

Annual Group Capital Adequacy Report

Return Reference Number:

196142

Reference date of the report:

31 December 2012

This return is date critical

To be Completed by Firm Firm's Name	Friends Life Limited
Firm's Reference Number	196142
To be completed by FSA	
Date and Time of Receipt	
Entry Receipt Number	
Name & Initials of Person Receiving it	
Division Passed To	

Report pursuant to rule 9.40(1) and 9.40(1A) of the Interim Prudential Sourcebook for Insurers ("IPRU(INS)")

Friends Life Limited

Financial year ended 31 December 2012

- 1. This report is made pursuant to rules 9.40(1) and 9.40(1A) of IPRU(INS).
- The firm's ultimate insurance parent undertaking is Resolution Limited, with its head office at Trafalgar Court, Les Banques, St Peter Port, Guernsey, GY1 3QL and carrying on the activity of an insurance holding company.
- 3. a) The Group Capital Resources of Resolution Limited is £7,340 million.
 - b) The Group Capital Resources Requirement of Resolution Limited is £5,186 million.
 - c) The excess of Group Capital Resources over Group Capital Resources Requirement of Resolution Limited is £2,154 million.
- The firm's ultimate EEA insurance parent undertaking is Friends Life Group plc, with its head office at Pixham End, Dorking, Surrey, England, RH4 1QA and carrying on the activity of an insurance holding company.
- 5. a) The Group Capital Resources of Friends Life Group plc is £7,206 million.
 - b) The Group Capital Resources Requirement of Friends Life Group plc is £5,186 million.
 - c) The excess of Group Capital Resources over Group Capital Resources Requirement of Friends Life Group plc is £2,020 million.
- This report is submitted by Friends Life Limited on behalf of Friends Life and Pensions Limited (110414), Friends Life FPLMA Limited (202225), Friends Life Company Limited (185063), and Friends Life WL Limited (182007); and has been copied and made available to their Boards of Directors.
- 7. The FSA, on the application of the firm, made a direction on 22 December 2011 under section 148 of the Act. The effect of the direction is to modify INSPRU 6.1.37R so that the firms may report the 6.875% Step up Tier 1 Insurance Capital Securities issued by Friends Life FPL Limited (then known as Friends Provident plc) on 21 November 2003, in respect of which the rights and obligations of Friends Life FPL were novated to Friends Life FPG (then known as Friends Provident Group plc) on 6 July 2009 and subsequently further novated to Friends Life Group plc (then known as Friends Provident Holdings (UK) plc) on 15 December 2010, as part of the group capital resources.
- No credit has been taken for the solvency position of AmLife Insurance Berhad and AmLife
 Takaful Berhad in the calculation of the Group surplus. Capital resources have been included
 to the extent that they cover the capital resources requirement.
- In accordance with rule 9.41, solvency deficits in regulated related undertakings are reported on page 6.
- 10. Information required by rule 9.40(1A), is reported on pages 8 and 9.
- Signing of Group Capital Adequacy Report in accordance with IPRU(INS) 9.33(1) is on page
 3.
- 12. The Independent auditor's statement to the directors pursuant to rule 9.40(3)(c) of the IPRU(INS) is on pages 10 and 11.

Report pursuant to rule 9.40(1) and 9.40(1A) of the Interim Prudential Sourcebook for Insurers ("IPRU(INS)")

Friends Life Limited

Financial year ended 31 December 2012

Signing of Group Capital Adequacy Report in accordance with IPRU(INS) 9.33(1)

J. S. Moss, Director

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L. J'Afari-Pak, Director

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V. Hames, Secretary

Signed on behalf of Friends Life Secretarial Services Limited

Date: 25 March 2013

Report pursuant to rule 9.40(1) and 9.40(1A) of the Interim Prudential Sourcebook for Insurers

Resolution Limited

Friends Life Limited

Financial year ended 31 December 2012

Name of ultimate worldwide insurance parent undertaking

Insurance Group Capital Adequacy

Name of ultimate EEA insurance parent undertaking	Friends Life Group plc	
Calculation of Consolidated Position:	EEA	Worldwide
TIED (Parent	Parent
TIER 1	£m	£m
Group Core Tier 1	7,411	7,545
Group Non-Cumulative Preference Shares	400	400
Group Innovative Tier 1	488	488
Deductions from tier one	79	79
Total Group Tier 1	7,820	7,954
TIER 2		
Group Upper Tier 2	354	354
Group Lower Tier 2	663	663
Total Group Tier 2	1,017	1,017
Total Capital Resources (before deductions)	8,837	8,971
Total group capital resources deductions	1,631	1,631
Total Group Capital Resources:	7,206	7,340
Total Group Capital Resources Requirement	5,186	5,186
Group surplus/ (deficit)	2,020	2,154

Report pursuant to rule 9.40(1) and 9.40(1A) of the Interim Prudential Sourcebook for Insurers Friends Life Limited

Financial year ended 31 December 2012

Name of ultimate worldwide insurance parent undertaking Resolution Limited
Name of ultimate EEA insurance parent undertaking Friends Life Group ple

Name of related undertaking	Worldwide	EEA parent	Type of firm	Group Core Tier 1	Group Non- Cumulative Preference Shares	Group Innovative Tor 1	Deductions from Tier 1	Group Upper Tier	Group Lower Tier 2	Total group capital resources deductions	Total Group Capital Resources Requirement	GCA
	% interest	%interest		£m	fm	fm	£m	£m	£m	£m		£m
Friends Life Group ple	(S) 66'66	100	Insurance holding company	029	(51)	(110)			7	57		405
Friends Life FPG Limited	(S) 66'66	100 (S)	Insurance holding company	20							1	000
Friends Life FPL Limited	(S) 66'66	100 (S)	Insurance holding company	236	,	,				98		150
Friends Life Limited	(S) 66'66	100 (S)	Regulated Insurance	5,480	51	598	22	354	882	1.212	4.780	1131
Friends Life Company Limited	(S) 66 66	100 (S)	Regulated Insurance	100	'		19			16		69
Frierds Life WL Limited	(S) 66'66	100 (S)	Regulated Insurance	232			17				146	8
Friends Life and Pensions Limited	(S) 66:66	100 (S)	Regulated Insurance	513	'		6		-	234	144	13/21
Friends Provident International Limited (IOM)	(S) 66'66	100 (S)	Regulated Insurance	4	,	2		1			1	27
London and Manchester Group Limited	(S) 66:66	100 (S)	Insurance holding company		1							
Friends Life FPLMA Limited	(S) 66:66	100 (S)	Regulated Insurance	9							6	100
Insurance Development Holdings A.G.	(S) 66'66	100 (S)	Insurance holding company	-		*						-
Lombard International Protected Cell Company Limited	(S) 65'66	100 (S)	Regulated Insurance	7				,				12
Lonbard International Assurance S.A.	(S) 66:66	100 (S)	Regulated Insurance	88	-		6	,		2	65	36
Friends Provident Distribution Holdings Limited	(S) 66:66	100 (S)	Financial holding company	(17)								11.2
Friends Life Distribution Limited (see Page 7)	(S) 66:66	100 (S)	Financial holding company	29			(C)			17	15	(9)
Friends Life Services Limited	(S) 66'66	(S) 001	Regulated Investment	31				,		9	v	300
Amilife Insurance Berhad	30	30	Regulated Insurance	21					ľ		21	-
Ant'amily Takaful Berhad (began trading on 9 Jan 2012)	30	30	Regulated Insurance		3	*	•					
A PARTY AND A STATE OF THE STAT												
TOTAL CONTRACTOR INSURANCE CANTEL CHORTCANING				7,411		488	8	384	663	1,631	5.186	2,020
Resolution Litrated	0	n/a	Insurance holding company	113		1	ľ					100
Resolution Holdoo No 1 LP	(S) 66.66	13/3	Insurance holding company	19	-	1						01
Resolution Holdings (Coernsoy) Limited	(S) 66 66		Insurance holding company	m	,			-				7 "
Less minority interest in EEA parent and its regulated related undertakings not in	ted unxertaki	def	19	(1)								0
TOTAL - Utimese Worldwick Insurance Parest Undertaking	Dist.			7,545		488	8	354	1000	1631	2012	1000
						-		TOTAL STREET	CANA.	10001	2,100	AT-V

Friends Amunities Limited has been included within Friends Life Limited and is not shown separately as in previous years.

Report pursuant to rule 9.40(1) and 9.40(1A) of the Interim Prudential Sourcebook for Insurers Friends Life Limited

Financial year ended 31 December 2012

Details of regulated related undertakings where individual capital resources requirement exceeds its solo capital resources pursuant to rule 9.41 of the Interim Prudential Sourcebook for Insurers

Name of ultimate worldwide insurance parent undertaking Name of ultimate EEA insurance parent undertaking

Resolution Limited Friends Life Group plo

As set out in INSPRU 61.28R in accordance with INSPRU 61.30R and INSPRU 61.31R.

										Total		
					Group Non-					group	Tota	
					Cumulative	-	Group Deduction	Group	Group	resources	Capital	
200 D	Worldwide	100000		Group Core	Preference	Preference Innovative s from Tier	s from Tier	Upper Tier	Lower Tier	deduction	Resources	GCA
Name of related undertaking	parent	EEA parent	Type of firm	Tier 1	Shares	Tier 1	-	2	2	90	Requirement	Surplus
	% interest	% interest		£m	£m	£m	£m	£m	£m	£m	£m	£m
Friends Provident Distribution Holdings Limited	(S) 66'66	100 (S)	Finance holding company	12	0	0	3	0	0	17	15	(23)
Friends Life Distribution Limited	(S) 66'66	100(S)	Finance holding company	29	0	0	3	0	0	17	15	(9)
Sesame Bankhall Group Limited	(S) 66:66	100 (S)	Finance holding company	(65)	0	0	0	0	0	17	9	(61)

The companies above are not regulated,

regulatory basis, and differs to the disclosures on page 5 and 7 where investments in capital resources of relevant regulated undertakings have been deducted. The Sesame Bankhali Group Limited deficit is largely due to intra-group financing and capital resources requirements of its non-regulated related undertakings. The Friends Provident Distribution Holdings Limited deficit is largely due to the inclusion of its investment in the Sesame Bankhall on a No regulated entities are in deficit.

Report pursuant to rule 9.40(1) and 9.40(1A) of the Interim Prudential Sourcebook for Insurers Friends Life Limited

Financial year ended 31 December 2012 Analysis of Friends Life Distribution Limited by legal entity

Neure of ultimate workfwide insurance parent undertaking Neure of ultimate IEA insurance parent undertaking

Resolution Limited Friends Life Group ple

As set out in INSPRU 61.28R in accordance with INSPRU 61.30R and INSPRU 61.31R:

Neare of related undertaking Description Limited Page 100 (S) Finance holding corpsary Croup Son Croup Son Croup Son Croup Supplies													
text 99.99(S) 100(S) Finance holding company £m	Neme of related undertaking	Worldwide	HEA parent	Tvoc of fim	Group Core	0.0	Group Emovative Ter 1	Deductions from Ter 1	Group Upper Tier 2	Group Lower Tier	Total group capital resources deductions	Tota Requ	GCA Surplus
Limited 99.99(S) 100(S) Finance holding company 0		% interest	% interest		£m			Ęm	£m	m3	m3	£m	£m
99,99(S) 100 (S) Finance holding corpsury 90 0	Friends Life Distribution Limited	99.99(S)	100 (S)	Finance holding company	0	0	0	0	0	0	0	0	0
Il Goup Linited 99.99 (S) 100 (S) Investment 4 0 0 0 0 0 0 0 0 0	Sesam Services Limited	(S) 66'66	100 (S)	Finance holding company	06	0	0	o	0	0	0	6	81
Goup Linited 999(S) 100(S) Finance holding company (166) 0 0 0 0 0 0 0 0	Financial Options Services Limited	(S) 66'66	100 (S)	Investment	4	0	0	0	0	0	0	0	4
Market M	Sesare Bankhall Goup Linited	(S) 66'66	100(S)	Finance holding company	(166)	0	0	o	0	0	60	0	(169)
ted 99.99(S) 100 (S) Finance holding company (1) 0 12 0 0 17 17 17 18 18 19 19 10 18 19 10 10 13 10 10 13 10 10 13 10 <t< td=""><td>Sesame Limited</td><td>(S) 66'66</td><td>100 (S)</td><td>Regulated Investment</td><td>06</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>14</td><td>9</td><td>8</td></t<>	Sesame Limited	(S) 66'66	100 (S)	Regulated Investment	06	0	0	0	0	0	14	9	8
99.99 (S) 100 (S) Regulated Investment 12 0 0 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 17 100 (S) 17 17 17 17 10 17 10 10 10 17 10 <td>Bankhall Investment Management Limited</td> <td></td> <td>100 (S)</td> <td>Finance holding company</td> <td>(1)</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>(1)</td>	Bankhall Investment Management Limited		100 (S)	Finance holding company	(1)	0	0	0	0	0	0	0	(1)
99.99(S) 100(S) Firance holding company 29 0 0 0 17	Bankhall PMS Limited	(S) 66'66	100 (S)	Regulated Investment	12	0	0	450	0	0	0	0	6
99.99(S) 100(S) Fruence holding company 29 0 0 3 0 0 17													
	Total Friends Life Distribution Limited	(S) 66'66	(S) 001	Finance holding company	520	0	0	3	0	0	17	15	(9)

The individual capital resources above are calculated after the deduction of investment in the capital resources of relevant regulated related undertakings

Report pursuant to rule 9.40(1) and 9.40(1A) of the Interim Prudential Sourcebook for Insurers

Friends Life Limited

Financial year ended 31 December 2012

Reconciliation between the group capital resources of the ultimate EEA insurance parent undertaking and the shareholders' funds, subordinated liabilities and other relevant amounts included in the published annual consolidated accounts of the ultimate EEA insurance parent undertaking pursuant to rule 9.40(1A)(a) of the Interim Prudential Sourcebook for Insurers

	£m
Equity attributable to equity holders of the parent	5,244
Equity attributable to holders of Step-up Tier one Insurance Capital Securities (STICS)	318
Subordinated liabilities	1,017
Unallocated surplus	656
	7,235
Valuation difference between accounts and regulatory value of STICS	170
Acquired intangibles	(4,321)
Other regulatory adjustments: Assets	(606)
Valuation differences between regulatory and realistic actuarial liabilities	4,178
Other regulatory adjustments: Liabilities	1,043
Group available capital resources as reported in the Capital Statement	7,699
Restricted assets that cannot be readily transferred (on a regulatory basis)	(495)
Other	2
Late adjustments and roundings not reflected in Group available capital resources in the Capital Statement	0
Total Group Capital Resources	7,206

Report pursuant to rule 9.40(1) and 9.40(1A) of the Interim Prudential Sourcebook for Insurers

Friends Life Limited

Financial year ended 31 December 2012

Reconciliation of the group capital resources of the ultimate EEA insurance parent undertaking as calculated in the Group Capital Adequacy and the group capital resources included in the capital statement of the published annual consolidated accounts of the ultimate EEA insurance parent undertaking pursuant to rule 9.40(1A)(b) of the Interim Prudential Sourcebook for Insurers

	£m
Group available capital resources as reported in the Capital Statement	7,699
Restricted assets that cannot be readily transferred (on a regulatory basis)	(495)
Other	2
Late adjustments and roundings not reflected in Group available capital resources in the Capital Statement	0
Total Group Capital Resources	7,206

Independent auditor's statement to the directors pursuant to rule 9.40(3)(c) of the Interim Prudential Sourcebook for Insurers ("IPRU(INS)")

Friends Life Limited

Financial year ended 31 December 2012

We have reviewed the report prepared pursuant to rule 9.40(1) of IPRU(INS) on pages 2 to 7 ("the report") by Friends Life Limited ("the insurer").

This statement is made solely to the insurer's directors in accordance with rule 9.40(3)(c). Our review has been undertaken so that we might state to the insurer's directors those matters we are required to state to them in an auditor's statement and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the insurer for our review, for this statement, or for the opinion we have formed.

Respective responsibilities of the insurer and its auditors

The insurer is responsible for the preparation of the report under the provisions of rule 9.40(1) of IPRU(INS). The underlying requirements of INSPRU 6.1 have been modified by the direction referred to in paragraph 7 on page 2.

We are not required to examine and express an opinion on the statement made in relation to rule 9.40 (1A) in paragraph 10 on page 2 and on pages 8 and 9.

It is our responsibility to carry out the procedures set out below, in the basis of opinion section, and to state whether anything of significance has come to our attention to indicate that the report has not been properly compiled in accordance with INSPRU 6.1 as modified and rule 9.40(1) of IPRU(INS) from information provided to the insurer by other members of the insurance group and from the insurer's own records.

Our work did not constitute an audit in accordance with International Standards on Auditing (UK and Ireland) issued by the Auditing Practices Board of the information provided to the insurer by other members of the insurance group and included no independent examination by us of any of the underlying financial information therein. It therefore provides a lower level of assurance than an audit.

Basis of opinion

Our work consisted principally of:

- comparing, on a test basis, the compilation of the report with the information provided to the insurer by other members of the insurance group and with information from the insurer's own records;
- confirming the mathematical accuracy of the compilation of the financial information contained in the report;
- comparing, on a test basis, the information provided to the insurer by other members of the
 insurance group and any adjustments made by the insurer thereto, with the requirements
 set out in INSPRU 6.1 as modified to identify any significant areas where such
 information may not comply therewith.

Independent auditor's statement to the directors pursuant to rule 9.40(3)(c) of the Interim Prudential Sourcebook for Insurers ("IPRU(INS)")

Friends Life Limited

Financial year ended 31 December 2012

Enist & Young LEP

(continued)

Opinion

On the basis of the above procedures, nothing of significance has come to our attention to indicate that the report has not been properly compiled in accordance with INSPRU 6.1 as modified and rule 9.40(1) of IPRU(INS) from information provided to the insurer by other members of the insurance group and from the insurer's own records.

Ernst & Young LLP

Statutory Auditor

London

25 March 2013