

Online Meeting Guide

Aviva AGM

6th of May 2026



Accessing the meeting virtually

Visit <https://meetings.lumiconnect.com/100-334-414-019> on your smartphone, tablet or computer.

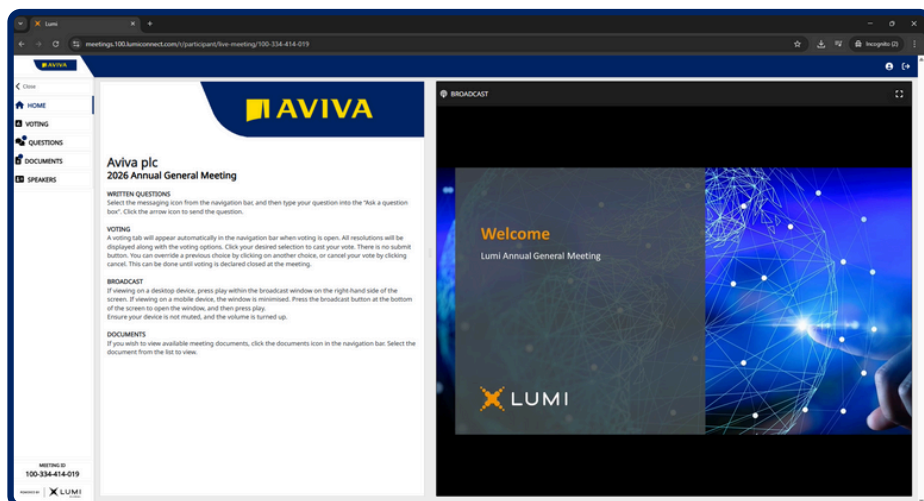
You will then be required to enter your:

- SRN
- PIN

You will need the latest version of Chrome, Safari, Edge or Firefox. Please ensure your browser is compatible.

***An active internet connection is required at all times to participate in the meeting.**

Home page and broadcast



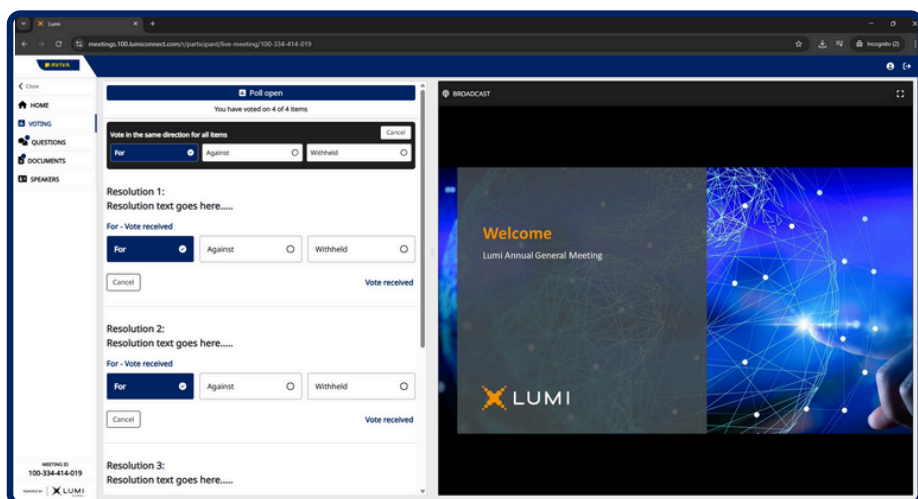
Once logged in, you will be greeted by the home page, which contains instructions for using the platform.

The live broadcast of the proceedings will be available on the right-hand side of your device.

Click play on the broadcast, ensure that your device is unmuted, and the volume is turned up.

You can also enlarge the broadcast by dragging the middle bar. Alternatively, you can make the broadcast full screen using this button in the top right corner

Voting

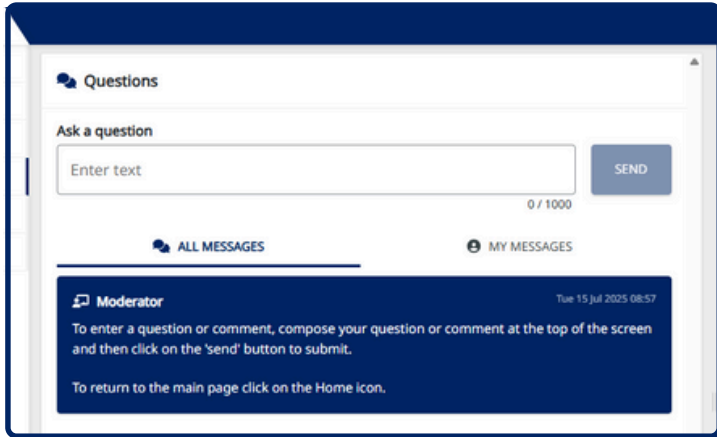


Once the vote has been opened. The voting tab will automatically appear in the navigation bar. All resolutions will be displayed along with the voting options. Simply click on your desired choice to cast your vote.

There is no submit button. You may change your vote as many times as you wish until the Chair declares voting closed. To withdraw your vote and have no selection recorded, press cancel.

To cast all your votes in the same direction, use the 'Vote in the same direction for all items' button at the top of the screen.

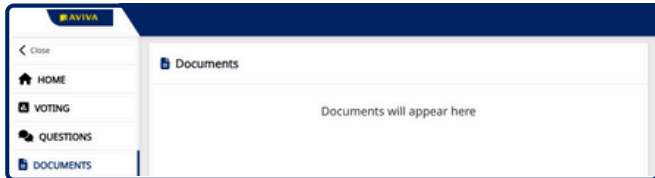
Questions



Shareholders can submit written questions by selecting the messaging icon from the navigation bar and typing your question into the 'Ask a question' box. Click the send button to submit the question.

Copies of the questions you have submitted can be viewed by selecting 'My Messages'.

Documents



Meeting documentation can be found within the documents tab in the navigation bar.


Documents can be read within the platform.

Icon descriptions

 **Home tab** - Displays meeting instructions

 **Messaging tab** - Submit written questions if you are a shareholder

 **Voting tab** - View and vote on the resolutions. Only visible if you are a shareholder and once the Chair opens voting

 **Documents tab** - View documents relating to the meeting, if available

Duly appointed proxies and corporate representatives

Please contact the Company's registrar at:

<https://www-uk.computershare.com/Investor/#Contact/Enquiry>