not more than twenty five years	16		596714	4.86		excluding					
More than twenty five years	17		785973	4.79		equities		580)2	2.33	
Irredeemable	18										
Total (11 to 18)	19		2600883	4.72				580)2	2.33	
One year or less	21		250945	3.55							
More than one year but not more than five years	22		52736	6.14		Other					
More than five years but not more than ten years	23		233605	5.53		variable					
More than ten years but not more than fifteen years	24	Other fixed	203298	5.70		interest and variable					
More than fifteen years but not more than twenty years	25	interest securities	239075	5.49		yield securities					
More than twenty years but not more than twenty five years	26		174310	5.87		excluding equities		29	95	2.73	
More than twenty five years	27		328126	5.46		equilies					
Irredeemable	28		220534	5.95				1885	56	4.40	
Total (21 to 28)	29		1702629	5.35				1915	51	4.37	

22032004:09:00:00 Form 49

Long term insurance business: Analysis of admissible fixed interest and variable interest and variable yield securities not held to match liabilities in respect of linked benefits

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended

31st December 2003

Company
registration
number

Category of assets

Permanent Health

Category of assets

Category of assets

.				R49	226742	GL	31 12	2003	£000	12
Redemption period in years			Value of admissible assets as shown on Form 13	Gross redemption yield %	Value of admissible higher yielding assets		Value of admissible assets as shown on Form 13	reder yi	oss mption eld %	Value of admissible higher yielding assets 6
One year or less	11		1288	4.01						
More than one year but not more than five years	12					Variable				
More than five years but not more than ten years	13		6607	4.72		interest and				
More than ten years but not more than fifteen years	14	Fixed interest	4054	4.79		variable yield				
More than fifteen years but not more than twenty years	15	approved securities	3821	4.78		approved securities				
More than twenty years but not more than twenty five years	16		2316	4.73		excluding				
More than twenty five years	17		7851	4.66		equities				
Irredeemable	18									
Total (11 to 18)	19		25937	4.69						
One year or less	21									
More than one year but not more than five years	22					Other				
More than five years but not more than ten years	23					variable				
More than ten years but not more than fifteen years	24	Other fixed				interest and variable				
More than fifteen years but not more than twenty years	25	interest securities				yield securities				
More than twenty years but not more than twenty five years	26					excluding equities				
More than twenty five years	27					equilles				
Irredeemable	28									
Total (21 to 28)	29									

Name of insurer CGNU Life Assurance Limited

Global business

United Kingdom business

Financial year ended 31st December 2003

Type of business	Life Assurance	e & Genera	I Annuity Ins	urance Bus	iness registrati	on	/UK/CM		eriod er month		- Units	uk/os	Type of business	Category of surplus
Category of surplus	With Profit			R	51 2267	742	GL	31	12	2003	£000	UK	L&GA	11
Type of insurance or na	me of contract	Valuat	ion basis	No of contracts	Amount of sums assured or annuities per		t of annu miums	ual		oportion of office	Value of sums assured or annuities per	Value of ann	ual premiums	Amount of mathematical
		Rate of interest	Mortality or morbidity table		annum, including vested reversionary bonuses	Office premiums	Net p	oremiums	s res	remiums served for penses and profits	annum, including vested reversionary bonuses	Office premiums	Net premiums	reserves
1		2	3	4	5	6		7		8	9	10	11	12
DIRECT WRITTEN INSURA	ANCE BUSINESS													
With-Profits Policies														
Whole Life Assurance		3.7%	0	37262	869815	2895	1				428895	341161	261531	167364
Endowment Insurance		3.7%	0	195612	2655675	10239	1				1919942	831979	779974	1139968
Economy Endowment Insura	ance	3.7%	0	20770	457935	1613	8				319850	130876	125981	193869
Endowment with Critical Illne	ess	3.7%	N	37509	642492	3111	8				367095	356741	319310	47785
Miscellaneous:														
-Pure Endowment insurance	Э	3.7%	0	17	81		2				80			80
-Parents Life		3.7%	0	24	288		5				267	9	8	259
-Other assurance		-	-	4	136		1	1		0.561	73	10	4	69
Extra Premiums						83	9				839			839
Group Whole Life assurance	е	3.7%	0	3	57						43			43
Group Endowment insurance	ce	3.7%	0	132	191						174	1	1	173
Group Miscellaneous:														
-Group Other Assurance		-	-	30	1902	3	8				1677			1677
Group Deferred Annuity		4.3%/4.3%	D	42	18 pa						268			268
Miscellaneous Reserve											27216			27216
Sub total: With-Profits Po	licies			291405	4628572	17948	3	1			3066419	1660777	1486809	1579610
					18 pa									

Company

Name of insurer **CGNU Life Assurance Limited**

Global business

United Kingdom business

Financial year ended 31st December 2003

Company Life Assurance & General Annuity Insurance Business registration Period ended Type of Category Type of business GL/UK/CM Units UK/OS business of surplus day month year Category of surplus With Profit **R51** 226742 12 GL 31 2003 £000 UK L&GA 11 Amount of sums Value of sums No of Proportion of Amount of Amount of annual Value of annual premiums Valuation basis Type of insurance or name of contract assured or assured or contracts office mathematical premiums annuities per annuities per premiums reserves

	Rate of interest	Mortality or morbidity table		annum, including vested reversionary bonuses	Office premiums	Net premiums	reserved for expenses and profits	annum, including vested reversionary bonuses	Office premiums	Net premiums	reserves
1	2	3	4	5	6	7	8	9	10	11	12
Non-Profit Policies											
Whole Life Assurance	3.3%	0	14794	94342	1712			55259	15971	13369	41890
Life Cover Plus	3.3%	Н	2200	5652	347			4028	2780	2483	1545
Endowment Insurance	3.3%	0	661	2151	44	41	0.058	1878	157	148	1730
Term Assurance :											
- Level	3.3%	Р	126459	12588309	42319			330122	284887	253436	76686
- Level With Critical Illness	3.3%	N	22811	1864879	3571			57058	39884	38833	18225
- Decreasing Mortgage Protection	3.3%	Q	99504	3849562	17703			120924	159278	112105	8819
- Decreasing	3.3%	0	192190	3450439	20735			286546	212041	200561	85985
- Decreasing With Critical Illness	3.3%	В	9766	615389	1078			14800	13597	12271	2529
- Income Benefits	3.3%	Q	11652	435308	1869			4883	10493	4856	27
- Income Benefits	3.3%	С	2010	179453	423			2378	4557	2344	34
- Increasing Income Benefits	3.3%	Q	1788	95175	379			774	1631	770	4
- Increasing	3.3%	0	1739	113316	379	207	0.438	2708	2151	1209	1499
- Decreasing with Critical Illness	3.3%	N	58702	1907179	8474			113881	107056	85398	28483
- Other	-	-	406	7593	10			37			37
- Serious Illness Contract	3.3%	J	32	910	5	3	0.494	15	14	7	8
Miscellaneous :											
- Pure Endowment	3.3%	0	4	1				1			1
- Other Assurance	3.3%	0	20770	380645	1405			16351	11590	10711	5640

Name of insurer CGNU Life Assurance Limited

Global business

United Kingdom business

_	ivne of huginess	Life Assurance	e & General Annuity Ins	uranaa	Pucinos	Company registratio		OL /IUI/OM	Р	eriod en	ded		111/100	Type of	Category
- 1	ype of business	Life Assuranc	e & General Annuity ins	urance	Dusilles	number		GL/UK/CM	day	month	year	Units	UK/OS	business	of surplus
C	category of surplus	With Profit			R51	2267	42	GL	31	12	2003	£000	UK	L&GA	11
				No.o	f Amo	unt of sums	Λ.	marint of anni	اما	Dro	portion of	Value of sums	\/alua of a		Amount of

Category of surplus With Profit				R51 2267	742	GL 31	12	2003	£000	UK	L&GA	11
Type of insurance or name of contract	Valuat	ion basis	No of contracts	Amount of sums assured or annuities per		of annual	o o	ortion of	Value of sums assured or annuities per	Value of ann	ual premiums	Amount of mathematical
	Rate of interest	Mortality or morbidity table		annum, including vested reversionary bonuses	Office premiums	Net premium	rese exper	miums rved for nses and rofits	annum, including vested reversionary bonuses	Office premiums	Net premiums	reserves
1	2	3	4	5	6	7		8	9	10	11	12
- Other Assurance	-	-	423	18790	24	1	5	0.158	1327	129	109	1218
Extra Premiums					1188				1188			1188
Group Whole Life Assurance	3.3%	0	21	19				0.412	16			16
Group Endowment Insurance	3.3%	0	494	133				0.149	120	1		120
Group Pure Endowment Insurance	3.3%	0	72	37					28			28
Group Term Assurance : Level	3.3%	Р	347	142	1				25	2		25
Group Term Assurance : Decreasing	-	-	1619515	3634976	340				16287			16287
Group Term Assurance : By RSP	-	-	105354	433378					1818			1818
Reserve for Options									3000			3000
Additional AIDS Reserve for Options									3167			3167
Annuity in Payment	5.2%	F	2716	898 pa					7336			7336
Deferred Life Annuity	4.3%/4.2%	D	7	3 pa					38			38
Reversionary Annuity	5.2%	F	103	82 pa					128			128
Miscellaneous Annuity	-	-	11	14 pa					29			29
Group Annuity in Payment	5.2%	F	49	7 pa					27			27
Group Deferred Life Annuity	4.3%/4.2%	D	13754	244 pa	1				2650	3	3	2647
Group Deferred Reversionary Annuity	4.3%/4.2%	E	3	1 pa					2			2
Group Miscellaneous Annuity	-	-	14						22			22
Sub total: Non-Profit Policies			2308371	29677778	102007	26	6		1048851	866222	738613	310238
				1249 pa								

Name of insurer CGNU Life Assurance Limited

Global business

United Kingdom business

i inditolal year ended	313t Deceiiii	Dei 2003			Company	у								
Type of business	Life Assurance	ce & Genera	I Annuity Ins	urance Bเ	usiness registrati	ion GL/	UK/CM -	Peri day m	riod end nonth	ded year	- Units	UK/OS	Type of business	Category of surplus
Category of surplus	With Profit				R51 2267	742	GL	31	12	2003	£000	UK	L&GA	11
Type of insurance or name	ne of contract	Valuat	tion basis	No of contracts	Amount of sums assured or annuities per	/ tillouin	t of annual	ı		portion of office	Value of sums assured or annuities per	Value of ann	nual premiums	Amount of mathematical
		Rate of interest	Mortality or morbidity table		annum, including vested reversionary bonuses	Office premiums	Net pre	miums	rese	emiums erved for enses and orofits	annum, including vested reversionary bonuses	Office premiums	Net premiums	reserves
1		2	3	4	5	6	7	7		8	9	10	11	12
Sub total: Direct Written Ins Business	surance			259977	34306350 1267 pa	1		267			4115270	2526999	2225422	1889848
REASSURANCE ACCEPTE	:D													
With-Profits Policies										ļ				
Whole Life Assurance		3.7%	0	3	4 1225	7	,				784	53	50	734
Sub total: With-Profits Police	cies			3	4 1225	7	,				784	53	50	734
Non-Profit Policies		2.20/	0		174					ļ	120	16	15	111
Whole Life Assurance Term Assurance:		3.3%			8 174	2	'			ļ	129	16	15	114
- Level		3.3%	P	9409	6 453679	1517	,			ļ	18194	14878	7905	10289
- Level With Critical Illness		3.3%	N	3575		1				ļ	3436	3775	2957	479
- Decreasing Mortgage Protect	ction	3.3%	Q	3158						ļ	12594	17851	11749	845
- Decreasing With Critical Illn		3.3%	В	6979						ļ	8617	10028	8149	468
- Income Benefits	.033	3.3%	Q	00.0	1 103					ļ	3	3	2	1
- Increasing		3.3%	0		1 316					ļ	1	_	- 1	1
- Other		-	-	179			5			ļ	81			81
Miscellaneous Assurance		_	-	355		1				0.385	131	1	1	130
Extra Premiums						g					9			9
Group Miscellaneous Assurar	nces	-	-		1 15						1			1

Name of insurer CGNU Life Assurance Limited

Global business

United Kingdom business

Type of business	Life Assurance	ce & Genera	al Annuity Ins	urance Bus	iness registrati	on GL/U	K/CM -		riod en month	ded year	- Units	UK/OS	Type of business	Category of surplus
Category of surplus	With Profit			R	2267	'42 G)L	31	12	2003	£000	UK	L&GA	11
Type of insurance or nar	me of contract	Valua	tion basis	No of contracts	Amount of sums assured or annuities per	Amount prem	of annua	al	;	portion of office	Value of sums assured or annuities per	Value of ani	nual premiums	Amount of mathematical
		Rate of interest	Mortality or morbidity table		annum, including vested reversionary bonuses	Office premiums		emiums	rese	emiums erved for enses and profits	annum, including vested reversionary bonuses	Office premiums	Net premiums	reserves
1		2	3	4	5	6		7		8	9	10	11	12
Annuity in Payment		5.2%	F	2	28 pa						346			346
Reversionary Annuity		-	-	2	26 pa						120			120
Miscellaneous Annuity		-	-	8	2 pa						2			2
Group Miscellaneous Annuity	у	-	-	1							12			12
Sub total: Non-Profit Polic	ies			236619	984302 56 pa	4804					43676	46552	30778	12898
Sub total: Reassurance Ac	cepted			236653	985527	4811					44460	46605	30828	13632
					56 pa									
REASSURANCE CEDED														
With-Profits Policies														
Whole Life Assurance		3.7%	0		1631	7					1173	44	42	1131
Endowment Insurance		3.7%	0		128349	8274					78115	81065	69885	8230
Endowment with Critical Illne	ess	3.7%	N		113999	6032					61524	74974	59710	1814
Extra Premiums						173					173			173
Sub total: With-Profits Poli	icies				243979	14486					140985	156083	129637	11348
Whole Life Assurance		3.3%	0		615	13					465	84	79	386

Name of insurer CGNU Life Assurance Limited

Global business

United Kingdom business

Financial year ended 31st December 2003

Type of business

Life Assurance & General Annuity Insurance

Business

Company registration number

R51

226742

GL/UK/CM

GL

Category of surplus With Profit				R51 2267	742 (3L	31	12 2003	£000	UK	L&GA	11
Type of insurance or name of contract	Valuat	ion basis	No of contracts	Amount of sums assured or annuities per	Amount pren	of annua	al	Proportion of office	Value of sums assured or annuities per	Value of ann	nual premiums	Amount of mathematical
	Rate of interest	Mortality or morbidity table		annum, including vested reversionary bonuses	Office premiums	Net pi	remiums	premiums reserved for expenses and profits	annum, including vested reversionary bonuses	Office premiums	Net premiums	reserves
1	2	3	4	5	6		7	8	9	10	11	12
Life Cover Plus	3.3%	Н		2801	154				1996	1231	1230	766
Term Assurance :												
- Level	3.3%	Р		11631921	39697				309175	263514	249161	60014
- Level With Critical Illness	3.3%	N		1730537	3255				51999	36023	34686	17313
- Decreasing Mortgage Protection	3.3%	Q		3616650	16250				116479	143572	108694	7785
- Decreasing	3.3%	0		1397676	12522				177007	133618	129527	47480
- Decreasing With Critical illness	3.3%	В		615389	1078				14800	13597	12271	2529
- Income Benefits	3.3%	Q		3332	13				50	83	50	
- Income Benefits	3.3%	С		179453	423				2378	4557	2344	34
- Increasing Income Benefits	3.3%	Q		1913	6				24	32	23	1
- Increasing	3.3%	0		3862	12		7	0.376	109	83	52	57
- Decreasing With Critical Illness	3.3%	N		1152542	5053				58861	65518	50614	8247
- Other	-	-		161228	853				865			865
- Serious Illness Contract	3.3%	J		146				0.441	3	1	1	2
Miscellaneous Assurance	-	-		5451	1			0.653	70			70
Extra Premiums					1160				1160			1160
Group Whole Life Assurance	3.3%	0		2					2			2
Group Term Assurance : Level	3.3%	Р		336	1				19	16	16	3
Group Term Assurance : Decreasing	-	-		3542546					15788			15788
Group Term Assurance : By RSP	-	-		431731					1792			1792

Name of insurer CGNU Life Assurance Limited

Global business

United Kingdom business

Type of business	Life Assurance	ce & Genera	al Annuity Ins	urance B	Company usiness registrati number	ion	IK/CM —		eriod en month	ded year	— Units	uk/os	Type of business	Category of surplus
Category of surplus	With Profit				R51 2267	742	SL :	31	12	2003	£000	UK	L&GA	11
Type of insurance or na	me of contract	Valua	tion basis	No of contracts	Amount of sums assured or annuities per		of annual	l		portion of office	Value of sums assured or annuities per	Value of an	nual premiums	Amount of mathematical
		Rate of interest	Mortality or morbidity table		annum, including vested reversionary bonuses	Office premiums	Net prer	emiums	s res	emiums erved for enses and orofits	annum, including vested reversionary bonuses	Office premiums	Net premiums	reserves
1		2	3	4	5	6	7	7		8	9	10	11	12
Annuity in Payment		5.2%	F		15 pa						62			62
Reversionary Annuity		-	-		3 pa									
Sub total: Non-Profit Police	cies				24478131	80491		7	,		753104	661929	588748	164356
					18 pa									
Sub total: Reassurance C	eded				24722110			7	'		894089	818012	718385	175704
					18 pa									
Net total: Life Assurance Annuity Insurance Busine				283642	10569767 1305 pa	191324		260			3265641	1755592	1537865	1727776

Name of insurer CGNU Life Assurance Limited

Global business

United Kingdom business

Financial year ended 31st December 2003

Type of business Pension Ins	surance Busin	iess			registration	on	UK/CM		eriod er		- Units	UK/OS	Type of	Category
Type of business	,aranoc Baoin		_		number		0100111	day	month	year	Onits	01400	business	of surplus
Category of surplus With Profit				R51	2267	42	GL	31	12	2003	£000	UK	Pens	11
Type of insurance or name of contract	Valua	tion basis	No of contracts	s as	unt of sums ssured or nuities per	Amoun pre	t of anr miums			oportion of office	Value of sums assured or annuities per	Value of ani	nual premiums	Amount of mathematical
	Rate of interest	Mortality or morbidity table		annun reve	m, including vested versionary conuses	Office premiums	Net	t premium	ns res exp	remiums served for enses and profits	annum, including vested reversionary bonuses	Office premiums	Net premiums	reserves
1	2	3	4		5	6		7		8	9	10	11	12
DIRECT WRITTEN INSURANCE BUSINES	ss													
With-Profits Policies														
Group Cash on Retirement	4.3%/4.3%	D	15	50	87220	947	7				82623	6670	5920	76703
Group Cash on Retirement	4.3%	A	2	91	768						1506	1		1506
Group Term	4.3%	0		97	688						33			33
Group Deferred Annuity	4.3%/4.3%	D	35	56	8763 pa	60′	ı				97358	3987	3933	93425
Group Deferred Reversionary Annuity	4.3%/4.3%	E	6	67	922 pa	10)	-	7	0.298	3267	43	30	3237
Group Miscellaneous Annuity	-	-		88	40 pa						142			142
Immediate Annuity	1.5%	G	7	52	3140 pa						32583			32583
Miscellaneous Reserve											3984			3984
Sub total: With-Profits Policies			70	01	88676	1558	3		7		221496	10701	9883	211613
				1	12865 pa									
Non-Profit Policies					-									
Term Assurance : Level	4.2%	Р	99	49	860549	3783	3				26548	22585	19278	7270
Term Assurance : Level	4.2%	С		91	9176	44	1				436	452	388	48
Term Assurance : Decreasing	4.2%	0	3	46	14248	80)	40	0	0.464	333	439	235	98
Term Assurance : Income Benefits	4.2%	0	3	80	12101	53	3	2	1	0.480	113	194	101	12
Term Assurance : Increasing	4.2%	Р	1	92	24372	63	3				593	345	321	272
Annuity in Payment	5.2%	S	234	83	33930 pa						391332			391332

Company

Name of insurer CGNU Life Assurance Limited

Global business

United Kingdom business

Financial year ended 31st December 2003

Type of business	Pension Insu	ırance Busin	ess			Company registrati number		GL/UK/CM		eriod (ended th year	— Units	UK/OS	Type of business	Category of surplus
Category of surplus	With Profit				R	51 2267	742	GL	31	12	2003	£000	UK	Pens	11
Type of insurance or na	ame of contract	Valuat	ion b	asis	No of contracts	Amount of sums assured or annuities per	Ar	nount of annu premiums	ual		Proportion of office	Value of sums assured or annuities per	Value of an	nual premiums	Amount of mathematical
		Rate of interest		fortality or arbidity table		annum, including vested reversionary bonuses	Offi premi		oremium	is r	premiums eserved for expenses and profits	annum, including vested reversionary bonuses	Office premiums	Net premiums	reserves
1		2		3	4	5	6	i	7		8	9	10	11	12
Retirement Annuity		4.3%/4.2%	D		173	5 pa						113			113
Deferred Annuity		4.3%/4.2%	E		3	5 pa						65			65
Reversionary Annuity		5.2%	S		3692	4877 pa						19548			19548
Extra Premiums								19				19			19
Group Cash on Retirement		4.3%	Α		1681	3308						1844			1844
Group Term: By AP level		4.2%	С		3388	120367		761				5252	3956	3221	2031
Group Term: By RSP		-	-		1234	16652						21			21
Group Term: Other		-	-		14	390		2				2			2
Group Miscellaneous Assu	rance	-	-		110	13241		6				29			29
Group Annuity in Payment		5.2%	R		1775	326 pa						2252			2252
Group Annuity in Payment		5.2%	S		234	101 pa						1473			1473
Group Retirement Annuity		4.3%/4.2%	D		811	313 pa						3071			3071
Group Deferred Life Annuity	у	4.3%/4.2%	D		11463	6790 pa		1				59561	4	4	59557
Group Deferred Reversiona	ary Annuity	4.3%/4.2%	E		2264	1984 pa						4799			4799
Group Miscellaneous Annu	ity	-	-		1384	1084 pa		9		7	0.207	367	44	35	332
Extra Premiums								22				22			22
Premiums not yet allocated												175			175
Sub total: Non-Profit Poli	cies				62595	1074404 49415 pa		4843	6	8		517968	28019	23583	494385

Company

Name of insurer CGNU Life Assurance Limited

Global business

United Kingdom business

Type of business Per	nsion Insu	rance Busin	ess		Company registrati number		L/UK/CM		eriod e montl	ended h year	Units	uk/os	Type of business	Category of surplus
Category of surplus Wit	h Profit			R	51 2267	742	GL	31	12	2003	£000	UK	Pens	11
Type of insurance or name of	contract	Valuat	ion basis	No of contracts	Amount of sums assured or annuities per	AIIIO	ınt of annı emiums	ual		roportion of office	Value of sums assured or annuities per	Value of ann	nual premiums	Amount of mathematical
		Rate of interest	Mortality or morbidity table		annum, including vested reversionary bonuses	Office premium		oremium	is re	premiums eserved for openses and profits	annum, including vested reversionary bonuses	Office premiums	Net premiums	reserves
1		2	3	4	5	6		7		8	9	10	11	12
Sub total: Direct Written Insurar Business	nce			69596	1163080 62280 pa	64	01	7	5		739464	38720	33466	705998
REASSURANCE ACCEPTED														
Non-Profit Policies														
Term Assurance : Level		4.2%	P	59	2345		13				70	110	67	3
Term Assurance : Other		-	-	29	434		2				1			1
Annuity in Payment		5.2%	R	280	161 pa						2351			2351
Reversionary Annuity		5.2%	R	54	27 pa						108			108
Extra Premiums														
Group Term: By AP level		4.2%	С	10	983		5				28	19	13	15
Group Term: By RSP		-	-	19	3844						5			5
Group Annuity in Payment		5.2%	S	1										
Sub total: Non-Profit Policies				452	7606 188 pa		20				2563	129	80	2483
Sub total: Reassurance Accepte	ed .			452	7606		20				2563	129	80	2483
l l l l l l l l l l l l l l l l l l l				.02	188 pa							.20		
REASSURANCE CEDED														

Name of insurer CGNU Life Assurance Limited

Global business

United Kingdom business

Financial year ended 31st December 2003

Type of business	Pension Insu	rance Busir	ness		registrati number	ion	/UK/CM	day	riod er month		- Units	UK/OS	Type of business	Category of surplus
Category of surplus	With Profit			Γ	R51 2267	742	GL	31	12	2003	£000	UK	Pens	11
Type of insurance or na	me of contract	Valua	tion basis	No of contracts	Amount of sums assured or annuities per		nt of anr emiums			oportion of office	Value of sums assured or annuities per	Value of ann	nual premiums	Amount of mathematical
		Rate of interest	Mortality or morbidity table		annum, including vested reversionary bonuses	Office premiums		t premiums	res	remiums served for enses and profits	annum, including vested reversionary bonuses	Office premiums	Net premiums	reserves
1		2	3	4	5	6		7		8	9	10	11	12
Non-Profit Policies														
Term Assurance : Level		4.2%	P		824994	364	17				24618	21661	18233	6385
Term Assurance : Level		4.2%	С		9176	4	4				436	452	388	48
Term Assurance : Decreasi	ng	4.2%	0		121		1	1		0.450	3	4	2	1
Term Assurance : Income B	enefits	4.2%	0		23		1			0.895		1		
Term Assurance : Increasin	g	4.2%	P		65						3	1	1	2
Annuity in Payment		5.2%	S		9 pa						42			42
Reversionary Annuity		5.2%	S		3 pa						7			7
Extra Premiums						2	28				28			28
Group Term Assurance By	AP Level	4.2%	С		28453	23	39				1022	1139	691	331
Group Term Assurance By	RSP	-	-		3980						7			7
Group Miscellaneous Assur	ance	-	-		696						2			2
Group Miscellaneous Annui	ty	-	-		94 pa		4	2		0.320	28	13	9	19
Extra Premiums							1				1			1
Sub total: Non-Profit Police	ies				867508	396	55	3			26197	23271	19324	6873
					106 pa									
Sub total: Reassurance C	eded				867508	396	55	3			26197	23271	19324	6873
					106 pa									

Company

Name of insurer **CGNU Life Assurance Limited**

Global business

United Kingdom business

Financial year ended 31st December 2003 Company registration Period ended Type of Category Type of business **Pension Insurance Business** GL/UK/CM Units UK/OS number business of surplus day month year Category of surplus With Profit **R51** 226742 12 GL 31 2003 £000 UK **Pens** 11 Proportion of Value of sums Amount of No of Amount of sums Amount of annual Value of annual premiums Type of insurance or name of contract Valuation basis assured or assured or contracts office mathematical premiums annuities ner annuities ner

	Rate of interest	Mortality or morbidity table		annuities per annum, including vested reversionary bonuses	Office premiums	Net premiums	premiums reserved for expenses and profits	annuities per annum, including vested reversionary bonuses	Office premiums	Net premiums	reserves
1	2	3	4	5	6	7	8	9	10	11	12
Net total: Pension Insurance Business			70048	303178 62362 pa	2456	72		715830	15578	14222	701608

Name of insurer CGNU Life Assurance Limited

Global business

United Kingdom business

Type of business	Permanent Ho	ealth Insura	nce Business	·	Company registrati number	on	IK/CM d	Per lay m	iod en	ded year	— Units	UK/OS	Type of business	Category of surplus
Category of surplus	With Profit			R	2267	742	GL 3	31	12	2003	£000	UK	PHI	11
Type of insurance or na	ame of contract	Valua	tion basis	No of contracts	Amount of sums assured or annuities per	711104111	of annual	<u>'</u>		oortion of office	Value of sums assured or annuities per	Value of ani	nual premiums	Amount of mathematical
		Rate of interest	Mortality or morbidity table		annum, including vested reversionary bonuses	Office premiums	Net prem	niums	rese	emiums erved for enses and profits	annum, including vested reversionary bonuses	Office premiums	Net premiums	reserves
1		2	3	4	5	6	7			8	9	10	11	12
REASSURANCE ACCEPT	ΓED													
Non-Profit Policies														
Term Assurance: With Criti	ical Illness	3.3%	N	35755	95394	601					6613	7516	5498	1115
Decreasing Term Assurance	ce: With Critical	3.3%	В	69794	156737	1333					14153	17185		710
Critical Illness Level attachi Decreasing Term	ng to	3.3%	В	490	659	7					108	93	47	61
Sub total: Non-Profit Poli	cies			106039	252790	1941					20874	24794	18988	1886
Sub total: Reassurance A	accepted			106039	252790	1941					20874	24794	18988	1886
Net total: Permanent Hea Business	Ith Insurance			106039	252790	1941					20874	24794	18988	1886
Net total: United Kingdon Business	n Insurance			3012516	11125735 63667 pa	195721		332			4002345	1795964	1571075	2431270
1														

Name of insurer CGNU Life Assurance Limited

Global business

Overseas business

Financial year ended 31st December 2003

Type of business Life Assurance & General Annuity Insurance Business registration number GL/UK/CM GL/UK/CM GL/UK/CM Period ended day month year Units UK/OS UK/OS UK/OS UK/OS UK/OS Category of surplus

Category of surplus With Profit R51 226742 GL 31 12 2003 £000 OS L&GA 11

Category of surplus With Profit			F	2267	'42 (3L	31	12 2003	£000	os	L&GA	11
Type of insurance or name of contract	Valuation basis		No of contracts	Amount of sums assured or annuities per	Amount of annual premiums		Proportion of office	Value of sums assured or annuities per	Value of annual premiums		Amount of mathematical	
	Rate of interest	Mortality or morbidity table		annum, including vested reversionary bonuses	Office premiums	Net	premiums	premiums reserved for expenses and profits	annum, including vested reversionary bonuses	Office premiums	Net premiums	reserves
1	2	3	4	5	6		7	8	9	10	11	12
DIRECT WRITTEN INSURANCE BUSINESS												
With-Profits Policies												
Whole Life Assurance	3.7%	0	138	3731	156				1908	2085	1397	511
Endowment Insurance	3.7%	0	1187	30855	1295				21444	10305	9687	11757
Economy Endowment Insurance	3.7%	0	165	6517	277				4461	2255	2176	2285
Endowment with Critical Illness	3.7%	N	269	7488	371				4483	3947	3607	876
Extra Premiums					23				23			23
Group Miscellaneous Assurance	-	-	53	918	12				780	22	20	760
Group Deferred Annuity	4.3%/4.3%	D	159	1365 pa	454				13910	3306	2418	11492
Group Deferred Reversionary Annuity	4.3%/4.3%	E	22	88 pa	12		8	0.401	225	78	47	178
Sub total: With-Profits Policies			1993	49509	2600		8		47234	21998	19352	27882
				1453 pa								
Non-Profit Policies												
Whole Life Assurance	3.3%	0	65	1240	20				783	213	202	581
Endowment Insurance	3.3%	0	7	12					10	1	1	9
Term Assurance :												
- Level	3.3%	Р	1122	174774	614				5143	4299	3936	1207
- Level With Critical Illness	3.3%	N	216	28539	53				741	521	509	232
- Decreasing Mortgage Protection	3.3%	Q	1772	174916	509				4811	5549	4370	441

Name of insurer CGNU Life Assurance Limited

Global business

Overseas business

Financial year ended 31st December 2003

Type of business

Life Assurance & General Annuity Insurance Business

Company registration number

GL/UK/CM Period ended day month year

Units UK/OS Type of business of surplus

Category of surplus

With Profit

Category of surplus With Profit			1	R51 2267	742 (3L	31	12 2003	£000	os	L&GA	11
Type of insurance or name of contract	Valuat	ion basis	No of contracts	Amount of sums assured or annuities per		of annua	al	Proportion of office	Value of sums assured or annuities per	Value of ann	ual premiums	Amount of mathematical
	Rate of interest	Mortality or morbidity table		annum, including vested reversionary bonuses	Office premiums	Net pro	emiums	premiums reserved for expenses and profits	annum, including vested reversionary bonuses	Office premiums	Net premiums	reserves
1	2	3	4	5	6		7	8	9	10	11	12
- Decreasing	3.3%	0	944	23399	95				1306	945	915	391
- Decreasing With Critical Illness	3.3%	В	237	23079	37				526	473	434	92
- Income Benefits	3.3%	Q	38	1462	8				17	37	17	
- Income Benefits	3.3%	С	24	1546	4				15	30	15	
- Increasing Income Benefits	3.3%	Q	27	1583	8				10	26	10	
- Increasing	3.3%	0	24	4311	11		7	0.412	82	56	33	49
- Decreasing with Critical Illness	3.3%	N	714	55180	239				3160	3148	2673	487
- Other	-	-	3	56					1			1
- German	-	-	269	23557	129				129			129
- Irish	-	-	82	13027	73				73			73
Miscellaneous Assurance	3.3%	0	165	5987	20				298	172	166	132
Miscellaneous Assurance	-	-	2	774					2			2
Extra Premiums					28				28			28
Group Whole Life Assurance	3.3%	0	28	126					107			107
Group Term Assurance : Level	3.3%	Р	192	3836	25				139	208	116	23
Group Term Assurance : By RSP	-	-	5	84								
Extra Premiums												
Annuity in Payment	5.2%	F	239	791 pa					9245			9245
Reversionary Annuity	5.2%	F	37	90 pa					247			247
Group Deferred Annuity	4.3%/4.2%	D	1	3 pa					21			21

Name of insurer CGNU Life Assurance Limited

Global business

Overseas business

Financial year ended 31st December 2003

Company Period ended registration Type of Category Life Assurance & General Annuity Insurance Business Type of business GL/UK/CM Units UK/OS business day month year of surplus Category of surplus With Profit R51 226742 GL 31 12 2003 £000 os L&GA 11 Amount of sums Proportion of Value of sums No of Amount of Amount of annual Value of annual premiums Valuation basis Type of insurance or name of contract assured or assured or contracts office mathematical premiums annuities per annuities per premiums reserves annum, including annum, including Office Net premiums Office Rate of Mortality or Net premiums reserved for vested vested interest morbidity table premiums premiums expenses and reversionary reversionary bonuses profits bonuses 2 3 4 5 6 7 8 9 10 12 11 1 Group Deferred Reversionary Annuity 4.3%/4.2% 10 4 pa 13 13 Group Miscellaneous Annuity 3 3 0.056 46 26 25 21 79 pa **Sub total: Non-Profit Policies** 6230 537488 1876 10 26953 15704 13422 13531 967 pa Sub total: Direct Written Insurance 8223 586997 4476 18 74187 37702 32774 41413 Business 2420 pa REASSURANCE ACCEPTED **Non-Profit Policies** Term Assurance: - Level 3.3% 856 5014 151 113 23 264 222 Ν - Level With Critical Illness 3.3% 379 1399 4 49 45 36 13 3.3% Q 5748 473 32 - Decreasing Mortgage Protection 1288 45 557 441 В - Decreasing With Critical Illness 3.3% 1555 5275 23 255 283 241 14 95 172 Sub total: Non-Profit Policies 4078 17436 1041 1107 869 **Sub total: Reassurance Accepted** 17436 95 1041 1107 869 172 4078

Name of insurer CGNU Life Assurance Limited

Global business

Overseas business

Financial year ended 31st December 2003

Type of business

Life Assurance & General Annuity Insurance Business registration number

Company registration number

GL/UK/CM Period ended day month year

Units UK/OS Type of business of surplus

Category of surplus With Profit				R51	2267	'42	GL	-	31	12	2003	£000	os	L&GA	11
Type of insurance or name of contract	Valua	tion basis	No of contract	s assu	nt of sums ured or ities per	Amour pre	nt of emiu		ıl		oortion of office	Value of sums assured or annuities per	Value of ann	ual premiums	Amount of mathematical
	Rate of interest	Mortality or morbidity table		annum, ve rever	, including ested rsionary nuses	Office premiums		Net pre	emiums	rese	emiums erved for enses and profits	annum, including vested reversionary bonuses	Office premiums	Net premiums	reserves
1	2	3	4		5	6			7		8	9	10	11	12
REASSURANCE CEDED															
With-Profits Policies															
Endowment Insurance	3.7%	0			1450	8	7					863	860	725	138
Endowment with Critical Illness	3.7%	N			1006	5	4					546	675	535	11
Extra Premiums							3					3			3
Sub total: With-Profits Policies Non-Profit Policies					2456	14	4					1412	1535	1260	152
Term Assurance :															
- Level	3.3%	Р			164460	58	4					4776	4078	3912	864
- Level With Critical Illness	3.3%	N			26629	5						682	484	459	223
- Decreasing Mortgage Protection	3.3%	Q			163717	46						4621	5000	4197	424
- Decreasing	3.3%	0			2697	2						322	249	246	76
- Decreasing With Critical Illness	3.3%	В			23079	3						526	473	434	92
- Income Benefits	3.3%	Q			22								1		
- Income Benefits	3.3%	С			1546	,	4					15	30	15	
- Increasing Income Benefits	3.3%	Q			93		1					1	3	1	
- Increasing	3.3%	0			407		1				0.286	4	2	1	3
- Decreasing with Critical Illness	3.3%	N			42640	17	7					2166	2389	1989	177
- Other	_	-			3665	1	5					15			15

Name of insurer **CGNU Life Assurance Limited**

Global business

Overseas business

Financial year ended

31st December 2003 Company Life Assurance & General Annuity Insurance Business registration Period ended Type of Category Type of business GL/UK/CM Units UK/OS business day month year of surplus Category of surplus With Profit R51 226742 GL 31 12 2003 £000 os L&GA 11 Amount of sums Proportion of Value of sums No of Amount of Amount of annual Value of annual premiums Valuation basis Type of insurance or name of contract assured or assured or contracts office mathematical premiums annuities per annuities per premiums reserves annum, including Office annum, including Rate of Net premiums Office Net premiums Mortality or reserved for vested vested interest morbidity table premiums premiums reversionary expenses and reversionary bonuses profits bonuses 2 3 5 6 7 8 9 10 11 12 1 4 30 30 Extra Premiums 30 428955 **Sub total: Non-Profit Policies** 1386 13158 12709 11254 1904 Sub total: Reassurance Ceded 431411 1530 14570 14244 12514 2056 Net total: Life Assurance & General 12301 173022 3041 18 60658 24565 21129 39529 **Annuity Insurance Business** 2420 pa

Name of insurer CGNU Life Assurance Limited

Global business

Overseas business

Financial year ended 31st December 2003

Company Period ended registration Type of Category **Permanent Health Insurance Business** Type of business GL/UK/CM Units UK/OS business number day month year of surplus Category of surplus With Profit R51 226742 GL 31 12 2003 £000 os PHI 11 Amount of sums Proportion of Value of sums No of Amount of Amount of annual Value of annual premiums Valuation basis Type of insurance or name of contract assured or assured or contracts office mathematical premiums annuities per annuities per premiums reserves annum, including Office annum, including Net premiums Office Net premiums Rate of Mortality or reserved for vested vested interest morbidity table premiums premiums reversionary expenses and reversionary bonuses profits bonuses 2 3 5 6 7 8 9 10 11 12 1 4 REASSURANCE ACCEPTED **Non-Profit Policies** Term Assurance: With Critical Illness 3.3% 379 1399 9 106 96 75 31 3.3% В 5275 453 423 30 Decreasing Term Assurance: With Critical 1555 41 514 Illness Critical Illness Level attaching to 3.3% В 1 **Decreasing Term** 6674 50 Sub total: Non-Profit Policies 1935 559 610 498 61 6674 50 559 610 61 Sub total: Reassurance Accepted 1935 498 Net total: Permanent Health Insurance 6674 50 610 498 61 1935 559 **Business Net total: Overseas Insurance Business** 14236 179696 3091 18 61217 25175 21627 39590 2420 pa

Name of insurer CGNU Life Assurance Limited

Global business

United Kingdom business

Financial year ended 31st December 2003

Type of business Permanent Health Insurance Business					registrati	an	SL/UK/CM		eriod e		- Units	UK/OS	Type of	Category
Type of business	i cimanent iic	Januar III Janu	mee Business	· —	number		JE/ORVOWI	day	month	year	Offics	01000	business	of surplus
Category of surplus	Permanent He	ealth		R	51 2267	742	GL	31	12	2003	£000	UK	PHI	13
Type of insurance or nar	me of contract	Valua	ation basis	No of contracts	Amount of sums assured or annuities per	7 11110	unt of annoremiums	ual		oportion of office	Value of sums assured or annuities per	Value of an	nual premiums	Amount of mathematical
		Rate of interest	Mortality or morbidity table		annum, including vested reversionary bonuses	Office premiur		premium	s re	remiums served for penses and profits	annum, including vested reversionary bonuses	Office premiums	Net premiums	reserves
1		2	3	4	5	6		7		8	9	10	11	12
DIRECT WRITTEN INSURA	ANCE BUSINESS													
Non-Profit Policies														
Sickness Benefits		3.75%	Т	9004	1176 omb	1:	577	1294	1	0.179	24013	13325	10934	13079
Income Replacement Plan		3.75%	Т	3949	595 omb		392	659	9	0.262	14297	12755	9414	4883
Accident Benefits		-	-	596	3178		6				65			65
Term Assurance: Serious Illi	ness Contract	3.3%	J	32	490		3	•	1	0.494	8	7	4	4
Term Assurance: Critical Illn	ess Contract	4.2%	K	7864	433183	2	602				43204	25341	23517	19687
Term Assurance: With Critic	al Illness	3.3%	N	23027	1893418	6	240				100588	70278	65797	34791
Decreasing Term Assurance	e: With Critical	3.3%	В	10003	638468	1:	954				27395	24809	22542	4853
Illness Occupational Extras							107				107			107
Group Disability				355949	245905						40917			40917
NU Your Pension Protector		-	-	10676	1741		353				853			853
Group Sickness Benefits		-	-	2	378 omb						499			499
Sickness Claims in Payment	t	4.0%	Т								17535			17535
Sub total: Non-Profit Polic	ies			421102	3216383 2149 omb	14:	234	1954	1		269481	146515	132208	137273
Sub total: Direct Written In Business	nsurance			421102	3216383 2149 omb	14	234	1954	1		269481	146515	132208	137273

Company

Name of insurer CGNU Life Assurance Limited

Global business

United Kingdom business

Tillaricial year chaea 313t Dece	111Dei 2003			Compan	v							
Type of business Permanent	Health Insura	nce Business	;	registrat number	ĺon	IK/CM —	eriod ei month		Units	UK/OS	Type of business	Category of surplus
Category of surplus Permanent	Health		Γ	R51 226	742	GL 31	12	2003	£000	UK	PHI	13
Type of insurance or name of contract	Valuat	ion basis	No of contracts	Amount of sums assured or	, amount	of annual	Pro	portion of office	Value of sums assured or	Value of ann	nual premiums	Amount of mathematical
	Rate of interest	Mortality or morbidity table		annuities per annum, including vested reversionary bonuses		Net premium	s res	remiums served for enses and profits	annuities per annum, including vested reversionary bonuses	Office premiums	Net premiums	reserves
1	2	3	4	5	6	7		8	9	10	11	12
REASSURANCE ACCEPTED Non-Profit Policies												
Sickness Benefits	3.75%	Т		3	1			0.125	5	3	3	2
Miscellaneous Sickness Benefits	-	-	2	6	1			0.132	2	2	2	
Sub total: Non-Profit Policies			2	9	2				7	5	5	2
Sub total: Reassurance Accepted			2	9	2				7	5	5	2
REASSURANCE CEDED												
Non-Profit Policies												
Sickness Benefits	3.75%	Т		223 omb	299	24	5	0.179	4551	2526	2072	2479
Income Replacement Plan	3.75%	Т		563 omb	845	62	4	0.262	13534	12075	8912	4622
Term Assurance: Serious Illness Contract	3.3%	J		79				0.440	2	1		2
Term Assurance: Critical Illness Contract	4.2%	К		342550	2092				35548	20729	19321	16227
Term Assurance: With Critical Illness	3.3%	N		1893418	6240				100588	70278	65797	34791
Decreasing Term Assurance: With Critical Illness	3.3%	В		638468	1954				27395	24809	22542	4853
Occupational Extras					88				88			88
Group Disability	-	-		235088					38689			38689
NU Your Pension Protector	-	-		1741	853				853			853

Name of insurer CGNU Life Assurance Limited

Global business

United Kingdom business

Type of business	Permanent H	ealth Insura	nce Business	;	r	Company registration number	on	/UK/CM	Per day r	riod er nonth		- Units	uk/os	Type of business	Category of surplus
Category of surplus	Permanent H	ealth			R51	2267	'42	GL	31	12	2003	£000	UK	PHI	13
Type of insurance or na	me of contract	Valuat	ion basis	No of contract	s assu	t of sums ured or ities per		nt of annu emiums	ual		portion of office	Value of sums assured or annuities per	Value of an	nual premiums	Amount of mathematical
		Rate of interest	Mortality or morbidity table		annum, ves revers	including ested sionary nuses	Office premiums	Net p	oremiums	res	emiums served for enses and profits	annum, including vested reversionary bonuses	Office premiums	Net premiums	reserves
1		2	3	4		5	6		7		8	9	10	11	12
Sickness Claims in Paymen	t	4.0%	Т									4753			4753
Sub total: Non-Profit Police	cies					111344 36 omb	1237	1	869			226001	130418	118644	107357
Sub total: Reassurance C	eded					111344 36 omb	1237	1	869			226001	130418	118644	107357
Net total: Permanent Heal Business	th Insurance			4211		105039 63 omb	186	5	1085			43487	16102	13569	29918
Net total: United Kingdom Business	Insurance			4211	-	105039 63 omb	186	5	1085			43487	16102	13569	29918

Long term insurance business: Valuation summary of accumulating with-profit policies

Name of insurer CGNU Life Assurance Limited

Global business

Financial year end	ded	31st Dece	mber 200	3			ompany		В	eriod en	dod					0.4
Type of business			ance & Ge	neral Annuit	y Insurance		gistration ımber	GL/UK/CM		month	year	Units	U		Type of business	Category of surplus
Category of surplu		Business With Profit	:			R52	226742	GL	31	12	2003	£000		UK	L&GA	11
Type of insurance or	Valua	tion basis	No of contracts	Amount of su annum, includin	ıms assured or g vested revers			nual premiums	0	ortion of ffice	Liability in res benefits includin	spect of curren g vested bonu	nt ises	Other	liabilities	Amount of mathematical
name of contract	Rate of interest	Mortality or morbidity table		Guaranteed on death	Current on death	Guaranteed on maturity	Office premiums	Net premiums	rese	miums rved for nses and rofits	Current benefit value	Discounte value	ed	Mortality and expenses	Options and guarantees other than investment performance guarantees	reserves
1	2	3	4	5	6	7	8	9		10	11	12		13	14	15
DIRECT WRITTEN INSURANCE BUSINESS																
Unitised With Profit	3.70%	С		9105051	9105051	9105051					7990425	799042	25			7990425
Income Fund	3.70%	С		997735	997735	997735					835136	83513	36			835136
Swedish UWP	3.70%	С		95490	95490						82878	828	78			82878
Sub total: Direct Written Insurance Business				10198276	10198276	10102786					8908439	89084	39			8908439
REASSURANCE ACCEPTED Joint Venture Bond	3.70%	С	25176	277430	277430	277430					250947	25094	47			250947
Joint Venture Bond Joint Venture Bond	3.70%	C	4588	78515	78515	78515					69884	6988				69884
Income fund	3.70%		4300	76515	78313	76515					09864	0986	04			09864
Sub total: Reassurance Accepted			29764	355945	355945	355945					320831	3208	31			320831
REASSURANCE CEDED																
Unitised With Profit	3.70%	С		5353009	5353009	5353009					4616878	461687	78			4616878
Income Fund	3.70%	С		715674	715674	715674					593587	59358	87			593587
Sub total: Reassurance Ceded				6068683	6068683	6068683					5210465	521040	65			5210465
Net total: Life Assurance & General Annuity Insurance Business			29764	4485538	4485538	4390048					4018805	401886	05			4018805

Long term insurance business: Valuation summary of accumulating with-profit policies

Name of insurer CGNU Life Assurance Limited

Global business

United Kingdom business

i inanolal year on	iucu ,	JISL Dece	ilibei 200	3			ompany									
Type of business	. 1	Pension In	surance B	usiness			gistration ımber	GL/UK/CM		eriod end month		Units	UK/O		Type of business	Category of surplus
Category of surp	lus	With Profit	t			R52	226742	GL	31	12	2003	£000	UK	(Pens	11
Type of insurance or	Valuat	ion basis	No of contracts	Amount of su annum, including	ıms assured or g vested revers			nual premiums	of	ortion of	Liability in re benefits includi	spect of current ng vested bonus		Other	liabilities	Amount of mathematical
name of contract	Rate of interest	Mortality or morbidity table		Guaranteed on death	Current on death	Guaranteed on maturity	Office premiums	Net premiums	reser	niums ved for ses and ofits	Current benefit value	Discounte value		ortality and xpenses	Options and guarantees other than investment performance guarantees	reserves
1	2	3	4	5	6	7	8	9		10	11	12		13	14	15
DIRECT WRITTEN INSURANCE BUSINESS																
Unitised With Profit - Individual	4.30%	С		1761400	1761400	1761400					1646149	164614				1646149
Unitised With Profit - Group	4.30%	С		594320	594320						553536	55353	36			553536
1	4 30%/4.30%	D	18961	206333	206333	60876 pa	4602					43677	70			436770
Additional Reserve																3672
Sub total: Direct Written Insurance Business			18961	2562053	2562053	1761400 60876 pa					2199685	263645	55			2640127
REASSURANCE CEDED																
Unitised With Profit - Individual	4.30%	С		750211	750211	750211					688645	68864	15			688645
Unitised With Profit - Group	4.30%	С		272539	272539						249258	24925	58			249258
Sub total: Reassurance Ceded				1022750	1022750	750211					937903	93790)3			937903
Net total: Pension Insurance Business			18961	1539303	1539303	1011189 60876 pa					1261782	169855	52			1702224
Net total: United Kingdon Insurance Business	n		48725	6024841	6024841	5401237 60876 pa	4602				5280587	571735	57			5721029

Long term insurance business : Valuation summary of accumulating with-profit policies

Name of insurer CGNU Life Assurance Limited

Global business

Overseas business

Financial year en Type of business			ember 200	3 neral Annuity	v Insurance	re	ompany gistration	GL/UK/CM	P	eriod en	ded	Units	UK/OS	Type of	Category
Type of business		Business	ance & Ge	nerai Aminuit	y ilisurance 1	, nı	umber		day	month	year			business	of surplus
Category of surpl		With Profi	t			R52	226742	GL	31	12	2003	£000	os	L&GA	11
Type of insurance or	Valuat	tion basis	No of contracts	Amount of su annum, includin	ms assured or g vested revers			nual premiums	0	ortion of	Liability in res benefits includin	spect of current g vested bonuse	Othe	rliabilities	Amount of mathematica
name of contract	Rate of interest	Mortality or morbidity table		Guaranteed on death	Current on death	Guaranteed on maturity	Office premiums	Net premiums	rese	miums rved for nses and rofits	Current benefit value	Discounted value	Mortality and expenses	Options and guarantees other than investment performance guarantees	reserves
1	2	3	4	5	6	7	8	9		10	11	12	13	14	15
DIRECT WRITTEN INSURANCE BUSINESS Valeur Plus	3.70%	С		178872	178872						155505	155505			155505
German UWP	3.70%	C		4007	4007						3513	3513			3513
Irish UWP	3.70%	C		191031	191031						166945	166945			166945
Unitised With Profit -	4.30%	C		288890	288890	288890					276721	27672			276721
Individual						200030									
Unitised With Profit - Group	4.30%	С		16017	16017						14818	14818			14818
Retirement Annuity	4.30%/4.30%	D	143	4652	4652	1391 pa	220					9986	6		9986
Sub total: Direct Written Insurance Business			143	683469	683469	288890 1391 pa	220				617502	627488	3		627488
REASSURANCE															
ACCEPTED NU International Bond	-	-	781	39038	39038	39038					39038	39038	3		39038
Sub total: Reassurance Accepted			781	39038	39038	39038					39038	39038	3		39038
REASSURANCE CEDED															
Unitised With Profit -	4.30%	С		93219	93219	93219					88148	88148	3		88148
Individual Unitised With Profit - Group	4.30%	С		8014	8014						7217	7217	7		7217

Long term insurance business: Valuation summary of accumulating with-profit policies

Name of insurer CGNU Life Assurance Limited

Global business

Overseas business

Financial year end Type of business Category of surplu	Life Assurance & General Annuity Insura Business lus With Profit Valuation basis No of Amount of sums assure				y Insurance	re	ompany gistration umber 226742	GL/UK/CM		eriod en month	ded year 2003	Units £000	UK/OS	Type of business	Category of surplus
Type of	Valua	tion basis		Amount of su				nual premiums		ortion of	Liability in res	spect of current a vested bonus	Othe	r liabilities	Amount of mathematical
insurance or name of contract	Rate of interest	Mortality or morbidity table	contracts	Guaranteed on death	Current on death	Guaranteed on maturity	Office premiums	Net premiums	prer reser exper	miums rved for nses and rofits	Current benefit value	Discounte value		d Options and guarantees other than investment performance guarantees	reserves
1	2	3	4	5	6	7	8	9		10	11	12	13	14	15
Sub total: Reassurance Ceded				101233	101233	93219					95365	9536	55		95365
Net total: Life Assurance & General Annuity Insurance Business			924	621274	621274	234709 1391 pa	220				561175	57116	31		571161
Net total: Overseas Insurance Business			924	621274	621274	234709 1391 pa	220				561175	57116	51		571161

Long term insurance business: Valuation summary of accumulating with-profit policies

Name of insurer CGNU Life Assurance Limited

Global business

United Kingdom business

Type of business		Pension In			_	re	ompany gistration ımber	GL/UK/CM		eriod end month	ded year	Units	UK/OS	Type of business	Category of surplus
Category of surplu	ıs	Stakeholde	er			R52	226742	GL	31	12	2003	£000	UK	Pens	12
Type of insurance or	Valuat	tion basis	No of contracts	Amount of su annum, includin	ims assured or g vested revers			nual premiums	of	ortion of	Liability in re benefits includir	spect of current ng vested bonuse	es Ot	her liabilities	Amount of mathematical
name of contract	Rate of interest	Mortality or morbidity table		Guaranteed on death	Current on death	Guaranteed on maturity	Office premiums	Net premiums	reser expen	niums ved for ises and ofits	Current benefit value	Discounted value	Mortality expens		
1	2	3	4	5	6	7	8	9		10	11	12	13	14	15
DIRECT WRITTEN INSURANCE BUSINESS Unitised With Profit - Individual	4.30%	С		442490	442490	442490					432499	432499	2	190	434689
Sub total: Direct Written Insurance Business				442490	442490	442490					432499	432499	2	190	434689
REASSURANCE CEDED															
Unitised With Profit - Individual	4.30%	С		287844	287844	287844					279755	279755	5 2	190	281945
Sub total: Reassurance Ceded				287844	287844	287844					279755	279755	5 2	190	281945
Net total: Pension Insurance Business				154646	154646	154646					152744	152744	l l		152744
Net total: United Kingdom Insurance Business				154646	154646	154646					152744	152744			152744

Name of insurer CGNU Life Assurance Limited

Global business

Financial year end	ed ;	31st Dece	mber 2003	3			ompany		_				_	_	
Type of business			ance & Ger	neral Annuit	y Insurance		gistration ımber	GL/UK/CM		eriod end month	ged year	Units		Type of ousiness	Category of surplus
Category of surplu		Business With Profit			ĺ	R53	226742	GL	31	12	2003	£000	UK	L&GA	11
Name of contract	Valuat	tion basis	No of contracts		ums assured or ng vested revers			nual premiums		egory of nit link	Unit I	liability	Other I	iabilities	Amount of mathematical
	Rate of interest	Mortality or morbidity table		Guaranteed on death	Current on death/current payable per annum	Guaranteed on maturity	Office premiums	Net premiums			Current benefit value	Discounte value	Mortality and expenses	Options and guarantees other than investment performance guarantees	reserves
1	2	3	4	5	6	7	8	9		10	11	12	13	14	15
DIRECT WRITTEN INSURANCE BUSINESS Non-Profit Policies															
Equity Endowment Assurance	-	-	11	27	212	27	1		Autho	rised	212	21	12		213
Maturity Guarantee Reserve									Unit T	rust					3
Investment Bond	3.6%	С	31727	38948	138301				Intern	al fund	110743	11074	1369		112112
Portfolio Bond	3.6%	С	210675	1118714	1408101				Intern	al fund	1134880	113488	30 25701		1160581
Kaleidoscope 1992	3.6%	С	9880	919656	919689		5084		Intern	al fund	6531	653	31 254		6785
Lifetrack 1991	3.6%	l l	3840	313970	313970		2502		Intern	al fund	2197	219	97 667		2864
Homemaker Plus	3.6%	С	15065	620190	620190		16317		Intern	al fund	11437	1143	37 487		11924
Swedish Personal Invetment Plan, Single	3.6%	С	3170		4589				Intern	al fund	3592	359	92 13		3605
Swedish Personal Invetment Plan, Regular	3.6%	С	830		1787		850		Intern	al fund	1741	174	11 14		1754
NU Bond	3.6%	C	198859	905983	1002699				Intern	al fund	882412	88241	12 (33378)		849034
NU Bond 2000	3.6%	С	25206	115607	129954				Intern	al fund	115642	11564	(5088)		110554
NU Flexibond	3.6%	С	12249	120255	128827				Intern	al fund	113309	11330	09 (1885)		111424
NU Homemaker Plus	3.6%	С	3545	193391	193391		5165		Intern	al fund	4667	466	69		4736
NU Bond Step Down Option	3.6%	С	8254	304376	318497				Intern	al fund	313081	31308	31 (16671)		296410
NU Bond Level Option	3.6%	С	8561	176204	183697				Intern	al fund	180418	18041	18 (7810)		172608

Name of insurer CGNU Life Assurance Limited

Global business

Financial year end Type of business		Life Assur	ember 200 ance & Gei	3 neral Annuit	y Insurance	re	ompany gistration umber	GL/UK/CM		eriod en month	ded	Units		Type of business	Category of surplus
Category of surplu		Business With Profi	t			R53	226742	GL	31	12	2003	£000	UK	L&GA	11
Name of contract	Valua	ation basis	No of contracts	Amount of su	ums assured or ng vested revers			nual premiums		egory of hit link	Unit I	iability	Other	liabilities	Amount of mathematical
contract	Rate of interest	Mortality or morbidity table		Guaranteed on death	Current on death/current payable per annum	Guaranteed on maturity	Office premiums	Net premiums	uii	iit iii ix	Current benefit value	Discounted value	Mortality and expenses	Options and guarantees other than investment performance guarantees	reserves
1	2	3	4	5	6	7	8	9		10	11	12	13	14	15
Miscallaneous:															
-Kaleidoscope	3.6%	С	2940	270451	270497		1541		Intern	al fund	4839	4839	9 79		4919
-Lifetrack	3.6%	ı	275	15459	15459		123		Intern	al fund	331	33	1 22		352
-Stepping Stone	3.6%	С	1954	57823	57827		1248		Intern	al fund	11548	11548	8 184		11732
-Low Start Stepping Stone	3.6%	С	316	11606	11619		286		Intern	al fund	2355	235	5 48		2402
-GA Maximim Investment Plan	3.6%	С	209	882	1101		151		Intern	al fund	919	919	9 2		921
-Rider Benefits	-	_	14126		23502 15146 pa		311						13		13
Death Benefit Guarantee Reserve					·										10700
Guarantee Fund Reserve															68800
Sub total: Non-Profit Policies			551692	5183542	5743909 15146 pa	27	33579				2900854	2900854	4 (35910)		2944446
Sub total: Direct Written Insurance Business			551692	5183542	5743909 15146 pa	27	33579				2900854	2900854	4 (35910)		2944446
REASSURANCE ACCEPTED Non-Profit Policies															
Risk Premium				108004	108253		320						13		13

Name of insurer CGNU Life Assurance Limited

Global business

Financial year end	led	31st Dece	mber 200	3			ompany		_						
Type of business			ance & Gei	neral Annuit	y Insurance		gistration ımber	GL/UK/CM		eriod end month	year	Units		Type of business	Category of surplus
Category of surplu		Business With Profit				R53	226742	GL	31	12	2003	£000	UK	L&GA	11
Name of contract	Valua	tion basis	No of contracts		ums assured or ng vested revers			nual premiums		egory of	Unit I	liability	Other	liabilities	Amount of mathematical
	Rate of interest	Mortality or morbidity table		Guaranteed on death	Current on death/current payable per annum	Guaranteed on maturity	Office premiums	Net premiums			Current benefit value	Discounte value	Mortality and expenses	Options and guarantees other than investment performance guarantees	reserves
1	2	3	4	5	6	7	8	9		10	11	12	13	14	15
Sub total: Non-Profit Policies				108004	108253		320						13		13
Sub total: Reassurance Accepted				108004	108253		320						13		13
REASSURANCE CEDED															
Non-Profit Policies															
Investment Bond	3.6%	С		17133	125222				Intern	al fund	110743	11074	13 5		110748
Portfolio Bond	3.6%	С		17303	1151302				Intern	al fund	1134880	113488	(4311)		1130569
Kaleidoscope 1992	3.6%	С		919656	919689		2633		Intern	al fund	6531	653	31 254		6785
Lifetrack 1991	3.6%	I		313970	313970		1401		Intern	al fund	2197	219	667		2864
Homemaker Plus	3.6%	С		620190	620190		12806		Intern	al fund	11437	1143	37 468		11905
Swedish Personal Invetment Plan, Single	3.6%	С			3592				Intern	nal fund	3592	359	92		3592
Swedish Personal Invetment Plan, Regular	3.6%	С			1741		309		Intern	al fund	1741	174	14		1754
NU Bond	3.6%	С		16393	896965				Intern	al fund	882412	88241	2 (33398)		849014
NU Bond 2000	3.6%	С		3151	119221				Intern	al fund	115642	11564	(5090)		110552
NU Flexibond	3.6%	С		186	113492				Intern	al fund	113309	11330)9 (1888)		111421
NU Homemaker Plus	3.6%	С		193391	193391		4303		Intern	nal fund	4667	466	69		4736
NU Bond Step Down Option	3.6%	С			314622				Intern	nal fund	313081	31308	31 (16672)		296409

Name of insurer CGNU Life Assurance Limited

Global business

United Kingdom business

Financial year ended 31st December 2003 Company registration Period ended Type of Category GL/UK/CM Life Assurance & General Annuity Insurance Units UK/OS Type of business number business of surplus dav month vear **Business R53** 226742 GL 12 2003 UK L&GA 11 With Profit 31 £000 Category of surplus Category of Amount of sums assured or annuities per Amount of annual premiums Unit liability Other liabilities Name of Valuation basis No of Amount of annum, including vested reversionary bonuses unit link mathematical contract contracts reserves Rate of Current on Discounted Mortality and Options and Mortality or Guaranteed Guaranteed Office Net Current quarantees other interest morbidity on death death/current on maturity premiums premiums benefit value value expenses than investment table payable per performance annum guarantees 5 8 1 2 3 4 6 7 9 10 11 12 13 14 15 3.6% С 181168 Internal fund 180418 180418 (7810) 172608 NU Bond Level Option Miscellaneous: 3.6% С 270451 270497 1416 4839 4839 79 4919 -Kaleidoscope Internal fund -Lifetrack 3.6% 15459 15459 113 Internal fund 331 331 22 352 3.6% С 57823 57827 1148 Internal fund 11548 11548 184 11732 -Stepping Stone 3.6% С 11606 11619 263 Internal fund 2355 2355 48 2402 -Low Start Stepping Stone 3.6% С 882 1101 82 Internal fund 919 919 2 921 -GA Maximim Investment Plan 23502 311 13 13 -Rider Benefits 15146 pa Sub total: Non-Profit 2457594 5334570 24785 2900642 2900642 (67344)2833296 Policies 15146 pa Sub total: Reassurance 2457594 5334570 24785 2900642 2900642 (67344)2833296 Ceded 15146 pa Net total: Life Assurance 551692 2833952 517592 27 9114 212 212 31447 111163 & General Annuity Insurance Business

Name of insurer CGNU Life Assurance Limited

Global business

United Kingdom business

Financial year ende	ea ;	31st Dece	mber 200	3			ompany		_					_		
Type of business	F	Pension In	surance B	usiness			gistration umber	GL/UK/CM		eriod end month	year	Units	UK/OS		ype of ousiness	Category of surplus
Category of surplus	s \	With Profit				R53	226742	GL	31	12	2003	£000	UK		Pens	11
Name of contract	Valuat	ion basis	No of contracts		ums assured or ng vested revers			nual premiums		gory of	Unit	liability	(Other li	iabilities	Amount of mathematical
	Rate of interest	Mortality or morbidity table		Guaranteed on death	Current on death/current payable per annum	Guaranteed on maturity	Office premiums	Net premiums			Current benefit value	Discounte value	d Mortalii exper	,	Options and guarantees other than investment performance guarantees	
1	2	3	4	5	6	7	8	9		10	11	12	1:	3	14	15
DIRECT WRITTEN INSURANCE BUSINESS Non-Profit Policies																
Personal Pension Scheme	4.5%	С	105324	97970	593400		70984		Intern	al fund	505327	50532	7 3	31412		536739
Free Standing AVC Plan	4.5%	С	2490	677	12093		2141		Intern	al fund	11579	1157	9	740		12319
Self Invested Pension Plan	4.5%	С	2383		113378				Interna	al fund	113378	11337	8	1893		115271
Flexible Retirement Plan	4.5%	С	1739		27836				Interna	al fund	27836	2783	6	502		28339
Pension Transfer Plan	4.5%	С	1327		18560				Intern	al fund	18560	1856	0	(269)		18291
GA Group Money Purchase Scheme	4.5%	С	763		439		318		Interna	al fund	439	43	9	63		501
Executive Pension Plan	4.5%	С	5825	33452	127792		14179		Interna	al fund	100601	10060	1	1886		102487
Group Pension Investment Bond	4.5%		2799						Interna	al fund	31211	3121	1	586		31797
CGU Your Pension - Ind	4.5%	С	5209		26757		3005		Interna	al fund	26757	2675	7	939		27696
CGU Your Pension - Grp	4.5%	С	2581		13176		4714		Intern	al fund	13176	1317	6	517		13693
NU Your Pension - Ind	4.5%	С	28211		265771		20814		Intern	al fund	265771	26577	1	724		266496
NU Your Pension - Grp	4.5%	С	18769		86391		33325		Interna	al fund	86391	8639	1	484		86875
NU Your Pension Select - Ind	4.5%	С	1401		8766		1280		Interna	al fund	8766	876	6	48		8814
NU Your Pension Select - Gr	4.5%	С	721		2290		962		Interna	al fund	2290	229	0	33		2323
NU Optimiser Personal Pension	4.5%	С	4136	7691	62991		3886		Interna	al fund	56086	5608	6	173		56258

Name of insurer CGNU Life Assurance Limited

Global business

United Kingdom business

Filianciai year endi	su ,	o isi Dece	mber 200	3			ompany egistration		P	eriod end	led.			Tvr	oe of	Category
Type of business	F	Pension In	surance B	usiness	_		umber	GL/UK/CM		month	year	Units	UK/OS		siness	of surplus
Category of surplu	s \	With Profit				R53	226742	GL	31	12	2003	£000	UK	P	Pens	11
Name of contract	Valuat	ion basis	No of contracts		ums assured or ng vested revers			nual premiums		gory of it link	Unit I	iability	Ot	her liab	oilities	Amount of mathematical
	Rate of interest	Mortality or morbidity table		Guaranteed on death	Current on death/current payable per annum	Guaranteed on maturity	Office premiums	Net premiums			Current benefit value	Discounte value	Mortality expens	es gu	Options and uarantees other han investment performance guarantees	reserves
1	2	3	4	5	6	7	8	9		10	11	12	13		14	15
NU Executive and Directors Personal Pension	4.5%	С	4581	15470	85533		24410		Intern	al fund	71912	7191	2 (3	364)		71547
NU Free Standing AVC Plan	4.5%	С	783		8279		2110		Intern	al fund	8279	827	9	(47)		8232
NU Personal Transfer Plan	4.5%	С	2124		48275				Intern	al fund	48275	4827	5 (14	148)		46827
NU Self Invested Personal Pension	4.5%	С	5974		619036				Intern	al fund	619036	61903	6 (248	356)		594180
NU Group Pension Investment Bond	4.5%		1496						Intern	al fund	55942	5594	2 (24	166)		53476
NU Designer Personal Pension	4.5%	М	56883		260733		91339		Intern	al fund	260733	26073	3 2:	361		263094
NU Group AVC and Variable Money Purchase Plan	4.5%	M	4034		1153				Intern	al fund	1153	115	3	900		2053
NU Group AVC and Variable Money Purchase Plan (Mono Charge)	4.5%	M	13833		57669				Intern	al fund	57669	5766	9 3	527		61196
NU Group AVC and Variable Money Purchase Plan Millenium Series	4.5%	M	47418		216395				Intern	al fund	216395	21639	5 334	424		249819
NU Your Pension Select - Ind (post 6/4/01)	4.5%	С	30570		421314		38411		Intern	al fund	421314	42131	4 10	023		422338
NU Your Pension Select - Grp (post 6/4/01)	4.5%	С	22874		95619		41967		Intern	al fund	95619	9561	9	848		96467
NU Your Pension Select External Funds - Ind (post 6/4	4.5% 4/01)	С	1765		34986		3253		Intern	al fund	34986	3498	6	56		35042

Name of insurer CGNU Life Assurance Limited

Global business

United Kingdom business

Financiai year end	ea ;	31st Dece	mber 200	3			ompany									
Type of business	ı	Pension In	surance B	usiness			gistration umber	GL/UK/CM		eriod end month	ded year	Units	UK/0		ype of usiness	Category of surplus
Category of surplu	s \	Nith Profit	:			R53	226742	GL	31	12	2003	£000	U	К	Pens	11
Name of contract	Valuat	ion basis	No of contracts		ums assured or ng vested revers			nual premiums		egory of hit link	Unit I	iability		Other li	abilities	Amount of mathematical
	Rate of interest	Mortality or morbidity table		Guaranteed on death	Current on death/current payable per annum	Guaranteed on maturity	Office premiums	Net premiums			Current benefit value	Discounte value		fortality and expenses	Options and guarantees other than investment performance guarantees	reserves
1	2	3	4	5	6	7	8	9		10	11	12		13	14	15
NU Your Pension Select External Funds- Grp (post 6/-	4.5% 4/01)	С	390		3138		1069		Intern	al fund	3138	313	38	14		3152
Stakeholder NU Your Pension - Ind	4.5%	С	126671		985232		125071		Intern	al fund	985232	98523	32	4444		989676
Stakeholder NU Your Pension - Grp	4.5%	С	58795		141897		81310		Intern	al fund	141897	14189	97	1910		143807
Stakeholder NU Your Pension External Funds - Ind	4.5%	С	298		4921		422		Intern	al fund	4921	492	21	9		4930
Stakeholder NU Your Pension External Funds - Grp	4.5%	С	49		369		138		Intern	al fund	369	36	59	2		372
Stakeholder NU Designer Personal Pension	4.5%	М	28084		75303		27386		Intern	al fund	75303	7530	03	1994		77298
Miscellaneous Rider Benefits	-	-	29560		56697 pa		2292							95		95
Sub total: Non-Profit Policies			619860	155260	4419492 56697 pa		594786				4370341	437034	11	61157		4431500
Sub total: Direct Written Insurance Business			619860	155260	4419492 56697 pa		594786				4370341	437034	11	61157		4431500
REASSURANCE ACCEPTED																

Name of insurer CGNU Life Assurance Limited

Global business

United Kingdom business

Financiai year end	iea ;	31st Dece	mber 200	3			ompany egistration		D-		4-4			-	F	0-4
Type of business	i	Pension In	surance B	usiness			umber	GL/UK/CM		riod end month	year	Units	UK/OS		Type of ousiness	Category of surplus
Category of surplu	ıs I	With Profit				R53	226742	GL	31	12	2003	£000	UK		Pens	11
Name of contract	Valuat	ion basis	No of contracts		ums assured or ng vested revers			nual premiums		gory of t link	Unit	liability		Other I	liabilities	Amount of mathematical
	Rate of interest	Mortality or morbidity table		Guaranteed on death	Current on death/current payable per annum	Guaranteed on maturity	Office premiums	Net premiums			Current benefit value	Discounte value		ality and enses	Options and guarantees other than investment performance guarantees	
1	2	3	4	5	6	7	8	9		10	11	12		13	14	15
Non-Profit Policies																
Risk Premium				910	910		4									
Sub total: Non-Profit Policies				910	910		4									
Sub total: Reassurance Accepted				910	910		4									
REASSURANCE CEDED																
Non-Profit Policies																
Personal Pension Scheme	4.5%	С		97970	593400		50480		Interna	l fund	505327	50532	27	22333		527660
Free Standing AVC Plan	4.5%	С		677	12093		1502		Interna	l fund	11579	1157	'9	(65)		11514
Self Invested Pension Plan	4.5%	С			113378				Interna	ıl fund	113378	11337	'8	(538)		112840
Flexible Retirement Plan	4.5%	С			27836				Interna	l fund	27836	2783	36	(14)		27823
Pension Transfer Plan	4.5%	С			18560				Interna	l fund	18560	1856	30	(491)		18069
GA Group Money Purchase Scheme	4.5%	С			439		3		Interna	ll fund	439	43	19	(1)		438
Executive Pension Plan	4.5%	С		33452	127792		10899		Interna	ıl fund	100601	10060)1	1117		101717
Group Pension Investment Bond	4.5%								Interna	l fund	31211	3121	1	(104)		31107
CGU Your Pension - Ind	4.5%	С			26757		2593		Interna	l fund	26757	2675	57	48		26805

Name of insurer CGNU Life Assurance Limited

Global business

United Kingdom business

Filialicial year ellue			iliber 200				ompany egistration		P	eriod en	ded				Гуре of	Category
Type of business	I	Pension In	surance B	usiness			umber	GL/UK/CM		month	year	Units	UK/O		ousiness	of surplus
Category of surplus	s 1	With Profit				R53	226742	GL	31	12	2003	£000	UK		Pens	11
Name of contract	Valuat	ion basis	No of contracts		ums assured or ng vested revers			nual premiums		egory of	Unit	liability		Other	iabilities	Amount of mathematical
	Rate of interest	Mortality or morbidity table		Guaranteed on death	Current on death/current payable per annum	Guaranteed on maturity	Office premiums	Net premiums			Current benefit value	Discounte value		ortality and xpenses	Options and guarantees other than investment performance guarantees	
1	2	3	4	5	6	7	8	9		10	11	12		13	14	15
CGU Your Pension - Grp	4.5%	С			13176		4162		Intern	al fund	13176	1317	76	63		13239
NU Your Pension - Ind	4.5%	С			265771		20021		Intern	al fund	265771	26577	71	724		266496
NU Your Pension - Grp	4.5%	С			86391		31508		Intern	al fund	86391	8639	91	484		86875
NU Your Pension Select - Ind	4.5%	С			8766		1218		Intern	al fund	8766	876	66	48		8814
NU Your Pension Select - Gr	4.5%	С			2290		915		Intern	al fund	2290	229	90	33		2323
NU Optimiser Personal Pension	4.5%	С		7691	62991		3768		Intern	nal fund	56086	5608	36	173		56258
NU Executive and Directors Personal Pension	4.5%	С		15470	85533		23451		Intern	nal fund	71912	7191	12	(364)		71547
NU Free Standing AVC Plan	4.5%	С			8279		2047		Intern	nal fund	8279	827	79	(47)		8232
NU Personal Transfer Plan	4.5%	С			48275				Intern	al fund	48275	4827	75	(1448)		46827
NU Self Invested Personal Pension	4.5%	С			619036				Intern	nal fund	619036	61903	36	(24856)		594180
NU Group Pension Investment Bond	4.5%								Intern	nal fund	55942	5594	12	(2466)		53476
NU Designer Personal Pension	4.5%	М			260733		86171		Intern	nal fund	260733	26073	33	2361		263094
NU Group AVC and Variable Money Purchase Plan	4.5%	M			1153				Intern	nal fund	1153	115	53	900		2053
NU Group AVC and Variable Money Purchase Plan (Mono Charge)	4.5%	М			57669				Intern	nal fund	57669	5766	59	3527		61196

Name of insurer CGNU Life Assurance Limited

Global business

United Kingdom business

Financial year ende	ea ;	31st Dece	mber 200	3			ompany									
Type of business	ı	Pension In	surance B	usiness			gistration umber	GL/UK/CM		eriod end month	ded year	Units	UK/O		Type of ousiness	Category of surplus
Category of surplus	s I	With Profit				R53	226742	GL	31	12	2003	£000	UK	(Pens	11
Name of contract	Valuat	ion basis	No of contracts		ums assured or ng vested revers			nual premiums		egory of nit link	Unit	liability		Other I	iabilities	Amount of mathematical
	Rate of interest	Mortality or morbidity table		Guaranteed on death	Current on death/current payable per annum	Guaranteed on maturity	Office premiums	Net premiums			Current benefit value	Discounte value		ortality and expenses	Options and guarantees other than investment performance guarantees	reserves
1	2	3	4	5	6	7	8	9		10	11	12		13	14	15
NU Group AVC and Variable Money Purchase Plan Millenium Series	4.5%	М			216395				Intern	nal fund	216395	21639	95	33424		249819
NU Your Pension Select - Ind (post 6/4/01)	4.5%	С			421314		38411		Intern	nal fund	421314	42131	14	1023		422338
NU Your Pension Select - Grp (post 6/4/01)	4.5%	С			95619		38988		Intern	al fund	95619	956	19	848		96467
NU Your Pension Select External Funds - Ind (post 6/4	4.5% l/01)	С			34986		3253		Intern	nal fund	34986	3498	36	56		35042
NU Your Pension Select External Funds- Grp (post 6/4	4.5% l/01)	С			3138		1069		Intern	nal fund	3138	313	38	14		3152
Stakeholder NU Your Pension - Ind	4.5%	С			985232		112672		Intern	nal fund	985232	98523	32	4444		989676
Stakeholder NU Your Pension - Grp	4.5%	С			141897		70593		Intern	al fund	141897	14189	97	1910		143807
Stakeholder NU Your Pension External Funds - Ind	4.5%	С			4921		422		Intern	nal fund	4921	492	21	9		4930
Stakeholder NU Your Pension External Funds - Grp	4.5%	С			369		138		Intern	nal fund	369	36	69	2		372
Stakeholder NU Designer Personal Pension	4.5%	М			75303		25184		Intern	al fund	75303	7530	03	1994		77298
Miscellaneous Rider Benefits	-	-			56697 pa		2292							95		95
Sub total: Non-Profit Policies				155260	4419492 56697 pa		531760				4370341	437034	11	45236		4415579

Name of insurer CGNU Life Assurance Limited

Global business

United Kingdom business

Financial year ended	d 3	1st Dece	mber 200	3			ompany		_					_		
Type of business	P	ension In	surance B	usiness	•		gistration umber	GL/UK/CM		eriod end month	year	Units	UK	k/os i	Type of ousiness	Category of surplus
Category of surplus	V	Vith Profit	:			R53	226742	GL	31	12	2003	£000	ι	JK	Pens	11
Name of contract	Valuation	on basis	No of contracts	Amount of su annum, includir	ums assured or ng vested revers			nual premiums		gory of it link	Unit I	liability		Other I	iabilities	Amount of mathematical
	Rate of interest	Mortality or morbidity table		Guaranteed on death	Current on death/current payable per annum	Guaranteed on maturity	Office premiums	Net premiums			Current benefit value	Discounte value	ed I	Mortality and expenses	Options and guarantees other than investment performance guarantees	reserves
1	2	3	4	5	6	7	8	9		10	11	12		13	14	15
Sub total: Reassurance Ceded				155260	4419492 56697 pa		531760				4370341	43703	41	45236		4415579
Net total: Pension Insurance Business			619860	910	910		63030							15921		15921
Net total: United Kingdom Insurance Business			1171552	2834862	518502	27	72144				212	2	112	47368		127084

Category of surplus

Long term insurance business : Valuation summary of property linked contracts

Name of insurer CGNU Life Assurance Limited

Global business

Overseas business

Financial year ended

31st December 2003

Type of business

Life Assurance & General Annuity Insurance

Business

Company
registration
number

GL/UK/CM Period ended
day month year

Units UK/OS Type of business

Category of surplu		Business Vith Profit				R53	226742	GL	31	12	2003	£000	os	L&GA	11
Name of contract	Valuati	on basis	No of contracts	Amount of su annum, including	ums assured or ng vested revers			nual premiums		gory of t link	Unit I	iability	Other	liabilities	Amount of mathematical
	Rate of interest	Mortality or morbidity table		Guaranteed on death	Current on death/current payable per annum	Guaranteed on maturity	Office premiums	Net premiums			Current benefit value	Discounted value	Mortality and expenses	Options and guarantees othe than investment performance guarantees	
1	2	3	4	5	6	7	8	9		10	11	12	13	14	15
RECT WRITTEN RSURANCE BUSINESS On-Profit Policies															
ersonal Pension cheme	4.5%	С	3293		14915		4280		Interna	l fund	14915	14915	1001		15915
elf Invested Pension lan	4.5%	С	93		93				Interna	l fund	93	93	3	i	96
xecutive Pension Plan	4.5%	c	134	478	1227		352		Interna	l fund	792	792	49	1	841
nternational Investment lan	4.5%	С	3653		8616		1778		Interna	l fund	6794	6794	8		6802
roup Pension evestment Bond	4.5%		54						Interna	l fund	256	256	2	!	258
Iulti Portfolio	-	-	4792		25708		973		Interna	l fund	24784	24784			24784
Iulti Portfolio Retraite	-	-	351		285		276		Interna	l fund	277	277			277
erman GALA	4.5%	L	716	11954	12074		938		Interna	l fund	700	700	32	:	732
erman DIVA	4.5%	L	114	2194	2194		95		Interna	l fund	62	62	14		76
ish Portfolio Bond	3.6%	С	5492	37390	38699				Interna	l fund	38699	38699	584		39283
ish Ulster Bank Bond	3.6%	С	1552	37633	37633				Interna	l fund	33468	33468	1066	:	34534
ish Portfolio Pension	4.5%	С	939	2176	4738		1385		Interna	l fund	4738	4738	302	:	5041
ish Executive Portfolio ension	4.5%	С	312	1697	2602		1173		Interna	l fund	2602	2602	358		2960
U Optimiser Personal ension	4.5%	С	3284		17354		5722		Interna	l fund	17354	17354	(21)	17333
U Executives & irectors Personal ension	4.5%	С	854	806	4673		2588		Interna	l fund	3946	3946	8		3954

Name of insurer CGNU Life Assurance Limited

Global business

Overseas business

Financial year end	led :	31st Dece	mber 200	3			ompany		-		4-4			_	5	0-1
Type of business			ance & Ger	neral Annui	ty Insurance		gistration umber	GL/UK/CM		eriod en month	year	Units	UK/OS		Type of ousiness	Category of surplus
Category of surplu		Business With Profit	:			R53	226742	GL	31	12	2003	£000	os		L&GA	11
Name of contract	Valua	tion basis	No of contracts		ums assured or ng vested revers			nual premiums		egory of nit link	Unit	liability	C	ther I	iabilities	Amount of mathematical
	Rate of interest	Mortality or morbidity table		Guaranteed on death	Current on death/current payable per annum	Guaranteed on maturity	Office premiums	Net premiums			Current benefit value	Discounte value	ed Mortalit exper	•	Options and guarantees other than investment performance guarantees	
1	2	3	4	5	6	7	8	9		10	11	12	13	3	14	15
NU Self Invested Personal Pension	4.5%	С	83		1184				Intern	nal fund	1184	11	84	(41)		1144
NU Group Pension Investment Bond	4.5%		27						Intern	nal fund	5353	53	53	(212)		5142
NU International Investment Plan	4.5%	С	642		1590		137		Intern	al fund	829	8	29	(2)		827
Irish Pension Buy-Out Plan	4.5%	С	43		227				Intern	al fund	227	2	27	(6)		222
Miscellaneous Rider Benefits	-	-	1405		2938 pa		55							2		2
Guarantee Fund Reserve																12363
Sub total: Non-Profit Policies			27833	94328	173812 2938 pa		19752				157073	1570	73	3147		172586
Sub total: Direct Written Insurance Business			27833	94328	173812 2938 pa		19752				157073	1570	73	3147		172586
REASSURANCE CEDED																
Non-Profit Policies																
Personal Pension Scheme	4.5%	С			14915		2197		Intern	al fund	14915	149	15	(126)		14788
Self Invested Pension Plan	4.5%	С			93				Intern	al fund	93		93	(1)		92
Executive Pension Plan	4.5%	С		478	1227		293		Intern	nal fund	792	7	92	34		826
1	1															1

Name of insurer CGNU Life Assurance Limited

Global business

Overseas business

Financial year ended

31st December 2003

Type of business

Life Assurance & General Annuity Insurance Business

Company
registration number

GL/UK/CM Period ended day month year

Units UK/OS Type of business of surplus

Category of surplu		With Profit				R53	226742	GL	31	12	2003	£000	os	L&GA	11
Name of contract	Valuati	ion basis	No of contracts		ums assured or ng vested revers			nual premiums		gory of it link	Unit I	iability	Other I	iabilities	Amount of mathematical
	Rate of interest	Mortality or morbidity table		Guaranteed on death	Current on death/current payable per annum	Guaranteed on maturity	Office premiums	Net premiums			Current benefit value	Discounted value	Mortality and expenses	Options and guarantees other than investment performance guarantees	reserves
1	2	3	4	5	6	7	8	9		10	11	12	13	14	15
International Investment Plan	4.5%	С			6795		254		Interna	al fund	6794	6794	1		6795
Group Pension Investment Bond	4.5%								Interna	al fund	256	256	3		256
Multi Portfolio	-	-			23689		223		Interna	al fund	23689	23689)		23689
Multi Portfolio Retraite	-	-			265		95		Interna	al fund	265	265	5		265
German GALA	4.5%	L		11954	12074		189		Interna	al fund	700	700	7		707
German DIVA	4.5%	L		2194	2194		7		Interna	al fund	62	62	2 1		63
Irish Portfolio Bond	3.6%	С			38699				Interna	al fund	38699	38699	(231)		38468
Irish Ulster Bank Bond	3.6%	С			33468				Interna	al fund	33468	33468	3		33468
Irish Portfolio Pension	4.5%	С		2176	4738		673		Interna	al fund	4738	4738	3 271		5010
Irish Executive Portfolio Pension	4.5%	С		1697	2602		688		Interna	al fund	2602	2602	355		2957
NU Optimiser Personal Pension	4.5%	С			17354		5068		Interna	al fund	17354	17354	(21)		17333
NU Executive and Directors Personal Pension	4.5%	С		806	4673		2239		Interna	al fund	3946	3946	8		3954
NU Self Invested Personal Pension	4.5%	С			1184				Interna	al fund	1184	1184	(41)		1144
NU Group Pension Investment Bond	4.5%								Interna	al fund	5353	5350	(212)		5142
NU International Investment Plan	4.5%	С			829		106		Interna	al fund	829	829	(2)		827
Irish Pension Buy-Out Plan	4.5%	С			227				Interna	al fund	227	227	(11)		216

Name of insurer CGNU Life Assurance Limited

Global business

Overseas business

Financial year ende	L		mber 200 ance & Ger	o neral Annuit	y Insurance	r	Company egistration umber	GL/UK/CM		eriod end month	ded year	Units		Type of ousiness	Category of surplus
Category of surplu		Vith Profit				R53	226742	GL	31	12	2003	£000	os	L&GA	11
Name of contract	Valuati	on basis	No of contracts	Amount of su	ums assured or ng vested revers			nual premiums		gory of	Unit I	liability	Other	liabilities	Amount of mathematical
	Rate of interest	Mortality or morbidity table		Guaranteed on death	Current on death/current payable per annum	Guaranteed on maturity	Office premiums	Net premiums	-		Current benefit value	Discounted value	Mortality and expenses	Options and guarantees other than investment performance guarantees	reserves
1	2	3	4	5	6	7	8	9		10	11	12	13	14	15
Miscellaneous Rider Benefits	-	-			2938 pa		55						2		2
Sub total: Non-Profit Policies				19305	165026 2938 pa		12087				155966	155966	34		156002
Sub total: Reassurance Ceded				19305	165026 2938 pa		12087				155966	155966	34		156002
Net total: Life Assurance & General Annuity Insurance Business			27833	75023	8786		7665				1107	1107	3113		16584
Net total: Overseas Insurance Business			27833	75023	8786		7665				1107	1107	3113		16584

Name of insurer CGNU Life Assurance Limited

Global business

Overseas business

Financial year ended

31st December 2003

Type of business

Life Assurance & General Annuity Insurance
Business

DEAL CONTAIN OF Type of business Of Surplus

DEAL CONTAIN OF TYPE OF SURPLUS OF SURPL

Category of surplu		Nith Profi	t			R54	226742	GL	31	12	2003	£000	os		L&GA	11
Name of contract	Valuati	on basis	No of contracts		ums assured or a			nual premiums		me of ex link	Investi	nent liability		Other I	liabilities	Amount of mathematical
	Rate of interest	Mortality or morbidity table		Guaranteed on death	Current on death/current payable per annum	Guaranteed on maturity	Office premiums	Net premiums			Current benefit value	Discounte value		lity and enses	Options and guarantees other than investment performance guarantees	reserves
1	2	3	4	5	6	7	8	9		10	11	12	1	13	14	15
DIRECT WRITTEN INSURANCE BUSINESS Non-Profit Policies																
Portfolio Bond 1	-	-	4		62				CAC 4	10			62			62
Sub total: Non-Profit Policies			4		62								62			62
Sub total: Direct Written Insurance Business			4		62								62			62
Net total: Life Assurance & General Annuity Insurance Business			4		62								62			62
Net total: Overseas Insurance Business			4		62								62			62

Period ended

Units

UK/OS

Category of surplus

IL/DH

Long term insurance business: Analysis of units in internal linked funds and direct holdings of assets matching liabilities in respect of property linked benefits

Company registration

GL/UK/CM

(Sheet 1) Name of insurer **CGNU Life Assurance Limited**

Global business

United Kingdom business

Financial year ended 31st December 2003

Internal linked fund				nber GL/	UK/CM da	y mo	nth year	Units	UK/OS	of surplus	IL/DH
			R55	226742	GL 3	1 1	2003	£000	UK	11	ILH
Name of fund link or directly held asset	Name of unit type	Valuation price per unit or asset	Total actual number of units in force or directly held assets	Value of total actual units in force or directly held assets	Value of a units hel other into linked fu	ld by ernal	Value of directly held assets and actual units in for excluding those he by other internal linked funds (5-6)	dee ce eld	med allocated	ctly held assets to contracts Reinsurance ceded	Value of surplus units or directly held assets (7-8+9)
1	2	3	4	5	6		7		8	9	10
Wholly Reinsured Sub total: Wholly Reinsured									7270983 7270983	7270983 7270983	
Total: With Profit									7270983	7270983	

Period ended

Units

UK/OS

Category of surplus

IL/DH

Long term insurance business: Analysis of units in internal linked funds and direct holdings of assets matching liabilities in respect of property linked benefits

Company registration

GL/UK/CM

(Sheet 2) Name of insurer **CGNU Life Assurance Limited**

Global business

United Kingdom business

Financial year ended 31st December 2003

Directly held assets				ımber	GL/UK/C	day n	nonth	year	Units	UK/OS	of surplus	IL/DH
			R55	226742	GL	31	12	2003	£000	UK	11	DHA
Name of fund link or directly held asset	Name of unit type	Valuation price per unit or asset	Total actual number of unit in force or directly held assets	Value of to actual unit force or dir held asse	s in u	alue of actua Inits held by other interna inked funds	/ ac	Value of directly held assets and ctual units in forceluding those he by other internal linked funds (5-6)	e dee		Reinsurance ceded	Value of surplus units or directly held assets (7-8+9)
1	2	3	4	5		6		7		8	9	10
UK Income & Growth	OEIC	3.06690	6928	1	212			21:	2	212		

Form 55 22032004:09:00:00

Long term insurance business: Analysis of units in internal linked funds and direct holdings of assets matching liabilities in respect of property linked benefits

Company registration

(Sheet 3) Name of insurer **CGNU Life Assurance Limited**

Global business

Overseas business

Financial year ended 31st December 2003

Internal linked fund				regist numb	tration	GL/U	IK/CM		eriod er month		. Un	nits	UK/OS	Category of surplus	IL/DH
			R55	2	26742	G	3L	31	12	2003	£0	000	os	11	ILH
Name of fund link or directly held asset	Name of unit type	Valuation price per unit or asset	Total act number of in force directly h assets	units or neld	Value of to actual unit force or dir held asse	ts in ectly	units othe	e of acto s held b r interned fund	oy a	Value of direct held assets an actual units in fo excluding those h by other internal linked funds (5-6)	rce neld		ned allocat	irectly held assets ed to contracts Reinsurance ceded	Value of surplus units or directly held assets (7-8+9)
1	2	3	4		5			6		7		8	3	9	10
Wholly Reinsured Sub total: Wholly Reinsured													155966 155966	155966 155966	
French Vega Securite	Accumulation	2419.82102		671	1	1624				162	24		1107		517
Sub total: French Vega Securite					1	1624				162	24		1107		517
Total: With Profit					•	1624				162	24		157073	155966	517

(Sheet 1)
Long term insurance business : Analysis of assets and liabilities matching investment liabilities in respect of index linked benefits

Name of insurer **CGNU Life Assurance Limited**

Global business

Overseas business

Financial year ended 31st December 2003

		Company registration number	GL/UK/CM		eriod end	led year	Units	UK/OS	Category of Surplus
	R56	226742	GL	31	12	2003	£000	os	11
Type of assets and liabilities				nk	ЭX		e of assets iabilities		derivative value
				1			2		3
Structured Derivative Contract			CAC 40				62		62
Sub total assets							62		
Sub total liabilities									
Sub total net assets							62		
Total assets							62		
Total liabilities									
Net total assets							62		

Long term insurance business : Matching rectangle

Sterling liabilities

Name of insurer

CGNU Life Assurance Limited

Valuation rate(s) of interest 3.7%

Global business

Type of business

Life Assurance and Annuity Insurance Business

Financial year ended 31st December 2003

With profits

Category of assets

Life and Annuity

			Company registration			Pe	eriod ended			Stg/	Valuation rate of	L&GA/Pens/		Category
	ı		number		GL/UK/CM	day	month	year	Units	NonStg	interest	PHI/Other	Ris ler e c c c c c c c c c c c c c c c c c c	of assets
		R57	226742		GL	31	12	2003	£000	000 Stg 3.7 L&GA WP		11		
						The va	aluatior	1			The resilie	ence scenario		·
					Value of	asset	Risk	adjusted	V	alue of as	sets notional	ly allocated	WP/NP o WP Risk ac yie yie y 6 6 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7	sk adjusted
Type of asset notionally allocated					notionally allocated		yield %		On original allocation		Increase or decrease	Total unde resilience	er e	yield %
					1			2	3	}	4	scenario 5		6
Land and buildings				11	856	619		6.72	68	5295	(207138)	4781	57	8.48
	Approved se	curities		12	1606	843		4.63	144	6154	(375900)	10702	54	5.74
Fixed interest securities	Other			13	9110	096		5.11	83	8002	78239	9162	41	6.35
Variable interest and Variable yield securities (excluding items shown at	Approved se	curities		14										
line 16)	Other			15	13	796		4.09	1	1590	(11590))		
Equity shares and holdings in collecti	ve investment	schemes	3	16	2293	418		4.79	187	8356	523130	24014	86	5.88
Loans secured by mortgages				17										
All other assets	Producing in	come		18	272	556		5.04	24	9681	96894	3465	75	6.12
All Other assets	Not producir	ng income	Э	19	169	350			16	9350	65720	2350	70	
Total (11 to 19)				29	6123	678		4.94	527	8428	169355	54477	83	5.92
Gross valuation interest rate %				31				4.25						4.54
Net valuation interest rate % (where a	appropriate)			32				3.70						4.03
Mathematical reserve or other liability	y, net of reinsu	urance		33	6123	678						54477	83	

Long term insurance business : Matching rectangle

Sterling liabilities

Name of insurer

CGNU Life Assurance Limited

Valuation rate(s) of interest 4.3%

Global business

Type of business

Life Assurance and Annuity Insurance Business

Financial year ended 31st December 2003

With profits

Category of assets Life and Annuity

			Company registration			Pe	Period ended			Stg/	Valuation rate of	L&GA/Pens/	WP/NP	Category
	ı		number		GL/UK/CM	day	month	year	Units	NonStg	interest	PHI/Other	Ris er e c c c c c c c c c c c c c c c c c	of assets
		R57	226742		GL	31	12	2003	£000	Stg	4.3	L&GA	WP Ri er e e e e e e e e e e e e e e e e e e	11
						The va	aluation	1			The resilie	ence scenario		·
					Value of	asset	Risk	adjusted	V	alue of as	sets notional	y allocated	F	lisk adjusted
Type of asset notionally allocated					notionally allocated		yield %		On or allocation		Increase or decrease	resilienc	er e	yield %
					1			2	3	}	4	Total under resilience scenario 180085 34964 2280 5375)	6
Land and buildings				11	33	726		6.72	2	6981	(26981))		
F	Approved se	curities		12	63	263		4.63	5	6937	123148	1800	85	5.48
Fixed interest securities	Other			13	35	871		5.11	3	2993	1971	349	64	4.45
Variable interest and Variable yield securities (excluding items shown at	Approved se	curities		14										
line 16)	Other			15	;	543		4.09		456	1824	22	80	5.06
Equity shares and holdings in collecti	ve investment	schemes	3	16	90	295		4.79	7	3953	(68578)	53	75	5.42
Loans secured by mortgages				17										
All other assets	Producing in	come		18	10	731		5.04		9830	(9830))		
All Other assets	Not producir	ng income	e	19	6	668				6668	(6668))		
Total (11 to 19)				29	241	097		4.94	20	7818	14886	2227	04	5.31
Gross valuation interest rate %				31				4.30						4.48
Net valuation interest rate % (where a	appropriate)			32										
Mathematical reserve or other liability	y, net of reinsu	urance		33	241	097						2227	04	

Long term insurance business : Matching rectangle

Sterling liabilities

Name of insurer

CGNU Life Assurance Limited

Company

Valuation rate(s) of interest 4.3%

Global business

Type of business

Pension Insurance Business

Financial year ended 31st December 2003

With profits

Category of assets

Life and Annuity

			registration number	GL/UK/C	м —	Period en month	ded year	Units	Stg/ NonStg	rate of interest	L&GA/Pens/ PHI/Other	WP/NP	Category of assets
		R57	226742	GL	31	12	2003	£000	Stg	4.3	Pens	WP	11
					The v	aluation	า			The resilie	nce scenario		
				Value	of asset	Risk	c adjusted	Va	lue of ass	ets notionally	/ allocated	Ris	sk adjusted
Type of asset notionally allocated					onally cated		yield %	On ori	On original I allocation		Total under resilience		yield %
					1		2	3		4	scenario 5	Risk	6
Land and buildings			•	11 29	98705		6.72	238	964	165569	404533	3	8.11
- 12 / 2	Approved se	curities		12 50	60309		4.63	504	277	586171	1090448	3	5.48
Fixed interest securities	Other			1 3 3	17701		5.11	292	2213	(80496)	211717	Riser e 20 23 23 23 24 25 25 25 25 25 25 25 25 25 25 25 25 25	4.45
Variable interest and Variable yield securities (excluding items shown at	Approved se	curities		14									
line 16)	Other			15	4811		4.09	4	041	9766	13807	7	5.06
Equity shares and holdings in collection	ve investment	schemes	,	16 79	9720		4.79	654	987	(516069)	138918	3	5.87
Loans secured by mortgages				17									
All other assets	Producing in	come		18	95041		5.04	87	064	(87064)			
All Other assets	Not producir	ng income	,	19	59053			59	053	(59053)			
Total (11 to 19)			2	29 21	35340		4.94	1840	599	18824	1859423	3	5.96
Gross valuation interest rate %			;	31			4.30						5.17
Net valuation interest rate % (where a	appropriate)		:	32									
Mathematical reserve or other liability	y, net of reins	urance	:	33 21	35340						1859423	3	

Form 57 (Sheet 4)

Long term insurance business : Matching rectangle

Sterling liabilities

Name of insurer

CGNU Life Assurance Limited

Valuation rate(s) of interest 5.2%

Global business

Type of business

Category of assets

Pension Insurance Business

Financial year ended 31st December 2003

Non profit

Life and Annuity

			Company registration	registration		P	eriod end	ded		Stq/	Valuation rate of	L&GA/Pens/		Category
			number		GL/UK/CM	day	month	year	Units	NonStg	interest	PHI/Other	WP/NP	of assets
		R57	226742	2	GL	31	12	2003	£000	Stg	5.2	Pens	NP	11
		•			-	The va	aluation)		1	The resilie	ence scenario		
					Value of	asset	Risk	adjusted	V	alue of ass	sets notionall	y allocated	R	isk adjusted
Type of asset notionally allocated					notiona allocat	ally		yield %	On ori		Increase or decrease	Total unde resilience scenario	er e	yield %
					1			2	3		4	5		6
Land and buildings				11										
F . 15.4	Approved se	curities		12										
Fixed interest securities	Other			13	417	016		5.11	383	3561	140	3837	01	6.35
Variable interest and Variable yield securities (excluding items shown at	Approved se	curities		14										
line 16)	Other			15										
Equity shares and holdings in collection	ve investment	schemes	3	16										
Loans secured by mortgages				17										
All other assets	Producing in	ncome		18										
All other assets	Not producir	ng income	9	19										
Total (11 to 19)				29	417	016		5.11	38	3561	140	3837	01	6.35
Gross valuation interest rate %				31				5.20						6.19
Net valuation interest rate % (where a	appropriate)			32										
Mathematical reserve or other liability	y, net of reinsu	urance		33	417	016						3837	01	

Long term insurance business : Matching rectangle

Sterling/Non sterling liabilities

Name of insurer

CGNU Life Assurance Limited

Valuation rate(s) of interest **Balance**

Global business

Type of business

Financial year ended 31st December 2003

With profits/Non profit

Category of assets

Life and Annuity

			Company registration number		GL/UK/CM		eriod en month		Units	Stg/ NonStg	Valuation rate of interest	L&GA/Pens/ PHI/Other	WP/NP	Category of assets
		R57	226742	!	GL	31	12	2003	£000		98			11
				'	-	The va	luation	1			The resilie	nce scenario		
					Value of	asset	Risk	adjusted	Va	lue of ass	ets notionally	/ allocated	R	isk adjusted
Type of asset notionally allocated					notiona allocat	ally		yield %	On orig		Increase or decrease	Total under resilience		yield %
					1			2	3		4	scenario 5		6
Land and buildings											68549	68549	9	9.52
	Approved se	curities		12	370	467		4.63	333	420	(333420)			
xed interest securities	Other			13	17:	386		5.11	15	992	146	16138	3	6.35
Variable interest and Variable yield securities (excluding items shown at	Approved se	curities		14										
line 16)	Other			15										
Equity shares and holdings in collective	ve investment	schemes	3	16	1130	626		4.79	93	062	61518	154580)	6.67
Loans secured by mortgages				17										
All other coasts	Producing in	ncome		18										
All other assets	Not produci	ng income	Э	19										
Total (11 to 19)	otal (11 to 19)			29	501	479		4.68	442	474	(203207)	239267	7	7.46
Gross valuation interest rate %				31										
et valuation interest rate % (where appropriate)		32												
Mathematical reserve or other liability	y, net of reins	urance		33	387	854						239267	7	

Form 57 (Sheet 6)

Long term insurance business : Matching rectangle

Sterling/Non sterling liabilities

Name of insurer

CGNU Life Assurance Limited

Valuation rate(s) of interest **Total**

Global business

Type of business

Financial year ended 31st December 2003

With profits/Non profit

Category of assets

Life and Annuity

			Company registration number		GL/UK/CM		eriod en		- Units	Stg/ NonStg	Valuation rate of interest	L&GA/Pens/ PHI/Other	WP/NP	Category of assets
		R57	226742	!	GL	31	month 12	year 2003	£000	Nonotg	99			11
					-	The va	aluation	1			The resilie	ence scenario		
					Value of a	asset	Risk	adjusted	\	alue of as:	sets notionall	y allocated	Ris	sk adjusted
Type of asset notionally allocated					notiona allocat	ally		yield %	On o	riginal ation	Increase or decrease	Total under resilience		yield %
					1			2	;	3	4	scenario 5		6
Land and buildings				11	11890)50		6.72	95	1240		951240)	8.40
	Approved se	curities		12	26008	383		4.63	234	0787		2340787	,	5.60
Fixed interest securities	Other			13	16990	071		5.11	156	2760		1562760)	6.05
Variable interest and Variable yield	Approved se	curities		14										
securities (excluding items shown at line 16)	Other			15	19 ⁻	150		4.09	1	6088		16088	3	5.06
Equity shares and holdings in collection	ve investment	schemes	;	16	32970	060		4.79	270	0360		2700360)	5.92
Loans secured by mortgages				17										
All other assets	Producing in	come		18	378	328		5.04	34	6575		346575	5	6.12
All other assets	Not producir	ng income	•	19	2350	071			23	5071		235071		
Total (11 to 19)	1			29	94186	513		4.94	815	2881		8152881		5.98
Gross valuation interest rate %				31										
Net valuation interest rate % (where a	appropriate)			32										
Mathematical reserve or other liability	y, net of reins	urance		33	93049	987						8152881		

Valuation rate(s) of interest 3.75%

Long term insurance business : Matching rectangle

Sterling liabilities

Name of insurer

CGNU Life Assurance Limited

Type of business

Permanent Health Insurance Business

Global business

Financial year ended 31st December 2003

Non profit

Category of assets Permanent Health

			Company registration number			Pe	eriod en	ded		Stq/	Valuation rate of	L&GA/Pens/		Category
	ı		number		GL/UK/CM	day	month	year	Units	NonStg	interest	PHI/Other	WP/NP	of assets
		R57	226742		GL	31	12	2003	£000	Stg	3.75	PHI	NP	12
						The va	aluation	1			The resilie	nce scenario		·
					Value of	asset	Risk	adjusted	V	alue of as	sets notionall	y allocated	Ri	sk adjusted
Type of asset notionally allocated					notiona allocat	ally		yield %	On or allocation		Increase or decrease	Total unde resilience scenario	er e	yield %
					1			2	3	3	4	5		6
Land and buildings				11										
ixed interest securities	Approved se	curities		12	20	986		4.69	1	9106	(719)	183	87	5.66
Fixed interest securities	Other			13										
Variable interest and Variable yield securities (excluding items shown at	Approved se	curities		14										
line 16)	Other			15										
Equity shares and holdings in collective	ve investment	schemes	i	16										
Loans secured by mortgages				17										
All other assets	Producing in	come		18	3	224		3.59		3224	(370)	28	54	4.56
All Other assets	Not producir	ng income	e	19										
Total (11 to 19)				29	24	210		4.54	2	2330	(1089)	212	41	5.51
Gross valuation interest rate %				31				3.75						5.37
Net valuation interest rate % (where a	appropriate)			32										
Mathematical reserve or other liability	y, net of reins	urance		33	24	210						212	41	

Long term insurance business : Matching rectangle

Sterling liabilities

Name of insurer

CGNU Life Assurance Limited

Company

Valuation rate(s) of interest 4.2%

Global business

Type of business

Permanent Health Insurance Business

Valuation

Financial year ended 31st December 2003

Non profit

Category of assets Permanent Health

			registration number		GL/UK/CM		eriod end month	ded year	Units	Stg/ NonStg	rate of interest	L&GA/Pens/ PHI/Other	WP/NF	Category of assets
		R57	226742		GL	31	12	2003	£000	Stg	4.2	PHI	NP	12
					-	The va	aluation)			The resilie	nce scenario		
					Value of a	asset	Risk	adjusted	V	alue of as	ssets notionall	y allocated	R	isk adjusted
Type of asset notionally allocated					notiona allocat	ally		yield %	On or alloca		Increase or decrease	Total unde resilience scenario	er	yield %
					1			2	3	3	4	5		6
Land and buildings				11										
	Approved se	curities		12	49	951		4.69		4507	719	522	26	5.66
Fixed interest securities	Other			13										
Variable interest and Variable yield securities (excluding items shown at	Approved se	curities		14										
line 16)	Other			15										
Equity shares and holdings in collective	ve investment	schemes	S	16										
Loans secured by mortgages				17										
All other assets	Producing in	come		18	-	760		3.59		760	(760)			
All Other assets	Not producir	ng income	Э	19										
Total (11 to 19)	1			29	5	711		4.54		5267	(41)	522	26	5.66
Gross valuation interest rate %				31				4.20						5.52
Net valuation interest rate % (where a	appropriate)			32										
Mathematical reserve or other liability	y, net of reinsu	urance		33	5	711						52	26	

Long term insurance business : Matching rectangle

Sterling/Non sterling liabilities

Name of insurer

CGNU Life Assurance Limited

Company

Valuation rate(s) of interest **Balance**

Global business

Type of business

Financial year ended 31st December 2003

With profits/Non profit

Category of assets

Permanent Health

			registration number		GL/UK/CM		eriod end month	led year	Units	Stg/ NonStg	Valuation rate of interest	L&GA/Pens/ PHI/Other	WP/NP	Category of assets
		R57	226742	!	GL	31	12	2003	£000		98			12
				•	-	The va	aluation	ì			The resilie	nce scenario		·
					Value of a	asset	Risk	adjusted	Va	lue of as	sets notionally	y allocated	Ris	k adjusted
Type of asset notionally allocated					notiona allocat	lly		yield %	On orig		Increase or decrease	Total unde resilience scenario		yield %
					1			2	3		4	5		6
Land and buildings														
	Approved se	curities		12										
Fixed interest securities	Other			13										
	Approved se	curities		14										
line 16)	Other			15										
Equity shares and holdings in collecti	ve investment	schemes	3	16										
Loans secured by mortgages				17										
All other assets	Producing in	come		18	(11	130)		3.59	(1	130)	1130			
All Other assets	Not producir	ng incom	e	19										
Total (11 to 19)				29	(11	130)		3.59	(1	130)	1130			
Gross valuation interest rate %				31										
et valuation interest rate % (where appropriate)		32												
Mathematical reserve or other liability	y, net of reins	urance		33										

Form 57 (Sheet 10)

Long term insurance business : Matching rectangle

Sterling/Non sterling liabilities

Name of insurer

CGNU Life Assurance Limited

Valuation rate(s) of interest **Total**

Global business

Type of business

Financial year ended 31st December 2003

With profits/Non profit

Category of assets

Permanent Health

			Company registration number		GL/UK/CM		eriod end month	led year	Units	Stg/ NonStg	Valuation rate of interest	L&GA/Pens/ PHI/Other	WP/NP	Category of assets
		R57	226742	!	GL	31	12	2003	£000		99			12
					-	The va	luation	1			The resili	ence scenario		·
					Value of a	asset	Risk	adjusted	,	√alue of a	ssets notiona	lly allocated	Ri	sk adjusted
Type of asset notionally allocated					notiona allocat	lly		yield %	On c	riginal cation	Increase or decrease	Total unde resilience scenario	r	yield %
					1			2		3	4	5		6
Land and buildings														
	Approved se	curities		12	259	937		4.69	:	23613		2361	3	6.21
ixed interest securities	Other			13										
ariable interest and Variable yield	Approved se	curities		14										
securities (excluding items shown at line 16)	Other			15										
Equity shares and holdings in collecti	ve investment	schemes	3	16										
Loans secured by mortgages				17										
Allert	Producing in	come		18	28	354		3.59		2854		285	4	4.56
All other assets	Not producir	ng income	9	19										
Total (11 to 19)			29	287	791		4.58	:	26467		2646	57	6.03	
Gross valuation interest rate %				31										
et valuation interest rate % (where appropriate)		32												
Mathematical reserve or other liability	y, net of reins	urance		33	299	921						2646	7	

Long term insurance business : Valuation result and distribution of surplus

Name of insurer CGNU Life Assurance Limited

Global business

Financial year en		2003	Company registration number	GL/UK/CM		riod end	ed year	Units	Category of surplus			
Category of surpl	us With Profit	R58	226742	GL	31	12	2003	£000	11			
	Fund carried forward			1		11			9149456			
	Bonus payments made to	policyhold	ers in anticipation	on of a surp	lus	12			7096			
	Transfers out of fund/	Transfer	to non-technica	l account		13			27448			
	parts of fund	Transfer	to other funds/p	arts of fund	ls	14						
	Net transfer out of funds/p	parts of fun	ds (13+14)			15			27448			
Valuation result	Total (11+12+15)					16			9184000			
	Mathematical reserves for	r accumula	ting with profit p	olicies		17			6292190			
	Mathematical reserves for	other non	linked contracts	S		18			2470860			
	Mathematical reserves for	property li	nked contracts			19			143668			
	Mathematical reserves for	index linke	ed contracts			20		890678				
	Total (17 to 20)					21	890678					
	Surplus including contingency solvency margin (deficiency) (serves held toward	s the		29		277220				
	Balance of surplus brough	nt forward u	unappropriated	from last va	luation	31	2					
	Transfers into fund/part	Transfer	from non-techn	ical accoun	t	32						
Composition of	of fund	Transfer	from other fund	ls/parts of fo	und	33						
surplus	Net transfer into fund/part	of fund (32	2+33)			34						
	Surplus arising since the	last valuation	on			35			277200			
	Total (31+34+35)					39			277220			
	Bonus payments made to	policyhold	ers in anticipation	on of a surp	lus	41			7096			
		Cash bo	nuses			42						
	Allocated to	Reversio	nary bonuses			43			242656			
	policyholders by way of	Other bo	nuses			44						
Distribution of		Premium	reductions			45						
surplus	Total allocated to policyho	olders (41 t	o 45)			46			249752			
	Net transfer out of fund/pa	art of fund				47			27448			
	Total distributed surplus (48			277200			
	Balance of surplus (including of towards the solvency margin)	contingency a carried forwa	and other reserves rd unappropriated	held		49			20			
	Total (48+49)					59	27722					
Percentage of dis	stributed surplus allocated to	policyholo	ders of fund/par	t of fund		61			90.10			
Corresponding percentage at	Latest (year of valuation	on 2002)				62			90.07			
three immediately previous	Earlier (year of valuation	on 2001)				63			90.01			
valuations	Earliest (year of valuation	on 2000)		64			90.00					

Long term insurance business : Valuation result and distribution of surplus

Name of insurer CGNU Life Assurance Limited

Global business

Financial year en		st December 20	003	Company registration number	GL/UK/CM		riod end	ed year	Units	Category of surplus			
Category of surpl	us St	akeholder	R58	226742	GL	31	12	2003	£000	12			
	Fund car	ried forward					11			156931			
	Bonus pa	ayments made to p	oolicyhold	ers in anticipati	on of a surp	lus	12			(99)			
	Transfers	s out of fund/	Transfer	to non-technica	l account		13						
	parts of f	fund	Transfer t	to other funds/p	arts of fund	s	14						
	Net trans	sfer out of funds/pa	arts of fund	ds (13+14)			15						
Valuation result	Total (11	+12+15)					16			156832			
	Mathema	atical reserves for	accumulat	ting with profit p	oolicies		17			152744			
	Mathema	atical reserves for	other non	linked contracts	6		18						
	Mathema	atical reserves for	property li	nked contracts			19						
	Mathema	atical reserves for i	index linke	ed contracts			20						
	Total (17	' to 20)					21	21 15					
		cluding contingency a nargin (deficiency) (16		serves held toward	ls the		29	408					
	Balance	of surplus brought	forward u	ınappropriated	from last va	luation	31						
	Transfers	s into fund/part	Transfer	from non-techr	ical accoun	t	32						
Composition of	of fund		Transfer	from other fund	ds/parts of fo	und	33						
surplus	Net trans	sfer into fund/part o	of fund (32	2+33)			34						
	Surplus a	arising since the la	st valuation	on			35			4003			
	Total (31	+34+35)					39			4088			
	Bonus pa	ayments made to p	oolicyhold	ers in anticipati	on of a surp	lus	41			(99)			
			Cash bor	nuses			42						
	Allocated		Reversio	nary bonuses			43			4187			
	policyhol	ders by way of	Other bor	nuses			44						
Distribution of			Premium	reductions			45						
surplus	Total allo	ocated to policyhol	ders (41 to	o 45)			46			4088			
	Net trans	sfer out of fund/par	t of fund				47						
	Total dist	tributed surplus (4	6+47)				48			4088			
		f surplus (including co ne solvency margin) ca			held		49						
	Total (48	3+49)					59			4088			
Percentage of dis	stributed su	urplus allocated to	policyhold	lers of fund/par	t of fund		61			100.00			
Corresponding percentage at	Latest	(year of valuatio	n 2002)				62			100.00			
three immediately previous	Earlier	(year of valuatio	n 2001)				63			100.00			
valuations	Earliest	(year of valuatio	n 2000)				64						

Long term insurance business : Valuation result and distribution of surplus

Name of insurer CGNU Life Assurance Limited

Global business

Financial year end	ded 31st Decemb	oer 200	03	Company registration number	GL/UK/CM		riod end		Units	Category of surplus		
Category of surple	JS Permanent I	Health	R58	226742	GL	day 31	month 12	year 2003	£000	13		
	Fund carried forward			<u> </u>			11			32230		
	Bonus payments ma	de to po	olicyhold	ers in anticipati	on of a surp	lus	12					
	Transfers out of fund	-	Transfer	to non-technica	al account		13					
	parts of fund		Γransfer t	to other funds/p	arts of fund	ls	14					
	Net transfer out of fu	nds/par	ts of fund	ds (13+14)			15					
Valuation result	Total (11+12+15)						16			32230		
	Mathematical reserve	es for a	ccumula	ting with profit p	oolicies		17					
	Mathematical reserve	es for o	ther non	linked contract	S		18			29918		
	Mathematical reserve	es for p	roperty li	nked contracts			19					
	Mathematical reserve	es for in	ndex linke	ed contracts			20					
	Total (17 to 20)						21			29918		
	Surplus including conting solvency margin (deficie			serves held toward	ds the		29					
	Balance of surplus b	,,,		ınappropriated	from last va	luation	31	20				
	Transfers into fund/p	art .	Transfer	from non-techr	nical accoun	t	32					
Composition of	of fund		Transfer	from other fund	ds/parts of f	und	33					
surplus	Net transfer into fund	l/part of	f fund (32	2+33)			34					
	Surplus arising since	the las	t valuation	on			35			300		
	Total (31+34+35)						39			2312		
	Bonus payments ma	de to po	olicyhold	ers in anticipati	on of a surp	lus	41					
			Cash bo	nuses			42					
	Allocated to		Reversio	nary bonuses			43					
	policyholders by way	of	Other bo	nuses			44					
Distribution of			Premium	reductions			45					
surplus	Total allocated to po	licyhold	ers (41 to	o 45)			46					
	Net transfer out of fu	nd/part	of fund				47					
	Total distributed surp	olus (46	+47)				48					
	Balance of surplus (inclutowards the solvency ma				held		49	49		2312		
	Total (48+49)						59			2312		
Percentage of dis	tributed surplus alloca	ted to p	olicyholc	lers of fund/par	t of fund		61					
Corresponding percentage at	Latest (year of va	aluation	2002)				62					
three immediately previous	Earlier (year of va	aluation	2001)				63					
valuations	Earliest (year of va	aluation	2000)				64					

Company

Long term insurance business: Required minimum margin

Name of insurer CGNU Life Assurance Limited

Global business

registration number GL/UK/CM Period ended day month year Units

Financial year ended 31st December 2003 **R60** 226742 GL 31 12 2003 £000 Classes I. Class IV Unallocated additional mathematical Classes VII and VIII business with relevant factor of Total for all classes Class III business with relevant factor of reserves with relevant factor of Class and VI II & IX The financial The previous 4% 4% 1% Nil Total 1% 4% 1% Nil Total Relevant factor (Instruction 1) 7 3 6 8 9 10 11 12 13 14 2 Reserves before 11 3463843 13872320 1571047 4265555 19708922 139157 23311922 20484277 distribution of surplus Mathematica reserves Reserves for bonus 12 38447 421420 421420 459867 603160 before allocated to policyholders deduction of reinsurance Reserves after 13 14293740 1571047 4265555 20130342 139157 23771789 21087437 3502290 distribution of surplus Reserves before 14 3279210 7045937 10356947 6994286 9078 42573 31800 10517200 distribution of surplus Mathematical reserves after Reserves for bonus 15 37687 209156 209156 246843 298198 deduction of allocated to policyholders reinsurance Reserves after 16 3316897 7203442 9078 42573 7255093 31800 10603790 10815398 distribution of surplus Ratio of 16 to 13 or 0.85 if greater 17 0.947065 0.850000 0.850000 (see Instruction 2) Required margin of solvency - first result = 19 499341 132676 4731 636748 623770 Temporary assurances with 21 required margin of solvency Non negative Temporary assurances with capital at risk 22 required margin of solvency before reinsurance All other assurances with 23 (see required margin of solvency 35125779 4561018 39686797 42330350 Instruction 3) of 0.3% Total (21 to 23) 29 35125779 4561018 39686797 42330350 Non negative capital at risk after reinsurance 31 9287766 1025386 10313152 11048091 (all contracts) (see Instruction 3) Ratio of line 31 to line 29, or 32 0.500000 0.500000 0.50 if greater Required margin of solvency -39 52689 6842 59531 63495 second result (se linstruction 4) Sum of first and second 49 185365 506183 4731 696279 687265 results (19+39) Required margin of solvency for supplementary 51 Accident & Sickness Insurance & Class V business Total required margin of solvency for 59 long term insurance business (49+51) 696280 687265 Minimum guarantee fund 61 549 506 Required minimum margin 69 696280 687265 (greater of lines 59 and 61)

Supplementary accident and sickness insurance : Calculation of required margin of solvency

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

			Company registration number	GL/UK/CM		eriod end	ded year	Units
		R61	226742	GL	31	12	2003	£000
				This finan year	ıcial		Previou	ıs year
				1			2	!
Gross premiums written			11			6		2
Premium taxes and levies	(included in line 11)		12					
Sub-total A (11-12)			19			6		2
Adjusted Sub-total A if fina period to produce an annua		ıth	21					
Division of Sub-total A (or adjusted Sub-total A	18% of amounts up to st equivalent of 10M EURO		22			1		
if appropriate)	16% of excess (if any) ov 10M EURO	/er	23					
Sub-total B (22+23)			29			1		
Claims paid			31					1
Claims outstanding carried	forward at end of this fina	ncial yea	ar 32					
Claims outstanding brough financial year	t forward at beginning of t	his	33					
Sub-total C (31+32-33)			39					1
Amounts recoverable from included in sub-total C	reinsurers in respect of cl	aims	41					
Sub-total D (39-41)			49					1
sickness insurance:	ub-total B xSub-total D (or, if 0.5 is greater, x 0.5)					1		

Name of insurer CGNU Life Assurance Limited

Financial year ended 31st December 2003

Code

0001 With Profits Realistic Balance Sheet

	£m
Total statutory assets of the with-profit fund	10,761
Plus valuation adjustments to statutory and additional assets arising on realistic balance sheet	514
Total realistic basis assets	11,274
Policyholder realistic basis liabilities	9,565
Plus other liabilities	408
Total liabilities	9,972
Realistic basis assets in excess of liability	1,302
Less with-profit capital requirement on realistic basis	428
Realistic basis assets in excess of liability and capital requirement	<u>874</u>
Capital coverage within the with profit fund (assets in excess of (liability/capital requirement)	3.05

Notes

General

The figures given above and the notes below have been prepared following guidance from the ABI.

The information is the total figure for the with profits fund of the Company

Statutory assets of the With Profits Funds

This shows the value of the long-term admissible assets of the with-profit fund available to support with profit business. It excludes assets equal to the value of the statutory liability and required minimum margin of non-profit business written in the fund.

Additional assets arising on a realistic basis

This number comprises:

- Assets that are inadmissible on a statutory basis only by reason of the size of the holding
- The value of future statutory surplus arising from non-profit business written in the fund

The value of future statutory surplus arising from non profit business has been calculated on the Company's Embedded Value basis. The future statutory surplus from this business includes the release of required minimum margin.

Policyholder realistic liabilities

Policyholder realistic liability is calculated consistent with the Company's Draft Principles and Practices of Financial Management (PPFM)

The liabilities comprise:

- Total value of asset shares as at the balance sheet date
- Value of additional liabilities arising from guarantees, options, smoothing and promises made
- Value of prospective shareholder transfers and tax thereon where not charged to asset shares

For the majority of business, the cost of guarantees, options and promises is calculated from a market consistent stochastic model.

The value of guaranteed annuity options is assessed from consideration of the market value of a replicating portfolio of swaptions.

Name of insurer CGNU Life Assurance Limited

Financial year ended 31st December 2003

Code

The key assumptions for the stochastic model are:

•	Risk free rate	5.0 %
•	UK equity volatility	18.5 %
•	Property volatility	15.0 %

Other Liabilities

Other liabilities of the fund such as creditors and tax.

With Profit Capital Requirements on a Realistic Basis

The capital requirement is an amount that would support the fund in the event of a combination of adverse events. The events in question are:

- 18% fall in the value of the fund's equity holdings
- 20% fall in the value of the fund's property holdings
- 0.5% increase in credit spreads
- 20% fall in the yields on all fixed interest holdings.

In addition allowance is made for how the Company would respond to such circumstances, for example through changes to annual and final bonus rates consistent with the draft PPFM.

This combination of events has been approved by the FSA for the purpose of the end-2003 realistic results. A different combination of events may ultimately be required.

4601 Total number of group contracts in force

The number of group contracts in force at the end of the report period is:

Contract type	Contracts with membership numbers		Contracts with no membership details
	Number of contracts	Number of members	Number of contracts
	contracts	members	
UK linked	9,908	76,454	4,295
UK non-linked	4,721	2,116,819	-
Overseas linked	247	1,300	81
Overseas non-linked	62	415	-

4701 Although regular premiums are shown on Form 47 for NU Group AVC and NU Variable Money Purchase Plan they do not appear in Form 53 because these are variable premium policies.

4801 Accrued interest

The amounts of accrued interest included in the value of admissible assets is as follows:

Life and Amerity		£000's
Life and Annuity Fixed Interest Securities	Approved securities Other	36,117 31,892
All Other Assets	Not producing income	385
Permanent Health Fixed Interest Securities	Approved securities Other	301 -
All Other Assets	Not producing income	_

4802 Treatment of expected income where interest in default

The expected income from any asset shown in Form 48, where the payment of interest is in default is treated as zero. The aggregate amount excluded from line 13 is 61 (£000).

Name of insurer CGNU Life Assurance Limited

Financial year ended 31st December 2003

Code

5101 Double counting of contracts

The number of contracts shown exceeds the actual number of contracts as follows:

Type of contract	Excess number
UK Life and Annuity	2,023,882
Overseas Life and Annuity	1,871
PHI	497,862

5102 Rule Waiver

The Financial Services Authority, on application of the firm, made a direction in December 2003 under section 148 of the Act. The effect of the direction is to modify IPRU(INS) rules 5.9 and 5.10 to allow the firm, in its calculation of the mathematical reserves for its with-profits liabilities, to value future premiums at not more than gross premiums.

5103 Rule Waiver

The Financial Services Authority, on application of the firm, made a direction in December 2003 under section 148 of the Act. The effect of the direction is to modify IPRU(INS) rules 5.11(5A), 5.11(9), 5.16 and 5.17, with respect to with-profits policies, for the calculation of the yield for variable interest investments that are equity shares and for any investment to be made more than 3 years after the valuation date, to allow the firm to value liabilities for with-profits contracts taking into account prudent assumptions for voluntary discontinuance of those contracts and to allow the resilience reserve to be held in the shareholder fund.

5301 Double counting of contracts

The total number of UK Life and Annuity contracts shown exceeds the actual number by 110,232.

The total number of overseas Life and Annuity contracts shown exceeds the actual number by 2,458.

For linked contracts which are also accumulating with-profit policies, with profit benefits and liabilities have been included on Form 52. The number of contracts, premiums and other liabilities have been included on this form

5701 Contracts covered in balance form

The contracts covered on the sheet coded Balance are life fund non-profit business, general annuities, group sickness benefits by recurring single premium, liabilities denominated in a foreign currency, individual and group non-profit deferred annuities, individual and group non-profit pension assurances and sterling reserves.

The mathematical reserves after deduction for reinsurance as shown in Form 60, exceed the actual reserves as shown in Form 58 by 1,267,570 (£000). The excess represents the unit liabilities in respect of the UK Life, Irish Life, and Pensions Guaranteed Funds and the Irish Ulster Bank Protected Bond Fund, which are reinsured to Norwich Union Linked Life Assurance. Although the unit liabilities are reinsured, the guarantee on the fifth anniversary of investment is retained by the Company. The presentation adopted in Form 60 ensures that the Company provides the required margin of solvency - first result in relation to these liabilities.

Name of insurer CGNU Life Assurance Limited

Financial year ended 31st December 2003

Code

0901 Internal Reinsurance treaties

The Financial Services Authority, on the application of the firm, made a direction in December 2002 under section 148 of the Act. The effect of the direction is to modify the provisions of IPRU (INS) rule 3.4 so that it does not apply to certain internal reinsurance treaties.

0901 Deferred Taxation

The Financial Services Authority, on the application of the firm, made a direction in December 2002 under section 148 of the Act. The direction allows the firm to limit its provision for deferred tax, on any capital gains made on their shares, to the amount that would be due if those shares were immediately realised at their 'Valuation of Assets Rules' value.

1001 Reconciliation to shareholder accounts

	2003	2002
	£000	£000
Form 13.99	62,459	35,545
Form 15.59	(4,188)	(5,278)
Long Term Fund in excess of FFA	3,087	2,672
Capital and reserves as per shareholder accounts	61,358	32,939

1002 Line 65 - Other movements

Not applicable

1003 Subordinated Ioan capital - section 148 waivers

Not applicable

1301 Aggregate value of unlisted investments, etc. - other than long term insurance business

Not applicable

1302 Aggregate value of hybrid securities 1309 Aggregate value of hybrid securities

The company held hybrid securities of £269m in the Life and Annuity Fund.

1303 Amounts of any salvage or subrogation recovery

Not applicable

1304 Statement of amounts set off 1310 Statement of amounts set off

Amounts have been set off to the extent permitted by generally accepted accounting principles.

1305 Counterparty limits during the year 1311 Counterparty limits during the year

The investment guidelines operated by the Company specify exposure to counterparties by asset type as follows:

Deposits

The maximum permitted exposure to counterparties is set out in the lending limit list approved by the Group Risk Committee.

Each Fund cannot hold more than 2% of funds under management (or £100m if less) with 'Tier 1' counterparties, 1.5% of funds under management (or £75m if less) with 'Tier 2' counterparties and 0.5% of funds under management (or £50m if less) with 'Tier 3' counterparties. Tier 1 represents AAA rated institutions, Tier 2 represents institutions rated AA- or better whilst Tier 3 represents institutions rated A- or better.

The absolute limit for a particular counterparty holding at the end of the financial year was £100m for Tier 1, £75m for Tier 2 and £50m for Tier 3.

Equities

The maximum of a company's equity held by all funds is limited to 10%. Unquoted holdings are limited to 2% of the UK equity portfolio.

Name of insurer CGNU Life Assurance Limited

Financial year ended 31st December 2003

Code

Fixed

Exposure to non-government bonds is limited to holdings, which are deemed to be of a suitable investment grade determined by senior investment management. The maximum holding across all funds of a single issue is limited to 25% of the issue.

Private placements are limited to 3% of the non-government bond portfolio.

Derivatives

Exposure to OTC derivatives is only undertaken with the approval of senior management.

Equity Index Futures	10% of fund
UK Bond Futures	10% of fund
UK Swaps & Swaptions	10% of fund
Overseas Bond Futures	5% of fund
Overseas Swaps & Swaptions	20% of overseas fixed interest
FX forwards	
-purchase/sale of investments	Unlimited
-asset allocation	20% of fund
-other	100% of overseas assets
FX options	10% of overseas assets
Warrants	3% of equity portfolio
Equity underwriting	Lower of £150m or cash cover

1306 Counterparty exposure at the year end 1312 Counterparty exposure at the year end

Exposure to any one counterparty at the end of the financial year did not exceed 5% of the long-term insurance business amount.

1307 Fully secured rights1313 Fully secured rights

Not applicable

1308 Aggregate value of unlisted investments, etc. - long term insurance business

The long-term fund held £355m in unlisted securities and £11m of units in unregulated collective investment schemes. There were no holdings in listed companies, which are not readily realisable, or reversionary interests or remainders in property.

1314 Tangible lease assets

There are no tangible leased assets included in line 80.

1316 Tangible lease assets

There are no tangible leased assets included in line 80.

1315 Other assets

Not applicable

1401 Provision for adverse changes1501 Provision for adverse changes

No provision for adverse changes is required as no assets are held which would give rise to a future liability, which would not be covered by appropriate assets.

1402 Contingent liabilities, etc.

There are no charges over any assets of the Company.

Included in deferred tax liabilities at line 21 of form 14 is an amount of £68m in respect of a full provision for potential capital gains tax on unrealised gains.

There are no contingent liabilities not included on the form.

There are no guarantees, indemnities, or other contractual commitments effected other than in the ordinary course of insurance business and in respect of related companies.

Name of insurer CGNU Life Assurance Limited

Financial year ended 31st December 2003

Code

1404 Additional mathematical reserves

An additional mathematical reserve has been included to ensure that the total excess assets shown on Form 9 are no greater than the level that would be calculated if with-profit business was provided for on a realistic basis.

1502 Contingent liabilities, etc.

There are no charges over any assets of the Company.

There is no provision for taxation on capital gains and no unprovided potential liability.

There are no contingent liabilities not included on the form.

There are no guarantees, indemnities, or other contractual commitments effected other than in the ordinary course of insurance business and in respect of related companies.

1601 Basis of conversion of foreign currency

4005 Basis of conversion of foreign currency

Assets and liabilities in currencies other than sterling have been translated into sterling at rates of exchange ruling at 31 December 2003. Revenue items in currencies other than sterling have been translated into sterling at an average rate of exchange for the year.

1700 Form omitted

This form has been omitted for the Permanent Health Fund as there are no derivatives on this fund.

1701 Variation margin

The aggregate amount of and excess variation margin which has been received by the Company is £nil. The variation margin is allocated to form 13 as follows:

£'000

Form 13 line 44 (151)

No amounts included on Form 13 reflect the liability to repay any excess.

1702 Quasi-derivatives

Not applicable

4002 Other income and expenditure

Other income shown in 2002 in Form 40 Line 15, and other expenditure shown in Form 40 Line 25, are in respect of the transfer of surplus from the Life and Annuity fund to the Permanent Health fund.

4006 Apportionment of items between different long term business funds

Investment Income

Invested assets are individually designated to a particular fund. Consequently all investment income is allocated by reference to the designation of the asset.

Increase or decrease in the value of assets brought into account

The value of assets brought into account is determined by reference to the liabilities of the relevant fund. The assets available are individually designated to the relevant fund.

Expenses

All expenses are examined to identify those directly attributable to a particular fund. Those not directly attributable are apportioned pro rata to the work carried out for the fund.

Taxation

The taxation of each fund is computed in accordance with the taxation regulations applicable to that class of business.

4008 Provision of management services

Under a management agreement Norwich Union Life Services Limited supplies and makes a charge for the provision of management services to the Company.

Name of insurer CGNU Life Assurance Limited

Financial year ended 31st December 2003

Code

4009 Related party transactions

Related party transactions exceeding 5% of the long-term insurance business amount were as follows:

1) Connected Party Norwich Union Linked Life Assurance Limited

Nature of relationship Fellow group undertaking

Nature of transactions during the period Reinsurance ceded

Value of transactions during the period Premiums £404m

 $\begin{array}{ccc} \text{Claims} & & \text{£449m} \\ \text{Commission} & & \text{£1m} \\ \text{Expenses} & & \text{£7m} \\ \end{array}$

Reinsurance accepted

Value of transactions during the period Premiums £16m

Claims £3m

Amounts unpaid at the end of the period £1m owed to Norwich Union Linked Life Assurance

Limited

Amounts written off in the period £nil

2) Connected Party Norwich Union Life & Pensions Limited

Nature of relationship Fellow group undertaking

Nature of transactions during the period Reinsurance ceded

Value of transactions during the period Premiums £2,060m Claims £161m

Commission £96m Expenses £115m

Amounts unpaid at the end of the period £23m owed by Norwich Union Life & Pensions

Limited

Amounts written off in the period £nil

3) Connected Party Commercial Union Life Assurance Company Limited

Nature of relationship
Nature of transactions during the period
Fellow group undertaking
Reinsurance ceded

Value of transactions during the period Premiums £334m

Claims £299m
Commission £16m
Expenses £18m

Amounts unpaid at the end of the period £5m owed to Commercial Union Life Assurance

Company Limited

Amounts written off in the period £r

4300 Form omitted

The entries in respect of the Permanent Health fund are nil, accordingly no Form 43 is required for this fund.

4301 Basis of valuation in internal linked funds

Investments are stated at current value, listed investments are stated at mid market value.

4302 Aggregate value of rights under derivative contracts

Not applicable

4303 Accounting for variation margin

Not applicable

4400 Form omitted

The entries on Form 44 in respect of the Permanent Health fund are nil, accordingly no form is required for this fund.

4500 Form omitted

The entries on Form 45 in respect of the Permanent Health fund are nil, accordingly no form is required for this fund.

Statement on derivatives required by IPRU (INS) 9.29

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

The following summarises investment policy for the use of derivatives: -

- Derivatives will only be used in accordance with FSA Guidelines for the purpose of efficient portfolio management or reduction in investment risk.
- Derivatives must not be used for speculative purposes.
- Derivatives must be fully covered by the assets of the fund and must not be used to 'gear up' a fund.
- Counterparty risk for exchange traded contracts, the exchange must be classed as "regulated" by an investment committee. Over the counter contracts, transactions must only be transacted with approved counterparties.
 Counterparty limits are consistent, and monitored in line with the fund's aggregate exposure guidelines.
- Controls and Monitoring delegated authorities exist for each member of staff using derivatives. Derivatives
 transactions are priced, settled and profit and losses reconciled in an area independent of the fund managers
 involved.

There are no specific guidelines for the use of contracts that were not reasonably likely to be exercised at the start of the contract. The speculative use of derivative contracts is prohibited.

The company was party to Stock Underwriting over the financial period, which falls into the description above. This is the only example of such contracts that were transacted during the financial period. However, none of the amounts recorded in Form 13 would have been materially changed if the insurer became obligated to purchase these assets.

The amounts recorded in Form 13 would have been decreased by £1.2m if contracts held had been exercised at the end of the financial year.

During the financial year, the above changes would not have been significantly larger from those at the year end.

The maximum loss in the event of failure by any one counterparty to fulfil its obligations at the end of the financial year would have been £19.6m. This would not have been materially greater at any one time during the year or under other foreseeable market conditions.

All derivative contracts held at any time during the financial year fell within rule 4.12 (2) or (where appropriate) the definition of a permitted derivative contract.

During the financial period, the company's use of derivatives included the granting of rights under derivative contracts for a fixed consideration. This was in the activity of Stock Underwriting. The fee income over the financial period was £0.1m.

Statement on controllers required by IPRU (INS) 9.30

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

100% of the issued share capital of the Company is held by Norwich Union Life Holdings Limited.

100% of the issued share capital of Norwich Union Life Holdings Limited is held by Norwich Union Holdings Limited.

100% of the issued share capital of Norwich Union Holdings Limited is held by Norwich Union plc.

100% of the issued share capital of Norwich Union plc is held by General Accident plc.

100% of the issued ordinary share capital of General Accident plc is held by the Ultimate Parent Undertaking, Aviva plc.

There have been no changes to the above position during the year.

All shares are voting shares.

Statement of information on appointed actuary required by IPRU (INS) 9.36

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

In accordance with rule 9.36 of the Interim Prudential Sourcebook for Insurers, M N Urmston, the appointed actuary of the Company, was requested to furnish and has provided the following information:

- (a) (1) An interest in 2,637 ordinary shares at 31 December 2003 in Aviva plc, and an interest in 11,522 ordinary shares at 31 December 2002.
 - (2) 91,891 ordinary shares are held in the Aviva Long Term Incentive Plan, these shares will vest upon the satisfaction of certain performance criteria. In addition 69,572 ordinary shares are held in the Aviva Deferred Bonus Plan.
 - (3) Options were held at 31 December 2003 to subscribe for 103,182 ordinary shares in Aviva plc under UK Employees Savings Related and Executive Share Option Schemes.

	No. of shares
Options held at 31 December 2002	116,639
Options granted during the year	2,732
Options exercised or lapsed during the year	(16,189)

- (b) Four with profits low cost endowment policies with CGNU Life Assurance Limited, with aggregate sums assured of £53,173 and annual premiums of £1,586. One non-profit term assurance policy with CGNU Life Assurance Limited with sum assured of £75,000 and annual premiums of £332. In addition the actuary held general insurance policies with subsidiaries of Aviva plc for which total premiums of £2,304 were paid in the year to 31 December 2003.
- (c) The aggregate amount of remuneration, bonuses and the value of other benefits (excluding pension rights) under the actuary's contract of employment with Aviva Employment Services Limited for 2003 was £288,049. Under the contract he was Appointed Actuary and Director of:

CGNU Life Assurance Limited Commercial Union Life Assurance Company Limited Norwich Union Linked Life Assurance Limited Norwich Union Life (RBS) Limited Norwich Union Life & Pensions Limited

Norwich Union Annuity Limited

appointed actuary of:-

The Northern Assurance Company Ltd

And a director of:-

Fidelity Life Assurance Limited

GA Life Property Ireland Limited

National Westminster Life Assurance Limited

Norwich Union Commercial Finance Limited

Norwich Union Commercial Mortgages Limited

Norwich Union Equity Release Limited

Norwich Union Healthcare Limited

Norwich Union Life Holdings Limited

Norwich Union Life (RBS) JV Limited

Norwich Union Life Services Limited

Norwich Union Mortgage Finance Limited

Norwich Union Mortgages (Life) Limited

Norwich Union Mortgage Holdings Limited

Norwich Union Personal Finance Limited

NULH2 Limited

Provident Mutual Life Assurance Limited

RBS Life Investments Limited

Royal Scottish Assurance plc

TPFI Limited

TPFL Limited

The General Practice Finance Corporation Limited

The General Practice Finance Corporation Property Management Limited

(d) Pensions and life assurance benefits as provided to all employees under the terms and conditions of the Aviva Companies' UK Pensions Schemes. Sickness and accident benefits as provided to all employees under the terms and conditions of these schemes.

Certificate by the directors required by IPRU (INS) 9.34(a) and IPRU (INS) Appendix 9.6

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

We certify:

- 1 (a) in relation to the part of the return comprising Forms 9, 9A, 10, 13 to 17 and 40 to 45, (including the supplementary notes) and the statements required by rules 9.29 and 9.30 that:
 - (i) the return has been prepared in accordance with the Accounts and Statements Rules;
 - (ii) proper accounting records have been maintained and adequate information has been obtained by CGNU Life Assurance Limited (the Company); and
 - (iii) appropriate systems and controls have been established and maintained by the Company over its transactions and records;
 - (b) that reasonable enquiries have been made by the Company for the purpose of identifying material connectedparty transactions;
 - (c) that in respect of the Company's business which is not excluded by rule 7.6, the assets held throughout the financial year enabled the Company to comply with rules 7.1 to 7.5 (matching and localisation);
 - (d) in relation to the statement required by rule 9.36:
 - (i) that for the purpose of preparing the statement, proper accounts and records have been maintained; and
 - (ii) that the information given has been ascertained in conformity with that rule.
- that the margin of solvency for long term insurance business required by rule 2.1 has been maintained throughout the financial year.
- 3 (a) that the requirements of rules 3.1 to 3.4 have been fully complied with and in particular that, subject to the provisions of rules 3.2(2) to (4) and rule 3.3, assets attributable to long term insurance business, the income arising therefrom, the proceeds of any realisation of such assets and any other income or proceeds allocated to the long term insurance business funds have not been applied otherwise than for the purpose of the long term insurance business;
 - (b) that any amount payable from or receivable by the long term insurance business funds in respect of services rendered by or to any other business carried on by the Company or by a person who, for the purposes of rule 3.4, is connected with it or is a subordinate company of it has been determined and where appropriate apportioned on terms which are believed to be no less than fair to those funds, and any exchange of assets representing such funds for other assets of the Company has been made at fair market value;
 - (c) that all guarantees given by the Company of the performance by a related company which would fall to be met by any long term insurance business fund have been disclosed in the return, and that the funds on which each such guarantee would fall has been identified therein;
 - (d) that the investment policy and practice of the Company in respect of the internal linked funds maintained was, during the financial year, consistent with any representations made to policyholders or potential policyholders of the Company;
 - (e) that the returns in respect of long term insurance business are not distorted by agreements with any other company carrying on insurance business with which the Company has financial, commercial or administrative links, or by any arrangements which could affect the apportionment of expenses and income; and
 - (f) that the Company has fully complied with the requirements of rule 3.5.

Certificate by the directors required by IPRU (INS) 9.34(a) and IPRU (INS) Appendix 9.6

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

- **4** (a) that the systems and controls established and maintained by the Company in respect of its business complied at the end of the financial year with the following published guidance:
 - (i) Guidance Note P.1 'Systems and controls over the investments (and counterparty exposure) of insurers with particular reference to the use of derivatives';
 - (ii) 'The prevention of Money Laundering Guidance Notes for the UK Financial Sector' (revised December 2001) issued by the Joint Money Laundering Steering Group;

and it is reasonable to believe that those systems continued to so comply subsequently and will continue to so comply in future; and

- (b) the return has been prepared in accordance with the following published guidance:
 - (i) Guidance Note 4.1 'Guidance for insurers and auditors on the Valuation of Assets Rules';
 - (ii) Guidance Note 4.2 'Use of derivative contracts in insurance funds'; and
 - (iii) Guidance Note 9.1 'Preparation of Returns'.

 Chief Executive
 J A NEWMAN Director
 M N URMSTON Director

22 March 2004

Certificate by the appointed actuary required by IPRU (INS) 9.34(b) and IPRU (INS) Appendix 9.6

Name of insurer CGNU Life Assurance Limited

Global business

Financial year ended 31st December 2003

I certify:

- (a) (i) that in my opinion proper records have been kept by CGNU Life Assurance Limited (the Company) adequate for the purpose of the valuation of the liabilities of its long term insurance business;
 - (ii) that the sum of the mathematical reserves as shown on Form 14, together with an amount of £441,620,000 (being part of the excess of the value of the admissible assets representing the long term business funds over the amount of those funds shown in Form 14),constitute proper provision as at 31st December 2003 for the long term insurance business liabilities (other than liabilities which had fallen due before the end of the financial year) including any increase in those liabilities arising from a distribution of surplus as a result of an investigation as at that date into the financial condition of the long term insurance business;
 - (iii) that for the purpose of sub-paragraph (ii) above, the liabilities have been assessed in accordance with the Determination of Liabilities Rules in the context of assets valued in accordance with the Valuation of Assets Rules, as shown in Form 13;
 - (iv) that the current versions of Guidance Notes, issued by the Institute of Actuaries and the Faculty of Actuaries, numbered GN1 (effective date 01.09.03), GN2, GN7, GN8, GN22 and GN25 have been complied with; and
 - (v) that in my opinion premiums for contracts entered into during the financial year and the income earned thereon are sufficient, on reasonable actuarial assumptions and taking into account the other financial resources of the Company that are available for the purpose, to enable the Company to meet its commitments in respect of those contracts and, in particular, to establish adequate mathematical reserves.
- (b) that the amount of the required minimum margin applicable to the Company's long term insurance business immediately following the end of the financial year (including any amounts resulting from any increase in liabilities arising from a distribution of surplus as a result of the investigation into the financial condition of the long term business) is £696,280,000.

M N Urmston

Appointed Actuary

22 March 2004

Report of the auditors to the directors pursuant to rule 9.35 of the Accounts and Statements Rules

Name of insurer CGNU Life Assurance Limited

Global Business

Financial year ended 31st December 2003

We have examined the following documents prepared by the company pursuant to the Accounts and Statements Rules set out in Chapter 9 to the Interim Prudential Sourcebook for Insurers ("the Rules") made by the Financial Services Authority under section 138 of the Financial Services and Markets Act 2000 (the "Act").

- Forms 9, 9A, 10, 13 to 17 and 40 to 45 (including the supplementary notes) ("the Forms");
- the statement required by rule 9.29 on pages 196 ("the statement"); and
- the certificate signed in accordance with rule 9.34(a) on pages 199 ("the certificate").

In the case of the certificate, our examination did not extend to:

- paragraph 1 in relation to the statements required by rules 9.30 and 9.36 concerning controllers and Information on the appointed actuary;
- b) paragraph 3(d) concerning the investment policy and practice of internal linked funds required by paragraph 4(d) of Appendix 9.6; and
- c) paragraph 4(a) in so far as it relates to controls with respect to Money Laundering.

This report is made solely to the company's directors, in accordance with rule 9.35 of the Accounts and Statements Rules. Our examination has been undertaken so that we might state to the company's directors those matters we are required by the Rules to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company for our examination, for this report, or for the opinions we have formed.

Respective responsibilities of the company and its auditors

The company is responsible for the preparation of an annual return (including the Forms, statement and certificate) under the provisions of the Rules. Under rule 9.11 the Forms and statement are required to be prepared in the manner set out in the Rules and to state fairly the information provided on the basis required by the Rules.

It is our responsibility to form an independent opinion as to whether the Forms and statement meet these requirements, and in the case of the certificate whether it was or was not unreasonable for the persons giving the certificate to have made the statement therein, and to report our opinions to you. Our responsibilities, as independent auditors, are established in the United Kingdom by Statute, the Auditing Practices Board and by our profession's ethical guidance.

Bases of opinions

We conducted our work in accordance with Practice Note 20 "The audit of insurers in the United Kingdom" issued by the Auditing Practices Board. Our work included examination, on a test basis, of evidence relevant to the amounts and disclosures in the Forms and statement. The evidence included that previously obtained by us relating to the audit of the financial statements of the company for the financial year on which we reported on 22 March 2004. It also included an assessment of the significant estimates and judgements made by the company in the preparation of the Forms and statement.

We planned and performed our work so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the Forms and statement are free from material misstatement, whether caused by fraud or other irregularity or error, and comply with rule 9.11.

In the case of the certificate, the work performed involved a review of the procedures undertaken by the signatories to enable them to make the statements therein, and does not extend to an evaluation of the effectiveness of the company's internal control systems.

In giving our opinion we have relied on the certificate of the actuary on page 201 with respect to the mathematical reserves and the required minimum margin.

Opinions

In our opinion:

- (a) the Forms and statement fairly state the information provided on the basis required by the Rules and have been properly prepared in accordance with the provisions of those Rules; and
- (b) according to the information and explanations received by us:
 - (i) the certificate has been properly prepared in accordance with the provisions of the Rules; and
 - (ii) it was not unreasonable for the persons giving the certificate to have made the statements therein.

Ernst & Young LLP Registered Auditor London 25 March 2004